

NSW Department of Community Services

Helping children, families and communities



NSW Department of
Community Services

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Overview



The New South Wales (NSW) Department of Community Services (DoCS) is the leading community services organisation in NSW and the largest child protection agency in Australia.

Our vision

A NSW where families and communities value, protect and nurture children and young people

Our values

Integrity • Excellence • Respect • Trust •
Openness • Fairness • Teamwork

DoCS helps children, young people, families and communities across a continuum of care. Our core work focuses on child protection, starting with prevention and early intervention strategies to help build strong families and communities. We protect children from risk of harm and provide care for those who are not able to live at home. We work closely with other government agencies, non-government organisations, community groups and the public to achieve this. We value our partnerships with organisations and the community, all of whom contribute to strengthening families and communities to ensure children and young people are safe.

DoCS also provides strategic coordination and leadership to develop genuine whole-of-government strategies to support families, children and young people, to reduce violence against women and to increase community capacity.

DoCS has a head office in Ashfield, Sydney, seven regional offices, 16 network offices, and 87 Community Services Centres (CSCs) delivering frontline services.

During 2004/05 DoCS expended \$946.8 million. We had 3,090 full-time and part-time employees, including people from Aboriginal and culturally and linguistically diverse backgrounds to help us best identify and meet community needs.

What we do

DoCS helps children, young people, families and communities by:

- > promoting the safety and wellbeing of children and young people
- > helping keep families together
- > providing safe and appropriate care for children and young people who cannot live at home
- > delivering a range of programs to build and strengthen communities
- > funding and regulating children's services
- > funding and regulating adoption services
- > helping people affected by natural and other disasters
- > offering support services to assist homeless people.

How we help

Together with partners in government, business and the community, we:

- > assess the strengths and needs of families and communities
- > develop and deliver a range of services
- > educate, support, inform and advise individuals and families
- > monitor, evaluate, research and analyse to improve policy and service development.

Who we help

Our clients include:

- > children and young people in need of care and protection
- > families and communities needing help and support
- > our partners in service delivery, including service providers, local government, and State and Commonwealth Government agencies
- > collaborators and recipients of our data and research findings (research organisations, universities, students)
- > public users of our information services.

Who we work with

Our stakeholders include:

- > local, State and Commonwealth Government agencies which share responsibility for community services and child protection
- > peak associations
- > local, state and national community services groups
- > education and training institutions.



The highlights of 2004/05 – such as the establishment of a new Communities Division and the development of new early intervention services – are celebrated within a context where the annual number of child abuse and neglect reports increased to more than 216,000.

This year was the second full year of the NSW Government's \$1.2 billion budget enhancement to reform the child protection system. The reform package is staged over five full years with the bulk of the resources to be provided in years four and five (2006/07 and 2007/08). By 30 June 2005, a quarter of the total five-year funding package had been delivered.

In these early stages, our focus has been on planning services and building capacity in readiness for the substantial increase in funding in 2006/07 and 2007/08. But there has also been significant improvement in our performance since the 2001/02 base year.

Our long-term strategy to address the high demand for child protection services is to identify and support children, young people and families at risk before they reach crisis point. In 2004/05, the rollout of services under the \$150 million Early Intervention Program commenced. In four of the new Enhanced Service Delivery (ESD) areas, \$6.5 million went to services such as family support, centre-based child care, supported playgroups, parenting programs, home visiting and specialist services for Aboriginal and culturally and linguistically diverse families.

Our capacity to build stronger communities and make support available to all families was strengthened by the establishment of the Communities Division in July 2004. A range of functions and programs, including Families First, the Better Futures Strategy, the Aboriginal Child, Youth and Family Strategy, the Area Assistance Scheme and the Violence Against Women Specialist Unit, were consolidated from a number of other NSW Government departments.

This makes DoCS a community services department in both name and actions, coordinating whole-of-government strategies to deliver a full range of community services.

For example, in 2004/05, \$255.6 million was spent on community support and development services, such as supporting people in crisis, assisting victims of disasters and helping reduce the social isolation of people.

During 2004/05, \$233 million was spent on statutory child protection. Key achievements included the recruitment of additional child protection caseworkers, and the introduction of Intensive Family Based Services in Bourke and Dapto, supporting Aboriginal families with children who are at immediate risk of being removed from their families.

The Helpline's performance continued to improve, with reductions in waiting times and the call abandonment rate. A full review of the Helpline was conducted by

the NSW Auditor-General in 2004/05, and we commenced implementing some of its key recommendations.

During 2004/05, \$315.5 million was spent on out-of-home care. This enabled us to begin making changes that, over time, will improve the range of placement options and build a more cost-effective, flexible service system that meets the needs of the most vulnerable children and young people in NSW.

Funding of \$31.4 million was announced for 229 placements for children with high and complex needs. New caseworkers were recruited to work exclusively with children and young people with complex and challenging behaviours and we began tackling a shortage of foster carers with specialised teams to recruit, train and support carers.

Working with Aboriginal out-of-home care services and communities, we continued to develop a culturally appropriate service system to meet the needs of Aboriginal children and young people. We allocated an extra \$1.3 million to fund improvements and additional placements and support.

Developing our cultural competency is vital to improving service delivery to our culturally and linguistically diverse clients. In 2004/05 this included recruiting and training staff to reflect clients' needs, investigating what services were required, and ensuring we communicated with our client communities in their own languages.

One of the main challenges for DoCS is that demand for existing services continues to grow ... we have faced and overcome many challenges during this phase of the reform process and now have a solid foundation on which we can continue to build.

Historically DoCS has struggled to recruit Aboriginal and Torres Strait Islander employees to provide culturally appropriate services for Aboriginal children and families. This year we introduced new strategies to boost Aboriginal recruitment, such as the establishment of six cadetships for Aboriginal university students.

Fifty per cent of DoCS' budget – almost \$500 million per annum – funds around 1,900 organisations providing over 3,500 projects. In 2004/05 we began reforming this funding process, introducing service agreements that better describe the accountabilities, information and results expected from service providers.

Our capacity to inform policy, practice and service delivery grew with the establishment of the Research to Practice Program to disseminate and share local and international research with staff and the community sector.

We continued to build an internal infrastructure to support improvements in frontline service delivery. This included the development of policy and operational procedures, training and systems. DoCS also relocated or expanded a number of existing premises to provide better and safer facilities for staff and clients. An occupational health and safety risk management program was implemented statewide and occupational violence training commenced for all frontline staff.

The importance of a solid planning basis to ensure the best use of our resources cannot be understated. For the first time, business planning was aligned with budgeting and with the NSW Government's annual budget process coordinated by NSW Treasury. This will ensure sound planning and effective use of our budget into the future.

