



Lifetime Care &
Support Authority

Lifetime Care & Support Authority of NSW
Annual Report

2012▶13



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The Lifetime Care and Support Authority
2012–2013 Annual Report has been prepared in
accordance with the relevant legislation for the
Hon. Andrew James Constance, MP

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www.lifetimecare.nsw.gov.au. Paper copies are also
available on request (1300 137 131)

Letter to the Minister

30 September 2013

The Hon Andrew James Constance, MP
Minister for Finance and Services
Parliament House
Macquarie Street
Sydney NSW 2000

Dear Minister

In accordance with the *Annual Reports (Statutory Bodies) Act 1984*, I have pleasure in submitting for your information and presentation to Parliament, the Annual Report of the Lifetime Care and Support Authority for the financial year ended 30 June 2013.

It provides a comprehensive insight to the Agency's performance over the 2012–13 financial year and an overview of its future direction.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Julie Newman', is displayed on a light grey rectangular background.

Julie Newman, *PSM*
Chief Executive Officer

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Chief Executive Officer report

I am pleased to submit the Lifetime Care and Support Authority's (LTCS Authority) Annual Report for 2012-13 for presentation to Parliament.

The 2012-13 financial year has been one of great change and innovation for the LTCS Authority, the board of which has been abolished and replaced with the Safety, Return to Work and Support Board in the past 12 months.

The LTCS Authority is now part of the Safety, Return to Work and Support Division (SRWSD), which was formed for the purposes of consolidating governance arrangements under the Safety, Return to Work and Support Act 2012 on 1 August 2012. This year also saw the appointment of Don Ferguson as General Manager of the Lifetime Care and Support Authority and a growing focus on the role of the LTCS Authority in the National Injury Insurance Scheme (NIIS).

Through the Lifetime Care and Support Scheme, NSW had previously made the commitment to support people seriously injured in motor accidents.

LTCS Authority now has a role to play in sharing its experience and good practice with other states and territories as they establish equivalent schemes in this new era of greater awareness and support for people with a disability. The LTCS Authority has been working hard to expand its services by supporting new programs, driving research projects and focusing on achieving positive return to work and community results for its participants.

Encouragingly, the LTCS Authority's 2012 Participant Satisfaction Survey found 91 per cent of participants surveyed were satisfied with their case management service, up from 83 percent in 2011.

The number of case managers known to the Scheme across regional NSW has also increased, doubling since the introduction of the Approved Case Manager (LTCS) Program in 2010.

Other positive developments in the past year include:

The joint funding of the NSW Agency for Clinical Innovation (Brain Injury Rehabilitation Directorate) by the LTCS Authority, the Motor Accidents Authority and WorkCover NSW to run goal training workshops to promote a collaborative and client centred approach to rehabilitation and improve consistency across the three schemes.

The release in early 2013 of the completed report of the Traumatic Brain Injury (TBI) Vocational Participant project, which was an extensive investigation of vocational programs and return to work outcomes for people with TBI in NSW. A key finding revealed while 42 per cent of people worked post injury, after 12 months only 29 percent remained in employment. The LTCS Authority is now working with the Brain Injury Rehabilitation Directorate to develop programs to address this.

The approval in April 2013 for the continuation of In-Voc funding for a further 18 months, from June 2013 until 30 November 2014 and relaunching the In-Voc pilot as the In-Voc program. In-Voc is an early intervention return to work program, offering individualised access to vocational counselling, solutions and support to help patients focus on either returning to their pre-injury employer or exploring new career paths before leaving hospital.

Going forward, the LTCS Authority will continue to focus on encouraging greater autonomy in participants to enable their choice and control in accessing treatment, rehabilitation and care services.



Julie Newman *PSM*
Chief Executive Officer

About us

Our mission

Participants are able to achieve full participation in their community, taking hold of as many opportunities as possible.

Who we are – what we do

The Lifetime Care and Support Authority (LTCS Authority) is a statutory authority established on 1 July 2006 under the *Motor Accidents (Lifetime Care and Support) Act 2006*. The LTCS Authority is responsible for the administration of the Lifetime Care and Support Scheme (Scheme) which provides lifelong treatment, rehabilitation and attendant care for people severely injured in a motor vehicle accident in NSW, regardless of who was at fault. The LTCS Authority's role is:

- to ensure the Scheme effectively and efficiently provides lifetime medical and care services on a needs basis to people catastrophically injured in motor vehicle accidents
- to keep the Scheme fully funded to meet incurred liabilities

People who are eligible to enter the Scheme may have a spinal cord injury, moderate to severe brain injury, multiple amputations, severe burns or permanent blindness.

Once eligibility has been confirmed, the LTCS Authority

provides treatment and support as it is needed throughout the person's life. The injured person is supported by a coordinator who assists them to plan their rehabilitation and care.

The LTCS Authority also funds the development of programs and research that will assist injured people and their families in dealing with the impacts of traumatic injury, research the effectiveness of different rehabilitation methods, and provide health professionals with best practice information.

Our values

Our values are a shared understanding of what we stand for as an organisation. They guide us in making a positive difference our workplace culture and in the service we provide to our customers and the community.

Our values provide us with a clear understanding of our role in preserving the public interest, defending public values and adding professional quality and value to the commitment of the Government.

These values guide our personal work behaviours, how we make decisions, contribute to and represent our organisation, and how we interact and support each other.

Our values are the NSW public sector values which are:

Integrity	Trust	Service	Accountability
<ul style="list-style-type: none"> • I consider people equally without prejudice or favour • I act professionally with honesty, consistency and impartiality • I take responsibility for situations, showing leadership and courage • I place the public interest over personal interest 	<ul style="list-style-type: none"> • I appreciate difference and welcome learning from others • I build relationships based on mutual respect • I uphold the law, institutions of government and democratic principles • I communicate intentions clearly and invite teamwork and collaboration • I provide apolitical and non partisan advice 	<ul style="list-style-type: none"> • I will provide services fairly with a focus on customer needs • I will be flexible, reliable and innovative in service delivery • I will engage with the not for profit and business sectors to develop and implement service solutions • I will focus on quality while maximising service delivery 	<ul style="list-style-type: none"> • I will recruit and promote staff on merit • I will take responsibility for actions and decisions • I will provide transparency to enable public scrutiny • I will observe standards for safety • I will be fiscally responsible and focus on efficient, effective and prudent use of resources

Legislation

The Lifetime Care and Support Scheme is established under the *Motor Accidents (Lifetime Care and Support) Act 2006*.

This Act outlines the support available under the Scheme and the role of the LTCS Authority. An amendment to the *Motor Accidents (Lifetime Care and Support) Act 2006* was passed in October 2009. The *Motor Accidents (Lifetime Care and Support) Amendment Act 2009* includes the provision that a child will not be assessed for lifetime participation before the age of five years, which applies to current and future participants.

The 2009 legislation also includes a 'buy-in' provision to allow a person injured in a motor accident before the commencement of the Scheme to become a participant. An injured person may 'buy-in' if they meet the eligibility criteria and pay an amount determined by the LTCS Authority to fund their future treatment and care needs. Buying into the Scheme is voluntary.

The *Motor Accidents and Lifetime Care and Support Schemes Legislation Amendment Act 2012* makes clear that in circumstances where a participant in the scheme has a Compulsory Third Party (CTP) claim all attendant care expenses are met by the LTCS Authority. The CTP insurer is not on risk for any of these expenses. This includes the provision of 'gratuitous' care.

Organisational structure

Don Ferguson is the General Manager of the Lifetime Care and Support Authority of NSW. Don has worked in the disability and community care field for more than twenty years. He holds a Masters degree in Counselling, a Bachelor of Education and has completed the Executive Fellows Program at the Australia and New Zealand School of Government.

The LTCS Authority is part of the Safety, Return to Work and Support Division (SRWSD), which was formed for the purposes of consolidating governance arrangements under the *Safety, Return to Work and Support Board Act 2012* on 1 August 2012.

The SRWSD group sits within the NSW Government's finance and services portfolio. Other agencies in the SRWSD are:

- Workers' Compensation (Dust Diseases) Board
- Motor Accidents Authority of NSW
- WorkCover Authority of NSW

Julie Newman, Chief Executive Officer of LTCS Authority, is also the Chief Executive Officer of SRWSD. All SRWSD agencies report to the Minister for Finance and Services.

The LTCS Authority is a public financial enterprise.

How the annual report is structured

For consistency, all SRWSD annual reports have been aligned to the following focus areas:

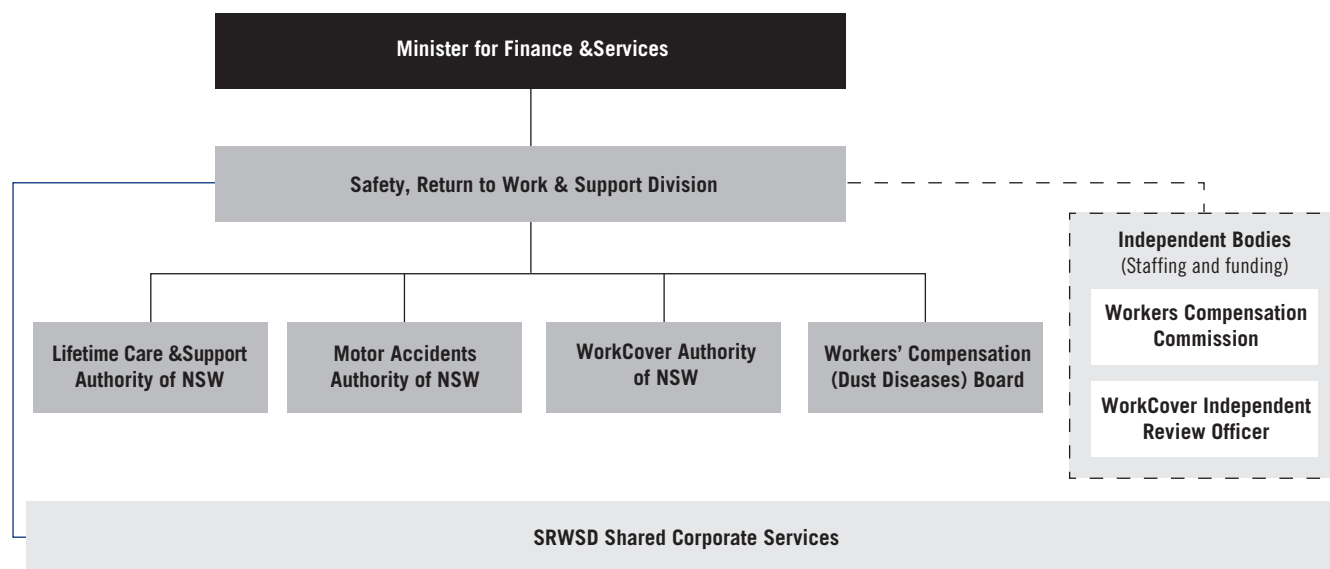
- Affordability, commerciality and solvency
- Safety, recovery and support
- Customer service
- Capabilities

The financial statements contain the audited financial statements for the year ended 30 June 2013.

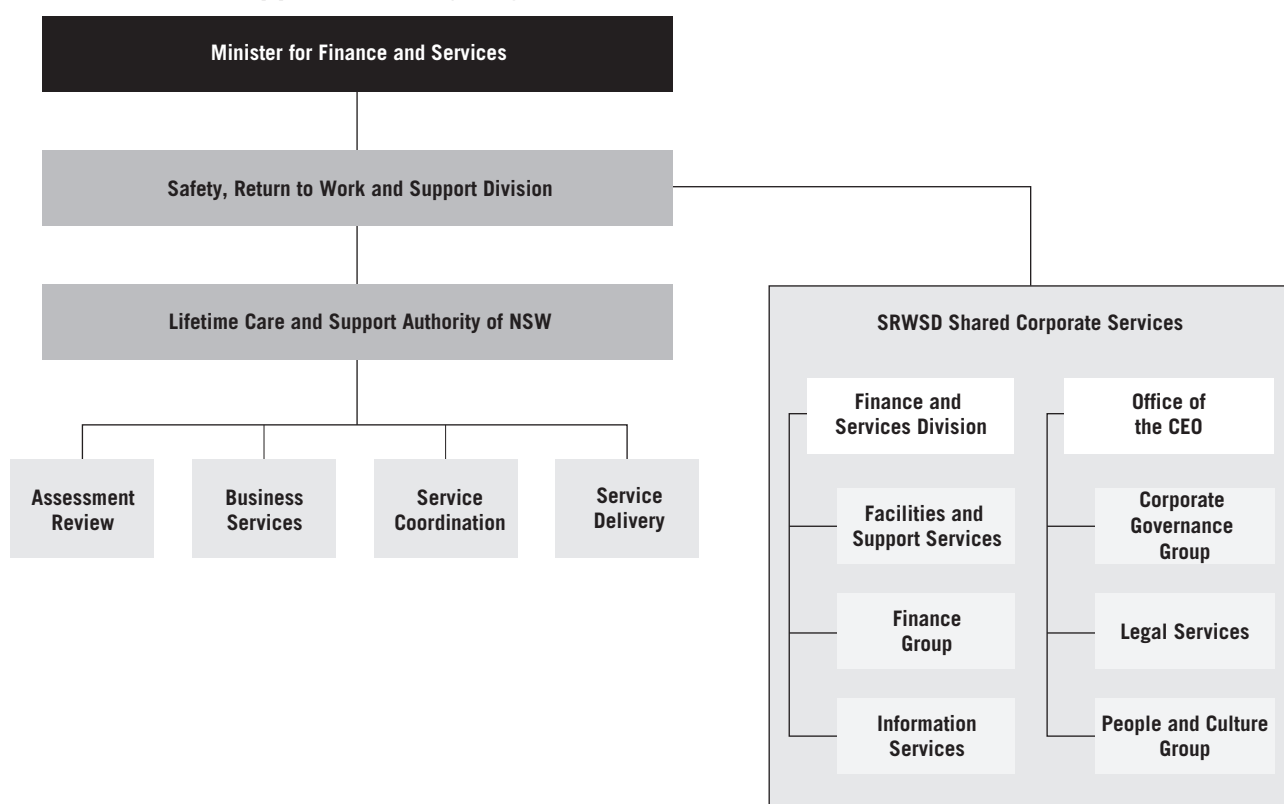
The appendices to this report provide additional information required under the *Annual Reports (Statutory Bodies) Act 1984* and its regulations, the *Government Information (Public Access) Act 2009*, Treasury Circulars and Premier's memoranda. The financial statements contain the audited financial statements for the year ended 30 June 2013.

Organisational charts

Safety, Return to Work and Support Division organisational chart



Lifetime Care and Support Authority Organisation chart



The Board and Senior Management

The Safety, Return to Work and Support Board Act 2012 established the Safety, Return to Work and Support Board to oversee the functions of the Lifetime Care and Support Authority of NSW, the WorkCover Authority of NSW and the Motor Accidents Authority of NSW.

The general functions of the Board are to:

- determine the general policies and strategic direction of each relevant authority
- oversee the performance of each relevant authority
- advise the Minister and the CEO on any matter relating to the relevant authorities, or arising under the compensation and other related legislation
- determine investment policies for certain funds, and establishes and administers one or more funds for the purpose of investment of any of these certain funds:
 - Workers Compensation Insurance Fund
 - Lifetime Care and Support Authority Fund
 - Insurers' Guarantee Fund
 - Sporting Injuries Fund
 - Workers' Compensation (Dust Diseases) Fund
 - Nominal Defendant's Fund (currently nil assets)
 - Terrorism Reinsurance Fund (currently nil assets)

Generally, the role of the Board extends to strategy and oversight of the relevant authorities, including policy making for investing funds, and encompasses the following responsibilities:

- oversight of the operational and financial performance of the relevant SRWSD authorities, compensation schemes and their respective funds

- advice and endorsement of the long-term strategy for the relevant SRWSD authorities, schemes and the SRWSD annual corporate plan
- advice and endorsement of work health and safety and return to work policies and strategies
- advice and endorsement of regulations and policies in respect of the management and administration of the relevant SRWSD schemes
- approval and oversight of SRWSD risk management, governance and internal controls frameworks
- approval and oversight of the policies and procedures for investment of the relevant SRWSD funds.

