

New Line Road, Dural

‘Have your say’ Community Consultation Report

December 2022



Australian Government



OFFICIAL

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Executive summary

In September 2020, the Australian and NSW governments jointly committed \$20 million to investigate improvements to New Line Road from Old Northern Road, Dural to Castle Hill Road, West Pennant Hills, focusing on better traffic flow, safety and travel times for the growing population of Sydney's northwest.

Transport for NSW (Transport) is committed to identifying development options for the New Line Road corridor, that can be assessed against road safety standards, traffic efficiency, environmental impacts, property and community needs, constructability and delivery cost and budget.

As part of the project development process, Transport carried out early consultation with the local communities and road users. The public was encouraged to provide feedback relating to issues experienced while using the New Line Road corridor to provide Transport with a better understanding of how New Line Road is currently being used. The 'Have your say' consultation for New Line Road was held from 19 July to 18 August 2021.

This community consultation report provides an outline of the activities carried out during the 'Have your say' consultation for New Line Road from Old Northern Road, Dural to Castle Hill Road, Pennant Hills.

This report provides insight into the concerns raised and provides Transport with a better understanding of:

- How the local community and corridor users use New Line Road
- How active transport users use New Line Road
- Specific concerns raised by pedestrians and bikers
- Pinch point locations of congestion
- How the local community connects to places of significance.

Corridor information

New Line Road is part of Main Road 656 (MR656) which runs from Old Northern Road, Dural to Pennant Hills Road (Cumberland Highway), Pennant Hills via Boundary Road and New Line Road. This North-West to South corridor is the main alternative route for traffic coming from the northern suburbs (such as Dural and Galston) to access Pennant Hills Road.

The upgrade of New Line Road would improve safety, traffic flow, travel times and support the growing population of Sydney's Northwest, Dural and the Cherrybrook Priority Precinct.

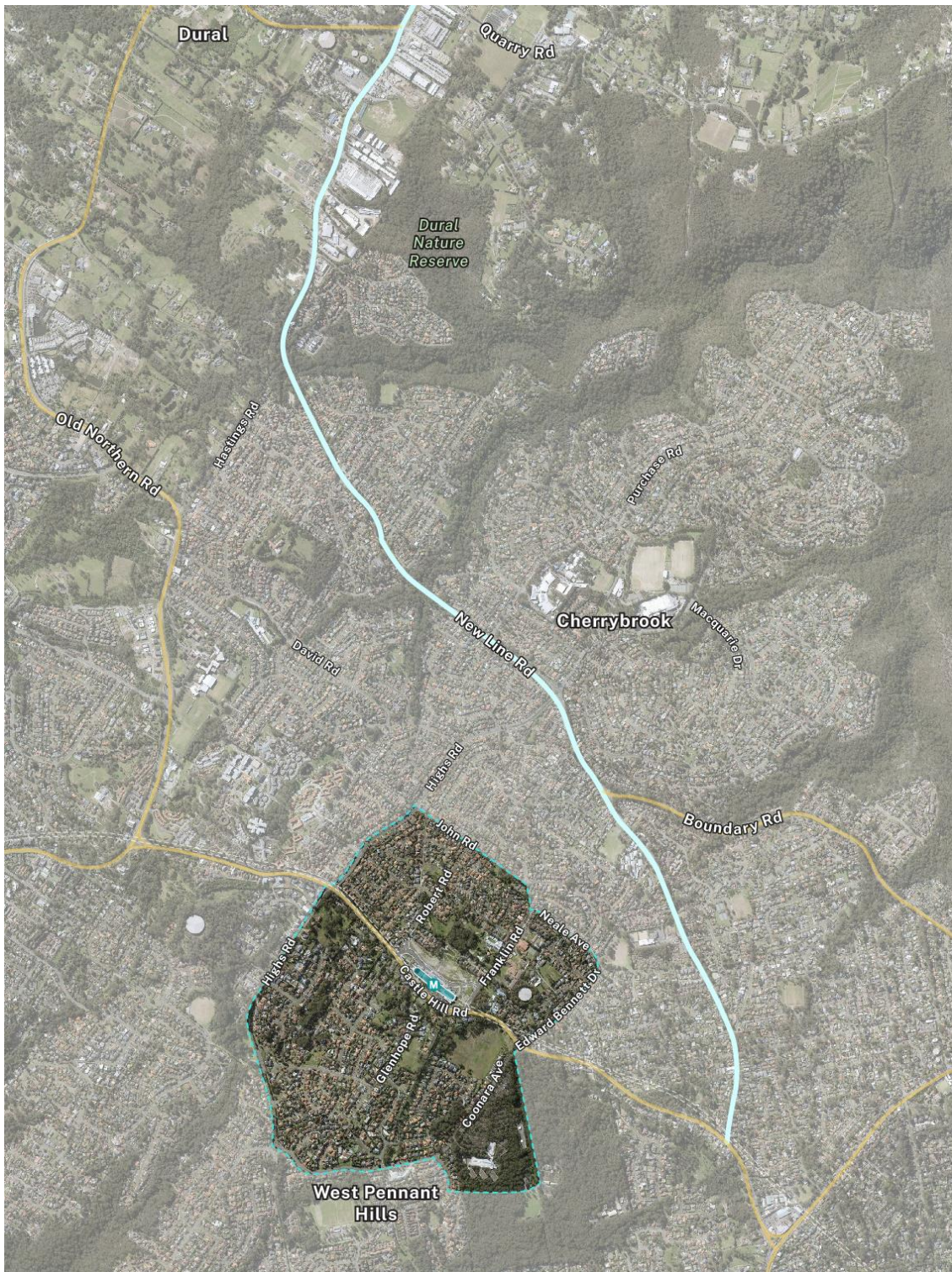


Figure 1: Map of New Line Road and consultation corridor

Engagement approach

Engagement for this consultation was guided by the New Line Road Communication and Stakeholder Engagement Strategy (CSES). This section provides an outline of the engagement approach and consultation activities carried out in line with the CSES.

Engagement objectives

1. To gather community and stakeholder feedback relating to the existing New Line Road.
2. To develop a precinct-based approach to New Line Road Corridor, which demonstrates an understanding of the diversity of the community values of its people.
3. To ensure community and stakeholders know how to engage in the “have your say” consultation and provide feedback.
4. To encourage surrounding local communities and road users to participate in the ‘Have your say’ consultation and to provide insights and their experiences relating to New Line Road.

Engagement methods and activities

Based on previous feedback received from the community about this road corridor, Transport anticipated consultation outcomes to be defined along certain sections of New Line Road. This led to the choice of the key engagement tool being the “Bang the Table” online platform due to the use of interactive maps.

Table 1 below provides an overview of the engagement methods carried out during the community consultation period from 19 July to 18 August 2021.

Activity type	Details of activity
Have your say Community Update (four-page newsletter)	On 19 July 2021, 2,400 Community Updates were printed and distributed to the surrounding community and businesses from New Line Road/ Old Northern Road, Dural to New Line Road/ Castle Hill Road, West Pennant Hills (within 200 metres of the alignment of New Line Road).
Webpage	New Line Road project website was updated with the four-page Community Update and a link to the interactive portal and map for feedback.
‘Have your say’ interactive map	An interactive portal and map were created through the ‘Bang the Table’ online platform, where visitors to the platform dropped pins and provided feedback.

Activity type	Details of activity
Advertising	The 'Have your say' for New Line Road project was advertised on several websites listed in Table 3, including the Transport for NSW website.

Table 1: Engagement methods and activities

Community update

On 19 July 2021, a community update was produced and distributed by Transport to 2,400 properties within 200 metres of the New Line Road corridor from Castle Hill Road, Pennant Hills to Old Northern Road, Dural. A copy of this update can be found at Appendix A:.

Media release

Information regarding the community consultation, including links to the Transport website and "Have your say" portal, was also distributed via social media.

Community members were encouraged to have their say, with information on how the community could get involved and provide their feedback via phone, mail, post and email.

It is noted the Federal Member for Berowra and Member for Hornsby shared information on their Facebook pages about the consultation period including links to the project website and 'Have your say' page.

Publication	Link
The Hills to Hawkesbury Community News	https://hillstohawkesbury.com.au/say-about-the-future-of-new-line-road/
Galston, Glenore & Hills Rural Community News	https://galstoncommunity.com.au/dural-new-line-road/
Transport for NSW website	https://roads-waterways.transport.nsw.gov.au/projects/new-line-road/index.html

Table 2: Overview of project media releases

Advertising

The 'Have your say' was advertised through the following websites, in addition to hardcopy notifications being letterbox dropped.

Advertised	Date	Link
The Hills to Hawkesbury Community News	N/A (online)	https://hillstohawkesbury.com.au/say-about-the-future-of-new-line-road/
Galston, Glenore & Hills Rural Community News	N/A (online)	https://galstoncommunity.com.au/dural-new-line-road/
Bike North	28 July 2021	https://www.bikenorth.org.au/2021/07/28/have-your-say-on-new-line-road-dural/
Transport for NSW	19 July 2021	https://roads-waterways.transport.nsw.gov.au/projects/new-line-road/index.html#:~:text=To%20have%20your%20say%2C%20simply,notification%20(PDF%2C%20715Kb)

Table 3: Overview of project advertisement

Engagement outcomes

Multiple engagement channels were used to encourage participation from local communities, businesses and New Line Road corridor users. These channels allowed feedback to be provided through the online 'Have your say' interactive portal, via email and/or verbally over the telephone.

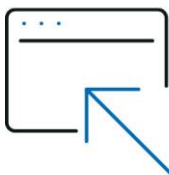
Feedback received during the consultation period will help to inform future planning for the corridor.