We also worked to ensure our initiatives are effective and cost-efficient, refining our new information, planning and reporting systems to better support management and resource allocation decisions.

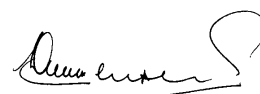
One of the main challenges for DoCS is that demand for existing services continues to grow whilst we are in the middle of a major reform program. For example, child protection reports have increased from 159,643 in 2001/02 to 216,836 in 2004/05 (a 36 per cent increase). Whilst an increase was expected over this period, it clearly places significant additional strain on a system undergoing major changes to personnel and practice.

This is just a brief overview of our year. Much of our progress was achieved as a result of collaboration with our community partners. We worked with them to ensure the service system continues to expand, becomes more flexible and offers a wider range of options, particularly for Aboriginal children, those with special needs and clients in rural and remote areas.

Also key to the Department's success was the dedication and hard work of DoCS' staff and in particular those on the frontline, who have the difficult task of working to ensure the protection of children and young people. They make a real but rarely acknowledged contribution to the community and I would like to take this opportunity to express my appreciation of their efforts and pride in their achievements.

In all of these endeavours we were supported by the former Minister for Community Services, the Hon Carmel Tebbutt and, since January 2005, by the current Minister for Community Services, the Hon Reba Meagher.

We have faced and overcome many challenges during this phase of the reform process and now have a solid foundation on which we can continue to build. I look forward to the challenges that lie ahead and to seeing the benefits our efforts will make to the lives of children, families and communities of NSW.



Dr Neil Shepherd
Director-General

DoCS' Executive and organisational structure ¹



¹ As at 30 June 2005. For the most current version of DoCS' organisational chart, refer to our website www.community.nsw.gov.au

The Executive oversees DoCS' business activities to ensure we deliver on our commitments, are accountable to Parliament, act with integrity and are transparent about our processes and decisions.



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Mr Richard Michel



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Left to right: Glynis Ingram, Anne-Maree Sabellico, Anne Maree Gleeson, Margaret Oldfield, Jill Herberte¹

Regional Director, Metro South West

Ms Anne Campbell, BA, BSW

Regional Director, Hunter & Central Coast

Ms Anne Maree Gleeson, BA, Grad Dip Adult Ed, MA Soc.Stud

Regional Director, Southern

Ms Jill Herberte, BSW

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Ms Glynis Ingram, NNEB, AFAIM

Regional Director, Northern

Mr Denis Myers, B Soc.Stud, GDSA

Regional Director, Metro West

Ms Margaret Oldfield, BA Ed, GDPSM

Regional Director, Metro Central

Ms Anne-Maree Sabellico, BA Soc.Sci

¹ Missing: Anne Campbell and Denis Myers

Performance Summary

The following key achievements illustrate the progress made in 2004/05 towards the Department's service group objectives contained in the DoCS *Corporate Plan 2004/05-2008/09*. A detailed account of all of DoCS' activities can be found in later chapters.

Community Services

Supported Accommodation Assistance Program (SAAP)

Result

People who access SAAP services cease to be homeless, or do not become homeless in the first place

Objectives

- > Ensure that the State's new five-year SAAP agreement with the Commonwealth reflects the needs of NSW clients, particularly increased access for Indigenous people
- > Make the service system more flexible, to streamline costs and better serve clients
- > Improve the situation of young SAAP clients

Achievements

- > Funded 386 SAAP services to provide assistance to clients
- > Led negotiations on a new five-year SAAP Agreement with the Commonwealth
- > Implemented changes recommended in the Ombudsman's 2002 *Inquiry into Access to, and Exiting From, SAAP Services in NSW*
- > Dedicated 38 per cent of SAAP resources to services for unaccompanied young people under 25 years
- > Reduced the rate of young people re-using SAAP services

Disaster Recovery

Result

Disaster Recovery clients return to their usual way of living as soon as possible

Objectives

- > Contribute to NSW's response to the Council of Australian Governments' Review of Natural Disaster Relief Arrangements to safeguard or improve services to NSW clients
- > Participate in planning for disasters with national and international impact
- > Build the profile of disaster recovery services and how they operate so that people know what to expect during and after disasters
- > Improve regional planning (including staffing options) for disasters

Achievements

- > Attended 26 disasters, helping victims by providing food, clothing, advice, guidance and personal and financial support
- > Provided \$960,000 to drought-affected families and individuals
- > Produced television and radio community service announcements to inform the public of disaster recovery services
- > Reviewed and signed a new Memorandum of Understanding (MOU) with partner agencies clarifying roles and responsibilities

Performance Summary

Universal Services

Result

Communities are supported to prevent social breakdown; families and individuals vulnerable to isolation, risk, or harm have support to avoid or to emerge from that situation

Objectives

- > Improve whole-of-government approaches to strengthening communities at risk
- > Provide and align universal services to underpin new early intervention programs for families who require more intensive support

Achievements

- > Provided almost \$73 million to organisations to deliver services under the Community Services Grants Program (CSGP) to build stronger communities that promote the safety, welfare and wellbeing of children and their families
- > Coordinated crime reduction and anti-social behaviour strategies to increase community safety
- > Provided funding to improve community infrastructure
- > Funded services to support individuals and families affected by alcohol and drug misuse
- > Introduced programs and resources to strengthen Aboriginal and culturally and linguistically diverse communities
- > Coordinated campaigns and resources to prevent violence against women and provided funding for trial support services for victims and their children involved in criminal proceedings against the perpetrators of domestic violence
- > Supported initiatives to encourage young people to develop their own activities, express their concerns and engage with schools and communities
- > Coordinated programs to develop community leaders' skills to contribute to community renewal and capacity building
- > Developed a fee-free interpreter scheme for services funded by DoCS to meet the needs of linguistically diverse communities

Prevention and Early Intervention

Children's Services

Result

Children's developmental outcomes are enhanced in a safe, well-regulated environment

Objectives

- > Provide a framework which encourages the delivery of quality children's services in NSW
- > Ensure an adequate number of places in high quality children's services are available for children of families from early intervention programs, to support early healthy child development

Achievements

- > Provided over \$100 million to children's services
- > Licensed over 3,000 child care services providing over 120,000 places per day, reduced fees for 15,000 child care places for low-income families, provided 12,000 child care places during school holidays and supported 10,000 children with additional needs
- > Implemented the new *Children's Services Regulation 2004*
- > Funded training and advocacy for children's services to improve service provision

Early Intervention

Result

Client children are supported so that they have age-appropriate development without ongoing involvement in the child protection system

Objectives

- > Intervene as early as possible to strengthen families and provide high quality child care so at-risk children have optimal development
- > In conjunction with our partners, plan and fund services that provide a range of appropriate support options for vulnerable families
- > Reduce re-reporting by making children safe earlier
- > Establish a robust evaluation framework and adapt the program to respond to what we learn as it is implemented