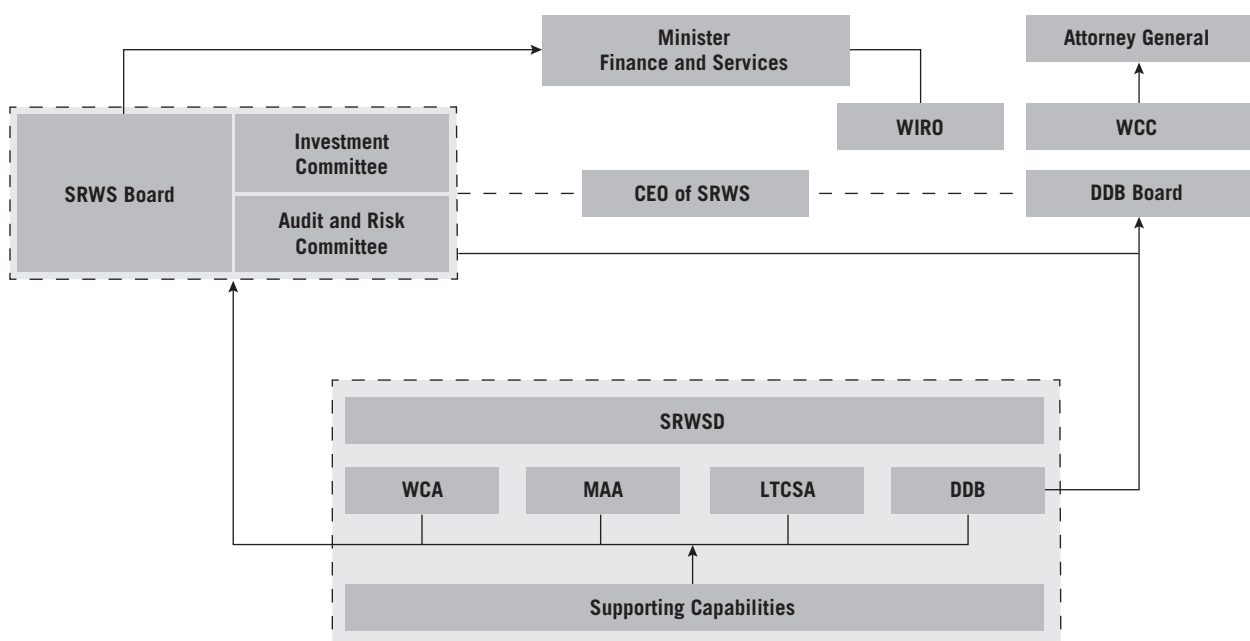
The Board must report to the minister on the investment performance of each of the above funds.

The core responsibilities of the board are essentially delivered through its conformance functions and strategic performance functions.

The conformance functions ensure that the relevant SRWSD authorities are carrying out their activities properly and efficiently. The strategic performance functions ensure that the objectives of the compensation, work health and safety and other related legislation under which the relevant SRWSD authorities are constituted are delivered to the NSW public.

The board consists of seven part-time directors, including the CEO. The part-time directors were appointed by the Governor of NSW on the recommendations of the Minister for Finance and Services.

Both the Board and the CEO are subject to ministerial control and direction.



LTCS Authority Board up to 31 July 2012

The LTCS Authority Board was abolished on 31 July 2012 and met once during the 2012-13 financial year. Its members were:

- Nicholas Whitlam, Chair
- Judith Bamforth
- Robert Carling
- Cass O'Connor
- Julie Newman (A/CEO)
- Suzanne Lulham (A/Executive Director)

Members of the Safety, Return to Work and Support Board on 30 June 2013

The Safety, Return to Work and Support Board was established on 1 August 2012.



Michael Carapiet, MBA – Chairman

Formerly with the Macquarie Group, Michael Carapiet held a number of senior executive roles including Global Head of Advisory and Specialised Funds, executive Director of Macquarie Bank Limited and executive Chairman of Macquarie Capital and Macquarie Securities.

As at 30 June 2013, Michael's roles included:

- Member, Safety, Return to Work and Support Board Investment Committee
- Chairman of SAS Trustee Corporation
- Non-Executive Director of Southern Cross Media Limited
- Member, Advisory Board, Norton Rose Australia
- Member, State Super Financial Services Board
- Member, Clean Energy Finance Corporation Board
- Member, Advisory Board, Transfield Holdings



Raymond Whitten, BA, LLB, LLM

Raymond Whitten commenced practising law in 1972 and is a Solicitor Director of Whittens and McKeough Pty Limited. He has extensive experience in mining and resources law, public company law, commercial transactions

and all types of dispute work.

Raymond is an Accredited Specialist in Business Law, Notary Public and Responsible Officer of a Nominated Adviser to the NSX.

As at 30 June 2013, Raymond's roles included:

- Deputy Chair, Safety, Return to Work and Support Board,
- Chair, Safety, Return to Work and Support Division Audit and Risk Committee
- Member, Safety, Return to Work and Support Board Investment Committee



Gavin Bell, LLB, MBA (Exec)

Gavin Bell became Chief Executive Officer and Managing Partner of Herbert Smith Freehills on 1 July 2005. Gavin commenced at Herbert Smith Freehills in 1982 as a graduate solicitor and he became a partner in 1988.

Gavin is currently a member of the Advisory Council of the Australian School of Business and the Business Council of Australia.

As at 30 June 2013, Gavin's roles included:

- Member, Safety, Return to Work and Support Board
- Member, Safety, Return to Work and Support Board Investment Committee
- Director, AIMSIC Ltd (Aust Indigenous Minority Supplier Council)



Elizabeth Carr, BA (Hons), MA

Elizabeth Carr's career has covered senior executive management positions in Technology (IBM), Finance (Macquarie Group) and Government (Department State Development WA). Elizabeth's focus is to maximise the

interdependence of the private and public sectors.

As at 30 June 2013, Elizabeth's roles included:

- Member, Safety, Return to Work and Support Board
- Member, Safety, Return to Work and Support Division Audit and Risk Committee
- Chairman, Macular Degeneration Foundation (National)
- Member, Environmental Protection Authority (WA)
- Director, Kokoda Track Foundation (National)
- Director, St Mary's Anglican Girls School (WA)



Peeyush Gupta, BA, MBA, FAICD

Peeyush Gupta was the co-founder and inaugural Chief Executive Officer of Ipac Securities, a pre-eminent wealth management firm spanning financial advice and institutional portfolio management.

Peeyush undertook a Master of Business Administration (Finance) degree at the Australian Graduate School of Management and graduated in 1985 and completed the Advanced Management Program at Harvard Business School in 2006. Peeyush also serves on a variety of non-profit boards, including being Executive-in-residence, Australian School of Business, UNSW and SIRCA & SIRCA Technology.

As at 30 June 2013, Peeyush's roles included:

- Member, Safety, Return to Work and Support Board
- Chair, Safety, Return to Work and Support Board Investment Committee
- Chair, State Super Financial Services
- Chair, Charter Hall Direct Property
- Director, National Wealth Management Holdings Board



Mark Lennon, BComm, LLB

Mark Lennon is Secretary of Unions NSW, and was appointed to that position in October 2008. Mark joined Unions NSW (formerly the Labor Council) in 1988 and has held the positions of Occupational Health and Safety Training

Officer, Industrial Officer and Assistant Secretary, prior to becoming Secretary. Mark was previously a member of the WorkCover Authority of NSW Board.

As at 30 June 2013, Mark's roles included:

- Member, Safety, Return to Work and Support Board
- Member Safety, Return to Work and Support Division Audit and Risk Committee
- Director, Trades Hall Association
- Director, First State Super Trustee Corporation
- Director, Health Super Financial Services Pty Ltd
- Director, McKell Institute Board



Julie Newman, PSM BHSMgt, CPA

Julie has over 40 years experience in the NSW public sector, leading teams to deliver outstanding results. Julie has led diverse teams through periods of transformational change, and managed turnaround scenarios to strengthen the

commercial viability and sustainable delivery of government services in the Safety, Return to Work and Support Division, WorkCover, the Ambulance Service of NSW and NSW Health. In 2013, Julie was awarded the Public Service Medal in the Australia Day Honours.

As at 30 June 2013, Julie's roles included:

- Chief Executive Officer of Safety, Return to Work and Support Division
- Chair, Workers' Compensation (Dust Diseases) Board
- Member, Safety, Return to Work and Support Board
- Director, The Sargood Centre
- Chair, The Sargood Centre Audit and Risk Committee
- Chair of Heads of Asbestos Coordination Authorities

Directors' meetings

During 2012–13, the SRWSD Board meetings held and attendance by directors were:

SRWSD Board	Number eligible to attend	Number attended
Michael Carapiet - Chairperson	10	10
Raymond Whitten – Deputy Chair	10	9
Gavin Bell - Director	10	7*
Elizabeth Carr - Director	10	10
Mark Lennon - Director	10	9
Peeyush Gupta - Director	10	10
Julie Newman - (CEO)	10	10

* Unable to attend due to illness

Board Committees

The board is able to establish committees to assist with the performance of its general functions. There are currently two committees administered by the board:

- Audit and Risk Committee
- Investment Committee

Audit and Risk Committee

The role of the audit and risk committee is to provide independent assistance to the board and the Workers' Compensation (Dust Diseases) Board on the administration and operation of governance, risk management and control frameworks.

The committee provides an integral role in supporting the board to fulfil its corporate governance and oversight responsibilities, and to make decisions in relation to areas such as financial reporting, internal control and associated risk management systems, and internal and external audit functions.

The members of the committee are listed in the table below:

Audit and Risk Committee Members	Date of Appointment	Date of Term End
Chairperson		
Raymond Whitten	31 October 2012	30 September 2016
Experienced Representatives		
Elizabeth Carr	31 October 2012	30 September 2016
Mark Lennon	31 October 2012	30 September 2016
Ray Petty*	31 October 2012	30 September 2016
Chief Executive Officer (invited)		
Julie Newman**	31 October 2012	30 September 2016

* Ray Petty is the representative for DDB.

** Julie Newman attended as CEO

Audit and risk committee attendance

In 2012–2013, the CASD audit and risk committee was replaced by the SRWSD audit and risk committee following the enactment of the *Safety, Return to Work and Support Board Act 2012*, which commenced on Wednesday, 1 August 2012.

CASD Audit and Risk Committee	Number eligible to attend	Number attended
Doug Wright (Chair)	1	1
Carolyn Walsh (deputy Chair)	1	1
Robert Ingui	1	1
Cass O'Connor	1	1
Ray Petty	1	1
Julie Newman*	1	1

* Julie Newman attended as Chief Executive, CASD. The Chief Executive was a standing invitee of the CASD Audit and Risk Committee.

SRWSD Audit and Risk Committee	Number eligible to attend	Number attended
Raymond Whitten (Chair)	4	4
Elizabeth Carr	4	4
Mark Lennon	4	3
Ray Petty	4	3
Julie Newman*	4	4

* Julie Newman attended as Chief Executive Officer, SRWSD. The Chief Executive Officer is a standing invitee of the SRWSD Audit and Risk Committee.

Investment committee

The role of the investment committee is to determine the policies, practices and strategies for investments of the relevant SRWSD funds. This includes monitoring the investment performance of the funds and reviewing investment compliance.

The investment committee provides an integral role in supporting the board to fulfil its investment responsibilities and to make decisions in relation to investment policies, investment objectives, strategic asset allocations and the risk profiles of the funds. The members of the committee are listed in the table below:

Investment Committee Members	Date of Appointment	Date of Term End
Chairperson		
Peeyush Gupta	31 October 2012	31 July 2015
Members		
Gavin Bell	31 October 2012	30 September 2016
Michael Carapiet	31 October 2012	30 September 2016
Raymond Whitten	31 October 2012	30 September 2016
Chief Executive Officer (invited)		
Julie Newman	31 October 2012	30 September 2016

Investment Committee	Number eligible to attend	Number attended
Peeyush Gupta	10	10
Michael Carapiet	10	10
Gavin Bell	10	7
Raymond Whitten	10	9
Julie Newman	10	10

Abolished entities

Following the commencement of the *Safety, Return to Work and Support Act 2012*, the Lifetime Care and Support Advisory Council was abolished on 1 August 2012. The Council did not meet in the 2012-13 financial year.

SRWSD executive on 30 June 2013

The SRWSD executive team has 10 members, comprised of seven general managers across the four authorities, a chief financial officer, chief human resources officer, and director of legal services. This team is responsible for the management of the day to day operational activities of the organisation, including the implementation of the SRWSD strategy and corporate plan.

The executive team leads, directs, coordinates and controls SRWSD operations and performance, and makes recommendations on matters of strategic direction and policy to the CEO.

The SRWS executive team consists of:

Chief Executive Officer of Safety, Return to Work and Support – Julie Newman, *PSM*, *BHSMgt*, *CPA*

General Manager, Lifetime Care and Support Authority of NSW – Don Ferguson

General Manager, Workers' Compensation (Dust Diseases) Board – Anita Anderson

General Manager, Workers Compensation Insurance Division – Geniere Aplin, *MBA (Exec)*, *LLB*

General Manager, Strategy and Performance Division – Carmel Donnelly, *BA (Hons)*, *MBA (Exec)*, *MPH*, *GAICD*

General Manager, Work Health and Safety Division – John Watson, *PSM*, *Assoc Dip OHS*, *HFSIA.NSW*

A/Chief Financial Officer, Finance and Services Division – Megan Hancock, *CA*

General Manager, Investment Division – Steve McKenna

General Manager, Motor Accidents Authority of NSW – Andrew Nicholls, *BA(Hons)*, *MMgt*, *EMPA*

Chief Human Resources Officer – Greg Barnier, *Dip Man*, *Ass Dip Bus (B&F)*, *Dip HRM*, *Dip FS(FP)*

A/Director Legal Services – Catherine Morgan, *BA Hons LLM*

Affordability, commerciality and solvency

Scheme Overview

The LTCS Scheme (Scheme) provides treatment, rehabilitation and attendant care services to people severely injured in motor accidents in NSW regardless of who was at fault in the accident.

The Scheme began for children under 16 on 1 October 2006 and was extended to include adults from 1 October 2007. People eligible to participate in the Scheme include those with a spinal cord injury, moderate to severe brain injury, multiple amputations, severe burns or blindness as a result of a motor accident.

As of 30 June 2013, the LTCS Authority had accepted 965 people into the Scheme. Of these, 27 have died and 142 have left the Scheme, leaving 796 participants in the Scheme. There are now 438 lifetime participants in the Scheme which is an increase of 134 from last year. Children (15 and under) make up approximately 10.5 per cent of the current participants. Seventy-one per cent of all participants are male, and 63 per cent of children are male.

Participant's role in accident

Children

Children are most commonly injured as pedestrians.

Role in accident	Total	Percentage
Pedestrian	40	47.6%
Passenger	35	41.7%
Cyclist	3	3.6%
Driver	2	2.4%
Motorcycle rider	2	2.4%
Other	2	2.4%
Total	84	100.0%

Adult

Over one third of adults in the Scheme were drivers in vehicles at the time of the accident

Role in accident	Total	Percentage
Pedestrian	142	19.9%
Passenger	124	17.4%
Cyclist	29	4.1%
Driver	247	34.7%
Motorcycle rider	161	22.6%
Pillion passenger	6	<1%
Other	3	<1%
Total	712	100.0%

Scheme participant injury type

Children

Over 90 per cent suffered traumatic brain injury from the accident

Type of Injury	Total	Percentage
Traumatic brain Injury	78	93%
Spinal cord injury	6	7%
Total	84	100%

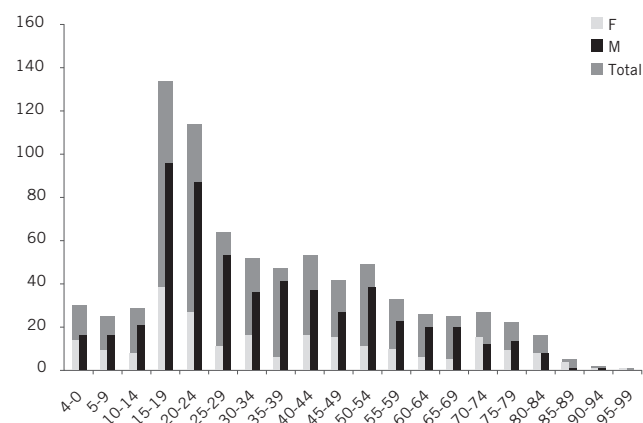
Adult

Over 70 per cent of adults suffered traumatic brain injury from the accident.

Type of Injury	Total	Percentage
Traumatic brain injury	523	73.5%
Spinal cord injury	173	24.3%
Amputations	11	1.5%
Burns	4	<1%
Vision loss	1	<1%
Total	712	100%

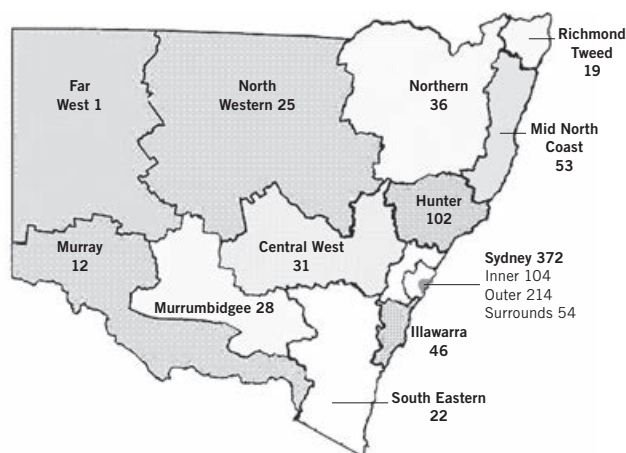
Age of Scheme participants

The age group with the strongest representation is 15–19 years which includes 17 per cent of all participants in the scheme. This is followed by the age group of 20–24 years with over 14 per cent of participants.