Engagement reach



Community Update (print copy and online version)

2,400 copies distributed

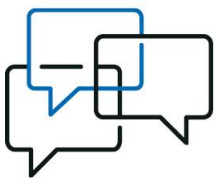


'Have Your Say' online portal

714 visitors total to the 'Have Your Say' online portal

- **68%** of visitors from .gov websites
- **22%** direct visitors
- **8%** visitors from Facebook
- **2%** visitors from search engines

Feedback received



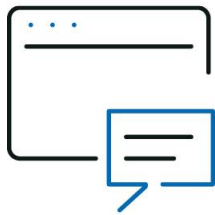
Emails received to project team inbox

159 emails



Phone calls to project team

14 callers



Visitors to the 'Have your Say' online portal

714
visitors to the portal



Feedback left (pins dropped on the map)

832 total comments left

Feedback categories

The online "Have your say" interactive portal enabled participants to choose the following categories as subheadings to make comments. The sub-categories were:

- Congestion
- Safety
- Traffic Lights
- Pedestrian Crossings
- General
- Footpaths
- Cycling paths
- Accessibility
- Public Transport
- Environment

Key themes

During the consultation period, the following key themes were identified:

- Congestion
- Pedestrian and bike provisions and safety
- Safety of existing roundabouts

A detailed summary of location specific feedback obtained during the consultation is provided in Segment A to Segment F of this report.

Congestion

Congestion was one of the main concerns raised by stakeholders and the community. Feedback included:

- New Line Road users experienced congestion, particularly at key intersections such as at Shepherds Drive and County Drive, Hastings Road, Sebastian Road and Old Northern Road
- congestion at Pyes Creek, resulting from the two lanes to one lane merges
- suggestions made to improve traffic flow by providing continuous two lanes (each direction) along New Line Road.

Pedestrian and rider safety

Concerns were raised relating to the need for more active transport and pedestrian infrastructure along New Line Road. The feedback received was focused on community places of significance (local schools, shopping centres) and links to public transport.

Summary of feedback related to:

- the width of existing footpaths and surrounding safety of children walking/ cycling along New Line Road, particularly near the local schools, shopping centres and Pyes Creek
- pedestrian connectivity across New Line Road was perceived by some as inadequate, specifically near roundabouts
- improvements to existing footpaths along New Line Road
- suggestions made for additional lighting to guide pedestrians along footpaths.

Safety concerns at existing roundabouts

The performance and safety of existing roundabouts was another key concern raised by the community and road users during the community consultation. Roundabouts along New Line Road mentioned include:

- Old Northern Road
- Dural Bunnings
- County Drive/ Shepherds Drive
- Boundary Road

Feedback outside consultation scope for the New Line Road corridor

During the community consultation, several comments were located outside of the identified scope of the New Line Road corridor. These comments mainly related to specific requests and a summary of these comments are included in this report.

Transport will forward these comments to the relevant local councils.

New Line Road corridor feedback

The feedback received from the consultation resulted in the clustering of comments along the road corridor. For the purpose of this report, these clusters have been categorised into six segments:

- SEGMENT A** Intersection of New Line Road and Castle Hill Road
- SEGMENT B** Boundary Road to Purchase Road
- SEGMENT C** Purchase Road to Jenner Road
- SEGMENT D** Jenner Road to Hasting Road
- SEGMENT E** Hastings Road to Dural Golf Range
- SEGMENT F** Dural Golf Range to Quarry Road

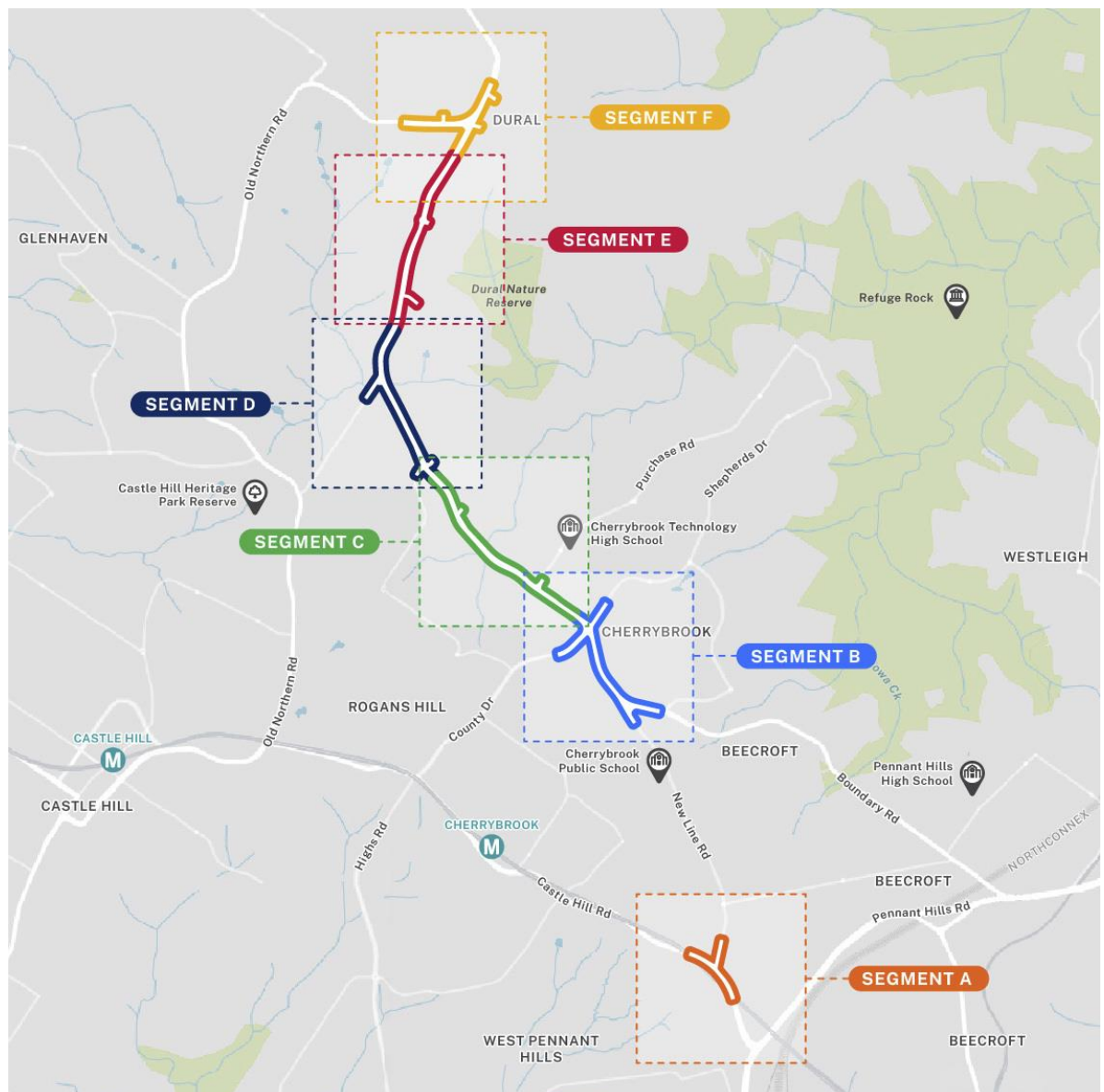


Figure 2: New Line Road corridor segments

Segment A – Intersection of New Line Road and Castle Hill Road

Segment A received a total of 26 comments relating to the intersection of New Line Road and Castle Hill Road, West Pennant Hills. Participants in the online consultation raised concerns regarding the current layout of the intersection, in particular the safety of pedestrians and motorists.

A summary of comments received for Segment A is provided at Table 4.