Achievements

- > Invited Expressions of Interest in \$130 million of new services to be developed across the State over a three-year period
- > Rolled out \$6.5 million of funding for new early intervention services in Bankstown, Blacktown, Tweed Heads and Maitland
- > Introduced a tool to assess family strengths and needs to better target services

Statutory Child Protection

Result

Client children and young people and their siblings are safe following intervention

Objectives

- > Ensure that DoCS establishes and maintains systems to capture, record and reliably assess reports of child abuse and neglect
- > Provide interventions appropriate to the assessed risk of harm
- > Work to ensure that children and young people who have received an intervention have a reduced rate of substantiation, and where resubstantiation occurs, it is at a reduced level of harm or risk
- > Attain better quality interventions for clients of the child protection system by ensuring interagency collaboration in justice, health, education and community services

Achievements

- > DoCS Helpline managed 216,836 reports
- > Improved the Helpline's capacity to capture, record and assess child protection reports and decreased average and maximum call wait times
- > Established Intensive Family Based Services in Bourke and Dapto
- > Increased the number of caseworkers to improve the allocation of child protection reports for further assessment

Out-of-Home Care

Children and young people in permanent placements

Result

Children and young people are in a safe, well-functioning, stable placement and are developing optimally

Objectives

- > Expand the quality and range of placement options available to children and young people in out-of-home care, including foster care, residential care and new models of care
- > Simultaneously expand the quality and range of services to children, young people and their families to support these placements
- > Ensure maximum utilisation of permanency planning provisions, so that children and young people have long-term stability when they cannot live at home

Achievements

- > Provided an additional \$1.3 million in funding to further expand Aboriginal out-of-home care services
- > Established specialist caseworker positions to recruit, train and support foster carers
- > Finalised a range of measures to improve foster care placement options

Children and young people restored to their family

Result

Children and young people are successfully restored to their parental family

Objective

- > Improve the range and quality of services provided to children, young people and their families to support restoration, so that children's and young people's lives are not disrupted by unsuccessful attempts at restoration

Achievements

- > Made significant progress towards developing permanency planning policies

Children and young people with high needs

Result

A system is developed and implemented that provides quality, cost-effective care for children and young people with high needs and improves their longer term outcomes

Objectives

- > Better support children and young people with high needs by using effective screening tools, which are employed as early as possible and are consistent over time, to identify those children and young people who fit the target group
- > Better support children and young people with high needs by having a range of appropriate placement options and support services to meet the needs of the target group in a cost-effective manner

Achievements

- > Approved \$31.4 million to provide 229 care places for children and young people in out-of-home care with high needs
- > Established intensive support services caseworker teams for high needs children and young people in out-of-home care at metropolitan and regional locations
- > Implemented new measures to better identify and manage high needs children and young people in out-of-home care

Improving the out-of-home care system

Result

The out-of-home care service system provides an appropriate quantity and range of cost-effective, efficiently run and well coordinated services to meet the needs of all children and young people in the system

Objectives

- > Ensure the out-of-home care service system is evidence-based and developed in partnership with the out-of-home care sector
- > Improve the education and mental health outcomes for children and young people in out-of-home care so that those who have been in long-term out-of-home care have similar development to their peers in the general population
- > Provide an effective assessment tool for use with all children and young people who enter out-of-home care to ensure that the appropriate range of support services for them are identified
- > Increase the knowledge and skills of DoCS staff to achieve consistency in operation and improve service to clients

Achievements

- > Worked with community partners to ensure services were located where they were most needed and were based on the needs of children and young people
- > Developed a quality improvement plan
- > Developed new service models for intensive foster care, for children and young people with high needs, and generalist care
- > Commenced a review of foster carer allowances and contingencies
- > Drafted a Memorandum of Understanding with the Department of Education and Training on the educational needs of children and young people in care
- > Drafted a Memorandum of Understanding with NSW Health to ensure priority access to health services for children and young people for whom the Minister for Community Services or DoCS' Director-General has parental or care responsibility relating to residence and/or medical issues



Capacity Building

Result

DoCS has the resources and skills to deliver effectively the desired results in all core functions

Objective

- > Improve corporate services and systems to support the delivery of DoCS programs set out in the Corporate Plan and deliver financial performance within budget

Achievements

- > Published corporate framework documents including the *Corporate Plan 2004/05-2008/09* and developed *Corporate Directions 2005/06*
- > Introduced the Research to Practice Program to disseminate research findings and inform policies and practices
- > Established a new unit to investigate allegations against employees
- > Upgraded the information technology environment by transferring service and support functions to NSW Businesslink
- > Created office accommodation standards to ensure new fitout and facilities meet the needs of staff and clients
- > Increased training and management development options to make sure staff have the best skills and knowledge to do their job

Summary of Financial Performance

Our source of funds

Funding source 2004/05

Source	Type of funding	Amount (\$M)
Treasury	Recurrent appropriation	856.8
Treasury	Capital appropriation	18.7
Other Agencies	Rendering of services	4.5
Treasury (Crown)	Employee entitlements	33.7
Other Retained Revenue		10.7
Total funding		924.4

Expenditure by business

	2003/04 (\$M)	%	2004/05 (\$M)	%
Community Services	232.6	27.2	255.6	27
Prevention and Early Intervention	135	15.7	142.7	15.1
Statutory Child Protection	196.1	22.9	233	24.6
Out-of-Home Care	292.9	34.2	315.5	33.3
Total	856.6	100	946.8	100

Expenditure by type 2004/05

	(\$M)	%
Employee related	242.7	25.6
Maintenance and operating expenses	94.5	10
Grants and subsidies	594.8	62.8
Depreciation	14.8	1.6
Total	946.8	100

Funding source 2005/06

Source	Type of funding	(\$M)
Recurrent		
Treasury	Recurrent appropriation	963.9
Other agencies	Grants, contributions and revenues	12.3
Treasury (Crown)	Employee entitlements	17.9
Other	Asset sales	4.5
Internal	Depreciation	15.4
Total		1,014
Capital		
Treasury		20.6
Total		20.6

Source: DoCS Financial Services



Budget enhancements

Major initiatives in 2004/05 included:

- > \$25.8 million for 100 new child protection and early intervention caseworkers and associated support staff to continue the expansion of early intervention strategies and further improve the quality and timeliness of response to reports of children at risk of harm
- > \$5.3 million for further improvements to the child protection system to increase intensive support services for Aboriginal families and continue services through Joint Investigation Response Teams (JIRTs) with NSW Police
- > \$16.5 million to assist vulnerable and at-risk families under the early intervention program including services to promote the delivery of early childhood and related services for families in which children may be at risk
- > \$56.8 million for improvements to the out-of-home care system, including a further 50 caseworkers and support staff as well as better matching the services provided for those children in out-of-home care who have the highest level of support needs
- > \$38.5 million for improvements to the Department's frontline support capacity to continue development of specialist support units in early intervention, out-of-home care, Aboriginal and multicultural services, and economic analysis.

