

Report on Local Government 2018

28 FEBRUARY 2019



NEW SOUTH WALES AUDITOR-GENERAL'S REPORT

SECTOR REPORT

THE ROLE OF THE AUDITOR-GENERAL

The roles and responsibilities of the Auditor-General, and hence the Audit Office, are set out in the *Public Finance and Audit Act 1983* and the *Local Government Act 1993*.

We conduct financial or 'attest' audits of State public sector and local government entities' financial statements. We also audit the Total State Sector Accounts, a consolidation of all agencies' accounts.

Financial audits are designed to add credibility to financial statements, enhancing their value to end-users. Also, the existence of such audits provides a constant stimulus to entities to ensure sound financial management.

Following a financial audit the Audit Office issues a variety of reports to entities and reports periodically to parliament. In combination these reports give opinions on the truth and fairness of financial statements, and comment on entity compliance with certain laws, regulations and government directives. They may comment on financial prudence, probity and waste, and recommend operational improvements.

We also conduct performance audits. These examine whether an entity is carrying out its activities effectively and doing so economically and efficiently and in compliance with relevant laws. Audits may cover all or parts of an entity's operations, or consider particular issues across a number of entities.

As well as financial and performance audits, the Auditor-General carries out special reviews and compliance engagements.

Performance audits are reported separately, with all other audits included in one of the regular volumes of the Auditor-General's Reports to Parliament - Financial Audits.

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In accordance with section 421D of the *Local Government Act 1993*, I present a report titled 'Report on Local Government 2018'.



Margaret Crawford

Auditor-General 28 February 2019



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Report on Local Government 2018

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Section one

Report on Local Government 2018

This report analyses the results of the financial statement audits of New South Wales councils in 2017–18.



Executive summary

This report analyses the results of our audits of financial statements of local councils for the year ended 30 June 2018. The table below summarises our key observations and recommendations.



1. Introduction

Local Government sector

Joint Organisations

Service delivery



2. Financial reporting

Quality of financial reporting

Timeliness of financial reporting

New South Wales has 138 councils: 128 local councils serving a geographical area and ten county councils formed for a specific purpose.

This report includes the 2017–18 financial audit results of 135 out of 138 councils and the result of the 2016–17 financial audit of Bayside Council.

On 30 November 2017, the NSW Government amended the *Local Government Act 1993* (the Act) to allow councils in regional NSW to form Joint Organisations (JOs). The Act makes the Auditor-General the auditor of JOs from 2018–19 onwards.

Each council provides a range of services, influenced by its population density, demographics, economy, geographic and climatic characteristics. These differences influence the financial profile of councils.

Unqualified audit opinions were issued for 135 out of 138 council's 2017–18 financial statements. The audits of three councils are in progress. Next year's Report to Parliament will include the outcome of these incomplete audits.

We disclaimed the audit opinion for Bayside Council's 2016–17 financial statements as management were unable to confirm that the financial statements present fairly the performance and position of the Council.

The overall quality of the financial statements needs to improve. Across the sector, our audits identified:

- 7 high-risk and 85 moderate-risk findings on financial reporting processes
- 60 prior period errors totalling \$2.4 billion that required adjustment to the financial statements
- 512 corrected and uncorrected errors with a total value of \$1.4 billion.

The timeliness of financial reporting improved, with 111 councils (100 councils in 30 June 2017) submitting their financial statements before the 31 October 2018 statutory reporting deadline. However, more councils submitted their financial statements during the last week of October.



Governance and internal controls

Internal controls

Governance

Information technology

High-risk issues

Governance

IT general controls

Managing service providers

We reported 83 high-risk findings in our management letters.

Recommendation: Councils should reduce risk by addressing high-risk findings as a priority.

There has been an increase in the number of councils with an audit, risk and improvement committee or an internal audit function compared with the prior year. Seventy per cent of councils have an audit, risk and improvement committee (62 per cent at 30 June 2017) and 67 per cent of councils have an internal audit function (62 per cent at 30 June 2017).

Councils can strengthen policies and practices for procurement, contract management, risk management and legislative compliance.

Councils can improve internal controls over revenue, purchasing, payroll, Treasury, manual journals and reconciliations.

We reported 39 high-risk findings relating to information technology.

Ninety-four councils have not formalised all policies which manage key information technology (IT) processes. Where policies are formalised, 78 councils are not reviewing the policies to ensure they are up to date.

Sixty-five councils do not register their IT risks and 44 councils do not regularly report IT risks to management and those charged with governance.

Our audits identified:

- user access management to IT systems need to be improved
- privileged access is not adequately restricted and monitored
- control weaknesses over changes to IT systems.

Seventy-two councils outsource at least one IT function to a third-party service provider. Of these:

- 26 councils do not have a complete and accurate inventory of IT service providers engaged, along with corresponding services provided
- 49 councils did not perform an adequate risk assessment before engaging the IT service provider
- 51 councils do not have clearly defined key performance indicators (KPI) in the Service Level Agreements (SLA) with the IT service provider
- 36 councils do not periodically assess the performance of the IT service provider.



Asset management

High-risk issues

Asset management planning

Asset valuation process

Asset management systems

We reported 21 high-risk findings relating to councils' asset management and accounting practices.

Most councils comply with the requirement to prepare an asset management strategy, policy and plan. However, the quality of these critical planning documents could be improved.

Recommendation: Councils' asset management policy, strategy and plan should comply with the *Local Government Act 1993* and the Integrated Planning and Reporting Guidelines issued by the Office of Local Government.

We noted deficiencies in the asset valuation processes resulting in significant errors to the financial statements of \$2.6 billion, including \$1.9 billion of prior period errors.

Our audits found:

- 63 councils did not formally re-assess the remaining useful lives of infrastructure assets
- useful lives of similar assets varied across councils
- 16 councils recorded residual values for road assets, which did not comply with the requirements of Australian Accounting Standards.

The accuracy and completeness of councils' asset register data can improve. We found discrepancies between councils' Crown land asset records and the Crown Land Information Database (CLID) managed by the Department of Industry. Five councils recorded \$225 million of previously unrecorded Crown land assets.

6. Financial performance and sustainability

Operating performance and revenue

Operating expenses of 33 councils exceeded operating revenue.

Forty-six councils did not meet OLG's target of 60 per cent for own source operating revenue.

Liquidity and working capital

Most councils met the liquidity and working capital performance measures over the last two years.



1. Introduction

1.1 The Local Government sector

Local Government is the third tier of government. It is established under state legislation, which defines the powers and geographical areas each council is responsible for. There are 128 local councils and ten county councils in New South Wales.

Each council is a statutory corporation. Elected councillors form the governing body to direct council affairs in line with the *Local Government Act 1993* and *Local Government (General) Regulations 2005*.

Local councils provide services and infrastructure for a geographical area. County councils are formed for specific purposes such as to supply water, manage flood plains or eradicate noxious weeds.

This report details the results of 2017–18 financial audits of 135 out of 138 councils. It also includes the result of the 2016–17 financial audit of Bayside Council which was completed this year.

In preparing this report, the comments and analysis are drawn from:

- audited financial statements
- our performance audit reports
- data collected from councils
- audit findings reported to councils
- data from the Office of Local Government and the Australian Bureau of Statistics, including population, kilometres of roads and council area.

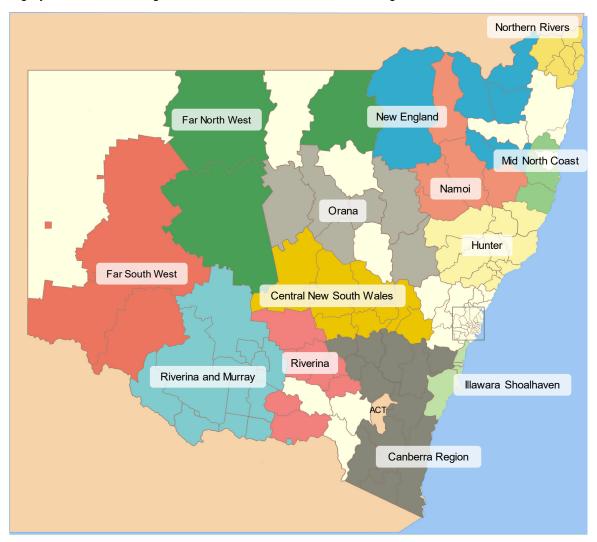
In NSW, councils are classified into four groups – metropolitan, regional, rural and county. Further details are provided in Appendix four.



1.2 Joint Organisations

On 30 November 2017, the NSW Government amended the *Local Government Act 1993* (the Act) allowing councils in regional NSW to form Joint Organisations (JOs). The JOs will be required to prepare financial statements for audit by the Auditor-General from 2018–19 onwards.

Eighty-five councils in regional NSW are members of 13 Joint Organisations.



Notes:

- Metropolitan councils are excluded for Joint Organisations.
- 2 Refer to Appendix seven for a list of the 13 Joint Organisations and their member councils.

The core activities of JOs include regional strategic planning and priority setting, regional advocacy and collaboration with the State and Australian Governments. In addition, JOs can also engage in shared services with neighbouring councils.

Our recent audit 'Shared Services in Local Government' found most councils are not efficiently and effectively engaging in shared services. This is due to three main factors:

- some councils do not have the skills and capability required to establish and manage shared arrangements
- not all councils assess the performance of their current services before deciding on the best service delivery model
- existing governance models used by councils to share services are not subject to the same checks and balances, risking transparency and accountability.

There are opportunities under the Joint Organisation model for councils to engage more efficiently and effectively in shared services.

1.3 Service delivery

Councils invest significant resources to deliver a wide range of services to the community. These include waste collection, planning, child and family day care, and recreational services. Councils also build and maintain infrastructure, including roads, footpaths and drains, and enforce various laws.

Council services vary depending on community needs

While core functions, such as waste collection, are similar across councils, the range of services each council provides is variable. The mix is influenced by population density, demographics, the local economy, climate and geographic characteristics.

The following graphic shows councils' expenditure by function in 2017–18.



Note: Appendix eight provides further information on council expenditure by function.

In 2017–18, councils collectively reported expenditure of \$11.4 billion. A large proportion of these funds was spent on the following:

- \$2.2 billion on transport and communications, including sealed and unsealed roads, bridges, footpaths, parking areas and aerodromes
- \$2.0 billion for governance and administration, including corporate and support services, engineering works, council elections, meetings and policy-making committees, members' fees and expenses, subscriptions, public disclosures and legislative compliance
- \$1.9 billion on the environment, including waste management, sanitation and garbage, street cleaning, drainage and stormwater management, and environmental protection
- \$1.8 billion on recreation and culture, including public libraries, museums, art galleries, community centres, public halls and performing arts venues, sporting grounds and venues, swimming pools, parks, gardens and lakes.

1.4 Audit Office Annual Work Program

In addition to forming an opinion on the financial statements of councils, our audits examine a small number of specific topics across councils. We determine which topics to consider by looking for opportunities to improve public-sector accountability, governance and administration. We also consider the risks and challenges to the Local Government sector and how these may be addressed during our audits.

This year, our 2017-18 financial audits focused on:

- Procurement practices and contract management (see Chapter 3)
- Controls over IT systems (see Chapter 4)
- Valuation of infrastructure, property, plant and equipment (see Chapter 5).

The following performance audits are also underway and due to be completed this year:

- Amalgamation: Managing staffing implications
- Waste management in Local Government
- Council's management of development assessments.

1.5 Interactive data tool

We have summarised key financial information included in all council audited financial statements into an interactive data tool.

This is designed to assist users of council financial statements to better understand and compare financial information across councils. It is available on our website and includes the following information for each council:

- revenue, expenditure, operating result, asset and liability data
- key financial performance and sustainability indicators
- minimum, median and maximum values within selected council groupings.

While this information can assist users to compare and understand a council's financial performance and position, a conclusion on good or bad performance cannot be drawn from this data alone.

The 2017–18 financial statement data used in the tool is summarised in Appendix five of this report. It excludes financial statement data for three councils as the audits have not been completed.

The Office of Local Government advised that the Minister for Local Government will consider releasing a website for councils to compare and benchmark council information. This may form part of the Office of Local Government's future performance management framework.





2. Financial reporting

Financial reporting is an important element of good governance. Confidence and transparency in Local Government decision making is enhanced when financial reporting is accurate and timely.

This chapter outlines our financial reporting audit observations across councils for 2018.

Observation

Conclusions and recommendations

material misstatement.

2.1 Quality of financial reporting

Unqualified audit opinions were issued for 135 out of 138 council's financial statements. The audits of three councils are in progress.

Three councils, with previously qualified audit opinions, resolved those issues during 2017–18.

A disclaimed audit opinion was issued for Bayside Council's 30 June 2017 financial statements as management were unable to confirm that the financial statements present fairly the performance and position of the Council.

We were unable to obtain enough evidence to support the financial results reported.

The 30 June 2018 financial audits reported:

- 7 high-risk and 85 moderate-risk findings on financial reporting processes
- financial statement adjustments for 60 prior period errors totalling \$2.4 billion
- 512 corrected and uncorrected errors totalling \$1.4 billion. Most of these errors related to infrastructure, property, plant and equipment (IPPE).

We reported 95 instances in our management letters where councils could be better prepared for the upcoming changes to accounting standards.

Sufficient audit evidence was obtained to conclude the financial statements for 135 councils were free of

Bayside Council did not resolve all issues related to the former councils, resulting in a disclaimed audit opinion.

Our audits continue to identify opportunities to improve the quality of councils' financial reporting.

To help councils implement the new standards, the Office of Local Government is running workshops, developing guidance and mandating options with the new standards for councils to adopt on transition.

2.2 Timeliness of financial reporting

One hundred and eleven councils lodged their 30 June 2018 audited financial statements to the Office of Local Government by the statutory deadline.

Almost half of councils performed early financial reporting procedures including valuing IPPE before 30 June 2018.

Eleven more councils submitted financial statements on-time compared with the prior year.

Councils performing early financial reporting procedures improved the timeliness of their financial reporting.

2.1 Quality of financial reporting

The Auditor-General is required under the *Local Government Act 1993* to issue an audit opinion on the following reports prepared by Councils.



General purpose financial statements include the financial position and performance for overall Council operations. Special purpose financial statements for declared business activities are required when councils provide services that compete with market participants. Special schedule 2 details the amount councils can levy for rates in the next financial year. This amount is capped by the rate-peg limit set by the Independent Pricing and Regulatory Tribunal NSW.

Indicators of quality financial reporting include:

- unqualified audit opinions
- low number of errors in the financial statements
- low number of reportable matters in our management letters
- an effective project plan to complete the financial statements.

Unqualified opinions issued for 135 councils

One hundred and thirty-five councils received unqualified audit opinions for their 30 June 2018 financial statements. An unqualified opinion means sufficient audit evidence was obtained to conclude the financial statements were free of material misstatement and users can rely on them to make informed decisions.

Central Darling Shire Council

The Council used externally restricted water and sewerage funds for general operations during the 2017–18 financial year. Using externally restricted funds for other purposes requires Ministerial approval under the *Local Government Act 1993*. The Council only obtained Ministerial approval to use the externally restricted funds in June 2018.

The unqualified audit opinion for Central

Darling Shire Council's 30 June 2018 financial statements included an emphasis of matter because of material uncertainty about the Council's ability to continue operating in the foreseeable future. Council used restricted funds for its general operations throughout the year, but received Ministerial approval to do so in June 2018.

Qualified audit opinions resolved for three councils

The table below details how issues resulting in qualified audit opinions for 30 June 2017 financial statements were resolved during 2017–18.

| Council | Resolved qualified audit opinions |
|-------------------------|--|
| Junee Shire Council | Fair value of roads, bridges, footpaths and bulk earthworks was adjusted at 30 June 2017 to incorporate revaluation results. |
| The Hills Shire Council | Fair value of land under roads was adjusted from 1 July 2016 to account for restricted land use. |
| Yass Valley Council | Prior period error was corrected by recognising financial assistance grants on receipt for 30 June 2017 and 30 June 2018. |

Audit opinion for 30 June 2017 financial statements of Bayside Council was disclaimed

Bayside Council

The Council did not maintain an adequate internal control environment and sufficient records to support accurate financial reporting.

We reported nine extreme and four high-risk findings to management and those responsible for the governance of this council. These related to:

- control weaknesses in manual journals, reconciliations, accounts payable, and payroll processes
- inadequate and inconsistent accounting policies and procedures
- inadequate accounting records in the fixed assets register relating to land, drainage assets, land improvements and other structures and roads
- untimely recording of depreciation and capitalisation of assets
- potential contamination of council property and the risk of misappropriation of council assets.

These significant control deficiencies contributed to the disclaimed audit opinion issued on the financial statements

A disclaimed audit opinion was issued for the 30 June 2017 financial statements of Bayside Council.

Management were unable to confirm that the financial statements present fairly the financial performance and position of the Council due to the control deficiencies in the Council's financial accounting systems.

We were unable to obtain enough evidence to support the financial results reported.

Seven high-risk findings on financial reporting processes

Our audits identified 133 issues related to financial reporting processes.



Source: Interim and final management letters for 30 June 2018 audits.

The high-risk issues related to:

- lack of reporting timetables, work plans, and quality assurance process for preparing the financial statements, which resulted in significant errors in the financial statements
- insufficient resources and/or inexperienced staff involved with the financial statement process
- incorrect accounting treatment of a joint operation which led to a prior period adjustment.

Some of the common issues include:

- inadequate financial statement close process which led to submitting poor quality financial statements
- not assessing the impact of the new accounting standards.

These findings typically impact on the quality of financial reporting.

High number of errors continue to be identified

The table below shows the number and dollar value of errors identified in financial statements across NSW councils.

Year ended 30 June 2018

| | ② | 0 | - |
|------------------------------|---------------|---------------|---------------------|
| Less than \$5 million | 181 | 283 | 28 |
| \$5 million to \$15 million | 21 | 12 | 18 |
| \$15 million to \$30 million | 7 | 1 | 4 |
| \$30 million to \$50 million | 2 | 1 | 3 |
| \$50 million and greater | 4 | 0 | 7 |
| Total number of errors | 215 | 297 | 60 |
| Total value of errors | \$1.0 billion | \$0.4 billion | \$2.4 billion |
| Key Corrected errors | Uncorrect | ted errors | Prior period errors |

Source: Engagement Closing Reports issued to councils by the Audit Office.

The errors identified this year were the result of:

- deficiencies in determining the fair value of infrastructure, property, plant and equipment
- inappropriate and inaccurate assumptions used to measure liabilities and other accounting estimates
- recognising assets for the first time
- · derecognising duplicate assets
- incorrectly applying Australian Accounting Standards.

Councils corrected all identified material misstatements.

Councils need to implement five new accounting standards over the next two years

We reported 95 instances, in our management letters, where councils could be better prepared for the upcoming changes to accounting standards.

Changes in accounting standards can materially impact a council's financial statements. It is important councils review the impact of upcoming changes and have appropriate systems, processes and resources to prepare for them.

To help councils implement the new standards, the Office of Local Government is running workshops, developing guidance and mandating options for councils to adopt on transition.

KEY DATES



AASB 9 'Financial Instruments' introduces a simplified model for classifying and valuing financial assets. It also introduces a new method for calculating impairment (decreases in asset values), which may result in councils recognising impairment losses earlier.

AASB 15 'Revenue from Contracts with Customers' will change the timing and pattern for recognising revenue and increase related financial reporting disclosures.

AASB 1058 'Income of Not-for-Profit Entities' provides guidance to help not-for-profit entities account for:

- transactions conducted on non-commercial terms
- the receipt of volunteer services.