Figure 3: Intersection of New Line Road and Castle Hill Road

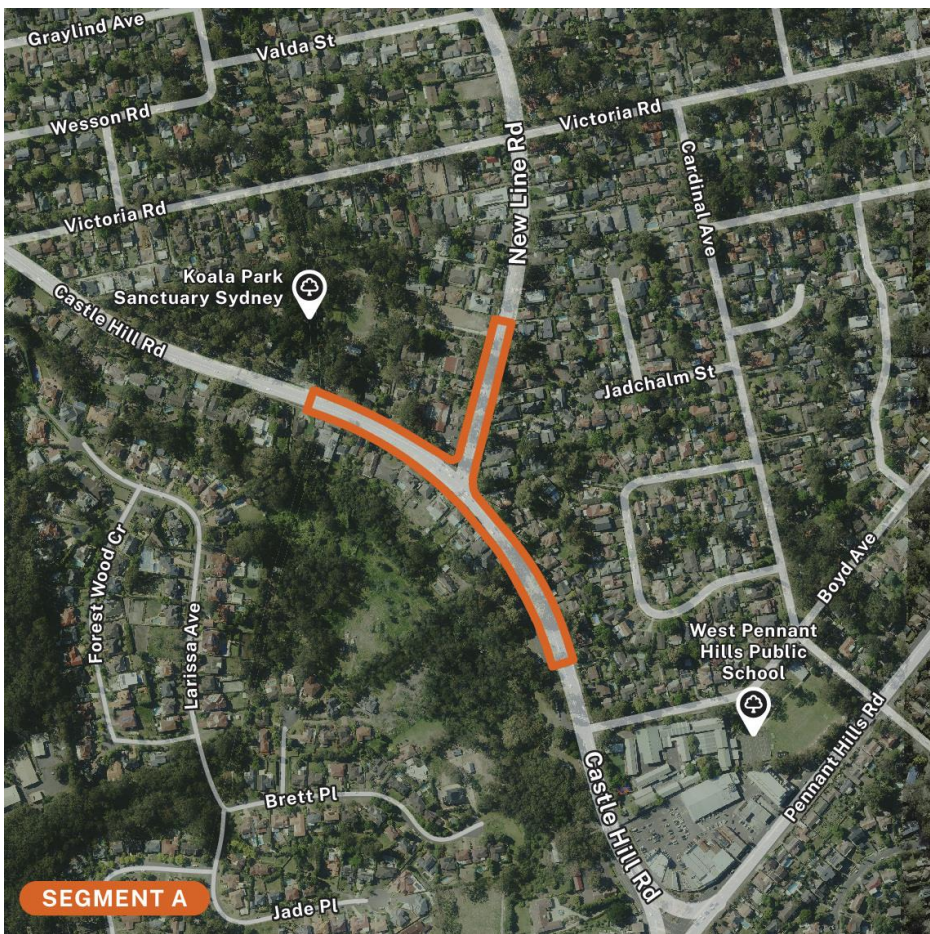


Figure 4: Overview of Segment A

Table 4: Summary of comments received for Segment A

Theme	Number of comments	Overview of comments
Congestion	9	<ul style="list-style-type: none"> Concern regarding length of existing turning lane from Castle Hill Road into New Line Road. Request for dedicated turning lanes both into and out of New Line Road from Castle Hill Road to ease congestion. Suggestion for traffic light filter for traffic turning left onto Castle Hill Road from New Line Road.
Safety	8	<ul style="list-style-type: none"> Concern over vehicles turning left onto Castle Hill Road from New Line Road not slowing down, leading to drivers on Castle Hill Road having to slow down. Concern relating to pedestrians forced to walk around the back of vehicles queued in the left turning lane onto Castle Hill Road from New Line Road. Pedestrians often stopping on the walkway to view oncoming traffic. Concern regarding the safety of pedestrians, particularly children and pre-schoolers using this section of the road regularly. Suggestion for a pedestrian crossing further along New Line Road to increase safety of pedestrians.
Traffic Lights	3	<ul style="list-style-type: none"> Comment relating to vehicles turning right from Castle Hill Road, often coming too close to cars waiting to turn right from New Line Road.
Pedestrian Crossings	1	<ul style="list-style-type: none"> Concern regarding safety of children and families accessing schools and preschools using pedestrian crossing at the intersection.
General	4	<ul style="list-style-type: none"> Feedback relating to poor mobile phone reception in this area, distracting drivers using GPS services. Feedback received for an extension of the right turn lane from Castle Hill Road into New Line Road, maintaining two separate lanes for straight through traffic on Castle Hill Road.
Footpaths	1	<ul style="list-style-type: none"> Suggestion for footpath being repaired along New Line Road between Castle Hill Road and Boundary Road.

Segment B – Boundary Road to Purchase Road

Segment B received a total of 219 comments with several comments relating to congestion at both Boundary Road and County Drive roundabouts. The community and road users expressed safety concerns using the road during peak hour traffic with congestion in these areas when using these intersections.

Feedback was received related to navigating the roundabout at Boundary Road in wet weather. Suggestions were made that the introduction of traffic lights at this location may improve safety for all users. Feedback in Segment B also included concerns about pedestrian and cyclist safety and the perceived need there is a lack of connectivity and provision of pedestrian access across New Line Road. A summary of comments received for Segment B is provided in Table 5.



Figure 5: New Line Road at the roundabout at County Drive and Shepherds Drive (southbound)

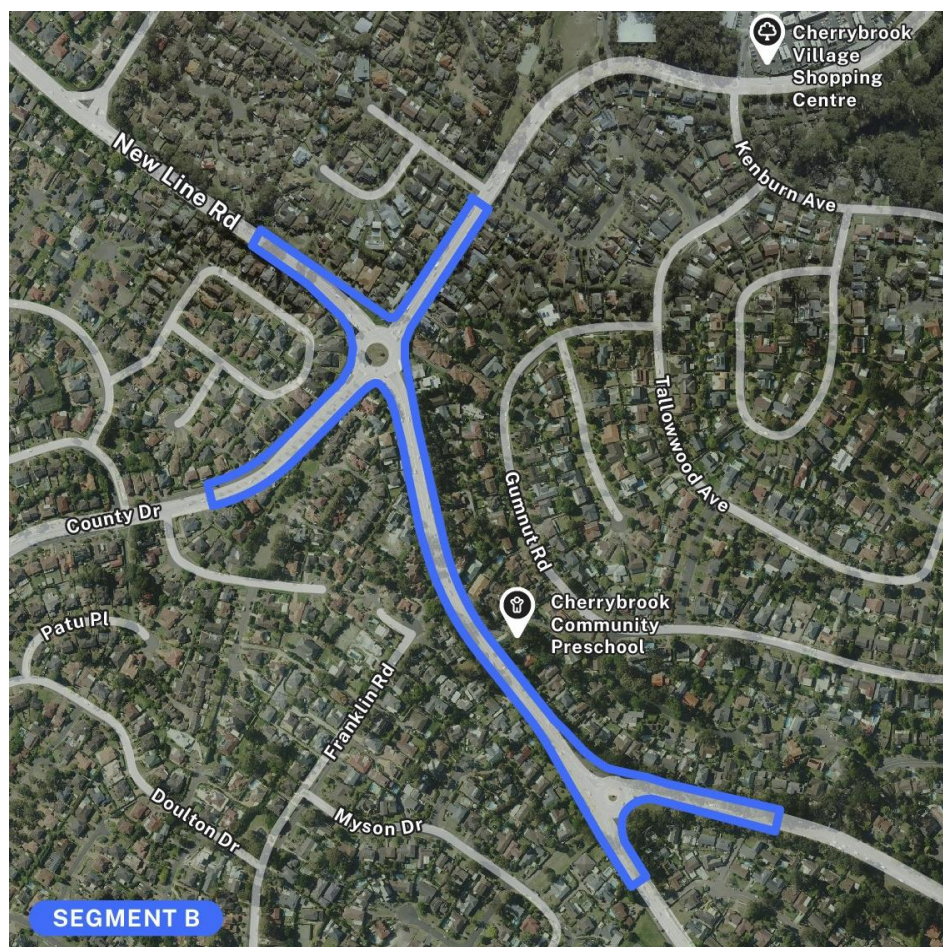


Figure 6: Overview of Segment B

Table 5: Summary of comments received for Segment B

Theme	Number of comments	Overview of comments
Congestion	30	<ul style="list-style-type: none"> • Concern regarding congestion at the intersection of County Drive/Shepherds Drive and New Line Road. • Concern regarding traffic volumes at peak times on County Drive. • Concern relating to congestion at the roundabout of New Line Road and Boundary Road during peak times. • Concern that through traffic on New Line Road at the intersection with County Drive/Shepherds Drive is dominant which leads to congestion on County Drive and Shepherds Drive. • Suggestion to add an underpass at the roundabout at the intersection of County Drive/Shepherds Drive and New Line Road, connecting Cherrybrook Village to Cherrybrook Metro station. • Suggestion made for a right turn to be added from County Drive into Brokenwood Place, so residents do not have to use the roundabout at the intersection of County Drive/Shepherds Drive and New Line Road. • Suggestion made for two right turn lanes from Boundary Road into Francis Greenway Drive. • Suggestion made to retain the roundabout at the intersection of County Drive/Shepherds Drive and New Line Road. • Suggestion for a new overpass at the intersection of County Drive/Shepherds Drive and New Line Road. • Request for a bus lane to be added to Shepherds Drive. • Request to implement a permanent clearway on Country Drive from Darlington Drive to the intersection of County Drive/Shepherds Drive and New Line Road. • Request for County Drive to be made into a dual carriageway. • Request for New Line Road to be widened to three lanes in each direction between the intersection of Boundary Road and New Line Road and the intersection of County Drive/ Shepherds Drive and New Line Road. • Request for dedicated left turn lanes to be added to the roundabout at the intersection of County Drive/Shepherds Drive and New Line Road.

Safety

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- Concern there are no shoulder lanes along New Line Road.
- Concern regarding road user safety at the roundabout at the intersection of County Drive/Shepherds Drive and New Line Road, due to the amount of traffic.
- Concern that buses on New Line Road are unable to pull to the side of the road and let other traffic pass due to the placement of existing refuge islands.
- Concern regarding adverse gradient/slope on the roundabout at the intersection of New Line Road and Boundary Road travelling south on New Line Road to New Line Road, causing vehicles to slip in wet conditions.
- Concern about the lack of footpath for pedestrians on the western side of New Line Road between Purchase Road and the intersection of County Drive/Shepherds Drive and New Line Road.
- Concern over merge lanes leading to congestion and bottlenecks along New Line Road.
- Concern regarding a lack of lighting along the western side of New Line Road between Purchase Road and the intersection of County Drive/Shepherds Drive and New Line Road making it difficult to navigate the area at night.
- Concern regarding lane markings at the roundabout at the intersection of New Line Road and Boundary Road.
- Concern regarding safety of road users at the roundabout at the intersection of County Drive/Shepherds Drive and New Line Road due to congestion.
- Concern regarding safety of pedestrians at the intersection of County Drive/Shepherds Drive and New Line Road due to lack of pedestrian crossings and footpaths.
- Request for speed cameras to be installed along New Line Road.
- Request for the roundabout at County Drive/Shepherds Drive and New Line Road to be replaced with traffic lights.
- Request for a pedestrian and cyclist crossing to provide connectivity to Cherrybrook Metro station from the eastern side of New Line Road.
- Request for traffic lights to be installed at the roundabout at County Drive/Shepherds Drive and New Line Road to aid in managing traffic during peak hours.
- Request to reduce the slope of the roundabout to the kerb at the intersection of County Drive/Shepherds Drive and New Line Road.

Theme	Number of comments	Overview of comments
Traffic Lights	60	<ul style="list-style-type: none"> • Several suggestions were received to install traffic lights at the roundabout of County Drive/Shepherds Drive and New Line Road to aid in managing traffic and pedestrians during peak hours. • A large number of requests were received for traffic lights with a pedestrian crossing to be implemented on New Line Road near the bus stop between the intersection of Boundary Road and New Line Road and the intersection of County Drive/Shepherds Drive and New Line Road.
Pedestrian Crossings	58	<ul style="list-style-type: none"> • Request for more pedestrian crossings at the intersection of County Drive/Shepherds Drive and New Line Road. • Request for more pedestrian crossings with traffic lights near bus stops between the intersection of Boundary Road and New Line Road and the intersection of County Drive/Shepherds Dive and New Line Road. • Request to move the existing pedestrian crossing on Shepherds Drive closer to the roundabout at the intersection of County Drive/Shepherds Drive and New Line Road. • Request for a pedestrian overpass or underpass to be installed at the intersection of County Drive/Shepherds Drive and New Line Road. • Request for signalised pedestrian crossings at the intersection of New Line Road and Country Drive/Shepherds Drive. • Request for widened median strip along New Line Road to aid pedestrians in crossing the road safely. • Request for pedestrian crossings to be provided at the intersection of New Line Road and Boundary Road.

