

**DANIEL  
GERMANY**  
National winner  
SafeWork Awards

# WORK COVER NEWS

The workplace safety and injury management magazine

ISSUE **84**



**SAFEWORK  
AWARDS** PAGE **10**



**WIND  
POWER** PAGE **16**



# OHS Training Calendar 2011

WorkCover NSW Accredited & Specific Purpose Courses ~ Vital Training for Effective Risk Management



**JULY to DECEMBER 2011**

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OHS Consultation										
Course Fee: \$610 (\$671 incl. gst)					Course Length: 4 days (9am - 4pm).					
This is the WorkCover NSW Course in OHS Consultation. Under NSW OHS law all OHS Committee members and OHS representatives have to be trained on this course. It provides participants with the knowledge and skills to apply the principles of workplace OHS Consultation and to carry out their functions under NSW OHS law.										
July	Wed	6	Thu	7	Wed	13	Thu	14	Hurstville	HUR7
	Wed	6	Thu	7	Wed	13	Thu	14	Parramatta	PAR7
	Wed	6	Wed	13	Wed	20	Wed	27	City	CIT7
	Mon	11	Tue	12	Mon	18	Tue	19	Parramatta	PAR72
	Mon	11	Tue	12	Mon	18	Tue	19	Rooty Hill	RH7
	Thu	14	Fri	15	Thu	21	Fri	22	City	CIT72
	Mon	18	Tue	19	Mon	25	Tue	26	City	CIT73
	Tue	19	Wed	20	Tue	26	Wed	27	Campbelltown	CAM7
	Thu	21	Fri	22	Thu	28	Fri	29	Chatswood	CHA7
	Thu	21	Thu	28	Thu	4	Thu	11	Parramatta	PAR73
August	Tue	26	Wed	27	Tue	2	Wed	3	Parramatta	PAR74
	Mon	1	Tue	2	Mon	8	Tue	9	City	CIT8
	Mon	8	Tue	9	Mon	15	Tue	16	Parramatta	PAR8
	Mon	8	Tue	9	Mon	15	Tue	16	Chatswood	CHA8
	Wed	10	Thu	11	Wed	17	Thu	18	Campbelltown	CAM8
	Wed	10	Thu	11	Wed	17	Thu	18	City	CIT82
	Wed	10	Thu	11	Wed	17	Thu	18	Rooty Hill	RH8
	Thu	11	Fri	12	Thu	18	Fri	19	Hurstville	HUR8
	Wed	17	Thu	18	Wed	24	Thu	25	Parramatta	PAR82
	Tue	23	Wed	24	Tue	30	Wed	31	City	CIT83
September	Tue	30	Wed	31	Tue	6	Wed	7	Parramatta	PAR83
	Thu	1	Fri	2	Thu	8	Fri	9	Parramatta	PAR9
	Fri	2	Fri	9	Fri	16	Fri	23	City	CIT9
	Mon	5	Tue	6	Mon	12	Tue	13	City	CIT92
	Mon	5	Mon	12	Mon	19	Mon	26	Parramatta	PAR92
	Thu	8	Fri	9	Thu	15	Fri	16	Campbelltown	CAM9
	Mon	12	Tue	13	Mon	19	Tue	20	Hurstville	HUR9
	Tue	13	Wed	14	Tue	20	Wed	21	Chatswood	CHA9
	Tue	13	Wed	14	Tue	20	Wed	21	Parramatta	PAR93
	Wed	14	Thu	15	Wed	21	Thu	22	City	CIT93
October	Thu	15	Fri	16	Thu	22	Fri	23	Rooty Hill	RH9
	Tue	27	Wed	28	Tue	4	Wed	5	City	CIT94
	Tue	4	Wed	5	Tue	11	Wed	12	Parramatta	PAR10
	Thu	6	Fri	7	Thu	13	Fri	14	City	CIT10
	Mon	10	Tue	11	Mon	17	Tue	18	Campbelltown	CAM10
	Tue	11	Wed	12	Tue	18	Wed	19	City	CIT102
	Tue	11	Wed	12	Tue	18	Wed	19	Rooty Hill	RH10
	Wed	12	Thu	13	Wed	19	Thu	20	Chatswood	CHA10
	Thu	13	Fri	14	Thu	20	Fri	21	Parramatta	PAR102
	Mon	17	Tue	18	Mon	24	Tue	25	Parramatta	PAR103
November	Tue	18	Wed	19	Tue	25	Wed	26	Hurstville	HUR10
	Wed	26	Thu	27	Wed	2	Thu	3	City	CIT103
	Tue	1	Wed	2	Tue	8	Wed	9	Parramatta	PAR11
	Tue	8	Wed	9	Tue	15	Wed	16	City	CIT11
	Tue	8	Wed	9	Tue	15	Wed	16	Campbelltown	CAM11
	Wed	9	Thu	10	Wed	16	Thu	17	Rooty Hill	RH11
	Wed	9	Thu	10	Wed	16	Thu	17	Hurstville	HUR11
	Fri	11	Fri	18	Fri	25	Fri	2	Parramatta	PAR112
	Mon	14	Tue	15	Mon	21	Tue	22	Parramatta	PAR113
	Thu	17	Fri	18	Thu	24	Fri	25	Chatswood	CHA11
December	Thu	17	Fri	18	Thu	24	Fri	25	City	CIT112
	Mon	21	Tue	22	Mon	28	Tue	29	City	CIT113
	Wed	23	Wed	30	Wed	7	Wed	14	City	CIT114
	Thu	1	Fri	2	Thu	8	Fri	9	City	CIT12
	Mon	5	Tue	6	Mon	12	Tue	13	Parramatta	PAR12
	Mon	5	Tue	6	Mon	12	Tue	13	City	CIT122
	Wed	7	Thu	8	Wed	14	Thu	15	Parramatta	PAR122

## ON-SITE Training Courses

The following courses can be delivered at your premises.

- Course in OHS Consultation (4 days)
- Intro to Return to Work Coordination (2 days)
- Senior First Aid (2 days)
- OHS Risk Mgmt for Sups & Mgrs (1 or 2 days)
- Accident Investigation (1 day)
- Advanced Return to Work (1 day)
- Developing Workplace Safety Culture (1 Day)
- OHS Committee Chairperson (1 day)
- OHS Committee Refresher (1 day)
- OHS Risk Management (1 day)
- First Aid Recertification (1 day)
- Workplace Substances (1 day)
- OHS Induction for Employees (4 hrs)
- BackBasics Manual Handling Risk Mgmt (3.5hrs)
- BackBasics Manual Handling (2 hrs)
- BackBasics Workstation Set-up & M/H (2 hrs)
- OHS Law for Directors & Managers (2 hrs)
- OHS Responsibilities for Sups & Managers (2 hrs)

## ohs risk mgmt for supervisors & mngrs

Course Fee: \$550 (\$605 incl. gst) Course Length: 2 days (9am - 4pm).