Participants Residential Region

Number of participants by region (excluding interstate and overseas) as at 30 June 2013



Levy Rate

The LTCS Authority has maintained the pre-existing rate at which green slip premiums are levied during 2012-13.

However, during the reporting year the MAA and LTCSA conducted a review of the MCIS levy which led to an overall average levy reduction of 2.0 per cent for all vehicle classes. The MAA levy increased from 8% to 9.5%, to incorporate an increase in the amount paid to the Department of Health for public hospital and ambulance services, reflecting a new hospital costing approach. This was offset by a decrease to the Lifetime Care and Support levy following a re-evaluation of their liabilities. The new levy rates came into effect from 1 July 2013.

Sound investment policy

The Lifetime Care and Support Authority Fund (the Fund) is invested in a diversified portfolio of assets managed by NSW Treasury Corporation (TCorp). The Fund investments are allocated among domestic and international equities (including emerging markets), property, high-quality bonds and cash. The portfolio achieved a strong overall return of 13.3 per cent for the year, driven by a rebound in equities markets as the global economic outlook stabilised. Although the allocation to bonds experienced a small negative return in 2012-13, this was offset by the gains generated by equities, property and cash holdings.

Review of investment policy and strategic asset allocation

The SRWS Board is responsible for setting the strategic asset allocation of the Fund and reviewing its investment performance. The Board's Investment Committee receives regular advice from the SRWSD Investment Division and Mercer Investment Consulting in relation to these matters. The strategic asset allocation of the Fund was formally reviewed and confirmed during the year. The Fund continues to be invested prudently, employing a diversified approach and a long term investment horizon.

Strategic Asset Allocation

The Strategic Asset Allocation that has been approved by the Safety, Return to Work & Support Board is as follows:

	SAA	Actual
Australian Equities	22.5%	22.4%
International Equities	18.0%	20.5%
International Equities – Emerging Markets	4.5%	4.9%
Australian Unlisted Property	10.00%	8.2%
Australian Fixed Interest	10.0%	9.6%
Australian Inflation-linked Bonds	25.0%	23.2%
Cash	10.0%	11.2%
TOTAL FUND	100%	100%

Diversified Growth Assets	55.0%	56.0%
Defensive Assets	45.0%	44.0%
TOTAL FUND	100%	100%

2012–13 Returns

Performance	1 Year (%)	3 Year (% p.a.)	5 Year (% p.a.)
Fund	13.33%	8.71%	6.88%
Benchmark**	12.02%	8.90%	6.69%
Excess	1.31%	-0.19%	0.19%

** Benchmark is a composite benchmark based on the Fund's strategic asset allocation.

Governance Arrangements

With the introduction of the Safety, Return to Work & Support Act 2012 a new governance structure was introduced for the Lifetime Care & Support Fund (the Fund). In August 2012 the Safety, Return to Work & Support Board (the Board) was established. The Board is responsible for setting the investment strategy for the Fund and reporting to the Minister on the Fund's performance.

The Board has established an Investment Committee to assist in discharging its functions. The Investment Committee reviews the investment strategy for the funds and makes recommendations to the Board as appropriate. The Investment Division and the Investment Committee are continuously assessing ways to reduce risk, improve the efficiency and solvency of the Fund and ensure that the Scheme can meet its future claims.

Since its inception, the Investment Committee has been developing its foundation governance documents including its Investment Beliefs Statement and the Investment Policy Statement.

Investment Operations and Administration

Collaboration

In August 2012, the Department of Finance & Services and NSW Treasury established a working group to review the administration of investments across NSW government. The Investment Division has worked closely with the working group and other government entities to assess the scope for cost savings and efficiencies in the investments, administration and operations areas.

Custody arrangements

Following the introduction of the Safety, Return to Work & Support Act 2012, the new governance structure and the oversight of other Statutory Funds, the Investment Division sought and has been granted an extension and expansion of the existing Custody & Related Services Agreement with State Street Bank and Trust. The renegotiated agreement includes an extension of up to two years and covers the Fund. This will allow the investment division to apply the same robust risk and control framework to the Fund and provide independent valuations and reporting. The Fund will be transitioned into custody in the first quarter of 2013–2014 financial year.

Invoice processing improvements

The LTCS Authority currently manages all invoice processing and payments using a paper-based methodology. It plans to move to electronic-based invoices and workflow within Navigator, a case management system.

An assessment of vendors and the technology they offer was conducted early in 2012. The Information Scanning and Integration Solution (ISIS) Project was executed as a pilot to demonstrate if the new technology would be suitable and capable of delivering the necessary functionality.

Analysis of the ISIS Project results showed that efficiencies would be delivered across many of the current processes with the adoption of this technology. The greatest benefits would be the elimination of the majority of paper invoices and manual handling, reduced data entry, and integration with Navigator to initiate invoice workflows.

The project is on track to deliver the invoice digitisation in the first half of 2014.

Business process review

The LTCS Authority completed an internal business process review in early 2013. The review recommended changes to drive improved business efficiencies and service delivery practices to meet the expected growth in the number of scheme participants.

The review has been a key input to planning and improvement activity across the LTCS Authority in a wide range of areas including processes, systems, stakeholder engagement, governance and quality assurance.

Waste reduction and purchasing

The Authority undertakes a range of initiatives in conjunction with building management to reduce its carbon footprint including:

- smart lighting at its George Street office
- recycled content through its printer fleet
- minimal motor vehicle fleet
- office paper waste recycling.
- fifty per cent green recycle copy paper
- ring binders constructed from 100 per cent recycled board
- taps fitted with water control heads.
- organic waste bins

Safety, recovery and support

In-Voc Program

The LTCS Authority funded a pilot of the In-Voc Program in the three NSW spinal cord injury (SCI) units for a two-year period up until 31 May 2013. The program is an early intervention, return to work program based within the three SCI units. It is a partnership between the LTCS Authority, CRS Australia and the spinal units at Royal North Shore Hospital, Prince of Wales Hospital and Royal Rehabilitation Centre Sydney. The program offers individualised access to vocational counselling, solutions and support to help patients focus on returning to their pre-injury employer or exploring new career paths long before they leave hospital. Two hundred and seven (207) in-patients participated in the pilot program, and 91 participated in an evaluation.

In April 2013, the LTCS Authority approved funding of the program for a further 18 months, from June 2013 until 30th November 2014.

The Rehabilitation Studies Unit (RSU) of Sydney University is evaluating the program and has completed a preliminary report that has positive findings for program participants. The report indicates that 47.8 per cent of participants had returned to work 12 months post-injury, and an additional 13 per cent were engaged in study 12 months post injury. This is a much higher return to work rate than the predicted international rate for people 12 months after an SCI. Before the commencement of the program, the return to work rate of people in the Scheme with an SCI was 20.1 per cent.

TBI Vocational Participation Project update

In early 2013, the LTCS Authority released the completed report of the TBI Vocational participation project. This project was an extensive investigation of vocational programs and return to work outcomes for people with traumatic brain injury (TBI) in NSW, and was conducted by NSW Agency for Clinical Innovation (Brain Injury Rehabilitation Directorate) (BIRD). The project commenced in October 2011 and is the largest Australian study of vocational participation for people with a TBI, and one of the largest ever international studies. The report highlights the complexity of return to work for people after TBI. The key findings from the project are:

- There is a lack of existing return to work pathways after severe TBI.
- The return to work rates for those returning to a pre-injury employer are very high, compared to return to work rates with different employers.
- There is a high rate of dropout from work for people with a TBI 12 months after they commenced work.
- There has been a recent general deskilling and lack of education among return to work providers about the issues TBI sufferers face when planning their return to work.

The LTCS Authority is now working with the BIRD to implement strategies from the recommendations of the report.

Customer service

Case management in the Lifetime Care and Support Scheme

The Approved Case Manager Program is now a consolidated part of provider management for the Scheme. Outcomes from the first 12 months of the program have been positive, as outlined below:

- The 2012 participant satisfaction survey found that 91 per cent of participants surveyed were satisfied with their case management service (up from 83 per cent in 2011).
- The number of case managers known to the Scheme across regional NSW has doubled since the introduction of the program. Growth has been greatest in the private sector.
- The LTCS Authority now has a data base of 233 approved case managers, 120 of whom are 'new' and provide services under the guidance of a mentor.
- The Case Manager Finder has a public listing of 95 businesses, which provide case management services to our participants across NSW.

The program's focus throughout 2012–13 has been the streamlining of management procedures, identifying learning and development strategies, and funding and managing a range of projects to enhance the quality of case management.

The workshop, 'Case management in the LTCS Scheme', has been well attended and well received. The LTCS Authority now produces a quarterly newsletter, *Momentum*, which shares data, resource information and service development up-dates with case managers.

With 20 per cent of participants now living without a regular case management service, the LTCS Authority is focusing on strategies to ensure these participants do not experience reduced access to reasonable and necessary services. A major focus for 2013–14 is to encourage participant autonomy in choosing and controlling their treatment, rehabilitation and care services. Current projects include exploring best practice in community living, developing a taxonomy of case management roles and models, and developing a common case management approach and language among funders and service providers.

Customer Service Charter

The SRWSD knows that our customers value good customer service. Our aim is to provide customers with the best service we can and we value and encourage customer feedback.

All SRWSD agencies are committed to quality customer service, working in partnership with the NSW community and to providing customers with responsive, quality services.

What you can expect from us:

- We will identify ourselves when dealing with you.
- We will listen to you and be responsive.
- We will treat you fairly, courteously and consistently.
- Our information and advice will be:
 - accessible
 - accurate
 - consistent
 - timely.

- We will provide open, flexible communication options that take into account our diverse customer groups.
- We will respect your privacy and ensure that personal data remain confidential.
- Our actions will be completed within an agreed timeframe.
- We will follow through on commitments we make
- Our services are generally free of charge and, where costs are involved, we will inform you in advance.
- We will apologise when we get it wrong.
- We will value and encourage your feedback.
- We will have a policy and procedure for managing complaints and feedback, and it will be accessible to you.
- We will avoid any conduct that is unlawful or discriminatory.
- In accordance with legislative provision and NSW policies, we will take all necessary steps to provide information and services that are accessible.
- We will use feedback to continuously review and improve our services.

During the reporting year the LTCS Authority received 34 complaints about the operation of the Scheme and provision of services. All complaints were investigated and resolved.

Customer Feedback

Complaint type	Number
Service providers	6
LTCS coordinator	5
Communication with the LTCS Authority	3
Application to the Scheme	2
Requests and approval of services	16
Other/Complaint not defined	2
Total	34

The LTCS Authority welcomes suggestions and complaints by phone, in person, by mail or email. If you have any suggestions on how the services described here can be improved or if you experience any difficulties, please contact the LTCS Authority at:

Level 24
580 George Street
Sydney NSW 2000

Phone: 1300 738 586

Fax: 1300 738 583

E-mail: enquiries@lifetimedcare.nsw.gov.au

Capabilities

SRWSD Organisation Capability

During the 2012–13 year, a significant number of actions and initiatives aligned with the GROWing Our Culture Framework (GROW) launched in 2011 were undertaken. The GROW framework is designed to support sustainable cultural change and improved capability across SRWSD through the creation of a constructive, empowered, productive and safe workplace. GROW includes 7 key focus areas of Wellness, Safety, Achievement, Capability, Leadership, Customer Experience and Innovation.

The following is a summary of the major GROW initiatives and actions implemented to achieve increased organisational capability:

- A significant realignment program commenced in early 2012 and continued throughout 2012–13. This major organisational review of capabilities, roles and structure included a number of new appointments to key leadership roles, including the role of Chief Executive and a number of General Managers and senior executive positions.
- A focus on values and ethics commencing with the formal adoption of the Public Sector Values of Integrity, Trust, Service and Accountability as the SRWSD Values and development and issue of a revised SRWSD Code of Conduct and Ethics Policy.
- Development of a comprehensive Leadership Strategy designed to build both leadership and management capability. The Leadership Strategy was launched through a series of Leadership Summits held throughout April and May. The summits were attended by people leaders from across the organisation and provided an opportunity for people leaders to:
 - share in the overall vision;
 - learn about key management practices and culture;
 - build relationships and collaborate;
 - share inspiring leadership experiences with each other.
- A focus on developing a high performance culture through goal identification and achievement, supported by authentic conversations. Information sessions on performance management were held across the organisation with clear expectations set that managers are required to address poor performance early and are to have regular performance discussions with their employees. The importance of ensuring employees have role clarity, clear objectives, comfort with participating in authentic performance discussions and an understanding of how progress and performance is measured were highlighted as vital components towards enabling a constructive and productive workplace.
- Commencement of the SRWSD Mandatory Training Program, with modules on “Maintaining a Harassment Free Office” and “Drug and Alcohol Awareness” released to employees in December 2012 and modules on the “SRWSD Code of Conduct and Ethics” and “Public Interest Disclosures and Reporting Corrupt Conduct” released in May 2013.
- Continued enhancement of the rigour and transparency of recruitment and selection processes including implementation of behavioural interviewing and the introduction of pre-screening questions.
- The inaugural SRWSD Annual Employee Awards Ceremony, providing an opportunity to acknowledge and celebrate the excellent work performed by employees from across the organisation, was held in May.
- A move to actively encouraging and enabling early intervention and support for SRWSD employees who have concerns in the workplace with working relationships and personal issues.
- Implementation of a tiered Service and Advice model within People and Culture including a clearly understood approach to case management to support people managers and employees who are managing workplace issues.

Workforce diversity and inclusion

SRWSD is committed to building a workplace culture which values and understands the benefits of a diverse workforce, reflective of the wider community.

In 2012–13, a number of initiatives and actions were implemented to support this commitment, including the introduction of mandatory training for all staff on maintaining a harassment free work environment, planning for the development of a ‘diversity and inclusion’ intranet page, and preparation for the launch of a SRWSD diversity council/employee network. A diversity events calendar was also developed to plan and promote key diversity events, such as Harmony Day, NAIDOC Week, International Women’s Day and International Day for People with a Disability.

A number of initiatives aimed at recognising, valuing and supporting employees from diverse backgrounds, identified EEO groups and groups of interest identified through workforce data analysis (e.g. young workers) or through current focus (e.g. carers) were implemented.

Employees with a disability

- SRWSD is a gold-level partner with the Australian Network on Disability (AND), which will enhance our capacity to attract and retain people with disabilities and become a disability-confident organisation.
- Adjusted position descriptions, with consideration to individual reasonable adjustment requirements, to enable the permanent appointment of a workers with a disability. Workers are supported with additional training to aid career enhancement.
- Development of a ‘personal emergency evacuation plan’ (PEEP) template for roll out across SRWSD in late 2013. A PEEP is an individualised emergency evacuation plan designed for someone with a disability or injury, who may need assistance during an emergency. These plans are being coordinated between employees with a disability and fire wardens to ensure emergency coordinators are aware of individual employee needs should an evacuation be required.

Indigenous employees

- Sponsored an indigenous student through the University of Newcastle's IBIS Scholarship Program, which provides work experience during two, 10-week industry placements within SRWSD.

Employees from a multicultural background

Implemented actions from the SRWSD multicultural plan, including:

- putting a statement in all SRWSD job advertisements encouraging applicants from diverse cultural backgrounds
- placing multicultural awareness information in induction packs and relevant leadership programs.

Women

- Female employees were nominated to attend the International Women's Day celebrations.
- Sponsored six women from across the business to attend the Australian Women In Leadership Conference, which provided an opportunity to network with other women from across the private and public sector and to hear from a number of talented and respected leaders.
- Sponsored three women in the Drive Your Career Program, which helps participants plan and develop strategies for their career, including how to seek opportunities for greater responsibility and maintaining work/life balance.

Young workers

- Expanded the SRWSD Scholarship Scheme to include two more scholarships with the University of NSW and another two with the University of Newcastle, bringing the total number of scholarships for young emerging professionals to seven. The program includes work experience placements in business areas aligned to the students' area of study.
- Sponsored three young employees from across SRWSD to attend the 2013 NSW Public Sector Young Leaders Conference in May.

Employees with carer responsibilities

- Development of an information pack for Managers to raise awareness of issues facing employees with carer responsibilities, as defined within the *NSW Carers (Recognition) Act 2010*. Information sessions for Managers will be rolled out across SRWSD later in 2013.

Work Health Safety and Employee Wellbeing

There were no claims for workers compensation submitted to Lifetime Care and Support Authority in the 2012–13 reporting year compared with 4 claims in the previous year.

The Authority continued to transition consultation arrangements consistent with the Work Health Safety legislation with the formation of workgroups and election of Health and Safety Representatives. LTCSA were also represented in the joint Safety Return to Work and Support Division (SRWSD) Health and Safety Committee. The Authority continues to participate in policy development and strategies lead by SRWSD to improve safety and injury management performance. An early intervention approach to work health safety and injury management has resulted in exemplar claims performance.

The LTCS Authority have continued to focus on employee Wellbeing by participating in the SRWSDs GROW Safety and Wellbeing initiatives.