The Department's 2004/05 budget allocation also included funding for the transfer of programs from the NSW Premier's Department, The Cabinet Office, the Department of Infrastructure, Planning and Natural Resources and the Attorney General's Department.

Note: Throughout this report, percentages may not add up to 100 per cent due to rounding

Working together with non-government service providers

DoCS' clients receive services that are predominantly supplied by non-government organisations (NGOs) under various arrangements with DoCS. With the transfer of a substantial suite of funded community services from a number of other departments in 2004, along with the budget enhancement, DoCS now funds around 1,900 organisations for over 3,500 projects to the value of almost \$500 million per annum. This represents over 50 per cent of DoCS' budget and the provision of services through NGOs will increase in 2005/06.

DoCS will continue to work in partnership with non-government service providers to implement a new evidence based funding framework to expand and improve DoCS' funded services. In 2005/06 this will include development of a new funding policy, improved funding strategies including expressions of interest and contracting, and introduction of the DoCS Quality Service Standards to a number of funding programs. We will maintain a mixed government and non-government service system and develop service system capacity and stability while working in partnership with non-government service providers in implementing these reforms.

Building a sustainable, high quality out-of-home care service system

In 2004/05 we began a process, which we will carry on through 2005/06, of reforming the funding and purchasing of the services provided by NGOs. There will be greater emphasis on service agreements, which will be more consistent and better describe the accountabilities, information and results expected from our service providers.

The funding package gives DoCS and NGOs the opportunity to expand and enhance the service sector to produce better results for our mutual clients. In 2005/06, we will focus on partnering with our service providers to build a quality and sustainable service system that is large enough to allow caseworkers to better match placements and services to our clients' needs. Using comprehensive demand and supply analysis and working in partnership, we will be able to provide a greater variety of better targeted services.

A group of partners who must not be overlooked are the families and individuals who make up DoCS' vital network of foster carers. Part of the reform of the system is aimed at professionalising our dealings with foster carers, improving service provision to them, and ensuring they continue to be recognised by DoCS staff for the enormous contribution they make to the wellbeing of children who cannot live at home, whether for very short or very long periods.

Developing capacity in prevention and early intervention

DoCS has committed to prevention and early intervention as a long-term strategy to address the demand for child protection services. For the first time, DoCS has substantial resources available to work with children, young people and their families before they are in crisis. The Early Intervention Program has commenced in some Enhanced Service Delivery (ESD) sites and will progress to others as ESD rolls out. In 2005/06, we will work within DoCS and with our partners in the non-government sector to ensure that the new program is cost-effective, consistently applied and produces positive results for clients and their families.

Integrating Communities Division functions, while preserving their whole-of-government role

Since taking accountability for the programs of the Communities Division in 2004, DoCS is now the NSW agency with the broadest charter for working with communities. In 2005/06, the structure of the Communities Division will be finalised and implemented and the future direction of many programs will be clarified. Processes will also be established for how Communities Division will work with existing services at the regional level, and how it can best draw on synergies with the work of its new home-base.



Implementing Enhanced Service Delivery sites

The key model for delivering DoCS' reforms to our clients is Enhanced Service Delivery (ESD). This is the progressive rollout, to selected Community Services Centres, of the full complement of additional caseworkers, funding for service provision and infrastructure enhancements under the funding package. The Early Intervention Program will be rolled out progressively through these sites. In 2005/06, we will roll out further sites, while commencing an evaluation of the original ESD sites so that the process can be improved by what we learn.

Ensuring operational consistency across NSW

Despite the large geographic area and diverse population base, it is important that DoCS provides a standardised service across NSW. An online Business Help system is in place and procedures for dealing with a wide range of situations are being constantly updated to reflect new evidence or experience. In 2005/06, this process will continue and staff will be kept informed of changes. Levels of compliance will be measured to assist us to monitor any improvements in consistency and finetune the system.

Developing workforce capacity and supporting our casework staff better

To improve our performance, we need to have sufficient numbers of operational staff who are well supported in the work they do. In 2005/06, we will continue recruiting additional caseworkers. We will also work to improve the way they are supported, including induction, ongoing training, staff supervision, professional support from psychologists and legal staff, administrative assistance and improved communications.

Setting a clear direction for permanency planning

In 2005/06 we will move decisively towards permanency planning, emphasising the child's need for stability as the major factor in decision-making about his or her long-term care, whether that means restoration to the birth family or the extended family, or a move to permanent care elsewhere. This will involve policy and strategy development, culture change projects and partnerships with other government and non-government organisations.

Improving our commitment and service to Aboriginal communities

In 2005/06 the Aboriginal Services Branch will develop a whole-of-DoCS Strategic Plan that outlines and integrates the organisation's major priorities for work to improve outcomes for Aboriginal clients and staff. The Branch will continue to provide expert advice to policy and operational areas within DoCS, and work to improve services for Aboriginal communities in NSW. Aboriginal Intensive Family Based Services will continue, and at least two more will open in new locations. The reform of the service system will include specific encouragement for Aboriginal auspiced organisations to provide out-of-home care services.

Future Corporate Directions

Basing policy and practice on evidence and making business analysis an essential part of DoCS' culture

DoCS is committed to establishing a solid evidence base to inform policy, practice and service delivery in areas relating to the Department's core business. In 2005/06 we will continue to implement the Research to Practice Program to ensure that local and international research and practice guides by leading experts in the field are disseminated in a manner that is meaningful, accessible and engaging for staff. In addition, we will also introduce a Professional Development and Supervision Framework which will focus on facilitating developmental opportunities for all staff.

DoCS has been working to ensure its policies and procedures are underpinned by a solid evidence base. By the end of 2005/06 primary areas of data remediation will have been completed and remaining data entry issues should be resolved. We will then be able to focus on using the data and analysis to actively monitor our results and to feed back into improving our management practices and our consistency of service.

A full copy of our Corporate Directions for 2005/06 is published on DoCS' website www.community.nsw.gov.au

Community Services



Working with a host of government and non-government agencies, DoCS provides a range of services and strategies with a key focus of supporting the whole community.

Projects tackling entrenched problems, supporting families, building resilience, keeping young people in education and connected to their communities, providing opportunities for people to lead satisfying and fulfilling lives and to break the cycle of disadvantage – these are just some of the initiatives assisting communities across NSW.