AASB 15 and AASB 1058 may significantly impact council's financial statements, particularly when recognising grant income.

AASB 16 'Leases' will change the way lessees recognise, account for and report operating leases in financial statements. With a few exceptions, such as low value and short-term leases, existing operating leases will need to be recognised as 'right of use' assets with corresponding liabilities recorded and disclosed in the Statement of Financial Position.

Implementing the new accounting standards will take significant time and effort. Councils will need to:

- review current contracts with customers, grant agreements, lease agreements and arrangements with private sector operators
- ensure contracts and lease registers are complete
- assess whether existing systems can capture the necessary information
- train staff and ensure guidance is given to those who oversee financial reporting
- consider the impact on stakeholders.

This will be an area of focus for our 30 June 2019 financial audits.

Improving presentation and relevance of financial reporting information

Accounting standard setters are moving towards simplifying and rationalising financial reporting disclosures. The 2017–18 Local Government Code (the Code) made some key improvements towards this objective, including:

- allowing financial statement line items and notes with nil balances in the current and prior year to be removed
- moving the accounting policies note from Note 1 to the relevant notes
- repositioning and renumbering notes to be more user friendly
- focusing disclosures on restrictions to cash and investments.

There are further opportunities to declutter the financial statements of councils. For example, the information on developer contributions and performance measures included in the Code are not required by Australian Accounting Standards.

The Audit Office performs an annual review of the Code and provides feedback to the Office of Local Government on where financial disclosures can be further streamlined or removed.

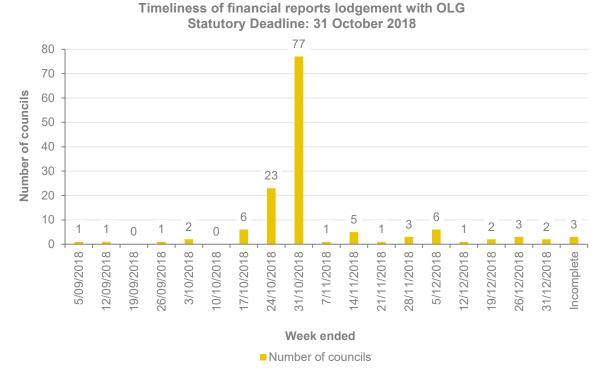
2.2 Timeliness of financial reporting

The *Local Government Act 1993* requires councils to submit audited financial statements to OLG by 31 October or apply for an extension.

More councils submitted financial statements on-time

One hundred and eleven councils (2016–17: 100 councils) submitted their 30 June 2018 audited financial statements by the statutory deadline. This improved by 11 per cent compared with the prior year. More amalgamated councils met the statutory deadline this year.

The graph below shows the lodgement dates of councils' financial statements.



While more councils lodged on-time, 77 councils submitted audited financial statements to OLG during the last week of October 2018. Submitting the financial statements close to the statutory deadline can be risky as there is no contingency in the event of late and unforeseen issues. Three councils missed the statutory deadline without an approved extension from the Office of Local Government.

The Office of Local Government approved a reporting extension for 24 councils. The common reasons include challenges with resourcing, lack of financial records, delayed valuations and moving to new application systems. These issues had flow on impacts to audit resourcing and the ability to complete audits on time.

We are yet to issue an audit opinion on the 30 June 2018 financial statements of the following councils.

| Council | Approved lodgement extension date | Reason for extension |
|-----------------------|-----------------------------------|---|
| Bayside Council | 28 February 2019 | Incomplete financial records of the former City of Botany Bay Council. |
| Hilltops Council | 28 February 2019 | The delay arose from consolidating and migrating financial data from 3 legacy systems into one new system for single entity reporting. |
| Maitland City Council | 30 April 2019 | Issues associated with the transition to a new corporate financial management system and rating module, valuation complexities associated with operational and community buildings and the revision of rehabilitation provisions for a landfill site with recently expanded capacity. |

Next year's Report to Parliament will include the outcome of these incomplete audits.

Sixty-one councils performed early financial reporting procedures

This year, 61 councils brought forward some procedures, including:

- completing infrastructure, property, plant and equipment valuations before 30 June
- preparing proforma financial statements and associated disclosures
- assessing the impact of complex and one-off significant transactions.

Eighty-five per cent of councils who performed some early close procedures submitted their financial statements within the statutory deadline. For the remaining 15 per cent, most did not prepare proforma financial statements.

It is important councils appropriately plan the financial reporting process to ensure statutory deadlines are met. We have included some better practice guidance below to assist councils to improve the guality and timeliness of their financial reporting.

Better practice financial reporting



Have a project timetable to effectively plan resources, assign key tasks and set timeframes.



Reconcile key general ledger accounts to subsidiary ledgers and other information such as fixed asset registers.



Prepare proforma financial statements to enable early review of the format, adequacy of accounting policies and note disclosures, and declutter and remove unnecessary notes.



Engage the audit, risk and improvement Committee early to consider the financial statements, key accounting estimates and significant changes in accounting policies.



Revisit the project plan regularly to identify and manage delays and key issues.



Assess the impact of new and revised accounting standards effective in the current and future years.



Analyse budget variances and movements from prior year.



Document proposed action plan to resolve prior year audit issues.



Organise and manage information requirements from internal and external parties, including valuation experts.



Document key assumptions and judgements used for estimates and financial statement preparation.



Engaging early and openly with the auditors.



Assess the impact of material, complex and one-off significant transactions.



Have a clear plan to ensure valuations are managed and documented appropriately.

Conduct comprehensive revaluation of Infrastructure, property, plant and equipment (IPPE) by 30 June, including review of the outcomes for quality and reasonableness and resolving any queries.

Assess the fair value of IPPE not subject to a comprehensive revaluation by 30 June.

One of the focus areas for the 2018–19 audits will be to encourage councils to complete financial statements earlier in the reporting period.





3. Governance and internal controls

Strong governance systems and internal controls reduce risks associated with managing finances, compliance and delivering services to ratepayers.

This chapter outlines the overall trends for council controls and governance issues, including the number of findings, level of risk and the most common deficiencies. Our audits do not review all aspects of internal controls and governance every year. We select a range of measures, and report on those that present heightened risks for councils to address.

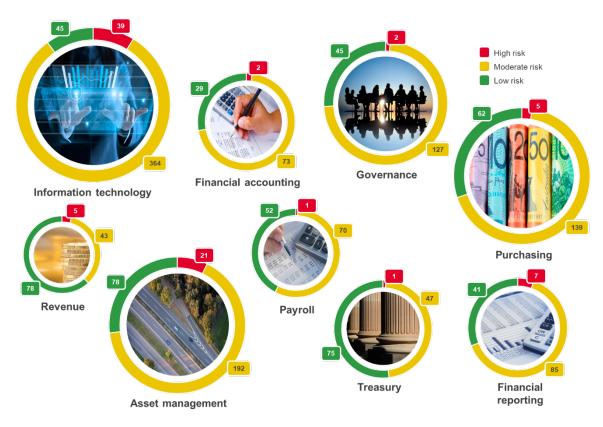
| Observation | Conclusion or recommendation |
|--|--|
| 3.1 Internal controls | • |
| The 30 June 2018 financial audits reported 83 high-risk findings. | Recommendation: Councils should reduce risk by addressing high-risk findings as a priority. |
| Thirty-nine of these high-risk findings related to information technology. See Chapter 4. | Control weaknesses in information systems may compromise the integrity and security of financial data used for decision making and financial reporting. |
| Several internal control findings were common across councils. | There may be opportunities for councils to work together to address common findings through Joint Organisations or other avenues. |
| 3.2 Governance | |
| Ninety-seven councils have an audit, risk and improvement committee (85 at 30 June 2017). | Proposed legislative changes will require councils to establish an audit, risk and improvement committee by March 2021. |
| Ninety-two councils have an internal audit function (86 at 30 June 2017). | It is envisaged that the <i>Local Government Act</i> 1993 will require the establishment of an internal audit function in each council to support the work of the audit, risk and improvement committee. |
| Eighty-three councils do not have a legislative compliance policy and 94 councils do not have a legislative compliance register. | Councils can improve their monitoring of compliance with key laws and regulations. |
| Eighteen councils do not have a risk management policy and 38 councils do not have a risk register. | Risk is better managed when there is a fit-for-purpose risk management framework, register and policy to outline how risks are identified and managed. |
| Most councils have a procurement policy, a manual, and are providing training to relevant staff. Only 34 per cent of councils have a contract management | Councils with effective procurement and contract management reduce risks of error and fraud and achieve better outcomes for ratepayers. |

policy.

3.1 Internal controls

Our financial audits focus on key internal controls that underpin the financial statements councils prepare each year. They assess whether key internal controls are designed, implemented and operating effectively to manage the risk of material error in the financial statements.

We report control deficiencies identified to management and those charged with governance of a council through our audit management letters. The issues are rated as extreme, high, moderate or low risk in accordance with the risk management framework in TPP 12-03 'Risk Management Toolkit for the NSW Public Sector'.



Source: Interim and final management letters for 30 June 2018 audits.

High-risk findings

Our 30 June 2018 financial audits identified 83 high-risk findings.

The deficiencies were assessed as high-risk if they could significantly affect the councils' financial statements.

The high-risk findings are in the following areas:

- financial reporting (see Chapter 2)
- information technology (see Chapter 4)
- asset management (see Chapter 5)
- revenue process
- · purchasing process
- payroll process
- treasury process
- financial accounting
- governance.

Revenue process

Our audits identified 126 internal control weaknesses related to revenue processes.



Source: Interim and final management letters for 30 June 2018 audits.

The high-risk issues include:

- multiple control deficiencies identified at one council in the rates process
- council displaying the previous year's rates in the operational plan, which is a breach of the Local Government Act 1993
- lack of controls over revenue received at a council-owned caravan park
- not reconciling the rates system to the Valuer-General's valuation report, increasing the risk of levying rates on incorrect land values.

Some of the common control weaknesses include:

- outdated revenue policies and procedures
- exception reports to detect irregular or unusual changes were not reviewed
- inadequate segregation of duties in the revenue process
- lack of review of changes to details in the rates master file
- · reconciliations not prepared or reviewed.

Purchasing process

Our audits identified 206 internal control weaknesses related to purchasing processes.



Source: Interim and final management letters for 30 June 2018 audits.

The high-risk issues include:

- inadequate controls over credit card usage, including the lack of a credit card policy, sharing
 of credit cards among staff and no formal review to acquit credit card expenditure
- outdated delegation limits in the finance system
- no formal procurement manual.

Some of the common control weaknesses include:

- no review of credit card purchases
- inappropriate use of purchase orders and/or not using purchase orders
- deficiencies in the tendering process
- inadequate segregation of duties in purchase and payables processes
- · reconciliations not prepared or reviewed.

The Minister for Local Government requested we conduct a performance audit over credit card usage at local councils given the alleged misuse of a corporate credit card at a rural council. This will be a key area of focus for our 2018–19 financial audits.

Payroll process

Our audits identified 123 control weaknesses related to payroll processes.



Source: Interim and final management letters for 30 June 2018 audits.

The high-risk issue related to not approving employee termination payments.

Some of the common control weaknesses include:

- no review of changes made to the employee masterfile
- no review of payroll reports and timesheets
- · reconciliations not prepared or reviewed
- lack of processes in place to reduce excessive leave balances.

Treasury process

Our audits identified 123 internal control weaknesses related to treasury processes.



Source: Interim and final management letters for 30 June 2018 audits.

The high-risk issue was a council breaching the *Local Government Act 1993* by using restricted funds for an alternate purpose without Ministerial approval.

Some of the common control weaknesses include:

- no review of bank reconciliations and long outstanding reconciling items
- no review of daily cash receipts
- outdated bank signatories.

Financial accounting

Our audits identified 104 internal control weaknesses related to financial accounting processes.



Source: Interim and final management letters for 30 June 2018 audits.

Both high-risk issues were due to councils not reconciling key accounts.

Some of the common control weaknesses include:

- no review of reconciliations
- manual journals not being reviewed by an independent officer
- the finance system not preventing the same officer from posting and approving manual journals
- inadequate supporting documents for manual journals.

3.2 Governance

Our audits identified 174 control weaknesses related to corporate governance.



Source: Interim and final management letters for 30 June 2018 audits.

The high-risk issues related to:

- a restructure that significantly impacted the efficiency and effectiveness of council operations
- over reliance on a single staff member at a rural council to ensure due process and controls are in place.

The common governance issues can be grouped into the following areas, and are explained further below:

- audit, risk and improvement committees
- internal audit
- legislative compliance frameworks
- procurement and contract management
- risk management
- fraud controls.

More councils have established audit, risk and improvement committees

An effective audit, risk and improvement committee is an important part of good governance. An effective committee helps councils to build community confidence, meet legislative and other requirements and meet standards of probity, accountability and transparency.

Twelve more councils established audit, risk and improvement committees during 2017–18 resulting in 97 councils having committees.

Changes outlined in Section 428A of the *Local Government Amendment (Governance and Planning) Act 2016* will require the remaining councils to establish an audit, risk and improvement committee by March 2021.

For those councils with an audit, risk and improvement committee, we assessed their performance against better practice. The table below summarises our observations.

| Audit, risk and improvement committee | Percentage (%) |
|--|----------------|
| Committee has a charter | 98 |
| Chair of the committee is independent | 94 |
| Committee is advised of significant, complex or contentious financial reporting issues | 90 |
| Committee monitors progress in addressing internal and external audit recommendations | 87 |
| Majority of the committee members are independent | 83 |
| Committee reviews the enterprise risk register | 81 |
| Committee performs an annual self-assessment of its performance | 48 |

More councils have established internal audit functions

Internal audit is another important element of an effective governance framework as it supports a risk and compliance culture. Internal audit provides assurance over council's governance practices and internal control environment and identifies where performance can improve.

Six more councils established an internal audit function during 2017–18 resulting in 92 councils having an internal audit function.

The Office of Local Government (OLG) intends to release a new internal audit framework for Local Government. It is envisaged the *Local Government Act 1993* will require the establishment of an internal audit function in each council to support the work of the audit, risk and improvement committee. Before this guidance is released, councils can refer to Treasury Policy Paper 15-03 Internal Audit and Risk Management Policy for the NSW Public Sector.

For those councils with an internal audit function, we assessed their performance against better practice. The table below summarises our observations.

| Internal audit functions | Percentage (%) |
|--|----------------|
| Internal audit plan is documented | 95 |
| Audit, risk and improvement committee reviews the internal audit plan | 90 |
| Internal audit plan aligns with the enterprise risk register | 85 |
| Audit, risk and improvement committee assesses the performance of internal audit | 61 |

The following graph shows the percentage of councils without an audit, risk and improvement committee and internal audit function by council type.

80 70 60 60 60 55 51 50 % 40 32 30 30 21 18 20 10 0 0 No audit, risk and improvement committee No internal audit function ■County ■ Metropolitan ■ Regional ■ Rural ■ Total

Audit, risk and improvement committee and internal audit

The councils yet to establish an audit, risk and improvement committee and internal audit function are mainly rural and county councils. Most metropolitan councils have an audit, risk and improvement committee and all have an internal audit function.

Councils need to improve practices to comply with key laws and regulations

A legislative compliance framework assists councils to capture and monitor compliance with key laws and regulations.

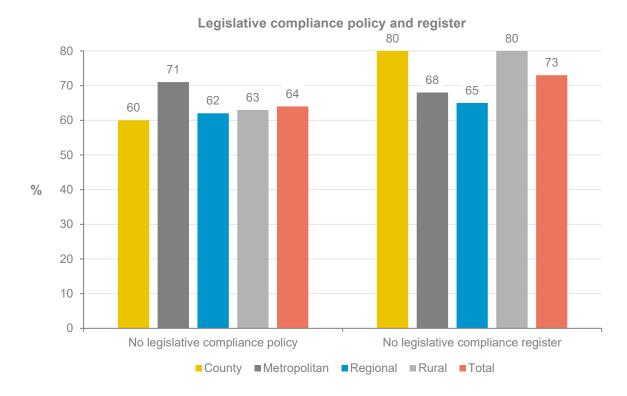
Our audits found:

- 83 councils do not have a legislative compliance policy
- 94 councils do not have a legislative compliance register.

Ineffective legislative compliance frameworks increase the risk of councils breaching legislation. This can attract penalties, affect service delivery and cause significant reputational damage.

A compliance framework should be tailored to the size and risk profile of a council.

The following graph shows the percentage of councils without a legislative compliance policy and register by council type.



This finding is prevalent across all council types. As councils have common legislation there is an opportunity to have common policies and share registers to reduce cost of implementing legislative compliance frameworks.

Some councils can improve risk management practices

Our audits identified:

- 18 councils do not have a risk management policy
- 38 councils do not have an enterprise risk register
- 12 councils' risk registers do not align with their strategic objectives.

A risk management policy helps to provide a framework for managing risks. A risk register, aligned to strategic objectives, can be an effective tool to support decision-making.

Councils may find it useful to assess risk management practices using the Audit Office's Risk Maturity Toolkit. The toolkit is based on the principles and guidance of International Standards on Risk Management AS/NZS ISO 31000:2009 Risk Management. The risk management toolkit needs to be applied in a way that is fit for purpose, considering the size and complexity of each council.

Most councils have a procurement policy, manual and train relevant staff

As outlined in the Audit Office Annual Work Program, a key focus area of our 2017–18 audits was to review councils' procurement and contract management practices.

Councils spend substantial funds each year to procure goods and services. It is important there is appropriate probity, accountability and transparency in procurement to reduce the risk of unauthorised purchases, corrupt and fraudulent behaviour and value for money not being achieved.

Our audits identified:

- 96 per cent of councils maintain a procurement policy
- 69 per cent of councils have a documented procurement manual
- 78 per cent of councils provide training to staff with procurement responsibilities.

We selected a contract over \$150,000 for each council to assess procurement practices and the common findings are in the table below.

| Procurement practices | Percentage (%) |
|---|----------------|
| Tender evaluation panel members with incomplete conflict of interest declarations | 33 |
| Tenderers not disclosing conflicts of interest as part of the tender process | 22 |
| No evidence recorded on file to support the tender process | 7 |

Most councils have a centralised contract register, but only 34 per cent have a contract management policy

Councils enter into numerous contracts which vary in nature, size and complexity.

Our audits identified:

- 34 per cent of councils have a contract management policy
- 78 per cent of councils maintain a centralised contract register.

The table below summarises our findings for council contract management practices based on the same selection of contracts over \$150,000 for each council.

| Contract management | Percentage (%) |
|--|----------------|
| No contract management plan | 67 |
| Contract performance evaluation not performed | 63 |
| No risk assessment performed before entering into significant contracts | 53 |
| Contract variation not evaluated based on value for money grounds | 50 |
| Contract variations not approved by an officer with appropriate delegation | 48 |
| No key performance indicators to measure the contract performance | 32 |
| Contract payments are not linked to satisfactory contract performance | 28 |
| Non-action on unsatisfactory performance by contractors | 24 |
| Contract not entered into the contract register in a timely manner | 23 |

Councils need to improve their fraud controls systems

The Audit Office of New South Wales' recent performance audit '<u>Fraud controls in local councils</u>' highlighted that councils often have fraud control procedures and systems in place, but are not ensuring people understand them and how they work. There is also significant variation between councils in the quality of their fraud controls.

Common weaknesses in councils' fraud controls include:

- not regularly reviewing their fraud control approach and tailoring it to their fraud risks
- providing only limited information and training to staff on their responsibilities and how to report suspected frauds
- providing limited information to the community on how they can report fraud in their councils.