Human resource statistics

Staff Numbers and Gradings

LTCS Authority

	2012 –2013	2011 –2012	2010 –2011	2009 –2010
Administration & Clerical	73	68	57	47
Cadets			2	
Senior Management (senior executive service)	2	1	2	2
Senior Officers	1			
TOTAL	76	69	61	49

Note: The HR Statistics quoted for 2012–13 are headcount figures as at 20 June 2013 (being the census date for the PSC Annual Workforce profile data-collection)

Goal Training Project

In 2012–13, the LTCS Authority, the Motor Accidents Authority and the WorkCover Authority of NSW jointly funded the NSW Agency for Clinical Innovation (Brain Injury Rehabilitation Directorate) to run a series of goal-training workshops. The workshops were attended by nearly 250 public and private clinicians and insurer/funder representatives who work in injury management across NSW. The aim of the training was to promote a collaborative, client-centred, goal-based approach to rehabilitation; to improve skills in goal writing; and to improve consistency across the three schemes in goal setting.

Feedback was positive and providers have been enthusiastic to implement this approach across the three schemes. The LTCS Authority will now explore how to implement this approach on a wider basis, and provide further training opportunities to staff and service providers. This may also include changes to paperwork and processes for documenting and reporting on participant's goals and their progress towards achieving these goals, based on services funded by the LTCS Authority.

Service provider training

The LTCS Authority provides a large number of training workshops for service providers across NSW, ensuring that our providers are able to provide quality services to meet participant needs. Many of these workshops were run by LTCS Authority staff, although external presenters were engaged where specialist knowledge was required, for example Functional Independence Measure (FIM) and Functional Independence Measure for Children (WeeFIM) workshops were run by the Australian Rehabilitation Outcomes Centre and the Care and Needs Scale (CANS) workshops were run by the Rehabilitation Studies Unit, at the University of Sydney.

The program included training workshops such as 'Introduction to the LTCS Scheme' (five workshops run for approximately 100 service providers), 'FIM/WeeFIM' (four workshops run for approximately 75 service providers), and 'CANS' (three workshops run for approximately 40 service providers).

Following the introduction of a new process to assess a participant's vocational options, seven 'Work Options Plan' workshops were run across NSW for around 100 service providers. A change in legislation and requirements for assessing a participant's injury-related care needs necessitated the launch of 'Assessing Care Needs in the Scheme' workshops – 13 workshops were conducted for nearly 200 service providers.

In 2012, the LTCS Authority also launched the Approved Case Manager Initiative which resulted in 115 new case managers being approved to work with Scheme participants, and the development of a 'Case Management in the Scheme' workshop, which attracted 75 new case managers to three workshops.

Staff capabilities

In addition to programs focused on enhancing skills and capability, the key focus for the last 12 months was on career management and wellbeing to support staff in SRWSD.

Multicultural policies and services program

The LTCS Authority recognises the NSW principles of diversity and the need to provide equitable service delivery to all people across NSW. To achieve this, the Authority has continued with a number of initiatives during the reporting year including:

- providing information about the LTCS Authority's activities to the ethnic media
- utilising interpreters and translators language services where required to assist in assessments with participants
- producing and making available appropriate publications in major community languages
- providing access to the participant survey to participants in their identified preferred language and where required with the use of telephone interpreters.

Action Plan for Women

The LTCS Authority continues to have a relatively high representation of women across all occupational groups and grades. Our culture and work practices provide a supportive culture for all staff.

As part of the Safety, Return to Work and Support Division, staff now have access to a wide range of programs and access to information to enhance their career development opportunities.

Disability Action Plan

The Disability Action Plan for 2009–2014 has been developed for the LTCS Authority. The Plan outlines a commitment to ensuring that people with a disability have equitable access to government services, facilities and jobs through the delivery of enhanced services that promote fairness and opportunities.

The Plan identifies seven outcome areas targeting universal, adapted and specialist services. The following outcomes have been achieved as at 30 June 2013:

- Publications are produced in clear, simple language and are readily available to all participants.
- The Annual Participant Survey has been conducted and is made available to all people including those with disabilities, in their identified preferred language.
- Planning has continued for housing projects on the NSW mid north coast and Western Sydney.

Equal Employment Opportunity

The 2007–2010 Equal Employment Opportunity (EEO) plan identified key priorities. Progress has been achieved in the following areas:

- Disability Action Plan – new office accommodation compliance and ongoing support for staff with disabilities are two areas actioned under the Plan
- Internal training completed by all staff to prevent Bullying and Harassment

Trends in the Representation of EEO Groups				
EEO Group	Benchmark/Target	2011	2012	2013
Women	50%	82%	84.1%	81.6%
Aboriginal People and Torres Strait Islanders	2.6%	0.0%	0.0%	0.0%
People whose First Language Spoken as a Child was not English	19.0%	12.8%	12.8%	13%
People with a Disability	N/A	19.2%	23.5%	13.6%
People with a Disability Requiring Work-Related Adjustment	1.5%	12.0%	17.1%	13.6%

Trends in the Distribution of EEO Groups				
EEO Group	Benchmark/Target	2011	2012	2013
Women	100	N/A	N/A	N/A
Aboriginal People and Torres Strait Islanders	100	N/A	N/A	N/A
People whose First Language Spoken as a Child was not English	100	N/A	N/A	N/A
People with a Disability	100	N/A	N/A	N/A
People with a Disability Requiring Work-Related Adjustment	100	N/A	N/A	N/A

Note 1: A Distribution Index of 100 indicates that the centre of the distribution of the EEO group across salary levels is equivalent to that of other staff. Values less than 100 mean that the EEO group tends to be more concentrated at lower salary levels than is the case for other staff. The more pronounced this tendency is, the lower the index will be. In some cases the index may be more than 100, indicating that the EEO group is less concentrated at lower salary levels.

Note 2: The Distribution Index is not calculated where EEO group or non-EEO group numbers are less than 20.

Internal audit and risk management statement

Internal Audit and Risk Management Statement for the 2012-2013 Financial Year for the Lifetime Care and Support Authority

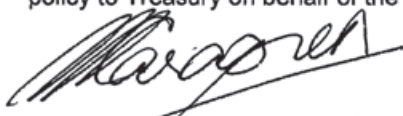
I, Michael Carapiet, Chair of the Safety, Return to Work and Support Board, am of the opinion that the Lifetime Care and Support Authority has internal audit and risk management processes in operation that are, in all material respects, compliant with the core requirements set out in Treasury Circular NSW TC 09/08 *Internal Audit and Risk Management Policy*.

I, Michael Carapiet, Chair of the Safety, Return to Work and Support Board, am of the opinion that the Safety, Return to Work and Support Division Audit and Risk Committee for the Lifetime Care and Support Authority is constituted and operates in accordance with the independence and governance requirements of Treasury Circular NSW TC 09/08. The Chair and Members of the Audit and Risk Committee are:

- Raymond Whitten, independent Chair (Term: 31 October 2012 - 30 September 2016)
- Raymond Petty, independent Member (Term: 31 October 2012 - 30 September 2015)
- Elizabeth Carr, independent Member (Term: 31 October 2012 - 30 September 2016)
- Mark Lennon, independent Member (Term: 31 October 2012 - 30 September 2016)

These processes provide a level of assurance that enables the senior management of the Lifetime Care and Support Authority to understand, manage, and satisfactorily control risk exposures.

As required by the policy, I have submitted an Attestation Statement outlining compliance with the policy to Treasury on behalf of the Treasurer.



Michael Carapiet
Chair, Safety, Return to Work and Support Board

Dated this 29th day of July 2013

Contact Officer: Don Ferguson, General Manager
Lifetime Care and Support Authority
Level 24, 580 George Street, Sydney NSW 2000
Telephone: (02) 1300 738 586

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Statement by members of the Board

LIFETIME CARE AND SUPPORT AUTHORITY OF NSW FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2013

Statement by Chief Executive Officer and Chairman


Pursuant to Section 41C of the *Public Finance and Audit Act 1983* I state that in my opinion:

1. the accompanying financial statements exhibit a true and fair view of the financial position of the Lifetime Care and Support Authority of NSW as at 30 June 2013 and transactions for the year then ended; and
2. these statements have been prepared in accordance with the provisions of the *Public Finance and Audit Act 1983*, the Public Finance and Audit Regulation 2010, Australian Accounting Standards and the Treasurer's Directions.

Further, I am not aware of any circumstances which would render any particulars included in the financial statements to be misleading or inaccurate.



Michael Carapiet
Chairman
Safety, Return to Work and Support
Board
17 September 2013



Julie Newman PSM
Chief Executive Officer
Safety, Return to Work and Support

17 September 2013

Independent Auditor's Report



INDEPENDENT AUDITOR'S REPORT

Lifetime Care and Support Authority of New South Wales

To Members of the New South Wales Parliament

I have audited the accompanying financial statements of Lifetime Care and Support Authority of New South Wales (the Authority), which comprise the statement of financial position as at 30 June 2013, the statement of comprehensive income, statement of changes in equity and statement of cash flows, for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information.

Opinion

In my opinion, the financial statements:

- give a true and fair view of the financial position of the Authority as at 30 June 2013, and of its financial performance and its cash flows for the year then ended in accordance with Australian Accounting Standards
- are in accordance with section 41B of the *Public Finance and Audit Act 1983* (the PF&A Act) and the Public Finance and Audit Regulation 2010.

My opinion should be read in conjunction with the rest of this report.

Emphasis of matter paragraph

I draw attention to the provision for participants' care and support services disclosed in Note 14. The note describes the significant uncertainty associated with the estimate of the provision of \$2.1 billion and the related expense item of \$176.2 million because of the long term nature of the provision and limited participants' experience to date. This uncertainty will remain until sufficient participants' experience is available. My opinion is not modified in respect of this matter.

The Board's Responsibility for the Financial Statements

The members of the Board are responsible for the preparation of the financial statements that give a true and fair view in accordance with Australian Accounting Standards and the PF&A Act, and for such internal control as the members of the Board determines is necessary to enable the preparation of financial statements that give a true and fair view and that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

My responsibility is to express an opinion on the financial statements based on my audit. I conducted my audit in accordance with Australian Auditing Standards. Those Standards require that I comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2013

Lifetime Care and Support Authority of NSW

Statement of comprehensive income for the year ended 30 June 2013

		Actual 2013	Budget 2013	Actual 2012
	Notes	\$ '000	\$ '000	\$ '000
Expenses excluding losses				
Operating expenses				
Personnel services	2(a)	6,061	10,448	8,179
Other operating expenses	2(b)	7,180	6,572	6,943
Depreciation and amortisation	2(c)	1,651	2,971	1,296
Grants and subsidies	2(d)	1,773	2,578	12,042
Finance costs	2(e)	108,076	90,000	83,538
Other expenses	2(f)	242,324	443,270	312,441
Total expenses excluding losses		367,065	555,839	424,439
Revenue				
Retained taxes, fees and fines	3(a)	470,265	436,586	428,961
Investment revenue	3(b)	279,310	151,200	111,459
Share of the profit or loss of associates	3(c)	77	-	1,736
Other revenue	3(d)	69	1,000	50
Total Revenue		749,721	588,786	542,206
Gain/(Loss) on disposal	4	(43)	-	13
Other gains/(losses)	5	(5,195)	-	-
Net result		377,418	32,947	117,780
Other comprehensive income		-	-	-
Total comprehensive income		377,418	32,947	117,780

The accompanying notes form part of these financial statements.

FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2013

Lifetime Care and Support Authority of NSW

Statement of financial position as at 30 June 2013

		Actual 2013	Budget 2013	Actual 2012
	Notes	\$ '000	\$ '000	\$ '000
Assets				
Current Assets				
Cash and cash equivalents	6	297,040	430,709	283,210
Receivables	7	49,144	32,765	50,834
Total Current Assets		346,184	463,474	334,044
Non-Current Assets				
Receivables	7	501	-	501
Financial assets at fair value	8	2,324,322	2,000,500	1,665,507
Property, plant and equipment	9			
Land and buildings		6,655	27,727	12,029
Plant and equipment		1,358	3,590	1,460
Total property, plant and equipment		8,013	31,317	13,489
Intangible assets	10	1,536	2,819	2,058
Investments accounted for using the Equity Method	12 & 20	1,813	-	1,736
Total Non-Current Assets		2,336,185	2,034,636	1,683,291
Total Assets		2,682,369	2,498,110	2,017,335
Liabilities				
Current Liabilities				
Payables	13	12,606	3,120	7,994
Provisions	14	93,757	64,530	80,681
Total Current Liabilities		106,363	67,650	88,675
Non-Current Liabilities				
Provisions	14	1,976,171	2,285,629	1,706,243
Total Non-current Liabilities		1,976,171	2,285,629	1,706,243
Total Liabilities		2,082,534	2,353,279	1,794,918
Net Assets		599,835	144,831	222,417
Equity				
Accumulated funds		599,835	144,831	222,417
Total Equity		599,835	144,831	222,417

The accompanying notes form part of these financial statements.

FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2013

Lifetime Care and Support Authority of NSW

Statement of changes in equity for the year ended 30 June 2013

	Accumulated Funds	Total
	\$ '000	\$ '000
Balance at 1 July 2012	222,417	222,417
Net result for the year	377,418	377,418
Total other comprehensive income	-	-
Total comprehensive income for the year	377,418	377,418
Transactions with owners in their capacity as owners	-	-
Balance at 30 June 2013	599,835	599,835
Balance at 1 July 2011	104,637	104,637
Net result for the year	117,780	117,780
Total other comprehensive income	-	-
Total comprehensive income for the year	117,780	117,780
Transactions with owners in their capacity as owners	-	-
Balance at 30 June 2012	222,417	222,417

The accompanying notes form part of these financial statements.

FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2013

Lifetime Care and Support Authority of NSW

Statement of cash flows for the year ended 30 June 2013

		Actual 2013	Budget 2013	Actual 2012
	Notes	\$ '000	\$ '000	\$ '000
Cash flows from operating activities				
Payments				
Personnel services		(7,193)	(10,448)	(8,409)
Grants and subsidies		(1,773)	(2,578)	(12,042)
Other		(68,834)	(83,135)	(61,152)
Total Payments		(77,800)	(96,161)	(81,603)
Receipts				
Retained taxes, fees and fines		470,386	436,586	424,601
Interest received		73,188	143,050	183,539
Other		1,638	1,642	118
Total Receipts		545,212	581,278	608,258
Net cash flows from operating activities	18	467,412	485,117	526,655
Cash flows from investing activities				
Proceeds from sale of property, plant and equipment		33	-	394
Purchases of property, plant and equipment		(374)	(9,405)	(577)
Purchases of intangible assets		(548)	(2,000)	(294)
Purchases of investments		(452,693)	(454,802)	(644,540)
Net cash flows from investing activities		(453,582)	(466,207)	(645,017)
Net increase/(decrease) in cash		13,830	18,910	(118,362)
Opening cash and cash equivalents		283,210	411,799	401,572
Closing cash and cash equivalents	6	297,040	430,709	283,210

The accompanying notes form part of these financial statements.

FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2013

Lifetime Care and Support Authority of NSW

Notes to the financial statements

1. Summary of Significant Accounting Policies

a. Reporting entity

The Lifetime Care and Support Authority of NSW (the Authority) is a NSW government agency. The Authority is a not-for-profit entity (as profit is not its principal objective) and it has no cash generating units. The reporting entity is consolidated as part of the NSW Total State Sector Accounts.

The financial statements of the Authority for the year ended 30 June 2013 comprised the Authority and the Authority's interest in associate – Sargood Centre.

Under the *Safety Return to Work and Support Board Act 2012*, the SRWSD Board determines the Authority's general policies and strategic direction. Additionally it oversees the Authority's performance including ensuring that its activities are carried out properly/efficiently and provides advice to the Minister/CEO on the Authority. Additionally the Chief Executive Officer of the Safety Return to Work and Support Division is the Chief Executive Officer of Lifetime Care and Support Authority of NSW.

These financial statements for the year ended 30 June 2013 have been authorised for issued by the Chief Executive Officer on 17 September 2013.

b. Basis of preparation

The Authority's financial statements are general purpose financial statements which have been prepared in accordance with:

- applicable Australian Accounting Standards (which include Australian Accounting Interpretations)
- the requirements of the Public Finance and Audit Act 1983 and Regulation, and
- the Financial Reporting Directions published in the Financial Reporting Code for General Government Sector Entities or issued by the Treasurer.

Property, plant and equipment and financial assets at 'fair value through profit or loss' are measured at fair value. Other financial statement items are prepared in accordance with the historical cost convention.

Judgements, key assumptions and estimations management has made are disclosed in the relevant notes to the financial statements.

The key determinant in the final value attributed by the Valuer to LTCSA's land holding at Collaroy was the long term lease at less than market rates granted to the not for profit Sargood Centre to construct and operate a facility to rehabilitate seriously injured persons on this land.

