



Statistical bulletin 2013/14

NSW workers compensation statistics

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NSW workers compensation

Statistical bulletin 2013/14

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Foreword

I am pleased to present the workers compensation statistical bulletin 2013/14 covering New South Wales (NSW) workers compensation claims statistics for the 2013/14 financial year. This bulletin is one of a series of NSW workers compensation statistical publications aimed at increasing community awareness of work-related injury and occupational disease.

Most trend analysis in this edition are limited to 2012/13 financial year data, due to the changes in definitions for 'major claim' and 'lost time claim' from June 2012, when the NSW Government introduced reforms to workers compensation.

I trust that the information included will assist individuals and organisations in their endeavour to prevent workplace injury and occupational disease, and minimise the social and economic cost of claims through injury management practices.

Everyone has the right to work in a safe workplace and return home safe after work. The NSW Government aims to make workplaces in NSW the safest in the world.

State Insurance Regulatory Authority (SIRA) and SafeWork NSW play an important role through the prevention of injuries and care of injured workers.

Anthony Lean
Deputy Secretary Better Regulation, Department of Finance, Services and Innovation
Chief Executive, State Insurance Regulatory Authority

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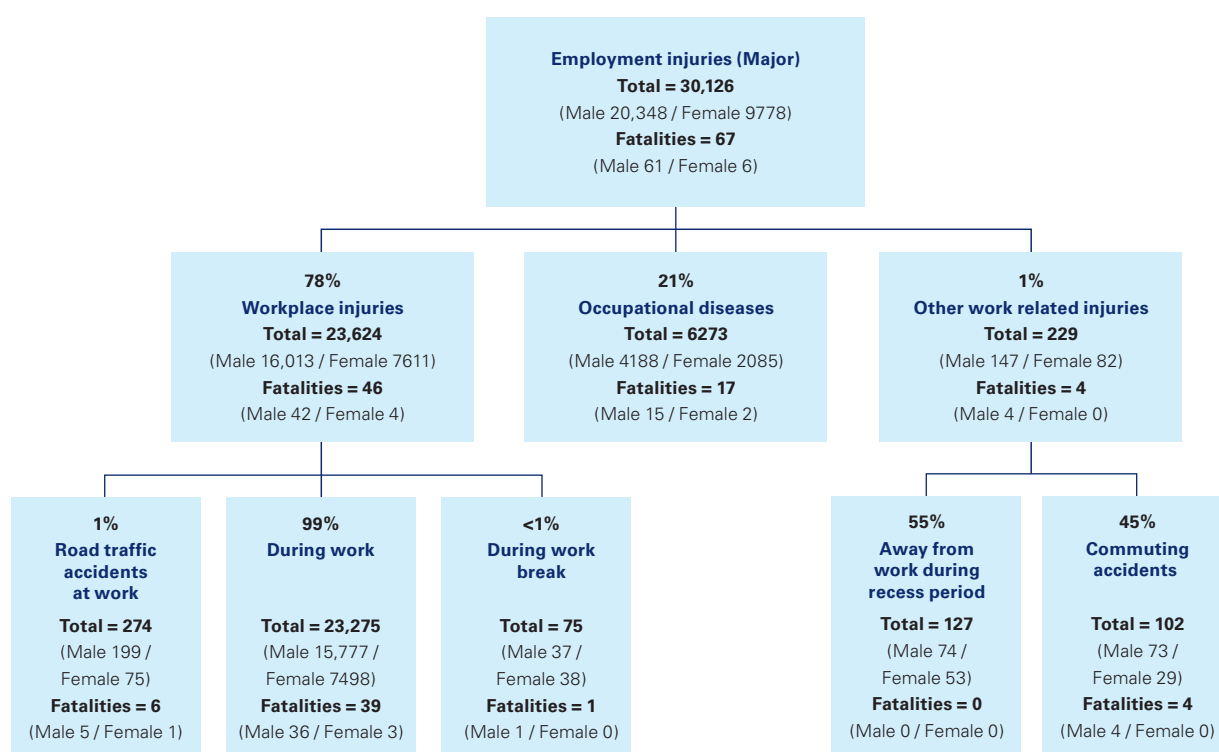
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Key findings for 2013/14

All injury and disease claims (major and minor employment injuries)

- A total of 96,288 employment injuries were reported in 2013/14, a decrease of 8721 injuries or eight per cent from 105,009 in 2012/13 and a ten per cent decrease in the incidence rate of 32.6 in 2012/13 to 29.5 in 2013/14.
- There were 50,298 lost time claims in 2013/14, a decrease of 7448 injuries or 13 per cent from 57,746 in 2012/13. The gross incurred cost for these claims was \$562 million.

All injury and disease claims (major employment injuries) with at least one week of weekly benefit entitlement paid



- A total of 30,126 major employment injuries were reported in 2013/14, a decrease of 3453 or ten per cent from 33,579 in 2012/13. Of these there were 23,624 (78 per cent) major workplace injuries and 6273 (21 per cent) occupational diseases reported in 2013/14.
- The incidence rate of major employment injuries in 2013/14 was 9.2 claims per 1000 employees. The frequency rate of major employment injuries in 2013/14 was 5.5 injuries per million hours worked.
- Males accounted for 68 per cent of major employment injuries, while women accounted for 32 per cent.
- There were 2421 workers compensation claims for injuries resulting in permanent disability in 2013/14, a decrease of 80 claims or three per cent from 2012/13. Claims for temporary disability injuries decreased by 3337 claims or 11 per cent from 2012/13.
- The highest number of employment injuries by industry division were reported in health care and social assistance (4331), followed by manufacturing (4058) and construction (3226).
- Occupations that experienced the highest number of employment injuries were labourers (7182), technicians and trades workers (5469) and community and personal service workers (4967).

- The total gross incurred cost of compensable injuries in 2013/14 was \$541 million, a decrease of \$21.64 million or four per cent from 2012/13.
- Compensable injuries and diseases resulted in approximately 281,000 weeks of employee incapacity, a decrease of 33,720 weeks or 12 per cent from 2012/13.
- Approximately 81 per cent of employment injuries resulted in time lost of less than six months.

Fatalities

- The number of employment related fatalities reported in 2013/14 decreased to the lowest level since 1987/88. Of the fatalities reported in 2013/14:
 - 46 fatalities occurred as a result of traumatic injury while the person was at work.
 - 17 fatalities resulted from diseases contracted or aggravated as a result of employment.
 - Four fatalities occurred while the person was away from their place of work (for example commuting to or from work).
- In 2013/14 males accounted for 91 per cent of reported fatalities, while females accounted for nine per cent.
- Industries that experienced the highest incidence rate of work related fatalities during 2013/14 were mining (19.5 claims per 100,000 employees), agriculture, forestry and fishing (9.3 per 100,000 employees) and transport, postal and warehousing (6 claims per 100,000 employees).
- Occupations that experienced the highest number of employment related fatalities during 2013/14 were road and rail drivers (ten fatalities), other labourers (eight fatalities), specialist managers (six fatalities), and construction and mining labourers (five fatalities).
- The 65+ age group had the highest incidence rate of 8.3 claims per 100,000 employees during 2013/14.

Injuries in the workplace (major workplace injuries) where at least one week of weekly benefit entitlement paid

- The incidence rate of workplace injuries reported in 2013/14 decreased to 7.2 claims per 1000 employees in 2013/14 from 8.3 in 2012/13.
- The frequency rate of workplace injuries reported in 2013/14 decreased to 4.3 injuries per 1 million hours worked in 2013/14 from 4.9 in 2012/13.
- Injuries to male workers comprised 68 per cent of all major workplace injuries.
- The number of workplace injuries resulting in permanent disability decreased by 162 or 23 per cent from 690 in 2012/13.
- Manual handling was the most common cause of injury in the workplace, accounting for 29 per cent of workplace injuries.
- Industries with the highest incidence rate of workplace injury were agriculture, forestry and fishing (16.9 claims per 1000 employees), followed by transport, postal and warehousing (13.2 claims per 1000 employees), mining (12.8 claims per 1000 employees), manufacturing (12.1 claims per 1000 employees), construction (11.9 claims per 1000 employees) and public administration and safety (10.9 claims per 1000 employees).

Diseases contracted or aggravated by work (major occupational diseases) where at least one week of weekly benefit entitlement paid

- The incidence rate for occupational diseases was 1.9 claims per 1000 employees and the frequency rate was 1.1 injuries per million hours worked.
- Industries with the highest incidence rate of occupational disease were:
 - mining (8.4 claims per 1000 employees)
 - public administration and safety (4.7 claims per 1000 employees)

- manufacturing (3.8 claims per 1000 employees)
- transport, postal and warehousing (3.2 claims per 1000 employees)
- construction (2.5 claims per 1000 employees).
- Labourers, machinery operators and drivers, and technicians and trades workers accounted for the majority (56 per cent) of occupational disease claims. The highest incidence rates of occupational disease claims were made by machinery operators and drivers, and labourers followed by community and personal service workers.
- Mental disease claims and occupational deafness claims together accounted for 11 per cent of all major claims and 53 per cent of occupational disease claims.

Other work-related injuries

- There was no change in the incidence rate of other work-related injuries reported in 2013/14 compared with 2012/13 (0.1 claims per 1000 employees).
- The number of other work-related injuries decreased by 37 per cent from 364 in 2012/13.

Payments¹

- A total of \$2.74 billion was paid as claim payments through the workers compensation system in 2013/14, a decrease of \$190 million or seven per cent from 2012/13.
- Payments for the following major payment categories decreased by more than \$10 million in 2013/14 compared to 2012/13: weekly payments (eight per cent), medical and related payments (ten per cent), lump sum payments (11 per cent) and other non-compensation payments (15 per cent).
- Payments for damages and common law payments increased by more than \$10 million (three per cent) in 2013/14 compared to 2012/13.
- Weekly payments averaged 39 per cent of total payments over the last ten years to 2013/14.
- Medical and related payments averaged 23 per cent of total payments over the last ten years to 2013/14.
- Benefits paid as a result of workplace injuries represented 75 per cent of payments, while benefits paid as a result of occupational diseases accounted for 20 per cent. The remaining five per cent related to payments for other work-related injuries.
- The most common types of injuries/diseases leading to permanent impairment payments in 2013/14 were for traumatic joint/ligament and muscle/tendon injury.
- Over 2004/05 to 2013/14 the manufacturing industry consistently represented the bulk of payments for injury and diseases.

¹ Payment figures are not adjusted for inflation.

Explanatory notes

Incidence rate

For all injuries except fatalities, the incidence rate is the number of injuries per 1000 employees worked in NSW in 2013/14 – refer to Appendix A for the incidence rate calculation.

Note: The incidence rate of fatalities in this publication represents the number of fatalities per 100,000 employees in NSW.

Frequency rate

Frequency rate is the number of injuries per million hours worked in NSW in 2013/14 – refer to Appendix B Glossary.

Scope and coverage

Statement of purpose

The purpose of the statistical bulletin 2013/14 is to provide key statistics on work, health and safety and workers compensation. The data and information in the bulletin can be used to assist individuals and organisations in the prevention of work place injury and, minimise the social and economic cost of claims through injury management.

The statistical bulletin provides:

- claim counts, cost, time lost and incidence/frequency rate data broken down by demographic characteristics such as industry, occupation, age, claim counts, cost, time lost and incidence/frequency rate data broken down by demographic characteristics, such as industry, occupation and age, in tabular format
- comparisons of data for the year 2013/14 to the previous year
- trend data in claim payments and fatalities across ten year periods
- graphical representation of information and summary explanations.

The main focus of this publication (Sections 1 to 5) is new major claims reported to Agents/Insurer systems during the 2013/14 financial year. These claims were extracted as at end of November 2014 to allow for improvements in data quality and the development of claims to fatal and permanent disability status. This allowance for claims to develop after June 30 is consistent with treatment of claims for previous statistical bulletins.

Data for previous financial years has also been provided for trend analysis purposes.

The coverage includes liability accepted claims, provisional liability accepted claims and liability denied claims. Some liability denied claims may have had weekly and/or medical payments made before liability was denied, while other liability denied claims may have had investigation expenses and/or legal costs.

This publication is divided into the following sections:

- Section 1 – Employment injuries
- Section 2 – Fatalities
- Section 3 – Workplace injuries
- Section 4 – Occupational diseases
- Section 5 – Other work-related injuries
- Section 6 – Lost time and all injuries
- Section 7 – Payments

Sections 1 – 5 primarily focus on all new major workers compensation injuries reported in 2013/14², as either a processed claim or a claim under provisional liability, satisfying the following conditions:

- the injury resulted in death, permanent disability, or temporary disability with at least one week of weekly benefit entitlement paid
- the claim entered the insurer's computer system on or after 1 July 2013 and on or before 30 June 2014.

Workers compensation claims are referred to as injuries/diseases throughout the publication.

Section 6 primarily focuses on information about all new injuries (major and minor) reported 2013/14³. This section was expanded in 2013/14 bulletin to include information on all injuries as well as lost time injuries.

Section 7 shows the magnitude of all workers compensation payments made in the financial year and relates to all claims that have had any payments in 2013/14⁴, including claims of less than five days as well as long-term claims occurring in earlier years. Payments are not adjusted for inflation, except those adjusted in Figure 41.

Appendix A (Incidence rate calculation) provides the methodology used to calculate the incidence rate.

Appendix B (Glossary) defines terms and concepts used within this publication.

Appendix C (Classifications) contains details of the classification systems relevant to claims reported during the 2013/14 financial year: bodily location of injury/disease, mechanism of incident, nature of injury/disease, breakdown agency, industry, occupation.

Appendix D (Summary of changes) provides information on the key legislative changes impacting on workers compensation claims and payment statistics.

Appendix E contains summary tables to complement the information provided in each section.

Groupings and sub-totals

Many tables in Appendix E of this publication show different levels or groupings within each classification, for example the industry or occupation tables. Main groupings are indicated in bold, while sub-groups are in non-bold font under the associated group heading. Sub-group statistics sum to the associated group statistics (except for incidence rate, frequency rate, average and median), while group statistics add to the total provided at the foot of the table.

Rounding errors

In this publication, payment data in tables is rounded down to the nearest \$1000, time lost data is rounded to the nearest 0.1 week and percentages are rounded to the nearest integer. Due to this rounding, the totals in the tables will not always exactly equal the sum of the components.

Confidentiality

To maintain confidentiality, information about time lost and gross incurred cost have not been released if the figures are based on less than four frequency counts. This is indicated in the tables by 'n.p.' (not published).

Data collection

2013/14 statistical data was collected from Scheme Agents, self-insurers, specialised insurers, the NSW Government Treasury Managed Fund and NSW Uninsured Liability and Indemnity Scheme.

2 Trend analysis is limited to injuries reported in 2012/13 and 2013/14 in sections 1, 3, 4 and 5 due to the change in definition of 'major claim' from 1 July 2012. Trend analysis for fatalities in section 2 is provided for the ten years to 2013/14.

3 Trend analysis is limited to claims reported in 2012/13 and 2013/14 in section 6 due to the change in definition of 'lost time claim' from 1 July 2012.

4 Trend analysis on workers compensation payments made in the ten financial years to 2013/14 is included.

Injuries/diseases not included in this publication

Statistics in this publication do not include all work related employment injuries occurring in NSW. The following exclusions apply:

1. Injuries and diseases for which a workers compensation or provisional liability claim has not been made.
2. Injuries to persons not entitled to workers compensation under the NSW legislation. These include:
 - most self-employed persons
 - employees of the Australian Government or those self-insured with the Commonwealth
 - employees suffering from diseases caused by the inhalation of dust, except in coal mining, as provision for compensation in these cases is made under other legislation
 - members of the NSW Police Service recruited prior to 1 April 1988. Police recruited after this date are covered under the NSW legislation, as are non-police employees of the NSW Police Service.

Comparison of the 2013/14 publication with previous publications

Particular care should be exercised when making comparisons with NSW workers compensation data published prior to 2012/13. Trend analysis is limited to 2012/13 and 2013/14 for sections 1, 3, 4, 5 and 6 due to the changes in the definitions of 'major claim' and 'lost time claim' for claims reported from 1 July 2012.

- Change in definition of 'major claim':
 - The definition of 'major claim' in the 2012/13 and 2013/14 statistical bulletins was changed to reflect legislative changes introduced from 1 October 2012. In the 2012/13 and subsequent editions of the statistical bulletin a 'major claim' is one where the injury resulted in death, permanent disability, or temporary disability with at least one week of weekly benefit entitlement paid.
 - In the 2011/12 and previous editions of the statistical bulletin a 'major claim' was defined as one where the injury resulted in death, permanent disability, or temporary disability when five or more days were paid for total incapacity.
- Change in definition of 'lost time claim':
 - The definition of 'lost time claim' in the 2012/13 and 2013/14 statistical bulletins was changed. In the 2012/13 and subsequent editions of the statistical bulletin 'lost time claims' include all claims (major and minor) reported in the respective financial year where the injury resulted in death, permanent disability, or temporary disability with at least one day off from work.
 - In the 2011/12 and previous editions of the statistical bulletin the definition of 'lost time claims' include all claims (major and minor) reported in the respective financial year where the injury resulted in death, permanent disability, or temporary disability and where one or more days have been paid for total incapacity.

The following limitations should be noted when comparing information in this publication with previous editions or interpreting trends over time:

- Change in classification system used for occupation data:
 - Claims reported from 2011/12 are classified according to the *Australian and New Zealand Standard Classification of Occupations* (ANZSCO), 2006 (ABS Catalogue No. 1220.0).
 - Claims reported between 2002/03 and 2010/11 were classified in accordance with the Australian Bureau of Statistics (ABS) *Australian Standard Classification of Occupations*, Second Edition 1997 (ABS Catalogue No. 1222.0).
 - Claims reported before 2002/03 were classified in accordance with the ABS *Australian Standard Classification of Occupations*, First Edition 1986.

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- Change in classification system used for industry data:
 - Claims reported from 2011/12 are classified according to the *Australian and New Zealand Standard Industrial Classification* (ANZSIC), 2006 edition (ABS Catalogue No. 1292.0).
 - Claims reported between 1997/98 and 2010/11 were classified in accordance with the *Australian and New Zealand Standard Industrial Classification* (ANZSIC), 1993 edition (ABS Catalogue No. 1292.0).
 - Claims reported before 1997/98 were classified in accordance with the *Australian Standard Industrial Classification* (ASIC), 1983 edition (ABS Catalogue No. 1201.0).
 - Change in classification system used for injury and illness data (agency of injury/disease, bodily location of injury, breakdown agency, mechanism of injury/disease, mechanism of incident, and nature of injury/disease):
 - Claims reported from 2011/12 are classified in accordance with the *Type of Occurrence Classification System*, 3rd Edition – Revision 1 (TOOCS 3.1) ASCC Canberra 2008.
 - Claims reported between 2002/03 and 2010/11 were classified in accordance with the *Type of Occurrence Classification System*, Second Edition – Revision 1 (TOOCS 2.1), National Occupational Health and Safety Commission, Canberra 2002.
 - Claims reported before 2002/03 were classified in accordance with the *Type of Occurrence Classification System*, First edition (TOOCS 1.0), WorkSafe Australia, 1990.
 - Injuries reported to insurers under the ‘provisional liability’ provisions of NSW workers compensation legislation have been included in editions of the statistical bulletin for claims reported from 1st January 2002.
 - There are two main changes to the way denominator data is calculated by the ABS from 2000/01:
 - Change in methodology: In 2008, the ABS revised the methodology used for estimating the number of employees and hours worked in NSW. The ABS provided the State Insurance Regulatory Authority (SIRA) and SafeWork NSW with denominator data based on the revised methodology for financial years since 2000/01. Denominator data based on the revised ABS methodology has been used in statistical bulletins since 2008/09 for all years reported.

As such, trends in incidence and frequency rates reported in statistical bulletins prior to 2008/09 are not comparable with trends in incidence and frequency rates reported in the 2008/09 statistical bulletin to the current edition
 - Proportional allocation: Until 2003/04 individual responses to the Labour Force Survey questionnaire which could not be coded to the third digit level of industry or fourth digit level of occupation were proportionally allocated to those levels. The ABS has deemed this to be no longer appropriate for the dissemination of Labour Force Survey industry and occupation data. In 2004/05, responses that could not be coded to the most detailed level of industry and occupation were allocated to ‘Not Further Defined’ codes.
 - Due to a reclassification of road traffic injuries in 2004/05, workplace and other work-related injury statistics in statistical bulletins prior to 2004/05 are not readily comparable with workplace and other work-related injury statistics since the 2004/05 edition of the statistical bulletin. For a detailed description of issues impacting on comparability, please refer to ‘classification of employment injuries’ heading over page.

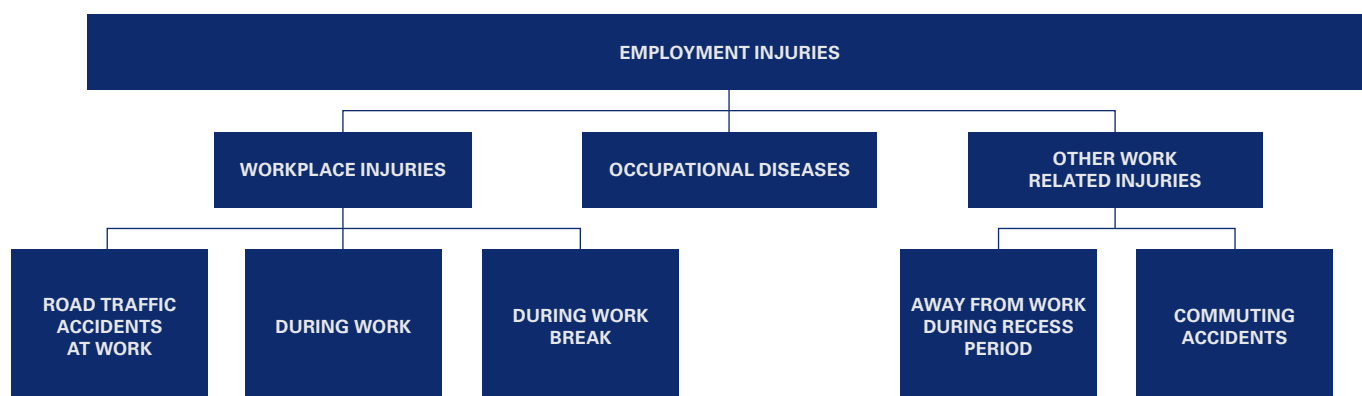
Summary of differences between workers compensation publications

The table below summarises the differences between the workers compensation publications.

	1987/88 to 1989/90	1990/91	1991/92	1992/93 to 1996/97	1997/98 to 2000/01	2001/02	2002/03	2003/04	2004/05 to 2006/07	2007/08	2008/09 to 2010/11	2011/12	2012/13 to 2013/14	
Definition of new claim used for inclusion into sections 1 to 5 of the publication	Date of injury, or date the disease was reported to the employer, was within the financial year of the reference period.	Claim entered into insurer's system in the financial year of the reference period.				Expanded from 1 January 2002 to include notifications to insurers under provisional liability.								
Level of injury severity used for inclusions in sections 1 to 5 of the publication	Death, permanent injury or temporary disability with any time paid for total incapacity.	Major claims – death, permanent injury or temporary disability with five or more days paid for total incapacity.												
Definition of lost time claim used for inclusion into section 6 of the publication	All claims (major and minor) reported in the respective financial year where the injury resulted in death, permanent disability, or temporary disability and where one or more days have been paid for total incapacity.													
Classification systems for coding injury and disease	ABS Classification.	WorkSafe Australia Type of Occurrence Classification System, Release 1.				NOHSC Type of Occurrence Classification System, Release 2.1.					ASCC Type of Occurrence Classification System, Release 3.1.			
	World Health Organisation's Classification of Diseases.													
Classification systems for coding industry	Australian Standard Industrial Classification (ASIC) – 1983.	Australian Standard Industrial Classification (ASIC) – 1983. Different levels of groupings are provided in relevant publications. Data quality problems in manufacturing, construction, public admin and transport and storage in the 1993/94 publication.			Australian and New Zealand Standard Industrial Classification (ANZSIC) – 1993.					Australian and New Zealand Standard Industrial Classification (ANZSIC) – 2006.				
Classification systems for coding occupation	Classification and Classified List of Occupations (CCLO) was used in 1987/88. Australian Standard Classification of Occupations (ASCO) was 1988/89 and 1989/90 The Joint Coal Board continued to use CCLO for 1988/89 and 1989/90.	Australian Standard Classification of Occupations (ASCO Version 1).				Australian Standard Classification of Occupations (ASCO Version 2).					Australian and New Zealand Standard Classification of Occupations (ANZSCO) – 2006.			
Gross incurred cost associated with coal mining	Published only for employment injury.	Not published.		Published.										
Injuries or diseases associated with coal mining	Published.	Not published.		Published.										
Basis for determining ABS denominator data	1996 Census data.							2001 Census data.	Not provided as under review.	New ABS Incidence and frequency rates back cast to 2000/01.		2011 Census data.		
Treatment of labour force surveys that cannot be allocated to a 3rd level industry or 4th level occupation	Proportionally allocated to the relevant level.							Added to a 'not further defined' category.						
Classification of employment injuries	Road traffic accidents at work are classified as 'other work-related injuries'.							From 2004/05 road traffic injuries where injured person was on duty are classified as 'workplace injuries'.						

Classification of employment injuries

There are several categories of employment injuries and the relationship between these is shown below. Each of these categories is further defined in Appendix B – Glossary.



Classification systems

Type of occurrence

Injury and disease data reported in 2013/14 are classified according to the Type of Occurrence Classification System, 3rd Edition – Revision 1 (TOOCS 3.1) ASCC, Canberra, 2008. This classification system provides more detail than the previous system used to classify injury and disease data, Type of Occurrence Classification System, Second Edition – Revision 1 (TOOCS 2.1), National Occupational Health and Safety Commission, Canberra 2002. See Appendix C for further details of TOOCS 3.1.

Industry

Industry data reported in 2013/14 are classified according to the Australian and New Zealand Standard Industrial Classification (ANZSIC), 2006 edition (ABS Catalogue No. 1292.0). Industries were previously classified according to the Australian and New Zealand Standard Industrial Classification (ANZSIC), 1993 edition (ABS Catalogue No1292.0). See Appendix C for further details of ANZSIC 2006.

Occupation

Occupation data reported in 2013/14 are classified according to the Australian and New Zealand Standard Classification of Occupations (ANZSCO) 2006 (ABS Catalogue No. 1220.0). Occupations were previously classified according to the Australian Standard Classification of Occupations (ASCO2), 2nd edition 1997 (ABS Catalogue No 1222.0). See Appendix C for further details of ANZSCO 2006.

Section 1: Employment injuries

This section covers major employment injuries. Refer to Appendix B Definitions for an explanation of employment injuries.

Trends 2012/13 to 2013/14

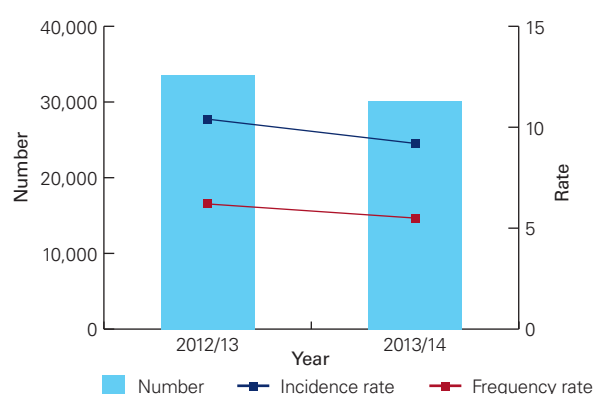
Number, incidence and frequency rates, and gross incurred cost

The number of major employment injuries reported in 2013/14 was 30,126, a decrease of 3453 or ten per cent from 33,579 in 2012/13 (refer to Figure 1). The incidence rate of major employment injuries decreased to 9.2 injuries per 1000 employees in 2013/14 from 10.4 injuries per 1000 employees in 2012/13. The frequency rate of major employment injuries decreased to 5.5 injuries per million hours worked in 2013/14 from 6.2 injuries per million hours worked in 2012/13.

Workers compensation injuries resulting in permanent disability decreased, by 80 or three per cent from 2501 in 2012/13 to 2421 in 2013/14. Injuries resulting in temporary disabilities had decreased by 3337 or 11 per cent from 30,975 in 2012/13 to 27,638 in 2013/14.

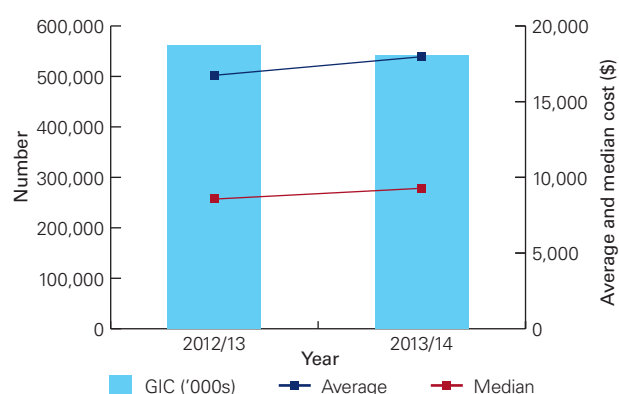
There were 20,348 injuries to males, including 61 fatalities and 2216 permanent disabilities in 2013/14. Of the 9778 injuries to females, six were fatal and 205 resulted in permanent disability.

Figure 1 – Number, incidence and frequency rates of employment injuries 2012/13 to 2013/14



The total gross incurred cost of employment injuries in 2013/14 was \$541 million, a decrease of four per cent from 2012/13.

Figure 2 – Gross Incurred Cost of employment injuries 2012/13 to 2013/14



Gross incurred cost and time lost

Of the 30,126 employment injuries in 2013/14, eight per cent resulted in permanent disabilities. Approximately 81 per cent of employment injuries resulted in time lost of less than six months.

Table 1 illustrates that a total of \$393 million was paid out for employment injuries in 2013/14. The average gross incurred cost for employment injury in 2013/14 was \$17,969, however, half the injuries in that period resulted in a gross incurred cost of \$9279 or less.

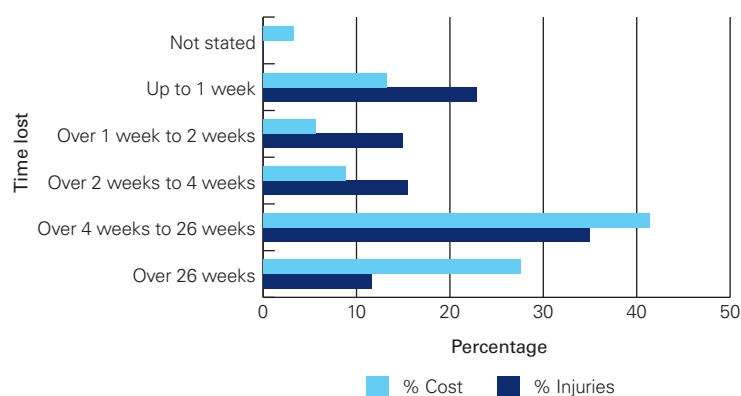
Table 1 – Gross incurred cost of employment injuries by nature of occurrence 2013/14⁵

		Number of injuries	Non-compensation payments \$'000	Compensation payments \$'000	Total payments \$'000	Estimate of liability \$'000	Gross incurred cost \$'000	Average gross incurred cost \$
Workplace injuries	Workplace injuries	23,624	13,151	286,326	299,478	101,957	401,500	16,995
	During work	23,275	12,879	280,419	293,298	96,224	389,588	16,738
	During work break	75	47	890	936	183	1,119	14,923
	Road traffic accidents at work (Post 03/04)	274	226	5,018	5,244	5,549	10,793	39,391
Other work related injuries	Other work related injuries	229	129	3,761	3,890	7,279	11,174	48,794
	Away from work during recess period	127	84	2,381	2,465	5,805	8,270	65,115
	Commuting accidents	102	45	1,381	1,425	1,474	2,904	28,473
Occupational diseases	Occupational diseases	6,273	15,906	73,866	89,772	38,874	128,651	20,509
	Occupational diseases	6,273	15,906	73,866	89,772	38,874	128,651	20,509
Total		30,126	29,186	363,954	393,140	148,109	541,325	17,969

Figure 3 illustrates that temporary disability injuries resulting in over 26 weeks paid for incapacity accounted for 11.6 per cent of all temporary disability injuries and 27.6 per cent of the gross incurred cost. In contrast, temporary disability injuries with up to one week off work accounted for 23 per cent of all temporary disability injuries and 13.2 per cent of the gross incurred cost.

⁵ The sum of total payments and estimate of liability may not equal the gross incurred cost as some claims receive payments before they are reported to SIRA and SafeWork NSW. Total payment is the sum of payments made in the current financial year. Gross incurred cost will include payments made prior to the current financial year if payments were made before the claim was reported to SIRA and SafeWork NSW.

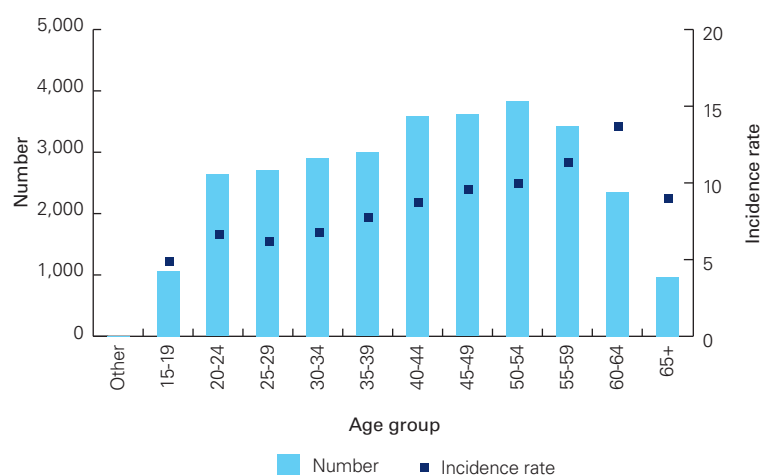
Figure 3 – Number and gross incurred cost of employment injuries by time lost for temporary disabilities 2013/14



Age distribution

The highest numbers of injuries were experienced by people aged between 50–54 years, while the highest incidence rates were experienced by people between the ages of 60–64.

Figure 4 – Number and incidence rate of employment injuries by age 2013/14



Industry distribution

The nine industries shown in Table 2 experienced incidence rates higher than the NSW average of 9.2 injuries per 1000 employees for employment injuries in 2013/14.

Table 2 – Employment Injuries: High-risk industries

Industry	Number of injuries	Incidence rate
Mining	882	21.5
Agriculture, forestry and fishing	1,033	19.2
Transport, postal and warehousing	2,502	16.5
Manufacturing	4,058	15.9
Public administration and safety	2,755	15.9
Construction	3,226	14.4
Other services	1,374	10.4
Health care and social assistance	4,331	9.9
Arts and recreation services	557	9.4

The distribution of employment injuries by industry incidence rates and gross incurred cost is illustrated in Figures 5 and 6. The highest number of employment injuries by industry division were reported in health care and social assistance (4331), followed by manufacturing (4058) and construction (3226). The lowest numbers of employment injuries by industry division were reported in information media and telecommunications (184), financial and insurance services (209) and rental, hiring and real estate services (260).

Figure 5 – Number and incidence rate of employment injuries by industry 2013/14

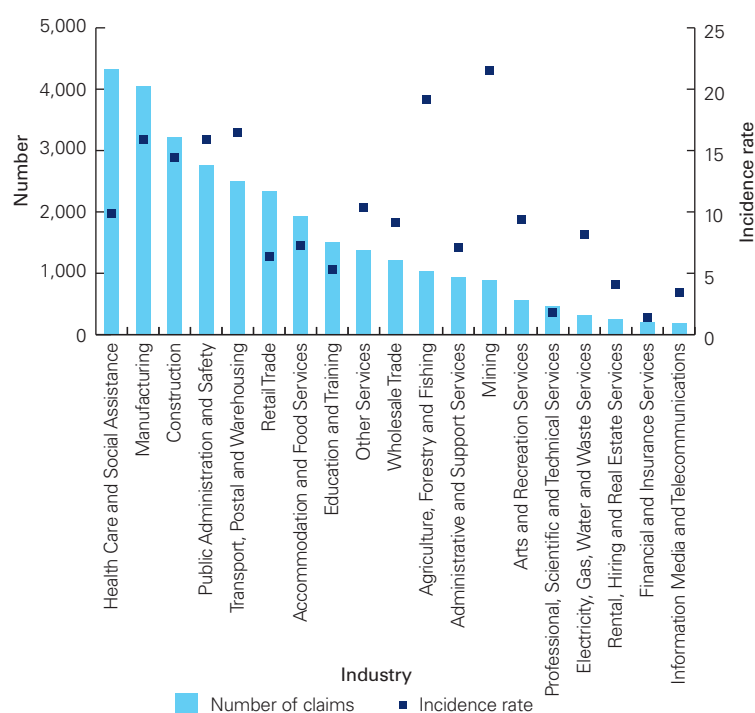
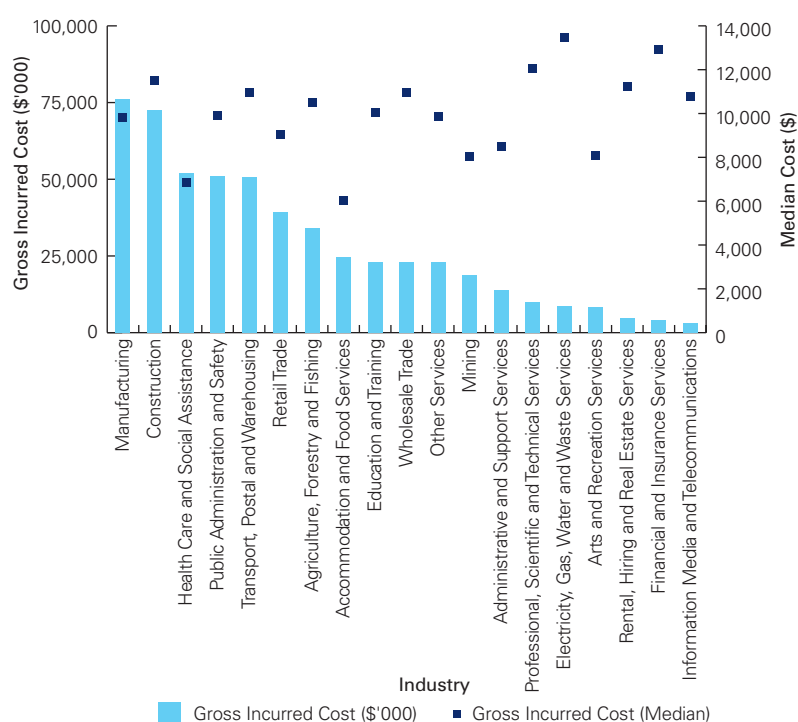


Figure 6 – Gross incurred cost of employment injuries by industry 2013/14



Occupation distribution

The distribution of employment injuries by occupation is illustrated in Figure 7. Labourers had the highest number of injuries (7182) and a high incidence rate (23.9 injuries per 1000 employees) in 2013/14. The highest incidence rate was reported for machinery operators and drivers (24.9 injuries per 1000 employees). Clerical and administrative workers had the lowest number of injuries (1315) and the lowest incidence rate (2.7 injuries per 1000 employees) in 2013/14.

Figure 8 illustrates labourers had the highest gross incurred cost of injuries at \$141 million, followed by technicians and trades workers at \$97 million, machinery operators and drivers at \$92 million and community and personal service workers at \$71 million. Managers had the highest average gross incurred cost (\$29,236) and median (\$12,275) per injury.

Figure 7 – Number and incidence rate of employment injuries by occupation 2013/14

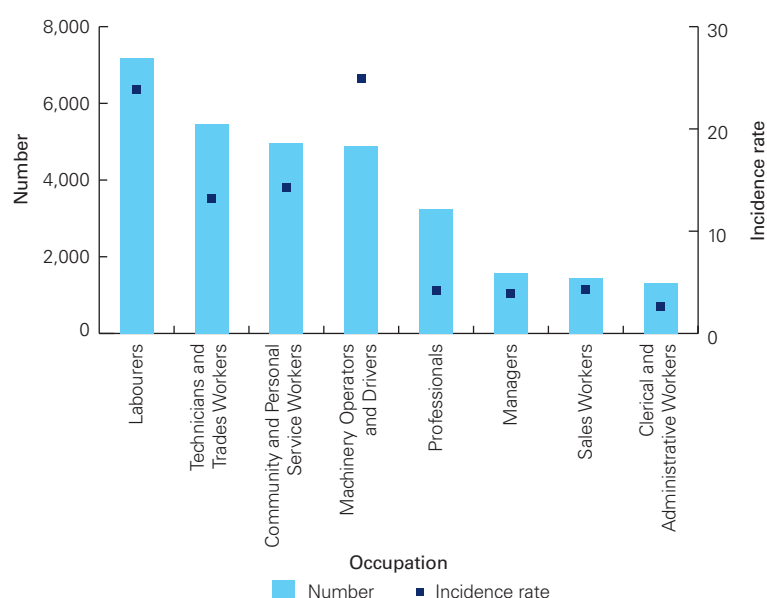
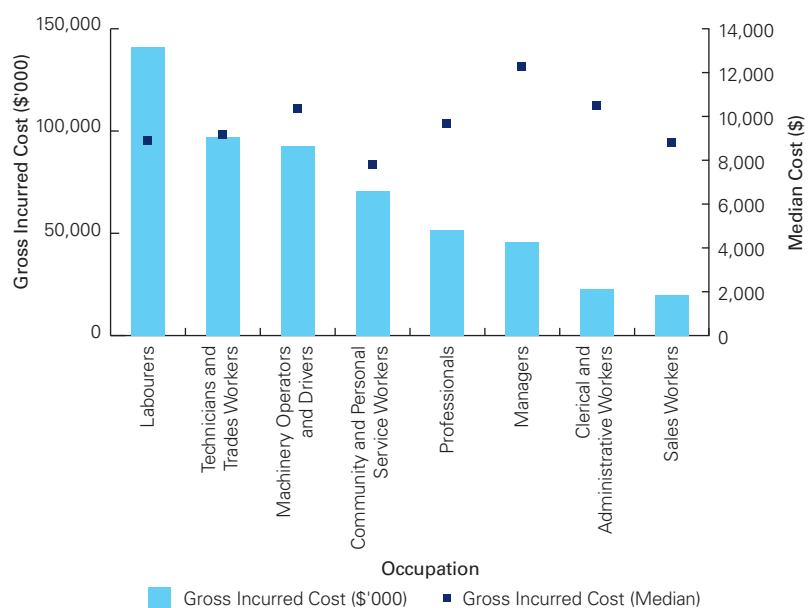


Figure 8 – Gross incurred cost of employment injuries by occupation 2013/14



Section 2: Fatalities

Fatalities included in this section are those for which a workers compensation claim has been lodged, or a notification has been received that may result in a claim, with an insurer/Scheme Agent in 2013/14 and the person dies as a result of the condition.

Claims reported in 2013/14 are counted as fatalities in 2013/14 if the result of injury as at 30 November 2014 was death. This allowance for claims to develop after June 30 is consistent with treatment of fatalities for previous statistical bulletins.

Refer to Appendix B for further details.

Trends 2004/05 to 2013/14

Number, incidence and frequency rates

There were 67 employment related fatalities reported in 2013/14, representing an incidence rate of 2.1 fatalities per 100,000 employees. Employment related fatalities decreased by 46 per cent from 125 in 2004/05 to 67 in 2013/14. The employment related fatality incidence rate (number of fatalities per 100,000 employees) decreased by 52 per cent since 2004/05.

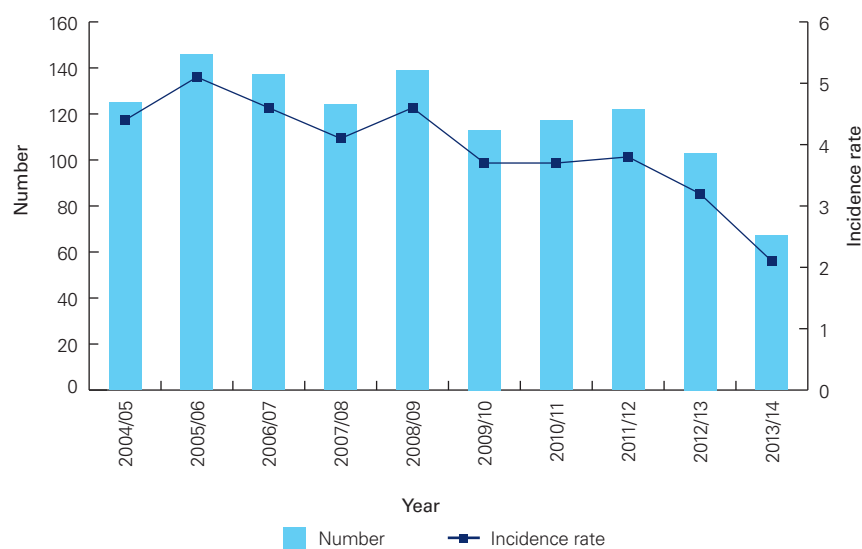
Table 3 – Employment related fatalities 2004/05 to 2013/14

Year	Number	Incidence rate ⁶	Frequency rate ⁷
2004/05	125	4.4	0.03
2005/06	146	5.1	0.03
2006/07	137	4.6	0.03
2007/08	124	4.1	0.02
2008/09	139	4.6	0.03
2009/10	113	3.7	0.02
2010/11	117	3.7	0.02
2011/12	122	3.8	0.02
2012/13	103	3.2	0.02
2013/14	67	2.1	0.01

⁶ Incidence rate is the number of fatalities per 100,000 workers.

⁷ Frequency rate is the number of fatalities per million hours worked.

Figure 9 – Number of fatalities and incidence rates 2004/05 to 2013/14



Figures 10 and 11 illustrate the distribution of employment related fatalities by classification of employment injuries.

Figure 10 – Number of fatalities by classification of employment injuries 2004/05 to 2013/14

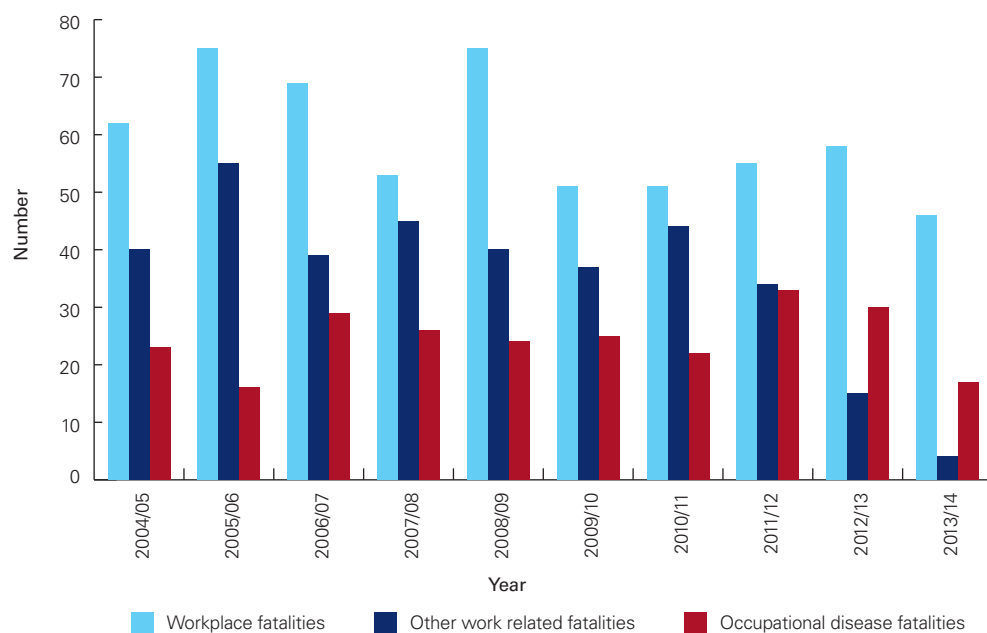
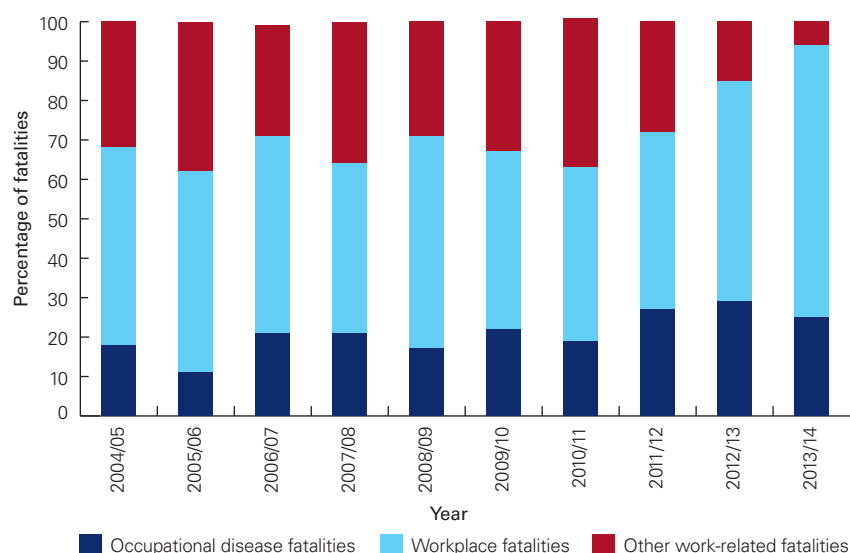


Figure 11 – Percentage of fatalities by classification of employment injuries 2004/05 to 2013/14



Fatalities 2013/14

Of the 67 employment related fatalities reported in 2013/14:

- 46 fatalities or 69 per cent occurred as a result of traumatic injury while the person was at work. Six fatalities resulted from road traffic accidents while at work, 47 per cent below the five year average of 11.4.
- 17 fatalities or 25 per cent resulted from diseases contracted or aggravated as a result of employment.
- Four fatalities or six per cent occurred while the person was away from their place of work. All these fatalities resulted from accidents while commuting to or from work.
- Males accounted for 61 or 91 per cent of fatalities, while females accounted for 6 fatalities in 2013/14 or nine per cent.

Of the occupational disease fatalities reported in 2013/14:

- Males accounted for 15 or 88 per cent.
- Circulatory system diseases contributed to 14 or 82 per cent.

Industry distribution

Industries with employment related fatality incidence rates above the NSW average in 2013/14 are listed in Table 4.

Table 4 – Industries with the highest fatality incidence rate in 2013/14

Industry	Number	Incidence rate
Mining	8	19.5
Agriculture, Forestry and Fishing	5	9.3
Transport, Postal and Warehousing	9	6
Electricity, Gas, Water and Waste Services	2	5.1
Rental, Hiring and Real Estate Services	3	4.8
Wholesale Trade	5	3.8
Other Services	3	2.3
Construction	5	2.2
NSW Total	67	2.1

Occupation distribution

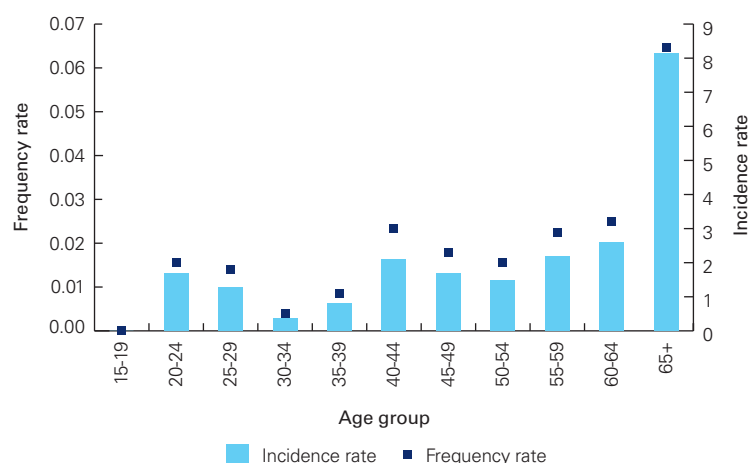
In 2013/14 occupations with the highest number of employment related fatalities were road and rail drivers (ten fatalities), other labourers (eight fatalities), specialist managers (six fatalities), and construction and mining labourers (five fatalities). These occupations had incidence rates of 12.5, 14.6, 3.0 and 12.9 per 100,000 employees, respectively.

Age distribution

Figure 12 illustrates the distribution of fatalities by age group.

The 40-44 age group had the highest number of employment related fatalities (11 fatalities), followed by the 45-49 age group (eight fatalities), 55-59 age group (eight fatalities) and 65 and over age group (eight fatalities). Workers less than 25 years of age accounted for ten per cent of all fatalities. The highest incidence rate of 8.3 per 100,000 employees was recorded for the 65+ age group.

Figure 12 – Fatalities by Age 2013/14



Younger workers

There were seven employment related fatalities among workers under the age of 25. All of these fatalities were for male workers. Vehicle accidents were the most common cause of fatal injury in this age group accounting for two of the fatalities.

Fatalities 2004/05 to 2013/14

A total of 1193 employment related fatalities were reported during the ten years from 2004/05 to 2013/14.

Workplace fatalities

A total of 595 workplace fatalities were reported during the ten years from 2004/05 to 2013/14. There were 46 workplace fatalities in 2013/14, 23 per cent less than the ten-year average of 59.5.

The industry distribution⁸ of workplace fatalities reported during the ten years from 2004/05 to 2013/14 is given in Figure 13.

8 Refer to Appendix C Classifications for the mapping used to map ANZSIC 1993 divisions to the ANZSIC 2006 divisions.

Figure 13 – Total Workplace fatalities by top industry divisions 2004/05 to 2013/14

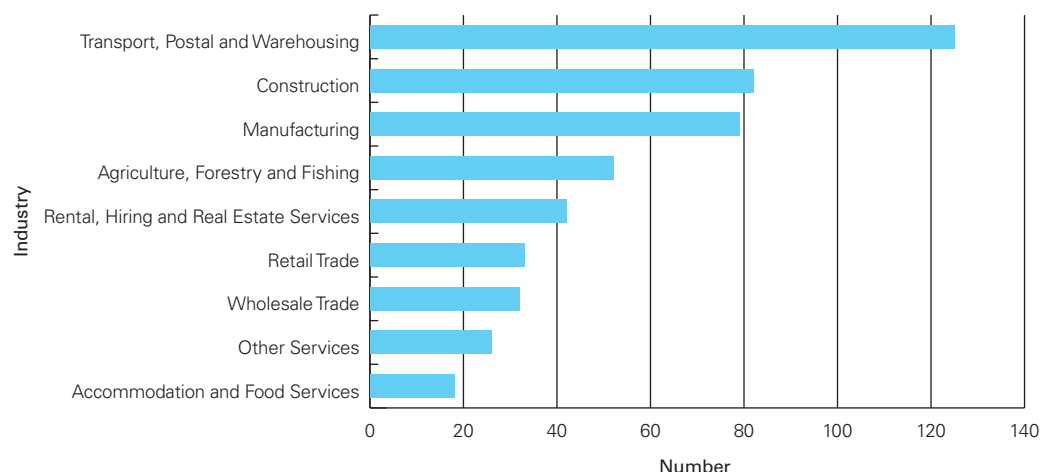


Table 5 summarises the top ten mechanisms and breakdown agencies of injury leading to workplace fatalities for the ten year period 2004/05 to 2013/14.

Table 5 – Workplace fatalities by mechanism and agency 2004/05 to 2013/14

Mechanism	Agency											
	Road Transport	Outdoor Environment	Other and Unspecified Agencies	Human Agencies	Air Transport	Conveyors and Lifting Plant	Other Materials and Objects	Electrical Installation	Other Mobile Plant	Ladders, Mobile Platforms and Stairways, and Scaffolding	All Other Agencies	Total
Vehicle accident	168	3	4	3	26	2	0	0	6	0	4	216
Being hit by moving objects	37	5	2	1	0	3	4	0	5	0	15	80
Falls from a height	4	22	1	1	3	3	1	1	1	13	15	65
Being hit by falling objects	2	12	1	0	0	5	10	0	0	2	10	46
Unspecified mechanisms of injury	0	1	18	2	2	1	0	0	1	0	0	25
Contact with electricity	0	0	1	0	0	1	0	18	0	0	3	23
Being assaulted by a person or persons	0	0	0	14	0	0	0	0	0	0	6	20
Being trapped by moving machinery or equipment	2	0	1	0	0	1	1	0	2	0	11	20
Suicide or attempted suicide	0	0	0	6	0	0	0	0	0	0	8	14
Other and multiple mechanisms of injury	1	2	3	3	0	0	1	0	0	0	0	13
All Other Mechanisms	4	12	11	2	0	7	4	0	2	2	46	73
Total	218	57	42	32	31	23	21	19	17	17	118	595

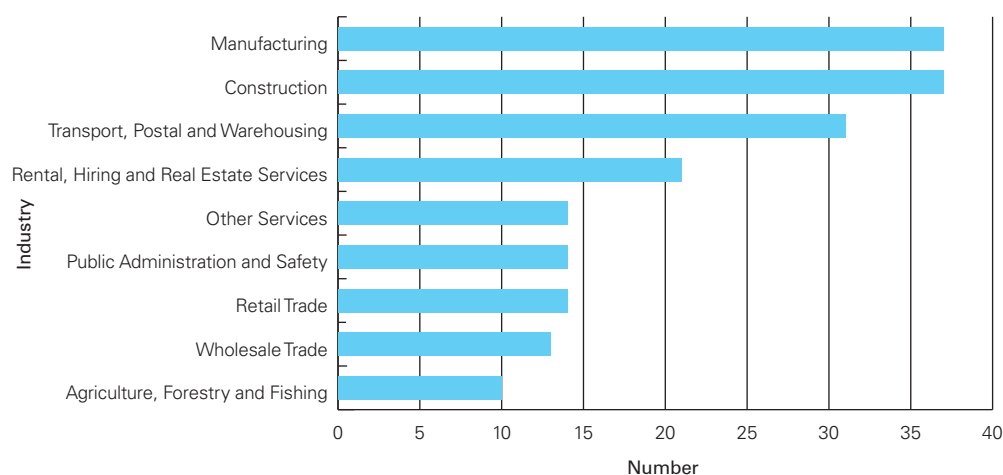
Occupational disease fatalities

A total of 245 occupational disease fatalities were reported during the ten years from 2004/05 to 2013/14. There were 17 occupational disease fatalities in 2013/14, 31 per cent less than the 10-year average of 24.5.