Theme	Number of comments	Overview of comments
General	13	<ul style="list-style-type: none"> • Concern regarding an adverse gradient/slope at the roundabout of New Line Road and County Drive/Shepherds Drive. • Suggestion to consider options to discourage vehicles using New Line Road. • Note that the roundabout at the intersection of New Line Road and Boundary Road is intended to be limited to vehicles 3-tonnes and under. • Request for New Line Road to be made into a dual carriageway. • Request for the provision of a hard shoulder on both sides of New Line Road to allow for space during breakdowns and for commuter bikers. • Request to change road markings from a broken line to solid line for eastbound traffic from New Line Road merging onto Boundary Road. • Request for control mechanism to be installed at the intersection of New Line Road and County Drive/Shepherds Drive, similar to the Old Seven Hills roundabout before the M2. • Request for the roundabout of New Line Road and County Drive/Shepherds Drive to be made larger. • Request for an overpass/underpass at the intersection of County Drive/Shepherds Drive and New Line Road. • Request for street parking to be provided on New Line Road between the intersection of Boundary Road and New Line Road and the intersection of County Drive/Shepherds Drive and New Line Road.
Footpaths	7	<ul style="list-style-type: none"> • Concern regarding the lack of footpaths at the intersection of New Line Road and County Drive. • Request for a footpath to be provided between New Line Road and Cherrybrook Metro station. • Request for the provision of a footpath between Franklin Road and County Drive. • Request for the provision of a footpath on both sides of New Line Road between the intersection of Boundary Road and New Line Road, and the intersection of County Drive/Shepherds Drive and New Line Road. • Request for the provision of a footpath at the roundabout of New Line Road and County Drive/Shepherds Drive.

Theme	Number of comments	Overview of comments
Cycling Paths	10	<ul style="list-style-type: none"> Request for a cycle path on New Line Road and Boundary Road linking to Pennant Hills Station. Request for a shared user path from Cherrybrook Public School to Old Northern Road. Request for cycle path at the roundabout of New Line Road and Boundary Road. Request for cycle path at the roundabout of New Line Road and County Drive/Shepherds Drive.
Accessibility	1	<ul style="list-style-type: none"> Concern regarding pedestrian access at the intersection of New Line Road and County Drive/Shepherds Drive for residents to access Cherrybrook Shopping Village and local schools.
Public Transport	2	<ul style="list-style-type: none"> Concern regarding access to public transport options on New Line Road between the intersection of Boundary Road and New Line Road, and the intersection of County Drive/Shepherds Drive. Request for more direct bus services to link to Cherrybrook Metro station.

Segment C – Purchase Road to Jenner Road

Segment C received a total of 237 comments. Congestion remained the top issue for this segment, followed by traffic delays through the section of New Line Road at Pyes Creek. It was also noted that the steep grade of the road in this area creates further delays as it is also a heavy vehicle route. Suggestions were received to widen New Line Road with two lanes of traffic in each direction.

This segment also included feedback related to safety concerns for both pedestrians and bikers. A summary of comments received for Segment C is provided at Table 6.



Figure 7: New Line Road approaching Pyes Creek (northbound)

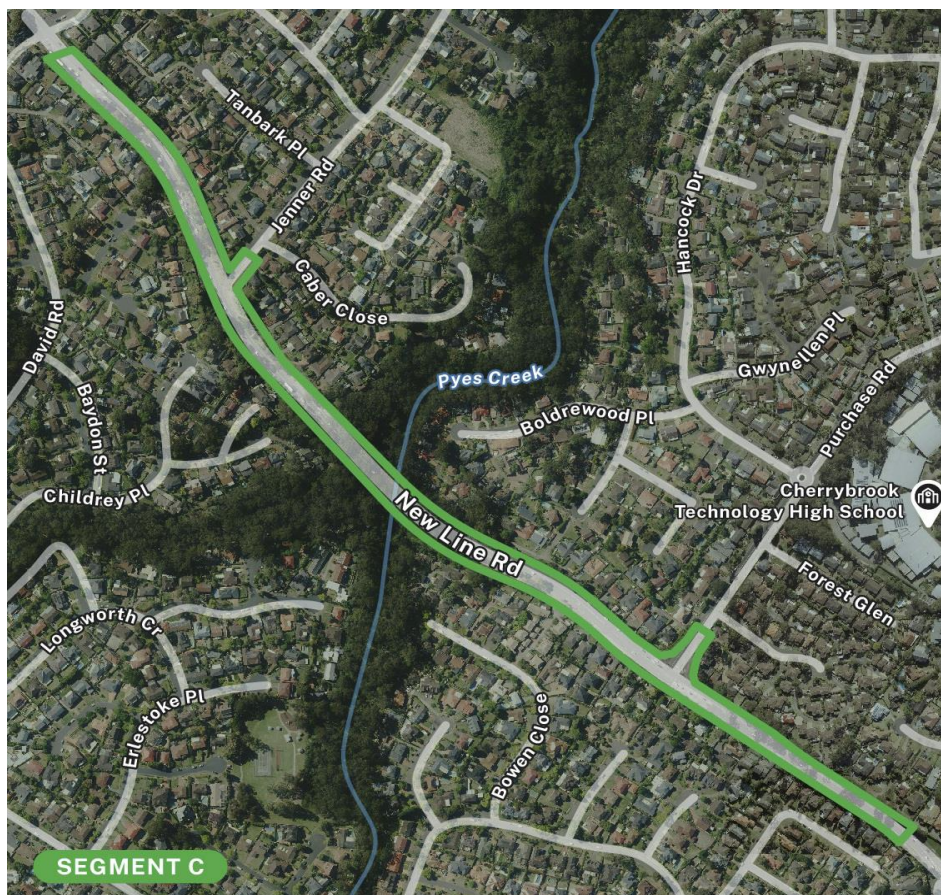


Figure 8: Overview of Segment C

Table 6: Summary of comments received for Segment C

Theme	Number of comments	Overview of comments
Congestion	88	<ul style="list-style-type: none"> • Concern regarding congestion on New Line Road between Purchase Road and Hastings Road. • Concern that widening New Line Road between Purchase Road and Jenner Road will lead to an increased volume of traffic. • Concern regarding congestion on New Line Road near Purchase Road, particularly during school pick up and drop off times. • Concern regarding the use of merge lanes leading to congestion and bottlenecking along New Line Road. • Concern relating to congestion in Segment C, impacting significantly on travel times during peak hours. • Concern that new developments in surrounding areas have led to an increase in traffic on New Line Road. • Suggestion to provide overpass at Pyes Creek to increase number of lanes available. • Suggestion to widen New Line Road between Purchase Road and Jenner Road to three lanes in either direction to future proof the road. • Request for the provision of a bus lane on New Line Road. • Request for New Line Road to be made into a dual carriageway from Castle Hill Road to the roundabout at Old Northern Road. • Suggestion for shoulder lanes to be added along New Line Road between Purchase Road and James Henty Drive/David Road. • Request for an additional lane to be provided southbound at the intersection of New Line Road and Purchase Road, to allow for traffic turning into Purchase Road accessing Cherrybrook Technology High School and John Purchase Public School. • Request for New Line Road to be widened at Pyes Creek to further ease congestion.

Theme	Number of comments	Overview of comments
Safety	14	<ul style="list-style-type: none"> • Concern regarding potential health impacts on residents because of increased traffic noise and volume post-upgrade. • Concern about road user safety due to merge lanes on New Line Road. • Concern regarding safety for pedestrians and children during school times on Purchase Road between New Line Road and Tennyson Close. • Concern regarding road safety, southbound on New Line Road between Jenner Road and Purchase Road, particularly during wet weather events. • Concern regarding safety of pedestrians along the existing footpath between Purchase Road and James Henty Drive due to the drop from the path to the creek. • Concern regarding the impact of car breakdowns on New Line Road at Pyes Creek on traffic and the safety of other road users. • Concern regarding visibility of pedestrians to motorists turning into Purchase Road from New Line Road. • Concern regarding drivers performing U-turns at Tennyson Close. • Suggestion to change the sequencing of the traffic lights at the intersection of New Line Road and Purchase Road to give pedestrians more time to cross the road. • Request for traffic lights at the intersection of New Line Road and Purchase Road to be replaced with a roundabout. • Request for red light/speed cameras to be installed at intersections along New Line Road. • Request to extend the school zone for Cherrybrook Technology High School and John Purchase Public School up to New Line Road. • Request for provision of shared user path along the length of New Line Road. • Request for provision of better lighting along the existing footpath between Purchase Road and James Henty Drive to aid pedestrian visibility. • Request for provision of better lighting at the intersection of New Line Road and Purchase Road. • Request for crash barriers to be installed at properties along New Line Road.

Theme	Number of comments	Overview of comments
Traffic Lights	3	<ul style="list-style-type: none"> • Concern regarding the sequencing of the traffic lights at the intersection of New Line Road and Purchase Road. • Suggestion to allow northbound traffic on New Line Road to bypass traffic lights at the intersection with Purchase Road, similar to the existing intersection at Hastings Road. • Request for the roundabout of County Drive/Shepherds Drive and New Line Road to operate under traffic signals during peak hours.
Pedestrian Crossings	5	<ul style="list-style-type: none"> • Request for a shared user overpass or underpass to be provided at the intersection of New Line Road and Purchase Road to improve safety for school children. • Request for underground pathway for pedestrians from Purchase Road to Merriwa Place.

