

MEDIA RELEASE

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Staying safe from summer storms

Customers are being encouraged to stay safe and cut the inconvenience caused by summer storms by adopting handy tips released by Endeavour Energy today.

"Every year we deal with summer storms and lightning that damages the network and interrupts power supply to our customers," Endeavour Energy's General Manager Safety, Human Resources and Environment Andrew Pitman said.

"As summer storms are natural events beyond our control, we have plans to recover the electricity network and safely restore power supply to customers.

"Just as we are prepared, there are things customers can do to limit the disruption of summer storms."

Mr Pitman said Endeavour Energy had put together summer safety tips to help customers on what to do before, during and after summer storms.

"Before storm season, download the Endeavour Energy outage app from iTunes or Google Playstore so you have access to the latest information about power supplies at your fingertips.

"Have a battery-powered torch, radio and spare batteries handy and tidy up your property by cleaning gutters and pruning trees that could come down in a storm."

During a storm, Mr Pitman said customers should stay indoors, unplug sensitive electronic devices like televisions and computers and tune into the radio for important updates on the weather, power supplies and emergency service announcements.

"After a summer storm, take some simple steps to stay safe," Mr Pitman said.

"Watch out for fallen powerlines outdoors as they can be hidden by fallen trees, branches or other storm debris.

"Always assume fallen powerlines are "live" and do not approach within eight metres, keep others away and report them to Endeavour Energy by calling 131 003.

"Customers can also help Endeavour Energy emergency crews quickly locate damage to the network and commence the process of safely restoring power supplies.

"If you see or hear something you think could be responsible for damaging the network, call Endeavour Energy on 131 003 as your report can assist our recovery effort," Mr Pitman said.

More summer safety tips can be found at www.endeavourenergy.com.au.

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