RESULT

- People who access SAAP services cease to be homeless, or do not become homeless in the first place

Objectives

- > Ensure that the State's new five-year SAAP agreement with the Commonwealth reflects the needs of NSW clients, particularly increased access for Indigenous people
- > Make the service system more flexible, to streamline costs and better serve clients
- > Improve the situation of young SAAP clients

Supported Accommodation Assistance Program (SAAP) services assist individuals and families who are homeless or at risk of homelessness, including people affected by domestic violence whose personal safety is threatened. The program provides a range of accommodation and support services and is jointly funded by the Commonwealth and State Governments. More than 380 services were funded to provide assistance to clients in 2004/05.

The Commonwealth's final funding offer for a new SAAP Agreement (SAAP V) covering the period 1 July 2005 to 30 June 2010 was released on 1 June 2005. It provided no increase in core program funding in real terms. Consultations with SAAP services in NSW indicate that the Commonwealth's offer may threaten the ongoing viability of services. While DoCS will continue to finalise the SAAP Agreement and attempt to pursue the best possible outcomes for homeless people in NSW, the Commonwealth has shown no willingness to improve the terms of its offer to NSW.

DoCS and service providers have continued the progress made over previous SAAP agreements to broaden service responses beyond that of solely providing accommodation. Funding was allocated to non-government organisations and local government agencies across NSW for services including support, outreach, advocacy, living skills development and supported accommodation. Links have also been developed with external specialist support service systems such as NSW Health and the Department of Housing.

DoCS will continue working with SAAP service providers to maintain and build on these achievements. Using an evidence-based approach, DoCS will seek to develop a bilateral agreement with the Commonwealth that supports efforts to reshape the service system so that clients receive the most cost-efficient service that meets their support needs.

In 2004/05, DoCS and SAAP peak groups implemented changes recommended in the Ombudsman's 2002 *Inquiry into Access to, and Exiting From, SAAP Services in NSW*. These included developing eligibility and access policies, procedures and practices that are inclusive of all people within the agency's target group, reviewing protocols to improve local level interagency support and providing training and professional development to assist service providers. A key priority for SAAP V will be to increase service effort in the area of early intervention or pre-crisis support.

Over \$40 million per annum, more than 38 per cent of SAAP resources, is dedicated to services for unaccompanied young people under 25 years, who represent one-third of all SAAP clients.

A key outcome of SAAP for unaccompanied young people is to reconnect them with family where possible. An indicator of the success of this strategy is the service reuse rate. In 1999/2000, almost 40 per cent of the young people who used SAAP services did so on more than one occasion. In 2003/04 (the most recent data as at 30 June 2005) the rate dropped to 24 per cent.

SAAP services by client group 2004/05

	No. of service providers	%
Young people	165	42.7
Single men only	36	9.3
Single women only	19	4.9
Families	23	6
Women escaping domestic violence	92	23.8
Cross-target/multiple/general	51	13.2
Total	386	100

Source: Australian Institute of Health and Welfare National Data Collection Agency
2004/05 Preliminary Data

Funded SAAP services by type 2004/05

	No. of services	%
Crisis/short-term accommodation	137	35.5
Medium/long-term accommodation	106	27.5
Day support	1	0.3
Outreach support	15	3.9
Telephone information/referral	6	1.6
Agency support	1	0.3
Multiple	81	21
Other	39	10.1
Total	386	100

Source: Australian Institute of Health and Welfare National Data Collection Agency
2004/05 Preliminary Data

Helping homeless men turn their lives around

A pilot project in Parramatta has been recognised in the SAAP V negotiations as an example of innovation in the provision of services for homeless people.

The Parramatta Men's SAAP Service Initiative is an integrated service system of support, incorporating flexible and innovative ways of providing services to deal with the causes of homelessness, not just the symptoms. Staff help with issues such as relationships, addiction, health and legal difficulties. There have been some positive outcomes from the projects, with a large number of men moving on to independent living and maintaining stable tenancies.

The initiative is managed by the Parramatta Homelessness Coalition, comprising DoCS, Parramatta Mission, St Vincent de Paul Society and Mission Australia, the Department of Housing, the Office of Community Housing and Parramatta City Council. Following a positive external evaluation published in 2005, additional funding of \$0.69 million was allocated to maintain services and support the program long term.

RESULT

- Disaster recovery clients return to their usual way of living as soon as possible

Objectives

- > Contribute to NSW's response to the Council of Australian Governments' Review of Natural Disaster Relief Arrangements to safeguard or improve services to NSW clients
- > Participate in planning for disasters with national and international impact
- > Build the profile of disaster recovery services and how they operate so that people know what to expect during and after disasters
- > Improve regional planning (including staffing options) for disasters

DoCS is responsible for coordinating immediate and long-term welfare and recovery services during natural and other disasters under the State Disaster Plan. This involves helping victims by providing food, clothing, advice, guidance and personal and financial support.

When required, DoCS sets up evacuation centres where on-site staff can meet the immediate needs of victims. Longer term needs may be met through the establishment of recovery centres where victims can get information, financial support, insurance advice and other specialist help.

DoCS responded to 26 natural and other disasters across NSW and administered over \$960,000 to people affected by the ongoing drought. Christmas Support Grants were sent to over 3,000 drought-affected individuals and families during the festive season.

Over \$12,000 was provided in 2004/05 to individuals and families who had been affected by emergencies in previous financial years but whose cases were finalised in this reporting year; to continue to assist them back to a normal way of living. It is not unusual for cases to take some time to finalise depending on the work to be done, especially for structural repairs.

DoCS participated in the Council of Australian Governments' national review of natural disaster relief arrangements to provide a consistent approach to relief measures across Australia.

During the year, DoCS took part in a series of mock exercises to strengthen the emergency services' ability to respond to disasters on a State and national level. Scenarios included power shortages and an Avian influenza outbreak. Disaster recovery staff also gave lectures to national and overseas delegations on emergency welfare services in NSW and took part in a review on the State Emergency Service's Tsunami Plan.

In 2004/05 DoCS developed a series of television and radio community service announcements to inform the public of disaster recovery services.

Funding was obtained from the Natural Disaster Mitigation Program to produce brochures in six languages to inform culturally and linguistically diverse communities about disaster recovery services. Disaster recovery information on DoCS' website was also updated.

DoCS coordinates a number of non-government agencies to provide disaster recovery services such as personal support, catering, clothing and temporary accommodation. These included Seventh Day Adventist Church, Red Cross, the Salvation Army, St Vincent de Paul Society and Anglicare. A Memorandum of Understanding between DoCS and these agencies was reviewed and signed by all parties on 30 June 2005, clarifying the roles and responsibilities of each agency in times of emergency.