Jul	Mon	4	Tue	5	Parramatta	PARS7
Aug	Wed	3	Thu	4	City	CITS8
Sep	Thu	15	Fri	16	Parramatta	PARS9
Nov	Mon	28	Tue	29	Parramatta	PARS11

## ohs committee refresher

Course Fee: \$320 (\$352 incl. gst) Course Length: 1 day (9am - 4pm).

Jul	Wed	20	Parramatta	PARF7
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## ohs committee chairperson

Course Fee: \$320 (\$352 incl. gst) Course Length: 1 day (9am - 4pm).

Jul	Mon	25	Parramatta	PARC7
Aug	Tue	16	City	CITC8
Sep	Thu	22	Parramatta	PARC9
Oct	Thu	20	City	CITC10
Nov	Wed	23	Parramatta	PARC11

## intro to return to work co-ord

Course Fee: \$570 (gst free) Course Length: 2 days (9am - 4:30pm).

Jul	Mon	11	Tue	12	City	CITR7
Aug	Mon	22	Tue	23	Parramatta	PARR8
Sep	Wed	7	Thu	8	City	CITR9
Oct	Wed	26	Thu	27	Parramatta	PARR10
Nov	Wed	16	Thu	17	Parramatta	PARR11

## advanced return to work co-ord

Course Fee: \$340 (\$374 incl. gst) Course Length: 1 day (9am - 4pm).

Jul	Thu	28	City	CITE7
Sep	Tue	27	Parramatta	PARE9

## construction general induction

Work Safely in the Construction Industry (CPCCOHS1001A) (a unit of CPC08 Construction, Plumbing & Services Integrated Framework training package).



Complete this course, then you apply for a WorkCover Construction Induction Card to work on a construction site.

Public courses 6 days a week. Onsite courses when you need them.

**Call us today for information & booking!**

## ohs risk management

Looking for a WORK BASED AND FLEXIBLE program that will demonstrate competency in OHS Risk Management and OHS legal responsibilities?



This training contains 5 units from BSB41407 Certificate IV in Occupational Health and Safety

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## WorkCover Assistance Service

Workplace health, safety, injury, management and workers compensation enquiries.  
Ph: 13 10 50

## Subscription Enquiries

Ph: 1300 799 003

## Advertising Enquiries

Ph: (02) 4321 5403

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## National SafeWork Award Winners

The SafeWork Awards recognise and reward organisations and individuals who have gone the extra mile to make their workplaces safer.

### Mentor Program

#### DET Sponsorship

WorkCover has secured its sponsorship of Trainee of the Year category, 2011 NSW Training Awards.

### New online

#### WorkCover resource

Your easy web access to successful WorkCover prosecutions details

### WorkCover

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- Farmers Conference
- Critical incidents (page 8)
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- Major hazard facilities

## Wind farming

WorkCover raises work health and safety awareness at Gunning wind farm near Goulburn.

### Safety Alerts

#### CSSD National Guide

Design and Handling of Surgical Instrument Transport Cases.

### WorkCover on service station safety

Compliance verification tool under development by WorkCover.

Disclaimer: This publication contains industry recommended action or information regarding occupational health, safety, injury management or workers compensation. It includes some of your obligations under the various workers compensation and occupational health and safety legislation that WorkCover NSW administers. To ensure you comply with your legal obligations you must refer to the appropriate acts. This publication may refer to WorkCover NSW administered legislation that has been amended or repealed. When reading this publication you should always refer to the latest laws. Information on the latest laws can be checked at [www.legislation.nsw.gov.au](http://www.legislation.nsw.gov.au). The use or representation of a product or particular brand of product in a WorkCover NSW publication (whether the use or representation appears in an advertisement, illustration, photograph or other form) is not to be taken to imply WorkCover's approval or endorsement of the product or brand.



## Several exciting initiatives are underway since the last edition of WorkCover News

### CEO MESSAGE

Chief among them has been the passing of bills to harmonise Work Health and Safety (WHS) legislation across Australia by the NSW Parliament.

NSW and Queensland are the first two states to introduce the harmonised laws that will:

- maintain the strong work, health and safety framework
- keep businesses accountable
- reduce red tape for employers
- simplify the laws for both employers and workers.

In another important initiative, we recently launched a new webpage to provide easy access for employers and workers to the court outcomes of breaches to workplace health and safety laws and workers compensation fraud.

The new webpage is a one-stop shop, making it easier to check whether employers or employees have breached WHS laws.

The new webpage:

- posts summaries of successful prosecutions
- provides a link to full court judgements
- gives information about WorkCover's prosecution guidelines
- shares links to support services for families of workers fatally injured as a result of a workplace incident.

WorkCover is also actively getting involved with budding sustainable industries.

Earlier this year I visited the Gunning wind farm near Goulburn as part of a work health and safety awareness day for workers.

By working with industry, WorkCover aims to ensure a number of important WHS systems, including induction, certification, safe work method statements, plant registration and working from heights.

You can read more about that visit, and WorkCover's initiatives to ensure work health and safety within this growing industry, on page 16.

I hope you enjoy this latest edition of WorkCover News.  
Lisa Hunt

## WELL DONE!

I'd also like to congratulate the two national 2010 SafeWork Awards winners from NSW, Daniel Germany and Ballina Bypass Alliance, and remind businesses that the final call for entries in the 2011 awards closes shortly. You can read more about the awards on page 10.



# New injury management consultant guidelines

CEO for WorkCover, Lisa Hunt, said the updated guidelines provide clarity about the important role of injury management consultants in the NSW workers compensation system.

'Research by the Australasian Faculty of Occupational and Environmental Medicine has found that work has a positive effect on a person's health and wellbeing, and that loss of work, whether from impaired health or for other reasons, is generally harmful,' Ms Hunt said.

'When differences arise between a nominated treating doctor, the employer, insurer or the injured worker about the return to work process, injury management consultants can be engaged to review the situation.

'The consultant assists the worker's treating doctor to ensure that a worker does not become disengaged from their workplace and they facilitate the worker returning to meaningful work as quickly as possible.

'WorkCover consulted widely with medical professional bodies, employer groups, insurers and unions on the development of the updated guidelines,' Ms Hunt said.

'They aim to create a shared understanding of the role of injury management consultants in the NSW workers compensation system and to ensure there is no confusion about the role of an independent medical examiner, which many have struggled with.'

The updated guidelines, *Guidelines on injury management consultants* (catalogue no WC03053) take effect from 1 April 2011. A copy is available from [workcover.nsw.gov.au](http://workcover.nsw.gov.au)

## WORKCOVER HAS PUBLISHED NEW GUIDELINES FOR INJURY MANAGEMENT CONSULTANTS. KEY CHANGES INCLUDE:

- clearer definition of role of the injury management consultant
- referral process and responsibilities of referrer
- reporting requirements of injury management consultants
- selection criteria
- reappointment of injury management consultant
- revocation of appointment.