Males accounted for 231 or 94 per cent of the occupational disease fatalities reported during the ten years from 2004/05 to 2013/14.

The industry distribution⁹ of occupational disease fatalities reported during the ten years from 2004/05 to 2013/14 is given in Figure 14. There were 37 occupational disease fatalities in each of the construction and manufacturing industries.

Figure 14 – Total Occupational disease fatalities by highest industry divisions 2004/05 to 2013/14



Other work-related fatalities

A total of 353 other work-related fatalities were reported during the ten years from 2004/05 to 2013/14.

There were four other work-related fatalities in 2013/14, 89 per cent less than the ten-year average of 35.3. All four of these other work-related fatalities were as a result of commuting accidents.

The industries with the highest number of other work-related fatalities reported during the ten years from 2004/05 to 2013/14 were manufacturing (53), rental, hiring and real estate services (42), construction (41), retail trade (27), and accommodation and food services (25).

⁹ Refer to Appendix C Classifications for the mapping used to map ANZSIC 1993 divisions to the ANZSIC 2006 divisions.

Section 3: Workplace injuries

Workplace injuries are injuries that occur at the workplace, either during work or a work break, and when the worker's activity is under the control of an employer including road traffic accidents while on duty. Also included in this category are injuries that occurred while the employee was working at a location other than their normal workplace or base of operations. Refer to Appendix B for further details.

Trends 2012/13 to 2013/14

A total of 23,624 major workplace injuries were reported in 2013/14, a decrease of 11 per cent from 26,588 in 2012/13 (refer to Figure 15).

Figure 15 – Number, incidence and frequency rates of workplace injuries 2012/13 to 2013/14

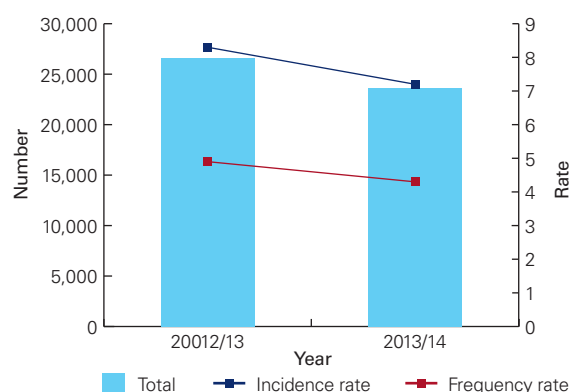
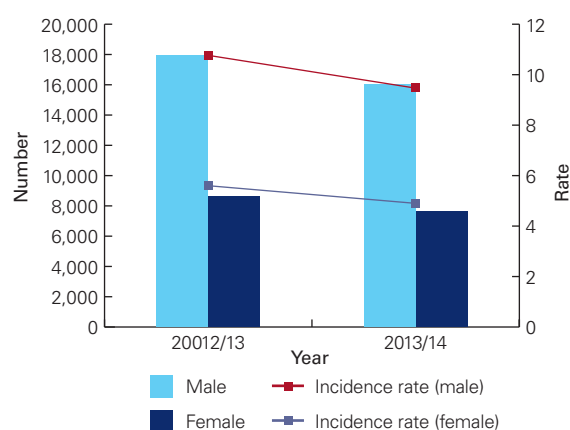


Figure 16 – Number and incidence rates of workplace injuries by gender 2012/13 to 2013/14



Males accounted for 16,013 workplace injuries in 2013/14, a decrease of 11 per cent over 2012/13. At the same time, the number of workplace injuries for females was 7,611, a decrease of 12 per cent over 2012/13 (refer to Table 6).

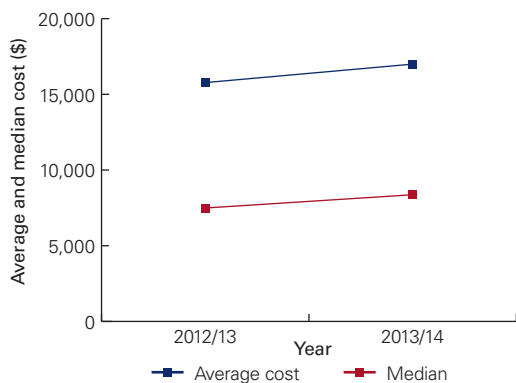
Table 6 – Number of workplace injuries by gender 2012/13 to 2013/14

		2012/13	2013/14
Male	Number of injuries	17,964	16,013
Female	Number of injuries	8,624	7,611
Total		26,588	23,624
Male	Percentage of injuries	67.6	67.8
Female	Percentage of injuries	32.4	32.2

Gross incurred cost

The total gross incurred cost of workplace injuries decreased by four per cent from \$419 million in 2012/13 to \$401 million in 2013/14. However, during this period, average gross incurred costs increased by eight per cent from \$15,774 in 2012/13 to \$16,995 in 2013/14 and median gross incurred cost increased by 12 per cent from \$7491 in 2012/13 to \$8367 in 2013/14.

Figure 17 – Average and median gross incurred cost of workplace injuries 2012/13 to 2013/14



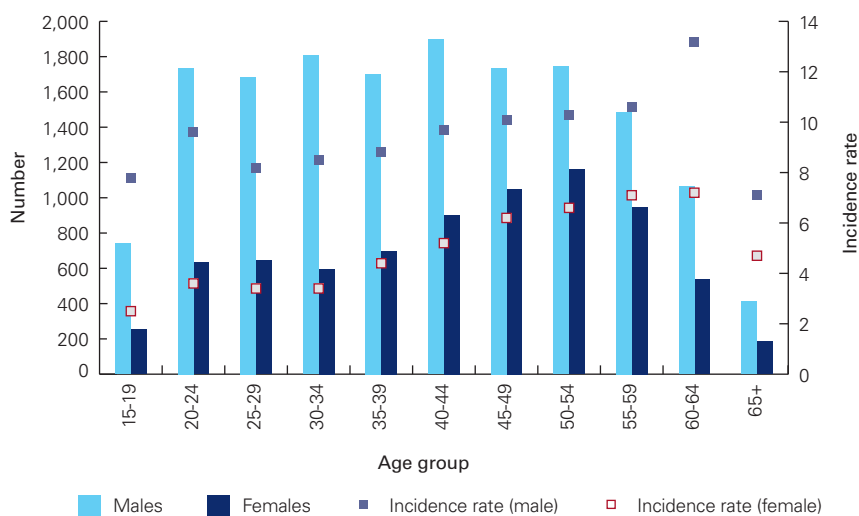
Workplace injuries 2013/14

Number, incidence and frequency rates

There were 23,624 workplace injuries reported during 2013/14 accounting for 78 per cent of all employment injuries. Injuries to male workers comprised 68 per cent of all workplace injuries.

Figure 18 shows that the highest incidence rate of workplace injuries was the 60-64 age group followed by the 55-59 age group.

Figure 18 – Number and incidence rates of workplace injuries by age 2013/14



Severity of injury

There were 46 workplace fatalities¹⁰ (42 male and four female), 528 permanent disabilities and 23,050 temporary disability injuries reported during 2013/14.

While only two per cent of workplace injury cases involved permanent disabilities, they were responsible for nine per cent of all workplace injury gross incurred costs. The most common types of permanent disability injuries were traumatic joint/ligament and muscle/tendon injury (43 per cent) and wounds, lacerations, amputations and internal organ damage (37 per cent).

Eleven per cent of temporary disability injuries involved time lost of six months or more. The most common types of injury in this group were traumatic joint/ligament and muscle/tendon injury at 68 per cent. For temporary disability injuries involving time lost of less than six months, again the most common injuries were traumatic joint/ligament and muscle/tendon injury (60 per cent) followed by wounds, lacerations, amputations and internal organ damage (22 per cent) and fractures (11 per cent).

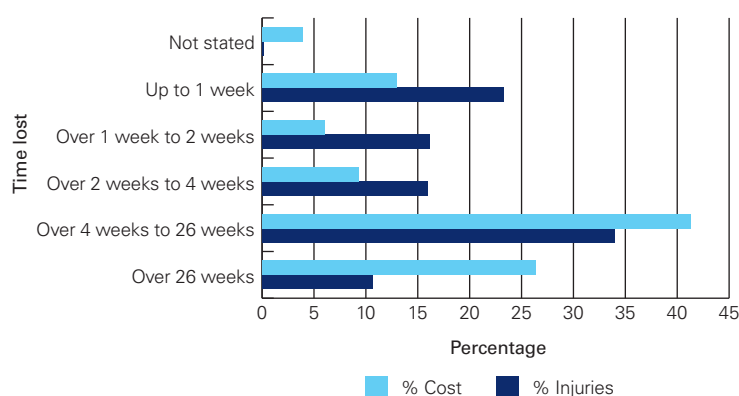
Males accounted for 87 per cent of permanent injuries and 67 per cent of temporary disability injuries. Females accounted for 13 per cent of permanent injuries and 33 per cent of temporary disability injuries.

Gross incurred cost and time lost

The gross incurred cost of workplace injuries was \$401 million in 2013/14. On average, the cost incurred per injury was \$16,995, with half of these costing \$8367 or less.

A total of 219,699 weeks of time were lost as a result of major workplace injuries in 2013/14, with an average of 9.5 weeks per injury. Figure 19 shows the relationship between the duration of temporary disability injuries and gross incurred cost.

Figure 19 – Temporary disability workplace injuries and gross incurred cost by time lost 2013/14



Occupations that had the highest gross incurred cost as a result of workplace injury were labourers at \$113 million, machinery operators and drivers at \$73 million and technicians and trade workers at \$72 million.

Industry distribution

Industries with the highest incidence rate of workplace injury were agriculture, forestry and fishing (16.9 injuries per 1000 employees), followed by transport, postal and warehousing (13.2 injuries per 1000 employees), mining (12.8 per 1000 employees), manufacturing (12.1 per 1000 employees), construction (11.9 per 1000 employees) and public administration and safety (10.9 per 1000 employees).

¹⁰ See Section 2 for a breakdown of fatalities by nature of occurrence.

The following industries had the highest incidence rates of male workplace injuries:

Table 7 – Industries with high incidence rates of workplace injuries to males 2013/14

	Incidence rate (Industry)	Number	Male percentage of all workplace injuries
Agriculture, Forestry and Fishing	18.2	751	82.4
Transport, Postal and Warehousing	15.5	1,764	88.1
Manufacturing	15.3	2,742	89.2
Public Administration and Safety	15.0	1,407	74.3
Mining	14.0	510	97.1

The following industries had the highest incidence rates of workplace injuries to females:

Table 8 – Industries with high incidence rates of workplace injuries to females 2013/14

	Incidence rate (Industry)	Number	Female percentage of all workplace injuries
Agriculture, Forestry and Fishing	12.6	160	17.6
Health Care and Social Assistance	8.1	2,726	77.3
Transport, Postal and Warehousing	6.4	238	11.9
Public Administration and Safety	6.2	486	25.7
Accommodation and Food Services	6.1	857	51.0
Arts and Recreation Services	6.1	181	35.9

Figure 20 – Industries with highest number of workplace injuries 2013/14



Occupation distribution

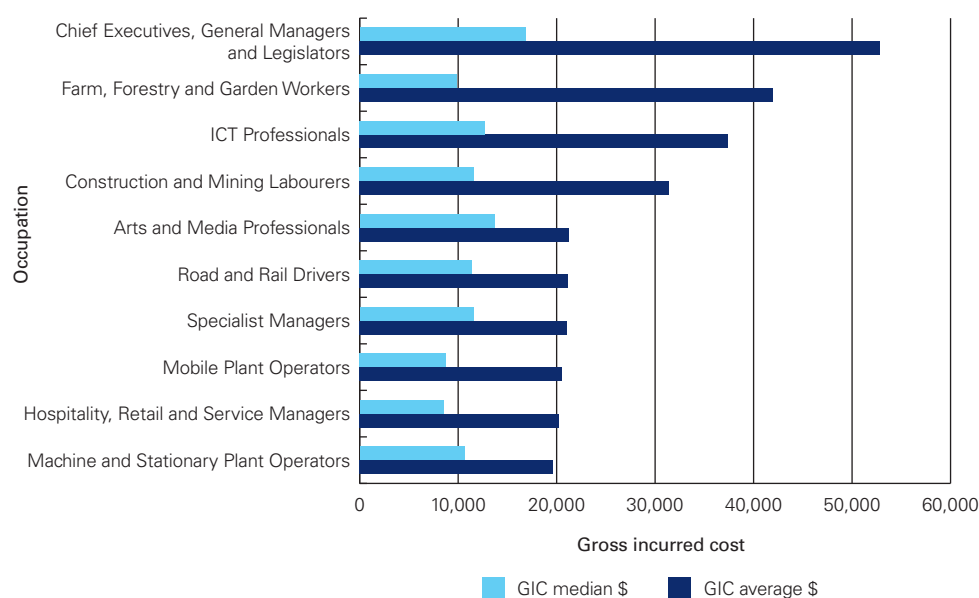
Other labourers recorded the highest number and the highest incidence rate of workplace injuries during 2013/14.

Table 9 – Occupation sub groups with highest workplace injury incidence rates 2013/14

Occupation	Incidence rate	Frequency rate	Injury count	Percentage of workplace injuries
Other Labourers	44.1	32.3	2,415	10.2
Protective Service Workers	28.6	17.0	998	4.2
Farm, Forestry and Garden Workers	22.7	13.0	555	2.3
Road and Rail Drivers	21.7	11.2	1,738	7.4
Storepersons	19.1	11.4	742	3.1
Factory Process Workers	17.4	10.6	979	4.1
Construction and Mining Labourers	17.3	8.7	670	2.8
Health and Welfare Support Workers	17.3	11.0	647	2.7
Machine and Stationary Plant Operators	16.8	8.4	731	3.1
Construction Trades Workers	16.2	8.1	1,031	4.4

In addition to the above, other occupation sub groups with high incidence rates were mobile plant operators, skilled animal and horticultural workers and other technicians and trades workers.

Figure 21 – Average and median gross incurred cost of workplace injuries by occupation 2013/14



Common injuries

Manual handling was the most common cause of injury, accounting for 29 per cent of workplace injuries, followed by falls on the same level at 17 per cent, and falls from a height at eight per cent.

Approximately 60 per cent of workplace injuries resulted in traumatic joint/ligament and muscle/tendon injury, costing \$216 million in 2013/14. Other common injuries were wounds, lacerations, amputations and internal organ damage and fractures. It is important to note that workplace injuries can often result in more than one type of injury to the injured worker.

Manual handling injuries

There were 6944 manual handling injuries in 2013/14, a 12 per cent decrease from 2012/13.

Manual handling injuries in 2013/14 cost \$104 million and involved 68,798 weeks in time lost. The gross incurred cost for males was \$73 million, while for females it was \$31 million.

The principal agencies involved in manual handling injuries were fastening, packing and packaging equipment and human agencies. Together, these two categories accounted for 34 per cent of all manual handling injuries.

Table 10 – Workplace manual handling injuries 2012/13 to 2013/14

Year	Number	Percentage of all workplace injuries	Frequency rate	Incidence rate	Gross incurred cost (\$'000)
2012/13	7,916	29.8	1.5	2.5	110,158
2013/14	6,944	29.4	1.3	2.1	103,834

Back injuries

There were 5199 major workplace back injuries in 2013/14, representing 22 per cent of all major workplace injuries.

Back injuries cost \$72 million and involved lost time of 46,367 weeks. In 2013/14, 63 per cent of back injuries occurred to male workers.

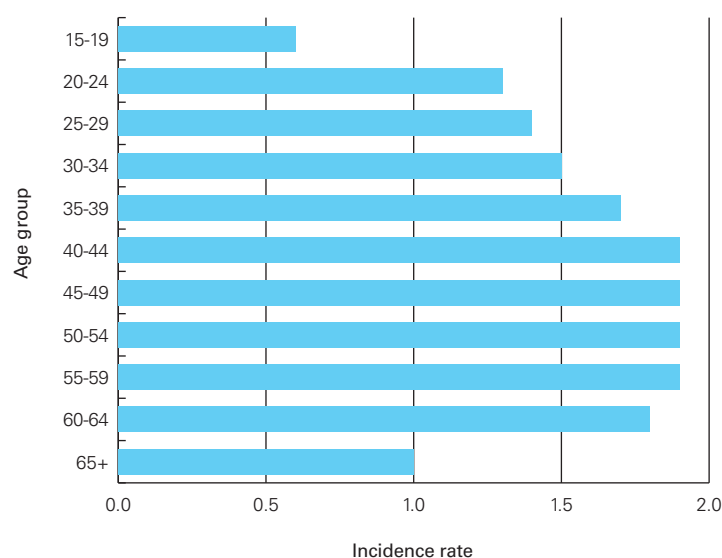
Of all workplace back injuries, permanent disability injuries accounted for two per cent. 91 per cent of these permanent disability injuries involved traumatic joint/ligament and muscle/tendon injury.

The highest number of back injuries was in the 40-44 year age group, with 13 per cent of injuries and 14 per cent of the gross incurred cost. 98 per cent of all back injuries involved temporary disabilities.

Table 11 – Workplace back injuries 2012/13 to 2013/14

Year	Number	Percentage of all workplace injuries	Frequency rate	Incidence rate	Gross incurred cost (\$'000)
2012/13	6,089	22.9	1.1	1.9	97,298
2013/14	5,199	22.0	1.0	1.6	72,331

Figure 22 – Incidence rate of workplace back injuries by age group 2013/14



Section 4: Occupational diseases

Occupational diseases are diseases contracted or aggravated in the course of employment and to which the employment was a contributing factor¹¹. Refer to Appendix B for further details.

Trends 2012/13 to 2013/14

Number, incidence and frequency rates

The number of major occupational diseases reported in 2013/14 was 6273, a decrease of 5 per cent over 2012/13. Occupational diseases in 2013/14 made up 21 per cent of all major employment injuries. The incidence rate for occupational diseases was 1.9 and the frequency rate was 1.1 (refer to Table 12 and Figure 23). Males account for 67 per cent (4188) with an incidence rate of 2.5 and a frequency rate of 1.3. Females (2085) showed a lower incidence and frequency rates of 1.3 and 0.9 respectively (Figure 24).

Table 12 – Occupational diseases 2012/13 to 2013/14

Year	Number of occupational diseases	Incidence rate	Frequency rate	Percentage of all claims
2012/13	6,627	2.1	1.2	20
2013/14	6,273	1.9	1.1	21

Figure 23 – Number of claims, incidence and frequency rates of occupational diseases 2012/13 to 2013/14

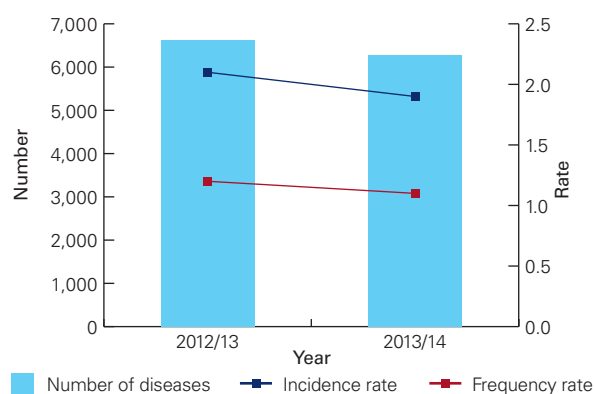
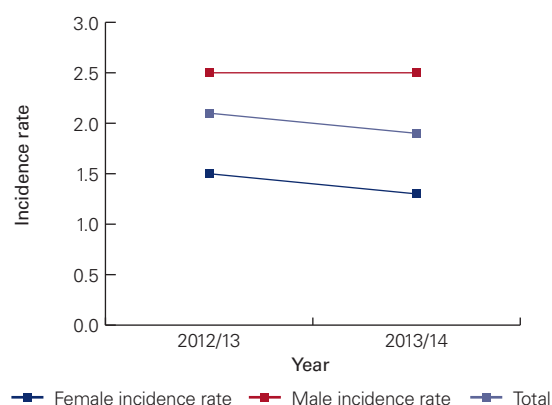


Figure 24 – Incidence rate of occupational disease by gender 2012/13 to 2013/14



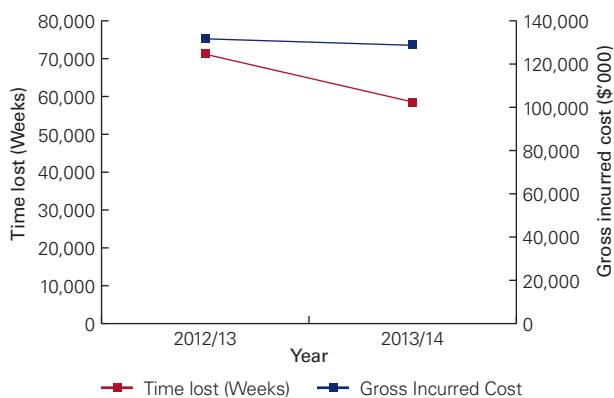
¹¹ Does not include dust diseases, as defined by the *Workers Compensation (Dust Diseases) Act 1942* (except in the case of a worker employed in or about a mine to which the *Coal Mines Regulation Act 1982* applies), or the aggravation, acceleration, exacerbation or deterioration of dust diseases, as so defined. (Refer to *Workers Compensation Act 1987 No. 70*).

Gross incurred cost and time lost

The gross incurred cost of all occupational diseases decreased by two per cent from \$132 million in 2012/13 to \$129 million in 2013/14 (Figure 25). The average gross incurred cost for occupational diseases was \$20,509, which is a three per cent increase from 2012/13¹². Half of the occupational diseases had a gross incurred cost of \$12,674 or less.

The total time lost due to occupational diseases was 58,556 weeks, with an average of 13.4 weeks per occupational disease (a nine per cent decrease on the average time lost in 2012/13). 70 per cent of occupational diseases were temporary disabilities, and of those, 57 per cent resulted in four weeks or more of incapacity and accounted for 74 per cent of gross incurred cost (refer to Figure 26).

Figure 25 – Total gross incurred cost and time lost of occupational diseases 2012/13 to 2013/14



Occupational diseases 2013/14

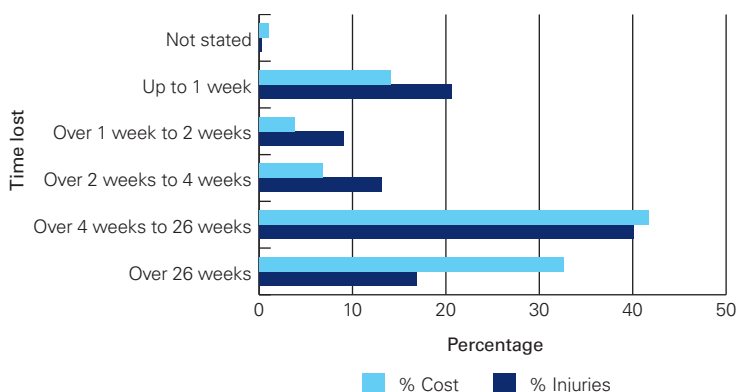
Nature of occupational diseases

Mental diseases and deafness account for the majority of occupational diseases. The number of mental diseases reported in 2013/14 (1734) decreased 22 per cent from 2012/13 (2235). The number of deafness claims reported in 2013/14 (1579) increased slightly (four per cent) from 2012/13 (1524).

Severity of occupational diseases

A relatively high proportion of occupational diseases resulted in a permanent disability. While only eight per cent of all employment injuries resulted in permanent disabilities, 30 per cent of occupational diseases resulted in permanent disability.

Figure 26 – Distribution of claims and cost of occupational diseases by time lost, 2013/14 (temporary disability cases)



¹² Gross incurred cost figures are not adjusted for inflation.

Table 13 – Distribution of occupational diseases by nature of disease, 2013/14

Nature of diseases	Number of diseases	Percentage of all employment injuries
Mental Diseases	1,734	5.8
Deafness	1,579	5.2
Hernias	610	2.0
Muscle/Tendon Strain (Non Traumatic)	317	1.1
Disc Displacement, Prolapse, Degeneration or Hernia	307	1.0
Back Pain, Lumbago, and Sciatica	224	0.7
Tendinitis	186	0.6
Carpal Tunnel Syndrome	115	0.4
Bursitis	109	0.4
Meniscus Degenerate/Detached/Retained/Chronic Tear	92	0.3
Epicondylitis	91	0.3
Other Diseases of the Ear and Mastoid Process	78	0.3
Occupational Overuse Syndrome	69	0.2
Synovitis and Tenosynovitis	62	0.2
Soft Tissue Diseases Due to Non-Traumatic Causes with Insufficient Information	58	0.2
Other Diseases of Skin and Subcutaneous Tissue, not Elsewhere Classified	56	0.2
Other Specified Soft Tissue Diseases, not Elsewhere Classified	47	0.2
Musculoskeletal and Connective Tissue Diseases, Unspecified	35	0.1
Neck Pain, Cervicalgia	31	0.1
Malignant Neoplasm of Mesothelium (Mesothelioma)	28	0.1
Pneumoconiosis Excluding Asbestosis, Silicosis and Coal Workers' Pneumoconiosis	27	0.1
Infectious and Parasitic Diseases, Unspecified	23	0.1
Asbestosis	23	0.1
Other Diseases of the Respiratory System, not Elsewhere Classified	22	0.1
Diseases of Nerve Roots, Plexuses and Single Nerves	21	0.1
Infectious and Parasitic Diseases, not Elsewhere Classified	20	0.1
Spinal Vertebrae and Intervertebral Discs Diseases, not Elsewhere Classified	20	0.1
Osteoarthritis/Osteoarthrosis	18	0.1
Other Diseases, not Elsewhere Classified	18	0.1
Ganglion, Trigger Finger, Dupuytren's Contracture	14	0.0
Other and Unknown	239	0.0
Total	6,273	20.8

Age distribution

Figure 27 shows that the number of occupational diseases increased with age, peaking in the 55–59 age groups for males. The highest numbers for females occur in the 40–44, 45–49 and 50–54 age groups. The 55–59 age group recorded the highest combined number of diseases.

Figure 27 – Distribution of occupational disease claims by age, 2013/14

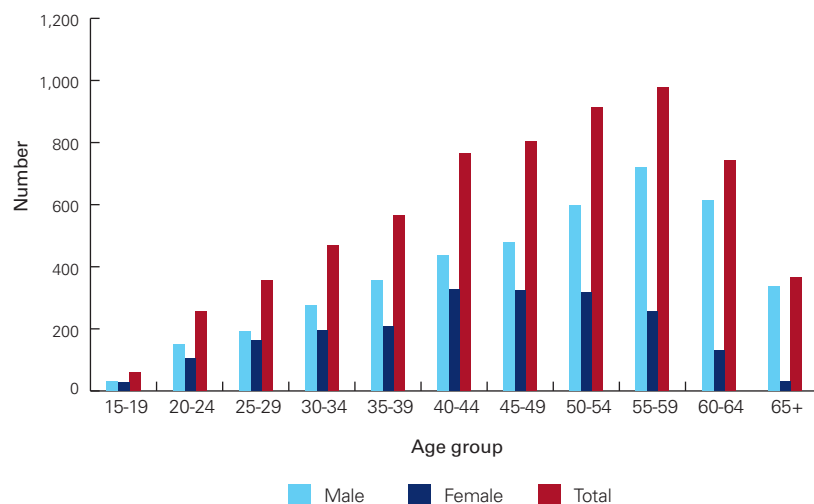
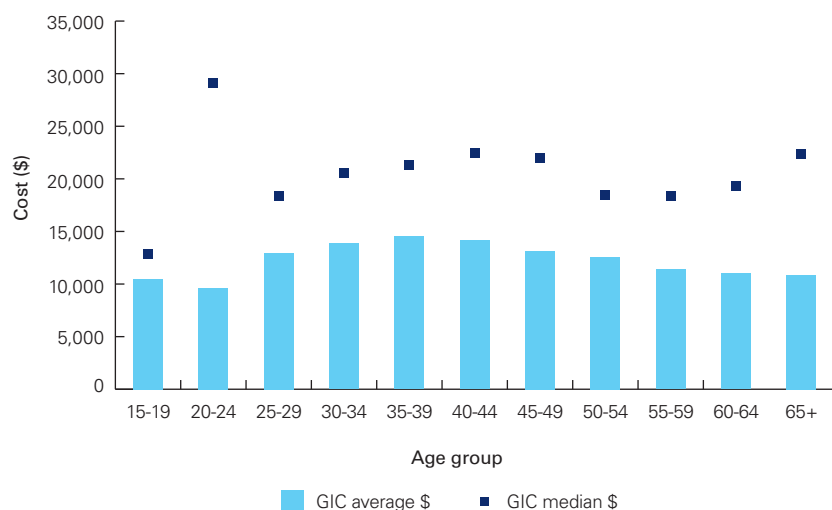


Figure 28 – Cost of occupational disease claims by age (average/median gross incurred cost), 2013/14



Industry distribution

Manufacturing, public administration and safety, health care and social assistance and construction account for 50 per cent of occupational diseases in 2013/14 (refer to Figure 29). Figure 30 shows that the mining industry had the highest incidence rate for occupational diseases (8.4), above the total NSW rate of 1.9.

Figure 29 – Distribution of occupational disease claims by industry, 2013/14

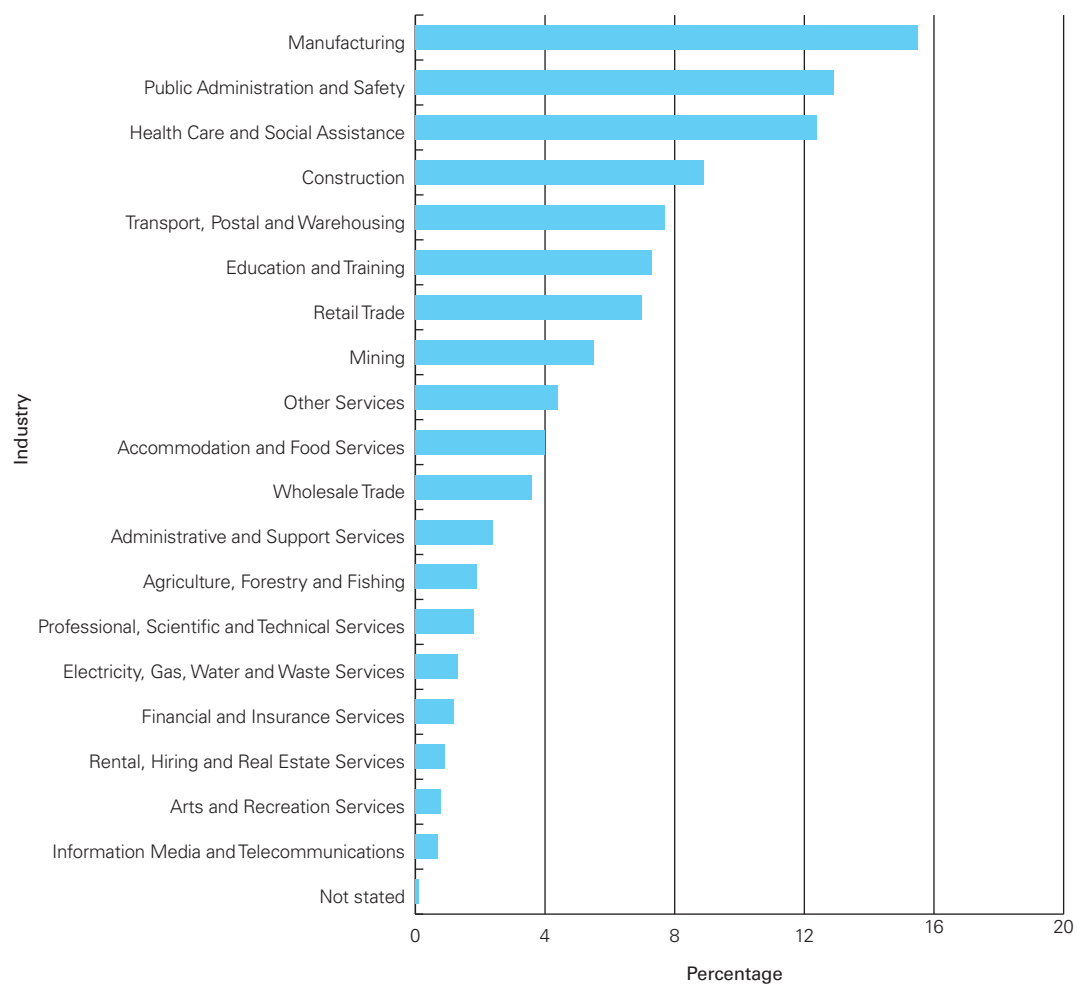
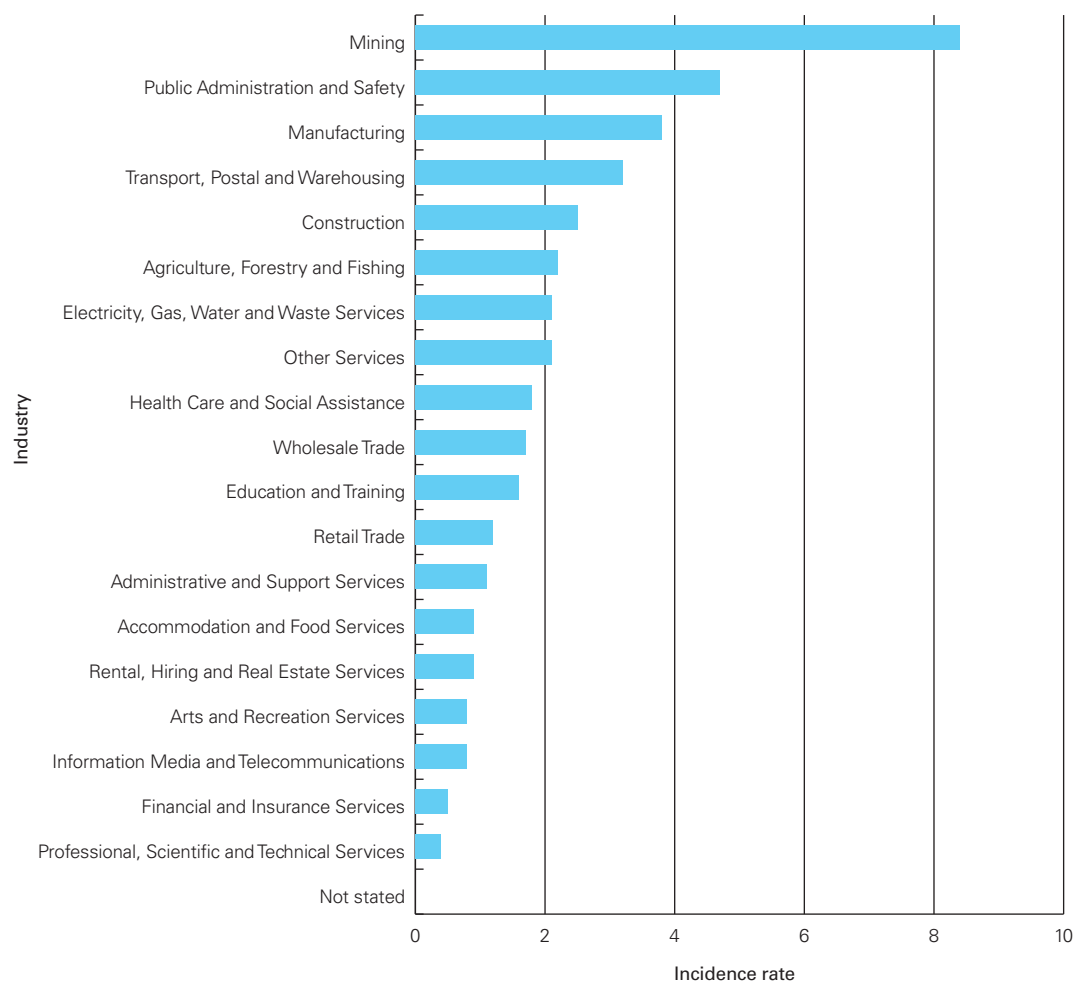


Figure 30 – Incidence rate of occupational disease by industry, 2013/14



Occupational distribution

Labourers, machinery operators and drivers, and technicians and trades workers accounted for the majority (56 per cent) of occupational diseases in NSW in 2013/14 (refer to Figure 31).

Figure 31 – Distribution of occupational disease claims by occupation 2013/14

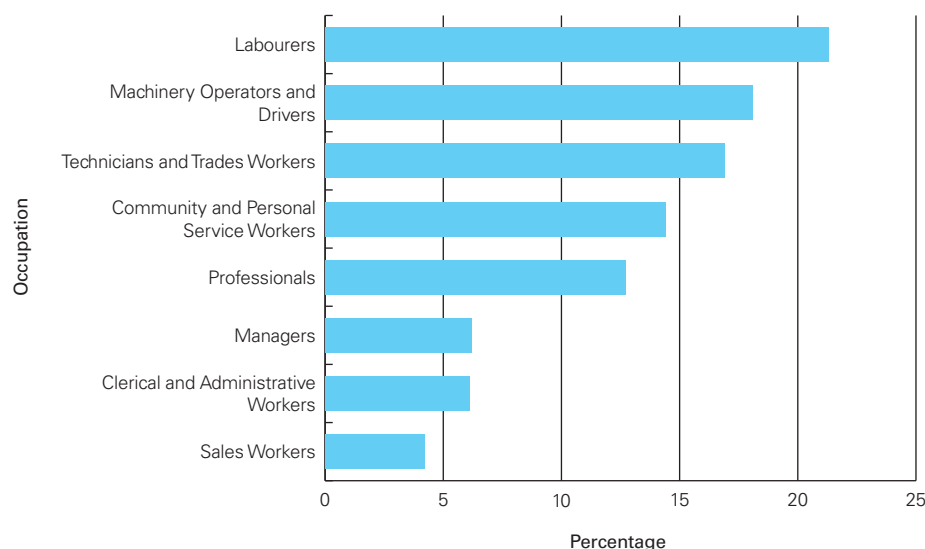


Figure 32 shows that the highest incidence rates of occupational diseases were made by machinery operators and drivers, and labourers followed by community and personal service workers.

Figure 32 – Incidence rate of occupational diseases by occupation 2013/14



Selected occupational diseases

Deafness

Occupational deafness is defined as irreversible hearing loss induced by noise or other agents, which develops over a period of time. It excludes traumatic deafness.

The number of occupational deafness cases in NSW in 2013/14 increased slightly (by four per cent) compared to the previous year (refer to Table 14). The incidence rate of deafness, however, remained unchanged at 0.5.

25 per cent of all occupational diseases in 2013/14 were for occupational deafness. The average cost for deafness was \$11, 915, compared to the average for all occupational diseases of \$20,509.

Industries where deafness accounted for more than 50 per cent of their occupational diseases were mining and manufacturing industries (Table 15).

Table 14 – Occupational diseases: Deafness, gross incurred cost and incidence rate 2012/13 to 2013/14

Year	Total	Incidence rate	Per cent of all occupational diseases	Gross incurred cost (\$'000)	Per cent of major employment injuries
2012/13	1,524	0.5	23.0	21,226	4.5
2013/14	1,579	0.5	25.2	18,813	5.2

Table 15 – Occupational diseases: Distribution of deafness by industry 2013/14

Industry Division Description	Deafness	Percentage of all occupational diseases in that industry	All occupational diseases (Number)
Mining	194	56.6	343
Manufacturing	490	50.5	970
Construction	238	42.7	558
Transport, Postal and Warehousing	147	30.4	483
Electricity, Gas, Water and Waste Services	24	28.9	83
Wholesale Trade	54	24.2	223
Other Services	64	23.1	277
Agriculture, Forestry and Fishing	27	22.7	119
Professional, Scientific and Technical Services	25	22.1	113
Rental, Hiring and Real Estate Services	12	21.1	57
Administrative and Support Services	28	18.9	148
Public Administration and Safety	149	18.4	808
Information Media and Telecommunications	6	14.6	41
Accommodation and Food Services	25	10	249
Arts and Recreation Services	4	8.2	49
Retail Trade	34	7.8	437
Financial and Insurance Services	4	5.4	74
Education and Training	19	4.2	457
Health Care and Social Assistance	31	4	778
Not stated	4	n.a.	6
Total	1,579	25.2	6,273

Mental diseases

The term 'mental disease' refers to a range of psychological conditions for which workers compensation may be paid, including clinical depression and post-traumatic stress disorder.

It should be noted that although stress itself is not a compensable condition, it is however, one of many possible factors that may contribute to the contraction or aggravation of a compensable psychological condition.

The number of mental disease claims in NSW in 2013/14 decreased compared to the previous year. Females accounted for 60 per cent of mental diseases with a higher incidence rate (0.7) in comparison to males (0.4) in 2013/14 (refer to Table 16 and Table 4.5b in Appendix E).

Table 16 – Occupational diseases: Number of mental diseases by gender 2012/13 to 2013/14

Year	Males	Females	Total	Incidence rate ¹³	Per cent of major employment injuries
2012/13	910	1,325	2,235	0.7	6.7
2013/14	694	1,040	1,734	0.5	5.8

The total gross incurred cost of mental diseases was \$41 million with an average of \$23,820. The total time lost as a result of mental diseases was 26,938 weeks, with an average of 16 weeks.

Anxiety/stress disorder and anxiety/depression combined were found to be the major components of mental disease in NSW in 2013/14, both contributing to 60 per cent of all mental diseases.

Industries where mental diseases accounted for more than 50 per cent of their occupational diseases were finance and insurance services, public administration and safety and education and training (refer to Table 17).

Table 17 – Occupational diseases: Number of mental diseases by industry 2013/14

Industry	Number of mental disorders	Percentage of all occupational diseases in that industry	All occupational diseases (Number)
Financial and Insurance Services	46	62.2	74
Public Administration and Safety	421	52.1	808
Education and Training	231	50.5	457
Health Care and Social Assistance	363	46.7	778
Accommodation and Food Services	114	45.8	249
Rental, Hiring and Real Estate Services	23	40.4	57
Information Media and Telecommunications	15	36.6	41
Professional, Scientific and Technical Services	37	32.7	113
Arts and Recreation Services	14	28.6	49
Other Services	72	26	277
Administrative and Support Services	36	24.3	148
Wholesale Trade	46	20.6	223
Retail Trade	87	19.9	437
Transport, Postal and Warehousing	94	19.5	483
Electricity, Gas, Water and Waste Services	11	13.3	83
Agriculture, Forestry and Fishing	9	7.6	119
Manufacturing	65	6.7	970
Construction	35	6.3	558
Mining	15	4.4	343
Not stated	n.a.	n.a.	6
Total	1,734	27.6	6,273

¹³ Incidence rate is the number of mental diseases per 1000 employees.

Table 18 lists main occupation sub-categories which accounted for 50 per cent of mental diseases in 2013/14 in NSW.

Table 18 – Occupation sub groups with highest number of mental diseases in 2013/14

Occupation	Number	Incidence rate	Frequency rate	Percentage of mental diseases
Protective service workers	261	7.5	4.4	15.1
Carers and aides	147	1.1	0.8	8.5
Education professionals	142	0.8	0.5	8.2
Health and welfare support workers	115	3.1	2.0	6.6
Specialist managers	98	0.5	0.2	5.7
Other clerical and administrative workers	96	1.4	0.8	5.5
Total NSW	1,734	0.5	0.3	100

Of all the mental diseases in 2013/14, 31 per cent (542) was related to work related harassment and/or workplace bullying as a causative mechanism of injury/diseases. Work related harassment and/or workplace bullying includes being 'victim of repetitive assault and /or threatened assault by a work colleague or colleagues' and 'repetitive verbal harassment, threats and abuse from a work colleague or colleagues'.

Industries with most incidence of 'work related harassment and/or workplace bullying' was healthcare and social assistance, public administration and safety and education and training which together accounted for 54 per cent (refer to Table 19).

In terms of most affected occupation types, carers and aides, protective service workers, other clerical and administrative workers, education professional and specialist managers accounted for nearly 37 per cent (refer to Table 20).

Table 19 – Industry divisions with highest number of work related harassment and/or workplace bullying 2013/14

Workplace industry	Number	Incidence rate	Frequency rate	Gross incurred cost (\$'000)	Percentage of total number
Health Care and Social Assistance	119	0.3	0.2	2,384	22.0
Public Administration and Safety	113	0.7	0.4	2,853	20.8
Education and Training	61	0.2	0.1	1,714	11.3
Accommodation and Food Services	31	0.1	0.1	683	5.7
Manufacturing	30	0.1	0.1	944	5.5
Total NSW	542	0.2	0.1	13,370	100.0

Table 20 – Occupation sub groups with highest number of work related harassment and/or workplace bullying 2013/14

Occupation	Number	Incidence rate	Frequency rate	Gross incurred cost (\$'000)	Percentage of total number
Carers and Aides	49	0.4	0.3	855	9.0
Protective Service Workers	43	1.2	0.7	1,319	7.9
Other Clerical and administrative workers	39	0.6	0.3	941	7.2
Education professionals	35	0.2	0.1	845	6.5
Specialist managers	34	0.2	0.1	1,156	6.3
Health and welfare support workers	28	0.7	0.5	752	5.2
Total NSW	542	0.2	0.1	13,370	100.0

Section 5: Other work-related injuries

Other work-related injuries are caused by incidents arising out of the injured person's employment while they are away from the workplace. They include injuries sustained while commuting to or from work or during a recess while the worker is away from work. Refer to Appendix B for further details.

Other work-related injuries 2013/14

Number, gross incurred cost and time lost

There were 229 other work-related injuries reported in 2013/14, representing an incidence rate of 0.1 injuries per 1000 employees. Other work-related injuries decreased by 37 per cent from 364 in 2012/13 and made up only 0.8 per cent of all major employment injuries in 2013/14.

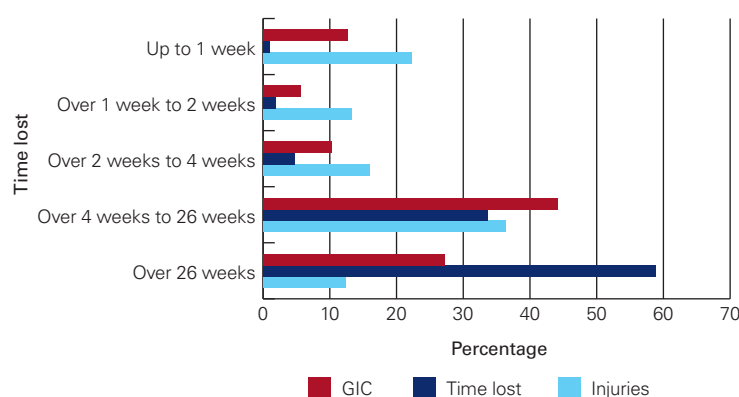
Of all other work-related injuries, five resulted in permanent disabilities, while 220 resulted in temporary disabilities. Temporary disability injuries resulting in four or more weeks off work accounted for 49 per cent of all temporary other work-related disabilities, 71 per cent of gross incurred cost and 93 per cent of time lost. Temporary disability injuries with six months or more off work made up 12 per cent of all other work-related injuries.

The total gross incurred cost of other work-related injuries was \$11 million with an average of \$48,794 per injury. However, half of the other work-related injuries had a cost of \$12,133 or less. The total time lost for other work-related injuries was 2258 weeks with an average of 10.3 weeks and median of 4.0 weeks.

Injuries sustained while the worker was 'away from work during recess period' accounted for 127 (55 per cent). These injuries had a total gross incurred cost of \$8.3 million, an average cost of \$65,115 and a median cost of \$13,078. Total time lost was 1412 weeks with an average of 11.2 weeks and a median of 4.3 weeks.

Injuries sustained 'while commuting to or from work' accounted for 102 injuries (45 per cent of other work-related injuries). These injuries had a total gross incurred cost of \$2.9 million, an average cost of \$28,473 and a median cost of \$10,536. Total time lost was 846 weeks with an average of 9.0 weeks and a median of 3.6 weeks.

Figure 33 – Analysis of severity of other work-related injuries 2013/14 (temporary disability cases)



Injuries sustained 'away from work during recess period' experienced an increasing trend relative to injuries sustained 'while commuting to or from work' since 2012/13 (refer to Appendix Table 5.5).

Number, gross incurred cost and time lost for long-term temporary disabilities

Long-term injuries which only include injuries with four weeks or more time lost made up 49 per cent of other work-related temporary disability injuries. Traumatic joint/ligament and muscle/tendon injuries were the most common nature of injury/disease for other work-related long-term injuries, followed by fractures (refer to Figure 34 and Table 21). These two nature of injury/disease categories accounted for 80 per cent of gross incurred cost of other work related long-term injuries (refer to Figure 35).

Figure 34 – Highest reported nature of injury categories for other work-related injuries 2013/14

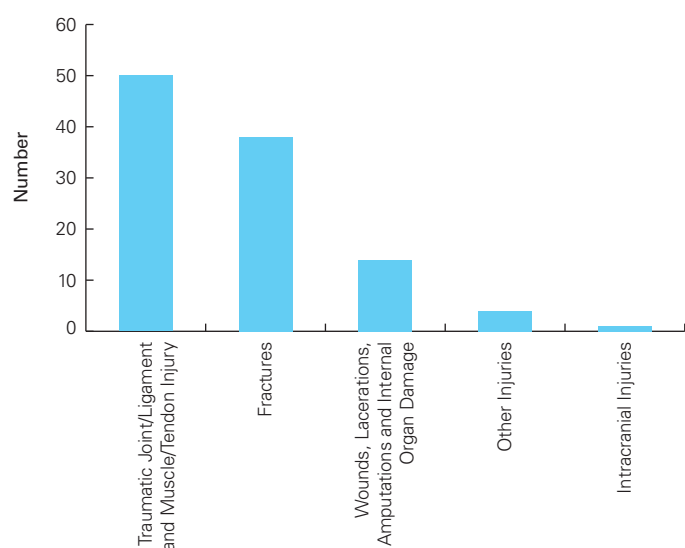


Figure 35 – Highest reported nature of injury related categories by gross incurred cost for other work-related injuries 2013/14

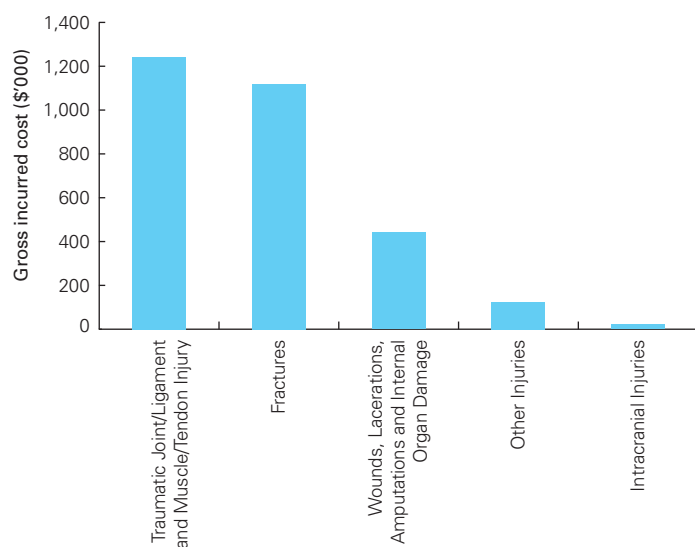


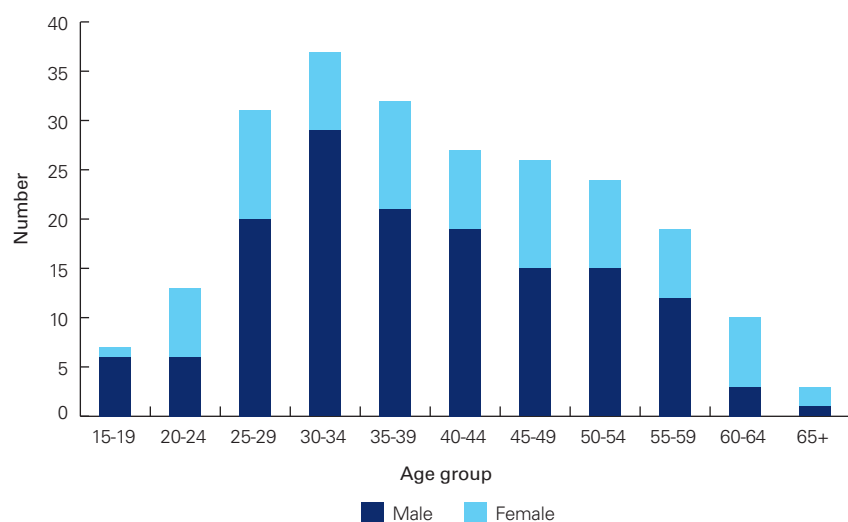
Table 21: Highest reported nature of injury categories by number and gross incurred cost for other work-related injuries 2013/14

Nature of injury	Number	Gross incurred cost (\$'000)
Traumatic Joint/Ligament and Muscle/Tendon Injury	50	1,242
Fractures	38	1,120
Wounds, Lacerations, Amputations and Internal Organ Damage	14	441
Other Injuries	4	124
Intracranial Injuries	1	21
Total (long-term temporary disability injuries)	107	2,947

Number by age and gender

Figure 36 illustrates the distribution of other work-related injuries by age and gender. For males, other work-related injuries peaked in the 30-34 age group and were least in the 15-19, 20-24, 60-64 and 65+ age groups. For females, other work-related injuries were fairly evenly spread across the age groups between 20-24 and 60-64.

Figure 36 – Other work-related injuries by age and gender 2013/14



Number and gross incurred cost by cause of injury

Table 22 illustrates the distribution of other work-related injuries by cause of injury. Falls, trips and slips of a person was the most common cause of other work-related injuries (43 per cent of injuries and 68 per cent of gross incurred cost). Vehicle and other related incidents were the second most common cause of other work-related injuries (35 per cent injuries and 24 per cent of gross incurred cost).

Table 22 – Distribution of other work-related injuries by cause of injury 2013/14

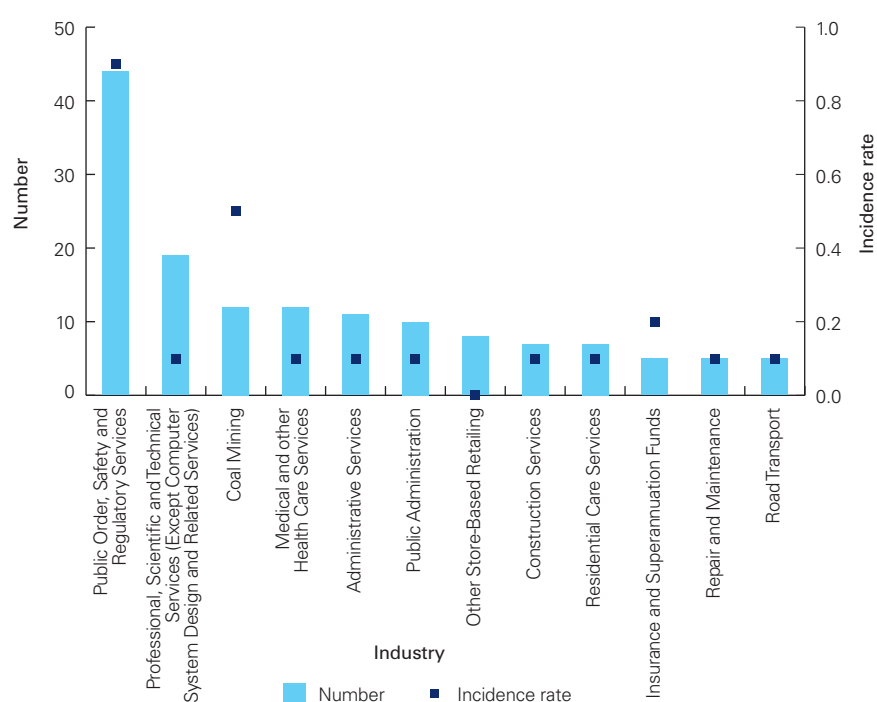
Cause of injury/disease	Number	Gross incurred cost (\$'000)
Falls, Trips and Slips of a Person	98	7,603
Vehicle Incidents and Other	81	2,708
Body Stressing	26	430
Being Hit by Moving Objects	19	309
Hitting Objects with a Part of the Body	5	125
Total	229	11,174

Industry distribution

The industry divisions with the highest number of other work-related injuries were public administration and safety (54), followed by health care and social assistance (25), professional, scientific and technical services (23), transport, postal and warehousing (17), coal mining (14), manufacturing (13), retail trade (12) and administrative and support services (12). Together these industries accounted for 74 per cent of other work-related injuries.