The report recommended the Office of Local Government work with other state agencies to better use the data they collect on fraud to provide a clearer picture of fraud within councils.





4. Information technology

Councils increasingly rely on information technology (IT) to deliver services and manage information. While IT delivers considerable benefits, it also presents risks that council needs to address.

Our audits reviewed whether councils have effective governance and controls in place to manage key financial systems and IT service providers. This chapter summarises the following IT findings:

- governance
- IT general controls
- managing service providers.

Observation

Conclusion or recommendation

4.1 Governance

Ninety-four councils have not formalised all policies which manage key information technology (IT) processes. Of those policies that are formalised, 78 are not reviewed to ensure they are up to date.

Sixty-five councils do not register their IT risks and 44 councils do not regularly report IT risks to management and those charged with governance.

A lack of IT policies increases the risk of inappropriate and inconsistent practices.

Risks that are not communicated to senior management and those charged with governance may not be assessed and managed appropriately.

4.2 IT general controls

Most internal control deficiencies related to information technology processes and control environment.

Control weaknesses in information systems may compromise the integrity and security of financial data used for decision making and financial reporting.

4.3 Managing service providers

Seventy-two councils outsource at least one IT function to a third-party service provider. Of these:

- 26 councils did not have a complete and accurate list of IT service providers engaged, along with the corresponding services provided
- 49 councils did not perform an adequate risk assessment before engaging the IT service provider
- 51 councils did not have clearly defined key performance indicators (KPI) in the Service Level Agreements (SLA) with the IT service provider
- 36 councils did not periodically assess the performance of the IT service provider.

Councils can more effectively manage IT service provider by:

- maintaining inventory of IT service providers and services they provide
- · identifying and addressing risks
- including KPIs in SLAs
- monitoring performance.

4.1 Governance

IT governance refers to the strategies and frameworks, polices and processes used to oversee and manage IT risks.

IT policies need to be formalised and kept up-to-date

Ninety-four councils do not have IT policies over one or more of the following critical areas:

- IT security
- IT change management
- IT incident and problem management
- disaster recovery
- business continuity.

For the councils with established IT policies, we found 78 policies are not reviewed in line with the council's scheduled review date to ensure they are up to date.

It is important key IT policies are formalised and regularly reviewed to ensure emerging risks are considered and policies are reflective of changes to the IT environment.

Half of the councils do not identify, monitor or report on IT risks

Sixty-five councils do not have an IT risk register, and 44 councils do not regularly communicate IT risks to management and those charged with governance.

It is important IT risks are identified and appropriately managed as councils rely heavily on IT for service delivery and financial reporting.

4.2 IT general controls

IT general controls relate to the procedures and activities designed to ensure confidentiality and integrity of systems and data. These systems underpin the integrity of financial reporting.

As outlined in the Audit Office Annual Work Program, a key focus area for our 30 June 2018 audits was to review IT general controls relating to key financial systems supporting the preparation of council financial statements. In particular, those addressing:

- · user access management
- privileged user access restriction and monitoring
- system software acquisition, change and maintenance.

Our financial audits did not review all council IT systems. For example, IT systems used to support service delivery are generally outside the scope of our financial audit. However, councils should consider the relevance of our findings below to these systems.

Our audits identified 448 control weaknesses related to information technology.



Source: Interim and final management letters for 30 June 2018 audits.

The high-risk issues relate to privileged user access not being adequately restricted and monitored to identify suspicious or unauthorised activity.

The other issues identified can be grouped into the following areas:

- managing user access to IT systems
- controls over changes to IT systems.

We assessed the impact of the IT issues on our audits and alternate procedures were undertaken to provide assurance over the integrity of financial reporting.

Privileged access is not adequately restricted and monitored

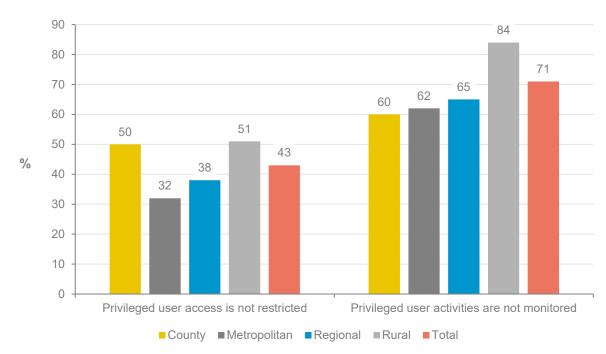
Privileged access occurs when a person can change key system configurations and has wide access to system data, files and accounts. It is therefore essential that privileged access is restricted to only those who require it to perform their role and monitored to detect suspicious activity. The access should be protected with strong password controls to minimise the risk of the account being compromised. Issues found in this area contributed to the number of high-risk IT issues reported in our management letters.

We found:

- 43 per cent of councils not appropriately restricting privileged access
- 71 per cent of councils not appropriately monitoring privileged user account activities.

The graph below shows the percentage of councils with inadequate controls for managing privileged access to IT systems.

Privileged access issues found by council type



User access management to IT systems need to be improved

Information technology is often at the core of how councils deliver services. While IT can improve service delivery, the growing dependency on technology means councils face risks of unauthorised access and misuse.

Key areas of effective user access management are:

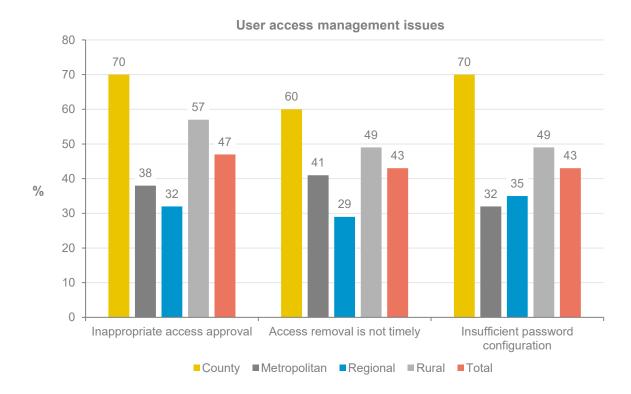
- appropriate approval for new access and changes of access to IT systems
- timely removal of access to IT systems
- strong password controls to avoid user access being compromised.

The graph below shows the number of councils that do not have adequate controls over user access management.

We found:

- 47 per cent of councils without appropriate controls for adding new users
- 43 per cent of councils without appropriate user access removal controls
- 43 per cent of councils without appropriate password controls
- county councils had more issues across the three areas of user management.

The graph below shows the percentage of councils with inadequate user access management controls by council type.



Controls over IT system changes need to be improved

Changes to IT programs and related infrastructure components need to be appropriately authorised, performed and tested prior to implementation. This ensures changes are appropriate and in line with business requirements.

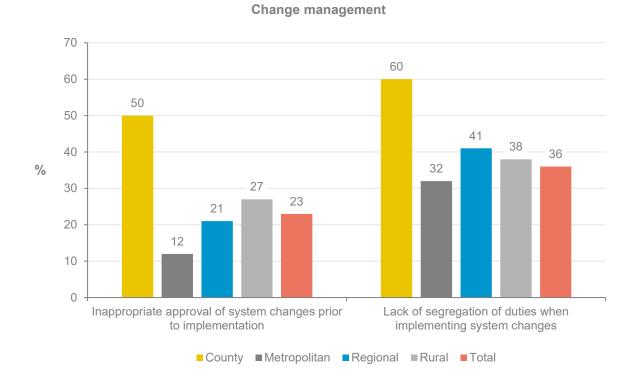
Weak system change controls expose councils to the risk of:

- unauthorised and/or inaccurate changes to systems or programs
- issues with data accuracy and integrity
- inappropriately accepting contractual terms.

We found:

- 23 per cent of councils implementing changes without appropriate approval
- 36 per cent of councils without appropriate segregation of duties between the developer and the implementer of the change.

The graph below shows the percentage of councils with ineffective controls to manage changes to IT systems by council type.



4.3 Managing service providers

Councils are increasingly contracting out the delivery of key IT services to private sector providers. IT systems are increasingly complex, and the risks are often best mitigated by seeking specialist skills to enhance the council's capability and capacity. However, even when the service is outsourced, the council remains accountable for risks, including:

- interruptions caused by system outages
- loss of confidential information caused by cyber security attacks and data security breaches
- threats to business continuity from failures in core infrastructure
- compliance threats where responsibilities between the council and service provider have not been clearly defined.

Councils need to improve the management of IT service providers

Effectively monitoring and measuring critical IT service provider performance ensures contracted services are being provided and value for money is obtained.

Our observations are summarised in the diagram below.

Ninety councils did not have an adequate IT service provider management policy

Seventy-two councils outsourced at least one of their IT functions to a third-party service provider where:

Twenty-six councils did not have a complete and accurate list of IT service providers engaged, along with the corresponding services provided.



There is less visibility over the services or information that is managed by the IT service provider.

Forty-nine councils did not perform an adequate risk assessment before engaging the IT service provider. Where a risk assessment was performed, only 18 councils had updated the risk assessment during the lifecycle of the contract.



Councils may not be aware of the potential risks involved when using IT service providers.

Fifty-one councils did not have clearly defined KPIs in the Service Level Agreements (SLA) with the IT service provider.



Councils may not receive the expected services, which could lead to service disruption impacting council and the community.

Thirty-six councils did not periodically assess the performance of the IT service providers.







5. Asset management

Councils are responsible for planning and managing a significant range of assets on behalf of the community. This chapter outlines our asset management observations across councils for 2018.

Observation

Conclusion or recommendation

5.1 Asset management planning

All but six councils have an asset management strategy, policy and plan. However, 11 councils have not reviewed their asset management strategy, policy and plan in the last five years.

We found 86 instances where asset management strategies, policies and plans do not comply with the essential elements in the Integrated Planning and Reporting Guidelines released by the Office of Local Government.

Recommendation: Councils' asset management policy, strategy and plan should comply with the requirements of the *Local Government Act 1993* and the Integrated Planning and Reporting Guidelines issued by the Office of Local Government.

5.2 Asset valuation process

Our audits found:

- 38 instances where councils did not reassess the fair value of assets with sufficient regularity
- 24 instances where councils did not review valuation results.

The deficiencies in the asset valuation process resulted in errors in financial statements of \$2.6 billion, including \$1.9 billion of prior period errors.

We also identified:

- 63 councils did not perform an annual review of the useful lives of their assets as required by Australian Accounting Standards
- considerable variability in the useful lives of asset classes, such as road across councils
- 16 councils with residual values for assets that are not expected to attract sales proceeds upon disposal, which is contrary with Australian Accounting Standards.

Deficiencies in the asset valuation process can result in significant errors to the financial statements.

Depreciation may not be accurately recorded in the financial statements. It may also impact key sustainability indicators reported by the council.

Conclusion or recommendation

5.3 Asset management systems

Our audits identified 64 instances where councils:

- · maintained multiple asset registers
- had inaccurate or incomplete registers on uncontrolled manual spreadsheets
- did not reconcile asset registers with the general ledger.

Weaknesses in asset management systems can impact the accuracy and completeness of asset data, resulting in errors to the financial statements.

Our audits identified discrepancies between the Councils' Crown land asset records and the Crown Land Information Database (CLID) managed by the NSW Department of Industry.

Five councils corrected \$225 million of previously unrecorded Crown land assets.

Councils should regularly reconcile asset registers to the CLID and investigate discrepancies to ensure Crown land under their care and control is captured.

5.4 Rural fire-fighting equipment

Inconsistent practices remain across the Local Government sector in accounting for rural fire-fighting equipment.

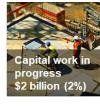
A number of councils do not record rural fire-fighting equipment, meaning that a significant portion of rural fire-fighting equipment continues to not be recorded in either State or council financial records.

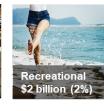
The Office of Local Government should continue to address the different practices across the Local Government sector in accounting for rural fire-fighting equipment. In doing so, the Office of Local Government should continue to work with NSW Treasury to ensure there is a whole-of-government approach.

Asset overview

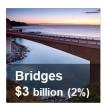
Councils own and manage a diverse range of assets to deliver services to the community. As at 30 June 2018, the combined carrying value of NSW council assets was \$140 billion.



















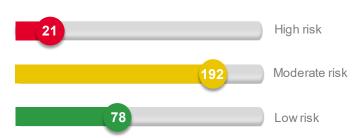




Asset management

Our audits identified 291 control weaknesses related to asset management processes.

Risk rating



Source: Interim and final management letters for 30 June 2018 audits.

The high-risk issues related to:

- non-compliance with Australian Accounting standards such as:
 - failing to assess the fair value of infrastructure assets with sufficient regularity
 - recording residual values for certain infrastructure assets that cannot be sold
- lack of quality assurance review of the asset valuation outcomes resulting in significant errors in the financial statements
- multiple control deficiencies in the asset management process increasing the overall risk assessment, such as:
 - numerous errors when reconciling valuation reports to the general ledger
 - non-timely transfer of assets from work-in-progress to the fixed assets register
 - lack of an asset management strategy, policy or plan
 - reliance on manual asset registers, resulting in numerous errors requiring adjustment to the financial statements.

The common issues can be grouped into the following areas:

- asset management planning
- asset valuation
- asset management systems.

5.1 Asset management planning

Asset management planning is important as it helps councils to manage assets appropriately over their life cycle and to make informed decisions on the allocation of resources.

Councils are required under Section 403 of the *Local Government Act 1993* to incorporate asset management planning in its long-term resourcing strategy. This involves preparing an asset management strategy, policy and plan.

Most councils have an asset management strategy, policy and plan, but some require review

We found:

- 6 councils without an asset management strategy, policy and plan (13 in 2016–17).
- 11 councils have not reviewed their asset management policy, strategy and plan in the last five years. This increases the risk that these documents may not reflect councils' current asset management practices.

The Integrated Planning and Reporting Guidelines issued by the Office of Local Government prescribes essential elements to be included in councils' asset management policy, strategy and plan.

We assessed councils' compliance against the essential elements for asset management planning.

| Esse | ntial elements of asset management planning | Number of councils not complying |
|------|---|----------------------------------|
| 1.1 | The asset management strategy and plan must be for a minimum period of ten years. | 13 |
| 1.2 | The asset management strategy must include an overarching council endorsed asset management policy. | 10 |
| 1.3 | The asset management strategy must identify assets that are critical to the council's operations and outline the risk management strategies for these assets. | 15 |
| 1.4 | The asset management strategy must include specific actions required to improve the council's asset management capability and projected resource requirements and timeframes. | 5 |
| 1.5 | The asset management plan must encompass all the assets under a council's control. | 17 |
| 1.6 | The asset management plan must identify asset service standards. | 12 |
| 1.7 | The asset management plan must contain long term projections of asset maintenance, rehabilitation and replacement costs. | 14 |
| 1.8 | Councils must report on the condition of their assets in their annual financial statements in line with the Local Government Code of Accounting Practice and Financial Reporting. | |
| | Total instances of non-compliance | 86 |

Source: Integrated Planning and Reporting Manual for Local Government in NSW and Financial statement audits for the year end 30 June 2018.

More than half of these breaches were identified at rural councils. We reported all identified breaches to management of relevant councils recommending they improve the quality of their asset management strategy, policy and plan.

5.2 Asset valuation process

Asset valuation processes can improve

The Code and Australian Accounting Standards require councils to re-assess the carrying value of infrastructure assets with sufficient regularity to ensure it does not differ materially from fair value. Councils are required to comprehensively value each asset class at least every five years. If carrying values are not regularly assessed, it may result in significant errors in the financial statements.

The Audit Office Annual Work Program identified asset valuations as a key focus area for 30 June 2018 audits. We assessed the effectiveness of asset valuation process and the reasonableness of asset values reported in the financial statements.

Our audits identified:

- 38 councils did not formally re-assess the carrying value of infrastructure assets with sufficient regularity
- 24 councils did not undertake a quality assurance review over the asset valuation outcomes.

Deficiencies in the asset valuation process resulted in errors totalling \$2.6 billion in the financial statements, including \$1.9 billion of prior period errors. These were corrected prior to finalising the financial statements. A more robust asset valuation process may prevent errors caused by:

- inaccurate information provided to the valuers
- acceptance of key inputs and assumptions applied by the valuers, which were not supported
- calculation errors in the valuation reports.

Valuing infrastructure assets is a complex process. It is important councils start the process early and ensure there is a clear plan to ensure valuations are managed and documented appropriately.

Councils may find it useful to assess their asset valuation practices against guidance released by NSW Treasury TPP 14-01 'Accounting Policy: Valuation of Physical Non-Current Assets at Fair Value' and TPP 18-17 'FY18-19 Timetable for Agency Asset Valuations'. The guidance takes into account the unique nature of the not-for-profit public sector in New South Wales.

Useful lives of assets are not being reviewed annually

Our audits identified 63 councils that did not formally re-assess the remaining useful lives of infrastructure assets.

Australian Accounting Standards require the remaining useful lives of assets to be reviewed on an annual basis. This requires councils to assess the physical condition of its assets.

If a physical condition assessment is not performed with sufficient regularity, useful lives may not be reasonable, resulting in errors in the depreciation recorded in the financial statements. Regular condition assessments help to identify maintenance requirements and minimise service interruptions.

The useful lives of road assets vary across councils

The useful life of an asset is the length of time it should be available for use. The remaining useful life is the time left for a council to use an asset, largely influenced by its physical condition. The useful life estimates determine the amount of depreciation expense reported in councils' financial statements.

Our audits found a lot of variability in the useful lives for roads reported by councils.

Some variability in the useful lives of roads can be expected due to different soil types, methods of construction, geography and the environment. However, these differences do not fully explain the large variation in the useful lives of similar assets across councils. This variability impacts the depreciation expense reported in the financial statements. This in turn may affect the key sustainability indicators reported by councils.



Sealed roads: Surface

Metro Councils - from 19 to 47 years Regional Councils - from 15 to 41 years Rural Councils - from 16 to 36 years



Sealed roads: Structure

Metro Councils - from 56 to 111 years Regional Councils - from 47 to 120 years Rural Councils - from 57 to 81 years



Unsealed roads

Metro Councils – from 18 to 34 years Regional Councils - from 20 to 72 years Rural Councils - from 30 to 40 years

Sixteen councils recorded residual values for road and stormwater drainage assets

Australian Accounting Standards permit the recording of residual values for infrastructure assets only if the council expects to receive sales proceeds for the asset at the end of its useful life.

Sixteen councils are recording residual values for infrastructure assets, such as roads and stormwater drainage that are not expected to be sold at the end of their useful lives. This may understate the depreciation recorded for these assets and impact the key sustainability indicators reported by councils.

5.3 Asset management systems

Accuracy and completeness of asset data can be improved

Asset registers record key data on councils' infrastructure, property, plant and equipment. Maintaining accurate asset records is important as it enables councils to have appropriate information to make decisions around asset management.

We have summarised the common issues reported in our management letters.

| Asset management systems | Number of issues reported |
|---|---------------------------|
| Non-timely recording of asset movements in the asset register | 24 |
| Spreadsheets storing asset data outside asset management systems without any controls to protect the data integrity | 16 |
| Completed works-in-progress not capitalised as assets on a timely basis | 9 |
| Asset registers not being reconciled with the asset management system | 6 |
| Assets recorded in incorrect asset classes in the asset registers | 6 |
| Asset registers with the same asset being recorded twice | 5 |
| Total number of instances | 66 |

It is important councils regularly update asset registers, reconcile their asset registers with asset management systems and have suitable controls in place to ensure the integrity of manual spreadsheets.