## \$7 million in worker rehabilitation assistance

Getting back to work after a serious workplace injury can be incredibly difficult but the NSW Government are providing incentives to help make the task easier.

Minister for Finance and Services, Greg Pearce announced \$7 million in increased worker rehabilitation grants to help injured workers back into the workforce sooner.

'Studies have shown that providing support and assistance for injured workers to get back to their job, or find another job suitable to their capacities, is extremely important for a person's confidence and happiness,' Mr Pearce said.

'The \$7 million enhanced vocational programs rehabilitation grants will help fund improved retraining and on-the-job rehabilitation, find new employment if they cannot return to their previous job and help pay for workplace modifications.

'WorkCover will increase the wage subsidies for employers to hire an injured worker from \$3600 per 12 week placement, to a possible \$27,000 for 12 months of employment,' he said.

The new improved program will also provide funding for tools of the trade if the tool or equipment is essential for a worker to win the job.

'This could include for example purchasing a security belt worth \$1000 for a worker seeking new work as a security guard, or a

specialised tool belt for an injured worker changing to a maintenance worker.

'The grants will also help fund three months or more of on-the-job experience to help an injured worker upgrade their work capacity, learn new skills and secure new employment.

'Funding assistance to help pay for formal study can also be made available.

'This Government also understands that transitioning to a new job can put a burden on the family. These grants can also be applied for to help pay for relocation, childcare travel and clothing costs,' he said.

'There are more than 3.2 million workers in NSW and with more than a third of the nation's total economic output, what we do in NSW to make our workplaces safer and more productive is vitally important.

'For most people who need time off work, a few days rest is all that's required, however for some people injured more seriously we need to provide support and assistance so they can get back into the workplace as soon as possible.

FOR MORE INFORMATION ON THESE SERVICES VISIT [WORKCOVER.NSW.GOV.AU](http://WORKCOVER.NSW.GOV.AU), CALL 1800 801 905, OR EMAIL [PROVIDER.SERVICES@WORKCOVER.NSW.GOV.AU](mailto:PROVIDER.SERVICES@WORKCOVER.NSW.GOV.AU)

# Coverage

We look at the key issues in your WorkCover world

## Government Action

### NSW Parliament passes new Work Health and Safety Act and OHS Amendment Act

On 4 May 2011 the New South Wales Government announced its intention to introduce two work health and safety bills into the NSW Parliament.

The Work Health and Safety Bill enacts the national model work health and safety legislation and will commence from 1 January 2012.

The OHS Amendment Bill amends the current NSW *Occupational Health and Safety Act 2000* (OHS Act) to align NSW law and practice to the national model framework.

The amendments to the OHS Amendment Bill will apply in NSW until the new work health and safety legislation is commenced in January 2012, then the OHS Act will be repealed.

Both Bills were passed through Parliament on 1 June 2011. The OHS Amendment Act will commence soon. Both acts signify the NSW Government's commitment to harmonising work health and safety laws.



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Q. So, what does the OHS Amendment Act introduce to NSW before 1 January 2012?

#### REASONABLY PRACTICABLE

The general duties under the NSW OHS Act and regulations will be qualified by 'so far as is reasonably practicable'. This will remove the 'reverse onus of proof', where it is the defendant's responsibility to prove that it was not reasonably practicable to comply with particular provisions of the OHS laws, or it was

not reasonably practicable to address matters outside their control. The prosecution must now prove what was reasonably practicable for the defendant to have done to meet their OHS duties.

What is reasonably practicable is an objective test and will vary depending on the circumstances.

#### TO DETERMINE WHAT IS REASONABLY PRACTICABLE, YOU MUST CONSIDER:

- the likelihood of the hazard or risk occurring
- the degree of harm that may arise from the hazard or risk
- what the person concerned knows, or ought to know, about the hazard or risk, and the ways of eliminating or minimising the risk
- the availability and suitability of ways to eliminate or minimise the risk.

After assessing these matters, you might consider the costs associated with eliminating or minimising the risk, and whether they are grossly disproportionate to the risk.



## GOING FORWARD

WorkCover is currently working closely with Government agencies, unions and employer groups to ensure the effective and consistent implementation of the national model work health and safety framework



## MORE INFO?

WorkCover is here to help you and will provide various tools to assist and educate you on the new legislation. Visit [workcover.nsw.gov.au](http://workcover.nsw.gov.au) or call 13 10 50 for more information

### DUE DILIGENCE

A key part of the national reform agenda is removing the deeming of liability for directors and managers for a breach of the OHS Act. Officers of corporations are now required to demonstrate they have exercised all due diligence but will only be liable for their own acts or omissions. This amendment is a significant reform and

will require officers of corporations to show leadership with regard to health and safety in order to influence safety outcomes and the safety performance of their corporation. It requires officers of corporations to take reasonable steps to ensure the corporation complies with certain legal occupational health and safety obligations.

Due diligence is now the standard required of officers of a corporation in meeting their duty under the OHS Act. It includes taking reasonable steps to:

- acquire and keep up-to-date knowledge of WHS matters
- gain an understanding of the nature of the operations of the business of the corporation and generally of the hazards and risks associated with those operations
- ensure that the corporation has available for use, and uses, appropriate resources and processes to eliminate or minimise risks to health and safety from work carried out as part of the conduct of the business or undertaking of the corporation
- ensure that the corporation has appropriate processes for receiving and considering information regarding incidents, hazards and risks, and can respond in a timely way to that information
- ensure that the corporation has, and implements, processes for complying with any duty or obligation under the Act. This may include by way of example:
  - reporting notifiable incidents
  - consulting with workers
  - ensuring compliance with notices issued under the Act
  - ensuring the provision of training and instruction to workers about work health and safety
  - ensuring that OHS representatives receive their entitlements to training
- verify the provision and use of the resources and processes referred to in the preceding three points.



### OFFICER DEFINED

Generally, an officer of a corporation is a director or secretary of the corporation, or a person who makes, or participates in making, decisions that affect the whole or a substantial part of the business of the corporation. An officer includes those who have the capacity to significantly affect the corporation's financial standing.

An officer also includes receivers, liquidators, administrators and certain trustees of the corporation.

The term 'officer' does not include a Minister of the Crown acting, a local government councillor, or a partner in a partnership.

# SUBSCRIBE AND GET PLUGGED IN!

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## Subscribe to Construction eNews

WorkCover's Construction eNews has been introduced to help keep you informed with the latest on workplace safety and workers compensation specifically for the construction industry. This includes safety alerts, new programs, rebates, upcoming workshops and other events.

VISIT [WORKCOVER.NSW.GOV.AU](http://WORKCOVER.NSW.GOV.AU) TO SUBSCRIBE TO ENEWS TODAY.



## Upcoming workshops

### Introduction to the new Work Health and Safety Act

This free two hour workshop is for small and medium business operators and will introduce key features of the Work Health and Safety Act which commences 1 January 2012.