Theme	Number of comments	Overview of comments
General	17	<ul style="list-style-type: none"> • Concern regarding current noise levels and its impacts to residents along both sides of New Line Road between James Henty Drive and Purchase Road. • Concern about potential noise impacts to residents near New Line Road if the road were to be widened. • Concern regarding difficulty turning right from Purchase Road onto New Line Road during peak times. • Request for an overpass at Pyes Creek to preserve the natural habitat around the creek. • Request for lanes for buses or bikers to be added along New Line Road. • Request to improve footpaths along New Line Road at the intersection of Purchase Road, ensuring room for both pedestrians and bikers. • Request for New Line Road at Pyes Creek to remain a single lane in each direction to protect bushland. • Request for footpath to the bus stop at 178 New Line Road to be maintained with regular removal of debris. • Request for the consideration and integration of noise mitigation measures in the proposed upgrade to reduce impacts on residents bordering New Line Road. • Request for New Line Road to be made into a dual carriageway. • Request for 'left turn at any time' lanes to be added at all intersections along New Line Road. • Request to remove merge lanes on New Line Road. • Request for bus shelter to be provided at the New Line Road opposite Purchase Road bus stop. • Request to create a safe access from New Line Road to Pyes Creek so that bikers and pedestrians can enjoy the bushland and fire trail.
Footpaths	5	<ul style="list-style-type: none"> • Comments surrounding the existing footpath on New Line Road between Jenner Road and Purchase Road and its maintenance. • Request for a footpath to be provided between the intersection of Purchase Road and New Line Road, and the intersection of Old Northern Road and New Line Road. • Request for provision of footpaths on both sides New Line Road. • Request for better defined pedestrian access and safety from the roadway on New Line Road between Jenner Road and Purchase Road.

Theme	Number of comments	Overview of comments
Cycling Paths	13	<ul style="list-style-type: none"> • Concern relating to the provisions for commuters and school children to ride to and from work/school along New Line Road. • Concern regarding lack of active transport options available between Purchase Road, Cherrybrook and Old Northern Road, Dural. • Request for cycle link from Cherrybrook to the Oakhill Estate, and through to Castle Hill using a mix of shared paths, single tracks, and existing fire trails through the bushland. • Request for the provision of a cycle path, which is separated from the roadway. • Request for the provision of shared user paths along New Line Road that provide links to major transport hubs. • Request for provision of elevated cycleway at Pyes Creek to make it easier for bikers to use the pathway. • Request for safer bicycle access between Cherrybrook Technology High School and Cherrybrook Metro station. • Request for a separated footpath and line marked cycle path to be provided along New Line Road.
Accessibility	1	<ul style="list-style-type: none"> • Request for footbridge at the Keighran Trail to be completed to provide pedestrian and cyclist crossing over Pyes Creek.
Public Transport	3	<ul style="list-style-type: none"> • Concern there are no bus stops along New Line Road between James Henty Drive, Dural and Rowena Place, Cherrybrook in either direction. • Request for the provision of bus bays along New Line Road.

Segment D – Jenner Road to Hastings Road

Segment D received a total of 172 comments. Similar to Segments B and C, concerns were raised regarding traffic and congestion, specifically at the intersections of New Line Road at both James Henty Drive/David Road and Hastings Road. Respondents noted heavy vehicle movements, steep road gradient travelling between Hastings Road and Jenner Road, and the use of merge lanes as contributors to congestion in this segment.

It was also noted there are limited safe active transportation options within this segment for both pedestrians and riders as an area of concern. A summary of comments received for Segment D is provided in Table 7.



Figure 9: New Line Road between David Road and Hastings Road (northbound)



Figure 10: Overview of Segment D

Table 7: Summary of comments received for Segment D

Theme	Number of comments	Overview of comments
Congestion	87	<ul style="list-style-type: none"> • Concern regarding merge lanes leading to congestion and bottlenecks along New Line Road. • Concern regarding heavy congestion on New Line Road between Purchase Road and Old Northern Road during peak hours and on weekends. • Concern regarding congestion on Hastings Road due to commuters from new developments in neighbouring suburbs travelling to Pennant Hills Road. • Concern relating to priority being given to the right turn lane heading southbound at the intersection of David Road/James Henty Drive and New Line Road. • Suggestion to create an underpass at the intersection of New Line Road and Hastings Road for traffic, similar to the Pennant Hills Road and Castle Hill Road intersection. • Suggestion to encourage traffic to use Castle Hill and Old Northern Roads as an alternate route. • Suggestion for dedicated slip lane to allow northbound traffic on New Line Road to turn into Hastings Road while allowing traffic to flow on New Line Road. • Suggestion for a left turn only at the intersection of David Road/James Henty Drive and New Line Road. • Suggestion for a fly over intersection of New Line Road and Hastings Road, with New Line Road passing over the intersection. • Request for New Line Road to be made into a dual carriageway. • Request for New Line Road to be widened to six lanes. • Request for the left lane approaching the intersection of New Line Road and Hastings Road northbound is made a left turn lane only. • Request for dedicated turning lanes at the intersection of Hastings Road and New Line Road. • Request to widen the intersection of David Road/James Henty Drive and New Line Road with dedicated turning lanes into the Oakhill Estate. • Request for dedicated turning lane at the intersection of David Road/James Henty Drive and New Line Road. • Request for the removal of the traffic lights at the intersection of New Line Road and Hastings Road.

Theme	Number of comments	Overview of comments
Traffic Lights	2	<ul style="list-style-type: none"> Request for a second exit to the Eloura Estate and Thomas Wilkinson Avenue to remove traffic from New Line Road. Request for the traffic lights at the intersection of New Line Road and Hastings Road to be made into a roundabout.
Pedestrian Crossings	7	<ul style="list-style-type: none"> Suggestion that the existing traffic lights at the intersection of David Road/James Henty Drive and New Line Road be replaced with a roundabout. Request for traffic lights to be installed at the intersection of New Line Road and Jenner Road. Concern regarding pedestrian accessibility to bus stops that involves crossing New Line Road between Jenner Road and the footpath at Yoorana Place. Request for pedestrian access to be provided between David Road and Hastings Road, linking to existing path on Hastings Road at Broadoak Place. Request for an additional pedestrian crossing at the intersection of David Road/James Henty Drive and New Line Road. Request for pedestrian crossings and footpaths at the intersection of New Line Road and Hastings Road.

Theme	Number of comments	Overview of comments
Safety	23	<ul style="list-style-type: none"> • Concern regarding safety at merge lanes on New Line Road. • Concerns regarding safety at the intersection of Jenner Road and New Line Road. • Concern about the gradient/slope of the road at David Road approaching New Line Road, and at the intersection of Jenner Road and New Line Road. • Concern regarding the footpath access for schoolchildren on the New Line Road between Jenner Road and Purchase Road trying to access Cherrybrook Technology High School and John Purchase Public School. • Request to reduce the gradient/slope of the road near the Hastings Road and New Line Road intersection. • Request for a wildlife barrier to be installed on the eastern side of New Line Road near the intersection with Hastings Road to prevent native animals from entering the roadway. • Request for pollutant traps to be installed at the intersection of New Line Road and Hastings Road to prevent litter entering Georges Creek and Dural Nature Reserve. • Request for 'concealed driveway' signage near properties at the intersection of David Road/James Henty Drive and New Line Road. • Request for speed reduction infrastructure to be implemented on James Henty Drive and David Road. • Request for intersection of Oakhill Drive and David Road to be left turn only to assist with visibility. • Request for underpass instead of traffic lights at the intersection of David Road/James Henty Drive and New Line Road. • Request for dedicated turning lanes from New Line Road into both David Road and James Henty Drive and from New Line Road (northbound) into Hastings Road. • Request for left turn slip lane from Hastings Road onto New Line Road (northbound). • Request for no changes to be made at the intersection of Jenner Road and New Line Road. • Request to clear overgrowth on road verges along New Line Road to improve visibility for motorists exiting Jenner Road.

Theme	Number of comments	Overview of comments
General	21	<ul style="list-style-type: none"> • Concerns from riders using the incline of New Line Road. • Request to prevent sub-development of Hastings Road to avoid further impacts to traffic in the area. • Request to remove the 3-tonne limit on Hastings Road to reduce congestion on New Line Road and Old Northern Road. • Request for a bridge/overpass at the intersection of New Line Road and Hastings Road. • Request for noise barriers along New Line Road to reduce noise impacts on residents of Oakhill and James Henty Estates. • Request to complete the old footpath and cycleway from David Road to Old Northern Road. • Request for compression breaking to be limited on New Line Road. • Request for heavy vehicles to be limited on New Line Road and redirected via Old Northern Road. • Request for dedicated left turn only lane, New Line Road onto David and Hastings Roads. • Request for the existing traffic lights at the intersection of David Road/James Henty Drive and New Line Road to be replaced with a roundabout. • Request for provision of footpaths on both sides of New Line Road. • Request for red light/speeding cameras at the intersection of David Road/James Henty Drive and New Line Road • Request that New Line Road is widened from James Henty Drive to Purchase Road.
Footpaths	15	<ul style="list-style-type: none"> • Concern there is no footpath on either side of New Line Road from Dural to David Road. • Concern regarding lack of footpaths to bus stops along New Line Road. • Request for pedestrian access along Hastings Road to be improved, with connections into existing pedestrian access further along New Line Road. • Request for shared user path on New Line Road to connect Dural to Cherrybrook. • Request for pedestrian connectivity to be improved between James Henty Drive and Jenner Road.