Figure 37 illustrates the industry sub divisions with the highest number of other work-related injuries along with the incidence rates. Public order, safety and regulatory services was the industry sub division with the most other work-related injuries in 2013/14.

Figure 37 – Number and incidence rate of other work-related injuries by top industry subdivisions 2013/14



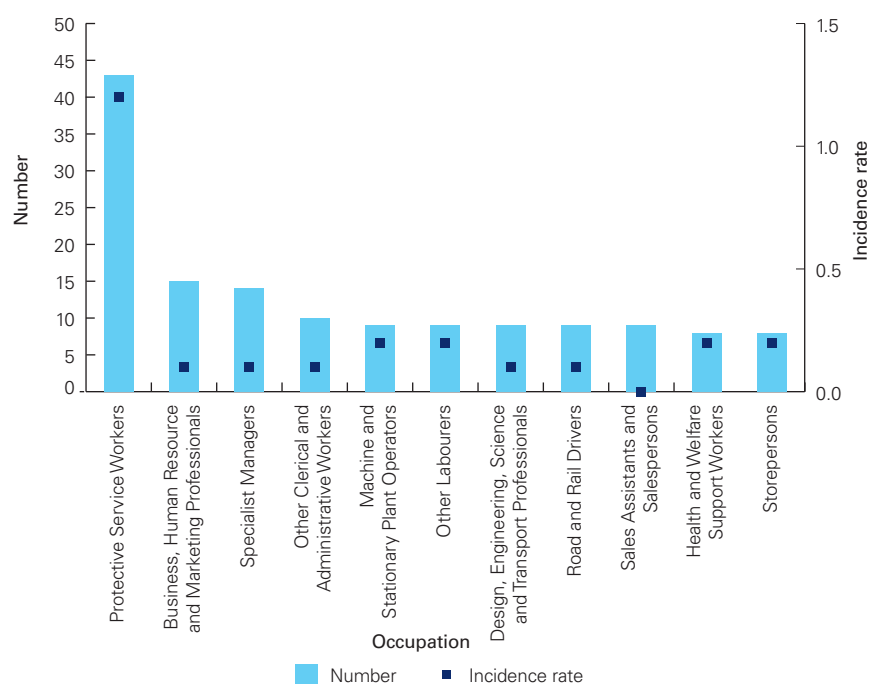
Occupation distribution

The major occupation categories with the highest number of other work-related injuries were community and personal service workers (57), professionals (41), machinery operators and drivers (31), clerical and administrative workers (27) and managers (22).

The highest incidence rates within the sub-major occupation categories were 1.2 injuries per 1000 employees for protective service workers, followed by 0.2 injuries per 1000 employees for machine and stationary plant operators, other labourers, health and welfare support workers and store persons, all above the average NSW incidence rate of 0.1 injuries per 1000 employees.

Figure 38 illustrates sub-major occupation categories with the highest number of other work-related injuries and their incidence rate.

Figure 38 – Highest reported occupation sub-categories for other work-related injuries 2013/14



Section 6: Lost time and all injuries

This section covers all 'new' injuries (major and minor) reported 2013/14 and information on lost time injuries reported in 2012/13 and 2013/14¹⁴. Lost time injuries are those resulted in fatalities, permanent disabilities, or temporary disabilities when weekly incapacity payments have been made.

Lost time injuries – trends 2012/13 to 2013/14

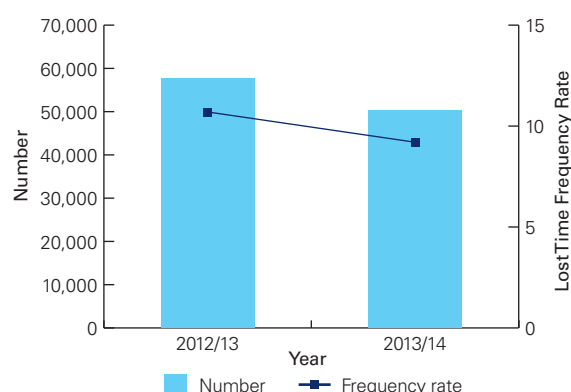
There were 50,298 lost time injuries reported in 2013/14, a decrease of 13 per cent from 57,746 in 2012/13.

The lost time frequency rate decreased from 10.7 injuries per million hours worked in 2012/13 to 9.2 injuries per million hours worked in 2013/14.

The lost time incidence rate decreased from 17.9 injuries per 1000 employees in 2012/13 to 15.4 injuries per 1000 employees in 2013/14.

The total gross incurred cost for lost time injuries reported in 2013/14 was \$562 million, a decrease of \$31 million or five per cent from \$593 million in 2012/13.

Figure 39 – Number and frequency rate of lost time claims 2012/13 to 2013/14



Lost time injuries – 2013/14

During 2013/14, the total time lost was 388,785 weeks, with an average of 8.1 weeks per injury. Lost time injuries of up to one week constituted 42 per cent of all lost time injuries, while their cost was 30 per cent of total gross incurred costs for all lost time injuries.

Table 23 compares the industry distribution of lost time injuries with major employment injuries. Most industries displayed a similar distribution for both lost time injuries and major employment injuries.

14 Trend analysis is limited to injuries reported in 2012/13 and 2013/14 in section 6 due to the change in definition of 'lost time injuries' from 1 July 2012.

Table 23: Number of lost time injuries and major employment injuries by industry 2013/14

Industry	Number of lost time injuries	Percentage	Number of major employment injuries	Percentage
Health Care and Social Assistance	7,265	14.4	4,331	14.4
Manufacturing	7,213	14.3	4,058	13.5
Construction	4,809	9.6	3,226	10.7
Education and Training	4,430	8.8	1,511	5.0
Public Administration and Safety	4,141	8.2	2,755	9.1
Retail Trade	3,379	6.7	2,334	7.7
Transport, Postal and Warehousing	3,311	6.6	2,502	8.3
Accommodation and Food Services	3,247	6.5	1,933	6.4
Other Services	2,503	5.0	1,374	4.6
Wholesale Trade	2,183	4.3	1,209	4.0
Administrative and Support Services	1,721	3.4	932	3.1
Agriculture, Forestry and Fishing	1,522	3.0	1,033	3.4
Mining	1,041	2.1	882	2.9
Professional, Scientific and Technical Services	929	1.8	472	1.6
Arts and Recreation Services	822	1.6	557	1.8
Electricity, Gas, Water and Waste Services	496	1.0	324	1.1
Rental, Hiring and Real Estate Services	446	0.9	260	0.9
Financial and Insurance Services	419	0.8	209	0.7
Information Media and Telecommunications	381	0.8	184	0.6
Missing	40	0.1	40	0.1
Total	50,298	100.0	30,126	100.0

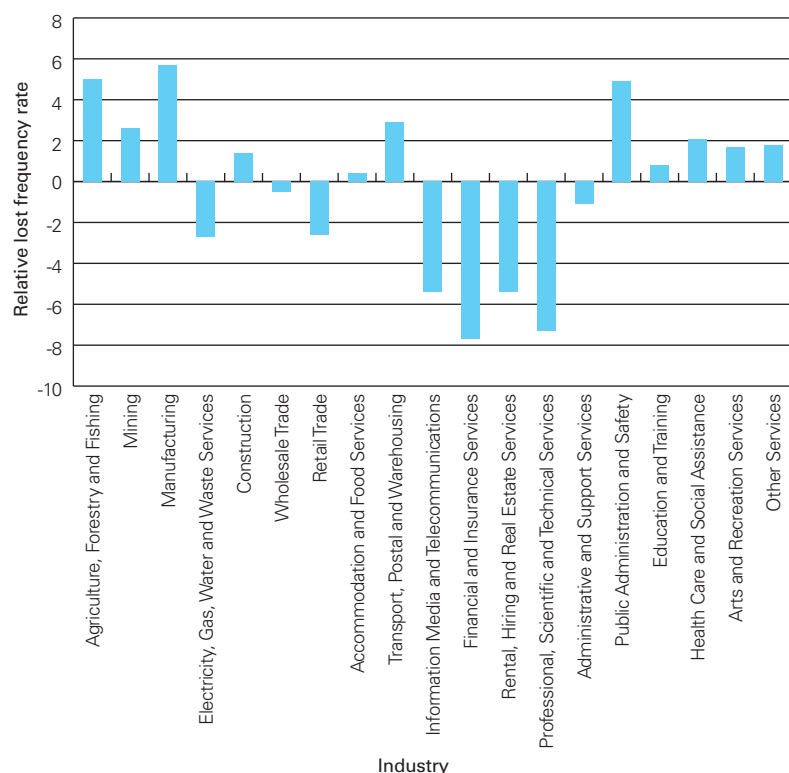
Table 24 illustrates the top 10 industries with highest lost time frequency rates.

Table 24: Lost time injury frequency rate by industry 2013/14

Industry	Lost time frequency rate
Manufacturing	14.9
Agriculture, Forestry and Fishing	14.2
Public Administration and Safety	14.1
Transport, Postal and Warehousing	12.1
Mining	11.8
Health Care and Social Assistance	11.3
Other Services	11.0
Arts and Recreation Services	10.9
Construction	10.6
Education and Training	10.0
NSW Total	9.2

Figure 40 illustrates the lost time frequency rate for each industry, relative to the overall NSW lost time frequency rate. It represents the difference between individual industry lost time frequency rates and the overall NSW lost time frequency rate.

Figure 40 – Lost time frequency rates by industry relative to the overall NSW lost time frequency rate 2013/14



All employment injuries – 2013/14

All 'new' employment injuries include both major and minor injuries reported in 2013/14. Minor injuries are injuries that resulted in death, permanent disability, or temporary disability with at least one week of weekly benefit entitlement paid. Minor injuries are injuries with less than one week of weekly benefit entitlement paid that are not major injuries.

During 2013/14, the total number of injuries was 96,288, six per cent of which were liability denied. The total gross incurred cost for these injuries was \$681 million. The total time lost was 390,466 weeks, with an average of 4.2 weeks per injury.

Table 25 compares the industry distribution of all employment injuries with that for major employment injuries. The industry ordering is different to the industry ordering for major injuries based on both injury counts and injury counts as a percentage of the total.

Table 25: Number of all employment injuries and major employment injuries by industry 2013/14

Industry	Number of all employment injuries	Percentage	Number of major employment injuries	Percentage
Manufacturing	13,736	14.3	4,058	13.5
Health Care and Social Assistance	13,007	13.5	4,331	14.4
Public Administration and Safety	9,064	9.4	2,755	9.1
Retail Trade	8,741	9.1	2,334	7.7
Construction	8,009	8.3	3,226	10.7
Education and Training	7,516	7.8	1,511	5.0
Transport, Postal and Warehousing	6,824	7.1	2,502	8.3
Accommodation and Food Services	5,331	5.5	1,933	6.4
Other Services	4,152	4.3	1,374	4.6
Wholesale Trade	3,679	3.8	1,209	4.0
Administrative and Support Services	2,925	3.0	932	3.1
Mining	2,494	2.6	882	2.9
Agriculture, Forestry and Fishing	2,374	2.5	1,033	3.4
Arts and Recreation Services	2,017	2.1	557	1.8
Professional, Scientific and Technical Services	1,902	2.0	472	1.6
Electricity, Gas, Water and Waste Services	1,333	1.4	324	1.1
Financial and Insurance Services	952	1.0	209	0.7
Missing	793	0.8	40	0.1
Rental, Hiring and Real Estate Services	748	0.8	260	0.9
Information Media and Telecommunications	691	0.7	184	0.6
Total	96,288	100.0	30,126	100.0

Table 26 illustrates the top ten industries with highest frequency rates.

Table 26: All employment injury frequency rate by industry 2013/14

Industry	Frequency rate
Public Administration and Safety	30.9
Manufacturing	28.5
Mining	28.4
Arts and Recreation Services	26.7
Transport, Postal and Warehousing	25.0
Agriculture, Forestry and Fishing	22.1
Health Care and Social Assistance	20.3
Other Services	18.2
Construction	17.7
Electricity, Gas, Water and Waste Services	17.4
NSW Total	17.6

Section 7: Payments

This section covers payments made in each of the ten financial year's up to 2013/14 for new and pre-existing claims from the Workers Compensation Insurance Fund, Treasury Managed Fund, and self and specialised insurers.

Changes to workers compensation legislation causing variations in payments data are explained in Appendix D.

Compensation payments are broken into five major categories and 16 minor categories, and non-compensation payments into three major categories and five minor categories (refer to Table 27).

It should be noted that, except for Figure 41, comments in this section relate to unadjusted payments. The effects of inflation or deflation have not been considered.

Table 27 – Compensation and non-compensation payments

Payment Major Category	Compensation payments					Non-compensation		
	Medical and related	Lump sum	Weekly benefits	Rehabilitation	Other compensation	Damages and common law	Legal costs	Other non-compensation
Payment Minor category	Ambulance services	Commutation	Old sections 36–37 (weekly benefit)	Rehabilitation treatment	Death payments	Damages and common law	Legal costs	Transport and maintenance
	Medical treatment	Permanent injury and interest section 66/67	Old section 38 (weekly benefit)		Damage to artificial limbs and clothing			Investigation expenses
	Hospital treatment	Pain and suffering	Old section 40 Partial incapacity (weekly benefit)					Interpreter services
	Physiotherapy and chiropractic treatment		Incapacity first 13 weeks (weekly benefit)					
			Incapacity 14–130 weeks (weekly benefit)					
			Incapacity over 130 weeks (weekly benefit)					

Trends 2004/05 to 2013/14

Total payments consist of compensation payments as well as non-compensation payments.

A total of \$2.74 billion was paid as claim payments through the workers compensation system in 2013/14, a decrease of seven per cent from 2012/13. Total payments increased from \$2.25 billion in 2004/05 to a peak of \$3.10 billion in 2011/12. The upward trend in total payments reversed from 2011/12. Since 2011/12 total payments decreased to \$2.95 billion in 2012/13 and further decreased to \$2.74 billion in 2013/14 (refer to Figure 41).

Payments for the following payment categories decreased by more than \$10 million in 2013/14 compared to 2012/13:

- Weekly payments decreased by \$89 million (eight per cent) from \$1.13 billion in 2012/13 to \$1.04 billion in 2013/14.
- Medical and related payments decreased by \$67 million (ten per cent) from \$674 million in 2012/13 to \$608 million in 2013/14, which included:
 - a nine per cent reduction in medical treatment payments from \$492 million to \$447 million.
- Lump sum payments decreased by \$26 million (11 per cent) from \$225 million 2012/13 to \$199 million in 2013/14, which included:
 - a 12 per cent reduction in permanent impairment injury payments from \$142 million to \$126 million and
 - a 38 per cent reduction in commutation payments from \$32 million to \$20 million.

- Other non-compensation payments decreased by \$25 million (15 per cent) from \$169 million 2012/13 to \$143 million in 2013/14, which included:
 - a 15 per cent reduction in investigation expenses from \$131 million in 2012/13 to \$112 million in 2013/14 and
 - a 16 per cent reduction in transport and maintenance expenses from \$34 million in 2012/13 to \$29 million in 2013/14.

Payments for damages and common law payments increased by \$11 million (three per cent) from \$391 million in 2012/13 to \$402 million in 2013/14.

Figure 41 illustrates total unadjusted payments and total adjusted¹⁵ payments using 2013/14 as the base year.

Figure 41 – Total payments 2004/05 to 2013/14

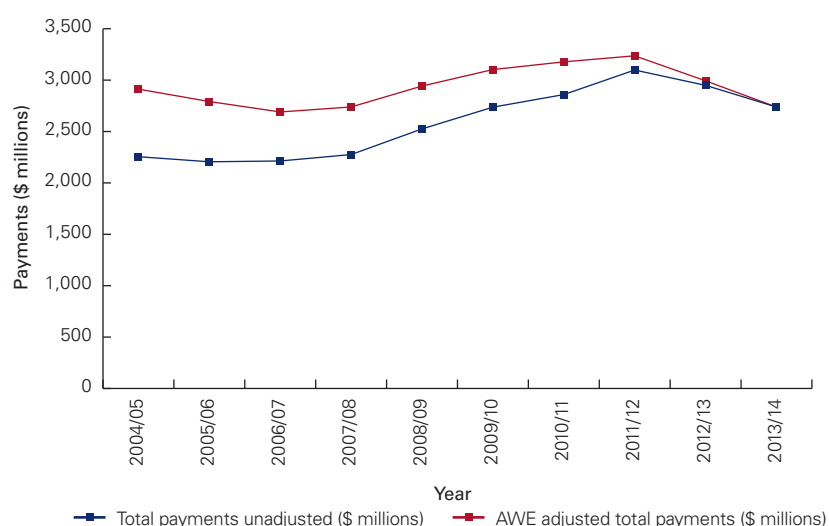
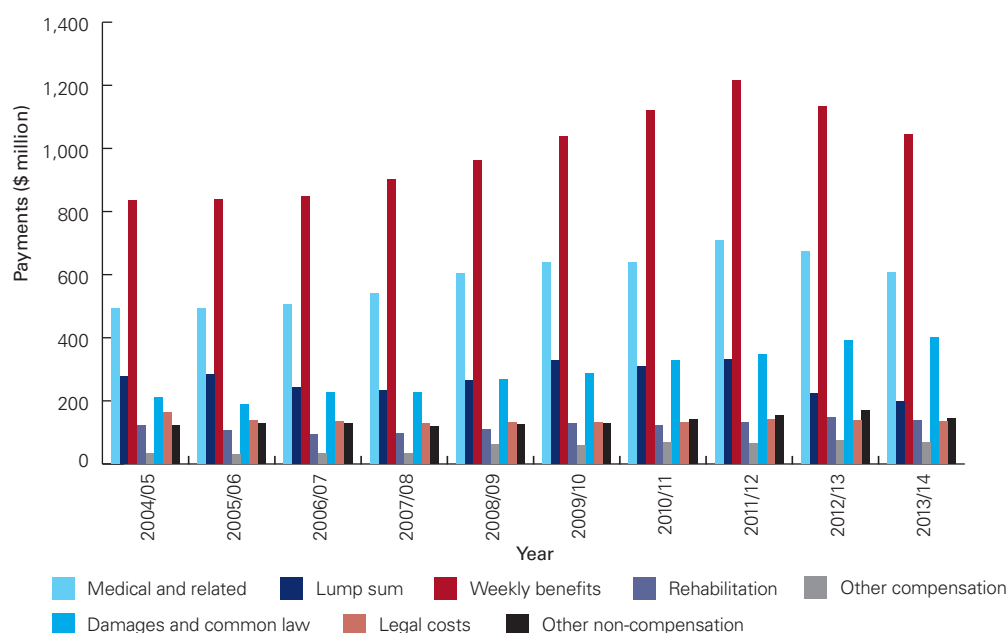


Figure 42 illustrates the trends in major payment categories from 2004/05 to 2013/14.

Figure 42 – Payment Type by category 2004/05 to 2013/14

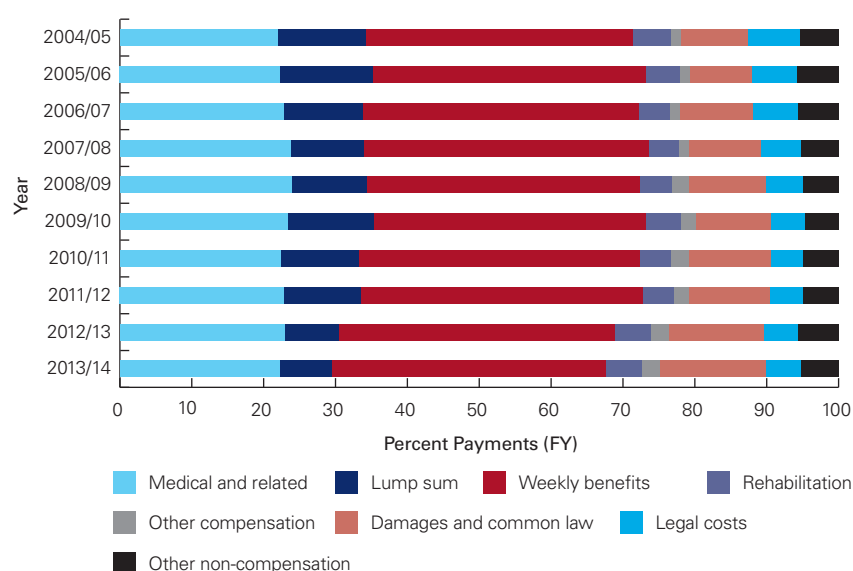


¹⁵ Total adjusted payments are calculated using average weekly earnings data obtained from the ABS document 6302.0 *Average Weekly Earnings Australia*.

Figure 43 illustrates the trends in the distribution of payments by major payment category as a percentage of total payments from 2004/05 to 2013/14. The distribution of payments was stable over the last ten years to 2013/14 for the following categories:

- Weekly payments (10-year average of 38 per cent)
- Medical and related payments (10-year average of 23 per cent)
- Rehabilitation payments (10-year average of five per cent)
- Other compensation payments (10-year average of two per cent)
- Other non-compensation payments (10-year average of five per cent)

Figure 43 – Distribution of payment types as percentages of total payment 2004/05 to 2013/14



Total payments 2013/14

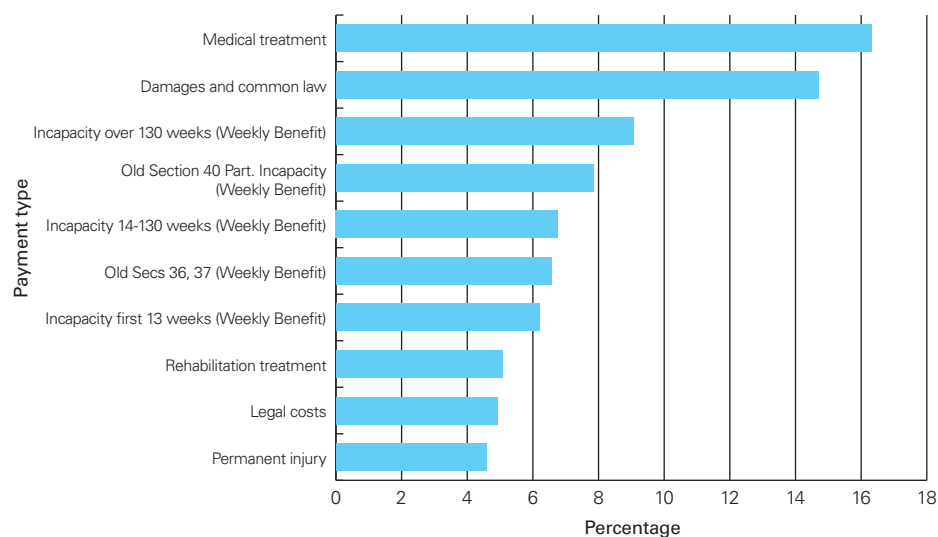
Proportion of total payments

Benefits paid as a result of workplace injuries represented 75 per cent of payments, while benefits paid as a result of occupational diseases accounted for 20 per cent. The remaining five per cent related to payments for other work-related injuries.

Payment category breakdown 2013/14

Figure 44 illustrates the percentages of the top 10 detailed payment categories in 2013/14. The largest category in 2013/14 was medical treatment (\$608 million). Other categories with large payments were damages and common law (\$402 million) and weekly payments for incapacity over 130 weeks (\$248 million).

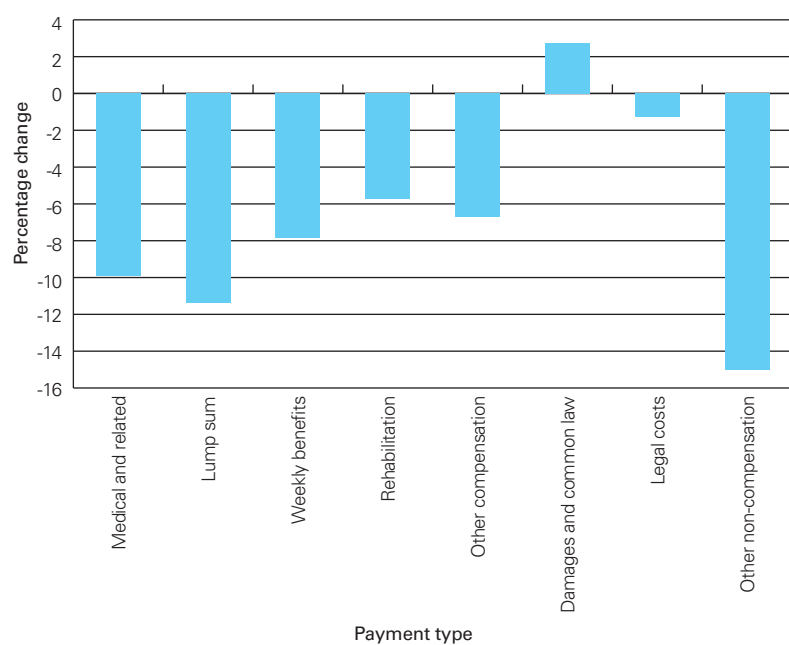
Figure 44 – Percentage of payment type 2013/14



Percentage change in payments since 2012/13

Figure 45 illustrates the percentage change in payments from 2012/13 to 2013/14 for each major payment category.

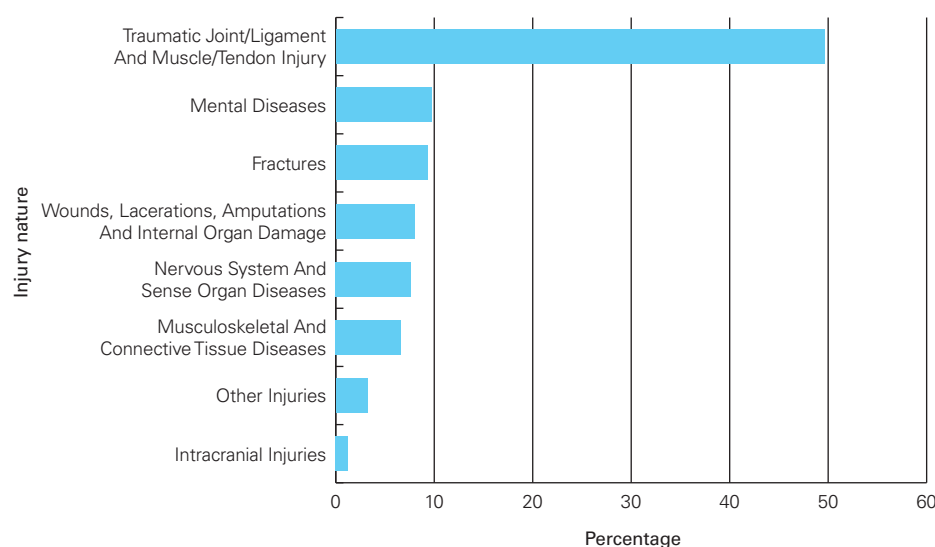
Figure 45 – Percentage change in payments 2012/13 to 2013/14



Nature of injury/disease 2013/14¹⁶

The most common types of injuries/diseases leading to permanent impairment payments in 2013/14 were for traumatic joint/ligament and muscle/tendon injury. These types of injuries accounted for 50 per cent of permanent impairment payments. Injuries resulting in mental diseases represented the second largest proportion of permanent impairment payments (ten per cent), followed by fractures (nine per cent). Collectively, the top eight high level categories, illustrated in Figure 46 below, accounted for 95 per cent of payments for permanent impairment.

Figure 46 – Total permanent impairment payments by nature of injury/disease 2013/14



Payments by industry¹⁷

Figure 47 illustrates the top five industries by percentage of payments for the years 2004/05 to 2013/14. Figure 48 illustrates the total payments made for the top five industries for the ten years 2004/05 to 2013/14.

From 2004/05 to 2013/14 the manufacturing industry consistently represented the bulk of payments for injury and occupational diseases. However, there was a decreasing trend in manufacturing industry payments in terms of total payments and the percentage of total payments. Other industries that represented a significant proportion of payments for injury and occupational diseases were the construction industry, health care and social assistance industry, retail trade industry, and transport, postal and warehousing industry.

Payments for the top five industries peaked in 2010/11 and 2011/12 and are trending downward since 2011/12. Total payments for the health care and social assistance industry increased between 2006/07 and 2011/12 before reverting to a downward trend.

In 2013/14, the manufacturing industry represented \$409 million, or 15 per cent of total payments. During the same year, the construction industry represented \$289 million, or 11 per cent of total payments, health care and social assistance payments represented \$294 million or 11 per cent of total payments, retail trade payments represented \$218 million or eight per cent of total payments, and transport, postal and warehousing payments represented \$205 million or seven per cent of total payments.

¹⁶ Refer to Appendix C Classifications for the mapping used to map TOOCS 1 and TOOCS 2.1 codes to the TOOCS 3.1 groups.

¹⁷ Refer to Appendix C Classifications for the mapping used to map ANZSIC 1993 divisions to the ANZSIC 2006 divisions.

Figure 47 – Highest percentage of payments by industry division 2004/05 to 2013/14

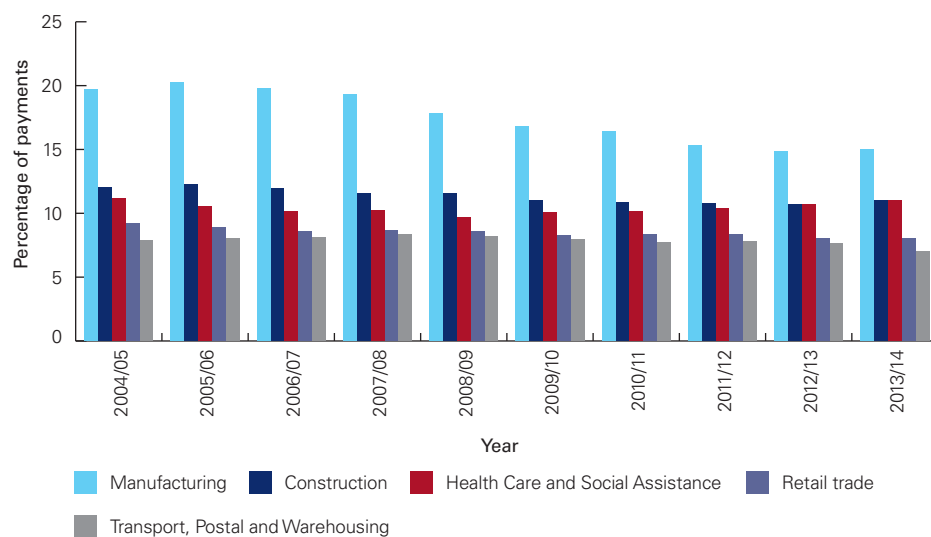
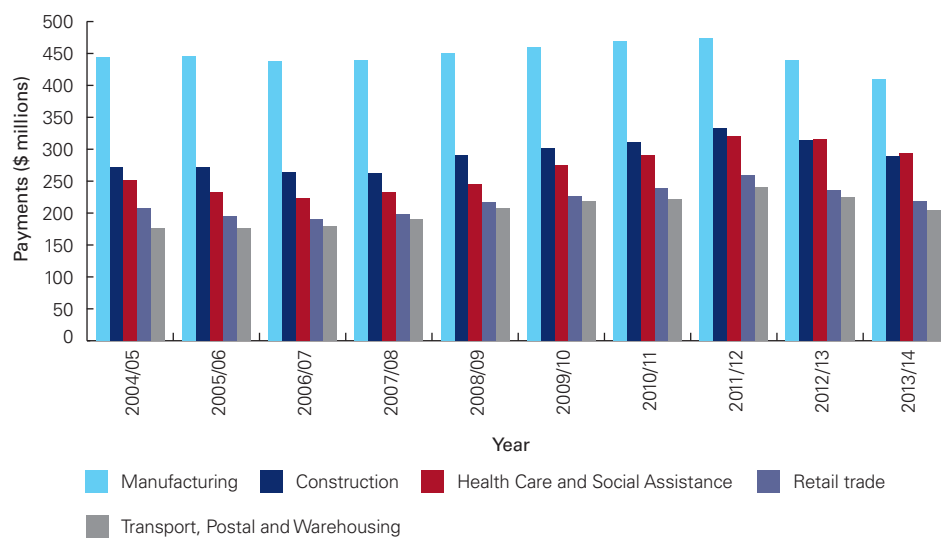


Figure 48 – Highest payments (\$ millions) by industry division 2004/05 to 2013/14



Appendix A: Incidence rate calculation

The incidence as used in this publication is expressed as the rate per 1000 employees in NSW exposed to risk, calculated as follows:

$$\frac{\text{Number of employment injuries}}{\text{Number of employees}} \times 1000$$

Please note that the incidence rate for fatalities in this publication is multiplied by 100,000 instead of 1000.

Methodology

Data on employed wage and salary earners obtained from the monthly Labour Force Survey, conducted by the ABS has been used for calculating the number of employees (denominators). This data has been adjusted as far as possible to match the scope of the Workers Compensation Scheme by excluding Commonwealth employees.

To more correctly reflect the scope of the NSW workers compensation system, the following adjustments to the Labour Force Survey data should be made but cannot be as the necessary data is not available:

- inclusion of the self-employed category of workers who are deemed workers under the *Workers Compensation Act 1987*
- exclusion of casual employees not covered by the *Workers Compensation Act 1987*.

Reliability and limitations

Calculation of incidence rates is limited by the availability of matching denominator data, which has been supplied by the ABS.

Reliability of incidence rate statistics depends on the degree of difference between the scope of the workers compensation and Labour Force Survey data. The most significant difference is in the treatment of self-employed persons deemed workers under the *Workers Compensation Act 1987*. Injuries to these workers are included in the number of injuries (the numerator), but they are excluded from the denominator.

The effect of this difference in scope is unevenly distributed among different industry and occupation groups. For example, the construction industry has a high proportion of self-employed persons deemed workers under the *Workers Compensation Act 1987*. As these workers are included in the numerator but excluded from the denominator, the calculated incidence rate will be higher than the true incidence rate.

Also affecting reliability of incidence rate statistics is the exclusion of Commonwealth employees. As estimates of these cannot be identified from the Labour Force Survey, they are obtained from another ABS survey, the Survey of Employee Earnings and Hours. These surveys differ in a number of significant aspects, including coverage, concepts and definitions, and collection methodology. Using estimates from one survey to adjust estimates from another slightly increases the relative standard error of the estimates of the number of workers.

Sampling errors

As the estimates of the number of employees classified by industry and occupation are obtained from a sample survey (the Labour Force Survey) they are subject to sampling error, which occurs by chance because the data was obtained from a sample and not the entire population.

The standard errors for Labour Force Survey estimates can be used to provide a measure of the sampling errors associated with the incidence of injuries.

Relative standard error is the standard error expressed as a percentage of the estimate. Incidences with a relative standard error between 25 per cent and 50 per cent should be treated with caution and has been highlighted with '*' in this publication. Incidences with a relative standard error greater than 50 per cent are considered too unreliable for use and have been replaced by '**' in this publication.

The relative standard error can be used to indicate the accuracy of the incidence rate as follows. There are two chances in three that the true incidence rate lies in the range rate $\pm$ (relative standard error $\times$ rate), and there are 19 chances in 20 that the true rate is in the range rate ± 2 (relative standard error $\times$ rate).

Because the standard error increases as the size of the estimate increases and the relative standard error decreases, larger estimates are relatively more reliable than smaller ones. In the case of incidence, the size of the relative standard error is a function of the size of the labour force estimate of workers on which it is based, not the size of the rate itself or the number of injuries, which is not subject to sampling error.

Example calculation

The incidence rate of employment injury in the manufacturing industry in 2013/14 was 15.9 and the relative standard error of this rate is 1.1 per cent. Therefore, there are two chances in three that the true rate is in the range:

$$15.9 \pm (1.1\% \times 15.9)$$

or

$$15.9 \pm 0.2$$

There are 19 chances in 20 that the true rate is in the range:

$$15.9 \pm (2 \times (1.1\% \times 15.9))$$

or

$$15.9 \pm 0.3$$

Appendix B: Glossary

Age

The claimant's age when the injury occurred or when the occupational disease was first reported to the employer.

Agency of injury/disease

The object, substance or circumstance that was the direct cause of the most serious injury or disease.

See Type of Occurrence Classification System for further detail about the classification system.

Average

The average of a set of data is the sum of all the data values divided by the number of data values.

Bodily location of injury

The part of the body affected by the most serious injury sustained or suffered by the claimant.

See Type of Occurrence Classification System for further detail about the classification system.

Breakdown agency

The object, substance or circumstance that was principally involved in, or most closely with, the point at which things started to go wrong and which ultimately led to the most serious injury or disease.

See Type of Occurrence Classification System for further detail about the classification system.

Compensation payments

See 'Payment types'.

Disease

See 'Occupational diseases'.

During work

A second level nature of occurrence that combines the following duty status descriptions:

- working, at normal workplace or base of operations
- working, away from normal place of work or base of operations.

Employment injuries

Injuries resulting from incidents, and all occupational diseases contracted or aggravated out of or in the course of a worker's employment.

Extent of disability

The long-term effect of the employment injury. Extent of disability reflects the situation at the end of the financial year in which the injury was originally reported. If in subsequent years the extent of disability changes, for example from permanent disability to fatal, the final extent of disability will not be recorded in these statistics. Extent of disability is divided into the following categories:

- **Fatal employment injury** – resulting in the death of the injured worker. This category includes workers killed at work or when a worker subsequently dies of injuries received at work, except when the death occurs after the end of the financial year in which the workers compensation claim was originally reported as non-fatal.

- **Permanent disability** – makes the worker either totally or partially permanently incapacitated for any type of work. Partial disability is the partial or complete loss of, or loss of the use of, any part of the body faculty, resulting in a permanent diminution of the person's earning capacity or opportunities for employment, although they may still be able to work.
- **Temporary disability** – does not result in death or permanent disability. In this publication, temporary disability cases are divided into those resulting in six months or more off work and cases resulting in less than six months off work.

Fatalities

See 'Fatal employment injury' under 'Extent of disability'.

Frequency rate

Frequency rate is the number of injuries per million hours worked.

$$\frac{\text{Number of employment injuries}}{\text{Number of hours worked by employees}} \times 1,000,000$$

Gross incurred cost (GIC)

The sum of payments plus an estimate of future liability if the claim is still open at the end of the current financial year. GIC figures reported in this bulletin are not adjusted for inflation.

Incident

Incidents include illness/injury, hazard, near misses and workplace issues.

Incidence rate

Except for fatalities, the incidence rate is the number of employment injuries per 1000 employees working in NSW per year.

$$\frac{\text{Number of employment injuries}}{\text{Number of employees}} \times 1000$$

The incidence rate for fatalities is per 100,000 employees.

$$\frac{\text{Number of fatalities}}{\text{Number of employees}} \times 100,000$$

Industry

Refers to the industry of the establishment at which the worker was employed at the time the injury occurred.

For claims reported from 1 July 2011, industries are classified according to the *Australian and New Zealand Standard Industrial Classification* (ANZSIC) (2006 edition) ABS Catalogue No. 1292.0.

For claims reported between 1 July 1997 to 30 June 2011, industries were classified according to the *Australian and New Zealand Standard Industrial Classification* (ANZSIC) (1993 edition) ABS Catalogue No. 1292.0.

For claims reported before 1 July 1997, industries were classified in accordance with the *Australian Standard Industrial Classification* (ASIC), 1983 edition (ABS Catalogue No 1201.0).

The industry codes of ANZSIC are hierarchical and consist of categories at four levels: divisions, subdivisions, groups and classes. Divisions are often referred to as '1-digit' codes, subdivisions as '2-digit' codes, groups as '3-digit' codes and classes as '4-digit' codes under this hierarchy.

Refer to Appendix C Classifications for the mapping used to map ANZSIC 1993 divisions to the ANZSIC 2006 divisions.

Injury

See 'Employment injuries'.

Lost time injuries/claims

Lost time injuries/claims are defined as those that satisfy the following conditions:

- the claim entered the insurer's/Scheme Agent's computer system within the analysis period (eg on or after 1 July 2013 and on or before 30 June 2014, for financial year 2013/14).
- and
- the injury resulted in death, permanent disability, or temporary disability with at least one day off from work.

Lump sum payments

The sum of payments for commutations, pain and suffering and permanent impairment.

Major injuries/claims

Major injuries/claims are defined as those that satisfy the following conditions:

- the claim entered the insurer's/Scheme Agent's computer system within the analysis period (eg on or after 1 July 2013 and on or before 30 June 2014, for financial year 2013/14).
- and
- the injury resulted in death, permanent disability, or temporary disability with at least one week of weekly benefit entitlement paid.

Manual handling

Any activity requiring the use of force exerted by a person to lift, lower, push, pull, carry or otherwise move, hold or restrain any animate or inanimate object. It comprises of the Mechanism of Injury/Disease Codes of 41: Muscular stress while lifting, carrying or putting down objects and 42: Muscular stress while handling objects other than lifting, carrying or putting down, as defined by the *Type of Occurrence Classification System 3rd Edition (Revision 1) ASCC Canberra 2008*.

Mental diseases

For claims reported from 1 July 2011, mental disease claims include 702: Post-traumatic stress disorder, 703: Anxiety/stress disorder, 704: Depression, 705: Anxiety/ depression combined, 706: Short term shock from exposure to disturbing circumstances, 707: Reaction to stressors – other, multiple or not specified, 718: Other mental diseases, not elsewhere classified, and 719: Mental diseases unspecified, as defined by the *Type of Occurrence Classification System 3rd Edition (Revision 1) ASCC Canberra 2008*.

In section 7, for claims reported under the previous classification system *Type of Occurrence Classification System 2nd Edition (Revision 1) NOHSC Canberra 2002*, mental disease claims included 910: Mental disorders.

Mechanism of incident

The action, exposure or event that best describes the circumstances that resulted in the most serious injury or disease.

Median

The mid point of an ordered set of data (50th percentile).

Nature of injury/disease

The most serious injury sustained or suffered by the claimant.

See Type of Occurrence Classification System for further detail about the classification system. Refer to Appendix C Classifications for the mapping used to map TOOCS 1 and TOOCS 2.1 codes to the TOOCS 3.1 groups.

Nature of occurrence

Whether the injury is a workplace injury, other than work related injury or occupational disease.

See 'Employment injuries'.

Non-compensation payments

See 'Payment types'.

Occupation

For claims reported from 1 July 2011, occupations are classified according to the *Australian and New Zealand Standard Classification of Occupations* (ANZSCO 2006) ABS Catalogue No. 1220.0.

For claims reported between 2002/03 and 2010/11, occupations were classified in accordance with the Australian Bureau of Statistics (ABS) *Australian Standard Classification of Occupations*, Second Edition 1997 (ABS Catalogue No. 1222.0).

For claims reported before 2002/03, occupations were classified in accordance with the ABS *Australian Standard Classification of Occupations*, First Edition 1986.

The occupation codes of ANZSCO are hierarchical and grouped in five levels: major groups, sub-major groups, minor groups, unit groups and occupations. These five levels are represented by a six-digit code. Worker compensation claims are coded using the first four digits of the classification and therefore the finest level to which they are coded is unit groups. Major groups are often referred to as '1-digit' codes, sub-major groups as '2-digit' codes, minor groups as '3-digit' codes and unit groups as '4-digit' codes under this hierarchy.

Occupational diseases

Diseases contracted or aggravated in the course of employment and to which the employment was a contributing factor. Occupational diseases are distinguishable from workplace and other work related injuries by at least one of the following characteristics:

- the slow and protracted nature of its cause
- the result of a single traumatic event, for example the development of hepatitis following a single exposure to the infection or the development of conjunctivitis after being exposed to a welding flash
- repeated or continuous action of a mechanical, physical or chemical nature, not the effect of a single event but a cause acting imperceptibly and constantly
- the uncertain time of its beginning
- a possible predisposition to the development of the condition.

Other work related injuries

Involve injuries away from the workplace when the worker is considered on duty. There are two categories:

- accidents away from work during a recess period when worker has attended the place of employment and is temporarily absent on that day during an ordinary recess or authorised absence
- commuting accidents either during travel between residence and workplace, or to educational institutions for training associated with the worker's employment, or to medical treatment for a compensable injury. This category includes road traffic accidents while commuting.

Since 2004/05 road traffic injuries where the injured person was on duty are classified as 'Workplace injuries'. Prior to 2004/05 all road traffic accidents were classified as 'other work-related injuries'.

Payment types

For the full legal definition of the following payment types, refer to the *Workers Compensation Act 1987*.

Compensation Payments

Compensation payments relate to all lump sum and weekly payments for employment injuries and comprise payments for the following:

- ambulance services
- commutations – up front lump sum payment to an injured worker in place of continuing weekly compensation award and future medical and hospital expenses
- damage to artificial limbs and clothing
- death payments
- hospital treatment – payments for public hospital treatment, public hospital brain injury rehabilitation, public hospital spinal injury rehabilitation, public hospital medical reports and health records, and private hospital treatment and services
- incapacity first 13 weeks (weekly benefit)
- incapacity 14–130 weeks (weekly benefit)
- incapacity over 130 weeks (weekly benefit)
- medical treatment – payments for professional medical expenses, dental services, exercise physiologist services, pharmaceutical services, osteopathy services, remedial massage therapy services, counselling services, psychological services, optometry services, other therapies and treatments, allied services not elsewhere classified, nursing care at home, domestic assistance, personal care, home and motor vehicle purchases and modification, mobility aids and hearing aids
- old sections 36 and 37 (weekly benefit) – total incapacity – weekly benefit paid to an injured worker who is totally incapacitated and unable to perform any work at all
- old section 38 (weekly benefit) – partial incapacity – (a) weekly benefit paid to an injured worker under section 38 of the *Workers Compensation Act 1987*, when a worker is partially incapacitated for work as a result of an injury, but is not suitably employed during any period of that partial incapacity for work
- old section 40 (weekly benefit) – partial incapacity – (b) weekly benefit (make up pay) paid to an injured worker under section 40 of the *Workers Compensation Act 1987* when the worker is partially incapacitated and can only do some of the work requirements of their previous position or is unable to continue with all of the duties working at a slower rate and earning less money
- permanent injury and interest for sections 66 and 67– lump sum payment for the permanent loss or impairment of a specified bodily function or limb, or severe facial or bodily disfigurement, including interest
- pain and suffering – lump sum payment for pain and suffering related to a permanent impairment
- physiotherapy and chiropractic treatment
- rehabilitation treatment.

Non-compensation payments

These include all payments for expenses associated with a claim and are as follows:

- damages and common law – amounts paid in addition to compensation payments for damages and legal costs under common law
- interpreter services – amounts paid to any approved interpreter service for English language assistance to the claimant

- investigation expenses – amounts paid to any medical practitioner, investigator or assessor to prove the validity of a claim
- legal costs – incurred in handling the claim and those incurred by the claimant
- transport and maintenance – expenses related to travel costs incurred by the worker attending medical examinations or court hearings when required to do so by the insurer or by SIRA and/or SafeWork NSW.

Permanent disability

A permanent disability is one where the worker is either totally or partially permanently incapacitated for any type of work. Partial disability is the partial or complete loss of, or loss of the use of, any part of the body faculty, resulting in a permanent diminution of the person's earning capacity or opportunities for employment, although they may still be able to work.

Recess

The duty status of 'away from work during recess period' flags that the injury or disease (including vehicle accidents) occurred when the claimant had gone to work, but was temporarily absent from the workplace on an authorised ordinary recess or authorised absence from the workplace. This precludes personal injuries incurred during that absence that resulted from voluntary subjection to any abnormal risk of injury (refer to Section 11 of the *Workers Compensation Act 1987*).

Road traffic injuries

Road traffic injuries comprise all injuries resulting from road traffic accidents. Since 2004/05 road traffic injuries where the injured person was on duty are classified as workplace injuries. Prior to 2004/05 all road traffic accidents were classified as other work-related injuries.

Temporary disability

A temporary disability does not result in death or permanent disability. In this publication, temporary disability cases are divided into those resulting in six months or more off work and cases resulting in less than six months off work.

Time lost

The total number of weeks the claimant was off work due to the injury, plus an estimate of future time off work if the claim is still open at the end of the current financial year.

Time lost is only reported for temporary disability cases resulting in less than three years off work. It is recorded as calendar days and converted to weeks by dividing by seven.

It is important not to confuse time lost with period paid for total incapacity. Period paid for total incapacity refers to the actual number of days for which compensation payments were made. This definition is used to determine whether a claim is included in this publication. Time lost includes the period paid for total incapacity and may also include weekends, holidays or other days when compensation payments were not made.

Type of occurrence classification system

For claims reported from 1 July 2011 the classification used for agency of injury/disease, bodily location of injury, breakdown agency, mechanism of injury/disease, and nature of injury/disease is *Type of Occurrence Classification System 3rd Edition (Revision 1)* ASCC Canberra 2008.

For claims reported between 1 July 2002 and 30 June 2011 the classification used was *Type of Occurrence Classification System 2nd Edition (Revision 1)* NOHSC Canberra 2002.

For claims reported between 2002/03 and 2010/11 the classification used was *Type of Occurrence Classification System, Second Edition – Revision 1 (TOOCS 2.1)*, National Occupational Health and Safety Commission, Canberra 2002.

For claims reported before 2002/03 the classification used was *Type of Occurrence Classification System*, First edition (TOOCS 1.0), WorkSafe Australia, 1990.

Refer to Appendix C Classifications for the mapping used to map TOOCS 1 and TOOCS 2.1 codes to the TOOCS 3.1 groups.

Work break

The duty status of 'at work: meal break' flags that the injury or disease occurred when the claimant was having a meal or other work break at their employer's workplace.

See 'Workplace injuries'.

Workplace injuries

Injuries that occur at the workplace, either during work or a work break, and when the worker's activity is under the control of an employer including road traffic accidents while on duty. Also included in this category are injuries that occurred while the worker was working at a location other than their normal workplace or base of operations.