Councils may not be recording all Crown land assets they control

The Department of Industry is responsible for overseeing the management of NSW Crown land under the *Crown Lands Act 1989*. The Department maintains the Crown Land Information Database (CLID) containing records of Crown land and the respective Crown land manager. Crown land includes parks, reserves, roads and cemeteries. Councils manage Crown land legally transferred to them and are responsible for its care and maintenance to meet community needs and protect reserves for future generations.

There are discrepancies between the CLID and council Crown land asset records. Nine councils fixed asset registers did not have a separate identifier for Crown land assets. We compared Crown land asset records at local councils with CLID and identified:

- 43 per cent of councils had instances where one or more parcels were recorded in CLID as council managed, but the land was not recorded in the council's register
- 31 per cent of councils had one or more parcel recorded in the council register, but the land was not recorded in CLID as being managed by that council
- 15 per cent of council's records of Crown land were inconsistent with CLID for land size or description
- 2 councils had not recognised any Crown land they manage and control.

Our 2018 Industry Report to Parliament recommended the Department of Industry confirm the completeness and accuracy of the CLID with Crown land managers to improve the reliability of its records.

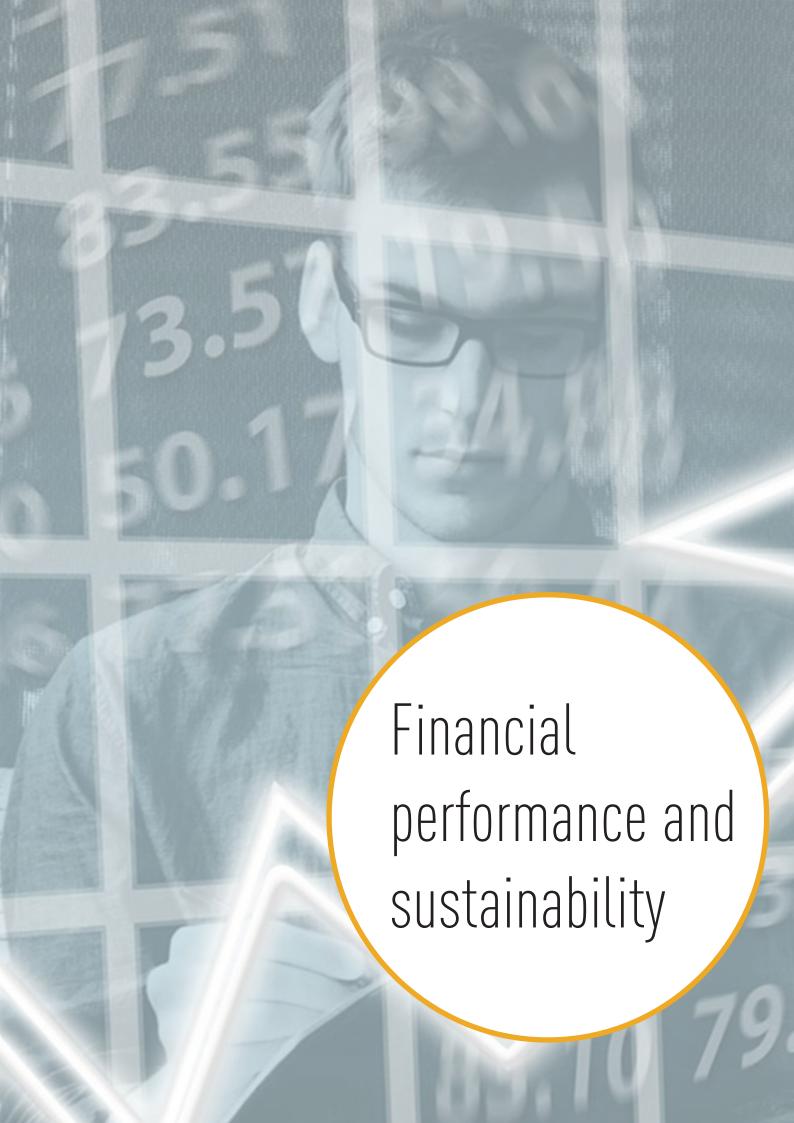
During 2017–18 audits, five councils identified \$225 million of previously unrecorded Crown land under their care and control. These land parcels were identified when reconciling asset registers with the CLID and operational asset management systems.

Councils should periodically reconcile asset registers to the CLID and investigate discrepancies to ensure Crown land under their care and control is captured.

This will continue to be a key area of focus for our 2018–19 audits.

From 1 July 2018, there were changes to the *Crown Land Management Act 2016*. Crown land managed by councils will be treated as community land, meaning councils will be required to have plans of management in place for these land assets. There is a transition period of three years. Therefore, it is important Crown land records are accurate and complete.

The OLG has released guidance materials and training programs to support councils transition to these new requirements.



6. Financial performance and sustainability

Strong and sustainable financial performance provides the platform for councils to deliver services and respond to community needs.

This chapter outlines our audit observations on the performance of councils against the Office of Local Government's (OLG) performance indicators.

Observation

Conclusions and recommendations

6.1 Operating performance and revenue measures

Nineteen amalgamated councils received significant one-off grant funding in 2016–17. In 2017–18:

- 8 amalgamated councils reported a negative operating performance (three in 2016–17)
- 14 amalgamated councils met the own source revenue benchmark (eight in 2016–17).

Thirty-five of the 56 rural councils did not meet the benchmark for own source revenue (41 in 2016–17).

The overall operating performance and revenue measures in 2017–18 for amalgamated councils were impacted by lower operational grant income.

The ability to generate own source revenue remains a challenge for rural councils. Rural councils have high-value infrastructure assets covering large areas, less ratepayers and less capacity to raise revenue from alternative sources compared with metropolitan councils.

6.2 Liquidity and working capital performance measures

Most councils met the liquidity and working capital performance measures over the last two years.

Most councils:

- · can meet short-term obligations as they fall due
- have sufficient operating cash available to service their borrowings
- · are collecting rates and annual charges levied
- have the capacity to cover more than three months of operating expenses.

Nineteen additional councils would not meet the cash expense cover ratio benchmark when externally restricted funds are excluded.

Councils with a higher proportion of restricted funds have less flexibility to pay operational expenses than the cash expense cover ratio suggests. Each local council has unique characteristics such as its size, location and services provided to their communities. These differences may affect the nature of each council's assets and liabilities, revenue and expenses, and in turn the financial performance measures against which it reports.

The Office of Local Government prescribes performance indicators for council reporting.

The analysis in this chapter is based on performance measures prescribed in OLG's Code of Accounting Practice and Financial Reporting (the Code).

Council's audited financial statements report performance against six financial sustainability measures.

Operating performance and revenue measures

| ⊕ ≅ | Operating performance | Measures how well councils keep operating expenses within operating revenue |
|------------|------------------------------|---|
| | Own source operating revenue | Measures council's fiscal flexibility and the degree to which it can generate own source revenue compared with the total revenue from all sources |

Liquidity and working capital measures

| <u>\$</u> | Unrestricted current ratio | Measures a council's ability to meet its short-term obligations as they fall due |
|-----------|---|--|
| \$ (\$) | Debt service cover ratio | Measures the operating cash to service debt including interest, principal and lease payments |
| | Rates and annual charges outstanding percentage | Assesses how successful councils are in collecting rates and annual charges |
| \$ | Cash expense cover ratio | Estimates the number of months a council can continue paying its expenses without additional cash inflow |

Council's unaudited Special Schedule 7 'Report on Infrastructure Assets' reports performance against four further asset management measures.

| | Building and infrastructure renewals ratio | Assesses the rate at which infrastructure assets are being renewed against the rate at which they are depreciating |
|---|--|--|
| Ĺ | Infrastructure backlog ratio | Shows the amount of infrastructure backlog expenditure relative to the total net book value of a council's infrastructure assets |
| | Asset maintenance ratio | Compares a council's actual asset maintenance expenditure to the amount planned in their asset management plans |
| | Cost to bring assets to agreed service level | Compares the estimated cost to renew or rehabilitate existing infrastructure assets, that have reached the condition-based intervention level adopted by a council, to the gross replacement cost of all infrastructure assets |

Each audited measure and three of the four unaudited measures has a prescribed benchmark.

6.1 Operating performance and revenue measures

The operating performance and revenue measures indicate whether councils:

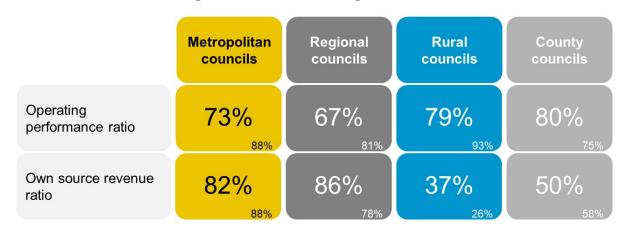
- keep operating expenses within operating revenue
- generate sufficient own source revenue.

Overall more councils:

- reported negative operating performance in 2017–18 compared with 2016–17
- met the benchmark for own source operating revenue in 2017–18 compared with 2016–17.

The ability to generate own source revenue remains a challenge for rural councils.

Percentage of councils meeting OLG's benchmark



Notes:

- Appendix nine provides a description of operating performance ratio and own source revenue ratio.
- 2 Appendix eleven lists the performance of each council against operating performance and revenue measures. Source: Audited financial statements for 2016–17 and 2017–18.

Operating performance and revenue measures for amalgamated councils were impacted by less operating grant income

In the prior year, amalgamated councils received one-off grant funding from the NSW Government's Stronger Communities Fund to assist councils with delivery of projects to improve community infrastructure and services. Each newly amalgamated council also received grant funding from the NSW Government's New Council Implementation Fund to assist councils to cover the up-front costs arising from amalgamation.

The drop in operating grant funding for the 19 amalgamated councils in 2017–18 resulted in:

- 8 amalgamated councils reporting a negative operating performance in 2017–18 (three in 2016–17)
- 14 amalgamated councils meeting the own source revenue benchmark (eight in 2016–17).

Rural councils continue to face challenges in generating own source revenue

In 2017–18, 35 rural councils did not meet the own source operating revenue benchmark (41 in 2016–17). The ability to generate own source revenue remains a challenge for rural councils. Rural councils have high-value infrastructure assets covering large areas, less ratepayers and less capacity to raise revenue from alternative sources compared with metropolitan councils. They have less capacity to generate revenue from alternative sources such as parking fees, property development and rental income.

6.2 Liquidity and working capital performance measures

The liquidity and working capital performance measures indicate whether councils can:

- meet short term obligations
- service their debt
- collect outstanding rates and annual charges
- meet their future expenses.

Most councils met the benchmarks for the liquidity and working capital performance measures over the last two years.

Percentage of councils meeting OLG's benchmark

| | Metropolitan councils | Regional councils | Rural councils | County councils |
|---|-----------------------|-------------------|-------------------|-----------------|
| Unrestricted current ratio | 100% | 94% | 95% | 90% |
| Debt service cover ratio | 96% | 94% | 98% 100% | 100% |
| Rates and annual charges outstanding percentage | 91% | 89% | 91% | 0% |
| Cash expense cover ratio | 100% | 100% | 98% | 100% |

Notes:

Cash expense cover ratio includes externally and internally restricted funds.

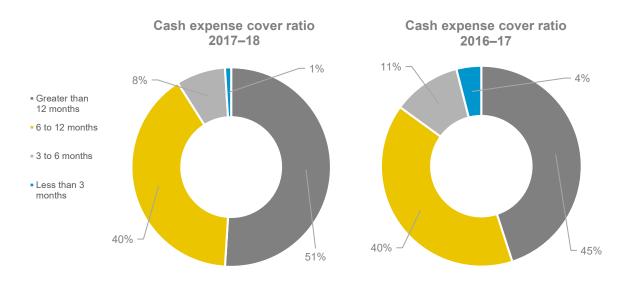
² Appendix nine provides a description of unrestricted current ratio, debts service cover ratio, rates and annual charges outstanding percentage and cash expense cover ratio.

³ Appendix eleven lists the performance of each council against liquidity and working capital performance measures. Source: Audited financial statements for 2017–18.

An additional 19 councils would not meet the cash expense cover ratio benchmark when externally restricted funds are excluded

Externally restricted assets are those affected by legislation or other externally imposed requirements. Internally restricted assets are affected by council resolution or policy, usually for an identified future works program. All other assets are unrestricted.

In 2017–18, all but one council had the capacity to cover more than three months of expenditure without extra cash inflows. Sixty-nine councils (51 per cent) had enough cash on hand to fund more than 12 months of expenditure. Another 54 councils (40 per cent) had enough cash to fund between six and twelve months of expenditure, and 11 councils (eight per cent) had enough cash to cover three to six months of expenditure.



Source: Audited financial statements for 2016-17 and 2017-18.

Councils are not required to exclude externally and internally restricted funds when calculating the cash expense cover ratio.

If externally restricted funds are excluded from the cash expense cover ratio, an additional 19 councils will not meet OLG's benchmark for the cash expense cover ratio.

To meet operational needs, councils with low unrestricted funds may need to:

- borrow funds
- seek approval from the Minister for Local Government to use externally restricted funds
- look at ways to reduce expenditure or seek revenue from other sources.

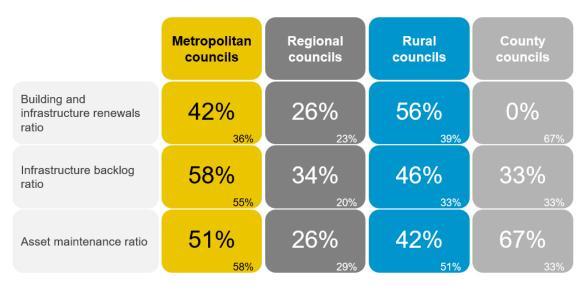
6.3 Asset management performance measures

The asset management performance measures indicate how well councils maintain, renew and report on the condition and cost of infrastructure assets.

Overall:

- most councils face challenges in meeting the asset management performance measures
- no county councils met the building and infrastructure renewals ratio
- less councils met the asset maintenance ratio in 2017–18 compared with 2016–17.

Percentage of councils meeting OLG's benchmark



Notes:

- 1 Four rural and seven county councils did not report the results of infrastructure renewals, infrastructure backlog and asset maintenance ratios.
- 2 Appendix nine provides a description of building and infrastructure renewals ratio, infrastructure backlog ratio and asset maintenance ratio.
- 3 Appendix eleven lists the performance of each council against asset management performance measures.
- 4 OLG has not prescribed a benchmark for the 'cost to bring assets to agreed service level' performance indicator and is therefore excluded from the analysis.

Source: Unaudited Special Schedule 7 'Report on Infrastructure Assets' for 2016–17 and 2017–18.

Councils reported insufficient spending to renew and maintain infrastructure assets

Thirty-six councils reported they do not meet the benchmarks for either the buildings and infrastructure renewals ratio, the infrastructure backlog ratio or the asset maintenance ratio. These councils should examine how well they manage their assets and consider if their investment in maintaining and renewing infrastructure assets is sufficient. This assessment should be an input to future asset management plans.

Councils are required to have asset management plans that consider community needs, available funds, the council's risk appetite, and the whole-of-life costs of owning and/or managing the infrastructure assets under their control.

Inconsistent calculation of the buildings and infrastructure renewals ratio

OLG's Code requires the unaudited buildings and infrastructure renewals ratio to calculate renewal expenditure on specific infrastructure assets, excluding work-in-progress, as a percentage of depreciation, amortisation and impairment.

Thirty-six per cent of councils included work-in-progress assets when calculating the ratio. If work-in-progress assets are excluded from the calculation, a further eight councils would not meet the benchmark. This means 81 councils (65 per cent) did not meet the benchmark for renewing their assets. The inconsistency in the calculation of this ratio reduces the comparability of the buildings and infrastructure renewals ratio reported by councils.





Appendix one – Response from the Office of Local Government



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A638505 D1902650 Sonja Hammond 02 4428 4143

Ms Margaret Crawford Auditor-General of New South Wales GPO Box 12 Sydney NSW 2001

By email: mail@audit.nsw.gov.au

Dear Ms Crawford

Thank you for your letter dated 8 February 2019 and for the opportunity to respond to your proposed Report on Local Government 2018 that is to be tabled in Parliament.

The Office of Local Government welcomes the contribution of the Audit Office towards strengthening governance, financial management and reporting in the local government sector, and notes your findings and recommendations.

OLG is pleased to note that more councils have appointed audit risk and improvement committees (ARIC) in anticipation of the commencement of section 428A of the *Local Government Act 1993* (Act).

Work has continued on the design of the regulatory framework for internal audit and risk management in councils, which will support the commencement of section 428A. OLG has prepared a position paper outlining the proposed framework and has sought preliminary comment from the Audit Office, other Government partners and industry experts. It is anticipated that the position paper will be issued for public consultation in the first half of 2019 with regulations and guidelines informed by the consultation outcomes to follow.

During the past year OLG has worked towards addressing the recommendations from the Report on Local Government 2017. In this regard OLG has provided information essential for financial reporting, such as the Local Government Code of Accounting Practice and Financial Reporting (Code) which was released on 18 April 2018, before the 30 April date suggested in the Report. OLG intends to also release the update for the 2018-19 Code within this timeframe. OLG has reviewed the Code and confirms that it aligns with the Australian Accounting Standards.

The Report on Local Government 2017 also recommended that OLG should address the different practices across the Local Government sector in accounting for rural fire-fighting equipment before 30 June 2018. I can advise that OLG has amended the Code for councils to record their rural fire-fighting equipment when they determine they have control, consistent with the relevant Accounting Standard, and the Code was released to councils on 18 April 2018. OLG has also

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engaged with NSW Treasury and Rural Fire Service representatives throughout the reporting period to progress the issue of accounting for rural fire-fighting equipment.

With regard to entities, draft financial reporting templates have been developed for the newly formed Joint Organisations and I appreciate that representatives from the Audit Office Technical Team have been asked to provide feedback. A register of entities approved under section 358 of the Act has also been updated and will be maintained by OLG.

We look forward to continuing this important work with the Audit Office to ensure that both local and state government work together to better serve local communities in NSW.

Yours sincerely

Tim Hurst Chief Executive

Office of Local Government

27/2/19

Ø

Appendix two – List of 2018 recommendations

The table below lists the recommendations made in this report.



1. Governance and internal controls

Internal controls

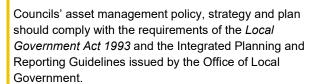
Councils should reduce risk by addressing high-risk findings as a priority.





2. Asset management

Asset management planning





Key



Low risk



Medium risk



High risk



Appendix three – Status of 2017 recommendations

Recommendation

Financial reporting

Councils can improve the quality of financial reporting by reviewing their financial statements close processes to identify areas for improvements.

Councils can improve the quality of financial reporting by involving an audit, risk and improvement committee in the review of financial statements.

The Office of Local Government should release the Local Government Code of Accounting Practice and Financial Reporting and the End of Year Financial Reporting Circular earlier in the audit cycle, ideally by 30 April each year.

The Local Government Code of Accounting Practice and Financial Reporting should align with Australian Accounting Standards.

The Office of Local Government should introduce early close procedures with an emphasis on asset valuations.

While the number of qualified opinions decreased, the number of high and moderate-risk findings on financial reporting increased compared with the prior year. Refer to Section 2.1 for further details.

Current status

Audit, risk and improvement committees were more involved in the review of financial statements, but more can be done to improve the quality of financial statements.

The Office of Local Government released the Local Government Code of Accounting Practice and Financial Reporting on 18 April 2018. This improved compared with the prior year when it was released on 7 June 2017.

The 2017–18 End of Year Financial Reporting circular was released earlier on 7 June 2018. This improved compared with the prior year when it was released on 25 September 2017.

We did not identify further instances where the Code did not align with Australian Accounting standards.