Find out what you can do to better manage your workplace safety under the new Act.

Small Business operators who attend may be eligible for up to \$500 cash back for implementing a safety improvement at their workplace.

Register for a workshop near you today.

FOR WORKSHOP DATES AND LOCATIONS  
CALL 1800 624 097 OR VISIT  
[WORKCOVER.NSW.GOV.AU/EVENTS](http://WORKCOVER.NSW.GOV.AU/EVENTS)





## eNews

WorkCover eNews regularly provides small to medium sized businesses with practical tools to address workplace health and safety concerns as well as topical information on upcoming WorkCover events.

400+ FARMERS TRAVEL A COMBINED

# 140,192kms

TO ATTEND THE ANNUAL CONFERENCE



## Out in the field

NSW Inspectors and advisory officers have been attending Agricultural Field Days across the state for over 40 years.

General Manager of WorkCover's Work Health and Safety Division, John Watson, says that these field days are a great chance for farmers to discuss agriculture safety with WorkCover face-to-face.

'A team of work health and safety experts from WorkCover will be on hand at the field days to talk with agriculture workers and to provide information on farm safety issues including farm machinery, quad bike safety and the latest initiatives,' said Mr Watson.

Come and visit us at your nearest field day – we're here to help answer enquiries about a wide range of workplace safety, workers compensation and injury management issues to improve safety and reduce injuries.

### UPCOMING FIELD DAYS:

- MUDGEE  
15<sup>TH</sup> - 16<sup>TH</sup> JULY
- AGQUIP IN GUNNEDAH  
16<sup>TH</sup> - 18<sup>TH</sup> AUGUST
- HENTY MACHINERY FIELD DAY IN HENTY  
20<sup>TH</sup> - 22<sup>ND</sup> SEPTEMBER
- AUSTRALIAN NATIONAL FIELD DAY IN ORANGE  
19<sup>TH</sup> - 21<sup>ST</sup> OCTOBER

## NSW Farmers Association Annual Conference

The 2011 NSW Farmers Association annual conference is being held at Sydney Olympic Park 19-21 July. WorkCover will again be a major sponsor of this event.

The annual conference is a valuable opportunity to strengthen and extend ties between WorkCover and the Farmers Association. Both parties continue to work together to drive improvements to farm safety in NSW. NSW Farmers' Association President Charles Armstrong welcomed WorkCover's sponsorship of the conference. 'WorkCover has been the major sponsor of our annual conference for the past three years, and we are delighted to welcome them back on board,' said Mr Armstrong. The theme for this year's event is Food...Fibre...Future. 'The conference is one of the biggest 'city meets country' events of the year, with over 400 farmers travelling a combined 140,192kms to debate the big issues facing farming,' said Mr Armstrong.

We invite all NSW Farmers Association members to visit our stand to have a chat about how we can work together to make farms and farming safer.



## EMPLOYMENT INJURIES

New South Wales Workers Compensation  
Statistical Bulletin 2008/09

Total = **42,858** (Male 27,982 / Female 14,876)

Fatalities = **139** (Male 119 / Female 20)

## Critical incidents

The following is a list of workplace fatalities in New South Wales since those listed in edition 83 of WorkCover News. This covers traumatic incidents that resulted in a fatality, occurring from 1 July 2010 to 31 March 2011 inclusive.

### FATALITIES

- **A worker** was advised that a cutting and creasing machine was not working properly. It appears that the worker has inspected the machine and sustained fatal crushing injuries.
- **It appears** that a farmer was using a tractor to pull his bogged ute from a creek when his tractor slid down the embankment hitting the farmer into the back of his ute. It is suspected that the incident knocked the farmer unconscious face down into the creek.
- **A truck** driver was hit by a van from another courier company outside the delivery receiving area to his workplace.
- **The injured** person received fatal head injuries when a returning assembly mounted on the front of a hay wrapping machine caught them. It is believed that the injured person left the cabin of the tractor and entered the area directly in-front of the inlet to the wrapper. It appears as though the returning rollers assembly and in-feeder arm crushed the injured person when the bail was removed.
- **The man** was mowing a golf course when it appears that he has gone over the edge of the green and the mower has landed on him with the ROPS landing on the back of his neck.
- **The man** was found laying on the ground with his head resting on the shelf below the sink. He was fitting at the time. When the deceased stopped fitting, first aid was administered. The deceased then stopped breathing and CPR was administered while the ambulance was called.
- **It's believed** that the deceased was walking across the worksite when he fell due to his poor mobility and the operator of a Bobcat did not see him fall and has driven over him causing fatal injuries.
- **The man** was undertaking some roof repairs at which time it appears as though he has come into contact with an electrical source. It appears as though the cause of death was electrocution.
- **The man** attended a residential premises to install solar panels. While accessing the roof of the two storey dwelling he fell. Over subsequent days his condition declined and he passed away.
- **The man** was repairing a submersible pump in the river on his property. After removing debris from the pump, the deceased asked his father to turn on the power while he remained in the river. His father returned after turning on the power and could not locate his son. It appears at this stage that there was an electrical fault with the pump and that the deceased suffered an electric shock which either killed him or rendered him unconscious and he has gone under water.
- **A male** resident returned to hospital after day leave and was assessed by a psychiatrist. For unknown reasons the resident attacked an assistant nurse with a knife. Another resident and the deceased went to the nurses assistance. The deceased was stabbed in the chest and arm.
- **The man** and an apprentice were undertaking maintenance work on a wood chip and drying machine with an enclosed auger. A build up of wood chips needed to be cleared so as not to cause a fire hazard whilst using an oxy torch. On attempting to start this work the machine would not power up. The apprentice then left to visit the bathroom and upon his return a short time later he found the deceased entangled in the auger.
- **The man** was situated in the bucket of an elevated work platform (EWP), painting the exterior of a block of units. It would appear that the EWP over balanced and toppled over, with the deceased falling with the EWP.
- **The man** was involved in assessing a problem tree on the fire line on private property when a tree fell on him inflicting fatal injuries.
- **The man** appears to have been felling a 27 metre long Tallowood tree. It appears that this has fallen through a number of saplings. One sapling appears to have broken off and travelled back towards the main tree that the deceased was cutting and has struck him.

Disclaimer: This report should be considered a preliminary estimate of work-related fatalities since it is based on initial reports from authority inspectors. The number of notified fatalities and/or the circumstances involved may change after further investigation.



'WorkCover data indicates that over the past two years in New South Wales there have been 377 employment injuries in the forestry and logging industry costing the Workers Compensation Scheme more than \$6.7 million'

**JOHN WATSON**

GENERAL MANAGER - WORK HEALTH & SAFETY DIVISION

## Forest NSW Agreement

Forests NSW and WorkCover NSW have launched a joint initiative to reduce injuries across the forestry industry.