Appendix C: Classifications

Bodily location of injury/disease

Group 1	Head	58	Lower limb – multiple locations		
11	Cranium	59	Lower limb – unspecified locations		
12	Eye	Group 6	Multiple locations		
13	Ear		61	Neck and trunk	
14	Mouth		62	Head and neck	
15	Nose		63	Head and other	
16	Face – not elsewhere classified		64	Trunk and limbs	
18	Head – multiple locations		65	Upper and lower limbs	
19	Head – unspecified locations		66	Neck and shoulder	
Group 2	Neck		68	Other specified multiple locations	
	21	Neck	69	Unspecified multiple locations	
Group 3	Trunk	Group 7	Systemic locations		
31	Back – upper or lower	71	Circulatory system		
33	Chest (thorax)	72	Respiratory system		
34/35	Abdomen and pelvic region	73	Digestive system		
38	Trunk – multiple locations	74	Genitourinary system		
39	Trunk – unspecified locations	75	Nervous system		
Group 4	Upper limbs	78	Other and multiple systemic conditions		
	41	Shoulder	79	Unspecified systemic conditions	
	42	Upper arm	Group 8	Non-physical locations	
	43	Elbow		80	Psychological system
	44	Forearm	Group 9	Unspecified locations	
	45	Wrist		90	Unspecified locations
	46	Hand, fingers and thumb			
	48	Upper limb – multiple locations	Mechanism of incident		
	49	Upper limb – unspecified locations	Group 0	Falls, trips and slips of a person	
Group 5	Lower limbs	01	Falls from a height		
	51	Hip	02	Falls on the same level	
	52	Upper leg	03	Stepping, kneeling or sitting on objects	
	53	Knee	Group 1	Hitting objects with a part of the body	
	54	Lower leg		11	Hitting stationary objects
	55	Ankle		12	Hitting moving objects
	56	Foot and toes		13	Rubbing and chafing

Group 2	Being hit by moving objects	Group 6	Chemicals and other substances
21	Being hit by falling objects	61	Single contact with chemical or substance
22	Being bitten by an animal	62	Long term contact with chemicals or substances
23	Being hit by an animal	63	Insect and spider bites and stings
24	Being hit by a person accidentally	64	Contact with poisonous parts of plant or marine life
25	Being trapped by moving machinery or equipment	69	Other and unspecified contact with chemical or substance
26	Being trapped between stationary and moving objects		
27	Exposure to mechanical vibration	Group 7	Biological factors
28	Being hit by moving objects	71	Contact with, or exposure to, biological factors of non-human origin
29	Being assaulted by a person or persons	72	Contact with, or exposure to, biological factors of human origin
Group 3	Sound and pressure	79	Contact with, or exposure to, biological factors of unknown origin
31	Exposure to single, sudden sound		
32	Long-term exposure to sounds	Group 8	Mental stress
38	Explosion	81	Exposure to a traumatic event
39	Other variations in pressure	82	Exposure to workplace or occupational violence
Group 4	Body stressing	84	Work pressure
41	Muscular stress while lifting, carrying, or putting down objects	85	Suicide or attempted suicide
42	Muscular stress while handling objects other than lifting, carrying or putting down	86	Other mental stress factors
43	Muscular stress with no objects being handled	87	Work related harassment and/or workplace bullying
44	Repetitive movement, low muscle loading	88	Other harassment
Group 5	Heat, electricity and other environmental factors	Group 9	Vehicle incidents and other
51	Contact with hot objects	91	Slide or cave-in
52	Contact with cold objects	92	Vehicle incident
53	Exposure to environmental heat	93	Rollover
54	Exposure to environmental cold	98	Other and multiple mechanisms of incident
55	Exposure to non-ionising radiation	99	Unspecified mechanisms of incident
56	Exposure to ionising radiation		
57	Contact with electricity		
58	Drowning/immersion		
59	Exposure to other and unspecified environmental factors		
		Nature of injury/disease Injuries	
		Group A	Intracranial injuries
		101	Brain injury
		108	Other intracranial injury, not elsewhere classified

109	Intracranial injury, unspecified	Subgroup F1	Trauma to joints and ligaments
Group B	Fractures	201	Dislocation
111	Fractured skull and facial bones	218	Trauma to joints and ligaments, not elsewhere classified
112	Fracture of vertebral column without mention of spinal cord lesion	219	Trauma to joints and ligaments, unspecified
118	Other fractures, not elsewhere classified	Subgroup F2	Trauma to muscles and tendons
119	Fractures, unspecified	222	Traumatic tearing away part of the muscle/tendon structure, avulsion
Group C	Wounds, lacerations, amputations and internal organ damage	223	Trauma to muscles
129	Internal injury of chest, abdomen and pelvis	224	Trauma to tendon
139	Traumatic amputation	228	Trauma to muscles and tendons, not elsewhere classified
145	Injury to major blood vessel	229	Trauma to muscles and tendons, unspecified
149	Laceration or open wound not involving traumatic amputation	Subgroup F3	Residual soft tissue disorders due to trauma or unknown mechanisms
154	Medical sharp/needle-stick puncture	239	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere
159	Superficial injury	Group G	Other injuries
169	Contusion, bruising and superficial crushing	301	Foreign body on external eye, in ear or nose or in respiratory, digestive or reproductive tract
Group D	Burn	302	Poisoning and toxic effects of substances
171	Electrical burn	309	Audio shock, audio shriek
172	Chemical burn	311	Electrocution, shock from electric current
173	Cold burn	312	Traumatic deafness from air pressure or explosion
174	Hot burn	313	Heat stress/heat stroke
175	Friction burn	314	Hypothermia and effects of reduced temperature
178	Combination burn or burn not elsewhere classified	319	Effects of weather, exposure, air pressure and other external causes, not elsewhere classified
179	Burns, unspecified	329	Multiple injuries
Group E	Injury to nerves and spinal cord	349	Other specified injuries, not elsewhere classified
181	Quadriplegia involving spinal cord injury	399	Unspecified injuries
182	Paraplegia involving spinal cord injury		
188	Injuries to nerves and spinal cord, not elsewhere classified		
189	Injuries to nerves and spinal cord, unspecified		
Group F	Traumatic joint/ligament and muscle/tendon injury		

Diseases and conditions

Group H	Musculoskeletal and connective tissue diseases	Subgroup H4	Diseases of muscle, tendon and related tissue
Subgroup H1	Joint diseases (arthropathies) and other articular cartilage diseases	526	Tendinitis
401	Osteoarthritis/osteoarthrosis	527	Epicondylitis
402	Inflammatory arthritis/arthropathies	531	Frozen shoulder (adhesive capsulitis)
403	Infectious arthritis/arthropathies	532	Fasciitis
404	Arthropathies, not elsewhere classified	533	Muscle/tendon strain (non-traumatic)
405	Arthropathies, unspecified	538	Diseases of muscle, tendon and related tissue, not elsewhere classified
406	Meniscus degenerate/detached/retained/chronic tear	539	Diseases of muscle, tendon and related tissue, unspecified
407	Acquired musculoskeletal deformities	Subgroup H5	Other soft tissue diseases
409	Other chronic joint and ligament diseases	541	Bursitis
418	Joint and other articular cartilage diseases, not elsewhere classified	542	Occupational overuse syndrome
419	Joint and other articular cartilage diseases, unspecified	548	Fibromyalgia, fibrositis and myalgia
		557	Complex regional pain syndrome
		568	Other specified soft tissue diseases, not elsewhere classified
Subgroup H2	Spinal vertebrae and intervertebral disc diseases – dorsopathies	Subgroup H6	Other musculoskeletal and connective tissue diseases, not elsewhere classified
422	Disc displacement, prolapse, degeneration or hernia	571	Osteopathies and chondropathies
423	Infectious diseases involving the spine	579	Soft tissue diseases due to non-traumatic causes with insufficient information to code in groups H3 to H5
459	Back pain, lumbago, and sciatica		
479	Neck pain, cervicgia	599	musculoskeletal and connective tissue diseases, unspecified
488	Spinal vertebrae and intervertebral discs diseases, not elsewhere classified	Group I	Mental diseases
489	Spinal vertebrae and intervertebral discs diseases, unspecified	702	Post-traumatic stress disorder
Subgroup H3	Diseases involving the synovium and related tissue	703	Anxiety/stress disorder
501	Synovitis and tenosynovitis	704	Depression
503	Ganglion, trigger finger, Dupuytren's contracture	705	Anxiety/depression combined
518	Diseases of synovium and related tissue, not elsewhere classified	706	Short term shock from exposure to disturbing circumstances
519	Diseases of synovium and related tissue, unspecified	707	Reaction to stressors – other, multiple or not specified
		718	Other mental diseases, not elsewhere classified

719	Mental diseases unspecified	786	Pneumoconiosis excluding asbestosis, silicosis and coal workers' pneumoconiosis
Group J	Digestive system diseases		
721	Hernias	787	Other respiratory conditions due to substances
722	Ulcers and gastritis	788	Chronic bronchitis, emphysema and allied conditions
738	Diseases of the digestive system, not elsewhere classified.	798	Other diseases of the respiratory system, not elsewhere classified
739	Diseases of the digestive system, unspecified.	799	Other diseases of the respiratory system, unspecified
Group K	Skin and subcutaneous tissue diseases	Group N	Circulatory system diseases
741	Contact dermatitis	801	Ischaemic heart disease
742	Other and unspecified dermatitis or eczema	802	Other heart disease excluding ischaemic heart disease
758	Other diseases of skin and subcutaneous tissue, not elsewhere classified	803	Cerebrovascular disease
759	Diseases of skin and subcutaneous tissue, unspecified.	804	Arterial disease
Group L	Nervous system and sense organ diseases	805	Vibration white finger – secondary Raynaud's Disease
761	Diseases of the brain, spinal cord and peripheral nervous system	806	Hypertension
762	Diseases of nerve roots, plexuses and single nerves	807	Venous thromboembolism
763	Carpal tunnel syndrome	808	Venous disease, not elsewhere classified
764	Diseases of the conjunctiva and cornea	818	Other diseases of the circulatory system, not elsewhere classified
769	Other diseases of the eye	819	Other diseases of the circulatory system, unspecified
771	Deafness	Group O	Infectious and parasitic diseases
777	Other diseases of the ear and mastoid process	821	Intestinal infectious diseases
778	Diseases of the nervous system and sense organs, not elsewhere classified	822	Anthrax
779	Diseases of the nervous system and sense organs, unspecified	823	Brucellosis
Group M	Respiratory system diseases	824	Q-fever
781	Asthma	825	Leptospirosis
782	Legionnaires' disease	826	Other zoonoses, not elsewhere classified
783	Asbestosis	827	Protozoal diseases
784	Silicosis	828	Specified sexually transmitted diseases excluding HIV/AIDS
785	Pneumoconiosis due to coal dust	831	Hepatitis A
		832	Hepatitis B

833	Hepatitis C
834	Viral hepatitis, not elsewhere classified or unspecified
835	Human immunodeficiency virus (HIV)/ AIDS
836	Viral diseases, not classified elsewhere.
837	Fungal conditions (mycoses)
838	Meningococcal disease
847	Bird flu/Avian flu/Avian influenza
848	Infectious and parasitic diseases, not elsewhere classified
849	Infectious and parasitic diseases, unspecified
Group P	Neoplasms (cancer)
861	Malignant neoplasm of mesothelium (mesothelioma)
862	Malignant melanoma of skin
863	Other malignant neoplasm of skin
864	Malignant neoplasm of lymphatic and haematopoietic tissue
865	Carcinoma in situ of skin
866	Other malignant neoplasms and carcinomas
867	Benign neoplasm of skin
868	Other benign neoplasms
879	Neoplasm, not specified as benign or malignant
Group Q	Other diseases
941	Other diseases, not elsewhere classified
949	Unspecified diseases
Group R	Other claims
951	Exposure to substances without current injury or disease apparent
961	Damage to artificial aid(s)
999	Not known

Mapping of nature of injury/disease

TOOCS 3.1	TOOCS 1 TOOCS 2.1
Group A – Intracranial injuries	050: Intracranial injury, including concussion
Group B – Fractures	010: Fractures 020: Fracture of vertebral column with or without mention of spinal cord lesion
Group C – Wounds, lacerations, amputations and internal organ damage	060: Internal injury of chest, abdomen and pelvis 070: Traumatic amputation including enucleation of eye (loss of eyeball) 080: Open wound not involving traumatic amputation 090: Superficial injury 091: Needlestick puncture and medical sharps injury 100: Contusion with intact skin surface and crushing injury excluding those with fracture
Group D – Burn	120: Burns
Group E – Injury to nerves and spinal cord	130: Injuries to nerves and spinal cord without evidence of spinal bone injury
Group F – Traumatic joint/ligament and muscle/tendon injury	030: Dislocation 040: Sprains and strains of joints and adjacent muscles
Group G – Other injuries	110: Foreign body on external eye, in ear or nose or in respiratory, digestive or reproductive systems 140: Poisoning and toxic effects of substances 150: Effects of weather, exposure, air pressure and other external causes, not elsewhere classified 151: Electrocution or shock from electric currents 152: Traumatic deafness from air pressure or explosion 153: Effects of exposure to audio shock/audio shriek 160: Multiple injuries
Group H – Musculoskeletal and connective tissue diseases	310: Arthropathies and related disorders – disorders of the joints 320: Dorsopathies – disorders of the spinal vertebrae and intervertebral discs 330: Disorders of muscle, tendons and other soft tissues 340: Osteopathies, chondropathies and acquired musculoskeletal deformities
Group I – Mental diseases	910: Mental disorders
Group J – Digestive system diseases	450: Hernia 460: Ulcers and gastritis 480: Other diseases of the digestive system including associated glands (liver, pancreas)
Group K – Skin and subcutaneous tissue diseases	410: Contact dermatitis 420: Other and unspecified dermatitis or eczema 440: Other diseases of skin and subcutaneous tissue
Group L – Nervous system and sense organ diseases	210: Diseases of the brain, spinal cord and peripheral nervous system 220: Disorders of nerve roots, plexuses and single nerves 230: Disorders of the conjunctiva and cornea 240: Other disorders of the eye 250: Deafness 260: Other diseases of the ear and mastoid process

TOOCS 3.1	TOOCS 1 TOOCS 2.1
Group M – Respiratory system diseases	610: Asthma 620: Legionnaires' disease 630: Asbestosis 640: Pneumoconiosis due to other silica or silicates 650: Pneumoconiosis excluding asbestosis and silicosis 660: Other respiratory conditions due to substances 670: Chronic bronchitis, emphysema and allied conditions 680: Other diseases of the respiratory system
Group N – Circulatory system diseases	710: Ischaemic heart disease 720: Other heart disease excluding ischaemic heart disease 730: Cerebrovascular disease 740: Arterial disease 750: Hypertension (high blood pressure) 760: Varicose veins 780: Other diseases of the circulatory system
Group O – Infectious and parasitic diseases	510: Intestinal infectious diseases 521: Anthrax 522: Brucellosis 523: Q-fever 524: Leptospirosis 525: Other zoonoses 530: Protozoal diseases 540: Viral diseases excluding hepatitis, sexually transmitted diseases and AIDS 550: Viral hepatitis 560: Specified sexually transmitted diseases excluding AIDS 561: Human immunodeficiency virus (HIV) – AIDS 570: Mycoses 580: Other infectious and parasitic diseases 590: Meningococcal infection
Group P – Neoplasms (cancer)	810: Malignant neoplasm of pleura (mesothelioma) 820: Malignant melanoma of skin 830: Other malignant neoplasm of skin 840: Malignant neoplasm of lymphatic and haematopoietic tissue 850: Carcinoma in situ of skin 860: Other malignant neoplasms and carcinomas 870: Benign neoplasm of skin 880: Other benign neoplasms 890: Neoplasms of uncertain behaviour or unspecified nature
Group Q – Other diseases	930: Other diseases
Group R – Other claims	170: Damage to artificial aid(s) 190: Other and unspecified injuries

Breakdown agency

Group 1	Machinery and (mainly) fixed plant	44	Furniture and fittings
11	Cutting, slicing, sawing machinery	45	Other utensils
12	Crushing, pressing, rolling machinery	46	Ladders, mobile ramps and stairways, and scaffolding
13	Heating, cooking, baking equipment	49	Other non-powered equipment
14	Cooling, refrigeration plant and equipment	Group 5	Chemicals and chemical products
15	Conveyors and lifting plant	51	Nominated chemicals
16	Electrical installation	52	Other basic chemicals
17	Radiation-based equipment	53	Chemical products
18	Filling and bottling/packaging plant	Group 6	Materials and substances
19	Other plant and machinery	61	Non-metallic minerals and substances
Group 2	Mobile plant and transport	62	Other materials and objects
21	Self-propelled plant	63	Other substances
22	Semi-portable plant	Group 7	Environmental agencies
23	Other mobile plant	71	Outdoor environment
24	Road transport	72	Indoor environment
25	Rail transport	73/74	Underground environment
26	Air transport	Group 8	Animal, human and biological agencies
27	Water transport	81	Live four-legged animals
29	Other transport	82	Other live animals
Group 3	Powered equipment, tools and appliances	83	Non-living animals
31	Workshop and worksite tools and equipment	84	Human agencies
32	Kitchen and domestic equipment	85	Biological agencies
33	Office and electronic equipment	Group 9	Other and unspecified agencies
34	Garden and outdoor powered equipment	91	Non-physical agencies
35	Pressure-based equipment not covered elsewhere	99	Other and unspecified agencies
39	Other powered equipment, tools and appliances		
Group 4	Non-powered handtools, appliances and equipment		
41	Handtools, non-powered, edged		
42	Other handtools		
43	Fastening, packing and packaging equipment		

Industry – ANZSIC

Div A Agriculture, forestry and fishing

01	Agriculture
011	Nursery and floriculture production
012	Mushroom and vegetable growing
013	Fruit and tree nut growing
014	Sheep, beef cattle and grain farming
015	Other crop growing
016	Dairy cattle farming
017	Poultry farming
018	Deer farming
019	Other livestock farming
02	Aquaculture
020	Aquaculture
03	Forestry and logging
030	Forestry and logging
04	Fishing, hunting and trapping
041	Fishing
042	Hunting and trapping
05	Agriculture, forestry and fishing support services
051	Forestry support services
052	Agriculture and fishing support services

Div B Mining

06	Coal mining
060	Coal mining
07	Oil and gas extraction
070	Oil and gas extraction
08	Metal ore mining
080	Metal ore mining
09	Non-metallic mineral mining and quarrying
091	Construction material mining
099	Other non-metallic mineral mining and quarrying
10	Exploration and other mining support services
101	Exploration
109	Other mining support services

Div C Manufacturing

11	Food product manufacturing
111	Meat and meat product manufacturing
112	Seafood processing
113	Dairy product manufacturing
114	Fruit and vegetable processing
115	Oil and fat manufacturing
116	Grain mill and cereal product manufacturing
117	Bakery product manufacturing
118	Sugar and confectionery manufacturing
119	Other food product manufacturing
12	Beverage and tobacco product manufacturing
121	Beverage manufacturing
122	Cigarette and tobacco product manufacturing
13	Textile, leather, clothing and footwear manufacturing
131	Textile manufacturing
132	Leather tanning, fur dressing and leather product manufacturing
133	Textile product manufacturing
134	Knitted product manufacturing
135	Clothing and footwear manufacturing
14	Wood product manufacturing
141	Log sawmilling and timber dressing
149	Other wood product manufacturing
15	Pulp, paper and converted paper product manufacturing
151	Pulp, paper and paperboard manufacturing
152	Converted paper product manufacturing
16	Printing (including the reproduction of recorded media)
161	Printing and printing support services
162	Reproduction of recorded media

17	Petroleum and coal product manufacturing	23	Transport equipment manufacturing
	170 Petroleum and coal product manufacturing	231	Motor vehicle and motor vehicle part manufacturing
18	Basic chemical and chemical product manufacturing	239	Other transport equipment manufacturing
	181 Basic chemical manufacturing	24	Machinery and equipment manufacturing
	182 Basic polymer manufacturing	241	Professional and scientific equipment manufacturing
	183 Fertiliser and pesticide manufacturing	242	Computer and electronic equipment manufacturing
	184 Pharmaceutical and medicinal product manufacturing	243	Electrical equipment manufacturing
	185 Cleaning compound and toiletry preparation manufacturing	244	Domestic appliance manufacturing
	189 Other basic chemical product manufacturing	245	Pump, compressor, heating and ventilation equipment
19	Polymer product and rubber product manufacturing	246	Specialised machinery and equipment manufacturing
	191 Polymer product manufacturing	249	Other machinery and equipment manufacturing
	192 Natural rubber product manufacturing	25	Furniture and other manufacturing
20	Non-metallic mineral product manufacturing	251	Furniture manufacturing
	201 Glass and glass product manufacturing	259	Other manufacturing
	202 Ceramic product manufacturing		
	203 Cement, lime, plaster and concrete product manufacturing	Div D Electricity, gas, water and waste services	
	209 Other non-metallic mineral product manufacturing	26	Electricity supply
21	Primary metal and metal product manufacturing	261	Electricity generation
	211 Basic ferrous metal manufacturing	262	Electricity transmission
	212 Basic ferrous metal product manufacturing	263	Electricity distribution
	213 Basic non-ferrous metal manufacturing	264	On selling electricity and electricity market operation
	214 Basic non-ferrous metal product manufacturing	27	Gas supply
		270	Gas supply
22	Fabricated metal product manufacturing	28	Water supply, sewerage and drainage services
	221 Iron and steel forging	281	Water supply, sewerage and drainage services
	222 Structural metal product manufacturing	29	Waste collection, treatment and disposal services
	223 Metal container manufacturing	291	Waste collection services
	224 Sheet metal product manufacturing (except metal structural)	292	Waste treatment, disposal and remediation services
	229 Other fabricated metal product manufacturing		

Div E Construction

- 30 Building construction
 - 301 Residential building construction
 - 302 Non-residential building construction
- 31 Heavy and civil engineering construction
 - 310 Heavy and civil engineering construction
- 32 Construction services
 - 321 Land development and site preparation services
 - 322 Building structure services
 - 323 Building installation services
 - 324 Building completion services
 - 329 Other construction services

Div F Wholesale trade

- 33 Basic material wholesaling
 - 331 Agricultural product wholesaling
 - 332 Mineral, metal and chemical wholesaling
 - 333 Timber and hardware goods wholesaling
- 34 Machinery and equipment wholesaling
 - 341 Specialised industrial machinery and equipment wholesaling
 - 349 Other machinery and equipment wholesaling
- 35 Motor vehicle and motor vehicle parts wholesaling
 - 350 Motor vehicle and motor vehicle parts wholesaling
- 36 Grocery, liquor and tobacco product wholesaling
 - 360 Grocery, liquor and tobacco product wholesaling
- 37 Other goods wholesaling
 - 371 Textile, clothing and footwear wholesaling
 - 372 Pharmaceutical and toiletry goods wholesaling
 - 373 Furniture, floor covering and other goods wholesaling
- 38 Commission-based wholesaling
 - 380 Commission-based wholesaling

Div G Retail trade

- 39 Motor vehicle and motor vehicle parts retailing
 - 391 Motor vehicle retailing
 - 392 Motor vehicle parts and tyre retailing
- 40 Fuel retailing
 - 400 Fuel retailing
- 41 Food retailing
 - 411 Supermarket and grocery stores
 - 412 Specialised food retailing
- 42 Other store-based retailing
 - 421 Furniture, floor coverings, houseware and textile goods retailing
 - 422 Electrical and electronic goods retailing
 - 423 Hardware, building and garden supplies retailing
 - 424 Recreational goods retailing
 - 425 Clothing, footwear and personal accessory retailing
 - 426 Department stores
 - 427 Pharmaceutical and other store-based retailing
- 43 Non-store retailing and retail commission based buying
 - 431 Non-store retailing
 - 432 Retail commission-based buying and/or selling

Div H Accommodation and food services

- 44 Accommodation
 - 440 Accommodation
- 45 Food and beverage services
 - 451 Cafes, restaurants and takeaway food services
 - 452 Pubs, taverns and bars
 - 453 Clubs (hospitality)

Div I Transport, postal and warehousing

- 46 Road transport
 - 461 Road freight transport
 - 462 Road passenger transport

- 47 Rail transport
 - 471 Rail freight transport
 - 472 Rail passenger transport
- 48 Water transport
 - 481 Water freight transport
 - 482 Water passenger transport
- 49 Air and space transport
 - 490 Air and space transport
- 50 Other transport
 - 501 Scenic and sightseeing transport
 - 502 Pipeline and other transport
- 51 Postal and courier pick-up and delivery services
 - 510 Postal and courier pick-up and delivery services
- 52 Transport support services
 - 521 Water transport support services
 - 522 Airport operations and other air transport support services
 - 529 Other transport support services
- 53 Warehousing and storage services
 - 530 Warehousing and storage services
- Div J Information media and telecommunications**
- 54 Publishing (except internet and music publishing)
 - 541 Newspaper, periodical, book and directory publishing
 - 542 Software publishing
- 55 Motion picture and sound recording activities
 - 551 Motion picture and video activities
 - 552 Sound recording and music publishing
- 56 Broadcasting (except internet)
 - 561 Radio broadcasting
 - 562 Television broadcasting
- 57 Internet publishing and broadcasting
 - 570 Internet publishing and broadcasting
- 58 Telecommunications services
 - 580 Telecommunications services

- 59 Internet service providers, web search portals and data processing services
 - 591 Internet service providers and web search portals
 - 592 Data processing, web hosting and electronic information storage services
- 60 Library and other information services
 - 601 Libraries and archives
 - 602 Other information services

Div K Financial and insurance services

- 62 Finance
 - 621 Central banking
 - 622 Depository financial intermediation
 - 623 Non-depository financing
 - 624 Financial asset investing
- 63 Insurance and superannuation funds
 - 631 Life insurance
 - 632 Health and general insurance
 - 633 Superannuation funds
- 64 Auxiliary finance and insurance services
 - 641 Auxiliary finance and investment services
 - 642 Auxiliary insurance services

Div L Rental, hiring and real estate services

- 66 Rental and hiring services (except real estate)
 - 661 Motor vehicle and transport equipment rental and hiring
 - 662 Farm animal and bloodstock leasing
 - 663 Other goods and equipment rental and hiring
 - 664 Non-financial intangible assets (except copyrights) leasing
- 67 Property operators and real estate services
 - 671 Property operators
 - 672 Real estate services

Div M Professional, scientific and technical services

- 69 Professional, scientific and technical services (except computer system design and related services)
 - 691 Scientific research services
 - 692 Architectural, engineering and technical services
 - 693 Legal and accounting services
 - 694 Advertising services
 - 695 Market research and statistical services
 - 696 Management and related consulting services
 - 697 Veterinary services
 - 699 Other professional, scientific and technical services
- 70 Computer system design and related services
 - 700 Computer system design and related services

Div N Administrative and support services

- 72 Administrative services
 - 721 Employment services
 - 722 Travel agency and tour arrangement services
 - 729 Other administrative services
- 73 Building cleaning, pest control and other support services
 - 731 Building cleaning, pest control and gardening services
 - 732 Packaging services

Div O Public administration and safety

- 75 Public administration
 - 751 Central government administration
 - 752 State government administration
 - 753 Local government administration
 - 754 Justice
 - 755 Government representation
- 76 Defence
 - 760 Defence

- 77 Public order, safety and regulatory services

- 771 Public order and safety services
- 772 Regulatory services

Div P Education and training

- 80 Preschool and school education
 - 801 Preschool education
 - 802 School education
- 81 Tertiary education
 - 810 Tertiary education
- 82 Adult, community and other education
 - 821 Adult, community and other education
 - 822 Educational support services

Div Q Health care and social assistance

- 84 Hospitals
 - 840 Hospitals
- 85 Medical and other health care services
 - 851 Medical services
 - 852 Pathology and diagnostic imaging services
 - 853 Allied health services
 - 859 Other health care services
- 86 Residential care services
 - 860 Residential care services
- 87 Social assistance services
 - 871 Child care services
 - 879 Other social assistance services

Div R Arts and recreation services

- 89 Heritage activities
 - 891 Museum operation
 - 892 Parks and gardens operations
- 90 Creative and performing arts activities
 - 900 Creative and performing arts activities

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- 91 Sports and recreation activities
 - 911 Sports and physical recreation activities
 - 912 Horse and dog racing activities
 - 913 Amusement and other recreation activities
 - 92 Gambling activities
 - 920 Gambling activities

Div S Other services

- 94 Repair and maintenance
 - 941 Automotive repair and maintenance
 - 942 Machinery and equipment repair and maintenance
 - 949 Other repair and maintenance
- 95 personal and other services
 - 951 Personal care services
 - 952 Funeral, crematorium and cemetery services
 - 953 Other personal services
 - 954 Religious services
 - 955 Civic, professional and other interest group services
- 96 Private households employing staff and undifferentiated goods and service-producing activities of households for own use
 - 960 Private households employing staff and undifferentiated goods and service-producing activities of households for own use

Mapping of industry divisions

ANZSIC 2006	ANZSIC 1993
A Agriculture, forestry and fishing	A: Agriculture, forestry and fishing
B Mining	B: Mining
C Manufacturing	C: Manufacturing
D Electricity, gas, water and waste services	D: Electricity, gas and water supply
E Construction	E: Construction
F Wholesale trade	F: Wholesale trade
G Retail trade	G: Retail trade
H Accommodation and food services	H: Accommodation, cafes and restaurants
I Transport, postal and warehousing	I: Transport and storage
J Information media and telecommunications	J: Communication services
K Financial and insurance services	K: Finance and insurance
L Rental, hiring and real estate services	L: Property and business services
M Professional, scientific and technical services	
N Administrative and support services	
O Public administration and safety	M: Government administration and defence
P Education and training	N: Education
Q Health care and social assistance	O: Health and community services
R Arts and recreation services	P: Cultural and recreational services
S Other services	Q: Personal and other services

Occupation – ANZSCO

1 Managers

- 11 Chief executives, general managers and legislators
 - 111 Chief executives, general managers and legislators
- 12 Farmers and farm managers
 - 121 Farmers and farm managers
- 13 Specialist managers
 - 131 Advertising and sales managers
 - 132 Business administration managers
 - 133 Construction, distribution and production managers
 - 134 Education, health and welfare services managers
 - 135 ICT managers
 - 139 Miscellaneous specialist managers
- 14 Hospitality, retail and service managers
 - 141 Accommodation and hospitality managers
 - 142 Retail managers
 - 149 Miscellaneous hospitality, retail and service managers

2 Professionals

- 21 Arts and media professionals
 - 211 Arts professionals
 - 212 Media professionals
- 22 Business, human resource and marketing professionals
 - 221 Accountants, auditors and company secretaries
 - 222 Financial brokers and dealers, and investment advisers
 - 223 Human resource and training professionals
 - 224 Information and organisation professionals
 - 225 Sales, marketing and public relations professionals

- 23 Design, engineering, science and transport professionals
 - 231 Air and marine transport professionals
 - 232 Architects, designers, planners and surveyors
 - 233 Engineering professionals
 - 234 Natural and physical science professionals
- 24 Education professionals
 - 241 School teachers
 - 242 Tertiary education teachers
 - 249 Miscellaneous education professionals
- 25 Health professionals
 - 251 Health diagnostic and promotion professionals
 - 252 Health therapy professionals
 - 253 Medical practitioners
 - 254 Midwifery and nursing professionals
- 26 ICT professionals
 - 261 Business and systems analysts, and programmers
 - 262 Database and systems administrators, and ICT security specialists
 - 263 ICT network and support professionals
- 27 Legal, social and welfare professionals
 - 271 Legal professionals
 - 272 Social and welfare professionals

3 Technicians and trades workers

- 31 Engineering, ICT and science technicians
 - 311 Agricultural, medical and science technicians
 - 312 Building and engineering technicians
 - 313 ICT and telecommunications technicians
- 32 Automotive and engineering trades workers
 - 321 Automotive electricians and mechanics
 - 322 Fabrication engineering trades workers

	323	Mechanical engineering trades workers	44	Protective service workers
	324	Panelbeaters, and vehicle body builders, trimmers and painters	441	Defence force members, fire fighters and police
33		Construction trades workers	442	Prison and security officers
	331	Bricklayers, and carpenters and joiners	45	Sports and personal service workers
	332	Floor finishers and painting trades workers	451	Personal service and travel workers
	333	Glaziers, plasterers and tilers	452	Sports and fitness workers
	334	Plumbers	5	Clerical and administrative workers
34		Electrotechnology and telecommunications trades workers	51	Office managers and program administrators
	341	Electricians	511	Contract, program and project administrators
	342	Electronics and telecommunications trades workers	512	Office and practice managers
35		Food trades workers	52	Personal assistants and secretaries
	351	Food trades workers	521	Personal assistants and secretaries
36		Skilled animal and horticultural workers	53	General clerical workers
	361	Animal attendants and trainers, and shearers	531	General clerks
	362	Horticultural trades workers	532	Keyboard operators
39		Other technicians and trades workers	54	Inquiry clerks and receptionists
	391	Hairdressers	541	Call or contact centre information clerks
	392	Printing trades workers	542	Receptionists
	393	Textile, clothing and footwear trades workers	55	Numerical clerks
	394	Wood trades workers	551	Accounting clerks and bookkeepers
	399	Miscellaneous technicians and trades workers	552	Financial and insurance clerks
4		Community and personal service workers	56	Clerical and office support workers
41		Health and welfare support workers	561	Clerical and office support workers
	411	Health and welfare support workers	59	Other clerical and administrative workers
42		Carers and aides	591	Logistics clerks
	421	Child carers	599	Miscellaneous clerical and administrative workers
	422	Education aides	6	Sales workers
	423	Personal carers and assistants	61	Sales representatives and agents
43		Hospitality workers	611	Insurance agents and sales representatives
	431	Hospitality workers	612	Real estate sales agents
			62	Sales assistants and salespersons
			621	Sales assistants and salespersons

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- 63 Sales support workers
 - 631 Checkout operators and office cashiers
 - 639 Miscellaneous sales support workers
 - 7 Machinery operators and drivers**
 - 71 Machine and stationary plant operators
 - 711 Machine operators
 - 712 Stationary plant operators
 - 72 Mobile plant operators
 - 721 Mobile plant operators
 - 73 Road and rail drivers
 - 731 Automobile, bus and rail drivers
 - 732 Delivery drivers
 - 733 Truck drivers
 - 74 Storepersons
 - 741 Storepersons
 - 8 Labourers**
 - 81 Cleaners and laundry workers
 - 811 Cleaners and laundry workers
 - 82 Construction and mining labourers
 - 821 Construction and mining labourers
 - 83 Factory process workers
 - 831 Food process workers
 - 832 Packers and product assemblers
 - 839 Miscellaneous factory process workers
 - 84 Farm, forestry and garden workers
 - 841 Farm, forestry and garden workers
 - 85 Food preparation assistants
 - 851 Food preparation assistants
 - 89 Other labourers
 - 891 Freight handlers and shelf fillers
 - 899 Miscellaneous labourers

Appendix D: Summary of changes

Legislative changes influencing workers compensation claims and cost statistics since 2004/05:

The following is a summary of legislative changes that influence claims and costs reported in this edition of the statistical bulletin. Refer to past editions of the statistical bulletin for information on legislative changes impacting prior years.

2004/05

Workers Compensation Legislation Amendment Act 2004 No 56

Assented to 6 July 2004. This Act amended the *Workers Compensation Act 1987*, the *Workplace Injury Management and Workers Compensation Act 1998*, the *Sporting Injuries Insurance Act 1978* and the *Workers Compensation Amendment (Insurance Reform) Act 2003* to make further provision for funds investment, insurance policies, appeals, self-insurers and assessment of sporting injuries.

The provisions relating to compensation for domestic assistance, security for self-insurer obligations, appeals against decisions of arbitrators and sporting injuries compensation commenced on 7 July 2004. The remaining provisions, relating to the Workers Compensation Insurance Fund Investment Board, commenced on 16 February 2005.

Workers Compensation and Other Legislation Amendment Act 2004 No 111

This Act made a number of miscellaneous amendments to legislation dealing with workers compensation and occupational health and safety.

Assented to and commenced on 15 December 2004.

Workers Compensation Amendment (Medical Reports) Regulation 2004 No 623

This Regulation amended the *Workers Compensation Regulation 2003* to limit the medical reports that may be disclosed to approved medical specialists in connection with a claim.

Commenced on 3 September 2004.

2005/06

Workers Compensation Amendment (Premiums Review) Regulation 2005

This Regulation amended the *Workers Compensation Regulation 2003* by prescribing amounts as the excess that an employer must repay to a workers compensation insurer after a weekly compensation claim is paid to an injured worker. The Regulation also provides for insurance premiums to be paid in instalments.

Commenced on 31 December 2005.

2006/07

Workers Compensation Amendment (Permanent Impairment Benefits) Act 2006 No 98

This Act provided for a 10 per cent increase in dollar terms, to the lump sum benefits paid to workers for permanent impairment under section 66 of the *Workers Compensation Act 1987*. The increased benefits apply to a worker who suffers a permanent impairment from an injury sustained on or after 1 January 2007. The maximum amount payable under section 66 was increased from \$210,000 to \$231,000 for spinal injuries and from \$200,000 to \$220,000 for all other types of permanent impairment.

Assented to 27 November 2006. Commenced 1 January 2007.

Workers Compensation Amendment (Transitional) Regulation 2007

This Regulation amended the *Workers Compensation Regulation 2003* to allow workers whose proceedings for common law damages had been discontinued or struck out because they were commenced within the six months immediately prior to the commencement of amendments to the workers compensation legislation in 2001 to claim lump sum compensation and, in certain cases, work injury damages as if the workers had been injured after the commencement of the 2001 amendments.

Commenced on 23 February 2007.

2008/09

Workers Compensation Legislation Amendment (Benefits) Act 2008

This act made various amendments to the *Workers Compensation Act 1987* and the *Workers Compensation (Bush Fire, Emergency and Rescue Services) Act 1987*.

It amended the former Act in relation to the death benefits payable under it, as well as making legislative provision for the introduction of the new retro-paid premium loss method of calculating the premiums payable by certain large employers.

It also amended the base index number provided for in that Act.

It amended the *Workers Compensation (Bush Fire, Emergency and Rescue Services) Act 1987* in relation to the appointment of compensation payable for an injury suffered by, or the death of, persons covered by the Act.

The Act was assented to on 10 December 2008 and commenced on assent.

2011/12 and 2012/13

Workers Compensation Legislation Amendment Act 2012 (NSW)

An extensive package of reforms was passed on the 22 June 2012. Key elements of the reforms included changes to:

Exclusions:

- Tightening in the definition of journey claim to require a real and substantial connection between employment and accident or incident for any claim where the injury was received on or after 19 June 2012.
- Heart attacks, strokes and disease to only be compensable if employment was the main contributing factor to the onset or aggravation of the condition for injuries occurring on or after 19 June 2012.
- The entitlement for family members of deceased or injured workers to make nervous shock claims on an employer liable to pay compensation for a work related incident was removed.

Statutory lump sums for permanent impairment (section 66):

- Introduction of a physical injury threshold to access benefits of 10 per cent whole person impairment (WPI) for 'claims made' on or after 19 June 2012. The threshold for physiological injury remained at 15 per cent WPI.

Statutory lump sums for pain and suffering (section 67):

- Elimination of lump sums for pain and suffering for 'claims made' on or after 19 June 2012.

Weekly benefits:

- Pre-injury average weekly earnings (PIAWE) to be calculated based on the worker's actual earnings in the period prior to injury, rather than the current method of paying either the base award rate or 80 per cent of average weekly earnings at the time of injury.
- PIAWE to include overtime and other allowances in the calculation of weekly benefits for the first 12 months of incapacity. Thereafter pre-injury earnings to exclude overtime and other allowances.

- The maximum weekly compensation amount was set at \$1838.70 (indexed).
- Total incapacity benefits to be:
 - During the first 13 weeks of incapacity: 95 per cent of PIAWE
 - From week 14: 80 per cent of PIAWE
- Partially incapacity benefits to be:
 - During the first 13 weeks: make up pay which together with actual post injury earnings adds up to 95 per cent of PIAWE.
 - From weeks 14 to 130
- Actually working 15 hours or more per week: make up pay which together with actual post injury earnings adds up to 95 per cent of PIAWE.
- Working less than 15 hours per week: make up pay which together with actual post injury earnings adds up to 80 per cent of PIAWE.
 - For week 130+
- Working 15 hours or more per week: make up pay which together with actual post injury earnings adds up to 80 per cent of PIAWE.
- Working less than 15 hours per week: no benefit is paid.
- Five year limitation:
 - Claims with a WPI assessment less than 20 per cent cease entitlement to weekly benefits after five years.
- Transitional provisions for existing claims on weekly benefits:
 - Revised weekly benefit entitlements to assume a PIAWE amount of \$906.25.
 - The five year limitation period commenced from the Date of Commencement of the relevant sections of the Amendment Act.
 - Work Capacity Assessments to be introduced progressively for existing claimants from the Date of Commencement. Prior benefit entitlements to continue until Work Capacity Assessments have occurred and relevant notice periods met. The exception was severe claims (those with WPI assessments greater than 30 per cent), which immediately moved to the post reform benefit regime from the date of commencement.

Medical benefits:

- Payment for medical and medical related treatment to cease whichever is the later of:
 - 12 months after the claim for compensation is made, or
 - 12 months after the last payment of weekly benefits.
- Increased approval and regulatory making powers for the NSW Government.

Dispute management:

- Claimants are required to fund their own legal costs in most disputes.
- Disputes concerning work capacity decisions will be resolved by a separate process and not involve the Workers Compensation Commission.

Commutations:

- Provide the NSW Government with the regulatory power to define other classes or characteristics of claims which can then be considered for commutations.
- Worker can waive their right to obtain independent legal advice and independent financial advice prior to entering into a commutation agreement.

Date of commencement:

The commencement date of the new weekly and medical benefit regime was from:

- 1 January 2013 for existing claims.
- 17 September 2012 for existing seriously injured claimants.
- 1 October 2012 for newly incurred claims.

2014/15

Workers Compensation Amendment (Existing Claims) Regulation 2014

On 3 September 2014, the *Workers Compensation Amendment (Existing Claims) Regulation 2014* was issued and made changes to the application of certain amendments of the June 2012 Reforms to claims made before 1 October 2012:

Medical compensation:

- Access to medical compensation for workers with Whole Person Impairment (WPI) assessed between 21 per cent to 30 per cent to continue until retirement age.
- Access to medical aid equipment and home and vehicle modifications and related treatment will continue until retirement age. (**Note:** seriously injured workers with a WPI above 30 per cent continue to have access to these benefits for life).
- Clarification to the entitlement to a 'second surgery' period for workers where the initial surgery requires a second surgery falling outside 12 month Medical cap.

Weekly compensation:

- Workers continue to be eligible for weekly payments until a disputed work capacity assessment and/or decision has been resolved
- Weekly payments until one year after retirement age for existing claims were restored.

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Tables 1: Major Employment Injuries

1.1 Nature of occurrence: 2012/13 to 2013/14

Year	Occupational diseases	Workplace injuries	Other work-related injuries	Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
							Total	Average	Median	Total \$'000	Average \$	Median \$
Males												
2012/13	4,283	17,964	212	22,459	13.3	7.0	206,180	10.3	3.7	412,746	18,378	8,988
2013/14	4,188	16,013	147	20,348	12.0	6.3	183,729	10.2	3.7	398,731	19,596	9,808
Females												
2012/13	2,344	8,624	152	11,120	7.2	5.1	113,547	10.4	3.6	149,346	13,430	7,734
2013/14	2,085	7,611	82	9,778	6.2	4.4	96,784	10.1	3.3	142,594	14,583	8,268
Persons												
2012/13	6,627	26,588	364	33,579	10.4	6.2	319,727	10.3	3.6	562,092	16,739	8,565
2013/14	6,273	23,624	229	30,126	9.2	5.5	280,513	10.1	3.6	541,325	17,969	9,279

a. Inc. (Incidence rate) is the number of injuries per 1000 employees

b. Frequency rate is the number of injuries per million hours worked

c. Time lost is included only for temporary disability cases resulting in less than three years off work

Tables 1: Major Employment Injuries

1.2 Nature of occurrence by extent of severity: 2012/13 to 2013/14

Workplace injuries												
Year	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Time lost (weeks) (b)			Gross incurred cost (GIC)		
			6 months and over	Less than 6 months			Total	Average	Median	Total \$'000	Average \$	Median \$
Males												
2012/13	56	599	1,876	15,433	17,964	10.7	168,135	9.7	3.3	316,797	17,635	8,042
2013/14	42	461	1,700	13,810	16,013	9.4	151,487	9.8	3.4	307,284	19,190	9,161
Females												
2012/13	2	91	852	7,679	8,624	5.6	76,787	9.0	2.9	102,593	11,896	6,400
2013/14	4	67	759	6,781	7,611	4.9	68,213	9.0	2.9	94,216	12,379	7,068
Persons												
2012/13	58	690	2,728	23,112	26,588	8.3	244,922	9.5	3.1	419,390	15,774	7,491
2013/14	46	528	2,459	20,591	23,624	7.2	219,699	9.5	3.3	401,500	16,995	8,367

Other work-related injuries												
Year	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Time lost (weeks) (b)			Gross incurred cost (GIC)		
			6 months and over	Less than 6 months			Total	Average	Median	Total \$'000	Average \$	Median \$
Males												
2012/13	12	10	25	165	212	0.1	2,117	11.1	3.4	8,552	40,338	10,438
2013/14	4	3	18	122	147	0.1	1,587	11.3	4.3	4,201	28,576	13,782
Females												
2012/13	3	7	15	127	152	0.1	1,517	10.7	4.4	2,487	16,364	11,745
2013/14	0	2	9	71	82	0.1	671	8.4	2.9	6,973	85,037	7,726
Persons												
2012/13	15	17	40	292	364	0.1	3,634	10.9	4.2	11,039	30,327	10,795
2013/14	4	5	27	193	229	0.1	2,258	10.3	4.0	11,174	48,794	12,133

Tables 1: Major Employment Injuries

1.2 Nature of occurrence by extent of severity: 2012/13 to 2013/14 (continued)

Occupational diseases												
Year	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Time lost (weeks) (b)			Gross incurred cost (GIC)		
			6 months and over	Less than 6 months			Total	Average	Median	Total \$'000	Average \$	Median \$
Males												
2012/13	28	1,654	434	2,167	4,283	2.5	35,928	13.8	6.0	87,397	20,406	13,035
2013/14	15	1,752	397	2,024	4,188	2.5	30,655	12.7	5.3	87,246	20,832	12,286
Females												
2012/13	2	140	466	1,736	2,344	1.5	35,244	16.0	7.6	44,266	18,885	13,546
2013/14	2	136	358	1,589	2,085	1.3	27,901	14.3	6.0	41,405	19,859	13,340
Persons												
2012/13	30	1,794	900	3,903	6,627	2.1	71,172	14.8	6.7	131,663	19,868	13,248
2013/14	17	1,888	755	3,613	6,273	1.9	58,556	13.4	5.6	128,651	20,509	12,674

Employment injuries												
Year	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Time lost (weeks) (b)			Gross incurred cost (GIC)		
			6 months and over	Less than 6 months			Total	Average	Median	Total \$'000	Average \$	Median \$
Males												
2012/13	96	2,263	2,335	17,765	22,459	13.3	206,180	10.3	3.7	412,746	18,378	8,988
2013/14	61	2,216	2,115	15,956	20,348	12.0	183,729	10.2	3.7	398,731	19,596	9,808
Females												
2012/13	7	238	1,333	9,542	11,120	7.2	113,547	10.4	3.6	149,346	13,430	7,734
2013/14	6	205	1,126	8,441	9,778	6.2	96,784	10.1	3.3	142,594	14,583	8,268
Persons												
2012/13	103	2,501	3,668	27,307	33,579	10.4	319,727	10.3	3.6	562,092	16,739	8,565
2013/14	67	2,421	3,241	24,397	30,126	9.2	280,513	10.1	3.6	541,325	17,969	9,279

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees

b. Time lost is included only for temporary disability cases resulting in less than three years off work

Tables 1: Major Employment Injuries

1.3 Age statistics: Number, incidence, time lost and cost: 2013/14

Age	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			6 months and over	Less than 6 months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
15-19	0	14	51	996	1,061	5.4	6.0	6,632	6.3	2.6	10,277	9,687	4,166
20-24	7	57	188	2,388	2,640	7.4	5.0	19,710	7.7	2.9	36,820	13,947	6,133
25-29	7	70	248	2,390	2,715	6.9	3.9	22,883	8.7	3.0	56,620	20,855	7,945
30-34	2	80	297	2,530	2,909	7.5	4.3	26,419	9.3	3.3	46,279	15,909	9,020
35-39	4	146	341	2,506	2,997	8.6	4.8	28,994	10.2	3.7	51,821	17,291	9,921
40-44	11	144	455	2,980	3,590	9.7	5.3	37,690	11.0	3.7	64,041	17,839	10,643
45-49	8	262	463	2,880	3,613	10.6	5.9	37,722	11.3	4.0	73,879	20,448	10,517
50-54	7	329	424	3,080	3,840	11.1	6.3	37,077	10.6	3.7	69,112	17,998	10,479
55-59	8	520	394	2,507	3,429	12.6	7.2	32,058	11.1	3.9	62,698	18,285	10,039
60-64	5	493	288	1,571	2,357	15.2	9.5	23,152	12.5	4.4	49,573	21,032	10,343
65+	8	306	91	560	965	10.0	7.6	8,104	12.4	6.1	20,150	20,881	10,849
Not stated and other	0	0	1	9	10	n.a.	n.a.	72	7.2	1.4	54	5,440	765
Total	67	2,421	3,241	24,397	30,126	9.2	5.5	280,513	10.1	3.6	541,325	17,969	9,279

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees

b. Frequency rate is the number of injuries per million hours worked

c. Time lost is included only for temporary disability cases resulting in less than three years off work

n.a. Not applicable

Tables 1: Major Employment Injuries

1.4 Time lost and cost for temporary disability cases only: 2013/14

Time lost	Temporary injuries		Time lost (weeks) (a)		Gross incurred cost (GIC)	
	Number of injuries	Per cent of total	Total weeks	Per cent of total	Total \$'000	Per cent of total
Persons						
Up to 1 week	6,323	22.9	2,379	0.8	58,029	13.2
Over 1 week to 2 weeks	4,128	14.9	6,511	2.3	24,445	5.6
Over 2 weeks to 4 weeks	4,276	15.5	12,703	4.5	38,837	8.8
Over 4 weeks to 26 weeks	9,670	35.0	105,878	37.7	181,936	41.4
Over 26 weeks	3,204	11.6	153,044	54.6	121,312	27.6
Not stated	37	0.1	n.a.	n.a.	14,629	3.3
Total	27,638	100.0	280,513	100.0	439,188	100.0
						15,891

a. Time lost is included only for temporary disability cases resulting in less than three years off work

Tables 1: Major Employment Injuries

1.5 Industry statistics: Number, incidence, time lost and cost: 2013/14

Industry	Fatal	Permanent disability	Persons				Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Temporary disability		Total	Average			Median	Total \$'000	Average \$	Median \$		
			6 months and over	Less than 6 months										
Agriculture, forestry and fishing	5	44	122	862	1,033	19.2	9.6	11,128	11.3	5.6	34,083	32,994	10,514	
Agriculture	3	33	103	686	825	18.6	9.2	9,329	11.8	5.7	29,253	35,458	10,929	
Aquaculture	0	0	1	2	3	**	**	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	
Forestry and logging	1	7	3	41	52	68.0*	36.4*	331	7.5	3.6	1,588	30,531	6,894	
Fishing, hunting and trapping	0	1	1	7	9	**	10.1*	95	11.8	8.9	198	21,997	14,551	
Agriculture, forestry and fishing support services	1	3	14	126	144	18.2	10.0	1,302	9.3	4.7	3,008	20,891	8,166	
Mining	8	387	30	457	882	21.5	10.0	3,420	7.0	2.6	18,746	21,254	8,025	
Coal mining	5	339	12	339	695	27.6	13.5	1,877	5.3	2.3	14,661	21,096	7,475	
Oil and gas extraction	0	1	0	2	3	0.8	0.4	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	
Metal ore mining	1	12	6	23	42	7.3	2.9	475	16.4	11.7	1,021	24,318	21,221	
Non-metallic mineral mining and quarrying	1	29	8	74	112	86.0	31.8*	720	8.8	2.1	1,678	14,978	9,038	
Exploration and other mining support services	1	6	4	19	30	6.0	3.0	346	15.0	7.9	1,368	45,603	24,684	
Manufacturing	5	618	416	3,019	4,058	15.9	8.4	36,376	10.6	4.0	75,981	18,724	9,808	
Food product manufacturing	0	60	72	685	817	13.8	7.7	6,572	8.7	3.0	10,929	13,377	7,860	
Beverage and tobacco product manufacturing	0	9	15	50	74	7.5	4.1	966	14.9	2.9	1,214	16,404	8,003	
Textile, leather, clothing and footwear manufacturing	0	17	4	38	59	6.9	3.4	448	10.7	6.2	1,051	17,815	12,689	
Wood product manufacturing	0	23	28	280	331	22.0	11.2	2,983	9.7	4.6	5,063	15,295	9,626	
Pulp, paper and converted paper product manufacturing	0	9	10	47	66	19.4	9.9	724	12.7	5.9	1,069	16,200	13,396	
Printing (including the reproduction of recorded media)	0	21	8	71	100	6.4	3.3	859	10.9	4.0	1,548	15,481	8,410	
Petroleum and coal product manufacturing	0	6	5	17	28	23.5*	11.6*	420	19.1	7.6	682	24,341	19,718	
Basic chemical and chemical product manufacturing	1	31	17	115	164	9.6	5.3	1,421	10.8	5.1	2,942	17,941	11,914	
Polymer product and rubber product manufacturing	0	10	15	54	79	10.1	5.6	1,014	14.7	4.1	2,288	28,958	12,293	
Non-metallic mineral product manufacturing	0	69	43	226	338	35.3	18.5	3,344	12.4	6.7	11,684	34,567	12,623	
Primary metal and metal product manufacturing	1	114	13	90	218	9.9	5.1	1,276	12.4	3.4	5,078	23,295	7,833	
Fabricated metal product manufacturing	0	90	54	509	653	45.6	24.6	5,050	9.0	3.6	11,152	17,078	9,840	
Transport equipment manufacturing	0	59	31	227	317	21.3	10.9	2,755	10.7	3.6	5,898	18,606	8,594	
Machinery and equipment manufacturing	3	77	62	452	594	14.1	7.3	5,691	11.1	4.3	11,079	18,651	10,091	
Furniture and other manufacturing	0	23	39	158	220	15.3	7.9	2,853	14.5	6.6	4,305	19,568	12,505	

Tables 1: Major Employment Injuries

1.5 Industry statistics: Number, incidence, time lost and cost: 2013/14 (continued)

Industry	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)			
			6 months and over	Less than 6 months				Total	Average	Median	Total \$'000	Average \$	Median \$	
Persons														
Electricity, gas, water and waste services	2	52	32	238	324	8.2	4.2	2,602	9.6	2.3	8,562	26,427	13,451	
Electricity supply	1	35	3	63	102	5.5	2.8	286	4.3	0.6	3,822	37,469	16,995	
Gas supply	0	1	0	4	5	1.8	0.9	12	3.0	1.6	102	20,312	14,879	
Water supply, sewerage and drainage services	0	3	2	22	27	3.6	1.9	187	7.8	2.6	492	18,209	8,731	
Waste collection, treatment and disposal services	1	13	27	149	190	18.2	9.3	2,117	12.0	3.7	4,147	21,828	12,225	
Construction	5	317	413	2,491	3,226	14.4	7.1	34,494	11.9	4.7	72,412	22,446	11,484	
Building construction	2	77	119	615	813	11.4	5.5	9,369	12.8	5.5	16,203	19,930	12,598	
Heavy and civil engineering construction	1	79	40	296	416	18.2	8.4	3,600	10.7	3.9	7,275	17,489	9,915	
Construction services	2	161	254	1,580	1,997	15.5	7.8	21,525	11.7	4.6	48,933	24,503	11,685	
Wholesale trade	5	75	148	981	1,209	9.1	4.8	12,392	11.0	4.1	23,075	19,086	10,955	
Basic material wholesaling	2	15	23	183	223	6.1	3.2	1,910	9.3	3.6	4,896	21,954	9,705	
Machinery and equipment wholesaling	1	34	31	249	315	8.1	4.0	2,984	10.7	4.0	4,601	14,606	9,920	
Motor vehicle and motor vehicle parts wholesaling	0	2	12	67	81	14.7	8.2	944	11.9	3.4	1,544	19,062	13,809	
Grocery, liquor and tobacco product wholesaling	1	9	38	237	285	16.3	9.3	2,858	10.4	4.3	5,250	18,422	10,913	
Other goods wholesaling	1	15	44	237	297	9.2	5.0	3,628	12.9	4.9	6,572	22,129	11,282	
Commission-based wholesaling	0	0	0	8	8	4.6	2.8*	68	8.5	5.1	212	26,529	19,660	
Retail trade	3	58	228	2,045	2,334	6.4	4.6	18,700	8.2	2.0	39,149	16,773	9,053	
Motor vehicle and motor vehicle parts retailing	0	16	38	215	269	6.9	3.8	2,955	11.7	4.3	3,994	14,847	8,842	
Fuel retailing	0	1	6	39	46	5.2	3.2	409	9.1	1.9	503	10,924	6,261	
Food retailing	1	16	42	885	944	8.2	6.2	3,999	4.3	0.0	13,359	14,152	9,648	
Other store-based retailing	2	24	139	883	1,048	5.3	4.0	11,044	10.8	3.6	20,875	19,918	8,666	
Non-store retailing and retail commission-based buying and/or selling	0	1	3	23	27	4.7	2.8	293	11.3	2.1	419	15,511	12,703	
Accommodation and food services	3	47	158	1,725	1,933	7.3	5.7	15,386	8.2	2.9	24,684	12,770	6,038	
Accommodation	1	7	33	351	392	11.6	7.7	3,278	8.5	2.8	4,696	11,979	5,239	
Food and beverage services	2	40	125	1,374	1,541	6.7	5.4	12,108	8.1	2.9	19,988	12,971	6,149	
Transport, postal and warehousing	9	197	294	2,002	2,502	16.5	9.2	24,246	10.6	3.7	50,661	20,248	10,976	
Road transport	8	69	137	827	1,041	19.2	9.6	11,307	11.7	4.6	26,718	25,666	12,453	
Rail transport	0	52	5	139	196	14.1	7.6	705	4.9	1.9	4,315	22,014	10,406	
Water transport	0	1	4	12	17	6.9	2.9	276	17.3	9.4	343	20,192	14,100	
Air and space transport	0	17	31	159	207	12.6	7.7	2,401	12.6	4.6	2,767	13,365	7,089	

Tables 1: Major Employment Injuries

1.5 Industry statistics: Number, incidence, time lost and cost: 2013/14 (continued)

Industry	Fatal	Permanent disability	Persons				Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Temporary disability		Total	Total			Average	Median	Total \$'000	Average \$	Median \$	
			6 months and over	Less than 6 months										
Other transport	1	5	10	55	71	32.5	22.8*	859	13.2	4.4	1,017	14,329	9,087	
Postal and courier pick-up and delivery services	0	4	30	152	186	6.7	4.3	2,210	12.1	5.4	3,133	16,845	10,670	
Transport support services	0	38	61	373	472	29.4	16.9	4,842	11.2	4.0	7,414	15,707	9,555	
Warehousing and storage services	0	11	16	285	312	17.4	10.0	1,646	5.5	0.6	4,954	15,878	10,953	
Information media and telecommunications	0	8	19	157	184	3.4	1.8	1,814	10.3	4.4	3,204	17,411	10,797	
Publishing (except internet and music publishing)	0	6	4	31	41	3.8	2.0	398	11.4	4.9	828	20,203	10,713	
Motion picture and sound recording activities	0	1	3	37	41	4.8	2.7	349	8.7	3.7	660	16,092	10,320	
Broadcasting (except internet)	0	1	2	15	18	2.0	1.1	175	10.3	4.3	310	17,195	8,786	
Telecommunications services	0	0	5	52	57	2.7	1.3	549	9.6	5.7	845	14,823	12,488	
Internet service providers, web search portals and data processing services	0	0	2	8	10	5.8	3.1*	189	18.9	12.6	223	22,297	21,730	
Library and other information services	0	0	3	14	17	5.3	4.2*	154	9.1	1.3	338	19,892	8,146	
Financial and insurance services	0	13	36	160	209	1.4	0.7	2,547	13.0	4.1	4,009	19,180	12,937	
Finance	0	5	12	70	87	1.2	0.6	755	9.2	2.4	1,669	19,186	12,683	
Insurance and superannuation funds	0	2	11	54	67	2.2	1.2	881	13.6	5.0	1,122	16,742	11,027	
Auxiliary finance and insurance services	0	6	13	36	55	1.3	0.6	911	18.6	5.7	1,218	22,139	14,963	
Rental, hiring and real estate services	3	14	41	202	260	4.1	2.2	3,059	12.6	5.7	4,643	17,859	11,242	
Rental and hiring services (except real estate)	0	9	27	122	158	13.0	7.7	1,928	12.9	6.7	2,633	16,662	12,941	
Property operators and real estate services	3	5	14	80	102	2.0	1.0	1,131	12.0	5.1	2,011	19,715	7,956	
Professional, scientific and technical services	1	35	82	354	472	1.8	1.0	6,047	13.9	5.6	10,031	21,253	12,051	
Professional, scientific and technical services (except computer system design and related services)	0	30	69	310	409	2.0	1.1	5,161	13.6	5.4	8,023	19,615	11,445	
Computer system design and related services	1	5	13	44	63	1.1	0.5	886	15.5	5.9	2,009	31,882	16,976	
Administrative and support services	1	46	117	768	932	7.1	4.4	9,850	11.1	4.6	13,890	14,903	8,478	
Administrative services	0	16	58	373	447	4.8	2.8	4,545	10.5	4.0	6,544	14,639	8,210	
Building cleaning, pest control and other support services	1	30	59	395	485	12.7	9.1	5,305	11.7	5.3	7,346	15,147	8,664	
Public administration and safety	2	267	234	2,252	2,755	15.9	9.4	20,701	8.3	2.1	50,947	18,492	9,932	
Public administration	1	194	85	1,002	1,282	10.9	6.5	7,435	6.8	1.7	22,061	17,208	8,506	
Defence	0	0	9	17	26	3.6	1.9	561	21.6	15.4	382	14,711	12,894	
Public order, safety and regulatory services	1	73	140	1,233	1,447	30.1	17.4	12,705	9.3	2.9	28,503	19,698	11,162	

Tables 1: Major Employment Injuries

1.5 Industry statistics: Number, incidence, time lost and cost: 2013/14 (continued)

Industry	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			6 months and over	Less than 6 months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
Education and training	1	34	157	1,319	1,511	5.3	3.4	15,603	10.6	3.3	23,083	15,277	10,024
Preschool and school education	1	20	127	978	1,126	6.6	4.1	12,261	11.1	3.3	16,699	14,831	9,938
Tertiary education	0	12	18	258	288	4.1	2.7	2,332	8.4	3.2	4,748	16,487	10,790
Adult, community and other education	0	2	12	83	97	2.1	1.6	1,010	10.6	3.9	1,636	16,861	9,584
Health care and social assistance	4	81	456	3,790	4,331	9.9	6.7	40,575	9.6	3.1	52,116	12,033	6,836
Hospitals	1	44	130	1,377	1,552	13.4	8.7	12,989	8.6	2.9	18,149	11,694	7,105
Medical and other health care services	0	22	127	567	716	5.5	3.6	9,340	13.5	4.6	11,115	15,524	8,785
Residential care services	2	13	173	1,476	1,664	20.8	15.4	15,642	9.5	3.3	17,594	10,573	5,775
Social assistance services	1	2	26	370	399	3.6	2.5	2,604	6.6	2.3	5,259	13,179	7,216
Arts and recreation services	1	8	48	500	557	9.4	7.4	4,468	8.2	2.8	8,402	15,084	8,071
Heritage activities	0	2	12	61	75	6.5	5.5	776	10.6	2.9	900	11,999	5,398
Creative and performing arts activities	0	0	7	36	43	6.8	3.6	538	12.5	3.4	729	16,945	11,353
Sports and recreation activities	1	6	29	379	415	12.0	10.4	3,126	7.7	2.9	6,329	15,251	8,788
Gambling activities	0	0	0	24	24	3.4	2.3	29	1.2	0.0	444	18,514	12,420
Other services	3	86	210	1,075	1,374	10.4	6.0	17,106	13.3	5.7	23,042	16,770	9,885
Repair and maintenance	1	48	39	398	486	7.8	4.0	4,085	9.3	3.7	7,627	15,693	9,455
Personal and other services	2	36	166	668	872	12.9	8.4	12,748	15.3	7.0	15,109	17,327	10,052
Private households employing staff and undifferentiated goods- and service-producing activities of households for own use	0	2	5	9	16	5.8	4.7*	273	19.5	12.4	306	19,130	11,204
Not stated and other	6	34	0	0	40	n.a.	n.a.	0	0.0	0.0	605	15,133	0
Total	67	2,421	3,241	24,397	30,126	9.2	5.5	280,513	10.1	3.6	541,325	17,969	9,279