The Office of Local Government encouraged councils to engage with their auditors early and ensure early commencement and completion of asset revaluations.

There is still opportunity for councils to improve the timeliness of financial reporting. Refer to Section 2.2 for further details.

Governance and internal controls

Councils should early adopt the proposed requirement to establish an audit, risk and improvement committee.

The Office of Local Government should introduce the requirement for councils to establish internal audit functions and update its 2010 Internal Audit Guidelines.

The Office of Local Government should maintain an accurate register of entities approved under Section 358 of the *Local Government Act* 1993.

The Office of Local Government should consider establishing a financial reporting framework for council entities.

Twelve more councils established audit, risk and improvement committees during 2017–18 resulting in 97 councils having committees. Please refer to Section 3.2 for more details.

Six more councils established an internal audit function during 2017–18 resulting in 92 councils having an internal audit function.

OLG are currently in the process of updating the 2010 Internal Audit Guidelines. Refer to Section 3.2 for further details.

The Office of Local Government is in the process of updating the register of entities.

The Office of Local Government has prepared draft financial reporting templates for the newly formed Joint Organisations





















Recommendation

Current status

Asset management

The Office of Local Government should address the different practices across the Local Government sector in accounting for rural fire-fighting equipment before 30 June 2018. In doing so, the Office of Local Government should work with NSW Treasury to ensure there is a whole-of-government approach.

Inconsistent practices remain across the Local Government sector in accounting for rural fire-fighting equipment.



A number of councils do not record rural fire-fighting equipment, meaning that a significant portion of rural fire-fighting equipment continues to not be recorded in either State or council financial records.

Key



Fully addressed



Partially addressed



Not addressed



Appendix four – Sources of information and council classifications

Sources of information

This report comments on the results of audits completed on the 2017–18 financial statements of 125 councils and ten county councils. The audit of Bayside Council's 2017–18 financial statements is ongoing as the council received a lodgement extension from the Office of Local Government.

In addition to the audited financial statements, the comments and analysis in this report has been drawn from:

- · data collected from councils
- audit findings reported to councils
- data from external sources, including population, kilometres of roads, and council area data from the Australian Bureau of Statistics and the Office of Local Government.

Council classifications

We adopted the following methodology when classifying councils in our report.

| OLG classification | Audit Office grouping |
|---------------------|-----------------------|
| Metropolitan | Metropolitan |
| Regional town/city | Regional |
| Metropolitan fringe | Metropolitan |
| Rural | Rural |
| Large rural | Rural |

Source: OLG classifications and Audit Office.

Below is a list of councils and county councils by classification.

| Metropolitan councils | | | | |
|---|------------------------------|--------------------------------------|--|--|
| Bayside Council | Blacktown City Council | Blue Mountains City Council | | |
| Burwood Council | Camden Council | Campbelltown City Council | | |
| City of Canada Bay Council | Canterbury Bankstown Council | Central Coast Council | | |
| Cumberland Council | Fairfield City Council | Georges River Council | | |
| Hawkesbury City Council | Hills Shire Council, The | Hornsby, The Council of the Shire of | | |
| Hunters Hill, The Council of the Municipality of | Inner West Council | Ku-ring-gai Council | | |
| Lane Cove Municipal Council | Liverpool City Council | Mosman Municipal Council | | |
| North Sydney Council | Northern Beaches Council | Parramatta Council, City of | | |
| Penrith City Council | Randwick City Council | Ryde City Council | | |
| Strathfield Municipal Council | Sutherland Shire Council | Sydney, Council of the City of | | |
| Waverley Council | Willoughby City Council | Wollondilly Shire Council | | |
| Woollahra Municipal Council | | | | |

| Regional councils | | | | |
|--|-------------------------------|---|--|--|
| Albury City Council | Armidale Regional Council | Ballina Shire Council | | |
| Bathurst Regional Council | Bega Valley Shire Council | Broken Hill City Council | | |
| Byron Shire Council | Cessnock City Council | Clarence Valley Council | | |
| Coffs Harbour City Council | Dubbo Regional Council | Eurobodalla Shire Council | | |
| Goulburn Mulwaree Council | Griffith City Council | Kempsey Shire Council | | |
| Kiama, the Council of the Municipality of | Lake Macquarie City Council | Lismore City Council | | |
| Lithgow Council, City of | Maitland City Council | Mid-Coast Council | | |
| Mid-Western Regional Council | Newcastle City Council | Orange City Council | | |
| Port Macquarie-Hastings Council | Port Stephens Council | Queanbeyan-Palerang Regional Council | | |
| Richmond Valley Council | Shellharbour City Council | Shoalhaven City Council | | |
| Singleton Council | Snowy Monaro Regional Council | Tamworth Regional Council | | |
| Tweed Shire Council | Wagga Wagga City Council | Wingecarribee Shire Council | | |
| Wollongong City Council | | | | |

| Rural councils | | | | | |
|-----------------------------|-------------------------------|--|--|--|--|
| Balranald Shire Council | Bellingen Shire Council | Berrigan Shire Council | | | |
| Bland Shire Council | Blayney Shire Council | Bogan Shire Council | | | |
| Bourke Shire Council | Brewarrina Shire Council | Cabonne Council | | | |
| Carrathool Shire Council | Central Darling Shire Council | Cobar Shire Council | | | |
| Coolamon Shire Council | Coonamble Shire Council | Cootamundra-Gundagai Regional Council | | | |
| Cowra Shire Council | Dungog Shire Council | Edward River Council | | | |
| Federation Council | Forbes Shire Council | Gilgandra Shire Council | | | |
| Glen Innes Severn Council | Greater Hume Shire Council | Gunnedah Shire Council | | | |
| Gwydir Shire Council | Hay Shire Council | Hilltops Council | | | |
| Inverell Shire Council | Junee Shire Council | Kyogle Council | | | |
| Lachlan Shire Council | Leeton Shire Council | Liverpool Plains Shire Council | | | |
| Lockhart Shire Council | Moree Plains Shire Council | Murray River Council | | | |
| Murrumbidgee Council | Muswellbrook Shire Council | Nambucca Shire Council | | | |
| Narrabri Shire Council | Narrandera Shire Council | Narromine Shire Council | | | |
| Oberon Council | Parkes Shire Council | Snowy Valleys Council | | | |
| Temora Shire Council | Tenterfield Shire Council | Upper Hunter Shire Council | | | |
| Upper Lachlan Shire Council | Uralla Shire Council | Walcha Council | | | |
| Walgett Shire Council | Warren Shire Council | Warrumbungle Shire Council | | | |
| Weddin Shire Council | Wentworth Shire Council | Yass Valley Council | | | |

| County councils | | | | |
|---|---------------------------------|--------------------------------------|--|--|
| Castlereagh-Macquarie County Council | Central Murray County Council | Central Tablelands County Council | | |
| Goldenfields Water County Council | Hawkesbury River County Council | New England Weeds Authority | | |
| Riverina Water County Council | Rous County Council | Upper Hunter County Council | | |
| Upper Macquarie County Council | | | | |



Appendix five - Financial data

We have included a summary of key financial information from the 2017–18 audited financial statements of councils.

2017-18

| Council | Total revenue | Total expenses | Operating result | Total assets | Total liabilities |
|-------------------------------|------------------|----------------|------------------|-----------------|----------------------|
| | \$m | \$m | \$m | \$m | \$m |
| Albury City Council | 146 | 106 | 40 | 1,474 | 78 |
| Armidale Regional Council | 77 | 80 | (3) | 926 | 50 |
| Ballina Shire Council | 129 | 82 | 47 | 1,332 | 104 |
| Balranald Shire Council | 14 | 13 | 1 | 153 | 5 |
| Bathurst Regional Council | 120 | 99 | 21 | 1,407 | 53 |
| Bayside Council* | N/A | N/A | N/A | N/A | N/A |
| Bega Valley Shire Council | 101 | 92 | 9 | 1,022 | 58 |
| Bellingen Shire Council | 38 | 30 | 8 | 467 | 15 |
| Berrigan Shire Council | 25 | 18 | 7 | 275 | 5 |
| Blacktown City Council | 637 | 334 | 303 | 4,726 | 160 |
| Bland Shire Council | 25 | 24 | 1 | 365 | 10 |
| Blayney Shire Council | 24 | 17 | 7 | 256 | 9 |
| Blue Mountains City Council | 119 | 120 | (1) | 1,035 | 60 |
| Bogan Shire Council | 29 | 20 | 9 | 243 | 6 |
| Bourke Shire Council | 32 | 29 | 3 | 257 | 9 |
| Brewarrina Shire Council | 18 | 15 | 3 | 146 | 5 |
| Broken Hill City Council | 29 | 35 | (6) | 248 | 30 |
| Burwood Council | 63 | 47 | 16 | 523 | 23 |
| Byron Shire Council | 120 | 85 | 35 | 892 | 82 |
| Cabonne Council | 43 | 34 | 9 | 637 | 15 |
| Camden Council | 275 | 110 | 165 | 1,612 | 75 |
| Campbelltown City Council | 231 | 148 | 83 | 2,448 | 47 |
| City of Canada Bay Council | 98 | 87 | 11 | 1,799 | 31 |
| Canterbury Bankstown Council | 323 | 296 | 27 | 3,983 | 100 |
| Carrathool Shire Council | 25 | 22 | 3 | 232 | 7 |
| Central Coast Council | 651 | 585 | 66 | 7,579 | 502 |
| Central Darling Shire Council | 24 | 22 | 2 | 179 | 4 |
| Cessnock City Council | 121 | 82 | 39 | 817 | 40 |
| Clarence Valley Council | 141 | 136 | 5 | 2,113 | 152 |
| Cobar Shire Council | 37 | 32 | 5 | 320 | 6 |
| Coffs Harbour City Council | 209 | 171 | 38 | 2,284 | 187 |
| Coolamon Shire Council | 18 | 13 | 5 | 196 | 11 |

2017-18

| | | | 2017-10 | | |
|---|---------------|----------------|------------------|--------------|----------------------|
| Council | Total revenue | Total expenses | Operating result | Total assets | Total liabilities |
| | \$m | \$m | \$m | \$m | \$m |
| Coonamble Shire Council | 25 | 23 | 2 | 318 | 6 |
| Cootamundra-Gundagai Regional Council | 32 | 39 | (7) | 411 | 10 |
| Cowra Shire Council | 39 | 34 | 5 | 619 | 25 |
| Cumberland Council | 206 | 185 | 21 | 2,500 | 61 |
| Dubbo Regional Council | 214 | 122 | 92 | 2,651 | 98 |
| Dungog Shire Council | 22 | 18 | 4 | 325 | 7 |
| Edward River Council | 28 | 24 | 4 | 422 | 7 |
| Eurobodalla Shire Council | 132 | 110 | 22 | 1,437 | 85 |
| Fairfield City Council | 188 | 162 | 26 | 2,066 | 43 |
| Federation Council | 40 | 37 | 3 | 566 | 14 |
| Forbes Shire Council | 48 | 39 | 9 | 322 | 33 |
| Georges River Council | 154 | 132 | 22 | 1,448 | 39 |
| Gilgandra Shire Council | 36 | 32 | 4 | 312 | 21 |
| Glen Innes Severn Council | 33 | 33 | | 297 | 22 |
| Goulburn Mulwaree Council | 97 | 60 | 37 | 1,061 | 43 |
| Greater Hume Shire Council | 40 | 30 | 10 | 517 | 14 |
| Griffith City Council | 64 | 54 | 10 | 747 | 31 |
| Gunnedah Shire Council | 52 | 42 | 10 | 487 | 29 |
| Gwydir Shire Council | 30 | 36 | (6) | 417 | 16 |
| Hawkesbury City Council | 95 | 76 | 19 | 1,075 | 31 |
| Hay Shire Council | 12 | 11 | 1 | 98 | 4 |
| The Hills Shire Council | 291 | 164 | 127 | 3,713 | 50 |
| Hilltops Council* | N/A | N/A | N/A | N/A | N/A |
| The Council of the Shire of Hornsby | 233 | 121 | 112 | 1,894 | 45 |
| The Council of the Municipality of Hunters Hill | 15 | 15 | | 231 | 6 |
| Inner West Council | 254 | 239 | 15 | 2,455 | 75 |
| Inverell Shire Council | 42 | 32 | 10 | 704 | 13 |
| Junee Shire Council | 17 | 16 | 1 | 116 | 10 |
| Kempsey Shire Council | 138 | 76 | 62 | 1,135 | 60 |
| The Council of the Municipality of Kiama | 59 | 59 | | 484 | 84 |
| Ku-ring-gai Council | 156 | 123 | 33 | 1,580 | 50 |
| Kyogle Council | 32 | 25 | 7 | 424 | 10 |
| Lachlan Shire Council | 40 | 35 | 5 | 387 | 12 |
| Lake Macquarie City Council | 296 | 221 | 75 | 2,811 | 180 |
| Lane Cove Municipal Council | 64 | 41 | 23 | 766 | 16 |
| Leeton Shire Council | 32 | 27 | 5 | 255 | 7 |

| Council | Total revenue | Total expenses | Operating result | Total assets | Total liabilities |
|--------------------------------------|---------------|----------------|------------------|-----------------|----------------------|
| | \$m | \$m | \$m | \$m | \$m |
| Lismore City Council | 126 | 110 | 16 | 1,474 | 87 |
| City of Lithgow Council | 47 | 44 | 3 | 558 | 39 |
| Liverpool City Council | 300 | 183 | 117 | 2,782 | 88 |
| Liverpool Plains Shire Council | 28 | 30 | (2) | 566 | 9 |
| Lockhart Shire Council | 12 | 10 | 2 | 239 | 6 |
| Maitland City Council* | N/A | N/A | N/A | N/A | N/A |
| Mid-Coast Council | 265 | 235 | 30 | 3,197 | 291 |
| Mid-Western Regional Council | 82 | 66 | 16 | 1,012 | 30 |
| Moree Plains Shire Council | 69 | 54 | 15 | 565 | 61 |
| Mosman Municipal Council | 49 | 46 | 3 | 544 | 24 |
| Murray River Council | 47 | 40 | 7 | 737 | 12 |
| Murrumbidgee Council | 18 | 25 | (7) | 285 | 4 |
| Muswellbrook Shire Council | 67 | 45 | 22 | 705 | 84 |
| Nambucca Shire Council | 42 | 36 | 6 | 501 | 52 |
| Narrabri Shire Council | 54 | 47 | 7 | 496 | 15 |
| Narrandera Shire Council | 22 | 19 | 3 | 252 | 4 |
| Narromine Shire Council | 24 | 21 | 3 | 331 | 6 |
| Newcastle City Council | 310 | 286 | 24 | 1,822 | 191 |
| North Sydney Council | 123 | 106 | 17 | 1,194 | 46 |
| Northern Beaches Council | 391 | 313 | 78 | 5,153 | 148 |
| Oberon Council | 19 | 15 | 4 | 297 | 6 |
| Orange City Council | 124 | 88 | 36 | 1,278 | 43 |
| Parkes Shire Council | 54 | 46 | 8 | 723 | 33 |
| City of Parramatta Council | 298 | 262 | 36 | 3,092 | 129 |
| Penrith City Council | 274 | 206 | 68 | 2,103 | 107 |
| Port Macquarie-Hastings Council | 219 | 159 | 60 | 2,264 | 112 |
| Port Stephens Council | 137 | 117 | 20 | 1,047 | 58 |
| Queanbeyan-Palerang Regional Council | 178 | 132 | 46 | 1,506 | 67 |
| Randwick City Council | 160 | 152 | 8 | 1,632 | 35 |
| Richmond Valley Council | 60 | 54 | 6 | 807 | 40 |
| Ryde City Council | 156 | 124 | 32 | 1,494 | 45 |
| Shellharbour City Council | 162 | 120 | 42 | 983 | 70 |
| Shoalhaven City Council | 272 | 223 | 49 | 2,996 | 222 |
| Singleton Council | 65 | 55 | 10 | 962 | 24 |
| Snowy Monaro Regional Council | 74 | 73 | 1 | 1,240 | 26 |
| Snowy Valleys Council | 52 | 54 | (2) | 627 | 18 |

2017-18

| 2011 | | | | | |
|--------------------------------------|------------------|----------------|------------------|--------------|----------------------|
| Council | Total revenue | Total expenses | Operating result | Total assets | Total liabilities |
| | \$m | \$m | \$m | \$m | \$m |
| Strathfield Municipal Council | 52 | 40 | 12 | 418 | 17 |
| Sutherland Shire Council | 254 | 219 | 35 | 2,682 | 74 |
| Council of the City of Sydney | 758 | 541 | 217 | 12,190 | 185 |
| Tamworth Regional Council | 155 | 138 | 17 | 1,629 | 106 |
| Temora Shire Council | 26 | 20 | 6 | 216 | 7 |
| Tenterfield Shire Council | 27 | 20 | 7 | 397 | 15 |
| Tweed Shire Council | 238 | 186 | 52 | 3,429 | 216 |
| Upper Hunter Shire Council | 56 | 41 | 15 | 723 | 30 |
| Upper Lachlan Shire Council | 34 | 26 | 8 | 442 | 12 |
| Uralla Shire Council | 21 | 19 | 2 | 249 | 12 |
| Wagga Wagga City Council | 147 | 125 | 22 | 1,574 | 83 |
| Walcha Council | 16 | 14 | 2 | 446 | 6 |
| Walgett Shire Council | 35 | 32 | 3 | 312 | 12 |
| Warren Shire Council | 16 | 15 | 1 | 195 | 3 |
| Warrumbungle Shire Council | 47 | 45 | 2 | 506 | 15 |
| Waverley Council | 144 | 127 | 17 | 1,276 | 41 |
| Weddin Shire Council | 15 | 14 | 1 | 195 | 7 |
| Wentworth Shire Council | 28 | 26 | 2 | 450 | 10 |
| Willoughby City Council | 138 | 101 | 37 | 1,682 | 77 |
| Wingecarribee Shire Council | 156 | 104 | 52 | 1,628 | 50 |
| Wollondilly Shire Council | 72 | 73 | (1) | 536 | 44 |
| Wollongong City Council | 315 | 266 | 49 | 2,566 | 158 |
| Woollahra Municipal Council | 101 | 92 | 9 | 981 | 110 |
| Yass Valley Council | 37 | 29 | 8 | 385 | 25 |
| Central Murray County Council | 1 | 1 | | 1 | |
| Central Tablelands County Council | 7 | 6 | 1 | 77 | 3 |
| Goldenfields Water County Council | 25 | 21 | 4 | 316 | 3 |
| Rous County Council | 32 | 25 | 7 | 519 | 31 |
| Upper Hunter County Council | 2 | 2 | | 723 | 30 |
| Upper Macquarie County Council | 1 | 1 | | 1 | |
| Hawkesbury River County Council | 2 | 2 | | 4 | 2 |
| Castlereagh-Macquarie County Council | 1 | 1 | | 1 | |
| Riverina Water County Council | 33 | 21 | 12 | 383 | 16 |
| New England Weeds Authority | 1 | 1 | | 2 | |

^{*} The audit reports of these councils were not finalised at the time of this report. Source: Audited financial statements 2017–18.



Appendix six – Status of audits

Below is a summary of the status of the 2017–18 financial statement audits, including the type of audit opinion and the date it was issued.