All amounts are rounded to the nearest one thousand dollars and are expressed in Australian currency.

c. Statement of compliance

The financial statements and notes comply with Australian Accounting Standards, which include Australian Accounting Interpretations.

d. Insurance

The Authority's insurance activities are conducted through the NSW Treasury Managed Fund Scheme of self insurance for government entities. The expense (premium) is determined by the Fund Manager based on past claims experience.

e. Accounting for the Goods and Services Tax (GST)

Income, expenses and assets are recognised net of the amount of associated GST, except that:

- the amount of GST incurred by the Authority as a purchaser that is not recoverable from the Australian Taxation Office is recognised as part of the cost of acquisition of the asset or as part of an item of expense and
- receivables and payables are stated with the amount of GST included.

Cash flows are included in the Statement of cash flows on a gross basis. However the GST components of cash flows arising from investing and financing activities which are recoverable from, or payable to, the Australian Taxation Office are classified as operating cash flows.

f. Investment in Associate

An associate is an entity over which the Authority has significant influence but not control or joint control, generally accompanying voting rights between twenty and fifty per cent. Investment in associate is accounted for using the equity method of accounting, after initially being recognised at cost. The Authority's share of its associates' post acquisition profits or losses is recognised in profit or loss, and its share of post acquisition other comprehensive income is recognised in other comprehensive income.

When the Authority transacts with its associate, profits and losses resulting from the transactions with the associate are recognised in the Authority's financial statements only to the extent of interests in the associate that are not related to the Authority.

g. Income recognition

Income is measured at the fair value of the consideration or contribution received or receivable. Additional comments regarding the accounting policies for the recognition of income are discussed below.

i. CTP premium levy

The Authority's funds were generated from levies on Compulsory Third Party (CTP) insurance premiums collected by licensed insurers in accordance with notices issued in accordance with Section 50(5) of the *Motor Accidents (Lifetime Care and Support) Act 2006*. The levy rates are set according to vehicle class and region. CTP levy revenue is recognised when it falls due and receivable by the Authority.

The levies were used to meet operational expenses under the *Motor Accidents (Lifetime Care and Support) Act 2006*.

Funds are kept in accordance with the *Motor Accidents (Lifetime Care and Support) Act 2006* and the *Public Authorities (Financial Arrangements) Act 1987*.

FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2013

Lifetime Care and Support Authority of NSW

Notes to the financial statements

1. Summary of Significant Accounting Policies (continued)

g. Income recognition (continued)

ii. Investment revenue

Interest revenue is recognised using the effective interest method as set out in AASB 139 *Financial Instruments: Recognition and Measurement*.

iii. Rental revenue

Rental revenue is recognised in accordance with AASB 117 *Leases* on a straight line basis over the lease term.

iv. Other gains/(losses)

Gains represent other items that meet the definition of income and may, or may not, arise in the course of the ordinary activities of the Authority. Gains represent increases in economic benefits and as such are no different in nature from revenue. Gains include, for example, those arising on the disposal of non-current assets and unrealised gains/(losses) arising on the revaluation of marketable securities.

Losses are the opposite of gains which represent decreases in economic benefits and as such are no different in nature from expenses.

h. Assets

i. Acquisition of assets

The cost method of accounting is used for the initial recording of all acquisitions of assets controlled by the Authority. Cost is the amount of cash and cash equivalents paid or the fair value of the other consideration given to acquire the asset at the time of its acquisition, or where applicable, the amount attributed to that asset when initially recognised in accordance with the requirements of other Australian Accounting Standards.

Fair value is the amount for which an asset can be exchanged between knowledgeable, willing parties in an arm's length transaction.

ii. Capitalisation thresholds

The capitalisation threshold for property, plant and equipment is \$5,000 and above individually (or forming part of a network costing more than \$5,000) while that for intangible assets is \$100,000 and above.

iii. Revaluation of property, plant and equipment

Physical non-current assets are valued in accordance with the "Valuation of Physical Non-Current Assets at Fair Value" Policy and Guidelines Paper (TPP 07-1)(as amended by NSWTC 12/05 and NSWTC 10/07). This policy adopts fair value in accordance with AASB 116 *Property, Plant and Equipment*.

Property, plant and equipment is measured on an existing use basis, where there are no feasible alternative uses in the existing natural, legal, financial social-political environment. However, in the limited circumstances where there are feasible alternative uses, assets are valued at their highest and best use.

Fair value of property, plant and equipment is determined based on the best available market evidence, including current market selling prices for the same or similar assets. Where there is no available market evidence, the asset's fair value is measured at its market buying price, the best indicator of which is depreciated replacement cost.

The Authority revalues each class of property, plant and equipment at least every five years or with sufficient regularity to ensure that the carrying amount of each asset in the class does not differ materially from its fair value at reporting date. The last revaluation was completed on 30 April 2013 and was based on an independent assessment.

Non-specialised assets with short useful lives are measured at depreciated historical cost, as a surrogate for fair value.

When revaluing non-current assets by reference to current prices for assets newer than those being revalued (adjusted to reflect the present condition of the assets), the gross amount and the related accumulated depreciation are separately restated.

For other assets, any balances of accumulated depreciation at the revaluation date in respect of those assets are credited to the asset accounts to which they relate. The net asset accounts are then increased or decreased by the revaluation increments or decrements.

Revaluation increments are credited directly to the asset revaluation surplus, except that, to the extent that an increment reverses a revaluation decrement in respect of that class of asset previously recognised as an expense in the net result, the increment is recognised immediately as revenue in the net result.

Revaluation decrements are recognised immediately as expenses in the net result, except that, to the extent that a credit balance exists in the revaluation surplus in respect of the same class of assets, they are debited directly to the revaluation surplus.

As a not-for-profit entity, revaluation increments and decrements are offset against one another within a class of non-current assets, but not otherwise.

Where an asset that has previously been revalued is disposed of, any balance remaining in the revaluation surplus in respect of that asset is transferred to accumulated funds.

iv. Impairment of property, plant and equipment

As a not-for-profit entity with no cash generating units, the Authority is effectively exempted from AASB 136 *Impairment of Assets* and impairment testing. This is because AASB 136 modifies the recoverable amount test to the higher of fair value less costs to sell and depreciated replacement cost. This means that for an asset already measured at fair value, impairment can only arise if selling costs are material. Selling costs are regarded as immaterial.

FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2013

Lifetime Care and Support Authority of NSW

Notes to the financial statements

1. Summary of Significant Accounting Policies (continued)

h. Assets (continued)

v. Depreciation of property, plant and equipment

Depreciation is provided for on a diminishing balance basis for all depreciable assets purchased before 1 January 2010 so as to write-off the depreciable amount of each asset as it is consumed over its useful life to the Authority.

All material separately identifiable components of assets are depreciated over their shorter useful lives. The following depreciation rates were used:

Categories	On or after 1 January 2010	Before 1 January 2010
	%	%
Building premises	4	4
Furniture and fittings	20	20
Leasehold improvements	Shorter of 10 years or over lease term	
Motor vehicles	25	25
Office equipment	25	20

All assets purchased before 1 January 2010 will continue being depreciated using old rates and via diminishing-value method and all new assets purchased on or after 1 January 2010 will be depreciated using the new rates and via straight-line method.

vi. Restoration costs

The estimated cost of dismantling and removing an asset and restoring the office sites is included in the cost of an asset, to the extent it is recognised as a liability.

vii. Maintenance

Day-to-day servicing costs or maintenance are charged as expenses as incurred, except where they relate to the replacement of a part or component of an asset, in which case the costs are capitalised and depreciated.

viii. Leased assets

A distinction is made between finance leases which effectively transfer from the lessor to the lessee substantially all the risks and benefits incidental to ownership of the leased assets, and operating leases under which the lessor effectively retains all such risks and benefits.

Where a non-current asset is acquired by means of a finance lease, the asset is recognised at its fair value at the commencement of the lease term. The corresponding liability is established at the same amount. Lease payments are allocated between the principal component and the interest expense.

Operating lease payments are charged to the Statement of comprehensive income in the periods in which they are incurred.

ix. Intangible assets

The Authority recognises intangible assets only if it is probable that future economic benefits will flow to the Authority and the cost of the asset can be measured reliably. Intangible assets are measured initially at cost.

Intangible assets are software and recorded at cost less accumulated amortisation and impairments. Amortisation has not been charged against assets that are still at work-in-progress (WIP) status because they are not ready for utilisation.

The useful lives of intangible assets are assessed to be finite. No amortisation is charged on intangible assets until they are ready for use. The Authority charges amortisation on intangible assets using the straight-line method over a period of three years.

The Authority reviews its amortisation rate and method on an annual basis.

Intangible assets are subsequently measured at fair value only if there is an active market. As there is no active market for the Authority's intangible assets, the assets are carried at cost less any accumulated amortisation.

Intangible assets are tested for impairment where an indicator of impairment exists. If the recoverable amount is less than its carrying amount, the carrying amount is reduced to recoverable amount and the reduction is recognised as an impairment loss.

x. Receivables

Receivables comprise financial assets with fixed or determinable payments that are not quoted in an active market. These financial assets are recognised initially at fair value, usually based on the transaction cost or face value. Subsequent measurement is at amortised cost using the effective interest method, less an allowance for any impairment of receivables. Any changes are recognised in the net result for the year when impaired, derecognised or through the amortisation process.

The Authority maintains assets in the form of real property, mortgages over participant's assets, and accommodation bonds in favour of Scheme participants who require continual care.

Loans to participants represent amounts provided to Scheme participants for purchasing suitable properties and bond payment to nursing homes. These loans are to be repaid upon the earlier of the sale of the property, when the participant ceases to live continuously for six months in the property, ceases to be a participant in the Scheme, dies, or when the participant receives damages for additional accommodation costs from the compulsory third party insurer. These loans are measured at costs without discounts and recognised as assets in the Statement of Financial Position. The loans are not revalued from year-to-year and there is no impairment provided to these loans because the default risk of these loans is close to nil. When the participant sells the property, the Authority will be refunded the loan amount plus a pro-rata share of profit on sale of the property. The gain or loss is to be recognised in the Statement of Comprehensive Income."

Short-term receivables with no stated interest rate are measured at the original invoice amount where the effect of discounting is immaterial.

FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2013

Lifetime Care and Support Authority of NSW

Notes to the financial statements

1. Summary of Significant Accounting Policies (continued)

h. Assets (continued)

xi. Investments

Investments are initially recognised at fair value. The Authority determines the classification of financial assets after initial recognition and, when allowed and appropriate, re-evaluates this at each financial year end.

Fair value through profit or loss:

The Hour-Glass Investment Facilities are designated at fair value through profit or loss using the second leg of the fair value option i.e. these financial assets are managed and their performance is evaluated on a fair value basis, in accordance with a documented risk management strategy, and information about these assets is provided internally on that basis to the Authority's key management personnel.

The movement in the fair value of the Hour-Glass Investment Facilities incorporates distributions received as well as unrealised movements in fair value and is reported in the line item 'investment revenue'.

The fair value of investments that are traded at fair value in an active market is determined by reference to quoted current bid prices at the close of business on the statement of financial position date.

xii. Impairment of financial assets

All financial assets, except those measured at fair value through profit or loss, are subject to an annual review for impairment. An allowance for impairment is established when there is objective evidence that the Authority will not be able to collect all amounts due.

For financial assets carried at amortised cost, the amount of the allowance is the difference between the asset's carrying amount and the present value of estimated future cash flows, discounted at the effective interest rate. The amount of the impairment loss is recognised in the net result for the year.

Any reversals of impairment losses are reversed through the net result for the year, where there is objective evidence. However, reversals of impairment losses on an investment in an equity instrument classified as 'available-for-sale' must be made through the revaluation surplus. Reversals of impairment losses of financial assets carried at amortised cost cannot result in a carrying amount that exceeds what the carrying amount would have been had there not been an impairment loss.

xiii. Derecognition of financial assets and financial liabilities

A financial asset is derecognised when the contractual rights to the cash flows from the financial assets expire, or if the Authority transfers the financial asset:

- where substantially all the risks and rewards have been transferred, or
- where the Authority has not transferred substantially all the risks and rewards, if the Authority has not retained control.

Where the Authority has neither transferred nor retained substantially all the risks and rewards or transferred control, the asset is recognised to the extent of the Authority's continuing involvement in the asset.

A financial liability is derecognised when the obligation specified in the contract is discharged or cancelled or expires.

xiv. Other assets

Other assets are recognised on a cost basis.

FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2013

Lifetime Care and Support Authority of NSW

Notes to the financial statements

1. Summary of Significant Accounting Policies (continued)

i. Liabilities

i. Payables

These amounts represent liabilities for goods and services provided to the Authority and other amounts. Payables are recognised initially at fair value, usually based on the transaction cost or face value. Short-term payables with no stated interest rate are measured at the original invoice amount where the effect of discounting is immaterial.

ii. Personnel services and other provisions

The Authority receives personnel services from Safety, Return to Work and Support Division (SRWSD). The Authority is responsible for paying payroll tax and other employee benefits including on-costs while SRWSD is responsible for all other related administrative services. SRWSD is a not-for-profit entity with no net assets.

In the Authority's financial statements, any on-going obligations related to SRWSD's staff providing personnel services to the Authority are shown as Payable to service entity under the heading of Provisions in the Statement of Financial Position.

Salaries and wages, annual leave, sick leave and on-costs

Liabilities for salaries and wages (including non-monetary benefits), annual leave and paid sick leave that are due to be settled within 12 months after the end of the period in which the employees render the service are recognised and measured in respect of employees' services up to the reporting date at undiscounted amounts based on the amounts expected to be paid when the liabilities are settled.

Unused non-vesting sick leave does not give rise to a liability as it is not considered probable that sick leave taken in the future will be greater than the benefits accrued in the future.

The outstanding amounts of payroll tax, workers' compensation insurance premiums and fringe benefits tax, which are consequential to employment, are recognised as liabilities and expenses where the employee benefits to which they relate have been recognised.

Long service leave and superannuation

The liability for long service leave is recognised in the provision for personnel services and measured as the present value of expected future payments to be made in respect of personnel services received up to the reporting date. Consideration is given to salary levels, long service leave balance, assumed rates of taking leave in service, rates of death, disablement, retirement, and resignation, and rates of salary escalation.

Expected future payments (over twelve months) are discounted using markets yields at the reporting date on national government bonds with terms to maturity and currency that match, as closely as possible, the estimated future cash outflows. The calculation is performed by a qualified actuary. The discount rate used is 3.75% (2012: 3.00%).

The superannuation expense for the financial year is determined by using the formula specified in Treasurer's Directions. The expense for certain superannuation schemes (i.e. Basic Benefit and First State Super) is calculated as a percentage of the employees' salary. For other superannuation schemes (i.e. State Superannuation Scheme and State Authorities Superannuation Scheme), the expense is calculated as a multiple of the employees' superannuation contributions. At the end of the financial year, the superannuation expenses and the related liabilities are further adjusted based on actuarial advice.

iii. Make-good provision (building leases)

Make-good provision is recognised for the estimate of future payments for make good upon the termination of the leases of the current office premises.

iv. Provision for participants' care and support services

The liabilities for participants' care and support services are valued by the Actuaries as at the end of the financial year. They are measured as the present value of the expected future payments for all claims incurred up to the valuation date.

v. Other provisions

Other provisions are recognised when the Authority has a present legal or constructive obligation as a result of a past event; it is probable that an outflow of resources will be required to settle the obligation, and a reliable estimate can be made of the amount of the obligation.

j. Equity and reserves

Accumulated funds

The category 'Accumulated funds' includes all current and prior period retained funds.

k. Budgeted amount

The budgeted amounts are drawn from the original budgeted financial statements presented to Parliament in respect of the reporting period, as adjusted for section 24 of the PFAA where there has been a transfer of functions between departments. Other amendments made to the budget are not reflected in the budgeted amounts.

l. Comparative information

Except when an Australian Accounting Standard permits or requires otherwise, comparative information is disclosed in respect of the previous period for all amounts reported in the financial statements. Comparative data has been reclassified when necessary to enhance comparability in respect of changes in the current year.

FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2013

Lifetime Care and Support Authority of NSW

Notes to the financial statements

1. Summary of Significant Accounting Policies (continued)

m. New Australian Accounting Standards issued but not yet effective

NSW public sector entities are not permitted to early adopt new Australian Accounting Standards, unless Treasury determines otherwise.

The following new Australian Accounting Standards have not been applied and are not yet effective. These new Standards will not have any direct impact on the financial performance or position of the Authority.