Theme	Number of comments	Overview of comments
Cycling Paths	12	<ul style="list-style-type: none"> • Concern about cyclist safety southbound on New Line Road between Hastings Road and James Henty Drive. • Request for southbound hard shoulder on New Line Road from Hastings Road to James Henty Drive to be widened to improve cyclist safety. • Request for provision of a shared user path which extends from Round Corner and Dural through to Cherrybrook and Pennant Hills. • Request for elevated shared user path at the intersection of New Line Road and Hastings Road.
Accessibility	4	<ul style="list-style-type: none"> • Concern that motorcycles are not recognised by the sensors at the traffic lights at the intersection of New Line Road and Hastings Road. • Request for a bridge to be added at the Georges Creek crossing so that it can be crossed in wet weather. • Request for a southbound entry into Jenner Road from New Line Road. • Request for slip lane from Jenner Road onto New Line Road southbound.
Environment	1	<ul style="list-style-type: none"> • Concern about the Bellbirds in the trees at the intersection of New Line Road and Hastings Road.

Segment E – Hastings Road to Dural Golf Range

Segment E received a total of 125 comments. Congestion remained at the top of the key concerns, particularly during peak travel times and on weekends. Feedback was received about vehicles entering and exiting businesses along New Line Road in this segment as a contributing factor to the issue of congestion.

Other key concerns raised were related to both motorist and pedestrian safety, specifically a lack of provision to facilitate active transport. A summary of comments received for Segment E is provided at Table 8.



Figure 11: New Line Road between Hastings Road and Sebastian Drive (northbound)

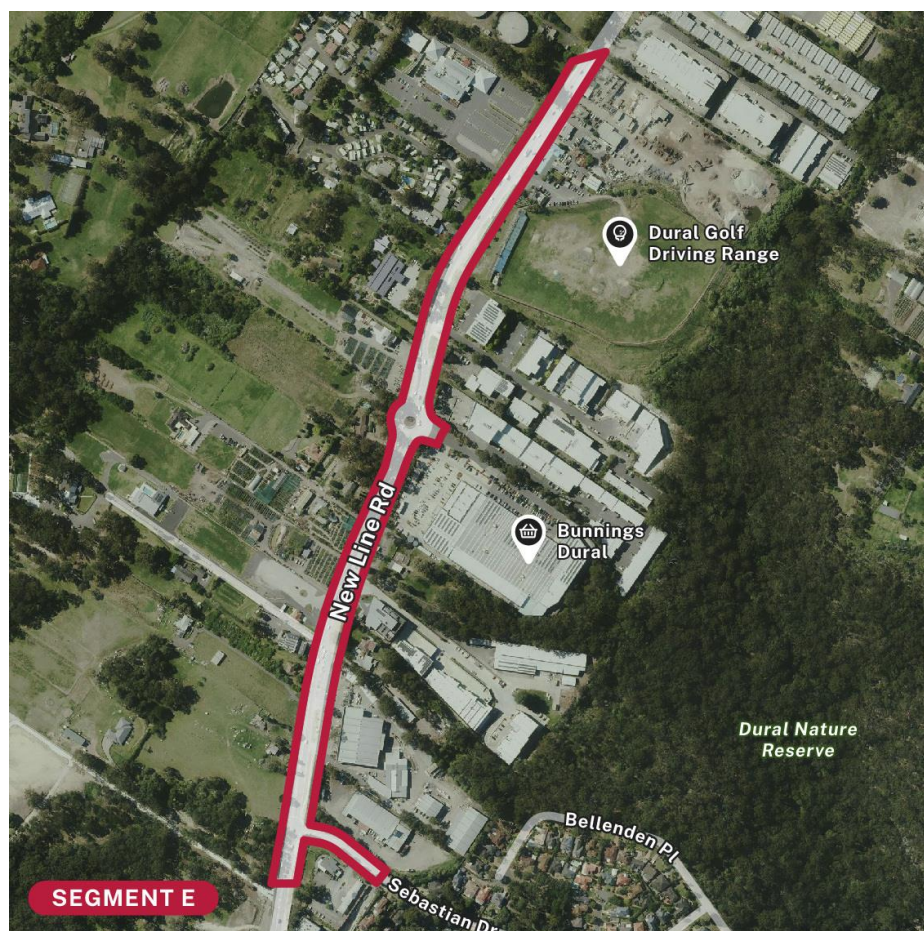


Figure 12: Overview of Segment E

Table 8: Summary of comments received for Segment E

Theme	Number of comments	Overview of comments
Congestion	41	<ul style="list-style-type: none"> • Concern regarding the level of congestion during peak times and weekends. • Concern regarding level of congestion caused by vehicles entering and exiting businesses along New Line Road. • Concern regarding merge lanes at the Bunnings Warehouse roundabout leading to bottlenecks, especially at peak times. • Request for additional lanes to be added to widen New Line Road. • Request for a bridge over the Bunnings Warehouse roundabout. • Request for traffic lights at Sebastian Drive to be replaced with a roundabout. • Request for dedicated left turn lane from Sebastian Drive onto New Line Road. • Request for a dedicated northbound lane at the intersection of New Line Road and Sebastian Drive that does not stop at the traffic lights, similar to that at Hastings Road.

Theme	Number of comments	Overview of comments
Safety	27	<ul style="list-style-type: none"> • Concern regarding motorist safety when exiting Bunnings Warehouse onto New Line Road and the Australia Post Dural depot. • Concern regarding median strips preventing road users from turning into businesses, leading to motorists to perform U-turns to access these businesses. • Concern regarding pedestrian safety when using New Line Road due to lack of footpaths. • Concern regarding motorist safety due to merge lane northbound on New Line Road after Sebastian Drive. • Concern that Sebastian Drive is used to perform U-turns. • Request for road to be widened to a dual carriageway with addition of median strip to prevent vehicles from turning across lanes. • Request for no parking zones to be implemented along Sebastian Drive to increase visibility for motorists. • Request for safer entrance to Hungry Jacks from Sebastian Drive. • Request for signage or physical barrier at the intersection of New Line Road and Sebastian Drive to prevent U-turns. • Request for a bus shelter at the New Line Road at Sebastian Drive bus stop (Stop ID 215850) to shelter commuters and school children from adverse weather conditions. • Request for safety camera to be installed at the intersection of New Line Road and Sebastian Drive.
Traffic Lights	5	<ul style="list-style-type: none"> • Request for Bunnings Warehouse roundabout to be replaced with traffic lights.

Theme	Number of comments	Overview of comments
General	14	<ul style="list-style-type: none"> • Concern regarding potential impacts of future development along New Line Road and in South Dural on traffic. • Request for additional lanes with dedicated turning lanes and bus bays to be added to New Line Road. • Request for dedicated right turn lane into Bunnings Warehouse. • Request for dedicated exit lane from Bunnings Warehouse heading southbound on New Line Road. • Request for additional lanes to be added to New Line Road. • Request for the removal of the median strip on New Line Road. • Request for road verges to be landscaped to maintain rural feel. • Request for noise barriers along New Line Road between Sebastian Drive and Hastings Road to reduce noise impacts on residents in the Elouera Estate. • Request for compression breaking to be limited on New Line Road. • Request for trucks to be redirected from New Line Road to Old Northern Road to reduce noise impacts to residents.
Footpaths	24	<ul style="list-style-type: none"> • Concern regarding lack of footpaths along New Line Road between James Henty Drive and Old Northern Road. • Concern of a lack of pedestrian connectivity on New Line Road between Hastings Road and Old Northern Road. • Request for footpaths on both sides of New Line Road to link into existing paths and increase ease of access to businesses and local town centres.
Cycling Paths	9	<ul style="list-style-type: none"> • Request for slip lane to be provided for riders at the Bunnings Warehouse roundabout. • Request for cycleway/shared user path to be provided along New Line Road to Old Northern Road. • Request for southbound hard shoulder on New Line Road from Sebastian Drive to Hastings Road to be widened to improve rider safety. • Request for northbound cycle lane to be provided on New Line Road between Hastings Road and Sebastian Drive to separate riders from trucks in climbing lane.
Accessibility	1	<ul style="list-style-type: none"> • Concern regarding access to and from businesses on eastern side of New Line Road.

Theme	Number of comments	Overview of comments
Public Transport	4	<ul style="list-style-type: none">• Request for additional bus stops along New Line Road.• Request for additional bus routes along New Line Road to connect to transport hubs during peak times and on weekends.

Segment F – Dural Golf Range to Quarry Road

Segment F received a total of 119 comments. Concerns in this segment were raised regarding traffic and congestion at the roundabout intersection of Old Northern Road and New Line Road, especially at the entrance to the Dural Business Park.

Other key themes raised in Segment F included concerns for pedestrian safety, and requests for active transport infrastructure. A summary of comments received for Segment F is provided at Table 9.



Figure 13: Roundabout at the intersection of Old Northern Road and New Line Road (southbound)



Figure 14: Overview of Segment F

Table 9: Summary of comments received for Segment F

Theme	Number of comments	Overview of comments
Congestion	61	<ul style="list-style-type: none"> • Concern regarding congestion at the roundabout of Old Northern Road and New Line Road, especially at the entrance to the Dural Business Park. • Concern regarding congestion at the intersection of Quarry Road and Old Northern Road during school hours. • Concern regarding the impacts on traffic of the proposed access from Derriwong Road to Old Northern Road. • Concern existing merge lanes on New Line Road leads to congestion. • Concern additional lanes and development will lead to bigger issues. • Suggestion to add traffic lights to the intersection of Old Northern Road and New Line Road. • Suggestion to create an alternate access via Quarry Road for Dural Business Park at the intersection of Old Northern Road and New Line Road. • Request for Old Northern Road to be widened through to Round Corner to accommodate for future development in Dural and surrounding suburbs. • Request for additional lanes to be added to Quarry Road. • Request for dedicated left turn lane into Quarry Road from Old Northern Road. • Request for rapid transit road to Cherrybrook station. • Request for the removal of the dual roundabout setup at the entrance to Dural Business Park at the intersection of Old Northern Road and New Line Road. • Request for the bus depot entry/exit to be reconfigured. • Request for bus lane on New Line Road.

