## **List of contents**

Section	PDF	Page
Aboriginal and Torres Strait Islander People	4	71
About Commerce	1	3
Accounts payable performance	6	185
Annual report preparation	6	185
Audit and compliance	3	48
Australian Centre for Advanced Computing and Communications (ac3)	6	185
Commerce offices	6	241
Committees and boards	6	187
Consultants	6	193
Consumer response	6	194
Corporate governance	3	45
Corporate performance (and performance indicators)	2	5
Office of Fair Trading	2	5
Office of Industrial Relations	2	12
Government Chief Information Office	2	16
Office of NSW Procurement (incl StateFleet)	2	19
Office of Public Works and Services	2	26
Strategic Communications and Government Advertising	2	36
Improved internal performance	2	38
Financial highlights	2	44
Credit card certification	6	196
Director-General's message	1	1
Disability action plans (People with a disability)	4	70
Electronic service delivery	6	197
Employment relations policies and practice	4	66
Employment statistics	4	65
Energy and environment	2	42
Employment equity (Equal Employment Opportunity)	4	69
Equity and diversity	4	69
Ethics and probity	3	50
Ethnic Affairs Priority Statement	4	73
Executive	4	57

Department of Commerce         5         79           NSW Government Telecommunications Authority (Telco)         5         127           Australian Centre for Advanced Computing and Communications (ac3)         5         149           Freedom of Information - Statement of Affairs         3         52           Freedom of Information statistical information         6         203           Funds granted to non-government community organisations         6         211           Government and Related Employees Appeals Tribunal         6         217           Heritage asset management strategy         6         218           Implementation of price determination         6         219           Inclusion of other annual reports         6         219           Land disposal         6         223           Legislative changes         6         223           Legislative changes         6         223           NSW Government Telecommunications Authority         6         229           Occupational health, safety and injury management         4         76           Organisation chart         4         55           Other supported entities         6         231           Overseas travel         6         231           Peop	Financial statements	5	
(Telco)         5         127           Australian Centre for Advanced Computing and Communications (ac3)         5         149           Freedom of Information - Statement of Affairs         3         52           Freedom of Information statistical information         6         203           Funds granted to non-government community organisations         6         211           Government and Related Employees Appeals Tribunal         6         217           Heritage asset management strategy         6         218           Implementation of price determination         6         219           Inclusion of other annual reports         6         219           Land disposal         6         223           Legislation administered         6         223           Legislative changes         6         223           Legislative changes         6         225           NSW Government Telecommunications Authority         6         229           Occupational health, safety and injury management         4         76           Organisation chart         4         55           Organisation chart         4         56           Other supported entities         6         230           Overseas travel         6	Department of Commerce	5	79
Communications (ac3)         5         149           Freedom of Information - Statement of Affairs         3         52           Freedom of Information statistical information         6         203           Funds granted to non-government community organisations         6         211           Government and Related Employees Appeals Tribunal         6         217           Heritage asset management strategy         6         218           Implementation of price determination         6         219           Inclusion of other annual reports         6         219           Land disposal         6         223           Legislative changes         6         223           NSW Government Telecommunications Authority         6         225           NSW Government Telecommunications Authority         6         229           Occupational health, safety and injury management         4         76           Organisation chart         4         55           Organisation chart         4         55           Other supported entities         6         230           Overseas travel         6         231           People and organisation         4         55           Performance management         3 <td< td=""><td></td><td>5</td><td>127</td></td<>		5	127
Freedom of Information statistical information         6         203           Funds granted to non-government community organisations         6         211           Government and Related Employees Appeals Tribunal         6         217           Heritage asset management strategy         6         218           Implementation of price determination         6         219           Inclusion of other annual reports         6         219           Land disposal         6         223           Legislation administered         6         223           Legislative changes         6         225           NSW Government Telecommunications Authority         6         229           Occupational health, safety and injury management         4         76           Organisation chart         4         55           Organisational change         4         56           Other supported entities         6         230           Overseas travel         6         231           People and organisation         4         55           Performance management         3         45           Privacy management         6         232           Research and development         6         234 <t< td=""><td></td><td>5</td><td>149</td></t<>		5	149
Funds granted to non-government community organisations         6         211           Government and Related Employees Appeals Tribunal         6         217           Heritage asset management strategy         6         218           Implementation of price determination         6         219           Inclusion of other annual reports         6         219           Land disposal         6         223           Legislation administered         6         223           Legislative changes         6         225           NSW Government Telecommunications Authority         6         229           Occupational health, safety and injury management         4         76           Organisation chart         4         55           Organisational change         4         56           Other supported entities         6         230           Overseas travel         6         231           People and organisation         4         55           Performance management         3         45           Privacy management         3         53           Publications         6         232           Research and development         6         234           Risk management	Freedom of Information - Statement of Affairs	3	52