Both agencies are working together to develop more effective approaches to work health and safety and injury management in this high-risk sector.

General Manager of the Work Health and Safety Division John Watson, said the agencies had entered into a partnership agreement to drive safety compliance in forest harvesting.

'WorkCover data indicates that in the past two years in NSW there have been 377 employment injuries in the forestry and logging industry costing the Workers Compensation Scheme more than \$6.7 million,' Mr Watson said.

'Common injuries in this sector include body stressing, slips, trips and falls, and being hit by moving objects.'

Forests NSW CEO Nick Roberts said the partnership would engage and support forest harvesting industries to better manage health and safety risks.

'The forest harvesting industry is diverse, mobile and segmented. With more than 12,700 workers employed in the State's 26.5 million hectares of forests, this partnership will help deliver real improvements and drive a sustainable safety culture across the industry,' he said.

The partnership builds on the work done under the Forest Industry Safety Improvement Program, which aims to resolve key safety issues and more closely meet the needs of forestry operators. Under this program, a series of advisory visits to forestry sites and consultation led to the development of the *Forest Industry Safety Tool* (catalogue no WC02110), a comprehensive publication to assist forest operators develop stronger safety management systems.

FOR A COPY OF THE TOOL OR FOR MORE INFORMATION CALL 13 10 50 OR VISIT [WORKCOVER.NSW.GOV.AU](http://WORKCOVER.NSW.GOV.AU)

**12,700+**  
WORKERS  
**26.5M**  
HECTARES



## Averting catastrophes on hazardous work sites

A major accident at a MHF can have catastrophic consequences.

A review of safety report plans, provisional emergency and security arrangements at oil refineries, chemical processing plants, LP Gas depots and chemical warehouses that store, handle or process large quantities of specific hazardous materials is being carried out by The Major Hazard Facilities (MHF) Team.

The MHF Team is giving feedback to operators and helping them develop safety reports, emergency and security plans that must be lodged by February 2012.

The review is critical as a major accident at a Major Hazard Facility can have catastrophic consequences.

Chapter 6B of the OHS Regulation focuses on preventing major accidents at MHFs, and protecting the health and safety of workers and the public. Operators are required to minimise the likelihood and consequences of a major accident by having additional safety controls in place.

Initially, operators were required to submit notification to WorkCover. The MHF Team verified the information to ensure facilities were correctly identified, and identify neighbouring MHFs that were required to coordinate their safety reports. A total of 340 MHF notifications have been assessed.

After notification, operators were provisionally registered and required to submit safety report plans, and provisional emergency and security arrangements to show their progress in developing compliant safety reports, emergency and security plans. Neighbouring MHFs needed to coordinate their safety reports and emergency plans. Councils have also been advised of MHFs located in their area for consideration in their strategic planning and land use safety planning.



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IN STYLE

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WorkCover NSW

## SafeWork

A W A R D S

The SafeWork Awards recognise and reward organisations and individuals who have gone the extra mile to make their workplaces safer. Two of the WorkCover NSW SafeWork Awards winners in 2010 went on to win the National Awards.

See their stories over the page.

**SAFEWORK  
AWARDS  
RECOGNISES  
EXCELLENCE IN  
WORK PLACE  
SAFETY**

**NATIONAL WINNER**

# **DANIEL GERMANY**

**MANAGER  
TOOLS AND PPE  
ESSENTIAL  
ENERGY**

When Daniel Germany was asked by his managers to enter WorkCover's SafeWork Awards, his response was simple – no.

The humble Manager of Tools and PPE for Essential Energy (formerly Country Energy) didn't feel that it was his individual efforts that saw the redesign of a pole platform for his colleagues, but was instead a combined team effort.

'I actually told my supervisor and chief safety officer that I wasn't going to do it. He told me to toughen up basically, and that I didn't have a say,' Daniel said.

Six months after having won the WorkCover SafeWork Awards category of best individual contribution to workplace health and safety, Daniel has now progressed to win the same award at a national level.

'I was blown away when I won the national award and grateful that I was pushed through, because it's been a fantastic experience,' Daniel said.

'I have been given a pay rise after winning the NSW one. I didn't do it for that reason though; I actually do it because I can make a difference.

'And it's not just me that does it – I have all the support from four and a half thousand employees.'

Daniel worked with manufacturers and Country Energy staff to redesign pole platforms and fall arrest harnesses to reduce risk to workers.

He saw a need for the redesign after speaking to many of his colleagues about the fact that the platform they were currently using was just not big enough.

'I went back to the supplier and asked them to make their platform a little bit wider. That's now their main product that they actually sell, so it's been quite good.'

Daniel said he encourages every NSW worker and employer to not only consider entering the SafeWork Awards, but also think about the little things they could do to improve safety in their own workplace.

'I think the winner out of it all is safety, because it actually raises the profile,' he said.

'And that's what needs to be raised because I don't think everybody looks at the different effects that can actually happen due to a safety incident at work.'

FOR MORE INFORMATION ABOUT THE 2011 SAFEWORK AWARDS, VISIT [SAFEWORKAWARDS.COM.AU](http://SAFEWORKAWARDS.COM.AU) OR CALL 13 10 50.







**NATIONAL WINNER**

# BRENDON LUKE

**SAFETY MANAGER  
BALLINA BYPASS**

**NATIONAL  
RECOGNITION**

When it comes to winning a SafeWork Award, simplicity is often the key.

This formula has reaped rewards for the Ballina Bypass Alliance, with their simple but effective project core value – Safety first, every time.

The Ballina Bypass was formed with the RTA, Leighton Contractors, AECOM, SMEC and Coffey Geotechnics to design and construct the Ballina bypass section of the Pacific Highway upgrade.

The team worked together to build 12 kilometres of dual highway on the Pacific Highway. A comprehensive work health and safety management system was implemented with significant results that addressed specific site challenges – from high rainfall to heavy traffic.

Since the inception of the project, the Ballina Bypass worked to implement Safety first, every time – a project core value designed to be the guiding behavioural principle for the entire project.

The project saw them win Category 1: Best workplace health and safety management system at the WorkCover NSW SafeWork Awards as well as the 6th annual SafeWork Australia Awards.

Of the alliances' national win, Ballina Bypass Safety Manager Brendon Luke said the recognition had put safety under the spotlight.

'Well it's everyone's primary business focus isn't it, health and safety?'

Brendon said following the national awards.

'Profits are great and production is great but when we injure someone that's the thing we remember, so it's very important that health and safety takes the forefront of every single industry in the country.'

Brendon said the state and national awards had boosted the reputation of the Ballina Bypass Alliance and had given credibility in a competitive market.

'From a project perspective it means that the rest of the industry recognises that we are the leaders, and that to me is personally satisfying and the best achievement we'll achieve on the job,' Brendon said.

'In the eyes of the clients, it gives them the reassurance they are getting a very professional outfit if they choose us.'