- AASB 9 *Financial Instruments*
- AASB 12 *Disclosure of Interests in Other Entities*
- AASB 13 *Fair Value Measurement*
- AASB 119 *Employee Benefits*
- AASB 128 *Investments in Associates and joint Ventures*
- AASB 2010-7 *Amendments to Australian Accounting Standards arising from AASB 9*
- AASB 2011-8 *Amendments to Australian Accounting Standards arising from AASB 13*
- AASB 2011-10 *Amendments to Australian Accounting Standards arising from AASB 119*
- AASB 2012-5 *Amendments to Australian Accounting Standards arising from Annual Improvements 2009–2011 Cycle*
- AASB 2012-6 *Amendments to Australian Accounting Standards – Mandatory Effective Date of AASB 9 and Transitional Disclosures.*

2. Expenses Excluding Losses

	2013	2012
	\$'000	\$'000
a. Personnel services		
Salaries and wages (including recreation leave)	6,299	5,645
Superannuation – defined contribution plans	483	416
Superannuation – defined benefit plans (including actuarial (gains)/losses)	(1,424)	1,429
Long service leave	176	291
Workers' compensation insurance	92	-
Payroll tax and fringe benefit tax	347	323
Agency short-term staff	88	75
	6,061	8,179
b. Other operating expenses include the following:		
Auditor's remuneration		
– audit of the financial statements	79	63
– internal audit and reviews	56	75
Operating lease rental expense		
– minimum lease payments	786	640
– other related expenses	229	323
Maintenance	79	66
Insurance	13	11
Actuarial fees	1,102	1,135
Advertising, promotion and publicity	1	6
Board of directors' fees	11	120
Information, communication and technology	215	469
Consultants	193	210
Other contractors	515	587
Council members' fees	6	141
Financial assets management fees	1,258	951
Legal fees	305	128
Service partnership agreement fees	1,973	1,501
Other miscellaneous	359	517
	7,180	6,943

FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2013

Lifetime Care and Support Authority of NSW

Notes to the financial statements

2. Expenses Excluding Losses (continued)

	2013	2012
	\$'000	\$'000
c. Depreciation and amortisation expense		
Depreciation		
– Buildings	91	95
– Leasehold improvements	427	336
– Motor vehicles	48	48
– Office furniture and equipment	15	17
	581	496
Amortisation		
– Computer software	1,070	800
	1,651	1,296
d. Grants and subsidies		
Grant to Sargood Centre *	-	9,960
Injury management and injury prevention	1,773	2,082
	1,773	12,042
* Refer to Note 20 for more details.		
e. Finance costs		
Unwinding of discount rate	108,076	83,538
f. Other expenses		
Participants' care and support expenses		
– Attendant care	24,439	19,209
– Equipment	4,424	3,783
– Home modifications	3,715	3,118
– Hospital	11,167	13,919
– Medical	4,742	4,018
– Rehabilitation	11,131	9,582
– Other	5,233	3,609
	64,851	57,238
Movement in provision for future participant care and support services (refer Note 14)	176,164	255,169
Bulk billing fees – Ambulance Service of NSW	49	49
Bulk billing fees – NSW Ministry of Health	1,260	(15)
	242,324	312,441

3. Revenue

a. Retained taxes, fees and fines		
Fees		
CTP premium levy	470,265	428,961
	470,265	428,961
b. Investment revenue		
Interest revenue from financial assets not at fair value through profit or loss	315	332
TCorp Hour-Glass investment facilities designated at fair value through profit or loss	279,737	(32,079)
TCorp-managed portfolios	(742)	143,206
	279,310	111,459
c. Share of the profit or loss of associates		
Sargood Centre	77	1,736
Refer to Note 20 for more details.		
d. Other revenue		
Rental	69	50
	69	50

FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2013

Lifetime Care and Support Authority of NSW

Notes to the financial statements

4. Gain/(Loss) on Disposal

	2013	2012
	\$'000	\$'000
Land and buildings	-	13
Furniture and fittings	(43)	-
	(43)	13

5. Other Gains/(Losses)

Revaluation of property, plant and equipment	(5,195)	-
	(5,195)	-

6. Current Assets – Cash and Cash Equivalents

Cash at bank and on hand	5,055	3,770
Short-term deposits:		
TCorp Cash portfolio	241,712	190,867
TCorp Hour-Glass investment – Cash facility	50,273	88,573
	297,040	283,210

For the purposes of the Statement of cash flows, cash includes cash at bank and on hand and highly liquid investments.

Cash and cash equivalent assets recognised in the Statement of financial position are reconciled at the end of the financial year to the Statement of cash flows as follows:

Cash and cash equivalent assets (per Statement of financial position)	297,040	283,210
Closing cash and cash equivalents (per Statement of cash flows)	297,040	283,210

Refer to Note 19 for further information regarding credit risk, liquidity risk and market risk arising from financial instruments.

7. Current/Non-Current Assets – Receivables

Current

Retained taxes, fees and fines	48,365	48,487
Prepayments	9	28
GST receivable	737	499
Other	33	1,820
	49,144	50,834

Non-current

Receivables from participants (Refer Note 1(h)(x))	501	501
Total Receivables	49,645	51,335

Receivables from trade debtors and participants are non-interest bearing and the former are generally on a 30-day term while the latter are more than 12 months, depending on each individual circumstances.

Refer to Note 19 for further information regarding credit risk, liquidity risk and market risk arising from financial instruments.

8. Non-Current Assets – Financial Assets at Fair Value

TCorp investments:		
– Australia fixed interest portfolio	252,022	-
– Bond portfolio	605,618	643,579
– Hour-Glass investment – Long-term growth facility	1,466,682	1,021,928
	2,324,322	1,665,507

FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2013

Lifetime Care and Support Authority of NSW

Notes to the financial statements

9. Non-Current Assets – Property, Plant and Equipment

	Land and Buildings	Leasehold Improvements	Motor Vehicles	Office Furniture and Equipment	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
At 1 July 2012 – fair value					
Gross carrying amount	12,352	2,371	206	102	15,031
Accumulated depreciation and impairment	(323)	(1,054)	(119)	(46)	(1,542)
Net carrying amount	12,029	1,317	87	56	13,489
At 30 June 2013 – fair value					
Gross carrying amount	6,670	2,765	206	-	9,641
Accumulated depreciation and impairment	(15)	(1,446)	(167)	-	(1,628)
Net carrying amount	6,655	1,319	39	-	8,013

Reconciliation

A reconciliation of the carrying amount of each class of property, plant and equipment at the beginning and end of the current reporting period is set out below:

Year ended 30 June 2013

Net carrying amount at start of financial year	12,029	1,317	87	56	13,489
Additions	14	360	-	-	374
Disposals	-	(68)	-	(102)	(170)
Transfers	(102)	102	-	-	-
Net revaluation increment less revaluation decrements	(5,195)	-	-	-	(5,195)
Depreciation expense	(91)	(427)	(48)	(15)	(581)
Write-back of depreciation on disposal	-	35	-	61	96
Net carrying amount at end of financial year	6,655	1,319	39	-	8,013

At 1 July 2011 – fair value

Gross carrying amount	12,194	2,333	206	342	15,075
Accumulated depreciation and impairment	(229)	(718)	(71)	(269)	(1,287)
Net carrying amount	11,965	1,615	135	73	13,788

At 30 June 2012 – fair value

Gross carrying amount	12,352	2,371	206	102	15,031
Accumulated depreciation and impairment	(323)	(1,054)	(119)	(46)	(1,542)
Net carrying amount	12,029	1,317	87	56	13,489

Reconciliation

A reconciliation of the carrying amount of each class of property, plant and equipment at the beginning and end of the prior reporting period is set out below:

Year ended 30 June 2012

Net carrying amount at start of financial year	11,965	1,615	135	73	13,788
Additions	539	38	-	-	577
Disposals	(380)	-	-	(239)	(619)
Net revaluation	-	-	-	-	-
Depreciation expense	(95)	(336)	(48)	(17)	(496)
Write back of depreciation on disposal	-	-	-	239	239
Net carrying amount at end of financial year	12,029	1,317	87	56	13,489

FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2013

Lifetime Care and Support Authority of NSW

Notes to the financial statements

10. Intangible Assets

	Software	Software WIP	Total
	\$'000	\$'000	\$'000
At 1 July 2012			
Cost (gross carrying amount)	3,741	45	3,786
Accumulated amortisation and impairment	(1,728)	-	(1,728)
Net carrying amount	2,013	45	2,058
At 30 June 2013			
Cost (gross carrying amount)	3,741	593	4,334
Accumulated amortisation and impairment	(2,798)	-	(2,798)
Net carrying amount	943	593	1,536

Reconciliation

A reconciliation of the carrying amount of each class of intangible assets at the beginning and end of the current reporting period is set out below:

Year ended 30 June 2013

Net carrying amount at start of financial year	2,013	45	2,058
Additions – internal development	-	548	548
Amortisation expense	(1,070)	-	(1,070)
Net carrying amount at end of financial year	943	593	1,536

At 1 July 2011

Cost (gross carrying amount)	2,678	814	3,492
Accumulated amortisation and impairment	(928)	-	(928)
Net carrying amount	1,750	814	2,564

At 30 June 2012

Cost (gross carrying amount)	3,741	45	3,786
Accumulated amortisation and impairment	(1,728)	-	(1,728)
Net carrying amount	2,013	45	2,058

Reconciliation

A reconciliation of the carrying amount of each class of intangible assets at the beginning and end of the prior reporting period is set out below:

Year ended 30 June 2012

Net carrying amount at start of financial year	1,750	814	2,564
Additions	-	294	294
Transfers	1,063	(1,063)	-
Amortisation expense	(800)	-	(800)
Net carrying amount at end of financial year	2,013	45	2,058

11. Restricted Assets

	2013	2012
	\$'000	\$'000
TCorp Hour-Glass investments – Cash facilities	11,565	11,012
	11,565	11,012

Restricted cash assets represent cash received (plus bank interest) from Motor Accidents Authority held in escrow for the redevelopment of John Walsh centre. This project is currently underway and expected to be completed towards the end of 2016. Refer to Note 19 for further information regarding credit risk, liquidity risk and market risk arising from financial instruments.

FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2013

Lifetime Care and Support Authority of NSW

Notes to the financial statements

12. Investments Accounted for Using the Equity Method

	2013	2012
	\$'000	\$'000
Share of equity in Sargood Centre	1,813	1,736

Refer to Note 20 for more details.

13. Current Liabilities – Payables

Current

Creditors	312	516
Accrued expenses	12,098	7,310
Payroll tax and fringe benefits tax	40	26
Accrued salaries, wages and on-costs	156	142
	12,606	7,994

Details regarding credit risk, liquidity risk, and market risk, including a maturity analysis of the above payables are disclosed in Note 19.

14. Current/Non-Current Liabilities – Provisions

Current

Personnel services and related on-costs

Recreation leave	566	457
Long service leave	1,231	1,140
	1,797	1,597

Other provisions

Provision for Bulk billing fees	-	3
Provision for participant care and support services	91,960	79,081
	91,960	79,084
	93,757	80,681

Total current provisions

It is expected that the current leave provisions and related on-costs will be settled over the following period:

Expected to be settled no more than twelve months

Recreation leave and related on-costs	566	457
Long service leave and related on-costs	131	69
	697	526

Expected to be settled after more than twelve months

Long service leave and related on-costs	1,100	1,071
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Non-current

Personnel services and related on-costs

Long service leave	125	86
Superannuation	696	2,168
	821	2,254

Other provisions

Make good provision	300	300
Provision for participant care and support services	1,975,050	1,703,689
	1,975,350	1,703,989
	1,976,171	1,706,243

Total Provisions

	2,069,928	1,786,924
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FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2013

Lifetime Care and Support Authority of NSW

Notes to the financial statements

14. Current/Non-Current Liabilities – Provisions (continued)

Aggregate employee benefits and related on-costs		
Provisions – current	1,797	1,597
Provisions – Non-current	821	2,254
Accrued salaries, wages and on-costs (Note 13)	156	142
	2,774	3,993

Movements in the provisions (other than employee benefits)

Movements in each class of provision during the financial year, other than employee benefits, are set out below:

	Bulk billing fees	Participant care and support services	Make good provision	Total
2013	\$'000	\$'000	\$'000	\$'000
Carrying amount at the beginning of financial year	3	1,782,770	300	1,783,073
Additional provisions recognised	-	224,873	-	224,873
Amount used	-	(48,709)	-	(48,709)
Unused amounts reversed	(3)	-	-	(3)
Unwinding/change in the discount rate	-	108,076	-	108,076
Carrying amount at end of financial year	-	2,067,010	300	2,067,310

	2013	2012
	\$'000	\$'000
Provision for participants' care and support services		
Under the Motor Accidents (Lifetime Care and Support) Act 2006, LTCSA meets participant care and support services for severely injured persons from motor accidents. Entitlement to these services commenced for children under 16 years of age from 1 October 2006 and for adults from 1 October 2007. At 30 June, the liabilities for all claims incurred up to this date to the scheme were valued by actuaries at PricewaterhouseCoopers Actuarial.		
The liability for participants' care and support services are measured as the present value of the expected future payments. The present values after discounting are as follow:		
Not later than one year	91,960	78,779
Later than one year but not later than five years	308,701	272,195
Later than five years	1,666,349	1,431,796
Total	2,067,010	1,782,770

In estimating the future liability for care costs in Statement of Financial Position, the Board has recognised the significant uncertainty with actuarial projections and has agreed to the retention of an amount of retained equity equivalent to or more than ten per cent of liabilities at 30 June 2013.

The finance costs above represent the increase in the liability for outstanding claims from the end of the previous financial year to the end of the current financial year which is due to discounted claims not settled being one period closer to settlement.

FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2013

Lifetime Care and Support Authority of NSW

Notes to the financial statements

14. Current/Non-Current Liabilities – Provisions (continued)

The following inflation rates and discount factors were used in measuring the liability for outstanding participants' care and support costs:

Year	2013		2012	
	Inflation rate	Investment return rate	Inflation rate	Investment return rate
	%	%	%	%
2014	4.0	6.0	4.0	6.0
2015	4.0	6.0	4.0	6.0
2016	4.0	6.0	4.0	6.0
2017	4.0	6.0	4.0	6.0
2018	4.0	6.0	4.0	6.0
2019	4.0	6.0	4.0	6.0
2020	4.0	6.0	4.0	6.0
2021 and later	4.0	6.0	4.0	6.0
Equivalent to a single rate	4.0	6.0	4.0	6.0

	2013	2012
Weighted mean term	Years	Years
Uninflated, undiscounted	25.58	25.26
Inflated, discounted	19.99	19.75

Sensitivity analysis for the valuation as at 30 June 2013

The liability represents the best estimate and is based on standard actuarial assessment. The table below shows sensitivities to the valuation. Uncertainty exists due to the long-term nature of liabilities and volatility around the number of Scheme participants and their injury severity. The Authority expects the uncertainty to continue to diminish significantly over the next three to five years.

	30 June Liability	Effect on 30 June Liability	Percentage Effect
	\$M	\$M	%
Central estimate of LTCSA Scheme	2,067.0		
All valuation assumptions used			
Different long term gap assumptions:*			
a. One per cent per annum lower for all future years	2,539.8	472.8	22.9
b. One per cent per annum lower for all future years	1,720.7	(346.3)	(16.8)
Mortality assumptions:			
a. Eighty per cent of assumed rates for all ages and years since injury	2,196.9	129.9	6.3
b. One hundred and twenty per cent of assumed rates for all ages and years since injury	1,957.8	(109.2)	(5.3)
Different levels of improvement in brain injury severity: **			
a. Expected level of Care and Needs Scale (CANS) improvement from previous analysis	2,036.1	(30.9)	(1.5)
b. Twice as much improvement after two years as predicted	2,038.4	(28.6)	(1.4)
c. No improvement after two years	2,095.6	28.6	1.4

Notes:

* A long-term gap of two per cent has been assumed to apply. This is based upon a long term rate of inflation of health sector costs of four per cent per annum and a long term real rate of return of six per cent per annum. Superimposed inflation is assumed to equal to zero per cent.

** The sensitivity of this assumption cannot be tested in the Full cost model since the severity distribution assumed in the Full cost model is related to the expected final distribution of one accident year's cohort of participants.

FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2013

Lifetime Care and Support Authority of NSW

Notes to the financial statements

15. Commitments for Expenditure

	2013	2012
	\$'000	\$'000
Operating lease commitments		
Future non-cancellable operating lease rentals not provided for and payable:		
Not later than one year	1,040	921
Later than one year but not later than five years	2,019	2,743
Later than five years	-	-
Total (including GST)	3,059	3,664

The Authority leases offices and motor vehicle under non-cancellable operating leases expiring within three to five years. The leases have varying terms, escalation clauses and renewal rights.

Expenditure commitments for the Authority include input tax credits of \$0.28M (2012: \$0.33M) which are expected to be recoverable from the Australian Taxation Office.

16. Contingent Liabilities and Contingent Assets

A contingent liability is a possible liability that arises from past events whose existence will be confirmed by the occurrence or non-occurrence of one or more uncertain future events beyond the control of the Authority. The Authority does not recognise contingent liability but discloses its existence where outflows of economic benefits are probable, but not virtually certain. A contingent asset is the opposite of a contingent liability.

The Authority does not have any contingent asset or liability at reporting date (2012: nil).

17. Budget Review

Net result

The net result is \$344.5m favourable to budget primarily due to:

- Favourable investment revenue of \$128.1m due to strong investment returns in 2012–13.
- Favourable participant care and support costs of \$200.9m due to the actuarially assessed provision for participant care and support services being able to rely on data from existing claims to estimate future needs.
- Favourable CTP premium levy of \$33.7m due to marginally higher premiums and an increase in vehicle registrations.