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees

b. Frequency rate is the number of injuries per million hours worked

c. Time lost is included only for temporary disability cases resulting in less than three years off work

n.a. Not applicable

* Estimate has a Relative Standard Error (RSE) of 25% to 50% and should be used with caution

** Estimate has a Relative Standard Error (RSE) greater than 50% and is too unreliable for use

Tables 1: Major Employment Injuries

1.6 Occupation statistics: Number, incidence, time lost and cost: 2013/14

Occupation	Fatal	Permanent disability	Persons				Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Temporary disability		Total	Average			Median	Total \$'000	Average \$	Median \$		
			6 months and over	Less than 6 months										
Managers	12	82	242	1,230	1,566	3.9	1.8	18,795	12.8	5.4	45,784	29,236	12,275	
Chief executives, general managers and legislators	4	15	60	220	299	7.4	3.2	4,304	15.4	6.9	14,030	46,924	17,598	
Farmers and farm managers	1	2	18	148	169	9.7	4.0	1,809	10.9	5.9	2,410	14,258	10,183	
Specialist managers	6	52	117	463	638	3.2	1.5	8,284	14.3	6.2	14,322	22,448	13,407	
Hospitality, retail and service managers	1	13	47	399	460	3.4	1.7	4,398	9.9	3.3	15,023	32,658	9,855	
Professionals	2	117	444	2,683	3,246	4.2	2.4	37,391	12.0	3.9	51,427	15,843	9,698	
Arts and media professionals	0	4	9	66	79	3.4	1.9	828	11.0	4.4	1,634	20,680	12,604	
Business, human resource and marketing professionals	0	38	172	540	750	3.9	2.0	12,516	17.6	6.6	12,541	16,721	10,906	
Design, engineering, science and transport professionals	0	38	59	365	462	4.7	2.5	4,660	11.0	3.1	7,213	15,612	8,402	
Education professionals	1	16	90	731	838	4.8	3.0	8,831	10.8	3.0	13,200	15,752	10,678	
Health professionals	0	16	87	815	918	6.1	4.0	8,079	9.0	3.0	12,343	13,446	7,712	
ICT professionals	1	3	9	42	55	0.7	0.3	657	12.9	5.4	1,763	32,051	15,114	
Legal, social and welfare professionals	0	2	18	124	144	2.5	1.4	1,820	12.8	5.8	2,733	18,981	11,751	
Technicians and trades workers	5	629	520	4,315	5,469	13.2	7.0	46,468	9.6	3.6	96,938	17,725	9,182	
Engineering, ICT and science technicians	0	64	29	236	329	4.8	2.6	2,467	9.3	3.7	5,475	16,641	8,471	
Automotive and engineering trades workers	2	239	128	1,015	1,384	14.4	7.2	11,369	9.9	3.6	25,344	18,312	9,017	
Construction trades workers	1	126	140	1,000	1,267	19.9	10.0	12,300	10.8	4.9	26,304	20,761	10,789	
Electrotechnology and telecommunications trades workers	1	90	39	442	572	9.8	4.8	4,258	8.9	3.6	12,755	22,300	10,875	
Food trades workers	0	15	47	600	662	12.8	7.2	4,685	7.2	2.3	7,143	10,790	5,993	
Skilled animal and horticultural workers	0	18	43	430	491	17.2	10.9	4,011	8.5	3.7	7,221	14,706	8,063	
Other technicians and trades workers	1	77	94	592	764	16.7	9.6	7,377	10.8	3.6	12,695	16,617	9,787	
Community and personal service workers	5	108	491	4,363	4,967	14.2	11.0	44,636	9.2	3.1	70,740	14,242	7,805	
Health and welfare support workers	1	14	121	706	842	22.5	14.3	9,578	11.6	4.4	12,192	14,479	7,777	
Carers and aides	3	17	181	1,666	1,867	13.4	10.5	17,005	9.2	3.1	21,206	11,358	6,287	
Hospitality workers	0	9	37	539	585	6.4	5.7	4,188	7.3	2.9	6,167	10,542	6,029	
Protective service workers	1	65	120	1,185	1,371	39.4	23.3	11,108	8.5	2.7	26,959	19,664	10,971	
Sports and personal service workers	0	3	32	267	302	6.7	5.7	2,757	9.2	4.4	4,216	13,961	8,692	
Clerical and administrative workers	0	41	165	1,109	1,315	2.7	1.7	13,612	10.7	3.7	22,645	17,220	10,484	
Office managers and program administrators	0	2	11	97	110	1.5	0.9	1,124	10.4	5.4	2,259	20,535	16,925	
Personal assistants and secretaries	0	1	12	31	44	1.1	0.7	769	17.9	3.7	822	18,692	11,713	

Tables 1: Major Employment Injuries

1.6 Occupation statistics: Number, incidence, time lost and cost: 2013/14 (continued)

Occupation	Fatal	Permanent disability	Persons			Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Temporary disability		Less than 6 months				Total	Average	Median	Total \$'000	Average \$	Median \$
			6 months and over											
General clerical workers	0	5	13	99	117	1.3	0.9	0.9	1,103	9.8	3.3	2,364	20,201	9,216
Inquiry clerks and receptionists	0	5	18	113	136	1.6	1.2	1.2	1,576	12.0	3.9	1,938	14,253	8,657
Numerical clerks	0	7	5	103	115	1.1	0.7	0.7	633	5.9	2.1	1,990	17,307	12,616
Clerical and office support workers	0	6	33	199	238	9.3	6.4	6.4	2,246	9.7	2.9	3,724	15,648	9,522
Other clerical and administrative workers	0	15	73	467	555	7.9	4.7	4.7	6,160	11.4	4.4	9,547	17,202	10,484
Sales workers	1	27	125	1,282	1,435	4.3	3.4	3.4	11,026	7.8	1.9	19,761	13,771	8,791
Sales representatives and agents	1	7	33	147	188	3.3	1.7	1.7	2,454	13.6	6.9	3,562	18,948	11,028
Sales assistants and salespersons	0	17	77	958	1,052	4.7	4.1	4.1	7,399	7.1	1.7	13,904	13,217	8,730
Sales support workers	0	3	15	177	195	3.8	3.8	3.8	1,173	6.1	1.1	2,295	11,770	7,061
Machinery operators and drivers	17	710	488	3,682	4,897	24.9	13.0	13.0	41,711	10.0	3.7	92,469	18,883	10,343
Machine and stationary plant operators	3	370	96	716	1,185	27.2	13.6	13.6	8,049	9.9	3.6	21,177	17,871	9,911
Mobile plant operators	3	170	40	494	707	21.8	10.4	10.4	4,384	8.2	2.6	14,105	19,950	9,000
Road and rail drivers	10	145	275	1,669	2,099	26.2	13.5	13.5	22,435	11.5	4.7	43,352	20,654	11,543
Storepersons	1	25	77	803	906	23.3	14.0	14.0	6,843	7.8	2.6	13,835	15,270	9,605
Labourers	19	670	766	5,727	7,182	23.9	16.7	16.7	66,846	10.3	3.7	140,858	19,613	8,892
Cleaners and laundry workers	1	56	109	800	966	13.1	10.4	10.4	9,219	10.1	3.4	12,926	13,381	7,624
Construction and mining labourers	5	182	101	636	924	23.9	12.1	12.1	7,947	10.8	4.4	26,044	28,186	11,899
Factory process workers	1	99	108	1,013	1,221	21.7	13.2	13.2	9,903	8.8	3.3	19,548	16,010	8,443
Farm, forestry and garden workers	4	27	71	526	628	25.7	14.8	14.8	6,434	10.8	4.1	24,484	38,987	10,464
Food preparation assistants	0	9	45	400	454	9.2	9.8	9.8	4,442	10.0	2.7	4,216	9,286	4,304
Other labourers	8	297	332	2,352	2,989	54.6	40.0	40.0	28,900	10.8	3.7	53,640	17,946	9,390
Not stated	6	37	0	6	49	n.a.	n.a.	n.a.	29	4.9	2.4	704	14,367	66
Total	67	2,421	3,241	24,397	30,126	9.2	5.5	5.5	280,513	10.1	3.6	541,325	17,969	9,279

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees

b. Frequency rate is the number of injuries per million hours worked

c. Time lost is included only for temporary disability cases resulting in less than three years off work

n.a. Not applicable

Tables 3: Major Workplace injuries

3.1 Industry statistics: Number, incidence, time lost and cost: 2013/14

Industry	Fatal	Permanent disability	Temporary disability			Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			6 months and over	Less than 6 months					Total	Average	Median	Total \$'000	Average \$	Median \$
Persons														
Agriculture, forestry and fishing	4	15	99	793	911	16.9	8.5	9,790	11.0	5.3	30,321	33,284	10,222	
Agriculture	2	11	83	633	729	16.4	8.1	8,213	11.5	5.6	25,861	35,474	10,924	
Aquaculture	0	0	1	2	3	**	**	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	
Forestry and logging	1	2	2	38	43	56.2*	30.1*	284	7.1	3.6	1,533	35,658	9,898	
Fishing, hunting and trapping	0	1	1	7	9	**	10.1*	95	11.8	8.9	198	21,997	14,551	
Agriculture, forestry and fishing support services	1	1	12	113	127	16.1	8.8	1,127	9.0	4.4	2,693	21,207	7,490	
Mining	5	161	19	340	525	12.8	6.0	2,453	6.8	2.4	11,845	22,562	8,593	
Coal mining	3	155	6	236	400	15.9	7.8	1,234	5.1	2.2	8,925	22,313	7,855	
Oil and gas extraction	0	0	0	2	2	0.5	0.2	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	
Metal ore mining	1	1	4	19	25	4.4	1.7	340	14.8	9.4	621	24,853	22,000	
Non-metallic mineral mining and quarrying	1	4	6	67	78	59.9	22.1*	605	8.3	1.7	1,225	15,708	9,464	
Exploration and other mining support services	0	1	3	16	20	4.0	2.0	271	14.3	4.6	1,062	53,092	28,195	
Manufacturing	3	63	349	2,660	3,075	12.1	6.4	30,272	10.1	3.7	56,421	18,348	9,389	
Food product manufacturing	0	9	59	582	650	11.0	6.1	5,241	8.2	2.6	8,382	12,896	7,511	
Beverage and tobacco product manufacturing	0	1	10	48	59	6.0	3.3	654	11.3	2.5	709	12,015	6,435	
Textile, leather, clothing and footwear manufacturing	0	0	4	35	39	4.6	2.3	412	10.6	5.9	723	18,544	12,256	
Wood product manufacturing	0	3	25	247	275	18.2	9.3	2,534	9.3	3.9	3,946	14,348	8,982	
Pulp, paper and converted paper product manufacturing	0	1	7	45	53	15.5	7.9	564	10.8	5.8	846	15,967	13,386	
Printing (including the reproduction of recorded media)	0	2	6	61	69	4.4	2.3	727	10.8	4.0	1,084	15,712	8,906	
Petroleum and coal product manufacturing	0	0	5	16	21	17.6*	8.7*	420	20.0	7.9	584	27,804	20,637	
Basic chemical and chemical product manufacturing	1	0	13	92	106	6.2	3.4	1,059	10.1	4.3	1,977	18,649	8,676	
Polymer product and rubber product manufacturing	0	1	13	53	67	8.6	4.8	905	13.7	4.1	1,940	28,952	11,669	
Non-metallic mineral product manufacturing	0	5	34	197	236	24.7	12.9	2,788	12.1	6.0	8,795	37,269	12,526	
Primary metal and metal product manufacturing	0	10	11	85	106	4.8	2.5	994	10.4	3.4	3,174	29,943	11,172	
Fabricated metal product manufacturing	0	11	50	462	523	36.5	19.7	4,533	8.9	3.0	8,486	16,225	9,223	
Transport equipment manufacturing	0	7	26	195	228	15.3	7.8	2,283	10.3	3.3	4,138	18,147	8,600	
Machinery and equipment manufacturing	2	8	50	397	457	10.9	5.6	4,504	10.1	3.7	8,016	17,541	9,576	
Furniture and other manufacturing	0	5	36	145	186	12.9	6.7	2,653	14.7	6.6	3,621	19,466	11,925	

Tables 3: Major Workplace injuries

3.1 Industry statistics: Number, incidence, time lost and cost: 2013/14 (continued)

Industry	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			6 months and over	Less than 6 months				Total	Average	Median	Total \$'000	Average \$	Median \$
			Persons										
Electricity, gas, water and waste services	2	7	22	209	240	6.1	3.1	2,030	8.8	2.3	5,794	24,141	12,225
Electricity supply	1	4	3	53	61	3.3	1.7	260	4.6	0.6	2,115	34,675	13,323
Gas supply	0	0	0	3	3	1.1	0.5	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Water supply, sewerage and drainage services	0	0	1	15	16	2.1	1.1	82	5.1	1.9	162	10,138	4,552
Waste collection, treatment and disposal services	1	3	18	138	160	15.3	7.8	1,677	10.7	3.4	3,429	21,431	12,065
Construction	2	49	361	2,245	2,657	11.9	5.9	30,389	11.7	4.6	61,115	23,001	11,149
Building construction	1	14	103	558	676	9.5	4.6	8,241	12.5	5.3	13,419	19,851	12,318
Heavy and civil engineering construction	0	8	35	247	290	12.7	5.9	2,977	10.6	3.5	5,473	18,872	9,709
Construction services	1	27	223	1,440	1,691	13.1	6.6	19,171	11.5	4.6	42,223	24,969	11,206
Wholesale trade	5	13	110	848	976	7.4	3.9	9,787	10.2	3.8	18,436	18,889	9,898
Basic material wholesaling	2	3	21	162	188	5.2	2.7	1,649	9.0	3.3	4,270	22,715	9,342
Machinery and equipment wholesaling	1	3	21	204	229	5.9	2.9	2,224	9.9	3.7	3,250	14,194	9,485
Motor vehicle and motor vehicle parts wholesaling	0	1	8	61	70	12.7	7.0	697	10.1	2.9	1,209	17,266	11,392
Grocery, liquor and tobacco product wholesaling	1	3	30	214	248	14.2	8.1	2,470	10.1	4.3	4,376	17,645	10,469
Other goods wholesaling	1	3	30	200	234	7.2	3.9	2,683	11.7	4.4	5,135	21,944	10,668
Commission-based wholesaling	0	0	0	7	7	4.0	2.4*	65	9.2	6.4	195	27,896	22,362
Retail trade	1	13	184	1,687	1,885	5.2	3.7	15,591	8.3	2.1	26,012	13,799	7,875
Motor vehicle and motor vehicle parts retailing	0	2	31	191	224	5.8	3.2	2,538	11.4	4.3	3,306	14,758	7,639
Fuel retailing	0	0	6	29	35	4.0	2.4	389	11.1	2.3	448	12,791	8,783
Food retailing	1	4	36	674	715	6.2	4.7	3,264	4.6	0.4	9,814	13,726	7,979
Other store-based retailing	0	7	110	774	891	4.5	3.4	9,235	10.4	3.4	12,121	13,604	7,706
Non-store retailing and retail commission-based buying and/or selling	0	0	1	19	20	3.5	2.0	164	8.2	2.0	323	16,154	11,190
Accommodation and food services	3	15	116	1,547	1,681	6.3	5.0	12,169	7.3	2.6	20,136	11,978	5,139
Accommodation	1	4	27	322	354	10.5	7.0	2,755	7.9	2.7	4,048	11,435	4,832
Food and beverage services	2	11	89	1,225	1,327	5.7	4.6	9,414	7.2	2.4	16,088	12,123	5,217
Transport, postal and warehousing	8	29	252	1,713	2,002	13.2	7.3	20,911	10.6	3.9	40,772	20,365	10,792
Road transport	7	14	112	723	856	15.8	7.9	9,557	11.4	4.6	22,597	26,398	11,997
Rail transport	0	4	5	95	104	7.5	4.0	527	5.3	2.0	1,965	18,899	12,332
Water transport	0	1	4	11	16	6.5	2.8	267	17.8	9.6	336	21,018	16,646
Air and space transport	0	0	28	142	170	10.3	6.4	2,170	12.8	4.7	2,349	13,818	7,250

Tables 3: Major Workplace injuries

3.1 Industry statistics: Number, incidence, time lost and cost: 2013/14 (continued)

Industry	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			6 months and over	Less than 6 months				Total	Average	Median	Total \$'000	Average \$	Median \$
			Persons										
Other transport	1	0	9	48	58	26.6	18.6*	738	12.9	4.0	797	13,748	8,823
Postal and courier pick-up and delivery services	0	3	25	141	169	6.1	3.9	1,935	11.7	5.1	2,759	16,327	9,553
Transport support services	0	4	54	315	373	23.2	13.4	4,172	11.3	4.1	5,752	15,422	9,431
Warehousing and storage services	0	3	15	238	256	14.3	8.2	1,545	6.1	0.9	4,215	16,464	10,894
Information media and telecommunications	0	2	14	123	139	2.5	1.4	1,340	9.8	4.3	2,364	17,008	9,681
Publishing (except internet and music publishing)	0	1	3	22	26	2.4	1.3	286	11.5	4.4	491	18,887	9,826
Motion picture and sound recording activities	0	0	2	34	36	4.2	2.4	282	7.8	3.3	522	14,501	9,471
Broadcasting (except internet)	0	1	1	10	12	1.3	0.8	117	10.6	4.4	252	20,994	17,099
Telecommunications services	0	0	5	41	46	2.2	1.1	478	10.4	5.1	670	14,573	9,372
Internet service providers, web search portals and data processing services	0	0	1	6	7	4.1	2.2*	95	13.5	11.6	155	22,096	20,983
Library and other information services	0	0	2	10	12	3.7	3.0*	82	6.9	1.4	274	22,837	8,270
Financial and insurance services	0	3	19	103	125	0.9	0.4	1,368	11.2	3.4	2,152	17,217	11,154
Finance	0	1	9	41	51	0.7	0.4	537	10.7	3.1	1,036	20,313	11,214
Insurance and superannuation funds	0	1	7	39	47	1.6	0.9	579	12.6	4.0	718	15,272	10,530
Auxiliary finance and insurance services	0	1	3	23	27	0.6	0.3	253	9.7	3.4	398	14,757	11,573
Rental, hiring and real estate services	1	1	32	167	201	3.2	1.7	2,475	12.4	6.3	3,129	15,569	11,149
Rental and hiring services (except real estate)	0	1	24	106	131	10.8	6.4	1,733	13.3	7.1	2,267	17,308	12,975
Property operators and real estate services	1	0	8	61	70	1.4	0.7	742	10.7	4.9	862	12,314	7,123
Professional, scientific and technical services	1	6	57	272	336	1.3	0.7	4,245	12.9	5.4	6,761	20,122	10,972
Professional, scientific and technical services (except computer system design and related services)	0	4	47	238	289	1.4	0.8	3,522	12.4	5.1	5,194	17,974	10,224
Computer system design and related services	1	2	10	34	47	0.8	0.4	723	16.4	6.0	1,566	33,326	15,209
Administrative and support services	1	11	92	668	772	5.9	3.6	8,144	10.7	4.4	11,268	14,595	7,612
Administrative services	0	3	44	312	359	3.9	2.3	3,606	10.1	3.9	5,086	14,168	7,035
Building cleaning, pest control and other support services	1	8	48	356	413	10.8	7.7	4,538	11.2	4.9	6,182	14,967	8,053
Public administration and safety	0	60	139	1,694	1,893	10.9	6.5	13,019	7.1	1.9	27,842	14,708	8,045
Public administration	0	42	50	747	839	7.1	4.3	4,753	6.0	1.6	11,416	13,607	6,397
Defence	0	0	8	11	19	2.7	1.4	460	24.2	22.3	296	15,568	13,250
Public order, safety and regulatory services	0	18	81	936	1,035	21.5	12.4	7,806	7.7	2.3	16,130	15,585	9,161

Tables 3: Major Workplace injuries

3.1 Industry statistics: Number, incidence, time lost and cost: 2013/14 (continued)

Industry	Fatal	Permanent disability	Temporary disability			Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			6 months and over	Less than 6 months	Total				Average	Median	Total \$'000	Average \$	Median \$	
Persons														
Education and training	1	7	84	958	1,050	3.7	2.4	8,923	8.6	2.7	14,431	13,744	8,623	
Preschool and school education	1	4	69	709	783	4.6	2.8	6,940	8.9	2.7	10,599	13,537	8,297	
Tertiary education	0	3	7	177	187	2.7	1.8	1,241	6.7	2.5	2,565	13,716	8,978	
Adult, community and other education	0	0	8	72	80	1.8	1.3	742	9.3	3.7	1,267	15,839	9,522	
Health care and social assistance	2	30	316	3,180	3,528	8.1	5.5	29,537	8.4	2.7	37,981	10,766	6,021	
Hospitals	1	12	94	1,138	1,245	10.7	7.0	9,659	7.8	2.6	13,386	10,752	6,624	
Medical and other health care services	0	10	73	449	532	4.1	2.7	5,752	11.0	3.6	7,260	13,647	7,142	
Residential care services	1	6	127	1,272	1,406	17.6	13.0	11,975	8.6	2.9	13,516	9,613	5,051	
Social assistance services	0	2	22	321	345	3.1	2.2	2,150	6.3	2.1	3,819	11,069	6,732	
Arts and recreation services	0	2	41	461	504	8.5	6.7	4,038	8.0	2.7	7,247	14,379	7,916	
Heritage activities	0	1	9	53	63	5.5	4.6	601	9.7	2.9	671	10,653	5,285	
Creative and performing arts activities	0	0	5	34	39	6.2	3.3	437	11.2	3.4	685	17,560	11,353	
Sports and recreation activities	0	1	27	355	383	11.1	9.6	2,973	7.8	2.9	5,551	14,493	8,556	
Gambling activities	0	0	0	19	19	2.7	1.8	27	1.4	0.0	340	17,920	7,452	
Other services	3	11	153	923	1,090	8.2	4.8	13,221	12.3	4.7	17,404	15,967	9,046	
Repair and maintenance	1	4	30	354	389	6.3	3.2	3,279	8.5	3.0	5,863	15,073	8,483	
Personal and other services	2	7	119	562	690	10.2	6.6	9,724	14.3	6.3	11,323	16,410	9,168	
Private households employing staff and undifferentiated goods- and service-producing activities of households for own use	0	0	4	7	11	4.0	3.2*	218	19.8	8.6	218	19,799	13,231	
Not stated	4	30	0	0	34	n.a.	n.a.	n.a.	n.a.	n.a.	70	2,044	0	
Total	46	528	2,459	20,591	23,624	7.2	4.3	219,699	9.5	3.3	401,500	16,995	8,367	

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees

b. Frequency rate is the number of injuries per million hours worked

c. Time lost is included only for temporary disability cases resulting in less than three years off work

n.a. Not applicable

* Estimate has a Relative Standard Error (RSE) of 25% to 50% and should be used with caution

** Estimate has a Relative Standard Error (RSE) greater than 50% and is too unreliable for use

Tables 3: Major Workplace injuries

3.2 Occupation statistics: Number, incidence, time lost and cost: 2013/14

Occupation	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)			
			6 months and over	Less than 6 months				Total	Average	Median	Total \$'000	Average \$	Median \$	
Persons														
Managers	9	24	147	975	1,155	2.8	1.3	12,674	11.3	4.6	30,383	26,306	10,775	
Chief executives, general managers and legislators	3	3	44	182	232	5.8	2.5	3,246	14.4	5.6	12,265	52,865	16,854	
Farmers and farm managers	1	0	15	136	152	8.7	3.6	1,577	10.4	5.7	2,172	14,287	8,813	
Specialist managers	4	18	64	345	431	2.2	1.0	5,110	12.5	5.0	9,065	21,033	11,562	
Hospitality, retail and service managers	1	3	24	312	340	2.5	1.3	2,740	8.2	3.1	6,881	20,239	8,493	
Professionals	2	29	300	2,080	2,411	3.1	1.8	25,815	10.8	3.3	35,299	14,641	8,356	
Arts and media professionals	0	1	7	55	63	2.7	1.5	660	10.6	4.8	1,341	21,280	13,690	
Business, human resource and marketing professionals	0	11	132	434	577	3.0	1.6	9,730	17.2	6.3	8,855	15,346	8,764	
Design, engineering, science and transport professionals	0	4	49	309	362	3.7	2.0	3,915	10.9	3.1	5,316	14,686	8,255	
Education professionals	1	4	42	521	568	3.2	2.0	4,593	8.2	2.4	8,181	14,403	9,537	
Health professionals	0	7	55	661	723	4.8	3.1	5,568	7.8	2.4	9,075	12,552	7,146	
ICT professionals	1	1	5	25	32	0.4	0.2	405	13.5	4.5	1,196	37,382	12,722	
Legal, social and welfare professionals	0	1	10	75	86	1.5	0.9	943	11.1	3.7	1,335	15,527	9,576	
Technicians and trades workers	3	117	424	3,846	4,390	10.6	5.6	39,282	9.2	3.4	71,961	16,392	8,665	
Engineering, ICT and science technicians	0	24	21	205	250	3.7	1.9	1,875	8.3	3.0	4,237	16,948	8,421	
Automotive and engineering trades workers	2	44	110	888	1,044	10.9	5.4	9,637	9.7	3.3	18,788	17,996	8,776	
Construction trades workers	0	11	118	902	1,031	16.2	8.1	10,875	10.7	4.8	18,570	18,012	10,144	
Electrotechnology and telecommunications trades workers	1	18	35	401	455	7.8	3.8	3,816	8.8	3.4	8,475	18,627	9,863	
Food trades workers	0	4	34	533	571	11.0	6.2	3,655	6.4	2.3	5,718	10,014	5,117	
Skilled animal and horticultural workers	0	7	33	397	437	15.3	9.7	3,472	8.1	3.4	6,363	14,560	7,676	
Other technicians and trades workers	0	9	73	520	602	13.1	7.6	5,952	10.0	3.4	9,810	16,296	9,729	
Community and personal service workers	2	38	333	3,635	4,008	11.5	8.9	32,097	8.1	2.7	48,225	12,032	6,756	
Health and welfare support workers	1	6	70	570	647	17.3	11.0	6,042	9.4	3.4	7,788	12,037	6,303	
Carers and aides	1	9	141	1,428	1,579	11.3	8.8	13,329	8.5	2.7	16,489	10,443	5,728	
Hospitality workers	0	4	25	489	518	5.7	5.1	3,462	6.7	2.6	4,786	9,239	5,150	
Protective service workers	0	18	70	910	998	28.6	17.0	6,830	7.0	2.1	15,393	15,424	9,055	
Sports and personal service workers	0	1	27	238	266	5.9	5.0	2,434	9.2	4.4	3,768	14,164	8,060	
Clerical and administrative workers	0	12	108	787	907	1.8	1.2	8,865	9.9	3.3	14,083	15,527	9,194	
Office managers and program administrators	0	1	4	66	71	1.0	0.6	568	8.1	4.1	1,251	17,622	13,319	
Personal assistants and secretaries	0	0	4	22	26	0.6	0.4	281	10.8	3.1	281	10,822	6,226	

Tables 3: Major Workplace injuries

3.2 Occupation statistics: Number, incidence, time lost and cost: 2013/14 (continued)

Occupation	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)			
			6 months and over	Less than 6 months				Total	Average	Median	Total \$'000	Average \$	Median \$	
Persons														
General clerical workers	0	2	9	64	75	0.8	0.6	706	9.7	2.4	1,146	15,273	8,367	
Inquiry clerks and receptionists	0	0	11	81	92	1.1	0.8	971	10.6	3.2	1,127	12,251	7,217	
Numerical clerks	0	1	3	63	67	0.6	0.4	365	5.5	2.0	960	14,331	9,871	
Clerical and office support workers	0	5	27	165	197	7.7	5.3	1,739	9.1	2.7	2,869	14,562	7,949	
Other clerical and administrative workers	0	3	50	326	379	5.4	3.2	4,235	11.3	3.9	6,449	17,016	9,893	
Sales workers	0	9	99	1,047	1,155	3.5	2.8	8,811	7.7	1.9	15,106	13,079	7,706	
Sales representatives and agents	0	3	22	125	150	2.6	1.4	1,733	11.8	5.0	2,719	18,124	10,125	
Sales assistants and salespersons	0	6	64	786	856	3.8	3.4	6,113	7.2	1.7	10,692	12,491	7,613	
Sales support workers	0	0	13	136	149	2.9	2.9	965	6.5	1.3	1,695	11,378	6,051	
Machinery operators and drivers	13	148	405	3,167	3,733	19.0	9.9	35,285	9.9	3.7	72,984	19,551	10,222	
Machine and stationary plant operators	2	57	80	592	731	16.8	8.4	6,600	9.8	3.5	14,369	19,657	10,638	
Mobile plant operators	2	56	32	432	522	16.1	7.7	3,701	8.0	2.4	10,741	20,576	8,769	
Road and rail drivers	8	24	232	1,474	1,738	21.7	11.2	19,350	11.3	4.6	36,752	21,146	11,407	
Storepersons	1	11	61	669	742	19.1	11.4	5,633	7.7	2.4	11,122	14,989	8,501	
Labourers	13	121	643	5,052	5,829	19.4	13.5	56,866	10.0	3.4	113,366	19,449	8,061	
Cleaners and laundry workers	1	13	90	704	808	11.0	8.7	7,838	9.9	3.3	10,361	12,823	6,442	
Construction and mining labourers	4	24	89	553	670	17.3	8.7	6,838	10.7	4.0	21,058	31,430	11,612	
Factory process workers	0	22	87	870	979	17.4	10.6	7,922	8.3	2.7	15,121	15,445	7,926	
Farm, forestry and garden workers	3	10	63	479	555	22.7	13.0	5,848	10.8	4.2	23,310	42,000	9,898	
Food preparation assistants	0	3	33	366	402	8.1	8.7	3,492	8.8	2.3	3,392	8,439	3,519	
Other labourers	5	49	281	2,080	2,415	44.1	32.3	24,928	10.6	3.7	40,124	16,615	8,516	
Not stated	4	30	0	2	36	n.a.	n.a.	5	2.4	2.4	93	2,590	0	
Total	46	528	2,459	20,591	23,624	7.2	4.3	219,699	9.5	3.3	401,500	16,995	8,367	

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees

b. Frequency rate is the number of injuries per million hours worked

c. Time lost is included only for temporary disability cases resulting in less than three years off work

n.a. Not applicable

Tables 3: Major Workplace injuries

3.3 Age statistics: Number, incidence, time lost and cost: 2013/14

Age	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			6 months and over	Less than 6 months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
15-19	0	13	46	936	995	5.1	5.6	5,982	6.1	2.5	9,473	9,521	3,934
20-24	7	32	158	2,173	2,370	6.6	4.5	16,885	7.2	2.6	29,131	12,291	5,666
25-29	6	47	186	2,089	2,328	5.9	3.3	18,383	8.1	2.9	48,958	21,030	7,328
30-34	1	37	225	2,139	2,402	6.2	3.5	20,741	8.8	3.0	35,878	14,937	8,315
35-39	3	66	258	2,073	2,400	6.9	3.8	22,785	9.8	3.4	39,252	16,355	8,778
40-44	4	48	335	2,412	2,799	7.6	4.1	27,990	10.2	3.3	46,280	16,534	9,533
45-49	6	73	346	2,359	2,784	8.1	4.5	29,131	10.8	3.7	55,107	19,794	9,691
50-54	6	67	309	2,520	2,902	8.4	4.8	28,001	9.9	3.4	51,775	17,841	9,681
55-59	7	75	287	2,065	2,434	8.9	5.1	24,047	10.2	3.3	44,492	18,279	9,454
60-64	3	48	228	1,324	1,603	10.3	6.4	18,593	12.0	4.1	29,239	18,240	10,184
65+	3	22	80	492	597	6.2	4.7	7,088	12.4	5.9	11,862	19,869	10,686
Not stated and other	0	0	1	9	10	n.a.	n.a.	72	7.2	1.4	54	5,440	765
Total	46	528	2,459	20,591	23,624	7.2	4.3	219,699	9.5	3.3	401,500	16,995	8,367

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees

b. Frequency rate is the number of injuries per million hours worked

c. Time lost is included only for temporary disability cases resulting in less than three years off work

n.a. Not applicable

Tables 3: Major Workplace injuries

3.4 Time lost and cost for temporary disability cases only: 2013/14

Time lost	Temporary injuries		Time lost (weeks) (a)		Gross incurred cost		
	Number	Per cent of total	Total weeks	Per cent of total	Total \$'000	Per cent of total	Average \$
Persons							
Up to 1 week	5,374	23.3	2,128	1.0	45,489	13.0	8,465
Over 1 week to 2 weeks	3,708	16.1	5,835	2.7	20,963	6.0	5,654
Over 2 weeks to 4 weeks	3,669	15.9	10,871	4.9	32,636	9.3	8,895
Over 4 weeks to 26 weeks	7,840	34.0	84,920	38.7	144,466	41.3	18,427
Over 26 weeks	2,437	10.6	115,944	52.8	92,294	26.4	37,872
Not stated and other	22	0.1	n.a.	n.a.	13,768	3.9	625,820
Total	23,050	100.0	219,699	100.0	349,616	100.0	15,168

a. Time lost is included only for temporary disability cases resulting in less than three years off work

n.a. Not applicable

Tables 3: Major Workplace injuries

3.5 Industry statistics: Cross tabulation of claims by industry: 2013/14

A: Agriculture, forestry and fishing: 2013/14													
Breakdown agency	Mechanism of Incident												
	Manual handling	Falls on the same level	Being hit by an animal	Falls from a height	Being hit by moving objects	Hitting stationary objects	Hitting moving objects	Being hit by falling objects	Muscular stress with no objects being handled	Vehicle accident	Other	Total claims	
Live four-legged animals	24	14	99	20	7	1	2	1	2	0	19	189	
Outdoor environment	19	48	0	22	10	6	3	5	6	3	15	137	
Other materials and objects	27	6	1	0	10	14	1	9	1	0	4	73	
Road transport	7	9	0	24	2	2	1	1	2	18	4	70	
Other and unspecified agencies	14	5	0	5	0	3	1	1	12	0	27	68	
Fastening, packing and packaging equipment	26	2	0	1	2	4	2	2	1	0	5	45	
Other mobile plant	7	3	0	7	3	1	1	1	2	4	6	35	
Cutting, slicing, sawing machinery	3	1	0	1	5	4	10	1	0	0	5	30	
Furniture and fittings	7	0	0	2	3	1	4	2	1	0	4	24	
Handtools, non-powered, edged	6	0	0	0	6	2	7	2	0	0	1	24	
Other	35	28	4	20	31	14	15	11	9	8	41	216	
Total	175	116	104	102	79	52	47	36	36	33	131	911	

Body location	Nature of injury										Total claims	
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Other fractures, not elsewhere classified	Laceration or open wound not involving traumatic amputation	Contusion, bruising and superficial crushing	Trauma to muscles	Dislocation	Trauma to muscles and tendons, unspecified	Trauma to joints and ligaments, not elsewhere classified	Trauma to joints and ligaments, unspecified	Unspecified injuries		
Hand, fingers and thumb	21	27	73	16	1	3	1	0	0	1	15	158
Back – upper or lower	92	0	0	4	22	0	7	0	1	0	3	129
Knee	56	9	5	5	3	8	1	7	5	0	4	103
Shoulder	32	12	0	4	5	10	2	2	5	0	11	83
Ankle	27	17	0	2	0	0	1	6	2	2	6	63
Foot and toes	10	23	7	5	0	0	0	0	0	0	2	47
Lower leg	6	11	8	4	4	0	0	0	0	0	7	40
Wrist	9	19	2	1	0	1	1	0	1	2	0	36
Chest (thorax)	5	9	0	9	3	0	0	0	0	0	2	28
Forearm	2	5	9	1	0	0	1	0	0	0	1	19
Other	54	22	23	24	4	1	6	3	1	10	57	205
Total	314	154	127	75	42	23	20	18	15	15	108	911

Tables 3: Major Workplace injuries

3.5 Industry statistics: Cross tabulation of claims by industry: 2013/14 (continued)

B: Mining 2013/14													
Breakdown agency	Mechanism of Incident												
	Manual handling	Falls on the same level	Being hit by moving objects	Being hit by falling objects	Muscular stress with no objects being handled	Hitting stationary objects	Being trapped between stationary and moving objects	Hitting moving objects	Other and multiple mechanisms of incident	Falls from a height	Other	Total claims	
Other materials and objects	19	3	20	13	1	9	7	3	0	0	7	82	
Other and unspecified agencies	1	4	0	0	16	0	2	1	18	0	13	55	
Underground environment	3	15	0	3	3	4	0	0	0	4	6	38	
Outdoor environment	6	14	0	0	5	2	0	0	0	1	9	37	
Non-metallic minerals and substances	7	3	2	11	0	1	2	1	0	0	4	31	
Self-propelled plant	1	2	4	1	4	3	1	3	0	4	8	31	
Conveyors and lifting plant	13	1	3	1	1	1	2	3	0	1	3	29	
Fastening, packing and packaging equipment	10	1	8	2	0	2	1	0	0	0	3	27	
Road transport	4	4	1	0	5	1	0	1	0	1	8	25	
Other non-powered equipment	9	2	4	1	1	5	0	0	0	1	1	24	
Other	36	17	23	13	6	5	9	11	1	6	19	146	
Total	109	66	65	45	42	33	24	23	19	18	81	525	

Body location	Nature of injury											Total claims
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Laceration or open wound not involving traumatic amputation	Other fractures, not elsewhere classified	Contusion, bruising and superficial crushing	Trauma to muscles	Trauma to muscles and tendons, unspecified	Multiple injuries	Trauma to muscles and tendons, not elsewhere classified	Trauma to joints and ligaments, not elsewhere unspecified	Other		
Hand, fingers and thumb	2	72	17	12	0	0	1	1	0	0	7	112
Back – upper or lower	47	0	0	2	9	7	3	2	2	0	4	76
Shoulder	24	0	1	0	7	2	1	11	2	2	9	59
Knee	27	1	3	4	3	6	0	0	5	4	2	55
Neck	18	0	0	0	1	2	5	1	6	0	0	33
Other specified multiple locations	17	3	0	2	0	0	5	0	0	0	0	27
Lower leg	0	10	4	1	1	0	0	0	0	0	1	17
Wrist	3	6	2	0	1	0	0	0	0	0	2	14
Ankle	4	0	1	1	0	1	0	0	0	2	2	11
Chest (thorax)	1	0	4	3	0	1	0	0	0	0	2	11
Other	24	39	5	7	6	3	2	2	0	2	20	110
Total	167	131	37	32	28	22	17	17	15	10	49	525

Tables 3: Major Workplace injuries

3.5 Industry statistics: Cross tabulation of claims by industry: 2013/14 (continued)

C: Manufacturing: 2013/14											
Breakdown agency	Mechanism of Incident										
	Manual handling	Falls on the same level	Being hit by moving objects	Hitting moving objects	Falls from a height	Being hit by falling objects	Hitting stationary objects	Muscular stress with no objects being handled	Being trapped between stationary and moving objects	Being trapped by moving machinery or equipment	Total claims
Other materials and objects	218	31	67	44	9	91	58	11	39	12	622
Other and unspecified agencies	70	22	7	6	2	2	6	61	6	1	289
Fastening, packing and packaging equipment	147	24	12	12	3	15	15	6	12	0	255
Outdoor environment	15	121	5	3	31	4	8	7	1	0	211
Indoor environment	4	98	0	1	45	1	4	11	3	0	175
Cutting, slicing, sawing machinery	10	0	40	64	0	2	16	0	3	14	160
Furniture and fittings	62	11	12	2	6	13	9	5	7	0	131
Road transport	18	9	7	5	28	3	5	5	6	1	117
Conveyors and lifting plant	17	7	25	8	5	4	3	6	11	8	108
Ladders, mobile ramps and stairways, and scaffolding	11	17	0	1	57	1	2	3	4	0	100
Other	285	40	118	119	15	42	44	21	34	54	907
Total	857	380	293	265	201	178	170	136	126	90	3,075

Body location	Nature of injury										Total claims	
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Laceration or open wound not involving traumatic amputation	Other fractures, not elsewhere classified	Contusion, bruising and superficial crushing	Trauma to muscles	Trauma to muscles and tendons, unspecified	Unspecified injuries	Hot burn	Trauma to muscles and tendons, not elsewhere classified	Trauma to joints and ligaments, unspecified		
Hand, fingers and thumb	53	430	120	107	2	4	22	20	5	1	49	813
Back – upper or lower	362	1	0	10	111	52	6	2	15	3	20	582
Shoulder	136	0	12	8	28	22	4	0	14	4	35	263
Knee	122	9	7	13	17	10	6	0	5	13	36	238
Ankle	64	1	29	4	8	1	4	3	4	6	13	137
Foot and toes	32	13	50	22	0	1	1	5	0	2	6	132
Wrist	28	13	35	3	7	5	2	1	1	1	5	101
Lower leg	15	26	15	10	5	0	1	2	0	0	11	85
Forearm	11	35	11	4	3	0	0	6	0	0	3	73
Elbow	31	4	9	4	0	3	2	0	0	2	0	55
Other	203	62	52	56	29	16	23	19	8	4	124	596
Total	1,057	594	340	241	210	114	71	58	52	36	302	3,075

Tables 3: Major Workplace injuries

3.5 Industry statistics: Cross tabulation of claims by industry: 2013/14 (continued)

D: Electricity, gas, water and waste services: 2013/14													
Breakdown agency	Mechanism of Incident												
	Manual handling	Falls on the same level	Falls from a height	Being hit by moving objects	Hitting stationary objects	Muscular stress with no objects being handled	Being hit by falling objects	Being trapped between stationary and moving objects	Hitting moving objects	Stepping, kneeling or sitting on objects	Other	Total claims	
Outdoor environment	3	20	4	0	3	3	0	0	0	4	0	37	
Furniture and fittings	18	1	0	3	2	1	2	2	0	0	2	31	
Road transport	5	4	5	3	1	3	1	1	0	0	8	31	
Other materials and objects	13	1	0	2	6	0	5	0	1	0	1	29	
Other and unspecified agencies	3	1	1	0	1	4	0	0	0	0	7	17	
Fastening, packing and packaging equipment	6	1	0	2	0	0	2	0	0	0	0	11	
Electrical installation	6	0	1	0	1	0	0	0	0	1	1	10	
Ladders, mobile ramps and stairways, and scaffolding	2	1	3	0	1	1	0	1	0	0	1	10	
Non-metallic minerals and substances	4	1	0	1	0	0	1	0	0	1	1	9	
Indoor environment	0	5	3	0	0	0	0	0	0	0	0	8	
Other	12	4	1	6	0	2	2	3	5	0	4	39	
Total	75	39	18	17	15	14	13	8	7	6	28	240	

Body location	Nature of injury										Total claims
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Other fractures, not elsewhere classified	Trauma to muscles	Contusion, bruising and superficial crushing	Laceration or open wound not involving traumatic amputation	Trauma to joints and ligaments, unspecified	Trauma to muscles and tendons, unspecified	Trauma to tendon	Trauma to joints and ligaments, not elsewhere classified	Other	
Back – upper or lower	43	0	10	3	0	0	2	0	0	1	59
Hand, fingers and thumb	2	4	0	8	9	1	0	3	0	2	29
Shoulder	12	1	4	1	0	3	0	1	3	4	29
Knee	15	0	1	0	1	1	1	1	0	3	23
Ankle	7	6	2	0	0	2	1	0	0	0	18
Wrist	6	6	1	0	0	1	0	0	1	1	16
Foot and toes	1	6	0	2	0	0	0	0	0	2	11
Lower leg	2	1	0	0	4	0	0	0	0	0	7
Chest (thorax)	1	4	0	0	0	0	0	0	0	0	5
Forearm	0	2	1	1	0	0	1	0	0	0	5
Other	13	2	4	2	3	0	0	0	0	14	38
Total	102	32	23	17	17	8	5	5	4	27	240

Tables 3: Major Workplace injuries

3.5 Industry statistics: Cross tabulation of claims by industry: 2013/14 (continued)

E: Construction: 2013/14													
Breakdown agency	Mechanism of Incident												
	Manual handling	Falls on the same level	Falls from a height	Being hit by moving objects	Hitting moving objects	Hitting stationary objects	Being hit by falling objects	Muscular stress with no objects being handled	Being trapped between stationary and moving objects	Unspecified mechanisms of incident	Other	Total	
Other materials and objects	133	33	18	65	39	71	64	5	25	1	28	482	
Outdoor environment	27	166	82	7	3	17	6	20	10	1	29	368	
Ladders, mobile ramps and stairways, and scaffolding	25	22	162	4	1	8	9	7	5	1	10	254	
Other and unspecified agencies	41	18	7	7	2	5	5	58	3	65	23	234	
Road transport	18	16	20	7	2	5	8	14	4	0	49	143	
Indoor environment	3	57	36	0	0	4	3	14	1	0	4	122	
Non-metallic minerals and substances	38	20	4	8	5	5	18	2	4	2	12	118	
Fastening, packing and packaging equipment	40	6	2	15	6	16	6	3	6	0	3	103	
Workshop and worksite tools and equipment	15	1	0	19	34	4	3	1	0	1	13	91	
Handtools, non-powered, edged	31	0	1	12	32	8	0	0	0	0	1	85	
Other	197	41	19	83	82	49	37	23	22	7	97	657	
Total	568	380	351	227	206	192	159	147	80	78	269	2,657	

Body location	Nature of injury											Total
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Laceration or open wound not involving traumatic amputation	Other fractures, not elsewhere classified	Contusion, bruising and superficial crushing	Trauma to muscles	Trauma to muscles and tendons, unspecified	Unspecified injuries	Dislocation	Trauma to joints and ligaments, not elsewhere classified	Trauma to muscles and tendons, not elsewhere classified	Other	
Hand, fingers and thumb	36	341	106	64	2	0	17	4	2	6	44	622
Back – upper or lower	334	0	0	12	70	24	2	0	7	6	22	477
Knee	122	14	6	11	10	11	10	13	15	1	31	244
Ankle	94	5	50	4	10	7	2	1	6	1	20	200
Shoulder	86	2	12	2	12	8	5	26	6	18	15	192
Wrist	27	22	45	3	5	3	3	2	1	0	9	120
Lower leg	13	41	14	13	5	1	1	0	0	0	10	98
Foot and toes	14	13	42	14	0	1	1	0	0	0	5	90
Chest (thorax)	13	1	34	4	2	1	2	0	0	0	6	63
Other specified multiple locations	18	3	5	1	2	2	1	1	0	1	13	47
Other	132	86	59	35	13	11	20	2	4	5	137	504
Total	889	528	373	163	131	69	64	49	41	38	312	2,657

Tables 3: Major Workplace injuries

3.5 Industry statistics: Cross tabulation of claims by industry: 2013/14 (continued)

F: Wholesale trade: 2013/14													
Breakdown agency	Mechanism of Incident												
	Manual handling	Falls on the same level	Being hit by moving objects	Falls from a height	Being hit by falling objects	Hitting stationary objects	Muscular stress with no objects being handled	Hitting moving objects	Being trapped between stationary and moving objects	Unspecified mechanisms of incident	Other	Total claims	
Fastening, packing and packaging equipment	99	16	8	2	10	10	2	3	7	0	7	164	
Other materials and objects	64	10	15	2	18	6	2	4	3	1	12	137	
Other and unspecified agencies	18	10	1	3	4	3	17	2	0	28	16	102	
Road transport	16	12	3	22	2	3	6	3	3	0	28	98	
Outdoor environment	4	43	1	9	3	1	4	0	0	0	6	71	
Furniture and fittings	23	2	4	2	5	7	1	1	4	0	1	50	
Indoor environment	1	31	0	10	0	1	5	0	1	0	1	50	
Conveyors and lifting plant	7	3	13	3	4	0	3	2	3	0	8	46	
Handtools, non-powered, edged	1	1	5	0	1	2	0	12	1	0	1	24	
Other mobile plant	7	1	5	1	0	3	3	0	1	0	3	24	
Other non-powered equipment	17	1	0	0	0	2	0	1	0	0	3	24	
Other	51	13	21	18	8	12	3	16	9	0	35	186	
Total	308	143	76	72	55	50	46	44	32	29	121	976	

Body location	Nature of injury										Total claims	
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Laceration or open wound not involving traumatic amputation	Other fractures, not elsewhere classified	Trauma to muscles	Contusion, bruising and superficial crushing	Trauma to muscles and tendons, unspecified	Unspecified injuries	Trauma to muscles and tendons, not elsewhere classified	Trauma to joints and ligaments, not elsewhere classified	Superficial injury		
Back – upper or lower	151	0	0	45	2	23	2	5	0	1	5	234
Hand, fingers and thumb	15	100	27	1	18	1	2	1	1	6	15	187
Knee	45	0	2	3	5	3	1	1	5	1	15	81
Shoulder	23	0	3	5	1	4	7	8	4	0	8	63
Ankle	15	0	12	7	5	4	0	2	3	0	5	53
Foot and toes	11	0	25	2	9	0	1	0	1	1	1	51
Wrist	10	7	8	6	3	1	2	0	0	0	1	38
Chest (thorax)	4	1	13	0	2	0	1	0	0	0	3	24
Other specified multiple locations	10	1	2	1	1	1	1	2	0	1	3	23
Neck	12	0	0	2	1	2	0	0	2	0	1	20
Other	73	27	19	13	16	7	7	1	2	4	33	202
Total	369	136	111	85	63	46	24	20	18	14	90	976

Tables 3: Major Workplace injuries

3.5 Industry statistics: Cross tabulation of claims by industry: 2013/14 (continued)

G: Retail trade: 2013/14												
Breakdown agency	Mechanism of Incident											
	Manual handling	Falls on the same level	Being hit by moving objects	Falls from a height	Being hit by falling objects	Muscular stress with no objects being handled	Hitting stationary objects	Hitting moving objects	Repetitive movement, low muscle loading	Being trapped between stationary and moving objects	Other	Total claims
Fastening, packing and packaging equipment	298	23	7	5	27	3	7	1	14	8	2	395
Other materials and objects	99	18	13	0	17	0	14	4	6	6	7	184
Other and unspecified agencies	45	19	0	1	0	47	4	2	12	2	50	182
Indoor environment	4	122	0	37	1	5	0	0	2	1	3	175
Furniture and fittings	76	15	11	4	19	9	13	4	2	9	4	166
Outdoor environment	6	67	0	14	0	3	1	0	1	1	9	102
Road transport	22	6	11	12	3	4	5	1	0	6	21	91
Other non-powered equipment	56	6	3	1	5	0	1	1	2	3	1	79
Handtools, non-powered, edged	0	0	19	0	3	0	11	25	4	1	1	64
Ladders, mobile ramps and stairways, and scaffolding	5	8	2	33	6	3	1	0	0	0	5	63
Other mobile plant	30	3	11	2	5	1	5	2	1	2	1	63
Other	92	23	36	4	19	12	24	26	20	11	54	321
Total	733	310	113	113	105	87	86	66	64	50	158	1,885

Body location	Nature of injury											
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Trauma to muscles	Laceration or open wound not involving traumatic amputation	Other fractures, not elsewhere classified	Contusion, bruising and superficial crushing	Trauma to muscles and tendons, unspecified	Trauma to muscles and tendons, not elsewhere classified	Trauma to joints and ligaments, not elsewhere classified	Trauma to joints and ligaments, unspecified	Trauma to tendon	Other	Total claims
Back – upper or lower	335	137	0	0	7	35	5	1	4	0	8	532
Hand, fingers and thumb	14	10	128	33	19	1	2	0	1	8	23	239
Knee	89	25	4	5	14	3	2	11	7	5	19	184
Shoulder	63	46	1	2	1	8	11	5	5	5	23	170
Foot and toes	17	5	4	34	25	1	1	2	0	1	12	102
Ankle	35	6	1	22	2	3	2	6	5	5	4	91
Wrist	25	10	5	25	4	1	0	0	1	0	1	72
Lower leg	8	3	8	8	6	0	3	0	0	1	2	39
Neck	18	5	0	0	0	8	2	3	0	0	1	37
Forearm	10	3	5	10	3	1	0	0	0	0	4	36
Other	156	32	35	34	27	13	7	3	3	1	72	383
Total	770	282	191	173	108	74	35	31	26	26	169	1,885

Tables 3: Major Workplace injuries

3.5 Industry statistics: Cross tabulation of claims by industry: 2013/14 (continued)

H: Accommodation and food services: 2013/14												
Breakdown agency	Mechanism of Incident											
	Manual handling	Falls on the same level	Contact with hot objects	Hitting moving objects	Hitting stationary objects	Being hit by moving objects	Being hit by falling objects	Muscular stress with no objects being handled	Falls from a height	Unspecified mechanisms of incident	Other	Total claims
Indoor environment	1	179	3	1	4	0	1	3	29	0	4	225
Furniture and fittings	89	20	1	9	22	9	14	5	3	0	12	184
Other materials and objects	25	4	64	7	32	8	12	1	0	0	8	161
Fastening, packing and packaging equipment	101	13	1	6	12	1	13	1	1	0	3	152
Other and unspecified agencies	25	17	1	2	5	2	2	36	3	33	23	149
Handtools, non-powered, edged	2	1	0	78	16	22	3	0	0	0	4	126
Outdoor environment	7	84	1	0	4	1	3	4	10	1	7	122
Other utensils	29	7	14	13	18	7	16	1	0	2	1	108
Other substances	13	3	47	6	4	4	2	1	0	0	2	82
Kitchen and domestic equipment	18	5	15	6	8	6	4	0	0	2	4	68
Other	71	29	17	17	18	27	12	9	14	1	89	304
Total	381	362	164	145	143	87	82	61	60	39	157	1,681

Body location	Nature of injury										Total claims
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Laceration or open wound not involving traumatic amputation	Hot burn	Trauma to muscles	Other fractures, not elsewhere classified	Contusion, bruising and superficial crushing	Trauma to joints and ligaments, unspecified	Trauma to muscles and tendons, unspecified	Trauma to joints and ligaments, not elsewhere classified	Unspecified injuries	
Hand, fingers and thumb	31	292	74	4	32	18	1	1	2	2	483
Back – upper or lower	174	1	2	81	0	6	1	13	1	1	299
Knee	45	3	0	8	4	21	12	2	6	1	121
Shoulder	46	0	1	9	3	4	4	4	3	4	95
Wrist	32	6	5	7	28	5	3	3	2	0	94
Foot and toes	12	8	19	0	23	14	0	0	1	5	88
Ankle	28	0	0	3	19	0	9	1	6	2	77
Forearm	5	4	32	2	8	3	0	0	0	0	56
Other specified multiple locations	16	1	3	2	1	6	0	0	1	1	39
Elbow	5	1	0	4	8	4	0	0	1	2	26
Other	90	25	38	29	10	32	2	6	3	6	303
Total	484	341	174	149	136	113	32	30	26	24	1,681

Tables 3: Major Workplace injuries

3.5 Industry statistics: Cross tabulation of claims by industry: 2013/14 (continued)

I: Transport, postal and warehousing: 2013/14												
Breakdown agency	Mechanism of Incident											
	Manual handling	Falls on the same level	Falls from a height	Muscular stress with no objects being handled	Vehicle accident	Being hit by moving objects	Hitting stationary objects	Being hit by falling objects	Hitting moving objects	Stepping, kneeling or sitting on objects	Other	Total claims
Road transport	79	41	71	23	97	8	16	3	10	8	32	388
Fastening, packing and packaging equipment	233	13	6	2	0	6	7	18	7	2	20	314
Outdoor environment	21	126	29	11	2	4	7	10	1	11	4	226
Other and unspecified agencies	41	12	6	30	4	2	3	2	7	5	56	168
Other materials and objects	65	8	5	5	1	12	11	18	8	3	15	151
Furniture and fittings	51	7	1	11	0	12	12	4	3	1	12	114
Conveyors and lifting plant	12	6	12	18	3	21	2	3	5	12	15	109
Indoor environment	3	39	32	1	0	1	2	1	0	4	4	87
Other mobile plant	20	7	9	1	0	8	1	2	0	1	3	52
Human agencies	3	3	0	4	1	1	0	2	0	0	28	42
Other handtools	18	1	3	0	0	7	3	2	1	0	7	42
Other	117	31	20	19	7	15	18	9	10	4	59	309
Total	663	294	194	125	115	97	82	74	52	51	255	2,002