'I've even had competitors call up and ask how can they do the same.'

Although the Ballina Bypass project still has approximately eight months until completion, Brendon now has his sights set on future SafeWork Awards.

'I'm determined to win the Individual achievement award, so that's the next thing to work towards,' he said.



**ENTERING HAS  
ITS REWARDS**

Although quite different, all entries in 2010 had one thing in common: the aim of reducing risk and harm to workers in their workplaces. One story stood out in particular, Barry Murphy's personal experience and the reason why safety is now a number one priority for him.

# BARRY MURPHY

## MANAGER BRIDGEWORKS ALLIANCE

There's no denying the title of highly commended in the 2010 SafeWork Awards has boosted the credibility of Bridgeworks Alliance.

But for Alliance Manager Barry Murphy, the rewards run far deeper.

After having lost a close friend in a workplace accident, Barry's reason for promoting workplace safety completely changed.

'I lost one of my good friends. He died in a significant accident on a building site. Unfortunately the circumstances surrounding that was somebody taking a risk,' Barry said.

'He was a giant of a man – very full of life. 'You sit back and think it's not really worth it – it's not worth taking the risk. It absolutely changed my approach to safety.'

Made up of the RTA, Baulderstone, Freyssinet Australia and Aurecon, Bridgeworks Alliance won highly commended for Category 2: Best solution to an identified workplace health and safety issue.

The Alliance worked to deliver the safest methods to carry and transport steel on the Sydney Harbour Bridge as part of a recent bridge upgrade – a project that had the potential to cost lives if steel fell from the top of the bridge onto traffic passing underneath.

Barry said the success of the project had now led to further work opportunities.

'The greatest reward for the team was client recognition. So we've got repetitive work out of that project based on, I believe, our safety performance more than anything,' he said.

If you have come up with an innovative solution that reduces workplace injuries or illness – or if you've developed a program or driven an activity aimed at improving work health and safety – we want to hear from you!

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# THE ANSWER IS BLOWN' IN THE WIND

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Earlier this year WorkCover joined training and support organisation OzHelp Foundation at ACCIONA Energy's Gunning wind farm near Goulburn as part of a work health and safety awareness day for workers.



**T**he visit was part of an ongoing WorkCover project to ensure work health and safety within this growing industry.

'The NSW wind farm industry is a fast expanding industry with significant growth expected around Goulburn and surrounding districts,' General Manager of WorkCover's Work Health and Safety Division, John Watson, said.

'This relatively new industry has an excellent record in Australia thanks to a strong emphasis on work health and safety and compliance with international standards. Previous incidents overseas, such as blade failure and fire, reinforce the importance of effective safety processes.'

Over the next few years more than 1200 wind turbines are proposed to be built within a 90km radius of Goulburn. Currently there are no Australian, industry or construction standards and no consistency in work health and safety practices or collaboration within the industry to comply with work health and safety (WHS) legislation.

This led WorkCover to establish a Wind Farms Safety Project, which involves working with the NSW wind farm industry to ensure safe workplaces and compliance with NSW WHS legislation.

In partnership with industry, the project seeks to measure and benchmark the management of WHS and workers compensation issues during the wind farm construction and post commissioning phases. The project also involves developing a consistent approach to WHS with both locally and internationally-owned wind farm companies. By working with industry, WorkCover aims to ensure a number of important WHS systems comply with legislation, including induction, certification, safe work method statements, plant registration, working from heights and electrical safety.

At the completion of the project, WorkCover hopes to produce a WHS audit tool that can be used by other Australian work health and safety regulators.

Since the commencement of the project WorkCover has conducted 48 wind farm visits across NSW. A major focus of the visits has

## QUICK FACT

Over the next few years more than 1200 wind turbines are proposed to be built within a 90km radius of Goulburn



## QUICK FACT

Constructing each wind turbine requires the use of a 1200 tonne crane, which is the largest in Australia for this type of work

involved discussing with both wind farm operators and construction teams how working from heights procedures, electrical and crane safety, certification and safe work method statements are implemented.

ACCIONA Energy has recently constructed the 31-turbine Gunning Wind Farm, located on the Cullerin Range, 15km north-east of Gunning in the Upper Lachlan Shire. Once fully operational, the Gunning Wind Farm will produce clean, safe, renewable energy which offsets 135,000 tonnes of carbon dioxide emissions each year.

ACCIONA Energy Director – Generation, Mr Brett Wickham said ACCIONA Energy had maintained a strong safety record during construction of the wind farm thanks to a comprehensive focus on work health and safety.

‘ACCIONA is a global leader in the development and management of renewable energy, infrastructure and water projects,’ Mr Wickham said.

‘We value our relationship with WorkCover and OzHelp Foundation, and have worked closely with them to ensure we maintained high levels of work

health and safety during the construction process.’

Constructing each wind turbine requires the use of a 1200 tonne crane, which is the largest in Australia for this type of work. A number of other cranes are also used of various sizes including a 500, 140 and 100 tonne crane.

Each wind turbine is connected to one of six individual circuits via 100mm diameter underground power cables. The circuits collect at an on-site substation which increases the voltage from 12,000V to 132,000V and feeds the energy into a new 15km transmission line and finally the power grid. The turbines are undergoing final commissioning and testing, and are expected to be fully operational in coming weeks.

The Gunning Wind Farm has the capacity to provide 46.5MW of power and is expected to meet the energy needs of approximately 30,000 NSW households each year.

When the work health and safety awareness day was held, 25 workers were on site. About 100 workers were involved during construction of the

“All wind farm industry workers deserve to return home safely to their families at the end of a working day”

Mr Watson thanking ACCIONA Energy for their support of the Wind Farms Safety Project.



\$147million wind farm. Seven full-time workers are now employed on-site in operational and maintenance roles.

The work health and safety awareness day involved WorkCover inspectors meeting with ACCIONA Energy staff and sub-contractors and discussing work health and safety systems at the wind farm. The day also featured OzHelp Foundation's Tradies Tune Up Program.

The OzHelp Foundation is a training and support organisation providing services in the areas of health and wellbeing, mental health and issues associated with suicide. The Tradies Tune Up Program involved workers completing physical health checks as well as answering questions about lifestyle habits and stress. At the completion of the checks workers were given a report which provides a 'snapshot' of their health and well-being, as well as recommendations for further assistance if required.

Mr Watson thanked ACCIONA Energy for their support of the Wind Farms Safety Project.

'All wind farm industry workers deserve to return home safely to their families at the end of a working day,' he said.

'I commend ACCIONA Energy for their commitment and leadership towards work health and safety in the wind farm industry and encourage other wind farm operators to support the ground-breaking work of the Wind Farms Safety Project.'



THE GUNNING  
WIND FARM HAS  
THE CAPACITY  
TO MEET THE  
ENERGY NEEDS OF  
APPROXIMATELY  
30,000 NSW HOMES  
ANNUALLY





# Paying it forward from mentee to mentor

When Owen Bladen decided to participate in WorkCover's 2009 Mentor Program as a mentee, he never imagined that down the track he'd become a mentor himself.