In 2004/05, information sessions were held with staff and community partners updating them on disaster recovery and basic processes within DoCS Regions.

Disaster recovery services provided 2004/05

East Coast	Windstorm	July 2004
Yelgun	Bushfire	August 2004
Blacktown	Unit fire	September 2004
Queanbeyan	Unit explosion	September 2004
North Nowra	Bushfire	October 2004
Ballina	Flood	October 2004
Coffs Harbour	Storm	October 2004
Bellingen	Flood	October 2004
Muswellbrook	Hailstorm	October 2004
Narrabri	Flood	December 2004
Moree	Flood	December 2004
Lake Macquarie	Storm	December 2004
Blackheath	Storm/lightning strike	December 2004
Leeton	Windstorm	January 2005
Young	Storm	January 2005
Narrabri	Storm	January 2005
Cessnock	Storm	February 2005
Wahroonga	Diesel spill	February 2005
Ashfield	Factory fire	March 2005
Alectown	Bushfire	March 2005
Terrigal	Burst water main	May 2005
Moree/Wee Waa	Flood	June 2005
Tweed Heads	Flood	June 2005
Lismore	Flood	June 2005
Coogee	Storm	June 2005
Ballina	Flood	June 2005

Helping people recover from disasters

When disasters such as droughts, major fires, storms or floods strike, DoCS supports and assists people and communities in getting their lives back on track.

In December 2004, DoCS staff, alongside workers from non-government organisations, helped more than 90 Narrabri households during floods in which some homes were inundated by almost two metres of water. An evacuation centre was set up, food supplies provided and emergency accommodation found for families until the flood waters subsided. Longer term support was also offered, with referrals to counselling and other services.

Home owners whose residences were not insured and who met eligibility criteria were invited to apply for financial assistance for damage to household contents and structural repairs under the NSW Disaster Relief Scheme.

RESULTS

- Families and individuals vulnerable to isolation, risk or harm have support to avoid or emerge from that situation
- Communities are supported to prevent social breakdown

Objectives

- > Improve whole-of-government approaches to strengthening communities at risk
- > Provide and align universal services to underpin new early intervention programs for families who require more intensive support

DoCS offers a number of services, accessible to everyone in the community, which aim to promote family strength, encourage community development and address common issues that can lead to family breakdown. These services range from youth development and community centres to preventing or treating the abuse of alcohol and other drugs. Some are provided by DoCS, while others are led or funded through collaborative initiatives with government and non-government agencies.

Community Services Grants Program

DoCS funds a range of services to build stronger communities that promote the safety, welfare and wellbeing of children and their families. These funds are administered under the Community Services Grants Program (CSGP), which funds community organisations to:

- > support children, young people, individuals and families to enhance their independence, safety, self-esteem and quality of life within the community
- > build strong communities and social capital and undertake community development, so that communities are well informed, resourced and connected, and equity and diversity are embraced

- > build and sustain the capacity of the community services sector at regional and State levels to deliver responsive services through sector development, policy and advocacy.

In 2004/05 the CSGP funded \$72.58 million of services including individual and family support, community development, neighbourhood and community centres, youth support services, some child protection services, and culturally specific services for Aboriginal and culturally and linguistically diverse groups. Further details of services funded under the CSGP can be found in the addendum to this report.

Community Services Grants Program 2004/05

Program description	No. of services	Funding total (\$M)
Child protection	34	3.49
Community development	455	25.60
Family and individual support	207	23.73
Youth services	309	19.76

Source: DoCS Performance Based Contracting

Community Services

Alcohol and drug abuse prevention

It is estimated that up to 80 per cent of child protection reports to DoCS involve drug or alcohol issues, making drug and alcohol abuse prevention a key strategy in helping families and keeping children and young people safe from harm.

Under the NSW Drug Summit Plan of Action, DoCS received \$3.7 million in 2004/05 to provide innovative services to families, communities and individuals affected by drug and alcohol misuse.

With NSW Family Services, DoCS developed the capacity of family support workers to assist families with alcohol and other drug issues.

Funding was provided to the Get It Together Program to secure case management and brokered services, helping 2,000 vulnerable young people unable or unwilling to access conventional youth services.

The Youth Drug and Alcohol Court Program diverted 80 drug dependent young offenders from the Department of Juvenile Justice into supervised treatment programs.

Two early intervention services began at Blacktown and on the Central Coast, providing a mix of family support and counselling to families with young people at risk of alcohol and drug misuse. The pilot services aim to assist families to better deal with crises and conflicts and to help young people stay with their families.

A program enabling children to visit family members in prison and maintain their relationships was also funded, in addition to DoCS' initiatives under the Cabramatta Anti-Drug Strategy.

Training was provided to SAAP and non-government service staff to assist them to work effectively with alcohol and drug-affected clients and their families.

National Illicit Drug Strategy funding of \$1.17 million enabled DoCS to fund capacity building projects in Nimbin, the Hunter Region and within the Pacific community, and to develop 10 regional projects focusing on prevention and early intervention support for families affected by drug use.

The funding provided for a family and care training package devised with NSW Health for Aboriginal families experiencing drug and alcohol issues.

Telephone referral and advice services, and training to multicultural and ethno-specific workers to develop drug and alcohol competencies were also funded.

DoCS worked with the Mental Health Coordinating Council on a project to assist children and families affected by both mental illness and substance misuse (dual diagnosis) and the caseworkers and carers who work with them. A package of resources, including storybooks for very young and primary-school-age children, are being developed, and the project should be completed in 2005/06.

Funding from the Alcohol Education and Rehabilitation Foundation supported a partnership project which will enhance antenatal and postnatal supports to Aboriginal women affected by drug and alcohol misuse.

As part of a project with NSW Health and the Commonwealth Department of Family and Community Services, 20,000 booklets for families and friends affected by alcohol and drug misuse were distributed throughout NSW, and workers with these families received training on support methods.

Anti-drug strategy cleaning up Cabramatta

Established as part of the NSW Government's Anti-Drug Strategy, DoCS' Cabramatta Street Team provides a mix of on-the-spot counselling, risk assessment and referrals.

It helps homeless people, particularly those under 18, affected by drugs and attempts to reconnect them with their family and link them to services to help tackle their problems.

The team works closely with local drug and alcohol, accommodation and youth and family services to ensure clients receive the support they need. It has also forged a strong relationship with local police, resulting in police referring a number of clients to the service over the

past three years. Local residents and businesses report that they feel safer thanks to the team's significant success in helping people on the streets break the cycle of substance abuse and homelessness.

Since its inception in July 2001, the Street Team has made more than 5,000 contacts and over 2,500 street patrols. Over 1,700 contacts were made in 2004/05, and 401 people were offered ongoing support.