Body location	Nature of injury										Total claims
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Other fractures, not elsewhere classified	Trauma to muscles	Contusion, bruising and superficial crushing	Laceration or open wound not involving traumatic amputation	Trauma to muscles and tendons, unspecified	Trauma to tendon	Trauma to muscles and tendons, not elsewhere classified	Trauma to joints and ligaments, not elsewhere classified	Trauma to joints and ligaments, unspecified	
Back – upper or lower	279	1	78	10	0	26	4	15	3	2	435
Shoulder	117	3	26	4	0	19	17	18	8	9	246
Hand, fingers and thumb	28	49	1	31	55	0	5	1	1	1	193
Knee	91	1	16	11	1	7	12	3	11	16	186
Ankle	73	31	8	2	1	2	6	1	5	9	144
Foot and toes	17	39	2	17	8	0	0	1	1	1	92
Wrist	23	28	2	1	1	2	4	1	1	3	69
Neck	30	0	11	0	0	3	0	2	6	0	57
Other specified multiple locations	25	5	0	8	3	7	0	0	1	0	56
Lower leg	14	10	4	7	11	0	1	1	0	0	51
Other	168	49	29	38	41	17	12	11	11	5	473
Total	865	216	177	129	121	83	61	54	48	46	2,002

Tables 3: Major Workplace injuries

3.5 Industry statistics: Cross tabulation of claims by industry: 2013/14 (continued)

J: Information media and telecommunications: 2013/14													
Breakdown agency	Mechanism of Incident												
	Manual handling	Falls on the same level	Falls from a height	Being hit by moving objects	Hitting stationary objects	Hitting moving objects	Muscular stress with no objects being handled	Repetitive movement, low muscle loading	Being trapped between stationary and moving objects	Being hit by falling objects	Vehicle accident	Other	Total claims
Other materials and objects	12	2	1	2	1	1	1	0	0	1	0	0	21
Outdoor environment	1	12	4	1	0	0	1	0	0	0	0	1	20
Other and unspecified agencies	4	0	0	0	1	0	1	2	0	2	0	6	16
Road transport	1	4	1	0	2	0	1	0	1	0	3	0	13
Indoor environment	0	5	5	0	0	0	0	0	0	0	0	0	10
Furniture and fittings	4	1	0	1	2	0	0	0	1	0	0	0	9
Ladders, mobile ramps and stairways, and scaffolding	2	0	5	0	0	0	0	0	0	0	0	0	7
Fastening, packing and packaging equipment	6	0	0	0	0	0	0	0	0	0	0	0	6
Other mobile plant	1	0	0	3	1	0	0	0	0	0	0	0	5
Conveyors and lifting plant	2	0	0	0	0	2	0	0	0	0	0	0	4
Human agencies	1	0	0	0	0	0	1	0	0	0	0	2	4
Other	8	2	0	3	2	3	1	2	1	0	0	2	24
Total	42	26	16	10	9	6	6	4	3	3	3	11	139

Body location	Nature of injury										Total claims
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Other fractures, not elsewhere classified	Contusion, bruising and superficial crushing	Laceration or open wound not involving traumatic amputation	Trauma to muscles	Traumatic tearing away part of the muscle/tendon structure, avulsion	Dislocation	Foreign body on external eye, in ear or nose	Unspecified injuries	Trauma to muscles and tendons, not elsewhere classified	
Back – upper or lower	21	0	2	0	4	0	0	0	0	0	27
Hand, fingers and thumb	3	3	4	7	0	0	1	0	0	0	18
Knee	7	0	3	0	1	0	2	0	0	0	13
Ankle	9	0	0	0	0	1	0	0	0	0	10
Foot and toes	2	6	0	1	0	0	0	0	0	0	9
Shoulder	2	0	0	0	0	2	0	0	0	2	7
Upper limb – multiple locations	5	0	0	0	1	0	0	0	0	0	7
Wrist	3	1	2	0	0	0	0	0	0	0	6
Chest (thorax)	0	3	0	0	1	0	0	0	0	0	4
Eye	0	0	1	1	0	0	0	2	0	0	4
Lower leg	0	0	1	0	1	0	0	0	1	0	4
Other	14	3	2	2	1	3	0	0	1	0	30
Total	66	16	15	11	9	6	3	2	2	2	139

Tables 3: Major Workplace injuries

3.5 Industry statistics: Cross tabulation of claims by industry: 2013/14 (continued)

K: Financial and insurance services: 2013/14														
Breakdown agency	Mechanism of Incident												Total claims	
	Falls on the same level	Manual handling	Muscular stress with no objects being handled	Falls from a height	Repetitive movement, low muscle loading	Being hit by falling objects	Being hit by moving objects	Hitting stationary objects	Stepping, kneeling or sitting on objects	Being assaulted by a person or persons	Vehicle accident	Other		
Outdoor environment	18	0	1	3	0	1	1	0	1	0	0	0	25	
Other and unspecified agencies	2	1	8	0	6	0	0	0	0	0	0	3	20	
Furniture and fittings	3	3	3	1	0	2	1	1	2	0	0	0	16	
Indoor environment	4	0	1	6	0	0	0	1	0	0	0	0	12	
Office and electronic equipment	0	4	0	0	4	0	0	0	0	0	0	0	8	
Other materials and objects	1	5	0	0	0	2	0	0	0	0	0	0	8	
Human agencies	1	1	0	0	0	0	0	0	0	3	0	1	6	
Other non-powered equipment	2	3	0	1	0	0	0	0	0	0	0	0	6	
Road transport	0	1	0	0	0	0	1	0	0	0	3	1	6	
Fastening, packing and packaging equipment	0	5	0	0	0	0	0	0	0	0	0	0	5	
Other	2	4	1	2	0	0	1	1	0	0	0	2	13	
Total	33	27	14	13	10	5	4	3	3	3	3	7	125	

Body location	Nature of injury										Total claims
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Other fractures, not elsewhere classified	Trauma to muscles and tendons, unspecified	Trauma to muscles	Laceration or open wound not involving traumatic amputation	Contusion, bruising and superficial crushing	Trauma to joints and ligaments, unspecified	Trauma to joints and ligaments, not elsewhere classified	Trauma to muscles and tendons, not elsewhere classified	Other	
Back – upper or lower	8	0	1	5	0	0	2	0	2	3	21
Wrist	5	3	3	0	1	0	2	0	0	1	15
Shoulder	5	4	3	0	0	0	0	0	0	1	13
Knee	8	0	0	0	0	1	0	1	0	0	11
Ankle	2	2	0	1	0	0	0	2	1	0	8
Hand, fingers and thumb	1	3	0	0	2	0	0	0	0	1	7
Foot and toes	2	4	0	0	1	0	0	0	0	0	7
Other specified multiple locations	4	2	0	1	0	0	0	0	0	0	7
Elbow	2	3	0	0	0	0	0	0	0	0	5
Upper limb – multiple locations	4	1	0	0	0	0	0	0	0	0	5
Other	7	2	4	2	2	4	0	0	0	2	26
Total	48	24	11	9	6	5	4	3	3	8	125

Tables 3: Major Workplace injuries

3.5 Industry statistics: Cross tabulation of claims by industry: 2013/14 (continued)

L: Rental, hiring and real estate services: 2013/14														
Breakdown agency	Mechanism of Incident													
	Manual handling	Falls on the same level	Falls from a height	Muscular stress with no objects being handled	Being hit by falling objects	Being hit by moving objects	Being trapped between stationary and moving objects	Hitting stationary objects	Vehicle accident	Hitting moving objects	Being assaulted by a person or persons	Other	Total claims	
Other materials and objects	8	2	0	1	7	0	4	6	0	2	0	0	30	
Outdoor environment	2	14	4	2	1	0	0	0	1	0	0	3	27	
Ladders, mobile ramps and stairways, and scaffolding	3	2	11	2	1	0	1	1	0	0	0	0	21	
Indoor environment	1	9	9	0	0	0	0	0	0	0	0	0	19	
Other and unspecified agencies	4	5	0	5	0	0	0	0	0	0	0	4	18	
Road transport	3	2	3	1	0	3	0	0	4	0	0	0	16	
Furniture and fittings	5	1	1	0	0	0	4	0	0	0	0	0	11	
Conveyors and lifting plant	3	1	0	1	2	1	1	0	0	0	0	1	10	
Fastening, packing and packaging equipment	6	1	0	0	1	0	1	1	0	0	0	0	10	
Non-metallic minerals and substances	4	0	0	0	0	0	0	0	0	1	0	0	5	
Other non-powered equipment	3	1	0	1	0	0	0	0	0	0	0	0	5	
Other	9	2	0	0	0	7	0	2	0	1	4	4	29	
Total	51	40	28	13	12	11	11	10	5	4	4	12	201	

Body location	Nature of injury										Total claims		
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Other fractures, not elsewhere classified	Laceration or open wound not involving traumatic amputation	Contusion, bruising and superficial crushing	Trauma to muscles	Trauma to tendon	Unspecified injuries	Trauma to joints and ligaments, not elsewhere classified	Trauma to muscles and tendons, not elsewhere classified	Fractured skull and facial bones			
Hand, fingers and thumb	4	14	17	4	0	0	0	0	0	0	0	1	40
Back – upper or lower	21	0	0	1	4	0	1	0	0	1	0	1	29
Knee	18	0	1	3	1	0	0	1	1	0	0	2	26
Ankle	8	4	0	0	0	1	0	1	1	0	0	1	15
Foot and toes	2	7	0	2	0	0	0	0	0	0	0	0	11
Shoulder	7	2	0	0	0	1	0	0	0	1	0	0	11
Lower leg	1	2	2	0	1	0	1	0	0	0	0	1	8
Trunk and limbs	3	1	0	2	0	0	0	0	0	0	0	1	7
Wrist	1	4	0	0	0	1	0	0	0	1	0	0	7
Chest (thorax)	1	2	0	1	0	0	0	0	0	0	0	0	4
Elbow	2	2	0	0	0	0	0	0	0	0	0	0	4
Other	12	2	2	7	1	2	2	1	1	0	3	7	39
Total	80	40	22	20	7	5	4	3	3	4	3	14	201

Tables 3: Major Workplace injuries

3.5 Industry statistics: Cross tabulation of claims by industry: 2013/14 (continued)

M: Professional, scientific and technical services: 2013/14												
Breakdown agency	Mechanism of Incident											
	Manual handling	Falls on the same level	Muscular stress with no objects being handled	Falls from a height	Being hit by moving objects	Being bitten by an animal	Vehicle accident	Being hit by falling objects	Hitting stationary objects	Hitting moving objects	Other	Total claims
Indoor environment	1	19	2	11	0	0	0	0	2	0	5	40
Outdoor environment	1	26	6	3	0	0	0	0	2	1	1	40
Other materials and objects	19	3	0	0	2	0	0	3	3	4	1	35
Other and unspecified agencies	3	0	14	1	0	0	2	1	0	0	13	34
Fastening, packing and packaging equipment	25	2	1	0	0	0	0	3	0	0	1	32
Live four-legged animals	5	0	0	0	0	16	1	0	0	1	9	32
Road transport	3	3	0	2	4	0	10	0	0	0	2	24
Furniture and fittings	8	3	1	2	2	0	0	2	2	0	2	22
Office and electronic equipment	3	2	0	0	0	0	0	0	0	0	8	13
Other non-powered equipment	4	0	2	0	0	0	0	0	0	2	1	9
Other	11	6	2	2	9	1	0	3	3	4	14	55
Total	83	64	28	21	17	17	13	12	12	12	57	336

Body location	Nature of injury												Total claims
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Laceration or open wound not involving traumatic amputation	Other fractures, not elsewhere classified	Trauma to muscles	Contusion, bruising and superficial crushing	Trauma to joints and ligaments, not elsewhere classified	Trauma to muscles and tendons, unspecified	Traumatic tearing away part of the muscle/ tendon structure, avulsion	Trauma to muscles and tendons, not elsewhere classified	Dislocation	Fractured facial bones	Other	
Hand, fingers and thumb	7	32	3	2	2	1	1	1	1	0	0	8	58
Back – upper or lower	46	0	0	7	1	0	2	0	1	0	0	1	58
Knee	19	2	1	1	1	3	0	2	0	5	0	1	35
Shoulder	13	0	3	3	1	2	1	0	3	1	0	3	30
Ankle	11	0	7	1	0	1	1	2	0	0	0	1	24
Wrist	4	2	1	0	1	2	0	1	0	0	0	3	14
Other specified multiple locations	6	0	1	0	1	0	0	0	0	0	0	4	12
Foot and toes	3	2	5	0	1	0	0	0	0	0	0	0	11
Lower leg	1	1	2	1	5	0	0	0	0	0	0	1	11
Trunk and limbs	6	0	0	1	0	0	0	0	0	0	0	0	7
Other	24	6	3	5	8	2	2	1	2	0	6	17	76
Total	140	45	26	21	21	11	7	7	7	6	6	39	336

Tables 3: Major Workplace injuries

3.5 Industry statistics: Cross tabulation of claims by industry: 2013/14 (continued)

N: Administrative and support service: 2013/14													
Breakdown agency	Mechanism of Incident										Total claims		
	Manual handling	Falls on the same level	Falls from a height	Muscular stress with no objects being handled	Being hit by moving objects	Hitting stationary objects	Hitting moving objects	Being hit by falling objects	Being trapped between stationary and moving objects	Stepping, kneeling or sitting on objects		Other	
Outdoor environment	7	84	10	3	1	4	2	3	1	7	2	124	
Other and unspecified agencies	19	11	1	32	3	3	2	0	1	2	19	93	
Other materials and objects	20	5	2	1	9	7	8	12	4	1	1	70	
Furniture and fittings	27	8	6	6	3	9	1	3	2	0	1	66	
Indoor environment	3	35	16	2	0	2	0	1	1	2	0	62	
Fastening, packing and packaging equipment	38	4	0	1	2	5	2	2	4	1	2	61	
Kitchen and domestic equipment	32	4	2	1	0	0	0	3	0	0	5	47	
Ladders, mobile ramps and stairways, and scaffolding	1	2	20	0	1	0	0	1	0	3	0	28	
Road transport	2	4	6	1	3	0	0	2	0	1	7	26	
Human agencies	5	1	0	2	0	1	0	0	0	0	14	23	
Other	57	12	3	8	22	6	19	2	6	1	36	172	
Total	211	170	66	57	44	37	34	29	19	18	87	772	

Body location	Nature of injury										Total claims	
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Laceration or open wound not involving traumatic amputation	Other fractures, not elsewhere classified	Contusion, bruising and superficial crushing	Trauma to muscles	Trauma to muscles and tendons, unspecified	Trauma to joints and ligaments, not elsewhere classified	Unspecified injuries	Trauma to muscles and tendons, not elsewhere classified	Trauma to joints and ligaments, unspecified		
Back – upper or lower	133	0	0	5	25	15	0	1	6	3	3	191
Hand, fingers and thumb	14	48	19	11	0	0	1	2	1	0	9	105
Knee	46	3	0	6	2	6	7	2	3	4	6	85
Ankle	25	2	12	3	1	4	5	1	0	4	4	61
Shoulder	27	0	1	3	5	1	5	1	4	1	10	58
Wrist	9	1	15	1	0	0	0	1	1	2	1	31
Foot and toes	2	6	13	2	0	0	1	2	0	0	0	26
Lower leg	4	9	3	4	0	0	0	1	0	0	2	23
Other specified multiple locations	12	0	2	1	0	0	0	0	0	0	4	19
Upper limb – multiple locations	4	2	0	1	0	2	1	0	1	0	2	13
Other	53	24	21	9	7	3	4	7	2	0	30	160
Total	329	95	86	46	40	31	24	18	18	14	71	772

Tables 3: Major Workplace injuries

3.5 Industry statistics: Cross tabulation of claims by industry: 2013/14 (continued)

O: Public administration and safety: 2013/14													
Breakdown agency		Mechanism of Incident										Total claims	
		Manual handling	Falls on the same level	Muscular stress with no objects being handled	Being assaulted by a person or persons	Falls from a height	Hitting stationary objects	Repetitive movement, low muscle loading	Being hit by moving objects	Vehicle accident	Being hit by falling objects		Other
Outdoor environment		13	214	25	2	51	12	9	8	2	5	20	361
Human agencies		101	19	23	124	3	2	0	7	1	2	29	311
Other and unspecified agencies		14	7	86	0	1	2	8	1	0	0	32	151
Road transport		13	17	16	0	17	12	5	9	45	1	14	149
Other materials and objects		57	11	4	0	2	15	9	8	0	16	15	137
Furniture and fittings		52	10	13	0	5	16	3	7	0	5	20	131
Indoor environment		3	89	3	0	22	4	3	0	0	1	2	127
Other non-powered equipment		46	2	11	0	1	8	2	2	0	3	10	85
Fastening, packing and packaging equipment		61	7	0	0	1	3	1	1	0	3	3	80
Other mobile plant		9	6	0	0	2	2	3	2	0	2	2	28
Other		107	20	27	2	16	16	35	25	2	5	78	333
Total		476	402	208	128	121	92	78	70	50	43	225	1,893

Body location	Nature of injury										Total claims	
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Trauma to muscles	Contusion, bruising and superficial crushing	Other fractures, not elsewhere classified	Laceration or open wound not involving traumatic amputation	Trauma to joints and ligaments, unspecified	Trauma to muscles and tendons, unspecified	Trauma to joints and ligaments, not elsewhere classified	Dislocation	Superficial injury		
Back – upper or lower	238	113	4	0	1	1	23	3	0	0	13	396
Knee	102	18	28	5	5	41	14	17	13	2	8	253
Hand, fingers and thumb	22	2	28	43	65	4	3	1	4	5	12	189
Shoulder	94	22	5	8	1	13	7	8	14	1	15	188
Ankle	67	14	4	13	0	21	4	4	2	1	6	136
Other specified multiple locations	29	7	23	8	5	1	0	2	0	6	16	97
Lower leg	16	21	5	8	8	0	2	0	0	2	4	66
Wrist	17	1	7	11	1	10	2	4	2	1	1	57
Foot and toes	12	2	10	13	3	0	0	1	0	1	6	48
Chest (thorax)	11	3	13	13	1	0	0	1	0	0	2	44
Other	151	54	54	13	22	6	4	15	0	16	84	419
Total	759	257	181	135	112	97	59	56	35	35	167	1,893

Tables 3: Major Workplace injuries

3.5 Industry statistics: Cross tabulation of claims by industry: 2013/14 (continued)

P: Education and training: 2013/14											
Breakdown agency	Mechanism of Incident										
	Falls on the same level	Manual handling	Falls from a height	Muscular stress with no objects being handled	Being hit by a person accidentally	Being hit by moving objects	Hitting stationary objects	Stepping, kneeling or sitting on objects	Vehicle accident	Being hit by falling objects	Total claims
Outdoor environment	149	13	12	16	1	4	2	8	0	1	214
Human agencies	27	43	1	9	77	18	5	1	0	0	195
Indoor environment	81	1	48	9	0	1	1	2	0	0	143
Furniture and fittings	23	39	8	8	0	5	17	0	0	5	107
Other materials and objects	9	27	1	2	0	4	9	0	0	4	62
Other and unspecified agencies	20	3	1	25	0	0	1	2	0	0	60
Other non-powered equipment	15	16	1	9	0	11	2	0	0	1	58
Fastening, packing and packaging equipment	7	26	1	1	0	1	2	0	0	0	39
Road transport	4	1	3	2	0	2	1	0	14	0	29
Ladders, mobile ramps and stairways, and scaffolding	3	1	11	2	0	0	1	0	0	1	20
Other	20	31	7	5	0	13	10	2	1	2	123
Total	358	201	94	88	78	59	51	15	15	14	1,050

Body location	Nature of injury										
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Trauma to muscles	Other fractures, not elsewhere classified	Contusion, bruising and superficial crushing	Trauma to joints and ligaments, not elsewhere classified	Laceration or open wound not involving traumatic amputation	Trauma to tendon	Trauma to muscles and tendons, not elsewhere classified	Superficial injury	Trauma to joints and ligaments, unspecified	Total claims
Back – upper or lower	64	70	0	5	11	3	1	5	1	8	185
Ankle	21	15	26	3	21	1	14	0	0	8	117
Knee	22	10	6	15	16	3	6	3	3	10	111
Hand, fingers and thumb	4	1	15	9	2	30	1	0	3	0	75
Shoulder	17	10	7	4	10	0	6	6	0	3	73
Foot and toes	1	2	25	5	2	9	1	3	2	1	54
Other specified multiple locations	11	4	1	6	2	2	0	2	5	0	42
Wrist	1	4	29	1	2	2	1	0	1	0	42
Lower leg	1	5	9	4	0	5	1	2	1	0	32
Trunk and limbs	12	6	1	1	4	1	1	3	0	1	32
Other	42	36	40	45	13	20	4	12	17	1	287
Total	196	163	159	98	83	76	36	36	33	32	1,050

Tables 3: Major Workplace injuries

3.5 Industry statistics: Cross tabulation of claims by industry: 2013/14 (continued)

O: Health care and social assistance: 2013/14													
Breakdown agency	Mechanism of Incident												
	Manual handling	Falls on the same level	Muscular stress with no objects being handled	Being assaulted by a person or persons	Falls from a height	Being hit by moving objects	Being hit by a person accidentally	Hitting stationary objects	Being hit by falling objects	Unspecified mechanisms of incident	Other	Total claims	
Human agencies	851	35	33	180	1	14	78	3	18	3	33	1,249	
Furniture and fittings	167	52	22	0	9	35	1	36	10	1	39	372	
Indoor environment	4	243	11	0	45	0	1	3	0	1	12	320	
Other and unspecified agencies	63	54	100	1	2	2	1	4	1	49	30	307	
Outdoor environment	9	208	16	0	20	2	0	6	1	0	19	281	
Other non-powered equipment	112	12	3	0	3	5	1	2	4	2	10	154	
Fastening, packing and packaging equipment	102	20	5	0	2	0	1	1	6	0	10	147	
Road transport	14	8	9	0	8	7	0	3	0	0	52	101	
Other materials and objects	37	9	6	0	1	5	0	6	7	0	13	84	
Other mobile plant	52	5	3	0	2	6	0	3	3	0	9	83	
Other	169	61	21	1	19	24	0	13	12	1	109	430	
Total	1,580	707	229	182	112	100	83	80	62	57	336	3,528	

Body location	Nature of injury										Total claims	
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Trauma to muscles	Other fractures, not elsewhere classified	Contusion, bruising and superficial crushing	Trauma to muscles and tendons, unspecified	Laceration or open wound not involving traumatic amputation	Trauma to joints and ligaments, unspecified	Trauma to joints and ligaments, not elsewhere classified	Trauma to muscles and tendons, not elsewhere classified	Unspecified injuries		
Back – upper or lower	727	327	0	20	50	0	2	1	18	7	21	1,173
Shoulder	213	69	4	10	18	0	27	26	22	1	35	425
Knee	148	31	10	30	11	1	11	24	0	6	31	303
Hand, fingers and thumb	49	4	32	27	2	61	3	3	2	3	47	233
Ankle	76	7	24	3	3	2	24	6	2	4	7	158
Wrist	46	9	39	4	6	2	7	5	3	1	6	128
Neck	65	15	0	5	5	1	1	3	0	1	8	104
Foot and toes	26	3	45	11	1	1	2	1	4	0	7	101
Other specified multiple locations	36	7	3	16	1	4	0	2	2	0	19	90
Trunk and limbs	56	10	0	4	0	0	0	0	1	3	2	76
Other	289	74	58	83	14	37	13	7	11	38	113	737
Total	1,731	556	215	213	111	109	90	78	65	64	296	3,528

Tables 3: Major Workplace injuries

3.5 Industry statistics: Cross tabulation of claims by industry: 2013/14 (continued)

R: Arts and recreation service: 2013/14												
Breakdown agency	Mechanism of Incident											
	Falls from a height	Manual handling	Falls on the same level	Being hit by an animal	Being trapped between stationary and moving objects	Muscular stress with no objects being handled	Hitting stationary objects	Being hit by moving objects	Stepping, kneeling or sitting on objects	Hitting moving objects	Other	Total claims
Live four-legged animals	99	23	6	54	23	0	3	0	0	0	14	222
Outdoor environment	1	5	28	0	1	4	2	1	3	0	0	45
Indoor environment	11	0	17	0	0	1	0	0	1	0	0	30
Other materials and objects	1	6	5	0	1	0	1	3	2	3	6	28
Other and unspecified agencies	0	6	3	0	0	11	0	1	0	0	5	26
Human agencies	1	4	4	0	0	2	1	2	0	1	10	25
Other non-powered equipment	1	5	2	0	1	2	0	2	0	1	3	17
Furniture and fittings	0	7	2	0	2	0	0	1	0	0	2	14
Fastening, packing and packaging equipment	0	8	2	0	0	0	0	0	0	0	1	11
Handtools, non-powered, edged	0	3	1	0	0	0	4	2	0	1	0	11
Other	8	25	4	0	3	5	6	3	4	3	14	75
Total	122	92	74	54	31	25	17	15	10	9	55	504

Body location	Nature of injury											Total claims
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Contusion, bruising and superficial crushing	Other fractures, not elsewhere classified	Laceration or open wound not involving traumatic amputation	Trauma to muscles	Trauma to joints and ligaments, not elsewhere classified	Trauma to muscles and tendons, not elsewhere classified	Dislocation	Trauma to muscles and tendons, unspecified	Unspecified injuries	Other	
Back – upper or lower	26	8	0	0	17	1	9	1	7	1	4	74
Hand, fingers and thumb	8	8	21	16	0	2	1	2	0	2	3	63
Shoulder	11	7	3	0	2	4	7	12	1	1	5	53
Knee	12	8	2	3	1	8	1	3	0	2	10	50
Ankle	15	7	7	0	0	5	0	0	2	3	2	41
Wrist	6	7	14	0	1	1	0	0	0	0	1	30
Foot and toes	6	8	8	1	0	2	0	0	0	0	2	27
Chest (thorax)	0	8	12	0	0	0	1	0	0	0	2	23
Lower leg	3	2	3	2	1	0	3	0	1	0	2	17
Hip	2	5	1	0	0	1	1	0	1	0	1	12
Other	32	26	12	5	4	1	2	1	2	4	25	114
Total	121	94	83	27	26	25	25	19	14	13	57	504

Tables 3: Major Workplace injuries

3.5 Industry statistics: Cross tabulation of claims by industry: 2013/14 (continued)

S: Other service: 2013/14												
Breakdown agency	Mechanism of Incident											
	Manual handling	Falls on the same level	Falls from a height	Hitting moving objects	Being hit by moving objects	Being hit by falling objects	Hitting stationary objects	Muscular stress with no objects being handled	Stepping, kneeling or sitting on objects	Vehicle accident	Other	Total claims
Other materials and objects	50	6	1	15	15	12	13	0	2	0	27	141
Road transport	23	8	17	1	10	3	5	5	3	30	6	111
Fastening, packing and packaging equipment	67	7	1	4	5	7	6	0	3	0	3	103
Other and unspecified agencies	22	9	1	2	0	2	3	21	0	0	35	95
Outdoor environment	2	58	9	1	3	1	2	2	15	0	2	95
Indoor environment	2	36	30	0	0	0	1	4	3	0	1	77
Furniture and fittings	28	6	5	0	1	7	3	1	0	0	6	57
Other non-powered equipment	20	1	0	4	4	7	1	0	2	0	8	47
Ladders, mobile ramps and stairways, and scaffolding	2	6	22	2	0	1	2	1	3	0	0	39
Other mobile plant	7	4	4	1	5	4	1	2	2	0	2	32
Other	89	12	9	50	27	19	15	7	2	0	63	293
Total	312	153	99	80	70	63	52	43	35	30	153	1,090

Body location	Nature of injury											
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Laceration or open wound not involving traumatic amputation	Trauma to muscles	Other fractures, not elsewhere classified	Contusion, bruising and superficial crushing	Trauma to tendon	Trauma to muscles and tendons, unspecified	Trauma to muscles and tendons, not elsewhere classified	Trauma to joints and ligaments, not elsewhere classified	Hot burn	Trauma to joints and ligaments, unspecified	Total claims
Back – upper or lower	105	1	81	0	9	0	14	4	0	0	0	222
Hand, fingers and thumb	13	120	3	30	30	4	0	1	0	5	0	212
Knee	37	3	18	3	5	6	2	4	7	0	7	103
Shoulder	31	0	17	4	1	4	3	8	3	0	3	89
Ankle	17	2	9	17	2	11	3	2	2	1	4	76
Foot and toes	11	3	1	22	17	1	1	0	1	2	0	61
Wrist	6	3	5	20	2	2	2	0	2	0	1	44
Lower leg	1	13	7	9	7	1	0	0	0	0	0	40
Other specified multiple locations	11	1	2	3	6	0	1	0	0	0	1	30
Forearm	3	7	5	1	2	1	0	0	0	3	0	23
Other	53	22	15	17	20	2	5	3	4	6	1	190
Total	288	175	163	126	101	32	31	22	19	17	99	1,090

Tables 3: Major Workplace injuries

3.5 Industry statistics: Cross tabulation of claims by industry: 2013/14 (continued)

Total industry: 2013/14												
Breakdown agency	Mechanism of Incident											
	Manual handling	Falls on the same level	Falls from a height	Being hit by moving objects	Muscular stress with no objects being handled	Hitting stationary objects	Hitting moving objects	Being hit by falling objects	Being trapped between stationary and moving objects	Unspecified mechanisms of incident	Other	Total claims
Outdoor environment	161	1,501	319	49	139	79	17	44	26	6	203	2,544
Other materials and objects	904	167	43	260	41	282	150	313	120	11	246	2,537
Other and unspecified agencies	397	219	35	26	584	44	27	22	21	455	286	2,116
Human agencies	1,042	102	6	55	83	15	9	27	4	6	682	2,031
Fastening, packing and packaging equipment	1,304	149	25	70	26	91	45	118	59	3	70	1,960
Indoor environment	34	1,087	397	2	73	30	2	10	8	2	65	1,710
Furniture and fittings	702	170	57	119	91	159	41	103	81	4	59	1,586
Road transport	234	155	244	83	97	63	31	27	42	1	502	1,479
Other non-powered equipment	386	58	14	47	38	30	28	33	21	5	55	715
Ladders, mobile ramps and stairways, and scaffolding	68	86	394	9	27	20	4	22	14	1	29	674
Other	1,712	424	287	734	206	373	722	279	202	50	1,283	6,272
Total	6,944	4,118	1,821	1,454	1,405	1,186	1,076	998	598	544	3,480	23,624

Body location	Nature of injury											
	Soft tissue injuries due to trauma or unknown mechanisms with insufficient information to code elsewhere	Laceration or open wound not involving traumatic amputation	Other fractures, not elsewhere classified	Trauma to muscles	Contusion, bruising and superficial crushing	Trauma to muscles and tendons, unspecified	Trauma to joints and ligaments, not elsewhere classified	Trauma to joints and ligaments, unspecified	Trauma to muscles and tendons, not elsewhere classified	Unspecified injuries	Other	Total claims
Back – upper or lower	3,206	7	1	1,216	111	311	37	31	100	25	154	5,199
Hand, fingers and thumb	327	1,898	598	33	416	15	16	12	23	63	435	3,836
Knee	1,031	59	64	169	184	80	159	148	28	39	264	2,225
Shoulder	959	4	85	270	56	106	96	85	156	33	297	2,147
Ankle	598	15	299	92	42	38	84	114	20	26	112	1,440
Foot and toes	181	84	392	17	166	5	14	8	11	19	79	976
Wrist	261	74	333	59	45	30	21	37	6	14	54	934
Lower leg	104	165	107	66	78	7	0	0	13	9	66	615
Other specified multiple locations	244	30	42	28	79	15	9	3	9	6	143	608
Chest (thorax)	103	4	177	37	84	8	1	0	5	9	38	466
Other	1,761	524	384	391	474	139	102	48	77	169	1,109	5,178
Total	8,775	2,864	2,482	2,378	1,735	754	539	486	448	412	2,751	23,624

Tables 3: Major Workplace injuries

3.6a Mechanism of injury: Number, incidence, time lost and cost: 2013/14

Mechanism of Incident	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			6 months and over	Less than 6 months				Total	Average	Median	Total \$'000	Average \$	Median \$
Falls, trips and slips of a person	7	63	740	5,532	6,342	1.9	1.2	67,020	10.7	4.1	112,037	17,666	9,983
Falls from a height	5	27	211	1,578	1,821	0.6	0.3	19,780	11.1	4.7	42,223	23,187	12,368
Falls on the same level	2	31	500	3,585	4,118	1.3	0.8	43,962	10.8	4.0	64,257	15,604	9,270
Stepping, kneeling or sitting on objects	0	5	29	369	403	0.1	0.1	3,277	8.2	2.9	5,556	13,788	8,894
Hitting objects with a part of the body	0	49	126	2,100	2,275	0.7	0.4	15,451	6.9	2.6	26,152	11,496	6,636
Hitting stationary objects	0	29	74	1,083	1,186	0.4	0.2	8,157	7.1	2.3	13,654	11,513	6,136
Hitting moving objects	0	19	51	1,006	1,076	0.3	0.2	7,226	6.8	2.9	12,271	11,404	7,187
Rubbing and chafing	0	1	1	11	13	0.0	0.0	69	5.7	1.4	227	17,464	6,143
Being hit by moving objects	10	160	363	3,726	4,259	1.3	0.8	35,497	8.7	3.0	75,210	17,659	7,465
Being hit by falling objects	2	32	81	883	998	0.3	0.2	8,459	8.8	3.3	23,773	23,820	6,719
Being bitten by an animal	0	4	2	52	58	0.0	0.0	415	7.7	2.5	650	11,209	6,953
Being hit by an animal	0	1	16	187	204	0.1	0.0	1,782	8.8	3.7	2,882	14,126	8,855
Being hit by a person accidentally	0	0	26	193	219	0.1	0.0	2,443	11.2	3.6	2,950	13,470	7,305
Being trapped by moving machinery or equipment	0	22	29	216	267	0.1	0.0	2,467	10.1	3.6	5,833	21,848	10,996
Being trapped between stationary and moving objects	1	29	36	532	598	0.2	0.1	4,235	7.5	2.9	8,052	13,465	7,750
Exposure to mechanical vibration	0	0	2	16	18	0.0	0.0	148	8.2	2.1	407	22,629	14,139
Being hit by moving objects	5	68	118	1,263	1,454	0.4	0.3	11,203	8.1	2.9	23,444	16,123	7,246
Being assaulted by a person or persons	2	4	53	384	443	0.1	0.1	4,345	9.9	3.1	7,219	16,296	7,407
Sound and pressure	2	18	0	14	34	0.0	0.0	82	5.9	2.4	877	25,783	6,456
Exposure to single, sudden sound	0	5	0	2	7	0.0	0.0	n.p.	n.p.	n.p.	63	9,027	3,176
Long term exposure to sounds	0	11	0	0	11	0.0	0.0	n.a.	n.a.	n.a.	145	13,206	9,500
Explosion	2	1	0	8	11	0.0	0.0	64	7.9	2.9	643	58,488	6,212
Other variations in pressure	0	1	0	4	5	0.0	0.0	16	4.1	3.6	25	4,958	4,111
Body stressing	0	146	1,015	7,654	8,815	2.7	1.6	83,940	9.7	3.0	131,540	14,922	8,547
Muscular stress while lifting, carrying, or putting down objects	0	59	434	3,240	3,733	1.1	0.7	36,081	9.8	2.7	57,583	15,425	8,355
Muscular stress while handling objects other than lifting, carrying or putt	0	34	411	2,766	3,211	1.0	0.6	32,717	10.3	3.3	46,251	14,404	8,406
Muscular stress with no objects being handled	0	36	132	1,237	1,405	0.4	0.3	11,843	8.7	2.9	19,682	14,009	8,417
Repetitive movement, low muscle loading	0	17	38	411	466	0.1	0.1	3,300	7.3	2.1	8,023	17,217	12,232
Heat, electricity and other environmental factors	4	7	12	420	443	0.1	0.1	2,052	4.8	2.0	5,637	12,725	3,102
Contact with hot objects	0	1	6	369	376	0.1	0.1	1,498	4.0	2.0	2,412	6,416	2,793
Contact with cold objects	0	1	0	3	4	0.0	0.0	n.p.	n.p.	n.p.	7	1,808	1,560
Exposure to environmental heat	0	2	1	4	7	0.0	0.0	38	7.5	3.1	73	10,394	6,728
Exposure to environmental cold	1	0	0	2	3	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.

Tables 3: Major Workplace injuries

3.6a Mechanism of injury: Number, incidence, time lost and cost: 2013/14 (continued)

Mechanism of Incident	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			6 months and over	Less than 6 months				Total	Average	Median	Total \$'000	Average \$	Median \$
Exposure to non-ionising radiation	0	0	0	2	2	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Exposure to ionising radiation	0	0	0	1	1	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Contact with electricity	1	3	4	24	32	0.0	0.0	421	15.0	3.7	1,933	60,400	21,698
Drowning/immersion	2	0	0	0	2	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Exposure to other and unspecified environmental factors	0	0	1	15	16	0.0	0.0	85	5.3	1.4	78	4,896	2,913
Chemicals and other substances	0	1	12	131	144	0.0	0.0	1,077	7.5	2.0	3,715	25,799	3,180
Single contact with chemical or substance	0	1	10	97	108	0.0	0.0	854	8.0	2.1	3,416	31,627	3,121
Insect and spider bites and stings	0	0	1	23	24	0.0	0.0	171	7.1	1.7	181	7,553	2,927
Contact with poisonous parts of plant or marine life	0	0	0	1	1	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Other and unspecified contact with chemical or substance	0	0	1	10	11	0.0	0.0	47	4.3	1.9	107	9,771	4,642
Biological factors	0	0	1	24	25	0.0	0.0	242	9.7	6.0	372	14,896	7,859
Contact with, or exposure to, biological factors of non-human origin	0	0	1	2	3	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Contact with, or exposure to, biological factors of human origin	0	0	0	18	18	0.0	0.0	131	7.3	3.9	232	12,863	7,254
Contact with, or exposure to, biological factors of unknown origin	0	0	0	4	4	0.0	0.0	25	6.4	7.9	89	22,155	23,975
Mental stress	1	1	2	12	16	0.0	0.0	183	13.1	9.5	217	13,549	10,307
Exposure to a traumatic event	0	1	0	7	8	0.0	0.0	54	7.8	7.7	88	10,954	7,806
Exposure to workplace or occupational violence	0	0	2	5	7	0.0	0.0	129	18.4	16.0	128	18,300	12,338
Suicide or attempted suicide	1	0	0	0	1	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Vehicle incidents and other	22	83	188	978	1,271	0.4	0.2	14,153	12.1	4.4	45,743	35,990	10,217
Slide or cave-in	2	0	0	2	4	0.0	0.0	n.p.	n.p.	n.p.	1,086	271,441	266,713
Vehicle accident	15	14	87	372	488	0.1	0.1	6,612	14.4	6.0	29,831	61,128	12,661
Rollover	2	1	1	28	32	0.0	0.0	232	8.0	5.0	1,676	52,369	10,547
Other and multiple mechanisms of incident	0	20	39	144	203	0.1	0.0	2,680	14.6	5.9	4,573	22,529	10,868
Unspecified mechanisms of incident	3	48	61	432	544	0.2	0.1	4,620	9.4	3.0	8,577	15,767	8,271
Total	46	528	2,459	20,591	23,624	7.2	4.3	219,699	9.5	3.3	401,500	16,995	8,367

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees

b. Frequency rate is the number of injuries per million hours worked

c. Time lost is included only for temporary disability cases resulting in less than three years off work

n.p. Not published

Tables 3: Major Workplace injuries

3.6b Nature of injury: Number, incidence, time lost and cost: 2013/14

Nature of injury	Fatal	Permanent disability	Temporary disability		Total	Inc. rate (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			6 months and over	Less than 6 months				Total	Average	Median	Total \$'000	Average \$	Median \$
Intracranial injuries	7	7	10	81	105	0.0	0.0	880	9.7	2.7	19,759	188,182	8,822
Brain injury	5	5	2	5	17	0.0	0.0	122	17.5	6.1	14,313	841,931	122,796
Other intracranial injury, not elsewhere classified	0	1	8	69	78	0.0	0.0	693	9.0	2.1	3,618	46,381	6,913
Intracranial injury, unspecified	2	1	0	7	10	0.0	0.0	65	9.3	2.7	1,829	182,852	12,392
Fractures	0	21	353	2,317	2,691	0.8	0.5	33,206	12.4	6.6	53,505	19,883	12,719
Fractured skull and facial bones	0	2	22	92	116	0.0	0.0	1,595	14.0	5.1	3,250	28,016	13,351
Fracture of vertebral column without mention of spinal cord lesion	0	3	17	56	76	0.0	0.0	1,317	18.0	9.1	2,667	35,090	25,918
Other fractures, not elsewhere classified	0	16	310	2,156	2,482	0.8	0.5	29,985	12.2	6.6	47,296	19,056	12,549
Fractures, unspecified	0	0	4	13	17	0.0	0.0	309	18.2	7.9	292	17,176	13,319
Wounds, lacerations, amputations and internal organ damage	5	194	283	4,458	4,940	1.5	0.9	33,106	7.0	2.6	69,356	14,040	6,434
Internal injury of chest, abdomen and pelvis	4	0	2	18	24	0.0	0.0	228	11.4	4.1	2,672	111,349	11,561
Traumatic amputation	0	59	0	0	59	0.0	0.0	n.a.	n.a.	n.a.	11,888	201,490	25,411
Laceration or open wound not involving traumatic amputation	1	131	129	2,603	2,864	0.9	0.5	17,339	6.3	2.6	30,097	10,509	6,392
Medical sharp/needle-stick puncture	0	0	2	16	18	0.0	0.0	96	5.3	2.4	202	11,239	7,771
Superficial injury	0	0	14	226	240	0.1	0.0	1,700	7.1	2.4	2,649	11,037	6,450
Contusion, bruising and superficial crushing	0	4	136	1,595	1,735	0.5	0.3	13,742	7.9	2.6	21,848	12,592	6,163
Burn	1	3	15	493	512	0.2	0.1	2,507	4.9	2.0	6,503	12,701	2,905
Electrical burn	0	0	1	12	13	0.0	0.0	215	16.5	3.9	412	31,728	21,785
Chemical burn	0	1	4	50	55	0.0	0.0	326	6.0	2.3	2,778	50,508	2,926
Cold burn	0	0	0	1	1	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Hot burn	0	1	9	372	382	0.1	0.1	1,770	4.6	2.0	2,433	6,369	2,876
Friction burn	0	0	0	8	8	0.0	0.0	23	2.8	1.4	76	9,546	8,523
Combination burn or burn not elsewhere classified	1	0	1	4	6	0.0	0.0	46	9.2	1.4	561	93,447	9,627
Burns, unspecified	0	1	0	46	47	0.0	0.0	126	2.7	1.8	241	5,133	2,073
Injury to nerves and spinal cord	0	3	16	53	72	0.0	0.0	1,308	19.0	7.3	6,310	87,637	17,264
Injuries to nerves and spinal cord, not elsewhere classified	0	1	11	24	36	0.0	0.0	800	22.9	8.7	5,207	144,647	27,975
Injuries to nerves and spinal cord, unspecified	0	2	5	29	36	0.0	0.0	508	14.9	6.4	1,103	30,626	11,856
Traumatic joint/ligament and muscle/tendon injury	0	229	1,680	12,363	14,272	4.4	2.6	139,860	10.0	3.1	215,606	15,107	8,576
Trauma to joints and ligaments	0	13	121	1,228	1,362	0.4	0.2	11,680	8.7	2.9	23,709	17,407	11,291
Dislocation	0	1	53	283	337	0.1	0.1	4,469	13.3	5.6	6,979	20,710	15,378
Trauma to joints and ligaments, not elsewhere classified	0	9	45	485	539	0.2	0.1	4,283	8.1	2.6	9,552	17,723	11,566
Trauma to joints and ligaments, unspecified	0	3	23	460	486	0.1	0.1	2,929	6.1	2.1	7,177	14,767	8,910
Trauma to muscles and tendons	0	49	394	3,692	4,135	1.3	0.8	34,686	8.5	2.3	64,462	15,589	9,124

Tables 3: Major Workplace injuries

3.6b Nature of injury: Number, incidence, time lost and cost: 2013/14 (continued)

Nature of injury	Fatal	Permanent disability	Temporary disability		Total	Inc. rate (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			6 months and over	Less than 6 months				Total	Average	Median	Total \$'000	Average \$	Median \$
Traumatic tearing away part of the muscle/tendon structure, avulsion	0	5	74	174	253	0.1	0.0	4,575	18.4	8.2	5,932	23,446	20,212
Trauma to muscles	0	28	175	2,175	2,378	0.7	0.4	17,002	7.2	2.0	33,144	13,938	7,927
Trauma to tendon	0	2	44	256	302	0.1	0.1	3,612	12.0	4.2	5,822	19,278	12,920
Trauma to muscles and tendons, not elsewhere classified	0	4	61	383	448	0.1	0.1	4,959	11.2	3.3	7,936	17,713	11,758
Trauma to muscles and tendons, unspecified	0	10	40	704	754	0.2	0.1	4,538	6.1	2.0	11,629	15,422	8,956
Residual soft tissue disorders due to trauma or unknown mechanisms	0	167	1,165	7,443	8,775	2.7	1.6	93,493	10.9	3.7	127,435	14,522	7,958
Soft tissue injuries due to trauma or unknown mechanisms with insufficient	0	167	1,165	7,443	8,775	2.7	1.6	93,493	10.9	3.7	127,435	14,522	7,958
Other injuries	30	41	92	739	902	0.3	0.2	7,943	9.6	3.3	28,913	32,054	9,512
Foreign body on external eye, in ear or nose or in respiratory, digestive or reproductive tract	0	0	7	119	126	0.0	0.0	628	5.0	1.5	967	7,673	2,154
Poisoning and toxic effects of substances	0	0	3	25	28	0.0	0.0	245	8.8	1.4	340	12,155	3,450
Audio shock, audio shriek	0	8	0	1	9	0.0	0.0	n.p.	n.p.	n.p.	111	12,283	6,460
Electrocution, shock from electric current	1	2	3	12	18	0.0	0.0	219	14.6	3.7	1,548	85,982	34,276
Traumatic deafness from air pressure or explosion	0	7	0	1	8	0.0	0.0	n.p.	n.p.	n.p.	61	7,658	6,806
Heat stress/heat stroke	0	0	1	3	4	0.0	0.0	33	8.3	2.5	44	10,965	4,856
Hypothermia and effects of reduced temperature	1	0	0	1	2	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Effects of weather, exposure, air pressure and other external causes, not elsewhere classified	3	4	0	6	13	0.0	0.0	41	6.9	3.1	710	54,612	4,000
Multiple injuries	25	20	12	120	177	0.1	0.0	1,327	10.1	3.4	15,500	87,568	15,153
Other specified injuries, not elsewhere classified	0	0	23	82	105	0.0	0.0	1,569	14.9	2.7	1,895	18,044	11,727
Unspecified injuries	0	0	43	369	412	0.1	0.1	3,876	9.4	4.5	7,212	17,505	11,158
Diseases of the muscle, tendon and related tissue	0	0	0	2	2	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Muscle/tendon strain (non traumatic)	0	0	0	2	2	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Other claims	3	30	10	85	128	0.0	0.0	870	9.2	2.9	1,490	11,643	4,380
Exposure to substances without current injury or disease apparent	0	0	0	24	24	0.0	0.0	134	5.6	2.1	334	13,920	7,254
Damage to artificial aid(s)	0	0	0	1	1	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Not stated	3	30	10	60	103	n.a	n.a	731	10.4	3.1	1,143	11,095	4,149
Total	46	528	2,459	20,591	23,624	7.2	4.3	219,699	9.5	3.3	401,500	16,995	8,367

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees

b. Frequency rate is the number of injuries per million hours worked

c. Time lost is included only for temporary disability cases resulting in less than three years off work

n.a Not applicable

n.p. Not published

Tables 4: Major occupational diseases

4.1 Industry statistics: Number, incidence, time lost and cost: 2013/14

Industry	Fatal	Permanent disability	Persons				Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Temporary disability		Less than 6 months	Average				Median	Total \$'000	Average \$	Median \$		
			6 months and over	6 months											
Agriculture, forestry and fishing	1	29	21	68	119	2.2	1.1	1,200	13.5	7.4	3,652	30,689	11,034		
Agriculture	1	22	18	53	94	2.1	1.0	986	13.9	6.1	3,300	35,102	11,050		
Forestry and logging	0	5	1	3	9	11.8*	6.3*	47	11.7	5.4	54	6,036	5,513		
Agriculture, forestry and fishing support services	0	2	2	12	16	2.0	1.1	167	11.9	9.6	298	18,632	14,210		
Mining	0	224	11	108	343	8.4	3.9	928	7.8	3.4	5,566	16,227	7,298		
Coal mining	0	182	6	95	283	11.2	5.5	617	6.1	2.7	4,439	15,684	6,983		
Oil and gas extraction	0	1	0	0	1	0.3	0.1	n.a.	n.a.	n.a.	n.p.	n.p.	n.p.		
Metal ore mining	0	11	2	4	17	3.0	1.2	134	22.4	15.9	400	23,530	16,443		
Non-metallic mineral mining and quarrying	0	25	2	7	34	26.1	9.6*	115	12.8	6.1	452	13,302	8,527		
Exploration and other mining support services	0	5	1	2	8	1.6	0.8	n.p.	n.p.	n.p.	268	33,544	12,352		
Manufacturing	2	555	65	348	970	3.8	2.0	5,866	14.2	7.1	19,255	19,851	10,879		
Food product manufacturing	0	51	13	101	165	2.8	1.5	1,307	11.5	5.7	2,515	15,243	9,287		
Beverage and tobacco product manufacturing	0	8	5	1	14	1.4	0.8	310	51.7	46.2	461	32,897	16,425		
Textile, leather, clothing and footwear manufacturing	0	17	0	3	20	2.3	1.2	n.p.	n.p.	n.p.	328	16,392	13,493		
Wood product manufacturing	0	20	3	32	55	3.6	1.9	448	12.8	10.4	1,116	20,291	13,799		
Pulp, paper and converted paper product manufacturing	0	8	3	2	13	3.8	1.9	160	32.1	46.7	223	17,151	15,744		
Printing (including the reproduction of recorded media)	0	19	2	10	31	2.0	1.0	132	11.0	8.9	464	14,967	7,723		
Petroleum and coal product manufacturing	0	6	0	1	7	5.9*	2.9*	n.p.	n.p.	n.p.	98	13,951	7,561		
Basic chemical and chemical product manufacturing	0	31	3	23	57	3.3	1.8	293	11.3	6.8	896	15,714	13,850		
Polymer product and rubber product manufacturing	0	9	2	1	12	1.5	0.9	n.p.	n.p.	n.p.	348	28,991	20,787		
Non-metallic mineral product manufacturing	0	64	9	28	101	10.6	5.5	547	14.8	11.0	2,856	28,279	13,003		
Primary metal and metal product manufacturing	1	104	2	5	112	5.1	2.6	282	40.3	4.4	1,904	17,003	5,837		
Fabricated metal product manufacturing	0	79	4	46	129	9.0	4.9	511	10.2	6.8	2,662	20,633	13,015		
Transport equipment manufacturing	0	52	5	30	87	5.8	3.0	462	13.2	3.6	1,744	20,047	8,594		
Machinery and equipment manufacturing	1	69	11	53	134	3.2	1.6	1,080	16.9	10.0	2,972	22,178	11,963		
Furniture and other manufacturing	0	18	3	12	33	2.3	1.2	188	12.5	2.9	670	20,290	17,188		
Electricity, gas, water and waste services	0	45	10	28	83	2.1	1.1	567	14.9	3.4	2,727	32,860	21,900		
Electricity supply	0	31	0	10	41	2.2	1.1	26	2.6	0.0	1,707	41,626	23,415		
Gas supply	0	1	0	1	2	0.7	0.4	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.		