2017-18 audits

Key

| Type of audit opinion | | Date of audit opinion | |
|---|---|---|----------|
| Unmodified opinion | | Financial statements were lodged by the statutory deadline of 31 October 2018 | ② |
| Unmodified opinion with emphasis of matter | | Extensions to the statutory deadline (and met) | Ø |
| Modified opinion: Qualified opinion, an adverse opinion, or a disclaimer of opinion | • | Financial statements not submitted as at tabling date | 0 |

| Local council | Type of audit opinion | | Date of audit opinion | |
|-----------------------------|-----------------------|------------|-----------------------|------------|
| Albury City Council | Unmodified | \bigcirc | 29 October 2018 | \bigcirc |
| Armidale Regional Council | Unmodified | | 30 October 2018 | |
| Ballina Shire Council | Unmodified | | 25 October 2018 | |
| Balranald Shire Council | Unmodified | | 7 December 2018 | |
| Bathurst Regional Council | Unmodified | | 30 October 2018 | |
| Bayside Council | Not yet issued | | Not yet issued | • |
| Bega Valley Shire Council | Unmodified | | 28 December 2018 | |
| Bellingen Shire Council | Unmodified | | 26 October 2018 | |
| Berrigan Shire Council | Unmodified | | 17 October 2018 | |
| Blacktown City Council | Unmodified | | 23 October 2018 | |
| Bland Shire Council | Unmodified | | 30 November 2018 | |
| Blayney Shire Council | Unmodified | | 24 October 2018 | |
| Blue Mountains City Council | Unmodified | | 30 October 2018 | |
| Bogan Shire Council | Unmodified | | 22 October 2018 | |
| Bourke Shire Council | Unmodified | | 12 November 2018 | |
| Brewarrina Shire Council | Unmodified | | 23 November 2018 | |
| Broken Hill City Council | Unmodified | | 26 October 2018 | |
| Burwood Council | Unmodified | | 19 October 2018 | |
| Byron Shire Council | Unmodified | | 19 October 2018 | |
| Cabonne Council | Unmodified | | 30 October 2018 | |
| Camden Council | Unmodified | | 31 October 2018 | |
| Campbelltown City Council | Unmodified | | 25 September 2018 | ② |

| Local council | Type of audit opinion | | Date of audit opinion | |
|--|---|----------|-----------------------|------------|
| City of Canada Bay Council | Unmodified | | 18 October 2018 | |
| Canterbury Bankstown Council | Unmodified | | 29 October 2018 | |
| Carrathool Shire Council | Unmodified | | 30 October 2018 | |
| Central Coast Council | Unmodified | | 3 December 2018 | |
| Central Darling Shire Council | Unmodified (with Emphasis of Matter) | | 21 December 2018 | \bigcirc |
| Cessnock City Council | Unmodified | | 18 October 2018 | |
| Clarence Valley Council | Unmodified | | 19 December 2018 | |
| Cobar Shire Council | Unmodified | | 30 October 2018 | |
| Coffs Harbour City Council | Unmodified | | 25 October 2018 | |
| Coolamon Shire Council | Unmodified | | 22 October 2018 | |
| Coonamble Shire Council | Unmodified | | 30 October 2018 | |
| Cootamundra-Gundagai Regional Council | Unmodified | ② | 30 November 2018 | \bigcirc |
| Cowra Shire Council | Unmodified | | 29 October 2018 | |
| Cumberland Council | Unmodified | | 19 October 2018 | |
| Dubbo Regional Council | Unmodified | | 31 October 2018 | |
| Dungog Shire Council | Unmodified | | 30 October 2018 | |
| Edward River Council | Unmodified | | 18 October 2018 | |
| Eurobodalla Shire Council | Unmodified | | 20 December 2018 | |
| Fairfield City Council | Unmodified | | 19 October 2018 | |
| Federation Council | Unmodified | | 30 October 2018 | |
| Forbes Shire Council | Unmodified | | 30 October 2018 | |
| Georges River Council | Unmodified | | 30 October 2018 | |
| Gilgandra Shire Council | Unmodified | | 26 October 2018 | |
| Glen Innes Severn Council | Unmodified | | 31 October 2018 | |
| Goulburn Mulwaree Council | Unmodified | | 31 October 2018 | |
| Greater Hume Shire Council | Unmodified | | 17 October 2018 | |
| Griffith City Council | Unmodified | | 26 October 2018 | |
| Gunnedah Shire Council | Unmodified | | 29 October 2018 | |
| Gwydir Shire Council | Unmodified | | 22 October 2018 | |
| Hawkesbury City Council | Unmodified | | 19 October 2018 | |
| Hay Shire Council | Unmodified | | 31 October 2018 | |
| Hilltops Council | Not yet issued | | Not yet issued | • |
| Hornsby, The Council of the Shire of | Unmodified | | 15 October 2018 | |

| Local council | Type of audit opinion | | Date of audit opinion | |
|--|-----------------------|----------|-----------------------|----------|
| Hunters Hill, The Council of the Municipality of | Unmodified | ② | 19 October 2018 | ② |
| Inner West Council | Unmodified | | 31 October 2018 | |
| Inverell Shire Council | Unmodified | | 29 October 2018 | |
| Junee Shire Council | Unmodified | | 26 November 2018 | |
| Kempsey Shire Council | Unmodified | | 30 October 2018 | |
| Kiama, The Council of the Municipality of | Unmodified | | 27 November 2018 | |
| Ku-ring-gai Council | Unmodified | | 28 September 2018 | |
| Kyogle Council | Unmodified | | 30 October 2018 | |
| Lachlan Shire Council | Unmodified | | 31 October 2018 | |
| Lake Macquarie City Council | Unmodified | | 31 October 2018 | |
| Lane Cove Municipal Council | Unmodified | | 29 October 2018 | |
| Leeton Shire Council | Unmodified | | 29 October 2018 | |
| Lismore City Council | Unmodified | | 10 October 2018 | |
| Lithgow Council, City of | Unmodified | | 30 October 2018 | |
| Liverpool City Council | Unmodified | | 29 October 2018 | |
| Liverpool Plains Shire Council | Unmodified | | 30 November 2018 | |
| Lockhart Shire Council | Unmodified | | 25 October 2018 | |
| Maitland City Council | Not yet issued | | Not yet issued | • |
| Mid-Coast Council | Unmodified | | 30 November 2018 | |
| Mid-Western Regional Council | Unmodified | | 26 October 2018 | |
| Moree Plains Shire Council | Unmodified | | 22 October 2018 | |
| Mosman Municipal Council | Unmodified | | 30 October 2018 | |
| Murray River Council | Unmodified | | 18 December 2018 | |
| Murrumbidgee Council | Unmodified | | 21 December 2018 | |
| Muswellbrook Shire Council | Unmodified | | 23 October 2018 | |
| Nambucca Shire Council | Unmodified | | 17 October 2018 | |
| Narrabri Shire Council | Unmodified | | 31 October 2018 | |
| Narrandera Shire Council | Unmodified | | 19 October 2018 | |
| Narromine Shire Council | Unmodified | | 30 October 2018 | |
| Newcastle City Council | Unmodified | | 12 October 2018 | |
| North Sydney Council | Unmodified | | 30 October 2018 | |
| Northern Beaches Council | Unmodified | | 17 October 2018 | |
| Oberon Council | Unmodified | | 23 October 2018 | |
| Orange City Council | Unmodified | | 13 November 2018 | Ø |

| Local council | Type of audit opinion | | Date of audit opinion | |
|---|-----------------------|----------|-----------------------|--------------|
| Parkes Shire Council | Unmodified | ② | 14 November 2018 | Ø |
| Parramatta Council, City of | Unmodified | | 30 October 2018 | |
| Penrith City Council | Unmodified | | 26 September 2018 | |
| Port Macquarie-Hastings Council | Unmodified | | 29 October 2018 | |
| Port Stephens Council | Unmodified | | 29 October 2018 | |
| Queanbeyan-Palerang Regional Council | Unmodified | | 30 October 2018 | $ \bigcirc $ |
| Randwick City Council | Unmodified | | 30 October 2018 | |
| Richmond Valley Council | Unmodified | | 17 October 2018 | |
| Ryde City Council | Unmodified | | 31 October 2018 | |
| Shellharbour City Council | Unmodified | | 31 December 2018 | |
| Shoalhaven City Council | Unmodified | | 5 November 2018 | |
| Singleton Council | Unmodified | | 23 October 2018 | |
| Snowy Monaro Regional Council | Unmodified | | 29 October 2018 | |
| Snowy Valleys Council | Unmodified | | 30 November 2018 | |
| Strathfield Municipal Council | Unmodified | | 25 October 2018 | |
| Sutherland Shire Council | Unmodified | | 24 October 2018 | |
| Sydney, Council of the City of | Unmodified | | 30 October 2018 | |
| Tamworth Regional Council | Unmodified | | 30 October 2018 | |
| Temora Shire Council | Unmodified | | 29 October 2018 | |
| Tenterfield Shire Council | Unmodified | | 25 October 2018 | |
| The Hills Shire Council | Unmodified | | 31 August 2018 | |
| Tweed Shire Council | Unmodified | | 29 October 2018 | |
| Upper Hunter Shire Council | Unmodified | | 15 November 2018 | |
| Upper Lachlan Shire Council | Unmodified | | 31 October 2018 | |
| Uralla Shire Council | Unmodified | | 19 October 2018 | |
| Wagga Wagga City Council | Unmodified | | 29 October 2018 | |
| Walcha Council | Unmodified | | 29 October 2018 | |
| Walgett Shire Council | Unmodified | | 30 October 2018 | |
| Warren Shire Council | Unmodified | | 16 October 2018 | |
| Warrumbungle Shire Council | Unmodified | | 9 November 2018 | \bigcirc |
| Waverley Council | Unmodified | | 30 October 2018 | |
| Weddin Shire Council | Unmodified | | 31 October 2018 | |
| Wentworth Shire Council | Unmodified | | 8 November 2018 | |
| Willoughby City Council | Unmodified | | 30 October 2018 | ② |

| Local council | Type of audit opinion | Date of audit opinion | |
|-----------------------------|-----------------------|-----------------------|----------|
| Wingecarribee Shire Council | Unmodified | 17 October 2018 | ② |
| Wollondilly Shire Council | Unmodified | 15 October 2018 | |
| Wollongong City Council | Unmodified | 28 September 2018 | |
| Woollahra Municipal Council | Unmodified | 30 October 2018 | |
| Yass Valley Council | Unmodified | 24 October 2018 | |

| County council | Type of audit opinion | Date of audit opinion | |
|---|-----------------------|-----------------------|----------|
| Castlereagh Macquarie County Council | Unmodified | 30 October 2018 | ② |
| Central Murray County Council | Unmodified | 29 October 2018 | |
| Central Tablelands County Council | Unmodified | 31 October 2018 | |
| Goldenfields Water County Council | Unmodified | 11 October 2018 | |
| Hawkesbury River County Council | Unmodified | 12 October 2018 | |
| New England Weeds Authority | Unmodified | 24 August 2018 | |
| Riverina Water County Council | Unmodified | 21 September 2018 | |
| Rous County Council | Unmodified | 19 October 2018 | |
| Upper Hunter County Council | Unmodified | 16 October 2018 | |
| Upper Macquarie County Council | Unmodified | 9 October 2018 | |

2016-17 audits

| Local council | Type of audit opinion | Date of audit opinion | |
|-----------------|-----------------------|-----------------------|----------|
| Bayside Council | Modified ! | 21 February 2019 | Ø |



Appendix seven – List of Joint Organisations and their member councils

| Joint Organisation name | Member councils |
|---|---|
| Canberra Region Joint Organisation | Bega Valley, Eurobodalla, Goulburn-Mulwaree, Hilltops, Queanbeyan-Palerang, Snowy Monaro, Upper Lachlan, Wingecarribee, Yass Valley |
| Central NSW Joint Organisation | Bathurst, Blayney, Cabonne, Cowra, Forbes, Lachlan, Oberon, Orange, Parkes, Weddin |
| Hunter Joint Organisation | Cessnock, Dungog, Lake Macquarie, Maitland, Mid-Coast, Muswellbrook, Newcastle, Port Stephens, Singleton, Upper Hunter |
| Illawarra Shoalhaven Joint Organisation | Kiama, Shellharbour, Shoalhaven, Wollongong |
| Namoi Joint Organisation | Gunnedah, Gwydir, Liverpool Plains, Tamworth, Walcha |
| New England Joint Organisation | Armidale, Glen Innes Severn, Inverell, Uralla, Moree Plains, Narrabri,Tenterfield |
| Northern Rivers Joint Organisation | Ballina, Byron, Kyogle, Lismore, Richmond Valley, Tweed |
| Orana Joint Organisation | Bogan, Gilgandra, Mid-Western, Narromine, Warren, Warrumbungle |
| Riverina and Murray Joint Organisation | Albury, Berrigan, Carrathool, Edward River, Federation, Griffith, Hay, Leeton, Murray River, Murrumbidgee, Narrandera |
| Riverina Joint Organisation | Bland, Coolamon, Cootamundra-Gundagai, Greater Hume, Junee, Lockhart, Temora |
| Mid North Coast Joint Organisation | Port Macquarie-Hastings, Kempsey, Bellingen |
| Far North West Organisation | Bourke, Cobar, Walgett |
| Far South West Joint Organisation | Balranald, Broken Hill, Central Darling, Wentworth |



Appendix eight – Council spending by function – Definitions from the Local Government Code of Accounting Practice and Financial Reporting

| Category | Council expenditure |
|--|--|
| Governance | Costs relating to council's role as a component of democratic government, including elections, councillors' fees and expenses, subscriptions to local authority associations, meetings of Council and policy-making committees, public disclosure and legislative compliance |
| Administration | Corporate support and other support services, engineering works and council policy compliance |
| Public order and safety | Delivery of fire protection, emergency services, beach control, enforcement of regulations and animal control services |
| Health | Immunisation, food control and health centres |
| Environment | Noxious plants and insect/vermin control, other environmental protection, solid waste management including domestic and other waste, other sanitation, garbage, street cleaning, drainage and stormwater management |
| Community services and education | Administration and education, social protection (welfare), migrant, Aboriginal and other community services and administration, youth services, aged and disabled persons services, children's services including family day care, child care and other family and child services |
| Housing and community amenities | Public cemeteries, public conveniences, street lighting, town planning, other community amenities including housing development, accommodation for families, children, aged persons, disabled persons, migrants and Indigenous persons |
| Water | Water services |
| Sewerage | Sewer services |
| Recreation and culture | Public libraries, museums, art galleries, community centres and halls including public halls and performing arts venues, sporting grounds and venues, swimming pools, parks, gardens, lakes and other sporting, recreational and cultural services |
| Agriculture | Administration of agricultural services, supervision and regulation of the agricultural industry, operation of flood control and irrigation systems, operation of support services to farmers including vet services, pest control services, crop inspection and crop grading services |
| Fuel and energy | Gas supplies |
| Mining, manufacturing and construction | Building control, quarries and pits, mineral resources and abattoirs |
| Transport and communication | Sealed and unsealed roads, bridges, footpaths, parking areas and aerodromes |
| Economic affairs | Camping areas and caravan parks, tourism and area promotion, industrial development promotion, sale yards and markets, real estate development, commercial nurseries and other business undertakings |



Appendix nine – OLG's performance indicators from the audited financial statement - Descriptions

| Indicator | Formula | Description | | | | |
|------------------------------|--|--|--|--|--|--|
| Operating performance | Total continuing operating revenue ¹ excluding capital grants and contributions less operating expenses | The 'operating performances ratio' measures how well local councils contained expenses within revenue. The benchmark set by the Office of Local | | | | |
| | Total continuing operating revenue ¹ excluding capital grants and contributions | Government (OLG) for the ratio is greater than zero per cent. | | | | |
| Own source operating revenue | Total continuing operating revenue ¹ excluding all grants and contributions | The 'own source operating revenue ratio' measures a council's fiscal flexibility and the degree to which it relies on external funding | | | | |
| | Total continuing operating revenue ¹ | sources such as operating grants and contributions. | | | | |
| | inclusive of all grants and contributions | The benchmark set by OLG for the ratio is greater than 60 per cent. | | | | |
| Unrestricted current ratio | Current assets less all external restrictions | The 'unrestricted current ratio' is specific to the Local Government sector and represents a | | | | |
| | Current liabilities less specific-purpose liabilities | council's ability to meet its short-term obligations as they fall due. | | | | |
| | Specific purpose habilities | The benchmark set by OLG for the ratio is greater than 1.5 times. | | | | |
| Debt service cover ratio | Operating result ¹ before capital excluding interest and impairment, depreciation and amortisation | The 'debt service cover ratio' measures the operating cash available to service debt including interest, principal and lease payments. | | | | |
| | Principal repayments plus borrowing costs | The benchmark set by OLG for the ratio is greater than two times. | | | | |
| Rates and annual charges | Rates and annual charges outstanding | The 'rates and annual charges outstanding ratio' assesses the impact of uncollected rates and | | | | |
| outstanding percentage | Rates and annual charges collectible | annual charges on a council's liquidity and the adequacy of debt recovery efforts. | | | | |
| | Collectible | The benchmark set by OLG for the ratio is less than five per cent for metropolitan and less than ten per cent for rural councils. | | | | |
| Cash expense cover ratio | Current year cash and cash equivalents, and term deposits *12 | The 'cash expense cover ratio' indicates the number of months a council can continue paying | | | | |
| | Payments from cash flow of operating and financing activities | its expenses without additional cash inflows. The benchmark set by OLG for the ratio is greater than three months. | | | | |

¹ Excludes fair value adjustments, reversal of revaluation decrements, net gain/loss on sale of assets, and net share/loss of interests in joint ventures.



Appendix ten – OLG's performance indicators from the unaudited Special Schedule 7 - Descriptions

| Ratio | Formula | Description | | | | |
|--|--|---|--|--|--|--|
| Buildings and | Asset renewals | The 'building and infrastructure renewals ratio' | | | | |
| infrastructure renewals ratio | Depreciation, amortisation and impairment | assesses the rate at which assets are being renewed against the rate at which they are depreciating. | | | | |
| | | The benchmark set by OLG for the ratio is greate than 100 per cent. | | | | |
| Infrastructure backlog ratio | Estimated cost to bring assets to a satisfactory condition | The 'infrastructure backlog ratio' represents the proportion of infrastructure backlog to the total net | | | | |
| | Carrying value of | book value of a council's infrastructure assets. The benchmark set by OLG for the ratio is less than two per cent. | | | | |
| | infrastructure, building, other structures and depreciable land improvement assets | | | | | |
| Asset | Actual asset maintenance | The 'asset maintenance ratio' compares actual | | | | |
| maintenance ratio | Required asset maintenance | The benchmark set by OLG for the ratio is greater than 100 per cent. | | | | |
| Cost to bring assets to agreed service level | Estimated cost to bring assets to an agreed level of service set by council | The 'cost to bring assets to agreed service level' reflects the actual value of identified renewal works to be delivered in the future, compared to | | | | |
| | Gross replacement cost | the total replacement cost of assets. | | | | |
| | | OLG has not prescribed a benchmark for this performance indicator. | | | | |



Appendix eleven – OLG's performance indicators

We have included a summary of how each council has performed against the performance indicators prescribed by the Office of Local Government (OLG). The first six indicators are audited and reported in councils' financial statements. The remaining four asset-related measures are not audited and reported in councils' Special Schedule 7 'Report on Infrastructure Assets'.