Domestic violence

The prevalence of violence both inside and outside family settings is a major problem in NSW. While often associated with other illnesses, disabilities or substance abuse, the direct effects of violence are substantial in human and economic terms.

In 2005/06 DoCS will work with other government agencies to present a whole-of-government strategy to the NSW Government for consideration. The objective is to improve services in this area and provide a clear focus for the key activities and programs that cover the spectrum from prevention and/or treatment to victim support and punishment of offenders.

Various aspects of this issue as managed by DoCS are found elsewhere in the Community Services section of this report.

Family and domestic violence is a significant problem that affects women and children in particular. Living with the fear of abuse and assaults can cause family breakdown.

Research shows that children who witness domestic violence are more likely to develop aggressive behaviour problems, become anxious, suffer from phobias, have low self-esteem, perform poorly at school and show emotional distress.

DoCS' statewide Domestic Violence Line is a toll free 24-hours-a-day, seven-days-a-week telephone counselling and referral service. Caseworkers help people work towards stopping the domestic violence, minimising the risk and increasing their safety. Domestic Violence Line staff work with DoCS' Helpline where children are in danger or are at risk of harm in violent family situations.

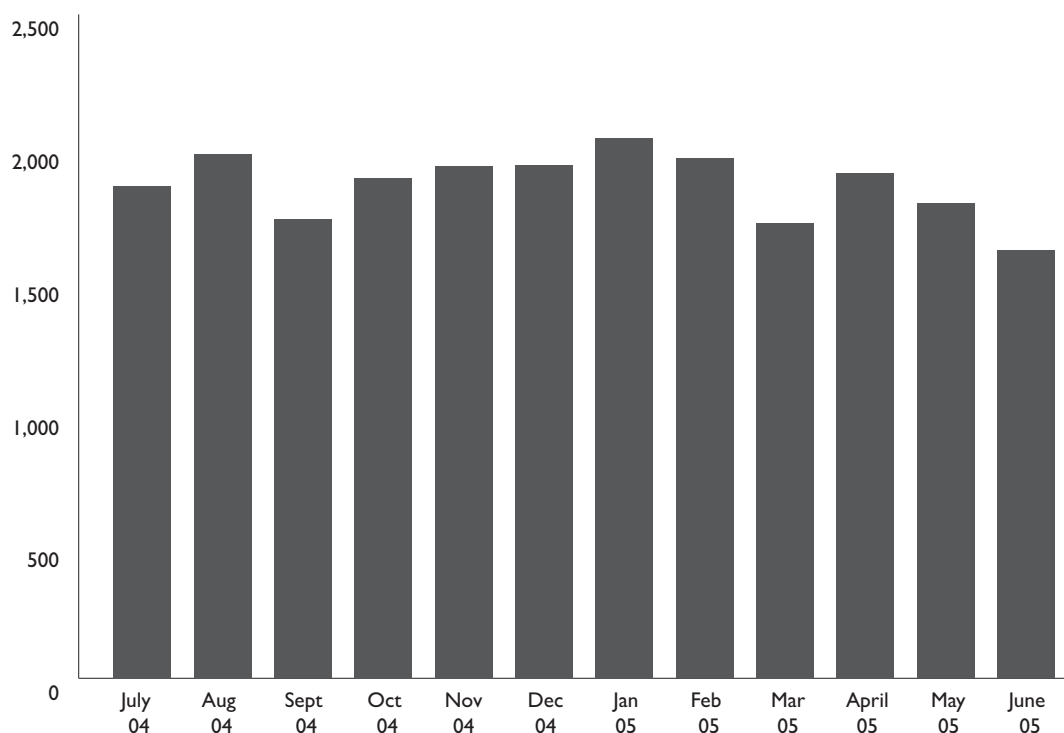
During the year, the Domestic Violence Line received more than 20,000 calls, the majority of which involved verbal, psychological and physical violence. More than 5,800 calls involved 11,820 children.

SAAP services, reported on elsewhere in this report, also provide a major crisis response to people affected by domestic violence. Several domestic violence initiatives are also being undertaken under the Community Solutions and Crime Prevention Strategy.

A range of activities under the NSW Strategy to Reduce Violence Against Women are outlined in this chapter under 'Reducing Violence Against Women.'

Other domestic violence initiatives are outlined in Appendix 4 under our progress implementing the NSW Government's Action Plan for Women.

Domestic Violence Line calls answered 2004/05



Source: Domestic Violence Line 2004/05 BRIO system

Community Services

Domestic Violence Line calls by issue reported 2004/05

Violence type	No.	%
Physical	5,944	33.7
Verbal	8,442	47.9
Sexual	986	5.6
Psychological	7,768	44.1
Social	2,583	14.7
Economic	2,133	12.1
Total calls	17,616	—

Notes:

1 The percentages add to more than 100 per cent because there can be multiple violence issues reported per call.

2 The number of calls shown in this table is lower than the number of calls answered as some answered calls are not recorded in the database.

Source: Domestic Violence Line Database, DoCS Information Services

Communities Division

In July 2004, a new Communities Division was established to coordinate programs involving multiple government agencies and the non-government sector.

Combining these programs helps ensure better planning, integration and delivery of our community development effort. It also consolidates prevention programs targeting families, children and young people.

It comprises a diverse range of functions, programs and strategies in the areas of community development, strengthening families, engaging young people and reducing violence against women that were formerly located in other government agencies.

These include: Families First; Community Solutions; Strengthening Local Communities; the Area Assistance Scheme; Better Futures; the Aboriginal Child, Youth and Family Strategy; the NSW Strategy to Reduce Violence Against Women; and Youth Policy.

All have a focus on working in partnership with the government and non-government sector to build resilient, safe and healthy communities. By forming this division, the capacity to deliver effective outcomes, through a whole-of-government approach, has been reinforced.

Key government agencies working in partnership with DoCS' Communities Division include:

- > Department of Education and Training
- > Department of Housing
- > Department of Ageing, Disability and Home Care
- > NSW Police
- > Department of Juvenile Justice
- > Department of Tourism, Sport and Recreation
- > Department of Aboriginal Affairs
- > Attorney General's Department
- > Premier's Department
- > The Cabinet Office
- > The Department of Corrective Services
- > NSW Health
- > Community Relations Commission For a multicultural NSW
- > Commission for Children and Young People

Note: This is not an exhaustive list.

Families First

In NSW, there are 470,000 families with children aged eight years or younger. Families First is a whole-of-government initiative that supports families with young children aged up to eight years by investing in prevention and early intervention to significantly enhance outcomes in later life.

The strategy is delivered jointly by five NSW Government agencies – DoCS, NSW Health, the Department of Education and Training, the Department of Housing, and the Department of Ageing, Disability and Home Care – in partnership with parents, community organisations and local government.