Tables 4: Major occupational diseases

4.1 Industry statistics: Number, incidence, time lost and cost: 2013/14 (continued)

Industry	Fatal	Permanent disability	Persons					Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Temporary disability		Total	Average	Median			Total \$'000	Average \$	Median \$			
			6 months and over	Less than 6 months											
Water supply, sewerage and drainage services	0	3	1	6	10	1.3	0.7	100	14.3	8.1	288	28,831	25,068		
Waste collection, treatment and disposal services	0	10	9	11	30	2.9	1.5	440	22.0	19.2	718	23,942	20,421		
Construction	3	268	50	237	558	2.5	1.2	3,925	13.7	6.3	10,980	19,678	13,115		
Building construction	1	63	15	56	135	1.9	0.9	1,081	15.2	6.7	2,732	20,241	13,351		
Heavy and civil engineering construction	1	71	5	47	124	5.4	2.5	615	11.8	5.1	1,776	14,326	10,072		
Construction services	1	134	30	134	299	2.3	1.2	2,229	13.6	6.1	6,472	21,644	14,958		
Wholesale trade	0	62	34	127	223	1.7	0.9	2,322	14.4	6.6	4,384	19,660	13,809		
Basic material wholesaling	0	12	1	20	33	0.9	0.5	199	9.5	6.6	563	17,074	14,539		
Machinery and equipment wholesaling	0	31	9	42	82	2.1	1.0	695	13.6	6.0	1,248	15,214	11,076		
Motor vehicle and motor vehicle parts wholesaling	0	1	4	6	11	2.0	1.1	247	24.7	12.9	335	30,488	20,753		
Grocery, liquor and tobacco product wholesaling	0	6	8	23	37	2.1	1.2	388	12.5	4.4	874	23,627	15,418		
Other goods wholesaling	0	12	12	35	59	1.8	1.0	789	16.8	8.6	1,347	22,826	15,115		
Commission-based wholesaling	0	0	0	1	1	0.6	0.3*	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.		
Retail trade	2	44	43	348	437	1.2	0.9	3,054	7.8	1.4	7,135	16,328	12,703		
Motor vehicle and motor vehicle parts retailing	0	14	7	23	44	1.1	0.6	414	13.8	7.2	678	15,416	12,327		
Fuel retailing	0	1	0	10	11	1.2	0.8	19	1.9	0.9	55	4,985	4,522		
Food retailing	0	12	6	209	227	2.0	1.5	735	3.4	0.0	3,528	15,544	12,686		
Other store-based retailing	2	16	28	103	149	0.8	0.6	1,758	13.4	4.4	2,785	18,693	14,468		
Non-store retailing and retail commission-based buying and/or selling	0	1	2	3	6	1.1	0.6	128	25.5	21.3	88	14,715	16,825		
Accommodation and food services	0	32	42	175	249	0.9	0.7	3,202	14.8	7.6	4,534	18,208	12,717		
Accommodation	0	3	6	27	36	1.1	0.7	519	15.7	4.7	638	17,726	10,969		
Food and beverage services	0	29	36	148	213	0.9	0.7	2,683	14.6	8.1	3,896	18,289	12,876		
Transport, postal and warehousing	1	168	41	273	483	3.2	1.8	3,183	10.1	3.0	9,586	19,846	11,885		
Road transport	1	55	25	99	180	3.3	1.7	1,703	13.7	4.3	3,979	22,103	15,747		
Rail transport	0	48	0	43	91	6.5	3.5	177	4.1	1.9	2,345	25,767	6,850		
Water transport	0	0	0	1	1	0.4	0.2	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.		
Air and space transport	0	17	3	14	34	2.1	1.3	218	12.8	4.3	395	11,621	7,077		
Other transport	0	5	0	6	11	5.0	3.5*	58	9.6	7.6	128	11,592	9,862		

Tables 4: Major occupational diseases

4.1 Industry statistics: Number, incidence, time lost and cost: 2013/14 (continued)

Industry	Fatal	Permanent disability	Persons			Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			6 months and over	Less than 6 months	Total				Total	Average	Median	Total \$'000	Average \$	Median \$
Postal and courier pick-up and delivery services	0	1	5	11	17	0.6	0.4		275	17.2	13.1	374	21,997	14,603
Transport support services	0	34	7	54	95	5.9	3.4		645	10.6	3.6	1,630	17,154	11,167
Warehousing and storage services	0	8	1	45	54	3.0	1.7		98	2.1	0.0	729	13,505	12,002
Information media and telecommunications	0	6	5	30	41	0.8	0.4		463	13.2	6.9	765	18,649	13,966
Publishing (except Internet and music publishing)	0	5	1	8	14	1.3	0.7		112	12.4	11.1	304	21,712	19,057
Motion picture and sound recording activities	0	1	1	3	5	0.6	0.3		68	16.9	10.1	138	27,550	10,393
Broadcasting (except Internet)	0	0	1	5	6	0.7	0.4		58	9.6	3.5	58	9,596	7,735
Telecommunications services	0	0	0	10	10	0.5	0.2		69	6.9	6.4	162	16,158	15,254
Internet service providers, web search portals and data processing services	0	0	1	1	2	1.2	0.6*		n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Library and other information services	0	0	1	3	4	1.2	1.0*		71	17.6	1.5	62	15,518	11,056
Financial and insurance services	0	10	15	49	74	0.5	0.3		1,048	16.4	5.9	1,639	22,144	15,556
Finance	0	4	2	27	33	0.5	0.2		173	6.0	2.1	571	17,301	13,502
Insurance and superannuation funds	0	1	4	10	15	0.5	0.3		263	18.8	8.0	299	19,933	12,281
Auxiliary finance and insurance services	0	5	9	12	26	0.6	0.3		613	29.2	15.7	769	29,565	19,795
Rental, hiring and real estate services	2	13	9	33	57	0.9	0.5		582	13.9	5.1	1,484	26,044	12,578
Rental and hiring services (except real estate)	0	8	3	15	26	2.1	1.3		193	10.7	4.6	352	13,550	12,907
Property operators and real estate services	2	5	6	18	31	0.6	0.3		389	16.2	6.4	1,132	36,522	12,258
Professional, scientific and technical services	0	29	23	61	113	0.4	0.2		1,634	19.5	9.2	2,875	25,439	17,060
Professional, scientific and technical services (except computer system design and related services)	0	26	20	55	101	0.5	0.3		1,482	19.8	9.3	2,574	25,490	15,942
Computer system design and related services	0	3	3	6	12	0.2	0.1		151	16.8	9.0	300	25,011	24,098
Administrative and support services	0	35	25	88	148	1.1	0.7		1,625	14.4	6.9	2,383	16,100	12,604
Administrative services	0	13	14	50	77	0.8	0.5		878	13.7	6.1	1,235	16,039	11,392
Building cleaning, pest control and other support services	0	22	11	38	71	1.9	1.3		747	15.2	7.7	1,148	16,166	12,981
Public administration and safety	2	205	92	509	808	4.7	2.8		7,386	12.3	5.0	22,172	27,441	15,699
Public administration	1	152	35	245	433	3.7	2.2		2,654	9.5	2.7	10,526	24,309	12,632
Defence	0	0	1	6	7	1.0	0.5		101	14.5	5.4	87	12,385	12,538
Public order, safety and regulatory services	1	53	56	258	368	7.6	4.4		4,631	14.7	8.1	11,560	31,412	20,594

Tables 4: Major occupational diseases

4.1 Industry statistics: Number, incidence, time lost and cost: 2013/14 (continued)

Industry	Fatal	Permanent disability	Persons			Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Temporary disability		Total				Average	Median	Total \$'000	Average \$	Median \$	
			6 months and over	Less than 6 months										
Education and training	0	27	73	357	457	1.6	1.0	6,651	15.5	5.4	8,567	18,745	13,450	
Preschool and school education	0	16	58	269	343	2.0	1.2	5,321	16.3	5.3	6,100	17,784	13,351	
Tertiary education	0	9	11	78	98	1.4	0.9	1,068	12.0	5.4	2,128	21,715	16,238	
Adult, community and other education	0	2	4	10	16	0.4	0.3	263	18.8	9.4	339	21,164	8,671	
Health care and social assistance	2	51	134	591	778	1.8	1.2	10,724	14.8	7.1	13,784	17,717	11,700	
Hospitals	0	32	36	235	303	2.6	1.7	3,305	12.2	5.0	4,707	15,533	10,585	
Medical and other health care services	0	12	52	108	172	1.3	0.9	3,471	21.7	11.4	3,687	21,437	16,684	
Residential care services	1	7	42	201	251	3.1	2.3	3,503	14.4	8.0	3,967	15,806	11,066	
Social assistance services	1	0	4	47	52	0.5	0.3	446	8.8	4.9	1,423	27,356	10,734	
Arts and recreation services	0	6	7	36	49	0.8	0.6	418	9.7	3.3	1,128	23,021	10,565	
Heritage activities	0	1	3	8	12	1.0	0.9	175	15.9	3.4	229	19,063	6,616	
Creative and performing arts activities	0	0	2	2	4	0.6	0.3	101	25.2	23.6	44	10,949	11,420	
Sports and recreation activities	0	5	2	21	28	0.8	0.7	141	6.1	3.3	752	26,843	11,047	
Gambling activities	0	0	0	5	5	0.7	0.5	2	0.4	0.0	104	20,767	14,128	
Other services	0	75	55	147	277	2.1	1.2	3,780	18.7	10.0	5,500	19,857	13,851	
Repair and maintenance	0	44	8	40	92	1.5	0.8	751	15.6	9.9	1,652	17,956	13,116	
Personal and other services	0	29	46	105	180	2.7	1.7	2,975	19.7	10.0	3,760	20,890	14,658	
Private households employing staff and undifferentiated goods- and service-producing activities of households for own use	0	2	1	2	5	1.8	1.5*	n.p.	n.p.	n.p.	88	17,657	8,700	
Not stated and other	2	4	0	0	6	n.a.	n.a.	n.a.	n.a.	n.a.	536	89,300	1,350	
Total	17	1,888	755	3,613	6,273	1.9	1.1	58,556	13.4	5.6	128,651	20,509	12,674	

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees

b. Frequency rate is the number of injuries per million hours worked

c. Time lost is included only for temporary disability cases resulting in less than three years off work

n.a. Not applicable

n.p. Not published

* Estimate has a Relative Standard Error (RSE) of 25% to 50% and should be used with caution

** Estimate has a Relative Standard Error (RSE) greater than 50% and is too unreliable for use

Tables 4: Major occupational diseases

4.2 Occupation statistics: Number, incidence, time lost and cost: 2013/14

Occupation	Fatal	Permanent disability	Persons				Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Temporary disability		Less than 6 months	Average				Median	Total \$'000	Average \$	Median \$		
			6 months and over	6 months											
Managers	2	57	88	242	389	1.0	0.4	5,762	17.5	8.6	9,239	23,750	16,894		
Chief executives, general managers and legislators	1	12	16	36	65	1.6	0.7	1,047	20.1	12.6	1,729	26,606	21,716		
Farmers and farm managers	0	2	3	12	17	1.0	0.4	231	15.4	7.9	238	13,997	11,058		
Specialist managers	1	34	49	109	193	1.0	0.4	2,979	18.9	10.0	5,056	26,199	18,261		
Hospitality, retail and service managers	0	9	20	85	114	0.8	0.4	1,505	14.3	4.3	2,215	19,429	14,108		
Professionals	0	88	139	567	794	1.0	0.6	11,128	15.8	5.9	15,356	19,341	13,337		
Arts and media professionals	0	3	2	11	16	0.7	0.4	168	12.9	2.7	293	18,318	8,342		
Business, human resource and marketing professionals	0	27	37	94	158	0.8	0.4	2,601	19.9	8.3	3,402	21,530	16,602		
Design, engineering, science and transport professionals	0	34	9	48	91	0.9	0.5	627	11.0	2.6	1,728	18,993	9,649		
Education professionals	0	12	48	209	269	1.5	0.9	4,233	16.5	5.6	4,990	18,549	13,450		
Health professionals	0	9	31	150	190	1.3	0.8	2,423	13.4	4.9	3,178	16,728	11,338		
Ict professionals	0	2	4	10	16	0.2	0.1	210	15.0	7.6	435	27,179	21,449		
Legal, social and welfare professionals	0	1	8	45	54	1.0	0.5	865	16.3	9.9	1,330	24,638	15,793		
Technicians and trades workers	1	512	94	452	1,059	2.6	1.3	6,987	12.8	5.6	24,055	22,715	12,288		
Engineering, ict and science technicians	0	40	8	29	77	1.1	0.6	582	15.7	7.1	1,213	15,756	7,503		
Automotive and engineering trades workers	0	195	16	122	333	3.5	1.7	1,623	11.8	4.6	6,386	19,177	10,188		
Construction trades workers	1	115	22	97	235	3.7	1.8	1,420	11.9	5.7	7,733	32,905	14,273		
Electrotechnology and telecommunications trades workers	0	72	4	38	114	2.0	1.0	419	10.0	4.2	4,220	37,017	16,444		
Food trades workers	0	11	13	66	90	1.7	1.0	1,028	13.0	6.3	1,418	15,753	12,687		
Skilled animal and horticultural workers	0	11	10	33	54	1.9	1.2	539	12.5	7.9	858	15,886	14,823		
Other technicians and trades workers	0	68	21	67	156	3.4	2.0	1,376	15.6	6.1	2,228	14,279	9,777		
Community and personal service workers	3	68	153	678	902	2.6	2.0	12,143	14.6	7.7	21,552	23,893	14,334		
Health and welfare support workers	0	8	51	128	187	5.0	3.2	3,489	19.5	11.3	4,325	23,127	16,880		
Carers and aides	2	8	38	235	283	2.0	1.6	3,594	13.2	7.0	4,640	16,395	9,765		
Hospitality workers	0	5	12	50	67	0.7	0.7	726	11.7	5.9	1,381	20,617	12,028		
Protective service workers	1	45	47	237	330	9.5	5.6	4,011	14.1	7.9	10,761	32,609	21,065		
Sports and personal service workers	0	2	5	28	35	0.8	0.7	323	9.8	4.7	445	12,706	9,992		
Clerical and administrative workers	0	29	56	296	381	0.8	0.5	4,577	13.0	5.5	7,959	20,889	14,615		
Office managers and program administrators	0	1	7	28	36	0.5	0.3	548	15.7	8.9	947	26,294	22,527		

Tables 4: Major occupational diseases

4.2 Occupation statistics: Number, incidence, time lost and cost: 2013/14 (continued)

Occupation	Fatal	Permanent disability	Persons			Inc. rate (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			6 months and over	Less than 6 months	Total			Total	Average	Median	Total \$'000	Average \$	Median \$
Personal assistants and secretaries	0	1	7	8	16	0.4	0.3	430	28.7	6.9	497	31,071	27,624
General clerical workers	0	3	4	32	39	0.4	0.3	393	10.9	5.3	1,207	30,941	11,495
Inquiry clerks and receptionists	0	5	7	29	41	0.5	0.4	594	16.5	6.5	735	17,921	12,802
Numerical clerks	0	6	2	37	45	0.4	0.3	267	6.8	3.0	894	19,858	17,537
Clerical and office support workers	0	1	6	31	38	1.5	1.0	493	13.3	5.1	778	20,476	17,034
Other clerical and administrative workers	0	12	23	131	166	2.4	1.4	1,851	12.0	5.6	2,902	17,482	12,471
Sales workers	1	18	24	222	265	0.8	0.6	2,069	8.4	1.6	4,309	16,261	12,426
Sales representatives and agents	1	4	10	19	34	0.6	0.3	628	21.7	14.0	701	20,630	17,443
Sales assistants and salespersons	0	11	12	164	187	0.8	0.7	1,233	7.0	1.0	3,032	16,216	12,426
Sales support workers	0	3	2	39	44	0.9	0.9	208	5.1	1.1	575	13,077	8,979
Machinery operators and drivers	3	561	81	488	1,133	5.8	3.0	6,157	10.8	4.0	18,344	16,191	10,876
Machine and stationary plant operators	1	313	16	115	445	10.2	5.1	1,405	10.7	4.1	6,661	14,970	8,678
Mobile plant operators	0	113	8	59	180	5.5	2.7	671	10.0	3.0	2,730	15,166	9,144
Road and rail drivers	2	121	43	186	352	4.4	2.3	3,014	13.2	5.6	6,409	18,208	12,291
Storepersons	0	14	14	128	156	4.0	2.4	1,067	7.5	2.6	2,543	16,302	13,886
Labourers	5	548	120	664	1,337	4.4	3.1	9,709	12.4	5.1	27,227	20,364	12,097
Cleaners and laundry workers	0	43	18	95	156	2.1	1.7	1,283	11.4	4.0	2,484	15,926	12,502
Construction and mining labourers	1	158	11	82	252	6.5	3.3	1,054	11.3	6.7	4,925	19,545	12,088
Factory process workers	1	77	21	141	240	4.3	2.6	1,964	12.1	5.6	4,388	18,285	10,030
Farm, forestry and garden workers	1	17	8	46	72	2.9	1.7	578	10.7	3.9	1,157	16,071	11,330
Food preparation assistants	0	6	12	34	52	1.0	1.1	950	20.6	9.0	823	15,836	14,166
Other labourers	2	247	50	266	565	10.3	7.6	3,882	12.3	4.9	13,448	23,802	12,780
Not stated and other	2	7	0	4	13	n.a.	n.a.	24	6.1	2.4	611	46,978	1,521
Total	17	1,888	755	3,613	6,273	1.9	1.1	58,556	13.4	5.6	128,651	20,509	12,674

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees

b. Frequency rate is the number of injuries per million hours worked

c. Time lost is included only for temporary disability cases resulting in less than three years off work

n.a. Not applicable

n.p. Not published

Tables 4: Major occupational diseases

4.3 Age statistics: Number, incidence, time lost and cost: 2013/14

Age	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			6 months and over	Less than 6 months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
15-19	0	1	5	53	59	0.3	0.3	621	10.7	4.4	760	12,880	10,492
20-24	0	24	30	203	257	0.7	0.5	2,771	11.9	4.6	7,492	29,153	9,645
25-29	0	23	57	276	356	0.9	0.5	4,204	12.6	4.9	6,553	18,406	12,967
30-34	1	42	68	359	470	1.2	0.7	5,249	12.3	5.1	9,651	20,534	13,840
35-39	1	79	82	403	565	1.6	0.9	6,014	12.4	5.9	12,054	21,335	14,498
40-44	6	96	116	546	764	2.1	1.1	9,436	14.3	6.1	17,173	22,477	14,146
45-49	1	188	114	500	803	2.3	1.3	8,354	13.6	5.5	17,626	21,951	13,155
50-54	1	262	113	538	914	2.7	1.5	8,848	13.6	5.1	16,862	18,449	12,586
55-59	1	445	102	428	976	3.6	2.1	7,670	14.5	6.6	17,943	18,385	11,402
60-64	1	444	59	240	744	4.8	3.0	4,466	14.9	6.3	14,371	19,316	10,983
65+	5	284	9	67	365	3.8	2.9	923	12.1	8.5	8,165	22,371	10,874
Total	17	1,888	755	3,613	6,273	1.9	1.1	58,556	13.4	5.6	128,651	20,509	12,674

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees

b. Frequency rate is the number of injuries per million hours worked

c. Time lost is included only for temporary disability cases resulting in less than three years off work

Tables 4: Major occupational diseases

4.4 Time lost and cost for temporary disability cases only: 2013/14

Time lost	Number of injuries		Time lost (weeks) (a)		Gross incurred cost (GIC)	
	Number	Per cent	Total weeks	Per cent	Total \$'000	Average (\$)
Persons						
Up to 1 week	900	20.6	229	0.4	12,017	13,352
Over 1 week to 2 weeks	391	9.0	633	1.1	3,250	8,311
Over 2 weeks to 4 weeks	572	13.1	1,724	2.9	5,774	10,094
Over 4 weeks to 26 weeks	1,750	40.1	20,197	34.5	35,646	20,369
Over 26 weeks	740	16.9	35,772	61.1	27,895	37,696
Not stated	15	0.3	n.a.	n.a.	861	57,391
Total	4,368	100.0	58,556	100.0	85,443	19,561

a. Time lost is included only for temporary disability cases resulting in less than three years off work

Tables 4: Major occupational diseases

4.5 Nature of disease: Number, incidence, frequency rate and cost, 2013/14

Nature of disease	Males						Females						Persons					
	No.	Inc. (a)	Freq. rate (b)	Gross incurred cost (GIC)			No.	Inc. (a)	Freq. rate (b)	Gross incurred cost (GIC)			No.	Inc. (a)	Freq. rate (b)	Gross incurred cost (GIC)		
				Total \$'000	Average \$	Median \$				Total \$'000	Average \$	Median \$				Total \$'000	Average \$	Median \$
Musculoskeletal and connective tissue diseases	1,018	0.6	0.3	20,902	20,532	12,971	736	0.5	0.3	12,093	16,430	12,484	1,754	0.5	0.3	32,995	18,811	12,744
Joint diseases (arthropathies) and other articular cartilage diseases	94	0.1	0.0	2,488	26,467	16,670	44	0.0	0.0	785	17,847	15,274	138	0.0	0.0	3,273	23,719	15,866
Osteoarthritis/osteoarthritis	12	0.0	0.0	526	43,851	37,810	6	0.0	0.0	165	27,550	19,736	18	0.0	0.0	692	38,417	29,574
Inflammatory arthritis/arthropathies	1	0.0	0.0	n.p.	n.p.	n.p.	2	0.0	0.0	n.p.	n.p.	n.p.	3	0.0	0.0	n.p.	n.p.	n.p.
Infectious arthritis/arthropathies	1	0.0	0.0	n.p.	n.p.	n.p.	0	0.0	0.0	n.a.	n.a.	n.a.	1	0.0	0.0	n.p.	n.p.	n.p.
Arthropathies, not elsewhere classified	1	0.0	0.0	n.p.	n.p.	n.p.	0	0.0	0.0	n.a.	n.a.	n.a.	1	0.0	0.0	n.p.	n.p.	n.p.
Arthropathies, unspecified	1	0.0	0.0	n.p.	n.p.	n.p.	0	0.0	0.0	n.a.	n.a.	n.a.	1	0.0	0.0	n.p.	n.p.	n.p.
Meniscus degenerate/detached/retained/chronic tear	65	0.0	0.0	1,280	19,685	16,642	27	0.0	0.0	425	15,726	14,745	92	0.0	0.0	1,704	18,523	15,729
Other chronic joint and ligament diseases	3	0.0	0.0	n.p.	n.p.	n.p.	1	0.0	0.0	n.p.	n.p.	n.p.	4	0.0	0.0	39	9,866	4,596
Joint and other articular cartilage diseases, not elsewhere classified	3	0.0	0.0	n.p.	n.p.	n.p.	6	0.0	0.0	128	21,298	16,786	9	0.0	0.0	158	17,553	9,691
Joint and other articular cartilage diseases, unspecified	7	0.0	0.0	84	11,970	9,681	2	0.0	0.0	n.p.	n.p.	n.p.	9	0.0	0.0	108	12,039	9,681
Spinal vertebrae and intervertebral disc diseases – dorsopathies	382	0.2	0.1	8,613	22,547	13,910	210	0.1	0.1	3,469	16,518	11,821	592	0.2	0.1	12,082	20,408	13,091
Disc displacement, prolapse, degeneration or hernia	208	0.1	0.1	5,581	26,830	17,174	99	0.1	0.0	2,139	21,610	15,327	307	0.1	0.1	7,720	25,146	16,153
Back pain, lumbago, and sciatica	135	0.1	0.0	2,273	16,839	9,707	89	0.1	0.0	987	11,087	8,389	224	0.1	0.0	3,260	14,553	8,991
Neck pain, cervicalgia	19	0.0	0.0	300	15,794	7,307	12	0.0	0.0	204	16,987	14,517	31	0.0	0.0	504	16,256	9,122
Spinal vertebrae and intervertebral discs diseases, not elsewhere classified	14	0.0	0.0	370	26,418	16,499	6	0.0	0.0	92	15,402	17,832	20	0.0	0.0	462	23,113	17,272
Spinal vertebrae and intervertebral discs diseases, unspecified	6	0.0	0.0	89	14,854	10,768	4	0.0	0.0	46	11,597	5,842	10	0.0	0.0	136	13,551	6,990
Diseases involving the synovium and related tissue	32	0.0	0.0	431	13,461	11,589	44	0.0	0.0	820	18,647	14,913	76	0.0	0.0	1,251	16,463	13,430
Synovitis and tenosynovitis	22	0.0	0.0	264	12,011	9,637	40	0.0	0.0	745	18,625	15,370	62	0.0	0.0	1,009	16,278	13,221

Tables 4: Major occupational diseases

4.5 Nature of disease: Number, incidence, frequency rate and cost, 2013/14 (continued)

Nature of disease	Males					Females					Persons				
	No.	Inc. (a)	Freq. rate (b)	Gross incurred cost (GIC)			No.	Inc. (a)	Freq. rate (b)	Gross incurred cost (GIC)			No.	Inc. (a)	Freq. rate (b)
				Total \$'000	Average \$	Median \$				Total \$'000	Average \$	Median \$			
Ganglion, trigger finger, Dupuytren's contracture	10	0.0	0.0	167	16,650	15,993	4	0.0	0.0	75	18,871	9,438	14	0.0	0.0
Diseases of the muscle, tendon and related tissue	336	0.2	0.1	5,982	17,804	10,838	289	0.2	0.1	4,561	15,782	11,608	625	0.2	0.1
Tendinitis	99	0.1	0.0	2,277	23,000	15,894	87	0.1	0.0	1,630	18,733	11,515	186	0.1	0.0
Epicondylitis	49	0.0	0.0	826	16,859	10,229	42	0.0	0.0	688	16,389	12,830	91	0.0	0.0
Frozen shoulder (adhesive capsulitis)	4	0.0	0.0	132	33,051	37,422	5	0.0	0.0	98	19,642	17,822	9	0.0	0.0
Fasciitis	6	0.0	0.0	70	11,702	11,024	5	0.0	0.0	46	9,186	8,554	11	0.0	0.0
Muscle/tendon strain (non-traumatic)	171	0.1	0.1	2,523	14,753	9,201	146	0.1	0.1	2,054	14,065	11,194	317	0.1	0.1
Diseases of muscle, tendon and related tissue, not elsewhere classified	2	0.0	0.0	n.p.	n.p.	n.p.	2	0.0	0.0	n.p.	n.p.	n.p.	4	0.0	0.0
Diseases of muscle, tendon and related tissue, unspecified	5	0.0	0.0	64	12,848	5,863	2	0.0	0.0	n.p.	n.p.	n.p.	7	0.0	0.0
Other soft tissue diseases	107	0.1	0.0	1,890	17,666	12,100	119	0.1	0.1	2,057	17,286	14,273	226	0.1	0.0
Bursitis	57	0.0	0.0	1,038	18,217	12,321	52	0.0	0.0	995	19,140	14,251	109	0.0	0.0
Occupational overuse syndrome	27	0.0	0.0	565	20,923	18,001	42	0.0	0.0	723	17,214	14,887	69	0.0	0.0
Fibromyalgia, fibrositis and myalgia	0	0.0	0.0	n.a.	n.a.	n.a.	1	0.0	0.0	n.p.	n.p.	n.p.	1	0.0	0.0
Other specified soft tissue diseases, not elsewhere classified	23	0.0	0.0	287	12,477	6,972	24	0.0	0.0	333	13,855	11,080	47	0.0	0.0
Other musculoskeletal and connective tissue diseases, not elsewhere classified	67	0.0	0.0	1,498	22,361	15,430	30	0.0	0.0	400	13,335	8,335	97	0.0	0.0
Osteopathies and chondropathies	2	0.0	0.0	n.p.	n.p.	n.p.	2	0.0	0.0	n.p.	n.p.	n.p.	4	0.0	0.0
Soft tissue diseases due to non-traumatic causes with insufficient information	43	0.0	0.0	1,039	24,152	17,379	15	0.0	0.0	165	10,993	8,120	58	0.0	0.0
Musculoskeletal and connective tissue diseases, unspecified	22	0.0	0.0	430	19,543	11,095	13	0.0	0.0	217	16,711	8,549	35	0.0	0.0
Mental diseases	694	0.4	0.2	18,332	26,414	18,356	1,040	0.7	0.5	22,972	22,088	15,325	1,734	0.5	0.3
Post-traumatic stress disorder	116	0.1	0.0	3,650	31,470	21,384	83	0.1	0.0	1,671	20,130	12,708	199	0.1	0.0

Tables 4: Major occupational diseases

4.5 Nature of disease: Number, incidence, frequency rate and cost, 2013/14 (continued)

Nature of disease	Males					Females					Persons				
	No.	Inc. (a)	Freq. rate (b)	Gross incurred cost (GIC)			No.	Inc. (a)	Freq. rate (b)	Gross incurred cost (GIC)			No.	Inc. (a)	Freq. rate (b)
				Total \$'000	Average \$	Median \$				Total \$'000	Average \$	Median \$			
Anxiety/stress disorder	270	0.2	0.1	6,396	23,690	17,770	503	0.3	0.2	11,298	22,462	15,635	773	0.2	0.1
Depression	32	0.0	0.0	1,162	36,304	27,061	48	0.0	0.0	1,217	25,364	18,851	80	0.0	0.0
Anxiety/depression combined	93	0.1	0.0	2,734	29,394	21,311	165	0.1	0.1	3,992	24,193	16,068	258	0.1	0.0
Short term shock from exposure to disturbing circumstances	39	0.0	0.0	756	19,381	6,025	27	0.0	0.0	387	14,316	9,955	66	0.0	0.0
Reaction to stressors – other, multiple or not specified	110	0.1	0.0	2,608	23,710	17,065	176	0.1	0.1	3,357	19,075	11,741	286	0.1	0.1
Other mental diseases, not elsewhere classified	7	0.0	0.0	190	27,213	11,722	9	0.0	0.0	235	26,148	24,564	16	0.0	0.0
Mental diseases unspecified	27	0.0	0.0	835	30,928	19,194	29	0.0	0.0	814	28,080	16,285	56	0.0	0.0
Digestive system diseases	569	0.3	0.2	9,222	16,208	14,164	45	0.0	0.0	620	13,770	12,198	614	0.2	0.1
Hernias	567	0.3	0.2	9,210	16,243	14,251	43	0.0	0.0	615	14,308	12,426	610	0.2	0.1
Diseases of the digestive system, not elsewhere classified	1	0.0	0.0	n.p.	n.p.	n.p.	2	0.0	0.0	n.p.	n.p.	n.p.	3	0.0	0.0
Diseases of the digestive system, unspecified	1	0.0	0.0	n.p.	n.p.	n.p.	0	0.0	0.0	n.a.	n.a.	n.a.	1	0.0	0.0
Skin and subcutaneous tissue diseases	59	0.0	0.0	605	10,260	5,553	26	0.0	0.0	270	10,391	3,984	85	0.0	0.0
Contact dermatitis	5	0.0	0.0	25	5,095	4,452	7	0.0	0.0	57	8,185	7,559	12	0.0	0.0
Other and unspecified dermatitis or eczema	3	0.0	0.0	n.p.	n.p.	n.p.	10	0.0	0.0	84	8,360	2,463	13	0.0	0.0
Other diseases of skin and subcutaneous tissue, not elsewhere classified	48	0.0	0.0	481	10,013	5,534	8	0.0	0.0	128	15,976	7,077	56	0.0	0.0
Diseases of skin and subcutaneous tissue, unspecified	3	0.0	0.0	n.p.	n.p.	n.p.	1	0.0	0.0	n.p.	n.p.	n.p.	4	0.0	0.0
Nervous system and sense organ diseases	1,653	1.0	0.5	21,554	13,039	7,250	160	0.1	0.1	2,439	15,243	12,348	1,813	0.6	0.3
Diseases of the brain, spinal cord and peripheral nervous system	2	0.0	0.0	n.p.	n.p.	n.p.	2	0.0	0.0	n.p.	n.p.	n.p.	4	0.0	0.0
Diseases of nerve roots, plexuses and single nerves	15	0.0	0.0	242	16,115	8,147	6	0.0	0.0	80	13,389	11,377	21	0.0	0.0
Carpal tunnel syndrome	50	0.0	0.0	1,098	21,950	14,216	65	0.0	0.0	1,286	19,778	14,208	115	0.0	0.0

Tables 4: Major occupational diseases

4.5 Nature of disease: Number, incidence, frequency rate and cost, 2013/14 (continued)

Nature of disease	Males					Females					Persons				
	No.	Inc. (a)	Freq. rate (b)	Gross incurred cost (GIC)			No.	Inc. (a)	Freq. rate (b)	Gross incurred cost (GIC)			No.	Inc. (a)	Freq. rate (b)
				Total \$'000	Average \$	Median \$				Total \$'000	Average \$	Median \$			
Diseases of the conjunctiva and cornea	9	0.0	0.0	41	4,585	3,060	1	0.0	0.0	n.p.	n.p.	n.p.	10	0.0	0.0
Other diseases of the eye	6	0.0	0.0	36	5,927	4,607	0	0.0	0.0	n.a.	n.a.	n.a.	6	0.0	0.0
Deafness	1,500	0.9	0.5	17,886	11,924	6,837	79	0.1	0.0	928	11,748	8,100	1,579	0.5	0.3
Other diseases of the ear and mastoid process	71	0.0	0.0	1,352	19,047	21,050	7	0.0	0.0	125	17,790	13,683	78	0.0	0.0
Respiratory system diseases	74	0.0	0.0	5,436	73,462	40,623	34	0.0	0.0	1,592	46,838	7,152	108	0.0	0.0
Asthma	6	0.0	0.0	137	22,835	17,742	7	0.0	0.0	28	4,033	3,798	13	0.0	0.0
Asbestosis	23	0.0	0.0	2,638	114,710	98,775	0	0.0	0.0	n.a.	n.a.	n.a.	23	0.0	0.0
Silicosis	7	0.0	0.0	161	23,065	14,253	1	0.0	0.0	n.p.	n.p.	n.p.	8	0.0	0.0
Pneumoconiosis excluding asbestosis, silicosis and coal workers' pneumoconiosis	26	0.0	0.0	2,278	87,607	45,002	1	0.0	0.0	n.p.	n.p.	n.p.	27	0.0	0.0
Other respiratory conditions due to substances	2	0.0	0.0	n.p.	n.p.	n.p.	4	0.0	0.0	41	10,188	10,120	6	0.0	0.0
Other diseases of the respiratory system, not elsewhere classified	4	0.0	0.0	24	5,980	5,683	18	0.0	0.0	240	13,325	11,193	22	0.0	0.0
Other diseases of the respiratory system, unspecified	6	0.0	0.0	144	23,932	22,182	3	0.0	0.0	n.p.	n.p.	n.p.	9	0.0	0.0
Circulatory system diseases	25	0.0	0.0	3,099	123,970	16,360	7	0.0	0.0	764	109,148	20,501	32	0.0	0.0
Ischaemic heart disease	12	0.0	0.0	2,216	184,672	17,625	1	0.0	0.0	n.p.	n.p.	n.p.	13	0.0	0.0
Other heart disease excluding ischaemic heart disease	2	0.0	0.0	n.p.	n.p.	n.p.	0	0.0	0.0	n.a.	n.a.	n.a.	2	0.0	0.0
Arterial disease	1	0.0	0.0	n.p.	n.p.	n.p.	0	0.0	0.0	n.a.	n.a.	n.a.	1	0.0	0.0
Hypertension	1	0.0	0.0	n.p.	n.p.	n.p.	0	0.0	0.0	n.a.	n.a.	n.a.	1	0.0	0.0
Venous thromboembolism	4	0.0	0.0	89	22,268	15,106	2	0.0	0.0	n.p.	n.p.	n.p.	6	0.0	0.0
Venous disease, not elsewhere classified	1	0.0	0.0	n.p.	n.p.	n.p.	1	0.0	0.0	n.p.	n.p.	n.p.	2	0.0	0.0
Other diseases of the circulatory system, not elsewhere classified	4	0.0	0.0	127	31,776	9,167	1	0.0	0.0	n.p.	n.p.	n.p.	5	0.0	0.0
Other diseases of the circulatory system, unspecified	0	0.0	0.0	n.a.	n.a.	n.a.	2	0.0	0.0	n.p.	n.p.	n.p.	2	0.0	0.0
Infectious and parasitic diseases	34	0.0	0.0	384	11,296	6,997	27	0.0	0.0	219	8,109	5,089	61	0.0	0.0

Tables 4: Major occupational diseases

4.5 Nature of disease: Number, incidence, frequency rate and cost, 2013/14 (continued)

Nature of disease	Males						Females						Persons					
	No.	Inc. (a)	Freq. rate (b)	Gross incurred cost (GIC)			No.	Inc. (a)	Freq. rate (b)	Gross incurred cost (GIC)			No.	Inc. (a)	Freq. rate (b)	Gross incurred cost (GIC)		
				Total \$'000	Average \$	Median \$				Total \$'000	Average \$	Median \$				Total \$'000	Average \$	Median \$
Intestinal infectious diseases	0	0.0	0.0	n.a.	n.a.	n.a.	1	0.0	0.0	n.p.	n.p.	n.p.	1	0.0	0.0	n.p.	n.p.	n.p.
Brucellosis	0	0.0	0.0	n.a.	n.a.	n.a.	1	0.0	0.0	n.p.	n.p.	n.p.	1	0.0	0.0	n.p.	n.p.	n.p.
Q-fever	5	0.0	0.0	69	13,823	8,701	0	0.0	0.0	n.a.	n.a.	n.a.	5	0.0	0.0	69	13,823	8,701
Leptospirosis	0	0.0	0.0	n.a.	n.a.	n.a.	1	0.0	0.0	n.p.	n.p.	n.p.	1	0.0	0.0	n.p.	n.p.	n.p.
Viral diseases, not classified elsewhere	2	0.0	0.0	n.p.	n.p.	n.p.	8	0.0	0.0	61	7,682	4,553	10	0.0	0.0	81	8,059	4,553
Infectious and parasitic diseases, not elsewhere classified	9	0.0	0.0	121	13,423	7,927	11	0.0	0.0	76	6,940	5,063	20	0.0	0.0	197	9,857	5,076
Infectious and parasitic diseases, unspecified	18	0.0	0.0	175	9,724	5,377	5	0.0	0.0	27	5,487	2,264	23	0.0	0.0	202	8,803	4,061
Neoplasms (cancer)	47	0.0	0.0	7,589	161,459	69,754	4	0.0	0.0	367	91,658	53,673	51	0.0	0.0	7,955	155,984	69,754
Malignant neoplasm of mesothelium (mesothelioma)	27	0.0	0.0	7,171	265,578	131,609	1	0.0	0.0	n.p.	n.p.	n.p.	28	0.0	0.0	7,263	259,387	130,551
Malignant melanoma of skin	2	0.0	0.0	n.p.	n.p.	n.p.	0	0.0	0.0	n.a.	n.a.	n.a.	2	0.0	0.0	n.p.	n.p.	n.p.
Other malignant neoplasm of skin	8	0.0	0.0	246	30,721	28,675	0	0.0	0.0	n.a.	n.a.	n.a.	8	0.0	0.0	246	30,721	28,675
Malignant neoplasm of lymphatic and haematopoietic tissue	0	0.0	0.0	n.a.	n.a.	n.a.	1	0.0	0.0	n.p.	n.p.	n.p.	1	0.0	0.0	n.p.	n.p.	n.p.
Carcinoma in situ of skin	7	0.0	0.0	96	13,691	16,069	1	0.0	0.0	n.p.	n.p.	n.p.	8	0.0	0.0	107	13,321	13,402
Other malignant neoplasms and carcinomas	2	0.0	0.0	n.p.	n.p.	n.p.	0	0.0	0.0	n.a.	n.a.	n.a.	2	0.0	0.0	n.p.	n.p.	n.p.
Benign neoplasm of skin	1	0.0	0.0	n.p.	n.p.	n.p.	1	0.0	0.0	n.p.	n.p.	n.p.	2	0.0	0.0	n.p.	n.p.	n.p.
Other diseases	15	0.0	0.0	123	8,194	5,780	6	0.0	0.0	70	11,655	5,595	21	0.0	0.0	193	9,183	5,780
Other diseases, not elsewhere classified	12	0.0	0.0	96	8,026	5,376	6	0.0	0.0	70	11,655	5,595	18	0.0	0.0	166	9,235	5,376
Unspecified diseases	3	0.0	0.0	n.p.	n.p.	n.p.	0	0.0	0.0	n.a.	n.a.	n.a.	3	0.0	0.0	n.p.	n.p.	n.p.
Total	4,188	2.5	1.3	87,246	20,832	12,286	2,085	1.3	0.9	41,405	19,859	13,340	6,273	1.9	1.1	128,651	20,509	12,674

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees

b. Frequency rate is the number of injuries per million hours worked

n.a. Not applicable

n.p. Not published

Tables 4: Major occupational diseases

4.6 Nature of diseases: Number, incidence by industry (selected diseases): 2013/14

Industry	Mental diseases			Skin diseases			Hernia			Deafness			All diseases		
	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)
Persons															
Agriculture, forestry and fishing	9	0.2	0.1	7	0.1	0.1	14	0.3	0.1	27	0.5	0.3	119	2.2	1.1
Agriculture	7	0.2	0.1	6	0.1	0.1	11	0.2	0.1	20	0.4	0.2	94	2.1	1.0
Forestry and logging	1	1.3*	0.7*	0	0.0*	0.0*	0	0.0*	0.0*	5	6.5*	3.5*	9	11.8*	6.3*
Agriculture, forestry and fishing support services	1	0.1	0.1	1	0.1	0.1	3	0.4	0.2	2	0.3	0.1	16	2.0	1.1
Mining	15	0.4	0.2	1	0.0	0.0	18	0.4	0.2	194	4.7	2.2	343	8.4	3.9
Coal mining	9	0.4	0.2	1	0.0	0.0	10	0.4	0.2	160	6.3	3.1	283	11.2	5.5
Oil and gas extraction	0	0.0	0.0	0	0.0	0.0	0	0.0	0.0	1	0.3	0.1	1	0.3	0.1
Metal ore mining	3	0.5	0.2	0	0.0	0.0	1	0.2	0.1	9	1.6	0.6	17	3.0	1.2
Non-metallic mineral mining and quarrying	3	2.3	0.9*	0	0.0	0.0*	4	3.1	1.1*	21	16.1	6.0*	34	26.1	9.6*
Exploration and other mining support services	0	0.0	0.0	0	0.0	0.0	3	0.6	0.3	3	0.6	0.3	8	1.6	0.8
Manufacturing	65	0.3	0.1	15	0.1	0.0	123	0.5	0.3	490	1.9	1.0	970	3.8	2.0
Food product manufacturing	13	0.2	0.1	3	0.1	0.0	26	0.4	0.2	43	0.7	0.4	165	2.8	1.5
Beverage and tobacco product manufacturing	3	0.3	0.2	0	0.0	0.0	1	0.1	0.1	6	0.6	0.3	14	1.4	0.8
Textile, leather, clothing and footwear manufacturing	1	0.1	0.1	0	0.0	0.0	1	0.1	0.1	15	1.8	0.9	20	2.3	1.2
Wood product manufacturing	5	0.3	0.2	1	0.1	0.0	12	0.8	0.4	18	1.2	0.6	55	3.6	1.9
Pulp, paper and converted paper product manufacturing	1	0.3	0.1	0	0.0	0.0	2	0.6	0.3	5	1.5	0.7	13	3.8	1.9
Printing (including the reproduction of recorded media)	0	0.0	0.0	1	0.1	0.0	6	0.4	0.2	18	1.2	0.6	31	2.0	1.0
Petroleum and coal product manufacturing	0	0.0*	0.0*	0	0.0*	0.0*	0	0.0*	0.0*	6	5.0*	2.5*	7	5.9*	2.9*
Basic chemical and chemical product manufacturing	7	0.4	0.2	1	0.1	0.0	9	0.5	0.3	28	1.6	0.9	57	3.3	1.8
Polymer product and rubber product manufacturing	1	0.1	0.1	0	0.0	0.0	2	0.3	0.1	8	1.0	0.6	12	1.5	0.9
Non-metallic mineral product manufacturing	4	0.4	0.2	3	0.3	0.2	10	1.0	0.5	61	6.4	3.3	101	10.6	5.5
Primary metal and metal product manufacturing	3	0.1	0.1	0	0.0	0.0	0	0.0	0.0	92	4.2	2.2	112	5.1	2.6
Fabricated metal product manufacturing	3	0.2	0.1	2	0.1	0.1	21	1.5	0.8	66	4.6	2.5	129	9.0	4.9
Transport equipment manufacturing	5	0.3	0.2	1	0.1	0.0	10	0.7	0.3	47	3.2	1.6	87	5.8	3.0
Machinery and equipment manufacturing	19	0.5	0.2	2	0.0	0.0	15	0.4	0.2	62	1.5	0.8	134	3.2	1.6
Furniture and other manufacturing	0	0.0	0.0	1	0.1	0.0	8	0.6	0.3	15	1.0	0.5	33	2.3	1.2
Electricity, gas, water and waste services	11	0.3	0.1	2	0.1	0.0	5	0.1	0.1	24	0.6	0.3	83	2.1	1.1
Electricity supply	2	0.1	0.1	0	0.0	0.0	2	0.1	0.1	15	0.8	0.4	41	2.2	1.1

Tables 4: Major occupational diseases

4.6 Nature of diseases: Number, incidence by industry (selected diseases): 2013/14 (continued)

Industry	Mental diseases			Skin diseases			Hernia			Deafness			All diseases		
	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)
Persons															
Gas supply	0	0.0	0.0	0	0.0	0.0	0	0.0	0.0	0	0.0	0.0	2	0.7	0.4
Water supply, sewerage and drainage services	3	0.4	0.2	1	0.1	0.1	0	0.0	0.0	2	0.3	0.1	10	1.3	0.7
Waste collection, treatment and disposal services	6	0.6	0.3	1	0.1	0.0	3	0.3	0.1	7	0.7	0.3	30	2.9	1.5
Construction	35	0.2	0.1	7	0.0	0.0	100	0.4	0.2	238	1.1	0.5	558	2.5	1.2
Building construction	9	0.1	0.1	2	0.0	0.0	24	0.3	0.2	56	0.8	0.4	135	1.9	0.9
Heavy and civil engineering construction	15	0.7	0.3	3	0.1	0.1	10	0.4	0.2	67	2.9	1.4	124	5.4	2.5
Construction services	11	0.1	0.0	2	0.0	0.0	66	0.5	0.3	115	0.9	0.5	299	2.3	1.2
Wholesale trade	46	0.3	0.2	2	0.0	0.0	48	0.4	0.2	54	0.4	0.2	223	1.7	0.9
Basic material wholesaling	7	0.2	0.1	0	0.0	0.0	4	0.1	0.1	10	0.3	0.1	33	0.9	0.5
Machinery and equipment wholesaling	14	0.4	0.2	2	0.1	0.0	17	0.4	0.2	29	0.7	0.4	82	2.1	1.0
Motor vehicle and motor vehicle parts wholesaling	2	0.4	0.2	0	0.0	0.0	4	0.7	0.4	1	0.2	0.1	11	2.0	1.1
Grocery, liquor and tobacco product wholesaling	3	0.2	0.1	0	0.0	0.0	12	0.7	0.4	6	0.3	0.2	37	2.1	1.2
Other goods wholesaling	20	0.6	0.3	0	0.0	0.0	11	0.3	0.2	8	0.2	0.1	59	1.8	1.0
Commission-based wholesaling	0	0.0	0.0*	0	0.0	0.0*	0	0.0	0.0*	0	0.0	0.0*	1	0.6	0.3*
Retail trade	87	0.2	0.2	7	0.0	0.0	60	0.2	0.1	34	0.1	0.1	437	1.2	0.9
Motor vehicle and motor vehicle parts retailing	4	0.1	0.1	2	0.1	0.0	5	0.1	0.1	13	0.3	0.2	44	1.1	0.6
Fuel retailing	6	0.7	0.4	1	0.1	0.1	1	0.1	0.1	1	0.1	0.1	11	1.2	0.8
Food retailing	31	0.3	0.2	2	0.0	0.0	30	0.3	0.2	7	0.1	0.0	227	2.0	1.5
Other store-based retailing	45	0.2	0.2	2	0.0	0.0	21	0.1	0.1	12	0.1	0.0	149	0.8	0.6
Non-store retailing and retail commission-based buying and/or selling	1	0.2	0.1	0	0.0	0.0	3	0.5	0.3	1	0.2	0.1	6	1.1	0.6
Accommodation and food services	114	0.4	0.3	7	0.0	0.0	22	0.1	0.1	25	0.1	0.1	249	0.9	0.7
Accommodation	14	0.4	0.3	1	0.0	0.0	2	0.1	0.0	2	0.1	0.0	36	1.1	0.7
Food and beverage services	100	0.4	0.3	6	0.0	0.0	20	0.1	0.1	23	0.1	0.1	213	0.9	0.7
Transport, postal and warehousing	94	0.6	0.3	6	0.0	0.0	53	0.4	0.2	147	1.0	0.5	483	3.2	1.8
Road transport	36	0.7	0.3	3	0.1	0.0	19	0.3	0.2	48	0.9	0.4	180	3.3	1.7
Rail transport	34	2.4	1.3	1	0.1	0.0	1	0.1	0.0	42	3.0	1.6	91	6.5	3.5
Water transport	0	0.0	0.0	0	0.0	0.0	0	0.0	0.0	0	0.0	0.0	1	0.4	0.2
Air and space transport	0	0.0	0.0	0	0.0	0.0	1	0.1	0.0	16	1.0	0.6	34	2.1	1.3

Tables 4: Major occupational diseases

4.6 Nature of diseases: Number, incidence by industry (selected diseases): 2013/14 (continued)

Industry	Mental diseases			Skin diseases			Hernia			Deafness			All diseases		
	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)
Persons															
Other transport	1	0.5	0.3*	0	0.0	0.0*	1	0.5	0.3*	4	1.8	1.3*	11	5.0	3.5*
Postal and courier pick-up and delivery services	1	0.0	0.0	0	0.0	0.0	7	0.3	0.2	1	0.0	0.0	17	0.6	0.4
Transport support services	20	1.2	0.7	1	0.1	0.0	12	0.7	0.4	28	1.7	1.0	95	5.9	3.4
Warehousing and storage services	2	0.1	0.1	1	0.1	0.0	12	0.7	0.4	8	0.4	0.3	54	3.0	1.7
Information media and telecommunications	15	0.3	0.1	0	0.0	0.0	4	0.1	0.0	6	0.1	0.1	41	0.8	0.4
Publishing (except Internet and music publishing)	6	0.6	0.3	0	0.0	0.0	1	0.1	0.0	5	0.5	0.2	14	1.3	0.7
Motion picture and sound recording activities	1	0.1	0.1	0	0.0	0.0	0	0.0	0.0	1	0.1	0.1	5	0.6	0.3
Broadcasting (except Internet)	1	0.1	0.1	0	0.0	0.0	0	0.0	0.0	0	0.0	0.0	6	0.7	0.4
Telecommunications services	4	0.2	0.1	0	0.0	0.0	3	0.1	0.1	0	0.0	0.0	10	0.5	0.2
Internet service providers, web search portals and data processing services	0	0.0	0.0*	0	0.0	0.0*	0	0.0	0.0*	0	0.0	0.0*	2	1.2	0.6*
Library and other information services	3	0.9	0.7*	0	0.0	0.0*	0	0.0	0.0*	0	0.0	0.0*	4	1.2	1.0*
Financial and insurance services	46	0.3	0.2	0	0.0	0.0	0	0.0	0.0	4	0.0	0.0	74	0.5	0.3
Finance	18	0.2	0.1	0	0.0	0.0	0	0.0	0.0	1	0.0	0.0	33	0.5	0.2
Insurance and superannuation funds	11	0.4	0.2	0	0.0	0.0	0	0.0	0.0	0	0.0	0.0	15	0.5	0.3
Auxiliary finance and insurance services	17	0.4	0.2	0	0.0	0.0	0	0.0	0.0	3	0.1	0.0	26	0.6	0.3
Rental, hiring and real estate services	23	0.4	0.2	0	0.0	0.0	7	0.1	0.1	12	0.2	0.1	57	0.9	0.5
Rental and hiring services (except real estate)	6	0.5	0.3	0	0.0	0.0	4	0.3	0.2	8	0.7	0.4	26	2.1	1.3
Property operators and real estate services	17	0.3	0.2	0	0.0	0.0	3	0.1	0.0	4	0.1	0.0	31	0.6	0.3
Professional, scientific and technical services	37	0.1	0.1	1	0.0	0.0	5	0.0	0.0	25	0.1	0.1	113	0.4	0.2
Professional, scientific and technical services (except computer system design and related services)	35	0.2	0.1	1	0.0	0.0	5	0.0	0.0	23	0.1	0.1	101	0.5	0.3
Computer system design and related services	2	0.0	0.0	0	0.0	0.0	0	0.0	0.0	2	0.0	0.0	12	0.2	0.1
Administrative and support services	36	0.3	0.2	5	0.0	0.0	15	0.1	0.1	28	0.2	0.1	148	1.1	0.7
Administrative services	32	0.3	0.2	3	0.0	0.0	5	0.1	0.0	12	0.1	0.1	77	0.8	0.5
Building cleaning, pest control and other support services	4	0.1	0.1	2	0.1	0.0	10	0.3	0.2	16	0.4	0.3	71	1.9	1.3
Public administration and safety	421	2.4	1.4	5	0.0	0.0	44	0.3	0.2	149	0.9	0.5	808	4.7	2.8
Public administration	129	1.1	0.7	5	0.0	0.0	35	0.3	0.2	114	1.0	0.6	433	3.7	2.2
Defence	3	0.4	0.2	0	0.0	0.0	0	0.0	0.0	0	0.0	0.0	7	1.0	0.5

Tables 4: Major occupational diseases

4.6 Nature of diseases: Number, incidence by industry (selected diseases): 2013/14 (continued)

Industry	Mental diseases			Skin diseases			Hernia			Deafness			All diseases		
	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)
Persons															
Public order, safety and regulatory services	289	6.0	3.5	0	0.0	0.0	9	0.2	0.1	35	0.7	0.4	368	7.6	4.4
Education and training	231	0.8	0.5	3	0.0	0.0	12	0.0	0.0	19	0.1	0.0	457	1.6	1.0
Preschool and school education	173	1.0	0.6	1	0.0	0.0	9	0.1	0.0	9	0.1	0.0	343	2.0	1.2
Tertiary education	49	0.7	0.5	2	0.0	0.0	2	0.0	0.0	8	0.1	0.1	98	1.4	0.9
Adult, community and other education	9	0.2	0.2	0	0.0	0.0	1	0.0	0.0	2	0.0	0.0	16	0.4	0.3
Health care and social assistance	363	0.8	0.6	11	0.0	0.0	39	0.1	0.1	31	0.1	0.0	778	1.8	1.2
Hospitals	87	0.8	0.5	6	0.1	0.0	22	0.2	0.1	20	0.2	0.1	303	2.6	1.7
Medical and other health care services	88	0.7	0.4	0	0.0	0.0	6	0.0	0.0	9	0.1	0.0	172	1.3	0.9
Residential care services	161	2.0	1.5	4	0.1	0.0	10	0.1	0.1	2	0.0	0.0	251	3.1	2.3
Social assistance services	27	0.2	0.2	1	0.0	0.0	1	0.0	0.0	0	0.0	0.0	52	0.5	0.3
Arts and recreation services	14	0.2	0.2	1	0.0	0.0	4	0.1	0.1	4	0.1	0.1	49	0.8	0.6
Heritage activities	1	0.1	0.1	1	0.1	0.1	1	0.1	0.1	1	0.1	0.1	12	1.0	0.9
Creative and performing arts activities	1	0.2	0.1	0	0.0	0.0	0	0.0	0.0	0	0.0	0.0	4	0.6	0.3
Sports and recreation activities	12	0.3	0.3	0	0.0	0.0	3	0.1	0.1	3	0.1	0.1	28	0.8	0.7
Gambling activities	0	0.0	0.0	0	0.0	0.0	0	0.0	0.0	0	0.0	0.0	5	0.7	0.5
Other services	72	0.5	0.3	5	0.0	0.0	37	0.3	0.2	64	0.5	0.3	277	2.1	1.2
Repair and maintenance	11	0.2	0.1	2	0.0	0.0	12	0.2	0.1	41	0.7	0.3	92	1.5	0.8
Personal and other services	60	0.9	0.6	3	0.0	0.0	24	0.4	0.2	21	0.3	0.2	180	2.7	1.7
Private households employing staff and undifferentiated goods and service-producing activities	1	0.4	0.3*	0	0.0	0.0*	1	0.4	0.3	2	0.7	0.6*	5	1.8	1.5*
Not stated and other	0	n.a.	n.a.	0	n.a.	n.a.	0	n.a.	n.a.	4	n.a.	n.a.	6	n.a.	n.a.
Total	1,734	0.5	0.3	85	0.0	0.0	610	0.2	0.1	1579	0.5	0.3	6,273	1.9	1.1

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees

b. Frequency rate is the number of injuries per million hours worked

* Estimate has a Relative Standard Error (RSE) of 25% to 50% and should be used with caution

** Estimate has a Relative Standard Error (RSE) of greater than 50% and is too unreliable for use

Tables 4: Major occupational diseases

4.7 Nature of diseases: Number and incidence by occupation (selected diseases): 2013/14

Occupation	Mental diseases			Skin diseases			Hernia			Deafness			All diseases (c)		
	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)
Persons															
Managers	187	0.5	0.2	6	0.0	0.0	36	0.1	0.0	50	0.1	0.1	389	1.0	0.4
Chief executives, general managers and legislators	29	0.7	0.3	1	0.0	0.0	8	0.2	0.1	10	0.2	0.1	65	1.6	0.7
Farmers and farm managers	1	0.1	0.0	3	0.2	0.1	4	0.2	0.1	2	0.1	0.0	17	1.0	0.4
Specialist managers	98	0.5	0.2	0	0.0	0.0	13	0.1	0.0	30	0.1	0.1	193	1.0	0.4
Hospitality, retail and service managers	59	0.4	0.2	2	0.0	0.0	11	0.1	0.0	8	0.1	0.0	114	0.8	0.4
Professionals	333	0.4	0.2	10	0.0	0.0	27	0.0	0.0	57	0.1	0.0	794	1.0	0.6
Arts and media professionals	2	0.1	0.0	1	0.0	0.0	0	0.0	0.0	3	0.1	0.1	16	0.7	0.4
Business, human resource and marketing professionals	58	0.3	0.2	3	0.0	0.0	13	0.1	0.0	14	0.1	0.0	158	0.8	0.4
Design, engineering, science and transport professionals	7	0.1	0.0	1	0.0	0.0	5	0.1	0.0	30	0.3	0.2	91	0.9	0.5
Education professionals	142	0.8	0.5	1	0.0	0.0	2	0.0	0.0	8	0.0	0.0	269	1.5	0.9
Health professionals	78	0.5	0.3	4	0.0	0.0	4	0.0	0.0	1	0.0	0.0	190	1.3	0.8
ICT professionals	6	0.1	0.0	0	0.0	0.0	0	0.0	0.0	1	0.0	0.0	16	0.2	0.1
Legal, social and welfare professionals	40	0.7	0.4	0	0.0	0.0	3	0.1	0.0	0	0.0	0.0	54	1.0	0.5
Technicians and trades workers	82	0.2	0.1	17	0.0	0.0	157	0.4	0.2	422	1.0	0.5	1,059	2.6	1.3
Engineering, ICT and science technicians	17	0.2	0.1	2	0.0	0.0	5	0.1	0.0	36	0.5	0.3	77	1.1	0.6
Automotive and engineering trades workers	19	0.2	0.1	4	0.0	0.0	42	0.4	0.2	176	1.8	0.9	333	3.5	1.7
Construction trades workers	7	0.1	0.1	4	0.1	0.0	52	0.8	0.4	92	1.4	0.7	235	3.7	1.8
Electrotechnology and telecommunications trades workers	2	0.0	0.0	0	0.0	0.0	20	0.3	0.2	37	0.6	0.3	114	2.0	1.0
Food trades workers	17	0.3	0.2	4	0.1	0.0	11	0.2	0.1	9	0.2	0.1	90	1.7	1.0
Skilled animal and horticultural workers	7	0.2	0.2	0	0.0	0.0	5	0.2	0.1	10	0.3	0.2	54	1.9	1.2
Other technicians and trades workers	13	0.3	0.2	3	0.1	0.0	22	0.5	0.3	62	1.4	0.8	156	3.4	2.0
Community and personal service workers	576	1.7	1.3	10	0.0	0.0	38	0.1	0.1	41	0.1	0.1	902	2.6	2.0
Health and welfare support workers	115	3.1	2.0	1	0.0	0.0	8	0.2	0.1	4	0.1	0.1	187	5.0	3.2
Carers and aides	147	1.1	0.8	5	0.0	0.0	15	0.1	0.1	5	0.0	0.0	283	2.0	1.6
Hospitality workers	37	0.4	0.4	1	0.0	0.0	5	0.1	0.0	2	0.0	0.0	67	0.7	0.7
Protective service workers	261	7.5	4.4	1	0.0	0.0	8	0.2	0.1	29	0.8	0.5	330	9.5	5.6
Sports and personal service workers	16	0.4	0.3	2	0.0	0.0	2	0.0	0.0	1	0.0	0.0	35	0.8	0.7
Clerical and administrative workers	220	0.4	0.3	3	0.0	0.0	15	0.0	0.0	18	0.0	0.0	381	0.8	0.5