organisations         6         211           Government and Related Employees Appeals Tribunal         6         217           Heritage asset management strategy         6         218           Implementation of price determination         6         219           Inclusion of other annual reports         6         219           Land disposal         6         223           Legislation administered         6         223           Legislative changes         6         225           NSW Government Telecommunications Authority         6         229           Occupational health, safety and injury management         4         76           Organisation chart         4         55           Organisational change         4         56           Other supported entities         6         230           Overseas travel         6         231           People and organisation         4         55           Performance management         3         45           Privacy management         3         45           Privacy management         6         232           Research and development         6         234           Risk management         3         46	Freedom of Information statistical information	6	203
Tribunal         6         217           Heritage asset management strategy         6         218           Implementation of price determination         6         219           Inclusion of other annual reports         6         219           Land disposal         6         223           Legislation administered         6         223           Legislative changes         6         225           NSW Government Telecommunications Authority         6         229           Occupational health, safety and injury management         4         76           Organisation chart         4         55           Organisational change         4         56           Other supported entities         6         230           Overseas travel         6         231           People and organisation         4         55           Performance management         3         45           Privacy management         3         53           Publications         6         232           Research and development         6         234           Risk management         3         46           Senior executive service remuneration         4         59           Si		6	211
Implementation of price determination         6         219           Inclusion of other annual reports         6         219           Land disposal         6         223           Legislation administered         6         223           Legislative changes         6         225           NSW Government Telecommunications Authority         6         229           Occupational health, safety and injury management         4         76           Organisation chart         4         55           Organisational change         4         56           Other supported entities         6         230           Overseas travel         6         231           People and organisation         4         55           Performance management         3         45           Privacy management         3         45           Publications         6         232           Research and development         6         234           Risk management         3         46           Senior executive service remuneration         4         59           Significant judicial decisions         6         238           State Contracts Control Board         6         238 <t< td=""><td></td><td>6</td><td>217</td></t<>		6	217
Inclusion of other annual reports         6         219           Land disposal         6         223           Legislation administered         6         223           Legislative changes         6         225           NSW Government Telecommunications Authority         6         229           Occupational health, safety and injury management         4         76           Organisation chart         4         55           Organisational change         4         56           Other supported entities         6         230           Overseas travel         6         231           People and organisation         4         55           Performance management         3         45           Privacy management         3         53           Publications         6         232           Research and development         6         234           Risk management         3         46           Senior executive service remuneration         4         59           Significant judicial decisions         6         238           State Contracts Control Board         6         238           Transport Appeals Board         6         217 <td< td=""><td>Heritage asset management strategy</td><td>6</td><td>218</td></td<>	Heritage asset management strategy	6	218
Land disposal         6         223           Legislation administered         6         223           Legislative changes         6         225           NSW Government Telecommunications Authority         6         229           Occupational health, safety and injury management         4         76           Organisation chart         4         55           Organisational change         4         56           Other supported entities         6         230           Overseas travel         6         231           People and organisation         4         55           Performance management         3         45           Privacy management         3         53           Publications         6         232           Research and development         6         234           Risk management         3         46           Senior executive service remuneration         4         59           Significant judicial decisions         6         238           State Contracts Control Board         6         238           Transport Appeals Board         6         217           Waste management and reduction         2         41	Implementation of price determination	6	219
Legislation administered         6         223           Legislative changes         6         225           NSW Government Telecommunications Authority         6         229           Occupational health, safety and injury management         4         76           Organisation chart         4         55           Organisational change         4         56           Other supported entities         6         230           Overseas travel         6         231           People and organisation         4         55           Performance management         3         45           Privacy management         3         53           Publications         6         232           Research and development         6         234           Risk management         3         46           Senior executive service remuneration         4         59           Significant judicial decisions         6         238           State Contracts Control Board         6         238           Transport Appeals Board         6         217           Waste management and reduction         2         41	Inclusion of other annual reports	6	219
Legislative changes         6         225           NSW Government Telecommunications Authority         6         229           Occupational health, safety and injury management         4         76           Organisation chart         4         55           Organisational change         4         56           Other supported entities         6         230           Overseas travel         6         231           People and organisation         4         55           Performance management         3         45           Privacy management         3         53           Publications         6         232           Research and development         6         234           Risk management         3         46           Senior executive service remuneration         4         59           Significant judicial decisions         6         238           State Contracts Control Board         6         238           Transport Appeals Board         6         217           Waste management and reduction         2         41	Land disposal	6	223