We present these performance indicators on a consolidated basis. Councils with water and sewer activities present separate performance indicators for general, water and sewer activities.

| | | | Audite | d | | | Unaudited | | | | |
|------------------------------|---------------------------------|---------------------|---|----------------------------|--|---|--|---|--------------------------------------|--|--|
| | Operating performance (%) | | Unrestricted current ratio (times) | | annual outstanding percentage | Cash expense cover ratio (months) | Buildings and infrastructure renewals ratio (%) | Infrastructure backlog ratio (%) | Asset maintenance ratio (%) | Cost to bring assets to agreed service level (%) | |
| OLG Benchmark | Greater than 0% | Greater than 60% | Greater than 1.5 times | Greater than 2 times | Less than 5% for metro and 10% for other councils | Greater than 3 months | Greater than 100% | Less than 2% | Greater than 100% | N/A | |
| Albury City Council | 15.2 | 79.5 | 2.6 | 7.2 | 10.6 | 18.6 | 78.7 | 3.0 | 83.0 | 1.8 | |
| Armidale Regional Council | (8.7) | 71.3 | 1.5 | 2.8 | 7.2 | 13.4 | 62.1 | 8.2 | 96.3 | 4.2 | |
| Ballina Shire Council | 3.1 | 59.7 | 4.8 | 2.4 | 3.4 | 10.0 | 142.6 | 1.9 | 96.9 | 0.9 | |
| Balranald Shire Council | (6.0) | 39.8 | 4.6 | 7.2 | 4.6 | 11.0 | 97.9 | 2.2 | 108.7 | 1.4 | |
| Bathurst Regional Council | (6.9) | 69.3 | 1.1 | 3.7 | 6.2 | 10.5 | 44.2 | 8.9 | 81.5 | 1.8 | |
| Bayside Council* | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | |
| Bega Valley Shire Council | 1.1 | 69.7 | 2.0 | 4.8 | 4.0 | 13.0 | | | | | |
| Bellingen Shire Council | 1.4 | 63.4 | 2.3 | 6.3 | 5.2 | 11.8 | 165.9 | 6.4 | 100.0 | 4.5 | |
| Berrigan Shire Council | 18.2 | 61.2 | 7.2 | 48.7 | 3.3 | 28.0 | 131.4 | | 103.9 | | |
| Blacktown City Council | (6.7) | 46.3 | 3.1 | | 4.3 | 21.9 | 63.9 | 2.2 | 99.6 | 1.5 | |
| Bland Shire Council | (1.0) | 44.7 | 14.3 | 16.2 | 6.9 | 25.7 | 55.3 | 12.1 | 113.1 | 8.9 | |
| Blayney Shire Council | 0.7 | 58.5 | 5.8 | 14.3 | 2.1 | 14.3 | 231.9 | 8.1 | 105.0 | 2.1 | |

| | | | Audite | d | | | Unaudited | | | | |
|---|---------------------------------|--|---|----------------------------|--|-----------------------------|--|---|--------------------------------------|--|--|
| | Operating performance (%) | Own source operating revenue (%) | Unrestricted current ratio (times) | | annual outstanding percentage | • | Buildings and infrastructure renewals ratio (%) | Infrastructure backlog ratio (%) | Asset maintenance ratio (%) | Cost to bring assets to agreed service level (%) | |
| OLG Benchmark | Greater than 0% | Greater than 60% | Greater than 1.5 times | Greater than 2 times | Less than 5% for metro and 10% for other councils | Greater than 3 months | Greater than 100% | Less than 2% | Greater than 100% | N/A | |
| Blue Mountains City Council | (4.4) | 83.5 | 1.6 | 1.7 | 3.7 | 3.4 | 62.6 | 1.9 | 99.0 | 1.5 | |
| Bogan Shire Council | 4.9 | 40.2 | 4.2 | 26.9 | 6.0 | 8.6 | 61.9 | 2.3 | 99.2 | 1.8 | |
| Bourke Shire Council | 9.5 | 44.3 | 5.3 | 7.5 | 15.2 | 10.7 | 67.6 | 2.7 | 90.1 | 1.2 | |
| Brewarrina Shire Council | 13.0 | 51.7 | 4.2 | 21.0 | 7.8 | 12.5 | 56.5 | 2.1 | 88.1 | 1.5 | |
| Broken Hill City Council | (21.7) | 77.8 | 2.0 | 1.5 | 12.0 | 10.7 | 19.3 | 24.2 | 172.7 | 12.0 | |
| Burwood Council | 7.0 | 71.9 | 4.9 | 13.5 | 2.6 | 10.8 | 170.6 | 7.1 | 120.4 | 5.0 | |
| Byron Shire Council | (1.0) | 61.2 | 3.4 | 2.6 | 3.6 | 12.3 | 110.4 | 6.8 | 96.5 | 4.4 | |
| Cabonne Council | 4.2 | 57.2 | 5.7 | 35.5 | 5.3 | 24.3 | 117.1 | 11.8 | 96.3 | 2.6 | |
| Camden Council | (3.7) | 33.4 | 2.4 | 3.7 | 3.1 | 14.8 | 14.4 | 1.1 | 91.8 | 0.9 | |
| Campbelltown City Council | 8.4 | 56.2 | 4.8 | 8.3 | 3.4 | 19.6 | 81.2 | 1.6 | 101.2 | 1.1 | |
| Canterbury Bankstown Council | 2.3 | 84.1 | 3.1 | 49.0 | 4.8 | 14.3 | 41.9 | 1.1 | 90.5 | 0.8 | |
| Carrathool Shire Council | 7.0 | 44.3 | 6.6 | 23.7 | 3.7 | 12.8 | 131.9 | 0.6 | 143.9 | - | |
| Castlereagh- Macquarie County Council | 27.2 | 16.1 | 7.7 | | | 9.1 | - | | _ | | |
| Central Coast Council | 2.9 | 79.5 | 1.5 | 4.0 | 7.8 | 12.0 | 104.8 | 2.4 | 91.4 | 1.6 | |
| Central Darling Shire Council | | 52.0 | 0.6 | 20.8 | 36.3 | 2.5 | 96.6 | 19.1 | 82.3 | | |
| Central Murray County Council | (11.0) | 77.7 | 7.1 | | | 7.2 | | | | | |

| | | | Audite | d | | | Unaudited | | | | |
|--|---------------------------------|--|---|----------------------------|--|-----------------------------|--|---|--------------------------------------|--|--|
| | Operating performance (%) | Own source operating revenue (%) | Unrestricted current ratio (times) | | Rates and annual outstanding percentage (%) | ratio | Buildings and infrastructure renewals ratio (%) | Infrastructure backlog ratio (%) | Asset maintenance ratio (%) | Cost to bring assets to agreed service level (%) | |
| OLG Benchmark | Greater than 0% | Greater than 60% | Greater than 1.5 times | Greater than 2 times | Less than 5% for metro and 10% for other councils | Greater than 3 months | Greater than 100% | Less than 2% | Greater than 100% | N/A | |
| Central Tablelands County Council | 11.3 | 95.7 | 8.4 | 5.2 | | 18.3 | 43.0 | 36.6 | 108.8 | 1.6 | |
| Cessnock City Council | (3.1) | 52.2 | 2.7 | 4.8 | 1.7 | 6.4 | 88.2 | 4.3 | 107.9 | 12.9 | |
| City of Canada Bay Council | 0.4 | 82.9 | 3.9 | 21.1 | 2.2 | 12.3 | 91.5 | 1.8 | 92.9 | 1.3 | |
| City of Lithgow Council | (2.0) | 74.0 | 1.8 | 4.5 | 5.9 | 12.9 | 87.0 | 6.0 | 74.9 | 4.2 | |
| City of Parramatta Council | (5.2) | 77.1 | 4.9 | 2.1 | 4.5 | 10.9 | 111.2 | 1.9 | 95.8 | 3.7 | |
| Clarence Valley Council | (6.0) | 67.3 | 4.4 | 2.9 | 6.0 | 13.2 | 21.3 | 3.9 | 74.5 | 2.9 | |
| Cobar Shire Council | 2.7 | 49.6 | 6.1 | 5.5 | 5.1 | 8.5 | 28.9 | 1.8 | 108.1 | 2.8 | |
| Coffs Harbour City Council | 3.2 | 73.2 | 9.6 | 2.3 | 6.6 | 10.2 | 59.3 | | 100.3 | | |
| Coolamon Shire Council | 9.5 | 47.9 | 9.7 | 547.6 | 5.5 | 21.4 | 157.9 | 0.4 | 109.7 | 0.3 | |
| Coonamble Shire Council | 8.0 | 61.6 | 5.1 | 132.0 | 5.3 | 18.4 | 113.3 | 0.8 | 172.4 | 0.6 | |
| Cootamundra- Gundagai Regional Council | (29.6) | 65.3 | 5.4 | (0.7) | 7.7 | 13.2 | 93.9 | 6.9 | | 4.4 | |
| Council of the City of Sydney | 5.7 | 79.1 | 4.1 | | 1.3 | 9.2 | 61.5 | 2.1 | 98.3 | 1.5 | |
| Cowra Shire Council | 8.1 | 77.7 | 4.1 | 4.1 | 9.0 | 10.6 | 81.9 | 0.5 | 108.9 | 0.4 | |
| Cumberland Council | (5.3) | 73.7 | 4.3 | 11.2 | 3.3 | 7.3 | 176.1 | 5.3 | 115.3 | 2.2 | |
| Dubbo Regional Council | 18.4 | 56.6 | 5.5 | 6.2 | 4.9 | 25.8 | 137.1 | 0.4 | 100.0 | 0.3 | |
| Dungog Shire Council | (21.8) | 42.3 | 8.4 | 12.0 | 6.1 | 10.2 | 104.7 | 8.0 | 74.7 | 19.1 | |

| | | | Audite | d | | | Unaudited | | | | |
|---|---------------------------------|--|---|----------------------------|--|-----------------------------|--|---|--------------------------------------|--|--|
| | Operating performance (%) | Own source operating revenue (%) | Unrestricted current ratio (times) | | annual outstanding percentage | • | Buildings and infrastructure renewals ratio (%) | Infrastructure backlog ratio (%) | Asset maintenance ratio (%) | Cost to bring assets to agreed service level (%) | |
| OLG Benchmark | Greater than 0% | Greater than 60% | Greater than 1.5 times | Greater than 2 times | Less than 5% for metro and 10% for other councils | Greater than 3 months | Greater than 100% | Less than 2% | Greater than 100% | N/A | |
| Edward River Council | 11.0 | 64.3 | 13.2 | 15.0 | 8.9 | 27.8 | | | | | |
| Eurobodalla Shire Council | 5.8 | 74.5 | 2.5 | 3.3 | 2.8 | 14.8 | 65.9 | 6.8 | 100.0 | 4.3 | |
| Fairfield City Council | 8.3 | 82.6 | 2.8 | 123.9 | 3.4 | 3.1 | 121.0 | 1.9 | 122.4 | 1.4 | |
| Federation Council | 3.8 | 59.3 | 1.9 | 39.7 | 9.7 | 24.6 | | | | | |
| Forbes Shire Council | 14.3 | 61.7 | 7.6 | 5.6 | 8.8 | 15.6 | 118.0 | 3.4 | 58.9 | 1.5 | |
| Georges River Council | (2.6) | 78.5 | 3.9 | 25.8 | 3.0 | 10.9 | 76.6 | 2.1 | 114.6 | 5.6 | |
| Gilgandra Shire Council | 4.7 | 62.4 | 3.6 | 8.5 | 6.5 | 10.3 | 138.6 | 2.1 | 120.5 | 2.2 | |
| Glen Innes Severn Council | 7.7 | 62.8 | 4.6 | 3.6 | 6.6 | 9.8 | 119.9 | 11.0 | 100.0 | 6.9 | |
| Goldenfields Water County Council | 8.6 | 91.1 | 11.1 | | 21.4 | 39.2 | | | | | |
| Goulburn Mulwaree Council | 9.4 | 53.4 | 3.5 | 2.1 | 3.0 | 17.9 | 60.2 | 2.6 | 96.5 | 2.1 | |
| Greater Hume Shire Council | 8.1 | 47.7 | 5.0 | 12.4 | 6.1 | 11.3 | 125.7 | 0.1 | 99.6 | 0.1 | |
| Griffith City Council | 10.7 | 79.8 | 2.9 | 8.2 | 7.5 | 8.6 | 100.6 | 1.7 | 100.0 | 1.3 | |
| Gunnedah Shire Council | 15.0 | 60.9 | 5.2 | 12.7 | 3.8 | 23.4 | 184.4 | 1.7 | 112.0 | 1.2 | |
| Gwydir Shire Council | 0.1 | 58.7 | 1.7 | 4.3 | 4.3 | 5.1 | 60.0 | 1.3 | 100.0 | | |
| Hawkesbury City Council | (4.0) | 71.0 | 2.9 | 13.4 | 5.6 | 12.4 | 65.4 | 2.3 | 88.8 | | |
| Hawkesbury River County Council | (4.3) | 21.1 | 1.4 | | | 14.3 | | - | | | |

| | | | Audite | d | | | Unaudited | | | | |
|-----------------------------------|---------------------------------|--|---|----------------------------|--|-----------------------------|--|---|--------------------------------------|--|--|
| | Operating performance (%) | Own source operating revenue (%) | Unrestricted current ratio (times) | | Rates and annual outstanding percentage (%) | ratio | Buildings and infrastructure renewals ratio (%) | Infrastructure backlog ratio (%) | Asset maintenance ratio (%) | Cost to bring assets to agreed service level (%) | |
| OLG Benchmark | Greater than 0% | Greater than 60% | Greater than 1.5 times | Greater than 2 times | Less than 5% for metro and 10% for other councils | Greater than 3 months | Greater than 100% | Less than 2% | Greater than 100% | N/A | |
| Hay Shire Council | 2.5 | 48.9 | 5.2 | 15.5 | 13.0 | 14.4 | 92.2 | 2.2 | 69.7 | 1.1 | |
| Hilltops Council* | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | |
| Inner West Council | 3.2 | 88.8 | 3.7 | 6.6 | 3.9 | 9.3 | 64.1 | 10.3 | 78.3 | 3.8 | |
| Inverell Shire Council | 18.0 | 63.6 | 11.7 | 18.9 | 5.7 | 26.6 | 115.3 | 0.9 | 94.1 | 0.7 | |
| Junee Shire Council | 2.2 | 59.2 | 1.1 | 2.9 | 8.7 | 4.3 | 86.1 | 2.7 | 127.2 | 1.7 | |
| Kempsey Shire Council | 3.1 | 39.3 | 2.5 | 4.3 | 6.1 | 11.0 | 96.4 | 6.7 | 86.0 | 4.2 | |
| Ku-ring-gai Council | 4.0 | 77.0 | 3.0 | 14.0 | 3.0 | 16.8 | 61.1 | 2.9 | 114.6 | 6.2 | |
| Kyogle Council | 8.8 | 52.9 | 5.6 | 21.2 | 6.9 | 11.1 | 318.2 | 4.3 | 95.8 | 3.1 | |
| Lachlan Shire Council | 9.6 | 43.6 | 5.2 | 57.8 | 8.4 | 14.1 | 65.7 | 6.5 | 91.5 | 4.2 | |
| Lake Macquarie City Council | 5.6 | 78.2 | 2.7 | 8.5 | 4.1 | 8.7 | 100.4 | 2.4 | 92.7 | 1.7 | |
| Lane Cove Municipal Council | 5.8 | 69.9 | 6.4 | | 1.5 | 17.5 | 274.5 | 0.8 | 199.0 | 0.6 | |
| Leeton Shire Council | 12.9 | 71.8 | 5.1 | 25.1 | 3.9 | 22.5 | 63.8 | 2.2 | 100.0 | 1.3 | |
| Lismore City Council | 1.4 | 71.4 | 1.4 | 3.4 | 9.0 | 7.5 | 74.1 | 13.5 | 92.6 | 9.0 | |
| Liverpool City Council | 5.4 | 55.1 | 2.1 | 6.4 | 4.6 | 15.2 | 94.8 | 2.6 | 105.9 | 2.1 | |
| Liverpool Plains Shire Council | (35.1) | 57.8 | 3.7 | 3.7 | 6.6 | 14.7 | 49.4 | 2.1 | 96.7 | 1.7 | |
| Lockhart Shire Council | 8.4 | 34.5 | 8.4 | 37.6 | 5.0 | 18.9 | 57.2 | 1.1 | 111.4 | | |
| Maitland City Council* | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | |

| | | | Audite | d | | | Unaudited | | | | |
|---------------------------------|---------------------------------|--|---|----------------------------|--|---|--|---|--------------------------------------|--|--|
| | Operating performance (%) | Own source operating revenue (%) | Unrestricted current ratio (times) | | Rates and annual outstanding percentage (%) | Cash expense cover ratio (months) | Buildings and infrastructure renewals ratio (%) | Infrastructure backlog ratio (%) | Asset maintenance ratio (%) | Cost to bring assets to agreed service level (%) | |
| OLG Benchmark | Greater than 0% | Greater than 60% | Greater than 1.5 times | Greater than 2 times | Less than 5% for metro and 10% for other councils | Greater than 3 months | Greater than 100% | Less than 2% | Greater than 100% | N/A | |
| Mid-Coast Council | 1.9 | 76.4 | 8.6 | 2.8 | 6.3 | 10.7 | 38.2 | 8.8 | 72.9 | 5.4 | |
| Mid-Western Regional Council | 11.7 | 63.3 | 4.0 | 9.4 | 3.5 | 15.6 | 156.2 | 6.7 | 100.7 | 3.2 | |
| Moree Plains Shire Council | 6.8 | 66.2 | 1.1 | 4.5 | 5.1 | 8.6 | 115.7 | 0.7 | 96.5 | 0.5 | |
| Mosman Municipal Council | 4.3 | 87.8 | 1.9 | 4.7 | 2.5 | 4.2 | 163.0 | 1.0 | 124.9 | 0.6 | |
| Murray River Council | 6.4 | 54.4 | 5.9 | 14.6 | 10.3 | 24.5 | 113.5 | 0.9 | 100.0 | 0.7 | |
| Murrumbidgee Council | (22.5) | 49.4 | 5.7 | 21.7 | 8.5 | 19.9 | 15.4 | | 118.0 | | |
| Muswellbrook Shire Council | 13.0 | 65.8 | 2.0 | 2.3 | 7.7 | 7.7 | 97.1 | 5.5 | 75.1 | 2.9 | |
| Nambucca Shire Council | 6.9 | 69.7 | 2.1 | 2.5 | 5.1 | 12.0 | 91.7 | 2.9 | 100.0 | | |
| Narrabri Shire Council | 12.0 | 71.7 | 4.7 | 11.8 | 8.2 | 17.2 | 94.3 | 9.2 | 100.0 | 5.7 | |
| Narrandera Shire Council | 3.7 | 54.8 | 7.9 | | 5.7 | 20.1 | 111.8 | 0.8 | 221.7 | | |
| Narromine Shire Council | (0.9) | 53.4 | 6.0 | 12.7 | 11.6 | 18.9 | 148.4 | 7.2 | 97.9 | 5.0 | |
| New England Weeds Authority | 10.3 | 30.5 | 5.8 | 17.1 | | | | | | | |
| Newcastle City Council | 1.7 | 86.5 | 2.8 | 7.4 | 2.7 | 7.1 | 92.3 | 10.9 | 95.0 | 5.5 | |
| North Sydney Council | 8.6 | 89.4 | 3.4 | 91.2 | 1.3 | 6.7 | 226.6 | 6.6 | 107.9 | 4.1 | |
| Northern Beaches Council | 8.0 | 82.2 | 3.1 | 4.6 | 3.9 | 8.6 | 99.8 | 0.5 | 117.0 | 0.4 | |
| Oberon Council | 21.8 | 64.1 | 6.7 | 12.4 | 8.3 | 14.5 | 143.9 | 1.8 | 60.6 | 1.4 | |
| Orange City Council | 14.0 | 72.7 | 2.8 | 8.0 | 6.3 | 16.8 | 46.8 | 0.9 | 11.2 | 1.1 | |