Tables 4: Major occupational diseases

4.7 Nature of diseases: Number and incidence by occupation (selected diseases): 2013/14 (continued)

Occupation	Mental diseases			Skin diseases			Hernia			Deafness			All diseases (c)		
	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)	No.	Inc. (a)	Freq. rate (b)
Persons															
Office managers and program administrators	26	0.4	0.2	0	0.0	0.0	1	0.0	0.0	1	0.0	0.0	36	0.5	0.3
Personal assistants and secretaries	8	0.2	0.1	1	0.0	0.0	0	0.0	0.0	1	0.0	0.0	16	0.4	0.3
General clerical workers	25	0.3	0.2	0	0.0	0.0	1	0.0	0.0	0	0.0	0.0	39	0.4	0.3
Inquiry clerks and receptionists	22	0.3	0.2	0	0.0	0.0	2	0.0	0.0	3	0.0	0.0	41	0.5	0.4
Numerical clerks	24	0.2	0.1	0	0.0	0.0	0	0.0	0.0	2	0.0	0.0	45	0.4	0.3
Clerical and office support workers	19	0.7	0.5	1	0.0	0.0	6	0.2	0.2	0	0.0	0.0	38	1.5	1.0
Other clerical and administrative workers	96	1.4	0.8	1	0.0	0.0	5	0.1	0.0	11	0.2	0.1	166	2.4	1.4
Sales workers	87	0.3	0.2	3	0.0	0.0	25	0.1	0.1	12	0.0	0.0	265	0.8	0.6
Sales representatives and agents	20	0.4	0.2	1	0.0	0.0	3	0.1	0.0	4	0.1	0.0	34	0.6	0.3
Sales assistants and salespersons	53	0.2	0.2	2	0.0	0.0	20	0.1	0.1	6	0.0	0.0	187	0.8	0.7
Sales support workers	14	0.3	0.3	0	0.0	0.0	2	0.0	0.0	2	0.0	0.0	44	0.9	0.9
Machinery operators and drivers	120	0.6	0.3	8	0.0	0.0	124	0.6	0.3	503	2.6	1.3	1,133	5.8	3.0
Machine and stationary plant operators	17	0.4	0.2	2	0.0	0.0	22	0.5	0.3	282	6.5	3.2	445	10.2	5.1
Mobile plant operators	12	0.4	0.2	1	0.0	0.0	21	0.6	0.3	100	3.1	1.5	180	5.5	2.7
Road and rail drivers	74	0.9	0.5	4	0.0	0.0	39	0.5	0.3	108	1.3	0.7	352	4.4	2.3
Storepersons	17	0.4	0.3	1	0.0	0.0	42	1.1	0.6	13	0.3	0.2	156	4.0	2.4
Labourers	125	0.4	0.3	28	0.1	0.1	188	0.6	0.4	469	1.6	1.1	1,337	4.4	3.1
Cleaners and laundry workers	16	0.2	0.2	2	0.0	0.0	20	0.3	0.2	36	0.5	0.4	156	2.1	1.7
Construction and mining labourers	13	0.3	0.2	4	0.1	0.1	35	0.9	0.5	144	3.7	1.9	252	6.5	3.3
Factory process workers	16	0.3	0.2	6	0.1	0.1	36	0.6	0.4	66	1.2	0.7	240	4.3	2.6
Farm, forestry and garden workers	9	0.4	0.2	3	0.1	0.1	9	0.4	0.2	14	0.6	0.3	72	2.9	1.7
Food preparation assistants	6	0.1	0.1	1	0.0	0.0	4	0.1	0.1	6	0.1	0.1	52	1.0	1.1
Other labourers	65	1.2	0.9	12	0.2	0.2	84	1.5	1.1	203	3.7	2.7	565	10.3	7.6
Not stated and other	4	n.a.	n.a.	0	n.a.	n.a.	0	n.a.	n.a.	7	n.a.	n.a.	13	n.a.	n.a.
Total	1,734	0.5	0.3	85	0.0	0.0	610	0.2	0.1	1,579	0.5	0.3	6,273	1.9	1.1

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees

b. Frequency rate is the number of injuries per million hours worked

Tables 5: Other major work-related injuries

5.1 Industry statistics: Number, incidence, time lost and cost: 2013/14

Industry	Fatal	Permanent disability	Persons					Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Temporary disability		Total	Average	Median			Total \$'000	Average \$	Median \$			
			6 months and over	Less than 6 months											
Agriculture, forestry and fishing	0	0	2	1	3	0.1	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	
Agriculture	0	0	2	0	2	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	
Agriculture, forestry and fishing support services	0	0	0	1	1	0.1	0.1	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	
Mining	3	2	0	9	14	0.3	0.2	39	4.4	1.1	1,336	95,403	16,751	16,751	
Coal mining	2	2	0	8	12	0.5	0.2	27	3.3	1.1	1,298	108,146	16,751	16,751	
Exploration and other mining support services	1	0	0	1	2	0.4	0.2	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	
Manufacturing	0	0	2	11	13	0.1	0.0	238	18.3	9.3	305	23,497	19,155	19,155	
Food product manufacturing	0	0	0	2	2	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	
Beverage and tobacco product manufacturing	0	0	0	1	1	0.1	0.1	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	
Wood product manufacturing	0	0	0	1	1	0.1	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	
Basic chemical and chemical product manufacturing	0	0	1	0	1	0.1	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	
Non-metallic mineral product manufacturing	0	0	0	1	1	0.1	0.1	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	
Fabricated metal product manufacturing	0	0	0	1	1	0.1	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	
Transport equipment manufacturing	0	0	0	2	2	0.1	0.1	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	
Machinery and equipment manufacturing	0	0	1	2	3	0.1	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	
Furniture and other manufacturing	0	0	0	1	1	0.1	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	
Electricity, gas, water and waste services	0	0	0	1	1	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	
Water supply, sewerage and drainage services	0	0	0	1	1	0.1	0.1	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	
Construction	0	0	2	9	11	0.0	0.0	180	16.4	10.9	317	28,790	23,966	23,966	
Building construction	0	0	1	1	2	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	
Heavy and civil engineering construction	0	0	0	2	2	0.1	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	
Construction services	0	0	1	6	7	0.1	0.0	125	17.9	12.3	239	34,149	29,915	29,915	
Wholesale trade	0	0	4	6	10	0.1	0.0	283	28.3	20.1	255	25,542	24,154	24,154	
Basic material wholesaling	0	0	1	1	2	0.1	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	
Machinery and equipment wholesaling	0	0	1	3	4	0.1	0.1	66	16.4	14.0	103	25,736	26,452	26,452	
Other goods wholesaling	0	0	2	2	4	0.1	0.1	155	38.8	41.7	91	22,647	18,515	18,515	
Retail trade	0	1	1	10	12	0.0	0.0	55	5.0	2.6	6,002	500,148	8,577	8,577	
Motor vehicle and motor vehicle parts retailing	0	0	0	1	1	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	

Tables 5: Other major work-related injuries

5.1 Industry statistics: Number, incidence, time lost and cost: 2013/14 (continued)

Industry	Fatal	Permanent disability	Persons					Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Temporary disability		Total	Average	Median			Total \$'000	Average \$	Median \$			
			6 months and over	Less than 6 months											
Food retailing	0	0	0	2	2	2	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Other store-based retailing	0	1	1	6	8	8	0.0	0.0	52	7.4	3.9	5,968	746,050	8,493	
Non-store retailing and retail commission-based buying and/or selling	0	0	0	1	1	1	0.2	0.1	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Accommodation and food services	0	0	0	3	3	3	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Accommodation	0	0	0	2	2	2	0.1	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Food and beverage services	0	0	0	1	1	1	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Transport, postal and warehousing	0	0	1	16	17	17	0.1	0.1	152	9.0	4.7	303	17,839	7,440	
Road transport	0	0	0	5	5	5	0.1	0.0	48	9.5	8.4	142	28,454	8,703	
Rail transport	0	0	0	1	1	1	0.1	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Air and space transport	0	0	0	3	3	3	0.2	0.1	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Other transport	0	0	1	1	2	2	0.9	0.6*	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Transport support services	0	0	0	4	4	4	0.2	0.1	25	6.2	1.7	32	7,935	6,759	
Warehousing and storage services	0	0	0	2	2	2	0.1	0.1	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Information media and telecommunications	0	0	0	4	4	4	0.1	0.0	11	2.7	1.3	75	18,739	19,807	
Publishing (except internet and music publishing)	0	0	0	1	1	1	0.1	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Telecommunications services	0	0	0	1	1	1	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Internet service providers, web search portals and data processing services	0	0	0	1	1	1	0.6	0.3*	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Library and other information services	0	0	0	1	1	1	0.3	0.2*	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Financial and insurance services	0	0	2	8	10	10	0.1	0.0	131	13.1	4.6	218	21,773	16,992	
Finance	0	0	1	2	3	3	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Insurance and superannuation funds	0	0	0	5	5	5	0.2	0.1	40	7.9	5.0	105	20,984	16,932	
Auxiliary finance and insurance services	0	0	1	1	2	2	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Rental, hiring and real estate services	0	0	0	2	2	2	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Rental and hiring services (except real estate)	0	0	0	1	1	1	0.1	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Property operators and real estate services	0	0	0	1	1	1	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Professional, scientific and technical services	0	0	2	21	23	23	0.1	0.0	168	7.3	1.9	396	17,214	11,619	
Professional, scientific and technical services (except computer system design and related services)	0	0	2	17	19	19	0.1	0.1	156	8.2	2.3	254	13,357	10,875	

Tables 5: Other major work-related injuries

5.1 Industry statistics: Number, incidence, time lost and cost: 2013/14 (continued)

Industry	Fatal	Permanent disability	Persons			Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Temporary disability		Total			Average	Median	Total \$'000	Average \$	Median \$	
			6 months and over	Less than 6 months									
Computer system design and related services	0	0	0	4	4	0.1	0.0	12	3.0	1.4	142	35,531	23,741
Administrative and support services	0	0	0	12	12	0.1	0.1	82	6.8	3.7	239	19,931	15,024
Administrative services	0	0	0	11	11	0.1	0.1	61	5.6	3.0	222	20,219	13,282
Building cleaning, pest control and other support services	0	0	0	1	1	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Public administration and safety	0	2	3	49	54	0.3	0.2	297	5.7	1.4	932	17,263	9,072
Public administration	0	0	0	10	10	0.1	0.1	29	2.9	1.1	119	11,903	4,816
Public order, safety and regulatory services	0	2	3	39	44	0.9	0.5	268	6.4	2.6	813	18,481	9,645
Education and training	0	0	0	4	4	0.0	0.0	28	7.1	6.6	85	21,273	22,878
Tertiary education	0	0	0	3	3	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Adult, community and other education	0	0	0	1	1	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Health care and social assistance	0	0	6	19	25	0.1	0.0	314	12.6	5.4	351	14,055	9,893
Hospitals	0	0	0	4	4	0.0	0.0	25	6.3	4.5	56	13,996	10,374
Medical and other health care services	0	0	2	10	12	0.1	0.1	117	9.8	5.6	168	13,982	9,897
Residential care services	0	0	4	3	7	0.1	0.1	164	23.5	34.0	111	15,800	9,893
Social assistance services	0	0	0	2	2	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Arts and recreation services	1	0	0	3	4	0.1	0.1	n.p.	n.p.	n.p.	27	6,704	5,272
Sports and recreation activities	1	0	0	3	4	0.1	0.1	n.p.	n.p.	n.p.	27	6,704	5,272
Other services	0	0	2	5	7	0.1	0.0	105	15.0	2.0	138	19,685	10,049
Repair and maintenance	0	0	1	4	5	0.1	0.0	55	11.0	2.0	111	22,236	10,049
Personal and other services	0	0	1	1	2	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Total	4	5	27	193	229	0.1	0.0	2,258	10.3	4.0	11,174	48,794	12,133

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees

b. Frequency rate is the number of injuries per million hours worked

c. Time lost is included only for temporary disability cases resulting in less than three years off work
n.p. Not published

* Estimate has a Relative Standard Error (RSE) of 25% to 50% and should be used with caution

Tables 5: Other major work-related injuries

5.2 Occupation statistics: Number, incidence, time lost and cost: 2013/14

Occupation	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			6 months and over	Less than 6 months				Total	Average	Median	Total \$'000	Average \$	Median \$
Managers	1	1	7	13	22	0.1	0.0	359	18.0	7.4	6,162	280,091	11,078
Chief executives, general managers and legislators	0	0	0	2	2	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Specialist managers	1	0	4	9	14	0.1	0.0	196	15.0	5.9	200	14,272	10,920
Hospitality, retail and service managers	0	1	3	2	6	0.0	0.0	153	30.5	30.7	5,926	987,698	14,358
Professionals	0	0	5	36	41	0.1	0.0	448	10.9	4.3	771	18,814	13,777
Business, human resource and marketing professionals	0	0	3	12	15	0.1	0.0	184	12.3	2.4	285	18,973	7,422
Design, engineering, science and transport professionals	0	0	1	8	9	0.1	0.0	118	13.1	4.7	168	18,685	13,671
Education professionals	0	0	0	1	1	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Health professionals	0	0	1	4	5	0.0	0.0	87	17.5	7.9	90	17,926	12,133
ICT professionals	0	0	0	7	7	0.1	0.0	41	5.9	4.3	132	18,820	17,052
Legal, social and welfare professionals	0	0	0	4	4	0.1	0.0	12	3.1	3.1	67	16,864	15,652
Technicians and trades workers	1	0	2	17	20	0.0	0.0	199	10.5	4.4	922	46,086	14,647
Engineering, ICT and science technicians	0	0	0	2	2	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Automotive and engineering trades workers	0	0	2	5	7	0.1	0.0	109	15.6	2.0	171	24,381	16,386
Construction trades workers	0	0	0	1	1	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Electrotechnology and telecommunications trades workers	0	0	0	3	3	0.1	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Food trades workers	0	0	0	1	1	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Other technicians and trades workers	1	0	0	5	6	0.1	0.1	50	9.9	8.0	657	109,555	22,900
Community and personal service workers	0	2	5	50	57	0.2	0.1	395	7.2	3.0	964	16,907	9,832
Health and welfare support workers	0	0	0	8	8	0.2	0.1	47	5.9	4.6	79	9,833	4,290
Carers and aides	0	0	2	3	5	0.0	0.0	81	16.3	5.7	77	15,342	11,367
Protective service workers	0	2	3	38	43	1.2	0.7	267	6.5	2.7	804	18,708	9,832
Sports and personal service workers	0	0	0	1	1	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Clerical and administrative workers	0	0	1	26	27	0.1	0.0	170	6.3	2.9	603	22,333	15,742
Office managers and program administrators	0	0	0	3	3	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Personal assistants and secretaries	0	0	1	1	2	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
General clerical workers	0	0	0	3	3	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Inquiry clerks and receptionists	0	0	0	3	3	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.

Tables 5: Other major work-related injuries

5.2 Occupation statistics: Number, incidence, time lost and cost: 2013/14 (continued)

Occupation	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			6 months and over	Less than 6 months				Total	Average	Median	Total \$'000	Average \$	Median \$
Numerical clerks	0	0	0	3	3	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Clerical and office support workers	0	0	0	3	3	0.1	0.1	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Other clerical and administrative workers	0	0	0	10	10	0.1	0.1	74	7.4	6.8	196	19,627	17,229
Sales workers	0	0	2	13	15	0.0	0.0	146	9.8	3.9	345	23,033	10,913
Sales representatives and agents	0	0	1	3	4	0.1	0.0	93	23.2	16.2	142	35,546	37,397
Sales assistants and salespersons	0	0	1	8	9	0.0	0.0	54	6.0	3.0	179	19,880	9,732
Sales support workers	0	0	0	2	2	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Machinery operators and drivers	1	1	2	27	31	0.2	0.1	270	9.3	5.6	1,142	36,826	8,703
Machine and stationary plant operators	0	0	0	9	9	0.2	0.1	43	4.8	4.1	147	16,328	3,261
Mobile plant operators	1	1	0	3	5	0.2	0.1	n.p.	n.p.	n.p.	634	126,856	22,769
Road and rail drivers	0	0	0	9	9	0.1	0.1	71	7.9	7.6	190	21,152	8,703
Storepersons	0	0	2	6	8	0.2	0.1	142	17.8	4.4	170	21,250	9,211
Labourers	1	1	3	11	16	0.1	0.0	270	19.3	10.1	265	16,558	12,087
Cleaners and laundry workers	0	0	1	1	2	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Construction and mining labourers	0	0	1	1	2	0.1	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Factory process workers	0	0	0	2	2	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Farm, forestry and garden workers	0	0	0	1	1	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Other labourers	1	1	1	6	9	0.2	0.1	91	13.0	3.9	68	7,571	6,044
Total	4	5	27	193	229	0.1	0.0	2,258	10.3	4.0	11,174	48,794	12,133

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees

b. Frequency rate is the number of injuries per million hours worked

c. Time lost is included only for temporary disability cases resulting in less than three years off work

n.p. Not published

Tables 5: Other major work-related injuries

5.3 Age statistics: Number, incidence, time lost and cost: 2013/14

Age	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			6 months and over	Less than 6 months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
15-19	0	0	0	7	7	0.0	0.0	29	4.2	4.1	44	6,347	4,510
20-24	0	1	0	12	13	0.0	0.0	53	4.4	1.6	197	15,140	13,289
25-29	1	0	5	25	31	0.1	0.0	296	9.9	2.4	1,110	35,801	13,777
30-34	0	1	4	32	37	0.1	0.1	428	11.9	3.6	749	20,255	10,049
35-39	0	1	1	30	32	0.1	0.1	195	6.3	3.7	515	16,091	13,442
40-44	1	0	4	22	27	0.1	0.0	264	10.1	2.8	589	21,817	13,078
45-49	1	1	3	21	26	0.1	0.0	238	9.9	3.9	1,146	44,071	10,558
50-54	0	0	2	22	24	0.1	0.0	227	9.5	4.9	474	19,769	10,220
55-59	0	0	5	14	19	0.1	0.0	341	18.0	8.3	263	13,853	10,875
60-64	1	1	1	7	10	0.1	0.0	93	11.6	5.4	5,963	596,259	10,936
65+	0	0	2	1	3	0.0	0.0	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.
Total	4	5	27	193	229	0.1	0.0	2,258	10.3	4.0	11,174	48,794	12,133

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees

b. Frequency rate is the number of injuries per million hours worked

c. Time lost is included only for temporary disability cases resulting in less than three years off work

n.p. Not published

Tables 5: Other major work-related injuries

5.4 Time lost and cost for temporary disability cases only: 2013/14

Time lost	Temporary injuries		Time lost (weeks) (a)		Gross incurred cost		
	Number	Per cent of total	Total weeks	Per cent of total	Total \$'000	Per cent of total	Average \$
Persons							
Up to 1 week	49	22.3	21	0.9	523	12.7	10,671
Over 1 week to 2 weeks	29	13.2	43	1.9	232	5.6	7,991
Over 2 weeks to 4 weeks	35	15.9	107	4.7	427	10.3	12,207
Over 4 weeks to 26 weeks	80	36.4	761	33.7	1,824	44.2	22,797
Over 26 weeks	27	12.3	1,327	58.8	1,123	27.2	41,608
Total	220	100.0	2,258	100.0	4,129	100.0	18,768

a. Time lost is included only for temporary disability cases resulting in less than three years off work

Tables 5: Other major work-related injuries

5.5 Nature of occurrence: 2012/13 to 2013/14

Year	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Time lost (weeks) (b)			Gross incurred cost (GIC)		
			6 months and over	Less than 6 months			Total	Average	Median	Total \$'000	Average \$	Median \$
Away from work during recess period												
2012/13	2	3	16	152	173	0.1	1,595	9.5	3.1	3,522	20,356	10,537
2013/14	0	1	19	107	127	0.0	1,412	11.2	4.3	8,270	65,115	13,078
Commuting accidents												
2012/13	13	14	24	140	191	0.1	2,039	12.4	5.1	7,518	39,359	11,369
2013/14	4	4	8	86	102	0.0	846	9.0	3.6	2,904	28,473	10,536
Total other work-related injuries												
2012/13	15	17	40	292	364	0.1	3,634	10.9	4.2	11,039	30,327	10,795
2013/14	4	5	27	193	229	0.1	2,258	10.3	4.0	11,174	48,794	12,133

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees

b. Time lost is included only for temporary disability cases resulting in less than three years off work

Tables 6: Lost Time injuries and all injuries

6.1 Lost time injuries/diseases: 2013/14

Industry	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			6 months and over	Less than 6 months				Total	Average	Median	Total \$'000	Average \$	Median \$
			Persons										
Agriculture, forestry and fishing	5	44	145	1,328	1,522	28.3	14.2	12,901	8.8	3.0	35,258	23,166	5,130
Agriculture	3	33	121	1,092	1,249	28.1	13.9	10,763	8.9	2.9	30,293	24,254	4,892
Aquaculture	0	0	1	3	4	**	**	71	17.7	9.6	37	9,333	8,963
Forestry and logging	1	7	5	68	81	105.9*	56.7*	448	6.1	2.4	1,647	20,333	4,521
Fishing, hunting and trapping	0	1	1	7	9	**	10.1*	95	11.8	8.9	198	21,997	14,551
Agriculture, forestry and fishing support services	1	3	17	158	179	22.6	12.5	1,525	8.7	4.0	3,083	17,224	6,158
Mining	8	387	38	608	1,041	25.4	11.8	4,199	6.5	1.9	18,953	18,207	6,093
Coal mining	5	339	12	312	668	26.5	13.0	1,891	5.8	2.8	14,546	21,776	7,950
Oil and gas extraction	0	1	0	4	5	1.3	0.6	5	1.1	1.1	23	4,520	4,218
Metal ore mining	1	12	8	56	77	13.4	5.4	678	10.6	2.2	1,044	13,557	4,550
Non-metallic mineral mining and quarrying	1	29	14	182	226	173.4	64.1*	1,201	6.1	0.7	1,881	8,323	2,498
Exploration and other mining support services	1	6	4	54	65	13.0	6.5	425	7.3	1.9	1,460	22,457	4,007
Manufacturing	5	618	560	6,030	7,213	28.3	14.9	49,624	7.5	1.7	80,910	11,217	3,158
Food product manufacturing	0	60	97	1,385	1,542	26.1	14.5	9,260	6.2	1.6	12,030	7,801	2,304
Beverage and tobacco product manufacturing	0	9	21	180	210	21.2	11.6	1,677	8.3	1.1	1,534	7,305	1,580
Textile, leather, clothing and footwear manufacturing	0	17	8	72	97	11.4	5.6	764	9.5	3.4	1,137	11,718	5,016
Wood product manufacturing	0	23	42	479	544	36.1	18.3	4,206	8.1	2.3	5,490	10,092	3,994
Pulp, paper and converted paper product manufacturing	0	9	10	90	109	32.0	16.3	860	8.6	2.4	1,054	9,667	4,065
Printing (including the reproduction of recorded media)	0	21	15	150	186	11.9	6.2	1,263	7.7	1.4	1,698	9,129	2,960
Petroleum and coal product manufacturing	0	6	5	23	34	28.5*	14.1*	432	15.4	5.7	688	20,239	12,731
Basic chemical and chemical product manufacturing	1	31	23	244	299	17.4	9.6	1,938	7.3	1.7	3,253	10,880	3,110
Polymer product and rubber product manufacturing	0	10	19	96	125	16.1	8.9	1,375	12.0	2.7	2,397	19,177	5,482
Non-metallic mineral product manufacturing	0	69	55	382	506	52.9	27.6	4,159	9.5	2.9	11,921	23,559	5,759
Primary metal and metal product manufacturing	1	114	20	165	300	13.6	7.1	1,797	9.7	2.4	5,158	17,192	5,212
Fabricated metal product manufacturing	0	90	63	934	1,087	75.8	41.0	6,180	6.2	1.7	11,891	10,939	3,340
Transport equipment manufacturing	0	59	49	483	591	39.6	20.3	4,351	8.2	1.7	6,014	10,176	2,921

Tables 6: Lost Time injuries and all injuries

6.1 Lost time injuries/diseases: 2013/14 (continued)

Industry	Fatal	Permanent disability	Persons			Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			6 months and over	Less than 6 months	Total				Average	Median	Total \$'000	Average \$	Median \$	
Machinery and equipment manufacturing	3	77	84	1,053	1,217	29.0	14.9	7,646	6.7	1.0	12,145	9,979	2,810	
Furniture and other manufacturing	0	23	49	294	366	25.4	13.2	3,715	10.8	2.9	4,501	12,299	4,801	
Electricity, gas, water and waste services	2	52	40	402	496	12.6	6.5	3,581	8.1	1.7	8,096	16,323	4,153	
Electricity supply	1	35	3	71	110	5.9	3.0	348	4.7	1.2	3,286	29,876	10,167	
Gas supply	0	1	0	10	11	3.9	2.0	26	2.6	0.4	120	10,935	6,500	
Water supply, sewerage and drainage services	0	3	3	36	42	5.5	2.9	257	6.6	1.9	490	11,658	4,670	
Waste collection, treatment and disposal services	1	13	34	285	333	31.9	16.3	2,950	9.2	1.9	4,200	12,612	2,652	
Construction	5	317	490	3,997	4,809	21.5	10.6	42,047	9.4	2.9	75,324	15,663	5,674	
Building construction	2	77	140	1,022	1,241	17.4	8.4	11,335	9.8	2.9	17,055	13,743	5,395	
Heavy and civil engineering construction	1	79	41	437	558	24.4	11.3	4,122	8.6	2.9	7,211	12,924	5,713	
Construction services	2	161	309	2,538	3,010	23.3	11.8	26,591	9.3	2.9	51,058	16,963	5,758	
Wholesale trade	5	75	190	1,913	2,183	16.5	8.7	16,565	7.9	1.9	25,259	11,571	3,879	
Basic material wholesaling	2	15	27	307	351	9.6	5.0	2,257	6.8	1.9	5,255	14,973	5,389	
Machinery and equipment wholesaling	1	34	40	592	667	17.2	8.5	4,084	6.5	1.3	5,352	8,025	2,798	
Motor vehicle and motor vehicle parts wholesaling	0	2	15	136	153	27.7	15.4	1,412	9.4	1.4	1,588	10,377	3,578	
Grocery, liquor and tobacco product wholesaling	1	9	48	452	510	29.2	16.6	3,723	7.4	1.9	5,717	11,209	3,418	
Other goods wholesaling	1	15	59	414	489	15.1	8.2	4,992	10.6	3.4	7,115	14,550	5,654	
Commission-based wholesaling	0	0	1	12	13	7.4	4.5*	97	7.4	3.6	232	17,819	13,139	
Retail trade	3	58	328	2,990	3,379	9.2	6.6	26,921	8.1	1.9	34,796	10,298	2,848	
Motor vehicle and motor vehicle parts retailing	0	16	54	492	562	14.5	7.9	4,716	8.6	1.9	4,506	8,018	2,337	
Fuel retailing	0	1	6	47	54	6.1	3.8	501	9.4	3.4	414	7,658	3,381	
Food retailing	1	16	68	776	861	7.5	5.6	5,560	6.6	1.7	8,001	9,292	2,996	
Other store-based retailing	2	24	197	1,640	1,863	9.4	7.1	15,815	8.6	1.9	21,434	11,505	2,924	
Non-store retailing and retail commission-based buying and/or selling	0	1	3	35	39	6.8	4.0	329	8.7	1.7	441	11,313	7,422	
Accommodation and food services	3	47	198	2,999	3,247	12.2	9.6	19,685	6.2	1.6	26,265	8,089	2,173	
Accommodation	1	7	40	610	658	19.5	12.9	4,098	6.3	1.6	5,011	7,615	2,192	
Food and beverage services	2	40	158	2,389	2,589	11.2	9.0	15,587	6.1	1.6	21,254	8,209	2,167	
Transport, postal and warehousing	9	197	371	2,734	3,311	21.9	12.1	31,691	10.2	3.4	47,888	14,463	5,300	
Road transport	8	69	168	1,055	1,300	23.9	11.9	13,786	11.3	4.0	25,767	19,820	7,422	
Rail transport	0	52	5	230	287	20.6	11.1	867	3.7	1.0	4,265	14,860	5,696	

Tables 6: Lost Time injuries and all injuries

6.1 Lost time injuries/diseases: 2013/14 (continued)

Industry	Fatal	Permanent disability	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			6 months and over	Less than 6 months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons													
Water transport	0	1	6	25	32	13.0	5.5	364	11.7	2.0	376	11,751	3,211
Air and space transport	0	17	44	224	285	17.3	10.7	3,618	13.5	5.9	2,285	8,017	3,051
Other transport	1	5	12	90	108	49.5	34.7*	1,184	11.6	4.8	1,083	10,024	4,520
Postal and courier pick-up and delivery services	0	4	33	174	211	7.6	4.9	2,491	12.0	5.3	2,821	13,371	6,339
Transport support services	0	38	84	650	772	48.0	27.7	7,250	9.9	3.0	7,978	10,335	4,135
Warehousing and storage services	0	11	19	286	316	17.6	10.1	2,132	7.0	2.0	3,314	10,487	3,831
Information media and telecommunications	0	8	31	342	381	7.0	3.8	2,994	8.0	2.6	3,703	9,719	3,640
Publishing (except internet and music publishing)	0	6	4	65	75	7.0	3.7	526	7.6	3.0	939	12,525	5,683
Motion picture and sound recording activities	0	1	4	78	83	9.7	5.5	496	6.0	1.8	741	8,929	3,477
Broadcasting (except internet)	0	1	7	42	50	5.5	3.2	423	8.6	2.7	363	7,255	1,780
Telecommunications services	0	0	7	110	117	5.5	2.8	934	8.0	2.6	995	8,500	3,340
Internet service providers, web search portals and data processing services	0	0	6	21	27	15.7	8.4*	401	14.9	8.1	310	11,482	7,289
Library and other information services	0	0	3	26	29	9.1	7.2*	214	7.4	1.1	355	12,244	3,190
Financial and insurance services	0	13	51	355	419	2.9	1.5	4,174	10.3	2.4	4,448	10,615	4,355
Finance	0	5	18	133	156	2.1	1.1	1,343	8.9	1.7	1,665	10,673	4,672
Insurance and superannuation funds	0	2	14	131	147	4.9	2.7	1,358	9.4	1.9	1,392	9,468	4,834
Auxiliary finance and insurance services	0	6	19	91	116	2.8	1.3	1,474	13.4	3.6	1,391	11,989	3,547
Rental, hiring and real estate services	3	14	51	378	446	7.1	3.8	4,006	9.3	2.3	5,173	11,598	5,046
Rental and hiring services (except real estate)	0	9	32	231	272	22.4	13.3	2,383	9.1	2.3	2,891	10,630	4,756
Property operators and real estate services	3	5	19	147	174	3.4	1.8	1,624	9.8	3.0	2,281	13,110	5,465
Professional, scientific and technical services	1	35	112	781	929	3.6	1.9	8,654	9.7	1.9	11,271	12,132	4,884
Professional, scientific and technical services (except computer system design and related services)	0	30	93	666	789	3.9	2.1	7,263	9.6	1.9	8,998	11,404	4,564
Computer system design and related services	1	5	19	115	140	2.3	1.1	1,390	10.4	2.3	2,273	16,237	5,275
Administrative and support services	1	46	160	1,514	1,721	13.2	8.1	13,754	8.2	2.2	14,960	8,693	2,812
Administrative services	0	16	91	842	949	10.3	6.0	7,209	7.7	1.7	7,071	7,451	2,010
Building cleaning, pest control and other support services	1	30	69	672	772	20.3	14.4	6,545	8.8	3.1	7,889	10,218	4,072
Public administration and safety	2	267	284	3,588	4,141	24.0	14.1	26,824	6.9	1.6	49,369	11,922	4,096
Public administration	1	194	114	1,869	2,178	18.5	11.1	10,862	5.5	1.0	22,099	10,146	2,843

Tables 6: Lost Time injuries and all injuries

6.1 Lost time injuries/diseases: 2013/14 (continued)

Industry	Fatal	Permanent disability	Persons				Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
			Temporary disability		Total	Total			Average	Median	Total \$'000	Average \$	Median \$	
			6 months and over	Less than 6 months										
Defence	0	0	9	33	42	5.9	3.0	687	16.4	11.4	401	9,558	4,220	
Public order, safety and regulatory services	1	73	161	1,686	1,921	39.9	23.1	15,276	8.3	2.4	26,869	13,987	5,979	
Education and training	1	34	335	4,060	4,430	15.5	10.0	34,795	7.9	1.1	30,789	6,950	2,562	
Preschool and school education	1	20	264	3,252	3,537	20.8	12.7	27,721	7.9	1.0	22,920	6,480	2,462	
Tertiary education	0	12	54	648	714	10.2	6.8	5,681	8.1	1.7	5,991	8,391	3,382	
Adult, community and other education	0	2	17	160	179	3.9	3.0	1,393	7.9	2.0	1,878	10,492	2,729	
Health care and social assistance	4	81	598	6,582	7,265	16.6	11.3	54,789	7.6	2.0	55,424	7,629	2,897	
Hospitals	1	44	154	2,135	2,334	20.1	13.1	16,498	7.2	2.1	19,106	8,186	3,842	
Medical and other health care services	0	22	153	809	984	7.6	5.0	11,465	11.9	3.9	10,908	11,085	4,380	
Residential care services	2	13	248	2,897	3,160	39.5	29.3	22,826	7.3	1.7	19,601	6,203	2,100	
Social assistance services	1	2	43	741	787	7.0	5.0	3,999	5.1	1.1	5,809	7,381	2,214	
Arts and recreation services	1	8	65	748	822	13.9	10.9	6,231	7.7	2.1	7,860	9,562	3,236	
Heritage activities	0	2	18	91	111	9.7	8.1	1,253	11.5	2.9	1,010	9,097	3,788	
Creative and performing arts activities	0	0	7	92	99	15.7	8.4	664	6.7	1.1	878	8,866	2,825	
Sports and recreation activities	1	6	40	555	602	17.5	15.2	4,244	7.1	2.1	5,853	9,723	3,172	
Gambling activities	0	0	0	10	10	1.4	1.0	70	7.0	3.9	119	11,922	7,154	
Other services	3	86	296	2,118	2,503	18.9	11.0	25,336	10.5	3.0	25,480	10,180	3,658	
Repair and maintenance	1	48	51	693	793	12.8	6.6	5,391	7.2	2.0	8,036	10,134	3,873	
Personal and other services	2	36	240	1,401	1,679	24.8	16.1	19,595	11.9	3.9	17,105	10,188	3,559	
Private households employing staff and undifferentiated goods- and service-producing activities	0	2	5	24	31	11.2	9.1*	350	12.1	2.7	338	10,913	3,780	
Not stated	6	34	0	0	40	n.a.	n.a.	n.a.	n.a.	n.a.	605	15,133	0	
Total	67	2,421	4,343	43,467	50,298	15.4	9.2	388,772	8.1	2.0	561,830	11,170	3,509	

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees

b. Frequency rate is the number of injuries per million hours worked

c. Time lost is included only for temporary disability cases resulting in less than three years off work

n.a. Not applicable

* Estimate has a Relative Standard Error (RSE) of 25% to 50% and should be used with caution

** Estimate has a Relative Standard Error (RSE) greater than 50% and is too unreliable for use

Tables 6: Lost Time injuries and all injuries

6.2 All injuries/diseases: 2013/14

Industry	Fatal	Permanent disability	Other	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
				6 months and over	Less than 6 months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons														
Agriculture, forestry and fishing	5	44	0	146	2,179	2,374	44.1	22.1	12,961	5.6	0.6	37,020	15,594	2,133
Agriculture	3	33	0	122	1,799	1,957	44.0	21.8	10,814	5.6	0.6	31,741	16,219	2,040
Aquaculture	0	0	0	1	4	5	15.4	7.2	71	14.2	3.0	38	7,667	5,032
Forestry and logging	1	7	0	5	118	131	171.2	91.6	448	3.6	0.3	1,754	13,396	1,765
Fishing, hunting and trapping	0	1	0	1	7	9	26.0	10.1	95	11.8	8.9	197	21,997	14,551
Agriculture, forestry and fishing support services	1	3	0	17	251	272	34.4	18.9	1,533	5.7	1.2	3,288	12,089	3,379
Mining	8	387	0	38	2,061	2,494	60.7	28.4	4,224	2.0	0.0	24,266	9,730	1,771
Coal mining	5	339	0	12	1,269	1,625	64.5	31.5	1,912	1.5	0.0	19,021	11,705	2,580
Oil and gas extraction	0	1	0	0	9	10	2.6	1.2	5	0.5	0.0	27	2,737	1,352
Metal ore mining	1	12	0	8	328	349	60.8	24.3	678	2.0	0.0	1,493	4,278	591
Non-metallic mineral mining and quarrying	1	29	0	14	366	410	314.7	116.4	1,204	3.2	0.1	2,203	5,374	1,153
Exploration and other mining support services	1	6	0	4	89	100	19.9	9.9	425	4.6	0.1	1,521	15,214	1,376
Manufacturing	5	618	1	560	12,552	13,736	53.9	28.5	49,755	3.8	0.1	94,555	6,884	1,287
Food product manufacturing	0	60	1	97	2,830	2,988	50.6	28.0	9,283	3.2	0.1	14,616	4,892	1,187
Beverage and tobacco product manufacturing	0	9	0	21	345	375	37.8	20.7	1,677	4.6	0.1	1,864	4,972	1,096
Textile, leather, clothing and footwear manufacturing	0	17	0	8	121	146	17.1	8.4	764	5.9	0.7	1,275	8,735	3,000
Wood product manufacturing	0	23	0	42	848	913	60.6	30.8	4,224	4.7	0.3	6,071	6,650	1,500
Pulp, paper and converted paper product manufacturing	0	9	0	10	236	255	74.8	38.1	860	3.5	0.0	1,553	6,093	1,728
Printing (including the reproduction of recorded media)	0	21	0	15	284	320	20.5	10.6	1,263	4.2	0.1	1,915	5,985	1,361
Petroleum and coal product manufacturing	0	6	0	5	67	78	65.3	32.4	432	6.0	0.0	754	9,679	1,732
Basic chemical and chemical product manufacturing	1	31	0	23	520	575	33.5	18.4	1,938	3.6	0.0	3,761	6,542	1,500
Polymer product and rubber product manufacturing	0	10	0	19	220	249	32.0	17.7	1,375	5.8	0.0	2,573	10,335	1,500
Non-metallic mineral product manufacturing	0	69	0	55	899	1,023	107.0	55.9	4,182	4.4	0.0	13,482	13,179	1,697
Primary metal and metal product manufacturing	1	114	0	20	534	669	30.3	15.7	1,818	3.3	0.0	6,122	9,151	1,407
Fabricated metal product manufacturing	0	90	0	63	1,790	1,943	135.6	73.2	6,195	3.3	0.1	13,617	7,009	1,282
Transport equipment manufacturing	0	59	0	49	1,141	1,249	83.7	42.8	4,360	3.7	0.0	7,212	5,774	842
Machinery and equipment manufacturing	3	77	0	84	2,164	2,328	55.4	28.4	7,657	3.4	0.1	14,630	6,285	1,187

Tables 6: Lost Time injuries and all injuries
6.2 All injuries/diseases: 2013/14 (continued)

Industry	Fatal	Permanent disability	Other	Persons			Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
				Temporary disability		Total \$'000				Average \$	Median \$	Total \$'000	Average \$	Median \$	
				6 months and over	Less than 6 months										
Furniture and other manufacturing	0	23	0	49	553	625	43.4	22.5	3,727	6.2	0.1	5,103	8,165	1,674	
Electricity, gas, water and waste services	2	52	0	40	1,239	1,333	33.7	17.4	3,604	2.8	0.0	10,251	7,691	1,148	
Electricity supply	1	35	0	3	509	548	29.3	15.1	371	0.7	0.0	4,666	8,515	1,158	
Gas supply	0	1	0	0	28	29	10.4	5.2	26	0.9	0.0	166	5,750	2,517	
Water supply, sewerage and drainage services	0	3	0	3	60	66	8.7	4.6	257	4.1	0.7	604	9,154	2,553	
Waste collection, treatment and disposal services	1	13	0	34	642	690	66.2	33.8	2,950	4.4	0.0	4,814	6,977	1,029	
Construction	5	317	0	491	7,196	8,009	35.9	17.7	42,258	5.5	0.3	83,386	10,412	2,323	
Building construction	2	77	0	140	1,695	1,914	26.9	13.0	11,369	6.2	0.6	18,596	9,716	2,514	
Heavy and civil engineering construction	1	79	0	41	1,179	1,300	57.0	26.4	4,126	3.4	0.0	9,085	6,989	1,751	
Construction services	2	161	0	310	4,322	4,795	37.1	18.8	26,762	5.8	0.4	55,703	11,617	2,435	
Wholesale trade	5	75	0	190	3,409	3,679	27.8	14.6	16,608	4.6	0.1	28,691	7,799	1,871	
Basic material wholesaling	2	15	0	27	542	586	16.1	8.3	2,257	4.0	0.3	5,756	9,824	2,205	
Machinery and equipment wholesaling	1	34	0	40	1,015	1,090	28.2	13.9	4,088	3.9	0.1	6,108	5,604	1,535	
Motor vehicle and motor vehicle parts wholesaling	0	2	0	15	290	307	55.6	30.9	1,424	4.7	0.0	2,022	6,587	1,472	
Grocery, liquor and tobacco product wholesaling	1	9	0	48	814	872	49.9	28.3	3,732	4.3	0.1	6,507	7,463	1,697	
Other goods wholesaling	1	15	0	59	718	793	24.5	13.3	5,010	6.4	0.6	8,011	10,103	3,250	
Commission-based wholesaling	0	0	0	1	30	31	17.6	10.8	97	3.1	0.0	284	9,186	2,900	
Retail trade	3	58	0	328	8,352	8,741	23.9	17.1	27,006	3.1	0.0	52,970	6,060	1,500	
Motor vehicle and motor vehicle parts retailing	0	16	0	54	864	934	24.0	13.1	4,716	5.1	0.1	5,099	5,460	1,233	
Fuel retailing	0	1	0	6	171	178	20.1	12.4	501	2.8	0.0	744	4,181	1,055	
Food retailing	1	16	0	68	3,977	4,062	35.4	26.7	5,567	1.4	0.0	20,651	5,084	1,500	
Other store-based retailing	2	24	0	197	3,286	3,509	17.8	13.3	15,893	4.6	0.1	25,982	7,405	1,561	
Non-store retailing and retail commission-based buying and/or selling	0	1	0	3	54	58	10.2	5.9	329	5.8	0.4	493	8,501	3,167	
Accommodation and food services	3	47	0	199	5,082	5,331	20.1	15.8	19,819	3.8	0.4	29,697	5,571	1,170	
Accommodation	1	7	0	40	1,073	1,121	33.2	22.0	4,098	3.7	0.3	5,816	5,189	1,214	
Food and beverage services	2	40	0	159	4,009	4,210	18.2	14.7	15,721	3.8	0.4	23,881	5,672	1,153	
Transport, postal and warehousing	9	197	0	371	6,247	6,824	45.1	25.0	31,880	4.8	0.0	60,452	8,859	2,322	
Road transport	8	69	0	168	2,251	2,496	46.0	22.9	13,847	5.7	0.1	30,000	12,019	2,839	
Rail transport	0	52	0	5	431	488	35.1	18.9	916	2.1	0.1	5,016	10,280	3,000	

Tables 6: Lost Time injuries and all injuries
6.2 All injuries/diseases: 2013/14 (continued)

Industry	Fatal	Permanent disability	Other	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
				6 months and over	Less than 6 months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons														
Water transport	0	1	0	6	53	60	24.4	10.3	364	6.2	0.1	414	6,905	1,700
Air and space transport	0	17	0	44	577	638	38.8	23.9	3,642	5.9	0.0	3,564	5,587	1,790
Other transport	1	5	0	12	177	195	89.4	62.6	1,184	6.3	0.1	1,209	6,201	1,824
Postal and courier pick-up and delivery services	0	4	0	33	299	336	12.1	7.7	2,491	7.5	0.9	3,471	10,331	3,847
Transport support services	0	38	0	84	1,488	1,610	100.1	57.8	7,305	4.7	0.0	9,926	6,165	1,914
Warehousing and storage services	0	11	0	19	971	1,001	55.8	32.1	2,132	2.2	0.0	6,850	6,843	2,038
Information media and telecommunications	0	8	0	31	652	691	12.6	6.8	2,994	4.4	0.1	4,385	6,347	1,907
Publishing (except internet and music publishing)	0	6	0	4	163	173	16.1	8.6	526	3.2	0.0	1,164	6,731	2,201
Motion picture and sound recording activities	0	1	0	4	136	141	16.4	9.3	496	3.5	0.1	837	5,942	1,760
Broadcasting (except internet)	0	1	0	7	83	91	10.1	5.8	423	4.7	0.1	456	5,018	1,503
Telecommunications services	0	0	0	7	193	200	9.4	4.7	934	4.7	0.1	1,186	5,931	1,836
Internet service providers, web search portals and data processing	0	0	0	6	32	38	22.0	11.9	401	10.6	1.1	343	9,046	3,979
Library and other information services	0	0	0	3	45	48	15.0	11.9	214	4.6	0.1	396	8,265	2,281
Financial and insurance services	0	13	0	51	888	952	6.6	3.4	4,196	4.5	0.0	6,547	6,878	2,946
Finance	0	5	0	18	424	447	6.1	3.2	1,343	3.0	0.0	3,055	6,835	3,495
Insurance and superannuation funds	0	2	0	14	270	286	9.5	5.3	1,358	4.8	0.1	1,774	6,206	2,620
Auxiliary finance and insurance services	0	6	0	19	194	219	5.2	2.5	1,496	7.0	0.1	1,717	7,841	2,588
Rental, hiring and real estate services	3	14	0	51	680	748	11.9	6.3	4,018	5.5	0.1	5,828	7,793	2,067
Rental and hiring services (except real estate)	0	9	0	32	429	470	38.7	23.0	2,394	5.2	0.1	3,282	6,983	1,763
Property operators and real estate services	3	5	0	19	251	278	5.5	2.9	1,624	6.0	0.3	2,546	9,161	3,057
Professional, scientific and technical services	1	35	0	112	1,754	1,902	7.3	3.8	8,654	4.6	0.0	13,563	7,131	1,777
Professional, scientific and technical services (except comp)	0	30	0	93	1,538	1,661	8.3	4.5	7,264	4.5	0.0	11,010	6,629	1,590
Computer system design and related services	1	5	0	19	216	241	4.0	1.9	1,390	5.9	0.3	2,552	10,593	3,293
Administrative and support services	1	46	0	161	2,717	2,925	22.4	13.8	13,807	4.8	0.1	17,288	5,910	1,430
Administrative services	0	16	0	91	1,487	1,594	17.2	10.1	7,209	4.6	0.1	8,402	5,271	1,149
Building cleaning, pest control and other support services	1	30	0	70	1,230	1,331	35.0	24.8	6,598	5.1	0.1	8,885	6,676	1,736
Public administration and safety	2	267	3	285	8,507	9,064	52.4	30.9	26,948	3.1	0.0	64,570	7,124	1,869
Public administration	1	194	3	114	4,076	4,388	37.3	22.4	10,926	2.6	0.0	28,659	6,531	1,718
Defence	0	0	0	9	64	73	10.2	5.2	687	9.4	0.4	507	6,949	2,521

Tables 6: Lost Time injuries and all injuries
6.2 All injuries/diseases: 2013/14 (continued)

Industry	Fatal	Permanent disability	Other	Temporary disability		Total	Inc. (a)	Freq. rate (b)	Time lost (weeks) (c)			Gross incurred cost (GIC)		
				6 months and over	Less than 6 months				Total	Average	Median	Total \$'000	Average \$	Median \$
Persons														
Public order, safety and regulatory services	1	73	0	162	4,367	4,603	95.6	55.3	15,335	3.4	0.0	35,403	7,691	2,034
Education and training	1	34	0	335	7,146	7,516	26.3	17.0	34,984	4.7	0.1	36,909	4,911	1,781
Preschool and school education	1	20	0	264	5,519	5,804	34.2	20.9	27,895	4.8	0.1	27,212	4,689	1,751
Tertiary education	0	12	0	54	1,332	1,398	20.0	13.3	5,681	4.1	0.1	7,532	5,388	2,000
Adult, community and other education	0	2	0	17	295	314	6.9	5.3	1,408	4.5	0.1	2,164	6,892	1,683
Health care and social assistance	4	81	0	599	12,323	13,007	29.7	20.3	54,957	4.3	0.1	68,715	5,283	1,678
Hospitals	1	44	0	154	4,258	4,457	38.4	25.0	16,522	3.7	0.1	24,627	5,526	2,190
Medical and other health care services	0	22	0	153	1,820	1,995	15.4	10.1	11,470	5.8	0.0	13,921	6,978	1,896
Residential care services	2	13	0	249	5,018	5,282	66.1	49.0	22,940	4.4	0.3	23,236	4,399	1,267
Social assistance services	1	2	0	43	1,227	1,273	11.4	8.0	4,026	3.2	0.3	6,930	5,444	1,420
Arts and recreation services	1	8	0	66	1,942	2,017	34.1	26.7	6,299	3.1	0.0	11,282	5,594	1,371
Heritage activities	0	2	0	19	343	364	31.8	26.6	1,296	3.6	0.0	1,512	4,156	1,500
Creative and performing arts activities	0	0	0	7	223	230	36.4	19.5	675	2.9	0.0	1,123	4,883	1,182
Sports and recreation activities	1	6	0	40	1,060	1,107	32.1	27.9	4,255	3.9	0.1	7,748	6,999	1,740
Gambling activities	0	0	0	0	316	316	45.1	30.2	74	0.2	0.0	898	2,843	794
Other services	3	86	0	296	3,767	4,152	31.3	18.2	25,494	6.3	0.3	29,261	7,048	1,846
Repair and maintenance	1	48	0	51	1,309	1,409	22.7	11.6	5,414	4.0	0.1	9,333	6,624	1,572
Personal and other services	2	36	0	240	2,417	2,695	39.7	25.9	19,729	7.4	0.4	19,534	7,248	1,991
Private households employing staff and undifferentiated good	0	2	0	5	41	48	17.4	14.1	350	7.6	0.8	393	8,190	3,214
Not stated	6	34	753	0	0	793	n.a.	n.a.	n.a.	n.a.	n.a.	1,264	1,594	206
Total	67	2,421	757	4,350	88,693	96,288	29.5	17.6	390,466	4.2	0.1	680,909	7,072	1,674

a. Inc. (Incidence rate) is the number of injuries per 1,000 employees

b. Frequency rate is the number of injuries per million hours worked

c. Time lost is included only for temporary disability cases resulting in less than three years off work

n.a. Not applicable

* Estimate has a Relative Standard Error (RSE) of 25% to 50% and should be used with caution

** Estimate has a Relative Standard Error (RSE) greater than 50% and is too unreliable for use

Tables 7: Payments

7.1 Type of payments made from 2004/05 to 2013/14 (\$'000) (not adjusted for inflation)

Type of payments	2004/05	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	2013/14
Compensation payments	1,760,341	1,749,910	1,724,320	1,802,105	1,999,882	2,192,506	2,260,560	2,454,126	2,252,262	2,057,681
Ambulance services	12,320	12,039	6,274	3,885	3,995	7,729	2,977	2,920	2,306	2,039
Medical treatment	340,984	344,717	362,635	392,760	435,893	456,364	450,899	511,499	491,528	446,574
Hospital treatment	74,378	73,622	75,539	79,142	91,746	98,355	104,988	103,711	101,989	94,520
Physiotherapy and chiropractic treatment	66,668	60,994	60,462	64,016	71,235	76,085	80,926	89,479	78,586	64,392
Rehabilitation treatment	120,448	107,148	94,077	96,260	109,743	129,613	123,071	132,867	147,537	139,107
Damage to artificial limbs and clothing	6,432	7,929	8,701	9,997	11,323	12,961	14,108	28,393	28,924	28,639
Death payments	25,346	22,747	23,564	21,898	50,255	45,354	53,743	37,874	44,360	39,713
Permanent injury	187,240	192,681	165,322	151,565	170,234	205,666	201,385	210,045	142,013	125,522
Pain and suffering	72,377	70,718	60,364	56,745	62,081	75,570	76,694	80,723	51,091	54,082
Commutation	17,697	19,324	18,253	24,543	31,729	46,459	31,416	39,886	31,831	19,719
Old sections 36, 37 (weekly benefit)	448,061	428,268	432,661	456,858	476,946	506,432	559,415	618,364	456,766	179,956
Old section 38 (weekly benefit)	125,535	111,312	102,998	105,986	119,887	141,433	139,867	149,558	133,604	45,551
Old section 40 part. Incapac (weekly benefit)	262,854	298,411	313,470	338,449	364,815	390,486	421,072	448,805	412,602	214,892
Incapacity first 13 weeks (weekly benefit)	0	0	0	0	0	0	0	0	94,133	169,659
Incapacity 14–130 weeks (weekly benefit)	0	0	0	0	0	0	0	0	22,055	185,192
Incapacity over 130 weeks (weekly benefit)	0	0	0	0	0	0	0	0	12,937	248,125
Non-compensation payments	494,582	455,638	489,006	473,760	525,508	544,555	598,835	644,092	696,807	680,431
Transport and maintenance	13,243	16,127	23,470	27,880	29,792	26,945	32,945	34,867	34,475	28,871
Damages and common law	209,205	189,537	225,925	226,362	269,317	286,223	326,717	348,085	391,451	402,188
Investigation expenses	107,110	110,423	101,422	90,080	92,978	97,681	105,525	116,762	131,142	111,502
Interpreter services	2,469	2,537	2,309	2,213	2,621	2,618	2,850	2,627	2,952	2,841
Legal costs	162,555	137,014	135,879	127,226	130,800	131,088	130,798	141,751	136,788	135,030
Total	2,254,923	2,205,549	2,213,326	2,275,865	2,525,391	2,737,061	2,859,395	3,098,218	2,949,069	2,738,112

Note: Payments data in this table have not been adjusted for inflation/deflation.

Care should be taken when interpreting unadjusted data.

To enable time series comparisons, a method of indexation is recommended.

Tables 7: Payments

7.2 Payments made in 2013/14 for all cases

Type of payment	Type of payment by nature of occurrence										Type of payment by gender					
	Workplace injuries		Other work-related injuries		Occupational diseases		All employment injuries (a)		Males	Females	Persons (b)					
	\$'000	% of total	\$'000	% of total	\$'000	% of total	\$'000	% of total								
Compensation payments	1,563,299	76.1	112,939	81.7	381,444	70.0	2,057,681	75.1	1,365,125	692,557	2,057,681	75.1				
Ambulance services	1,807	0.1	57	0.0	175	0.0	2,039	0.1	1,431	608	2,039	0.1				
Medical treatment	345,318	16.8	28,459	20.6	72,797	13.4	446,574	16.3	299,755	146,819	446,574	16.3				
Hospital treatment	77,358	3.8	4,474	3.2	12,687	2.3	94,520	3.5	69,272	25,248	94,520	3.5				
Physiotherapy and chiropractic treatment	53,955	2.6	2,344	1.7	8,094	1.5	64,392	2.4	37,983	26,410	64,392	2.4				
Rehabilitation treatment	105,115	5.1	5,061	3.7	28,931	5.3	139,107	5.1	84,181	54,926	139,107	5.1				
Damage to artificial limbs and clothing	24,078	1.2	2,153	1.6	2,408	0.4	28,639	1.0	20,532	8,107	28,639	1.0				
Death payments	29,136	1.4	6,724	4.9	3,853	0.7	39,713	1.5	37,990	1,722	39,713	1.5				
Permanent injury	90,892	4.4	8,336	6.0	26,294	4.8	125,522	4.6	85,715	39,806	125,522	4.6				
Pain and suffering	41,120	2.0	3,837	2.8	9,125	1.7	54,082	2.0	36,166	17,916	54,082	2.0				
Commutation	14,731	0.7	1,526	1.1	3,463	0.6	19,719	0.7	17,207	2,512	19,719	0.7				
Old secs 36, 37 (weekly benefit)	109,576	5.3	8,063	5.8	62,317	11.4	179,956	6.6	117,846	62,110	179,956	6.6				
Old section 38 (weekly benefit)	29,372	1.4	2,655	1.9	13,524	2.5	45,551	1.7	31,022	14,528	45,551	1.7				
Old section 40 part. Incapac (weekly benefit)	164,989	8.0	11,022	8.0	38,882	7.1	214,892	7.8	135,749	79,143	214,892	7.8				
Incapacity first 13 wks (weekly benefit)	131,026	6.4	1,543	1.1	37,090	6.8	169,659	6.2	115,056	54,602	169,659	6.2				
Incapacity 14-130 wks (weekly benefit)	133,560	6.5	6,251	4.5	45,380	8.3	185,192	6.8	125,651	59,541	185,192	6.8				
Incapacity over 130 wks (weekly benefit)	211,267	10.3	20,435	14.8	16,424	3.0	248,125	9.1	149,568	98,558	248,125	9.1				
Non-compensation payments	491,505	23.9	25,373	18.3	163,550	30.0	680,431	24.9	460,365	220,065	680,431	24.9				
Transport and maintenance	22,019	1.1	1,486	1.1	5,365	1.0	28,871	1.1	18,332	10,538	28,871	1.1				
Damages and common law	296,114	14.4	8,506	6.1	97,568	17.9	402,188	14.7	289,891	112,296	402,188	14.7				
Investigation expenses	74,937	3.6	4,770	3.4	31,795	5.8	111,502	4.1	66,201	45,301	111,502	4.1				
Interpreter services	2,455	0.1	121	0.1	264	0.0	2,841	0.1	1,844	997	2,841	0.1				
Legal costs	95,980	4.7	10,490	7.6	28,558	5.2	135,030	4.9	84,097	50,933	135,030	4.9				
Total	2,054,804	100.0	138,312	100.0	544,994	100.0	2,738,112	100.0	1,825,490	912,622	2,738,112	100.0				

Note: Payments data in this table have not been adjusted for inflation/deflation

a. Includes payments for cases for which nature of occurrence has not been determined

b. Includes payments for cases for which gender is unstated

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