I have noticed that the transport and construction industries often need help in addressing safety issues

Owen Bladen

Since those early days, the manager of Traffic Control Services - a company providing traffic management, labour hire and training services for the construction industry - has gone on to mentor other construction company employees, passing on his own knowledge.

'What I enjoy most about mentoring is helping mentees to grasp and implement new ideas in work health and safety,' he said.

Owen's current mentee, Amanda Jones, is the administration manager of Mobile Plant Operator Training Services. The company provides training in work health and safety and traffic control, as well as the use of forklifts and other high-risk equipment.

Given the safety challenges in her industry, Amanda joined the program to continue her company's commitment to work health and safety.

'Because the unsafe use of a

high-risk machine can endanger its operator and those near it, it's important for training organisations such as ours to focus on quality training,' Amanda said.

This common interest in health and safety has not only helped the pair to address issues in their own workplaces, but has also fostered a greater awareness of the requirements for making workplace safety improvements.

As Owen points out, there needs to be a genuine desire in an organisation for a positive change to be made in its health and safety practices.

'When it comes to taking measures such as updating equipment or changing safety precautions, it's essential for a company to be prepared to go the hard yards. There's simply no other way to do it,' he said.

Amanda agrees, adding that the mentor program encourages its

participants to make such changes by giving them the opportunity to learn from another company's experiences.

But one of the more personal rewards of the program is, as Owen points out, the opportunity to pass on one's knowledge and experiences to others.

'I've worked in the transport and construction industries for most of my life and have noticed that these industries often need help in addressing safety issues,' Owen said.

'By starting out as a mentee, the mentor program has given me a good grounding in understanding how that help can be given. And now, as a mentor, I can see how other companies are very grateful for that help.'

FOR MORE INFORMATION OR TO REGISTER YOUR INTEREST IN THE MENTOR PROGRAM VISIT [WORKCOVER.NSW.GOV.AU/MENTORPROGRAM](http://WORKCOVER.NSW.GOV.AU/MENTORPROGRAM) OR CALL 13 10 50.





'Winning the award has enabled me to establish great networks within my community and industry, and provided many outstanding opportunities.'

# WorkCover helping to recognise our state's brightest young stars

WorkCover NSW will this year continue to make young workers a priority by recognising excellence among the State's trainees.

WorkCover NSW will this year continue to make young workers a priority by recognising excellence among the State's trainees.

WorkCover has secured its place as sponsor of the Trainee of the Year category for the 2011 NSW Training Awards.

The Awards, hosted by the NSW Department of Education and Training (DET), recognise the achievements of students, training organisations, employers and small business in the NSW vocational education and training sector.

The Trainee of the Year Award recognises the highest achieving trainee from a NSW Registered Training Organisation based on their career and study achievements.

Twelve per cent of all injuries in NSW workplaces occur among the State's young workers and although workplace injuries in NSW are at their lowest levels in 20 years, the reality is that in the 12 months to December 2010, 14 young workers were injured each day at work and 15 were killed.

WorkCover's sponsorship of the award is part of a comprehensive program to work with employers, workers and industry to reduce injury and illness.

2010 NSW and Australian Trainee of the Year, Gabriella Morona said the NSW Training Awards were a fantastic event.

Gabriella completed a Rural Skills-

Agriculture Certificate III traineeship while working on her family's farm in Deniliquin.

'Winning the award has enabled me to establish great networks within my community and industry,' Ms Morona said.

Gabriella is now studying a Bachelor of Agricultural Economics. Since winning the award, Gabriella has received the Conargo Shire Young Australian of the Year Award as well as an Australian Rice Industry Scholarship.

'Being safe and preventing incidents in the workplace is a significant and important aspect of all traineeships, and WorkCover's sponsorship of the Trainee of the Year award plays an important part in raising awareness of workplace safety among young people,' Ms Morona said.

WorkCover has developed and funded a range of resources for employers and young people, including the elearning tool Hazard a Guess, found on WorkCover's Young Workers website [youngworkers.com.au](http://youngworkers.com.au).

The NSW Training Awards presentation dinner will be held on 15 September 2011. NSW winners will enter the Australian Training Awards and compete against winners from all states and territories. For more information visit [training.nsw.gov.au/training\\_awards](http://training.nsw.gov.au/training_awards)

FOR MORE INFO ON YOUNG WORKER SAFETY CALL 13 10 50, VISIT [YOUNGWORKERS.COM.AU](http://YOUNGWORKERS.COM.AU)



# Safety alerts

WorkCover has issued the following safety alerts since the last edition of WorkCover News. To receive early notification of these alerts, subscribe to WorkCover eNews at [workcover.nsw.gov.au](http://workcover.nsw.gov.au). Control measures listed below are not comprehensive – visit the WorkCover website for full details.

## WC03043

### PREVENTING THE COLLAPSE OF EXCAVATIONS

This safety alert was issued to remind employers and principal contractors to ensure the stability of excavations before workers enter them. It follows an incident where one worker was killed and two injured while constructing a 'bungy' pool for exercising horses. The soil of an unsupported trench wall gave way and, together with a steel beam, collapsed onto the workers.

WorkCover reminds employers and contractors that trench and excavation collapse poses a significant risk and can occur with little or no warning. Before you start excavating, do the following to prevent collapse:

- complete a site-specific risk assessment
- develop emergency procedures for excavation collapse
- ensure excavation work is regularly inspected and supervised by a competent person
- consult with workers on the control measures to be used.

## WC03093

### MAINTENANCE OF BLAST FREEZERS

This alert reminds employers and those in control of workplaces to ensure the safety and stability of plenums (a space inside a building used for airflow), ceilings and other associated structures by having effective and appropriate inspection maintenance programs. This follows the death of a worker when a plenum collapsed while he was working in a blast freezer. A gradual build-up of ice on top of the plenum resulted in a number of panels collapsing under the weight.

To ensure all components of a refrigeration system are operational and compliant, the employer or controller of the workplace should:

- ensure inspection and maintenance regimes are in place
- monitor conditions to detect equipment failure or deterioration
- review records of all work performed on, or associated with, the refrigeration plant and other equipment
- provide appropriate training to those undertaking inspection, maintenance and repair.

## WC03042

### OVERTURNED BOOM-TYPE ELEVATING WORK PLATFORM

This safety alert follows the recent death of a painter who fell about 10 metres when the boom-type elevating work platform (EWP) that he was working in overturned. While painting the gutters of an apartment block, the painter moved the EWP's boom onto a slope with a gradient greater than that recommended by the EWP's manufacturer. The EWP overturned and flung the painter from the basket.

WorkCover reminds employers and principal contractors to ensure that competent people operate 'fit for purpose' plant that are suitable for specific site conditions.