| | | | Audite | d | | | Unaudited | | | | |
|---|---------------------------------|--|---|----------------------------|--|-----------------------------|-------------------------|---|--------------------------------------|--|--|
| | Operating performance (%) | Own source operating revenue (%) | Unrestricted current ratio (times) | | annual outstanding percentage | | and | Infrastructure backlog ratio (%) | Asset maintenance ratio (%) | Cost to bring assets to agreed service level (%) | |
| OLG Benchmark | Greater than 0% | Greater than 60% | Greater than 1.5 times | Greater than 2 times | Less than 5% for metro and 10% for other councils | Greater than 3 months | Greater than 100% | Less than 2% | Greater than 100% | N/A | |
| Parkes Shire Council | (0.2) | 59.9 | 2.0 | 7.5 | 5.4 | 10.9 | 200.6 | 1.2 | 114.8 | 0.5 | |
| Penrith City Council | 7.1 | 74.1 | 3.0 | 3.4 | 2.9 | 7.6 | 48.4 | 1.1 | 99.3 | 1.2 | |
| Port Macquarie- Hastings Council | 4.7 | 66.1 | 2.1 | 4.0 | 4.9 | 26.1 | 87.6 | 5.6 | 91.4 | | |
| Port Stephens Council | (0.1) | 78.1 | 2.1 | 2.4 | 2.8 | 5.5 | 145.1 | 1.8 | 128.3 | 1.6 | |
| Queanbeyan- Palerang Regional Council | 0.4 | 62.4 | 2.1 | 6.6 | 5.0 | 9.4 | 81.0 | 2.6 | 92.0 | 1.9 | |
| Randwick City Council | 6.2 | 91.1 | 3.6 | | 2.4 | 3.0 | 119.6 | 0.7 | 159.9 | 0.4 | |
| Richmond Valley Council | (7.3) | 64.0 | 3.1 | 0.9 | 13.3 | 7.8 | 86.2 | 1.9 | 119.2 | 1.5 | |
| Riverina Water County Council | 28.3 | 88.1 | 9.4 | 6.8 | 12.1 | 16.7 | 77.0 | 7.3 | 102.4 | 4.9 | |
| Rous County Council | 11.6 | 78.3 | 6.3 | 2.8 | N/A | 22.8 | 19.8 | 0.6 | 84.1 | 1.4 | |
| Ryde City Council | 13.0 | 76.9 | 3.1 | 33.2 | 3.9 | 17.5 | 180.8 | 1.8 | 93.0 | 1.3 | |
| Shellharbour City Council | 9.0 | 77.0 | 2.1 | 12.6 | 4.8 | 7.7 | 265.3 | 1.9 | 108.7 | 2.9 | |
| Shoalhaven City Council | 7.4 | 80.8 | 1.8 | 5.5 | 8.2 | 9.4 | 94.4 | 3.4 | 88.2 | 1.0 | |
| Singleton Council | 2.3 | 69.2 | 3.2 | 7.9 | 2.8 | 15.1 | 59.8 | 2.5 | 80.6 | 1.3 | |
| Snowy Monaro Regional Council | (3.7) | 66.4 | 4.1 | 14.8 | 10.6 | 19.7 | 44.7 | 12.4 | 71.2 | 3.3 | |
| Snowy Valleys Council | (7.9) | 66.8 | 5.7 | 4.1 | 3.2 | 11.3 | 161.0 | 0.3 | 96.2 | 0.2 | |
| Strathfield Municipal Council | 7.4 | 72.3 | 3.7 | | 2.2 | 17.7 | 373.1 | 1.2 | 102.9 | 0.8 | |

| | | | Audite | d | | | Unaudited | | | | |
|--|---------------------------------|---------------------|---|----------------------------|--|-----------------------------|--|---|--------------------------------------|--|--|
| | Operating performance (%) | | Unrestricted current ratio (times) | | annual outstanding percentage | • | Buildings and infrastructure renewals ratio (%) | Infrastructure backlog ratio (%) | Asset maintenance ratio (%) | Cost to bring assets to agreed service level (%) | |
| OLG Benchmark | Greater than 0% | Greater than 60% | Greater than 1.5 times | Greater than 2 times | Less than 5% for metro and 10% for other councils | Greater than 3 months | Greater than 100% | Less than 2% | Greater than 100% | N/A | |
| Sutherland Shire Council | 3.2 | 84.0 | 2.9 | 17.9 | 3.6 | 7.7 | 105.5 | 2.1 | 87.4 | 3.7 | |
| Tamworth Regional Council | 5.6 | 77.1 | 3.9 | 4.3 | 4.8 | 17.2 | 33.1 | 0.6 | 91.9 | 0.4 | |
| Temora Shire Council | 7.7 | 49.9 | 2.2 | 18.8 | 3.7 | 5.6 | 130.5 | 2.5 | 115.1 | 2.4 | |
| Tenterfield Shire Council | 12.8 | 52.9 | 4.8 | 11.8 | 7.1 | 15.1 | 84.7 | 10.8 | 100.0 | 8.2 | |
| The Council of the Municipality of Hunters Hill | (3.1) | 90.5 | 8.7 | 51.2 | 2.5 | 17.4 | 36.4 | 2.0 | 78.6 | 3.2 | |
| The Council of the Municipality of Kiama | (1.6) | 78.4 | 2.6 | 10.7 | 1.6 | 9.1 | 90.4 | 1.6 | 94.2 | 1.0 | |
| The Council of the Shire of Hornsby | 5.3 | 49.4 | 6.7 | 19.2 | 1.8 | 27.4 | 95.3 | 0.9 | 100.5 | 0.7 | |
| The Hills Shire Council | 12.0 | 45.7 | 17.0 | | 3.6 | 30.4 | 102.8 | | 152.4 | | |
| Tweed Shire Council | 11.3 | 71.2 | 1.8 | 3.8 | 4.0 | 21.5 | 67.8 | 1.4 | 99.3 | 1.2 | |
| Upper Hunter County Council | 13.9 | 2.5 | 6.1 | | | 6.0 | | | | | |
| Upper Hunter Shire Council | 13.4 | 65.5 | 2.7 | 8.1 | 6.8 | 10.3 | 176.0 | 1.0 | 97.0 | 0.8 | |
| Upper Lachlan Shire Council | 5.3 | 56.4 | 3.0 | 19.9 | 2.9 | 18.5 | 204.1 | 0.5 | 111.5 | 0.6 | |
| Upper Macquarie County Council | 0.8 | 23.3 | 6.8 | | | 8.7 | | _ | - | | |
| Uralla Shire Council | 2.2 | 69.5 | 2.2 | 13.2 | 5.4 | 10.3 | 63.4 | 0.4 | 98.0 | 0.5 | |
| Wagga Wagga City Council | (8.1) | 65.0 | 3.0 | 4.8 | 4.8 | 8.9 | 42.1 | 23.2 | 63.1 | 11.9 | |

| | | | Audite | d | | | Unaudited | | | | |
|-----------------------------------|---------------------------------|--|---|----------------------------|--|-----------------------------|--|---|--------------------------------------|--|--|
| | Operating performance (%) | Own source operating revenue (%) | Unrestricted current ratio (times) | | annual outstanding percentage | • | Buildings and infrastructure renewals ratio (%) | Infrastructure backlog ratio (%) | Asset maintenance ratio (%) | Cost to bring assets to agreed service level (%) | |
| OLG Benchmark | Greater than 0% | Greater than 60% | Greater than 1.5 times | Greater than 2 times | Less than 5% for metro and 10% for other councils | Greater than 3 months | Greater than 100% | Less than 2% | Greater than 100% | N/A | |
| Walcha Council | 7.4 | 59.1 | 6.5 | 24.7 | 3.4 | 9.6 | 103.5 | 4.2 | 112.7 | 2.8 | |
| Walgett Shire Council | (3.8) | 51.0 | 5.2 | 7.7 | 9.5 | 17.0 | 59.6 | 6.5 | 75.5 | 4.1 | |
| Warren Shire Council | 10.9 | 52.7 | 6.8 | 44.5 | 3.3 | 13.6 | 103.6 | 0.7 | 152.4 | | |
| Warrumbungle Shire Council | (8.1) | 47.4 | 4.1 | 7.3 | 8.7 | 5.8 | 107.0 | 0.6 | 107.7 | 5.0 | |
| Waverley Council | 1.8 | 86.5 | 10.2 | 23.8 | 3.1 | 14.8 | 94.1 | 1.0 | 94.2 | 0.6 | |
| Weddin Shire Council | (11.1) | 45.6 | 4.1 | 5.9 | 5.4 | 7.1 | 225.3 | 1.7 | 101.7 | 1.3 | |
| Wentworth Shire Council | 1.3 | 58.4 | 7.9 | 16.9 | 10.0 | 16.3 | 58.5 | 6.8 | 79.9 | 4.5 | |
| Willoughby City Council | 10.7 | 78.8 | 4.7 | 6.8 | 1.3 | 18.6 | 100.9 | 1.4 | 100.0 | 1.1 | |
| Wingecarribee Shire Council | 6.1 | 63.5 | 4.5 | 6.2 | 2.2 | 22.1 | 64.0 | 1.6 | 85.7 | 1.1 | |
| Wollondilly Shire Council | (26.6) | 69.5 | 2.7 | 1.5 | 5.1 | 9.9 | 99.4 | 15.3 | 124.0 | 8.4 | |
| Wollongong City Council | 2.8 | 77.1 | 2.9 | 6.3 | 4.7 | 5.8 | 104.3 | 5.5 | 98.5 | 3.5 | |
| Woollahra Municipal Council | 3.7 | 91.6 | 4.5 | 2.9 | 3.7 | 8.6 | 88.0 | 1.3 | 107.2 | 0.8 | |
| Yass Valley Council | 5.5 | 61.5 | 2.9 | 3.1 | 4.1 | 8.8 | 107.6 | 1.9 | 98.4 | | |

 $^{^{\}star}$ The audit reports of these councils were not finalised at the time of this report. Source: Audited financial statements 2017–18.



Appendix twelve - NSW Crown Solicitor's advice

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Advice

Local Government Act 1993 - County councils and joint organisations

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Prepared for: AUD018 Audit Office of NSW

Date:

7 August 2018

Client ref: Liz Basey

CSO ref:

201802643 T08 Alexandra Brown

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1. Summary of advice

- 1.1 You seek my urgent advice as to whether the Auditor-General is to be the auditor for joint organisations and county councils under s. 422(1) of the *Local Government Act* 1993 ("LG Act").
- 1.2 As to question 1, subject to certain exceptions that are not presently relevant, the LG Act applies "to county councils in the same way as it applies to councils" with such exceptions and modifications (if any) as the regulations may provide (s. 400(1), LG Act). Part 3 of Ch. 13 (ss. 408-427) of the LG Act contains provisions regarding financial management, including auditing, of councils. As there are no relevant exceptions or modifications in the regulations, Pt. 3 of Ch. 13 applies to county councils in the same way as it applies to councils and, by application of s. 422(1), the Auditor-General is to be the auditor for a county council.
- 1.3 As to question 2, other than the "excluded provisions" and any modification or exclusion in the regulations, the *LG Act* applies "to a joint organisation in the same way as it applies to a council" (s. 400ZH(1), *LG Act*). As Pt. 3 of Ch. 13 is not an "excluded provision", that Part applies to a joint organisation in the same way as it applies to a council (subject to the modified application of s. 413(1) by cl. 397N of the *Local Government (General) Regulation 2005*). By application of s. 422(1), the Auditor-General is to be the auditor for a joint organisation.
- 1.4 Please note this is a summary of the central issues and conclusions in my advice. Other relevant or significant matters may be contained in the advice, which should be read in full.

2. Background

- 2.1 You instruct me that it is accepted throughout the sector that the Auditor-General is to be the auditor for county councils. Your office currently contracts out the audits of all ten county councils.
- 2.2 You are concerned because s. 422(1) of the *LG Act* provides that "The Auditor-General is to be the auditor for a council" but there is no specific reference in that provision to the Auditor-General being the auditor for a county council or a joint organisation.

3. Advice sought

- 3.1 By letter dated 30 July 2018, you seek my urgent advice as to the following questions:
 - "1. Is it reasonable to conclude that I do not have the mandate to audit county councils on the basis the Act does not specifically appoint me as the auditor of county councils? Or could it be argued that as the provisions in Chapter 13, Part 3 of the Act on financial management apply to county councils in the same way as councils, county councils are subject to my oversight in the same way as councils? Are there other considerations I should be aware of?

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- 2. Do the principles that apply to the audit of county councils apply in the same way to joint organisations?"
- 3.2 I understand question 2 to be asking whether Pt. 3 of Ch. 13 of the *LG Act* applies to joint organisations, and, specifically, whether the Auditor-General is to be the auditor for a joint organisation.
- 3.3 You also seek my advice on any other issues I consider relevant. Whilst I have not raised any other issues in this advice, I would of course be pleased to provide further advice, if required.

4. Advice

Question 1 - county councils

- 4.1 The provisions with respect to financial management of councils are found in Pt. 3 of Ch. 13 of the *LG Act* (ss. 408-427). Division 2 of Pt. 3 of Ch. 13 is concerned with, among other things, the obligation on a council to prepare financial reports and to refer them for audit (s. 413); the auditing of a council's financial reports (s. 415); the time for preparation and auditing of a council's financial reports (s. 416); and the reports to be prepared by a council's auditor (s. 417).
- 4.2 Division 3, "Auditors", of Pt. 3 of Ch. 13 includes s. 422, which relevantly provides:
 - "(1) The Auditor-General is to be the auditor for a council.
 - (2) The Auditor-General may appoint, in writing, a person (whether or not that person is employed in the Public Service) or a firm to be an auditor for the purposes of this Act."
- 4.3 Division 3 also provides for access to and production of documents to the Auditor-General (s. 423), including access to records of deposit-taking institutions (s. 424), in addition to setting out secrecy provisions (s. 425) and imposing an obligation on the Auditor-General to communicate with the Minister (s. 426). Division 2A of Pt. 3 of Ch. 13 includes provision for the Auditor-General to conduct performance audits of all or any particular activities of one or more councils.
- 4.4 County councils are dealt with in Pt. 5 of Ch. 12. Section 400 is concerned with the application of the *LG Act* to county councils, and relevantly provides as follows:
 - "(1) This Act (except Part 1 and Divisions 1 and 2 of Part 2 of Chapter 9, Chapter 10, section 365, Part 7 of this Chapter and the provisions of Chapter 15 concerning the making and levying of ordinary rates) applies:
 - (a) to county councils in the same way as it applies to councils, and
 - (b) to the members of county councils in the same way as it applies to the councillors of councils,

with such exceptions and modifications (if any) as the regulations may provide."

4.5 The effect of s. 400(1)(a) is that the *LG Act* applies "to county councils in the same way as it applies to councils" with the exception of those provisions specified in parentheses

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- and with such exceptions and modifications (if any) as the regulations provide. As explained above, the provisions relevant to the auditing of councils are found in Pt. 3 of Ch. 13. None of these provisions are specified in s. 400(1) as not applying to county councils, nor do the regulations make any exceptions or modifications to the application of Ch. 13 to county councils (see *Local Government (General) Regulation 2005* ("the *Regulation"*)).
- 4.6 Accordingly, in my view, it follows that the effect of s. 400(1)(a) is that Pt. 3 of Ch. 13 (which contains the financial management provisions) applies to county councils in the same way as it applies to councils. In particular, this means that, by application of s. 422, the Auditor-General is to be the auditor for a county council.
- 4.7 For completeness, I note that I am not aware of anything in the extrinsic materials that accompanied the introduction of the *LG Act*, including the provisions with respect to county councils, which would support a different interpretation of s. 400(1)(a).

Question 2 - joint organisations

- 4.8 Part 7 of Ch. 12 of the *LG Act* contains provisions relating to joint organisations. This Part was inserted into the *LG Act* by the *Local Government Amendment (Regional Joint Organisations) Act 2017* ("*Regional Joint Organisations Act*"), and commenced on 15 December 2017¹.
- 4.9 Section 400ZH addresses the application of the *LG Act* to joint organisations. Section 400ZH(1) provides:
 - "(1) Except as provided by subsection (3), this Act applies:
 - (a) to a joint organisation in the same way as it applies to a council, and
 - (b) to the representatives on the board of a joint organisation in the same way as it applies to the councillors of councils, and
 - (c) to the executive officer of a joint organisation in the same way as it applies to the general manager of a council."
- 4.10 Subsection (3) lists "excluded provisions" of the *LG Act* that do not apply to or in respect of a joint organisation. Parts 2 and 4 of Ch. 13 and ss. 438T, 438ZA and 438ZB are excluded provisions (s. 400ZH(3)(i)). The excluded provisions do not include any of the provisions in Pt. 3 of Ch. 13 (which contains the financial management provisions). The regulations may modify the application of any provision of the *LG Act* that applies to or in respect of a council for the purpose of its application to a joint organisation, or exclude a provision of the *LG Act* from applying to or in respect of a joint organisation (s. 400ZH(5)). As your instructions note, cl. 397N of the *Regulation* modifies the application of s. 413(1) of the *LG Act* with respect to the time in which the first financial reports are required to be prepared for a joint organisation under Pt. 3 of Ch. 13 of the *LG Act*.

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¹ By proclamation of the Governor dated 13 December 2017 (NSW Government Gazette, Commencement Proclamation No 730, 2017).

- 4.11 In my view, s. 400ZH(3)(i) evinces a deliberate and specific intention to exclude the application of those provisions of Ch. 13 specified therein to joint organisations and to render the remainder of that Chapter applicable to joint organisations in the same way as it applies to councils, unless modified or exempted by the regulations. Other than cl. 397N of the *Regulation*, I am not aware of any regulation that modifies the application of a provision of Pt. 3 of Ch. 13 of the *LG Act* to joint organisations.
- 4.12 For completeness, I note that the following comments made on behalf of the Minister in the Second Reading speech accompanying the introduction of the *Regional Joint Organisations Act* provide support, in general terms, for the interpretation of s. 400ZH set out above (Legislative Council Hansard, 15 November 2017, pp.52-56):

"To protect the public interest, the bill will generally require joint organisations to meet the standards of conduct and good governance, transparent reporting, accountability and oversight expected of councils, councillors and council staff.

In new subsections 400ZH (1) and (2), the bill provides that most provisions in the $[LG\ Acf]$ apply to joint organisations and their office holders and staff in the same way as it applies to local councils.

Where particular provisions of the $[LG\ Act]$ that apply to councils are not appropriate to be applied to a joint organisation, they are explicitly excluded by new section 400ZH (3). There is also a regulation-making power to prescribe further provisions of the $[LG\ Act]$ as either applying or not applying to joint organisations. This allows for some flexibility if it becomes apparent that further or fewer provisions of the Act should apply as joint organisations' governance and operations are further developed and become more complex over time.

Joint organisations are also intended to operate with minimal cost and red tape. For that reason there is a broad regulation-making power that will allow adjustments to be made to a range of standard governance requirements, including planning and reporting requirements that would apply to councils. This will help to make sure that joint organisations remain lean and effective."

4.13 In summary, the effect of s. 400ZH of the *LG Act* is that Pt. 3 of Ch. 13 applies to a joint organisation in the same way as it applies to a council (subject to the modified application of s. 413(1) by reason of cl. 397N of the *Regulation*). Accordingly, by application of s. 422(1) of the *LG Act*, the Auditor-General is to be the auditor for a joint organisation.

Sianed:

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