Theme	Number of comments	Overview of comments
Safety	18	<ul style="list-style-type: none"> • Concern regarding pedestrian safety at the crossing at the intersection of Quarry Road and Old Northern Road, as well as at the intersection of Old Northern Road and New Line Road. • Concern regarding the road and footpath condition at Quarry Road and the impacts to access to Pacific Hills Christian School. • Concern regarding road safety at the intersection of Old Northern Road and New Line Road due to the bus depot entry/exit. • Concern regarding safety at the intersection of Derriwong Road and Old Northern Road. • Concern regarding pedestrian safety crossing Old Northern Road when trying to access businesses or catch public transport. • Request to replace the roundabout at the intersection of Old Northern Road and New Line Road with traffic lights. • Request for pedestrian crossing or bridge at intersection of Old Northern Road and New Line Road. • Request for slip lane for motorists continuing northbound on Old Northern Road to avoid joining the existing roundabout. • Request for the bus depot to have its own entry/exit to improve safety for other road users. • Request for underpass/overpass at the intersection of Old Northern Road and New Line Road. • Request for a dedicated entry/exit to Dural Business Park which bypasses the existing roundabout.
Traffic Lights	11	<ul style="list-style-type: none"> • Request for the phasing of the traffic lights at the intersection of Quarry Road and Old Northern Road to be altered to alleviate congestion.
Pedestrian Crossings	2	<ul style="list-style-type: none"> • Request for pedestrian crossing for those getting on and off buses on Old Northern Road. • Request for pedestrian crossings to be added at the intersection of Old Northern Road and New Line Road.

Theme	Number of comments	Overview of comments
General	7	<ul style="list-style-type: none"> • Concern regarding the roundabout at the intersection of Old Northern Road and New Line Road. • Request for dedicated turning lanes into businesses on New Line Road. • Request to connect Quarry Road, Dural to Quarry Road, Hornsby. • Request for car park and kiss and ride area linked to the bus depot to provide an area for parents to pick up and drop off children.
Footpaths	9	<ul style="list-style-type: none"> • Concern there is currently no footpath or pedestrian crossings near the roundabout of Old Northern Road and New Line Road. • Request for footpaths on both sides of New Line Road and Old Northern Road to link into existing paths and increase local amenity.
Cycling Paths	8	<ul style="list-style-type: none"> • Request for a dedicated bike lane on Quarry Road. • Request for a bike path along Old Northern Road and New Line Road linking to public transport hubs in Cherrybrook, Pennant Hills, and Castle Hill.
Accessibility	2	<ul style="list-style-type: none"> • Request for dedicated turn lane into 276-278 New Line Road to improve access to businesses. • Request for improved access to businesses on New Line Road.
Public Transport	1	<ul style="list-style-type: none"> • Request for the bus depot entry/exit to be reconfigured.

Summary of key issues received outside the consultation boundary

Several comments were received in relation to areas of outside of the New Line Road consultation boundary. This feedback was largely focused in two geographic locations:

- New Line Road between Castle Hill Road and Boundary Road
- Old Northern Road between New Line Road and Galston Road

New Line Road between Castle Hill Road and Boundary Road

A total of 67 comments were received for the section of New Line Road between Castle Hill Road and Boundary Road. A summary of comments received for this area is provided at Table 10.

Table 10: Summary of comments received for New Line Road between Castle Hill Road and Boundary Road

Theme	Number of comments	Overview of comments
Congestion	8	<ul style="list-style-type: none">• Concern surrounding the congestion on the single lane of traffic from Boundary Road to Castle Hill Road.• Concern regarding congestion at Cherrybrook Public School.• Concern regarding traffic and congestion at West Pennant Hills Sports Club.• Request for the road to be widened to four lanes.• Request to extend no parking zones.• Request to upgrade entrance to the West Pennant Hills Sports Club.

Theme	Number of comments	Overview of comments
Safety	31	<ul style="list-style-type: none"> • Concern relating to visibility at the intersection of New Line Road and New Farm Road and when entering and existing private driveways along New Line Road due to parked vehicles. • Concern regarding safety of school children during pick-up and drop-off. • Concern regarding safety and accessibility of footpaths. • Concern the bus shelter near Edward Bennett Drive is too close to the pedestrian crossing, specifically when busses block traffic. • Concern surrounding visibility and pedestrian safety at the roundabout at the intersection of Victoria Road and New Line Road. • Suggestion to reduce speed limit. • Request to extend school zone for Cherrybrook Public School into surrounding roads. • Request for speed cameras at Cherrybrook Public School. • Request for pedestrian footbridge and fencing along pavements at New Line Road to improve access to schools for students. • Request for a dedicated turning lane into West Pennant Hills Sports Club. • Request to keep the entrance of Edward Bennet Drive at New Line Road closed to traffic. • Request for traffic lights with pedestrian crossing to be implemented at Edward Bennett Drive and New Line Road.
Traffic Lights	5	<ul style="list-style-type: none"> • Request for pedestrian refuge at Cedarwood Drive to be upgraded to traffic lights. • Request for intersection with traffic lights to be implemented at Edward Bennett Drive and New Line Road. • Request for roundabout at intersection of Victoria Road and New Line Road to be upgraded to traffic lights.
Pedestrian crossings	9	<ul style="list-style-type: none"> • Concern regarding safety at the pedestrian crossing near Edward Bennett Drive. • Concern about pedestrian safety near the roundabout at intersection of Victoria Road and New Line Road. • Request for pedestrian refuge to be converted to a pedestrian crossing.

Theme	Number of comments	Overview of comments
General	5	<ul style="list-style-type: none"> • Concern the left turn into New Farm Road from New Line Road is too sharp. • Concern regarding water main issues which impact road usage. • Request to keep the entrance of Edward Bennet Drive at New Line Road closed to traffic. • Request for two right turn lanes from Boundary Road into Francis Greenway Drive.
Footpaths	3	<ul style="list-style-type: none"> • Concerns relating to the condition of footpaths. • Request for footpaths on both sides of New Line Road near Edward Bennett Drive, Cedarwood Drive and New Farm Road.
Cycling paths	1	<ul style="list-style-type: none"> • Request for shared user path to be extended to Cherrybrook Public School.
Accessibility	3	<ul style="list-style-type: none"> • Request for pedestrian footbridge at Cherrybrook Public School. • Request to keep the entrance of Edward Bennet Drive at New Line Road closed to traffic.
Public Transport	1	<ul style="list-style-type: none"> • Request for peak time bus lanes to be implemented as this road is used by city-bound bus services.

Old Northern Road between New Line Road and Galston Road

A total of 27 comments were received for the section of Old Northern Road between New Line Road and Galston Road. A summary of comments received for this area is provided at Table 11.

Table 11: Summary of comments received for Old Northern Road between New Line Road and Galston Road

Theme	Number of comments	Overview of comments
Congestion	16	<ul style="list-style-type: none"> • Concern congestion southbound along Old Northern Road backs up from Quarry Road to Galston Road during morning peak times. • Concern related to congestion at the proposed Round Corner bypass. • Concern regarding impacts of proposed developments in Dural, Glenorie and surrounding suburbs on traffic and congestion. • Concern regarding traffic at the intersection of Galston Road and Old Northern Road, particularly on Saturday and Sunday afternoons. • Request for dual carriageway to be implemented from Quarry Road to Galston Road. • Request for traffic lights to be installed on Old Northern Road at Redfield College to reduce congestion and create alternate access to the school. • Request to alter speed limits along Old Northern Road to aid traffic flow. • Request for dedicated merge lane at the intersection of Old Northern Road and Galston Road to allow safe turning and flow of traffic.
Safety	3	<ul style="list-style-type: none"> • Request for an upgrade to the driveway of Redfield College to improve safety of pick-up and drop off. • Request for provision of drop off zone at Dural Public School to improve safety for students and parents. • Request to replace footbridge on Old Northern Road at Dural Public School with an underpass.
Traffic Lights	2	<ul style="list-style-type: none"> • Request for traffic lights at the intersection of Old Northern Road and Galston Road. • Request for changes to traffic light phasing at the intersection of Old Northern Road and Quarry Road.

Theme	Number of comments	Overview of comments
Pedestrian crossings	1	<ul style="list-style-type: none"> Request for pedestrian crossing to be implemented on Old Northern Road near Redfield College.
General	2	<ul style="list-style-type: none"> Suggestion for future extension of Derriwong Road as a bypass road. Request for roundabout at the intersection of Galston Road and Old Northern Road.
Cycling paths	2	<ul style="list-style-type: none"> Request to build an integrated and extensive 80km shared cycling network on both sides of Old Northern Road.
Public Transport	1	<ul style="list-style-type: none"> Request for bus lanes along Old Northern Road.

Additional comments received outside the defined consultation boundary

An additional 25 comments relating to areas outside the defined project corridor were also received. A summary of these comments is provided at Table 12.

Table 12: Summary of other comments received outside the project consultation boundary

Theme	Number of comments	Overview of comments
Congestion	9	<ul style="list-style-type: none"> Concern regarding congestion at the intersection of Castle Hill Road, County Drive and Highs Road. Concern regarding congestion along Boundary Road and County Drive. Request for these roads to be added to the consultation area. Concern relating to congestion on Old Northern Road through Round Corner, Dural. Concern surrounding congestion at the intersection of Victoria Road and Boundary Road. Request for dual lanes from Old Castle Hill Road to Derriwong Road to relieve congestion on both New Line Road and Old Northern Road. Suggestion to remove the current no right turn from Cardinal Avenue onto Pennant Hills Road, allowing vehicles in Church Street to use Cardinal Avenue instead of Castle Hill Road and New Line Road. Request for three right turn lanes from Boundary Road onto Pennant Hills Road.
Safety	4	<ul style="list-style-type: none"> Concern relating to vehicle speed near Cherrybrook Metro station. Concern relating to line of sight for motorists on Hastings Road. Concern surrounding safety for bikers in Round Corner at the intersection of Old Northern Road and Kenthurst Road.
Pedestrian crossings	1	<ul style="list-style-type: none"> Request for pedestrian crossings near Cherrybrook Metro station.
General	3	<ul style="list-style-type: none"> Concern residents near New Line Road already experience impacts from noise levels, and that this would get worse if the road were widened. Request upgrades on Cobah Road, Fiddletown (near Northholm Grammar).