NSW Government Telecommunications Authority         6         229           Occupational health, safety and injury management         4         76           Organisation chart         4         55           Organisational change         4         56           Other supported entities         6         230           Overseas travel         6         231           People and organisation         4         55           Performance management         3         45           Privacy management         3         53           Publications         6         232           Research and development         6         234           Risk management         3         46           Senior executive service remuneration         4         59           Significant judicial decisions         6         238           State Contracts Control Board         6         238           Transport Appeals Board         6         217           Waste management and reduction         2         41	Legislation administered	6	223
Occupational health, safety and injury management         4         76           Organisation chart         4         55           Organisational change         4         56           Other supported entities         6         230           Overseas travel         6         231           People and organisation         4         55           Performance management         3         45           Privacy management         3         53           Publications         6         232           Research and development         6         234           Risk management         3         46           Senior executive service remuneration         4         59           Significant judicial decisions         6         238           State Contracts Control Board         6         238           Transport Appeals Board         6         217           Waste management and reduction         2         41	Legislative changes	6	225
Organisation chart         4         55           Organisational change         4         56           Other supported entities         6         230           Overseas travel         6         231           People and organisation         4         55           Performance management         3         45           Privacy management         3         53           Publications         6         232           Research and development         6         234           Risk management         3         46           Senior executive service remuneration         4         59           Significant judicial decisions         6         238           State Contracts Control Board         6         238           Transport Appeals Board         6         217           Waste management and reduction         2         41	NSW Government Telecommunications Authority	6	229
Organisational change         4         56           Other supported entities         6         230           Overseas travel         6         231           People and organisation         4         55           Performance management         3         45           Privacy management         3         53           Publications         6         232           Research and development         6         234           Risk management         3         46           Senior executive service remuneration         4         59           Significant judicial decisions         6         238           State Contracts Control Board         6         238           Transport Appeals Board         6         217           Waste management and reduction         2         41	Occupational health, safety and injury management	4	76
Other supported entities         6         230           Overseas travel         6         231           People and organisation         4         55           Performance management         3         45           Privacy management         3         53           Publications         6         232           Research and development         6         234           Risk management         3         46           Senior executive service remuneration         4         59           Significant judicial decisions         6         238           State Contracts Control Board         6         238           Transport Appeals Board         6         217           Waste management and reduction         2         41	Organisation chart	4	55
Overseas travel         6         231           People and organisation         4         55           Performance management         3         45           Privacy management         3         53           Publications         6         232           Research and development         6         234           Risk management         3         46           Senior executive service remuneration         4         59           Significant judicial decisions         6         238           State Contracts Control Board         6         238           Transport Appeals Board         6         217           Waste management and reduction         2         41	Organisational change	4	56
People and organisation         4         55           Performance management         3         45           Privacy management         3         53           Publications         6         232           Research and development         6         234           Risk management         3         46           Senior executive service remuneration         4         59           Significant judicial decisions         6         238           State Contracts Control Board         6         238           Transport Appeals Board         6         217           Waste management and reduction         2         41	Other supported entities	6	230
Performance management       3       45         Privacy management       3       53         Publications       6       232         Research and development       6       234         Risk management       3       46         Senior executive service remuneration       4       59         Significant judicial decisions       6       238         State Contracts Control Board       6       238         Transport Appeals Board       6       217         Waste management and reduction       2       41	Overseas travel	6	231
Privacy management       3       53         Publications       6       232         Research and development       6       234         Risk management       3       46         Senior executive service remuneration       4       59         Significant judicial decisions       6       238         State Contracts Control Board       6       238         Transport Appeals Board       6       217         Waste management and reduction       2       41	People and organisation	4	55
Publications       6       232         Research and development       6       234         Risk management       3       46         Senior executive service remuneration       4       59         Significant judicial decisions       6       238         State Contracts Control Board       6       238         Transport Appeals Board       6       217         Waste management and reduction       2       41	Performance management	3	45
Research and development 6 234 Risk management 3 46 Senior executive service remuneration 4 59 Significant judicial decisions 6 238 State Contracts Control Board 6 238 Transport Appeals Board 6 217 Waste management and reduction 2 41	Privacy management	3	53
Risk management 3 46 Senior executive service remuneration 4 59 Significant judicial decisions 6 238 State Contracts Control Board 6 238 Transport Appeals Board 6 217 Waste management and reduction 2 41	Publications	6	232
Senior executive service remuneration 4 59 Significant judicial decisions 6 238 State Contracts Control Board 6 238 Transport Appeals Board 6 217 Waste management and reduction 2 41	Research and development	6	234
Significant judicial decisions 6 238 State Contracts Control Board 6 238 Transport Appeals Board 6 217 Waste management and reduction 2 41	Risk management	3	46
State Contracts Control Board 6 238  Transport Appeals Board 6 217  Waste management and reduction 2 41	Senior executive service remuneration	4	59
Transport Appeals Board 6 217 Waste management and reduction 2 41	Significant judicial decisions	6	238
Waste management and reduction 2 41	State Contracts Control Board	6	238
	Transport Appeals Board	6	217
Women 4 70	Waste management and reduction	2	41
	Women	4	70