Use the following control measures to prevent EWP's from overturning:

- select an EWP that is suitable for the task and site conditions
- ensure that an EWP is operated by a competent person who follows the EWP manufacturer's instructions
- check ground conditions to ensure that terrain is level and free from obstructions
- ensure that level indicators, where fitted, are used and monitored at all times.



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**w w w . b e s a f e . c o m . a u**

## CSSD National Guide:

# Design and handling of surgical instrument transport cases

WorkCover NSW is currently managing a national working party, which has developed a National Guide for the design and handling of surgical instrument transport cases. As part of this process, a sub-group was formed in April 2011, which was facilitated by WorkCover NSW and included representatives from Central Sterilising Services Departments (CSSD) across

Australia. The group met over two days with the aim of preparing an action plan to develop a harmonised training package designed specifically for CSSD areas that identified the new processes involved in the safe use and handling of the redesigned transport cases and associated equipment.

### We developed an action plan and timeline to complete the training package, which will include:

- safe operating procedures (despatch and receipt)
- checklists (including environmental, equipment, competencies and discomfort survey)
- a CD / DVD
- workshops
- an e-learning program
- workplace training material templates (including evaluation and assessments).

The training package is scheduled to be completed by November 2011 and will be available to CSSD staff across Australia. A communication strategy is also being developed to promote the package to key industry stakeholders across the health sector.





# Service station safety

Petrol retailers and gas suppliers had the chance to test drive a compliance verification tool under development by WorkCover, which will improve general knowledge about the safe storage and handling of dangerous goods.

The group met last November at a forum to discuss the key findings of the recent WorkCover Verification Program into the service station industry. The main discussions focused on the learnings on the safe storage and handling of dangerous goods, particularly as they relate to the safe operation of service stations.

The forum was attended by representatives from Budget Petroleum, Caltex Australia, Coles Express, Dib Group Pty Ltd (Metro Petroleum), Liberty Oil Corporation Pty Ltd, Motor Traders' Association of NSW, Strasbourger Enterprises (Properties) Pty Ltd (7 Eleven), 7 Eleven Stores Pty Ltd, The Shell Company of Australia, UNIGAS, United Petroleum Pty Ltd, Woolworths Petrol, Australian Institute of Petroleum and Australasian Convenience and Petroleum Marketers Association.

Emerging issues touching on the proposed National Work Health and Safety Legislation were also discussed, as was the potential for robbery and violence and the safety challenges associated with franchiser/franchisee arrangements.

WorkCover representatives offered to meet individually with organisations to discuss the program's findings as they relate to individual businesses.

Attendees also had the opportunity to share ideas and provide input into the development of a compliance verification tool.

The group will reconvene and WorkCover will provide an update on the findings from the planned Regional Verification Program, clarification on cross jurisdictional issues, and the finalisation of the compliance verification tool.

ATTENDEES HAD THE OPPORTUNITY TO SHARE IDEAS AND PROVIDE INPUT INTO A COMPLIANCE VERIFICATION TOOL



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F: (02) 9413 1190

## COFFS HARBOUR

Suite 33, Jetty Village  
Shopping Centre,  
361 Harbour Drive,  
COFFS HARBOUR 2450  
P: (02) 6659 1700  
F: (02) 6652 8213

## DUBBO

Level 2, 1 Church Street,  
DUBBO 2830  
P: (02) 6841 7900  
F: (02) 6884 2808

## GOULBURN

Lower Ground Floor,  
159 Auburn Street,  
GOULBURN 2580  
P: (02) 4824 1500  
F: (02) 4822 1242  
Post: PO Box 242  
GOULBURN 2580

## GRIFFITH

Suites G06 & G07  
Government Office Block  
104-110 Banna Avenue,  
GRIFFITH 2680  
P: (02) 6962 8900  
F: (02) 6964 1738

## HURSTVILLE

Level 2, 12 Butler Road,  
HURSTVILLE 2220  
P: (02) 9598 3366  
F: (02) 9585 0261

## LIVERPOOL

Level 3, 33 Moore Street,  
LIVERPOOL 2170  
P: (02) 9827 8600  
F: (02) 9824 0348  
Post: PO Box 959  
LIVERPOOL 1871

## MAITLAND

19 Mitchell Drive,  
GREEN HILLS 2323  
P: (02) 4931 6800  
F: (02) 9287 4796  
Post: PO Box 2360  
GREEN HILLS 2323

## NARRABRI

Suite 6, Level 1,  
100 Maitland Street,  
NARRABRI 2390  
P: (02) 6792 8720  
F: (02) 6792 3532  
Post: PO Box 134  
NARRABRI 2390

## NOWRA

Level 1, 5 O'Keefe Avenue,  
NOWRA 2541  
P: (02) 4428 6700  
F: (02) 4422 4997  
Post: PO Box 1597  
NOWRA 2541

## ORANGE

74 McNamara Street,  
ORANGE 2800  
P: (02) 6392 7600  
F: (02) 6362 8820  
Post: PO Box 1056  
ORANGE 2800

## PARRAMATTA

Level 4, 128 Marsden  
Street,  
PARRAMATTA 2150  
P: (02) 9841 8550  
F: (02) 9891 1474

## PORT MACQUARIE

Suite 5, 53 Lord Street,  
PORT MACQUARIE 2444  
P: (02) 6588 7000  
F: (02) 6584 1788  
Post: PO Box 1646  
PORT MACQUARIE 2444

## TAMWORTH

126 Marius Street,  
TAMWORTH 2340  
P: (02) 6767 2500  
F: (02) 6766 4972  
Post: PO Box 396  
TAMWORTH 2340

## TWEED HEADS

Units 25 & 26,  
Corporate House  
8 Corporation Circuit,  
TWEED HEADS SOUTH  
2486  
P: (07) 5506 1400  
F: (07) 5524 6300  
Post: PO Box 3214DC  
TWEED HEADS SOUTH  
2486

## WAGGA WAGGA

Level 2, 76 Morgan Street,  
WAGGA WAGGA 2650  
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F: (02) 6937 3616  
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A W A R D S

## SIX GREAT REASONS TO ENTER IN 2011

### 1. ENJOY RECOGNITION

Success at the SafeWork Awards provides an opportunity for industry to hear about your achievements. You're also entitled to use the SafeWork Awards Finalist and Winners logos on all your materials. This mark of distinction is good for business.

### 2. ENHANCE YOUR REPUTATION

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### 3. BENEFIT FROM PROMOTION

WorkCover will highlight your achievements through the WorkCover and SafeWork Awards websites, WorkCover News and media releases.

### 4. CELEBRATE IN STYLE

All 2011 finalists will be invited to the SafeWork Awards Black Tie Ceremony and Dinner. This includes one night's accommodation. Plus all regional finalists will receive return airfares to the Awards.

### 5. BE AN AMBASSADOR

Be known as a safety ambassador. This is not only good for you but good for business as well.

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