Assets and liabilities

- Total assets were \$184.3m favourable to budget due to an increase in financial assets as a result of strong investment returns.
- Total liabilities were \$270.7m favourable to budget due to the actuarially assessed provision for participant care and support services being lower.

Cash flows

- Net operating activities were \$17.7m unfavourable to budget due to investment returns being achieved through increases in market values rather than cash returns \$69.9m offset by favourable CTP premium levy collections of \$33.8m and favourable participant care and support services requirements of \$14.3m.
- Investing cash activities were \$12.6m unfavourable to budget due to delays in developing accommodation facilities.

18. Reconciliation of Cash Flows from Operating Activities to Net Result

	2013	2012
	\$'000	\$'000
Net cash used on operating activities	467,412	526,655
Depreciation and amortisation	(1,651)	(1,296)
Net gain/(loss) on property, plant and equipment revaluation	(5,195)	
Loss on disposal of non-current assets	(43)	13
Increase in investments accounted for using the Equity Method	77	1,736
Unrealised distribution	206,124	(72,080)
Change in assets and liabilities		
Increase/(Decrease) in receivables: current	(1,690)	5,821
Increase/(Decrease) in receivables: non-current	-	301
Decrease/(Increase) in payables: current	(4,612)	(4,756)
Decrease/(Increase) in provisions: current	(13,076)	(17,726)
Decrease/(Increase) in provisions: non-current	(269,928)	(320,888)
Net result	377,418	117,780

FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2013

Lifetime Care and Support Authority of NSW

Notes to the financial statements

19. Financial Instruments

The Authority's principal financial instruments are outlined below. These financial instruments arise directly from the Authority's operations or are required to finance the Authority's operations. The Authority does not enter into or trade financial instruments, including derivative instruments, for speculative purposes.

The Authority's main risks arising from financial instruments are outlined below, together with its objectives, policies and processes for measuring and managing risk. Further quantitative and qualitative disclosures are included throughout these financial statements.

The Board has overall responsibility for the establishment and oversight of risk management and reviews and agrees policies for managing each of these risks. Risk management policies are established to identify and analyse the risk faced by the Authority to set risk limits and controls and to monitor risks. Compliance with policies is reviewed by the Audit and Risk Committee on a continual basis.

a. Financial instrument categories

Category			Carrying Amount 2013	Carrying Amount 2012
Financial Assets	Notes		\$'000	\$'000
Class:				
Cash and cash equivalents	6	N/A	297,040	283,210
Receivables ¹	7	Loans and receivables (at amortised cost)	534	2,321
Financial assets at fair value	8	At fair value through profit or loss – designated as such upon initial recognition	2,324,322	1,665,507
Financial Liabilities				
Class:				
Payables ²	13	Financial liabilities (at amortised cost)	12,566	7,968

Notes:

1. Excludes statutory receivables and prepayments (ie not within scope of AASB 7).
2. Excludes statutory payables and unearned revenue (ie not within scope of AASB 7).

b. Credit risk

Credit risk arises when there is the possibility of the Authority's debtors defaulting on their contractual obligations, resulting in a financial loss to the Authority. The maximum exposure to credit risk is generally represented by the carrying amount of the financial assets (net of any allowance for impairment, if applicable).

Credit risk arises from the financial assets of the Authority, including cash and receivables. No collateral is held by the Authority. The Authority has not granted any financial guarantees.

Credit risk associated with the Authority's financial assets other than receivables, is managed through the selection of counterparties and establishment of minimum credit rating standards. The Authority's deposits held with NSW Treasury Corporation (TCorp) are guaranteed by the State.

Cash

Cash comprises cash on hand and bank balances held at private financial institutions. Interest is earned on daily bank balances at the monthly average. The TCorp Hour-Glass Cash Facility is discussed in paragraph (d) below.

Receivable – trade debtors

All trade debtors are recognised as amounts receivable as at balance date. Collectability of trade debtors is reviewed on an ongoing basis. Procedures as established in the Treasurer's Directions are followed to recover outstanding amounts, including letters of demand. Debts which are known as uncollectible are written off. An allowance for impairment is raised when there is objective evidence that the Board will not be able to collect all amounts due. This evidence includes past experience, and current and expected changes in economic conditions. There is no independently assessed rating of the clients other than past experience and their compliance with credit terms, these credit terms are monitored by management on a monthly basis. No interest is earned on trade debtors.

The Authority is not materially exposed to concentrations of credit risk to a single trade debtor or group of debtors. At balance date, no debtors are past due nor are they determined as impaired (2012: nil).

Authority deposits

The Authority has placed funds on deposit with TCorp, which has been rated ranging from 'A' to 'AAA' by Standard and Poor's. These deposits are similar to money market or bank deposits and can be placed 'at call'. The interest rate payable on at call deposits can vary. The deposits at balance date were earning an average interest rate of 2.52% (2012: 5.1%), while over the year, the weighted average interest rate was 3.69% (2012: 4.9%) on a weighted average balance during the year of \$50.032M (2012: \$88.573M). None of these assets are past due or impaired.

The Authority also placed a minimal amount of funds with Westpac Banking Corporation to meet its daily operating expense needs. The cash at bank earns interest at floating rates based on daily bank deposit rates. The weighted average interest rate on these funds was 2.72% (2012: 3.68%).

FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2013

Lifetime Care and Support Authority of NSW

Notes to the financial statements

19. Financial Instruments (continued)

b Credit risk (continued)

The following table shows the credit rating of the Authority's investments at TCorp, other than those within the Hour-Glass facilities.

Credit Rating	Australian Fixed Interest Portfolio 2013	Bond Portfolio 2013	Cash Portfolio 2013	Australian Fixed Interest Portfolio 2012	Bond Portfolio 2012	Cash Portfolio 2012
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
AAA	243,067	495,386	14,462	-	490,579	49,067
AA+	-	81,052	-	-	107,600	-
AA	-	21,616	-	-	41,100	10,100
AA-	8,930	7,531	227,246	-	4,300	131,700
A+	-	-	-	-	-	-
A	25	33	4	-	-	-
	252,022	605,618	241,712	-	643,579	190,867

The ratings above were conducted by Standards & Poor's and information provided by TCorp.

c. Liquidity risk

Liquidity risk is the risk that the Authority will be unable to meet its payment obligations when they fall due. The Authority continuously manages risk through monitoring future cash flows and maturities planning to ensure adequate holding of high quality liquid assets. The objective is to maintain a balance between continuity of funding and flexibility through the use of overdrafts, loans and other advances, if applicable.

The Authority's exposure to liquidity risk is deemed insignificant based on prior periods' data and current assessment of risk.

The liabilities are recognised for amounts due to be paid in the future for goods or services received, whether or not invoiced. Amounts owing to suppliers (which are unsecured) are settled in accordance with the policy set out in NSW Treasury Circular NSWTC 11/12. For small business suppliers, where terms are not specified, payment is made not later than 30 days from date of receipt of a correctly rendered invoice. For other suppliers, if trade terms are not specified, payment is made no later than the end of the month following the month in which an invoice is received. For small business suppliers, where payment is not made within the specified time period, simple interest must be paid, automatically unless an existing contract specifies otherwise. For payments to other suppliers, the Head of the Authority (or a person appointed by the Head of the Authority) may automatically pay the supplier simple interest. The rate of interest applied during the year was 10.95% (2012: 12.37%).

Maturity analysis and interest rate exposure of financial liabilities

	Weighted Average Effective Interest Rate	Nominal Amount ¹	Interest Rate Exposure			Maturity Dates		
			Fixed Interest Rate	Variable Interest Rate	Non- interest Bearing	< 1 year	1-5 years	> 5 years
		\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
2013								
Payables	N/A	12,566	-	-	12,566	12,566	-	-
2012								
Payables	N/A	7,968	-	-	7,968	7,968	-	-

Notes:

1. The amounts disclosed are the contractual undiscounted cash flows of each class of financial liabilities based on the earliest date on which the Authority can be required to pay. The tables include both interest (if applicable) and principal cash flows and therefore may not reconcile to the Statement of financial position.

d. Market risk

Market risk is the risk that fair value or future cash flows of a financial instrument will fluctuate because of changes in market prices. The Authority's exposures to market risk are primarily other price risks associated with the movement in the unit price of the Hour-Glass Investment Facilities. The Authority does not have direct exposure to foreign currency risk and does not enter into commodity contracts.

The effect on profit or loss, and equity due to a reasonably possible change in risk variable is outlined in the information below, for interest rate risk and other price risk. A reasonably possible change in risk variable has been determined after taking into account the economic environment in which the Authority operates and the time frame for the assessment (i.e. until the end of the next annual reporting period). The sensitivity analysis is based on risk exposures in existence at the statement of financial position date. The analysis is performed on the same basis for 2012. The analysis assumes that all other variables remain constant.

FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2013

Lifetime Care and Support Authority of NSW

Notes to the financial statements

19. Financial Instruments (continued)

d Market risk (continued)

Interest rate risk

Exposure to interest rate risk arises primarily through interest-bearing securities. The Authority does not have any interest bearing liabilities. A reasonably possible change of interest earnings (as in table below) is used, consistent with current trends in interest rates. The basis will be reviewed annually and amended where there is a structural change in the level of interest rate volatility. The Authority's exposure to interest rate risk is set out below.

	Carrying Amount	-1%		1%	
		Profit or Loss	Equity	Profit or Loss	Equity
	\$'000	\$'000	\$'000	\$'000	\$'000
2013					
Financial assets					
Cash and cash equivalents	297,040	(2,970)	(2,970)	2,970	2,970
Financial assets at fair value	2,324,322	(23,243)	(23,243)	23,243	23,243
2012					
Financial assets					
Cash and cash equivalents	283,210	(2,832)	(2,832)	2,832	2,832
Financial assets at fair value	1,665,507	(16,655)	(16,655)	16,655	16,655

Other price risk – TCorp investment facilities

Exposure to other price risk primarily arises through the investments in the TCorp Hour-Glass facilities and Bond and Cash Portfolios which are held for strategic rather than trading purposes. The Authority has no direct equity investments. The Authority holds units in the following investment trusts.

Facility	Investment Sectors	Investment Horizon	2013	2012
			\$'000	\$'000
Australian fixed interest portfolio	Cash, money market instruments	4.63 years	252,022	-
Bond portfolio	Cash, money market instruments	11.81 years	605,618	643,579
Cash portfolio	Cash, money market instruments	0.13 year	241,712	190,867
Cash facility	Cash, money market instruments	Up to 1.5 years	50,273	88,573
Long-term growth facility	Cash, money market instruments, Australian and international bonds, listed property, Australian shares	7 years and over	1,466,682	1,021,928

The unit price of each facility is equal to the total fair value of net assets held by the facility divided by the total number of units on issue for that facility. Unit prices are calculated and published daily.

NSW Treasury Corporation (TCorp) as trustee for each of the above facilities is required to act in the best interest of the unit holders and to administer the trusts in accordance with the trust deeds. As trustee, TCorp has appointed external managers to manage the performance and risks of each facility in accordance with a mandate agreed by the parties. TCorp has also leveraged off internal expertise to manage certain fixed income assets for the Hour-Glass facilities. A significant portion of the administration of the facilities is outsourced to an external custodian.

Investment in Hour-Glass facilities limits the Authority's exposure to risk, as it allows diversification across a pool of funds, with different investment horizons and a mix of investments.

NSW TCorp provides sensitivity analysis information for each of the investment facilities, using historically based volatility information collected over a ten-year period, quoted at two standard deviations (i.e. 95% probability). The TCorp Hour-Glass investment facilities are designated at fair value through profit or loss and therefore any change in unit price impacts on profit (rather than equity). A reasonably possible change is based on the percentage change in unit price (as advised by TCorp) multiplied by the redemption value as at 30 June each year for each facility (balance from Hour-Glass statement).

FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2013

Lifetime Care and Support Authority of NSW

Notes to the financial statements

19. Financial Instruments (continued)

d Market risk (continued)

Facility		Change in Unit Price		Impact on Profit or Loss	
		2013	2012	2013	2012
		%	%	\$'000	\$'000
Hour-Glass investment – Cash facility	+/-	1	1	503	886
Hour-Glass investment – Long-term growth facility	+/-	15	16	220,002	163,508

The effect of changes in unit prices on other components of equity is nil.

e. Fair value compared to carrying amount

Financial instruments are generally recognised at cost, with the exception of the TCorp Hour-Glass facilities, which are measured at fair value. The value of the Hour-Glass Investments is based on the Authority's share of the value of the underlying assets of the facility, based on the market value. All of the Hour-Glass facilities are valued using 'redemption' pricing.

f. Fair value recognised in the Statement of financial position

The Authority uses the following hierarchy for disclosing the fair value of financial instruments by valuation technique:

- Level 1 – Derived from quoted prices in active markets for identical assets/liabilities
- Level 2 – Derived from inputs other than quoted prices that are observable directly or indirectly
- Level 3 – Derived from valuation techniques that include inputs for the asset/liability not based on observable market data (unobservable inputs).

	Level 1	Level 2	Level 3	2013 Total
	\$'000	\$'000	\$'000	\$'000
Financial assets at fair value				
Australian fixed interest portfolio	252,022	-	-	252,022
Bond portfolio	605,618	-	-	605,618
Cash portfolio – Non-derivatives	241,712	-	-	241,712
Hour-Glass investment – Long-term growth facility	-	1,466,682	-	1,466,682
Total	1,099,352	1,466,682	-	2,566,034

There were no transfers between level 1 and 2 during the period ended 30 June 2013.

	Level 1	Level 2	Level 3	2012 Total
	\$'000	\$'000	\$'000	\$'000
Financial assets at fair value				
Australian fixed interest portfolio	-	-	-	-
Bond portfolio	643,579	-	-	643,579
Cash portfolio – Non-derivatives	190,867	-	-	190,867
Hour-Glass investment – Long-term growth facility	-	1,021,928	-	1,021,928
Total	834,446	1,021,928	-	1,856,374

There were no transfers between level 1 and 2 during the period ended 30 June 2012.

FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2013

Lifetime Care and Support Authority of NSW

Notes to the financial statements

20. Investments Accounted for Using the Equity Method

The Authority has one-third member interests in Sargood Centre (the Centre), a not-for-profit company limited by guarantee. The Authority is not entitled to any distribution of funds from the Centre. The Authority's member interests is recognised in these accounts in accordance with AASB 128 *Investments in Associates* using the equity method of accounting as mandated by NSW Treasury Circular TC 13/02.

The primary focus of the Centre is to facilitate the operation of a life learning facility for people with traumatic spinal cord injury and to provide medical and health related services for people in Australia with spinal cord injuries and similar conditions.

As part of the funding agreement with the Centre, the Authority has entered into an agreement to lease land acquired by the Authority at minimal fee for 30 years to facilitate the construction of the facility. The Centre holds an option to extend the lease for a similar term.

The Authority has also provided a grant of \$9.96M for the construction and fit out of the facility including equipment. ERF Industries Proprietary Limited which also holds one-third member interests in the Centre, has also provided a grant of \$5M for these purposes. The other equal member in the Centre is the Ability Australia Foundation.

Under the agreement with other members, the Authority is not required to provide ongoing funding for the Centre or to use the facilities at the Centre.

a. Summarised financial information of Sargood Centre

	2013	2012
	\$'000	\$'000
Total revenue	930	15,734
Total expenses excluding losses	700	565
Net result	230	15,169
Other comprehensive income	-	-
Total comprehensive income	230	15,169
Total assets	15,449	15,256
Total liabilities	50	87
Net assets	15,399	15,169
Total equity	15,399	15,169

- b. Should there be any unexpended funds (including accumulated interest revenue) at the time the current funding agreement ends or is terminated, the Centre is not required to pay back the amount to the Authority but rather it must ensure that funding is then applied towards further development or improvement or operation of the Centre.

Not all of the conditions of the funding agreement have been met by Sargood at the date that this report is signed and that the funding provided to Sargood may be repayable to the Authority.

The Centre has granted to the Authority the second fixed and floating charge after ERF Industries Proprietary Limited over the assets of Sargood.

End of Audited Financial Statements

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Appendix 1: Legislation and statutory amendment

The Lifetime Care and Support Scheme is established under the *Motor Accidents (Lifetime Care and Support) Act 2006*.

This Act outlines the support available under the Scheme and the role of the LTCS Authority. An amendment to the *Motor Accidents (Lifetime Care and Support) Act 2006* was passed in October 2009. The *Motor Accidents (Lifetime Care and Support) Amendment Act 2009* includes the provision that a child will not be assessed for lifetime participation before the age of five years, which applies to current and future participants.

The 2009 legislation also includes a 'buy-in' provision to allow a person injured in a motor accident before the commencement of the Scheme to become a participant. An injured person may 'buy-in' if they meet the eligibility criteria and pay an amount determined by the LTCS Authority to fund their future treatment and care needs. Buying into the Scheme is voluntary.