Theme	Number of comments	Overview of comments
Footpaths	2	<ul style="list-style-type: none"> Concern existing footpaths along Boundary Road, Old Northern Road and Castle Hill Road are narrow and disconnected. Request for footpath to be implemented along John Road to improve connectivity.
Cycling paths	4	<ul style="list-style-type: none"> Concern surrounding the lack of shared user paths close to the Metro transit hubs. Request to link Kenthurst to Dural via a shared user bridge at O'Hara's Creek. Request to consider future growth in plans for road infrastructure development.
Accessibility	2	<ul style="list-style-type: none"> Suggestion to make improvements to the Keighran Trail to negate the need for pedestrian or cycle paths over Pyes Creek. Request to provide access into Victoria Road at the intersection with Castle Hill Road.

Next Steps

Feedback provided during this consultation will be considered as part of the future planning development of this corridor.

For more information and updates visit Transport's:

- **website** [New Line Road - Projects - Roads and Waterways – Transport for NSW](#)
- **email** newlineroad@transport.nsw.gov.au for subscription requests.





Figure 15: Boundary Road and New Line Road roundabout (northbound approach from New Line Road)



Figure 16: New Line Road at Boundary Road (northbound approach from Boundary Road)

Appendices

Appendix A: Community update



Transport for NSW

New Line Road between Castle Hill Road, West Pennant Hills and Old Northern Road, Dural

Have your say | July 2021



The Australian and NSW Governments are investing \$20 million to investigate improvements on New Line Road, focused on better traffic flow, safety and travel times for the growing population of Sydney's north west.

Each day over 30,000 road users travel along New Line Road between Dural and West Pennant Hills. Due to the number of vehicles using this road, motorists experience heavy congestion, slow travel times and long delays while travelling along New Line Road. The Australian and NSW Governments are investigating options to upgrade this road to ease congestion, improve safety and cater for future growth in the area.

We are looking for feedback on New Line Road between Old Northern Road and Boundary Road and the intersection of New Line Road and Castle Hill Road. Feedback would help us make improvements to New Line Road to better connect users to Boundary Road and Pennant Hills Road.

Your feedback will help us understand:

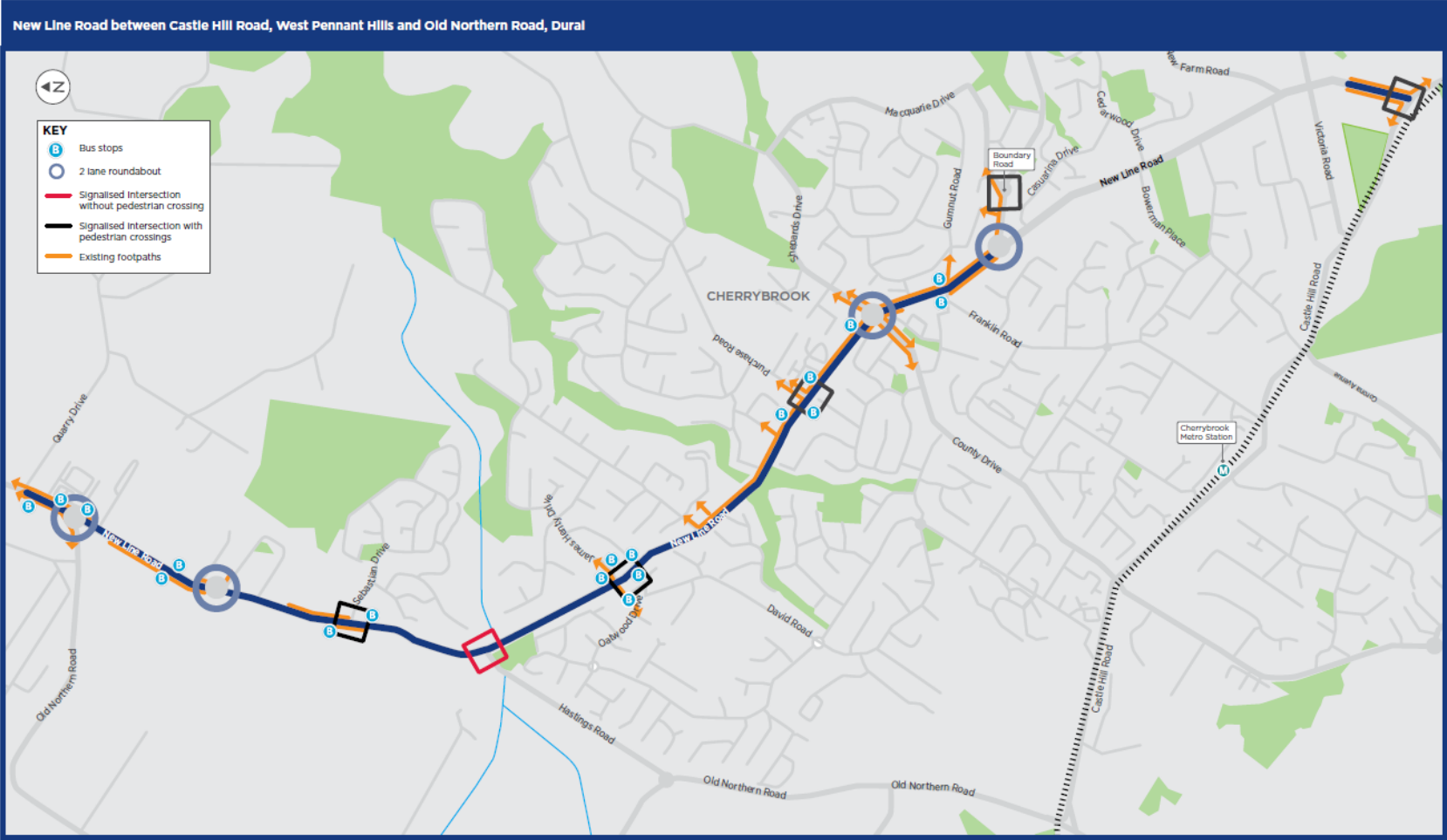
- how you travel along New Line Road
- what problems you experience when travelling on New Line Road
- what improvements we could make to New Line Road.

We're interested in hearing your feedback on anything related to New Line Road, including:

- congestion
- safety
- active transport options in the area (pedestrian and cyclists)
- public transport
- intersection improvements.

Visit our online portal to have your say on nswroads.work/newlineroad

July 2021



What happens next?

While we are investigating options to upgrade New Line Road, the project is in the very early planning stages.

After the consultation closes, we will carefully review all feedback received. Your feedback will help inform a Business Case and plan any future projects on New Line Road.

We will keep the community informed as the project progresses and will consult the community again at an appropriate time in the project cycle.

Did you know? Congestion costs Sydney around \$6 billion each year. By 2031, Sydney is forecast to be home to an extra 1.3 million people. This will put extra pressure on the existing road network due to increased demand from motorists, public transport and freight.

Have your say

You can submit your feedback by Wednesday, 18 August 2021 via an online portal at nswroads.work/newlineroad

To have your say simply 'drop and pin' on our interactive map and provide feedback and comments directly on the online map. You can drop as many pins as you like.

Alternatively, you can also have your say by using the following options:



1800 314 601 (during business hours)



newlineroad@transport.nsw.gov.au



nswroads.work/newlineroad



**New Line Road Project,
PO Box 973, Parramatta, NSW 2124**



Translating and Interpreting Service

If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone Transport for NSW on 1800 314 601.

Arabic

إذا كنتم بحاجة إلى مترجم شفهي، يرجى الاتصال بخدمة الترجمة الخطية والشفهية (TIS National) على الرقم **131 450** واطلبوا منهم الاتصال هاتفياً بوكالة Transport for NSW على الرقم 108 413 0081.

Cantonese

若你需要口譯員，請致電**131 450**，聯絡翻譯口譯服務署 (TIS National)，要求他們致電 1800 314 601 聯絡 Transport for NSW。

Mandarin

如果你需要口译员，请致电**131 450**，联系翻译口译服务署 (TIS National)，要求他们致电1800 314 601，联系Transport for NSW。

Greek

Αν χρειάζεστε διερμηνεία, παρακαλείσθε να τηλεφωνήσετε στην Υπηρεσία Μεταφραστικών και Διερμηνέων (TIS National) στο **131 450** και ζητήστε να τηλεφωνήσουν στο Transport for NSW στο 1800 314 601.

Italian

Se hai bisogno di un interprete, chiama il Servizio di traduzione e interpretariato (TIS National) al numero **131 450** e chiedi di telefonare a Transport for NSW al numero 1800 314 601.

Korean

통역사가 필요하시면 통번역서비스 (TIS National) 에 **131 450**으로 전화하여 Transport for NSW에 1800 314 601 번으로 전화하도록 요청하십시오.

Vietnamese

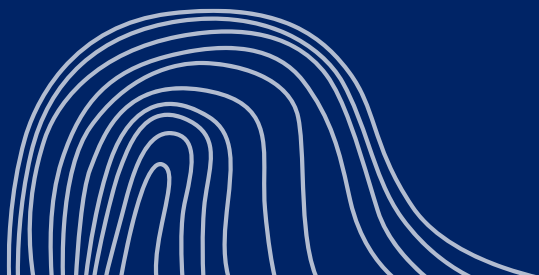
Nếu cần thông ngôn viên, xin quý vị gọi cho Dịch vụ Thông Phiên dịch (TIS Toàn quốc) qua số **131 450** và yêu cầu họ gọi cho Transport for NSW qua số 1800 314 601.

July 2021
TNSW 21155



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Australian Government

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