The *Motor Accidents and Lifetime Care and Support Schemes Legislation Amendment Act 2012* makes clear that in circumstances where a participant in the scheme has a CTP claim all attendant care expenses are met by the LTCS Authority. The CTP insurer is not on risk for any of these expenses. This includes the provision of 'gratuitous' care.

Departures from the Subordinate Legislation Act.

There were no departures from the *Subordinate Legislation Act 1989* during the reporting period.

Legislative Changes

The *Safety, Return to Work and Support Board Act 2012* was proclaimed on 1 August 2012. This Act abolished the Boards of the WorkCover Authority of NSW, Motor Accidents Authority of NSW, Lifetime Care and Support Authority of NSW and Workers Compensation Insurance Fund Investment Board, replacing them with the Safety Return to Work and Support Board (Board).

Appendix 2: Chief and Senior Executive Performance Statements

Name	Julie Newman PSM
Position and level	Chief Executive Officer SES Level 7
Total remuneration package	\$412,200
Performance pay	Nil
Period in position	Appointed effective 23 October 2012 to 30 June 2013 Acting CEO for the period 5 December 2011 to 22 October 2012

- Delivered significant reform to the Workers Compensation System including Scheme design, resulting in an improvement in the NSW Workers Compensation Scheme funding position from 91% at 30 June 2012 to 95% at 31 December 2012.
- Delivered the continued implementation of the national workplace health and safety legislation in NSW including development of the return to work inspectorate.
- Provided strategic leadership to the development of CTP reform options for the NSW Government.

- Directed the development and implementation of stakeholder engagement and customer experience strategies supporting the implementation of regulatory reforms.
- Provided strategic leadership and commitment to the development and implementation of talent management, leadership, performance management, service delivery, and customer experience strategies to further build capability and develop an empowered, productive and constructive workplace culture across the Safety, Return to Work and Support Division.
- Delivered workplace health safety and wellbeing strategies, including an early intervention model, resulting in a 70% reduction in the outstanding 2012/13 workers compensation claims performances achieved by SRWSD as an employer.
- Led significant organisational change including the review and implementation of new business operating models across SRWSD to improve productivity and accountability to deliver business results.
- Enhanced senior executive capability across SRWSD including the recruitment of new leadership teams for People & Culture Group, Investment Division, Motor Accidents Authority and Lifetime Care and Support Authority.
- Influenced positive outcomes for NSW in national agendas regarding asbestos management, National Injury Insurance Scheme, National Disability Insurance Scheme and Workers Compensation and Work Health and Safety.
- Enhanced SRWSD's governance through the development of an enterprise risk management strategy/framework and commenced program of work to improve organisational performance reporting.
- Led the implementation of the Safety, Return to Work and Support Board Act 2012.
- Delivered the SRWSD business and financial plans.

Name	Don Ferguson
Position and level	General Manager, LTCSA SES :Level 5
Total remuneration package	\$262,238
Performance pay	Nil
Period in position	8 April 2013 to 30 June 2013

- Re-aligned the reporting structures for all Lifetime Care and Support Authority business areas to strengthen accountability and improve operational effectiveness.
- Embedded the SRWSD People and Culture GROW framework in the Lifetime Care and Support Authority's operating model to promote organisational alignment, capability and workplace health.
- Led the development of a Lifetime Care and Support Authority business systems and service improvement governance framework.
- Implemented strategies to build the capacity of the Lifetime Care and Support Authority Assessment Review function
- Negotiated a new three-year funding agreement and

high level focus areas with the Attendant Care Industry Association.

- Represented Lifetime Care and Support Authority in inter-agency forums including the Heads of CTP Conference, USyd Rehabilitation Studies Unit research plan development and Safety Return to Work and Support National Injury Insurance Scheme planning discussions.
- Initiated a review of the Lifetime Care and Support Authority approach to shared accommodation services to inform future growth and promote a person-centered approach, good clinical governance and financial sustainability policies.

Senior Executive Service (SES) and Chief Executive Service (CES) positions

	2012-13							2011-12							2010-11							2009-10								
	SRWSD (3)	WCA	WCC	SIC	DDB	MAA	LTCSA	CASD (1)	WCA	WCC	SIC	DDB	MAA	LTCSA	OWCA	WCA	WCC	SIC	DDB	MAA	LTCSA	OWCA	WCA	WCC	LSPC (2)	SIC	DDB	MAA	LTCSA	
Number of CES/SES positions	41	36				3	2	16	10				2	2	16	10				3	2	2	11	10		1			3	2
Number of positions filled by women	17	16					1	7	5				1	1	7	6				1	1	4	5					1	1	
Positions at or above SES level 5	9	7				1	1	9	7				1	1	7	7				1	1	5	5					1	1	

Note:

1. Motor Accidents Authority (MAA) and Lifetime Care and Support Authority (LTCSA) are reported as part of the Compensation Authorities Staff Division as of 2009-2010.
2. From 4 April 2011, employees from the Building and Construction Industry Long Service Payments Corporation (LSPC) no longer formed part of the Compensation Authorities Staff Division (CASD).
3. Compensation Authorities Staff Division retitled to Safety Return to Work & Support Division in August 2012.

Appendix 3: Government Information Public Access Applications

Review of the proactive release program – Clause 7(a)

Under section 7 of the GIPA Act, agencies must review their programs for the release of government information to identify the kinds of information that can be made publicly available. This review must be undertaken at least once every 12 months.

Our agency's program for the proactive release of information involves review of information available to participants in our scheme, development of new information in accessible formats and publication on our internet site of all new guidelines, research projects and policies.

Our policy, procedure and form development process includes consideration of how to proactively release the information.

Number of access applications received – Clause 7(b)

During the reporting period, the LTCS Authority received a total of 0 formal access applications (including withdrawn applications but not invalid applications).

Number of refused applications for Schedule 1 information – Clause 7(c)

During the reporting period, the LTCS Authority refused a total of 0 formal access applications because the information requested was information referred to in Schedule 1 to the GIPA Act. Of those applications, 0 were refused in full, and 0 were refused in part.

Privacy management plan

The Authority is, for the purposes of any Act, a statutory body representing the Crown and therefore falls within the definition of 'public sector agency' in the Privacy and Personal Information Protection Act 1998 and whereby the Authority is required to comply with the Information Protection Principles, unless an exemption applies.

The Authority's current Privacy Management Plan has been in place since 2006. The Plan is augmented by internal policies and procedures and mandatory annual staff training and is reflected in the Agency's Code of Conduct [updated annually] and related mandatory governance annual training for all staff.

Public Interest Disclosures (PIDs)

1. Statistical information on PID

1 July 2012 – 30 June 2013	
Number of public officials who made PIDs	0
Number of PIDs received	0
Of PIDs received, number primarily about:	
– Corrupt conduct	0
– Maladministration	0
– Serious and substantial waste	0
– Government information contravention	0
– Local government pecuniary interest contravention	0
Number of PIDs finalised	0

Note: the number of PIDs finalised only refers to PIDs that have been received since 1 January 2012.

2. Commentary on PID obligations

- The Lifetime Care and Support Authority (LTCSA) have an Internal Reporting Policy that was updated and re-issued by the Chief Executive Officer to all LTCSA staff in December 2012.
- The Department Head has taken action to make staff aware of their rights and responsibilities under the Public Interest Disclosure Act 1994. Awareness activities within the current PID reporting period (1 July 2012 to 30 June 2013) include induction training, bullet-in Boards and internet communications

Appendix 4: Credit card certification

Credit card use by the the LTCS Authority officers is certified in accordance with Premier's Memorandum and Treasurer's direction. The SRWSD has a rigorous process in place to ensure full accountability for the use of credit cards.

Appendix 5: Response to significant matters raised in the outgoing audit report

There were no significant matters raised in the outgoing audit report.

Appendix 6: Accounts payable performance

Amounts outstanding to suppliers at the end of each quarter of the year were:

2012–2013	September Quarter	December Quarter	March Quarter	June Quarter
Current	\$131,474.79	\$0.00	\$0.00	\$0.00
<30 days overdue	\$0.00	\$91.76	\$0.00	\$0.00
>30 and <60 days overdue	\$189.74	\$0.00	\$0.00	\$0.00
>60 days and <90 days	\$0.00	\$0.00	\$0.00	\$0.00
90 days and over	\$679.54	\$679.54	\$0.00	\$0.00

Amounts paid to suppliers at the end of each quarter of the year were:

2012–2013	September Quarter	December Quarter	March Quarter	June Quarter	Total for Year
Number of accounts paid	811	877	1,148	1,397	4,233
Number paid on-time	795	862	1,139	1,383	4,179
% accounts paid on-time	98.03%	98.29%	99.22%	99.00%	98.72%
Value of accounts paid	\$4,388,789.48	\$4,225,123.36	\$5,300,447.46	\$5,425,737.60	\$19,340,097.90
Value paid on-time	\$3,755,746.48	\$4,153,365.67	\$5,276,868.36	\$4,790,954.12	\$17,976,934.63
% value paid on-time	85.58%	98.30%	99.56%	88.30%	92.95%

During the year LTCS Authority paid \$19.3m to all suppliers of which \$18.0m or 92.95% of the invoices were paid within the vendors terms. These amounts do not include costs to the scheme.

Payment of Accounts – Small Business suppliers

Amounts paid to identified small business suppliers at the end of each quarter of the year were:

2012–2013	September Quarter	December Quarter	March Quarter	June Quarter	Total for Year
Number of accounts paid	178	133	142	142	595
Number paid on-time	178	133	142	142	595
% accounts paid on-time	100.00%	100.00%	100.00%	100.00%	100.00%
Value of accounts paid	\$176,915.00	\$181,115.00	\$188,438.00	\$195,526.00	\$741,994.00
Value paid on-time	\$176,915.00	\$181,115.00	\$188,438.00	\$195,526.00	\$741,994.00
% value paid on-time	100.00%	100.00%	100.00%	100.00%	100.00%
Overdue interest payments	0	0	0	0	0
Overdue interest paid	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

During the year LTCS Authority paid \$0.7m to small businesses of which \$0.7m or 100% of the invoices were paid within 30 days. These amounts do not include costs to the scheme.

Appendix 7: Information Technology

The LTCS Authority has information services provided through the SRWSD shared services. In the reporting period work was undertaken to integrate the LTCS Authority and SRWSD domains to realise greater opportunities for reduced maintenance costs and increased sharing of information.

Appendix 8: Insurance

The LTCS Authority utilises the Treasure Managed Fund for day to day, workers compensation and other types of insurance cover.

Appendix 9: Internal Audit Unit

The Safety, Return to Work and Support Division (SRWSD) Internal Audit Unit (IAU) is an independent review function that manages, through an outsourced service provider, an annual plan of risk-based audits across all the SRWSD Agencies including Lifetime Care and Support Authority (LTCS Authority). In 2012–13, nine reviews were completed in LTCS Authority or SRWSD-wide (including LTCS Authority). These reviews made 50 audit recommendations to strengthen the organisation's internal controls.

The following internal audit reports were issued in 2012–2013:

- SRWSD OHSS*
- SRWSD Procurement
- SRWSD Business Continuity Management
- SRWSD Grants and rebates
- SRWSD Information Requests including GIPA
- SRWSD Mobile Phones
- LTCSA Dispute Management*
- LTCSA Effectiveness of Scheme Monitoring*
- LTCSA Regional Office Newcastle

* Internal audit reviews from the 2011–12 audit plan completed during the 2012–13 year

In addition to the above, the following internal audit reviews, from the 2012–13 audit plan, were in progress as at 30 June 2013:

- SRWSD Shared Service Delivery
- SRWSD Project Management
- Investment Division Performance Reporting to Management and Stakeholders
- LTCSA Approval of Service Plans and Costs

The IAU also undertakes a range of fraud and corruption prevention activities. In 2012–13, SRWSD-wide policies for Fraud and Corruption Control and Internal Reporting were updated and issued to all staff by the SRWSD Chief Executive Officer. IAU staff act as Public Interest Disclosure Officers to whom staff can report allegations of corrupt conduct within the Public Interest Disclosure Act 1994. IAU also manages investigations into corrupt conduct liaising, where appropriate, with the Independent Commission Against Corruption (ICAC).

The Director Corporate Governance acts as the Chief Audit Executive and reports directly to the SRWSD Audit and Risk Committee for strategic direction and accountability purposes, and reports administratively to the Chief Executive Officer to facilitate day to day operations.

Appendix 10: Overseas travel

No overseas travel by staff member was undertaken during the reporting year

Appendix 11: Risk Management

During the year the LTCS Authority moved from an individual agency-based risk management approach to an integrated whole-of-SRWSD risk management approach. The new approach is consistent with AS/NZS standards (31000) and is appropriate for the LTCS Authority as it reflects how the board(s) responsibilities across SRWSD resides with the Safety, Return to Work and Support Board and the Workers' Compensation (Dust Diseases) Board following the formation of SRWSD under the Safety, Return to Work and Support Board Act 2012 in August 2012. The operationalising of the risk management approach commenced with the delivery of a Strategic Risk Review.

Appendix 12: LTCSA Consultants – 2012–2013

VENDOR	DESCRIPTION	VENDOR TOTAL
Pricewaterhouse Coopers	Analysis of National injury scheme and levy review	101,725
Mercer Investments (Australia) Limited	Independent Investment advice	69,400
Total Greater than \$50,000		171,125
Plus 2 Consultants \$50,000 and under		21,974
Total Consultants		193,099

Appendix 13: Land Disposal

No land was disposed of by the Authority during the reporting period

Appendix 14: Funds granted to non government community organisations

Organisation	Description	Amount
Alliance Health	To develop a model and associated policies and procedures for clinical supervision of the attendant care workforce for clients with challenging behaviours.	\$15,000
ANZCOS	Sponsorship of 2013 of Australian and New Zealand Spinal Cord Injury Conference.	\$50,000
Acquired Brain Injury Services	Recourse kit for participants on how to manage attendant care services in their home.	\$75,157
Arbias Ltd	Development of a support guide for clients with acquired brain Injury and challenging behaviours	\$15,000
Australian New Zealand Spinal Cord Injury Network	To support a discussion panel and presentations from experts to encourage information sharing and discussion of proposed spinal cord injury research.	\$8,535
Burn Rubber Burn Bankstown	Exercise machines for a new Burn Rubber Burn Centre in Bankstown. This will provide a health and exercise program in the community setting for individuals with a physical disability.	\$16,825
Fantastic Phonics	Educational Video for children with traumatic brain injury.	\$16,700
Gertler Psychological Services	Standard data collection of observed challenging behaviours value.	\$14,613
ParaQuad NSW	To review the resource kit for training personal carers who are working with people with a Spinal Cord Injury. The final resource will be delivered via an online format.	\$74,445

Funds granted to academic, health service and government institutions

Organisation	Purpose	Amount
Agency for Clinical Innovation	To develop a range of resources for clinicians and people with a spinal cord injury to manage pain.	\$200,000
Hunter New England Health	To assist with transportation to Camp GoAHead of children and adolescents with brain injury.	\$2,454.54
Prince of Wales Hospital	Funding an exercise machine for patients with Spinal Cord Injury	\$2790.91
Rehabilitation Studies Unit – University of Sydney	E-learning modules for nurses treating people with SCI	\$40,000
Rehabilitation Studies Unit – University of Sydney	Standardisation of a tool to measure cognitive function in people with spinal cord injuries	\$38,890
Rehabilitation Studies Unit – University of Sydney	To develop and implement a program of meaningful occupation for people with TBI who are not able to participate in the workforce	\$211,514
Rehabilitation Studies Unit – University of Sydney	Add a new feature to physiotherapy exercise website	\$42,000
Royal Rehabilitation Centre, Spinal Outreach Service	Health Assessment and risk assessment of people with spinal cord injury in rural NSW	\$33,937
Royal Rehabilitation Centre, Spinal Outreach Service	Resource development for rural clinicians working with people with spinal cord injury	\$9,100

Appendix 15: Fast Facts

Affordability, commerciality and solvency		Results*
Number of participants in the Scheme as at 30 June 2013		796
Number of lifetime participants in the Scheme as at 30 June 2013		438
Age group with largest representation in the Scheme as at 30 June 2013		15-19 years
Investment overall return		13.3%
Safety Recovery and Support		Results*
In-Voc Program		
Number of participants		207
Percentage of participants return to work 12 months post injury		47.8%
Percentage of participants engaged in full time study 12 months post injury		13%
Improvement in return work rates post program		27.7%
Number of supported living accommodation premises		4
Customer Service		Results*
Case Management		
Participant satisfaction rate		91%
Number of approved case managers		233
Government Information (Public Access) – total number of applications		0
Capabilities		Results*
Number of staff as at 20 June 2013		76
Percentage of Women employees		81.6%
Percentage of Aboriginal and Torres Strait Islander employees		0%
Percentage of employees whose first language was not English		13%
Percentage of employees with a disability		13.6%
Percentage of employees with a disability requiring work related adjustment		13.6%

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