By supporting families, the conditions which lead to child abuse and neglect, as well as juvenile and adult crime, are reduced and the whole community benefits.

Families First services include:

- > home visiting for all parents with newborns by child health nurses
- > supported playgroups which reach around 1,300 children, 900 parents, and 80 grandparents and other carers
- > Schools as Community Centres Program at more than 20 schools, with further sites to be launched in 2005/06
- > volunteer home visiting programs where families are visited by a volunteer with parenting experience.

During the year, a joint statement was developed with the Early Childhood Intervention Coordination Program to provide a clearer relationship to plan together. A draft Families First Policy Framework was developed by the Expert Reference Group.

Better Futures

Better Futures targets vulnerable young people aged nine to 18 years and their families. It aims to reduce risk, reinforce protective behaviours and

create opportunities to achieve successful futures.

Services under Better Futures focus primarily on keeping young people at school, improving educational outcomes and building young people's resilience to make a safe transition to adulthood. In 2004/05, it was funded for over \$2.4 million to cover the planning and delivery of services for young people.

Local youth plans were developed in five of the six Better Futures Regions – Nepean, Illawarra, Hunter, Central Coast and South East Sydney – identifying ways of increasing young people's connection to education, access to services and support for youth development. The Youth Plan in Orana Far West will be completed in 2005/06.

In 2005/06 Better Futures will be implemented in four new regions: South West Sydney, New England, Far North Coast and Mid North Coast.

New anti-bullying program for school children

Roots of Empathy, a classroom-based early intervention program funded by DoCS through the Families First strategy, was piloted in 15 schools throughout the Hunter in 2004/05.

It involves monthly classroom visits to Year One students by a local parent and their

baby along with a qualified instructor. This gives the students the opportunity to observe and celebrate key milestones in the baby's development and recognise the baby's unique needs and character.

Students learn about good parenting and see positive expressions of emotion,

encouraging them to identify and talk about their own emotions. Through this process, students can develop a better understanding of other people's feelings, making them less likely to hurt each other through bullying, exclusion and violence.

Books give babies a head start in life

Babies and Books is a free book program, funded by DoCS through Families First. Children's early experiences with books and being read aloud to from an early age have been shown to lead to later success in language skills, learning to read and better overall school achievement.

In the Riverina Murray area, 7,000 newborn babies will be given book packages. Parents will receive advice on sharing books with babies and toddlers, why reading to babies and children is so important and which books are best to help foster a child's development. Before a similar program began in Sydney's

south-west, 78 per cent of the local community had no books at home and most children's activities focused around video. After taking part in the program, many of the parents became prolific borrowers of both children's and adult books from the public library.

Community Services

Youth initiatives

The Youth Partnership with Arabic Speaking Communities promotes the wellbeing of Arabic speaking young people in South West and Western Sydney. During the year around 9,000 young people and families came in contact with partnership initiatives through health, education, sport and recreation, police and community relations agencies. The Partnership's achievements included improving school retention rates for 75 students, an Arabic Intensive Family Support project for at-risk families, and leadership camps attended by 100 young people. Young people and community representatives developed social enterprise projects and radio interviews and workshops promoted parenting skills and intergenerational issues.

The Youth Partnership with Pacific Communities aims to make a positive difference to the lives of young people of Pacific backgrounds. It works with families and communities to improve parental support and education and helps provide better learning and recreational opportunities for children and young people.

In November 2004, the Partnership sponsored the inaugural Pasifika Youth Day which saw 3,000 young people celebrate their cultures and access information regarding services, education and careers. Other significant services included youth leadership programs, initiatives to prevent youth offending and school retention projects.

An external evaluation of the Partnership in 2005 will assess the effectiveness of service delivery approaches regarding parenting, youth offending prevention, and school education outcomes for emerging communities.

NSW Youth Week recognises the contribution of young people to local communities. In 2005, Youth Week was held from 9-17 April with 150,000 young people taking part in or attending more than 1,200 activities and events. It was sponsored by the Motor Accidents Authority, the Office of Industrial Relations, WorkCover and RailCorp.

Identifying and building on young people's strengths

New resources that identify and build on young people's strengths were launched in May 2005 as part of the Better Futures Hunter Region Youth Plan.

Funded by DoCS and developed by the University of Newcastle's Family Action Centre, the Resilience Identification Resources Kit was

launched during training workshops for high school counsellors, welfare staff and youth workers from around the Hunter. Better Futures has developed partnerships in 34 high schools in the Hunter to deliver early intervention programs to young people. The kit will be a valuable resource supporting this initiative.

The NSW Youth Advisory Council's 12 members, aged 12 to 25 years, advise the NSW Government on matters concerning young people and contribute to government policy. In 2004/05, the Council advised on issues such as road safety, mental and sexual health, young parents and families, participation of disengaged young people, sport and recreation, and young people and their identity. The Council worked with the Office of Industrial Relations on a survey of over 5,000 young people to gauge their understanding of their rights, responsibilities and safety in the workplace. In 2005/06 the Council will host four consultations with youth representatives from councils throughout NSW.

The Council will also be involved in the development of the successor to the 2002/06 NSW Youth Policy *Working Together Working for Young People*, setting out the Government's vision for young people from 2006.

The Youth Interagency Taskforce is chaired by the Minister for Youth. It oversees the implementation of the Better Futures Regional Strategy which sets out the NSW Government's vision for young people covering participation, education and employment, sport, recreational developmental activities, health, safety and wellbeing. Achievements included providing input to the Department of Education and Training's Futures project to engage 15 to 19-year-old students and developing principles to guide the

directions and priorities of public education and training in NSW. Underage binge drinking was also examined and the Taskforce will be advising on a new Youth Alcohol Action Plan.

The website www.youth.nsw.gov.au is maintained with the assistance of an advisory group of young people. It aims to increase opportunities for young people to provide feedback to the Government and for networking by the youth sector. An increase in current and useful content, such as What's On calendars, as well as the distribution of regular subject-specific subscriber e-newsletters, contributed to a 69 per cent increase in the monthly average for visits to the website in 2004/05 compared to the previous year.

DoCS also provides an extensive range of services for people aged up to 25 years through the CSGP and the SAAP. CSGP funds more than 250 services for young people, while SAAP provides services such as youth refuges, transitional accommodation (where young people learn skills to live independently) and early intervention and crisis support. For more information, please refer to the Addendum.

Community Solutions and Crime Prevention Strategy

The Community Solutions and Crime Prevention Strategy aims to reduce crime and anti-social behaviour and increase community safety. It supports vulnerable families, young people at risk and disadvantaged communities to improve health and community resilience, and educational and employment opportunities. Currently, initiatives are in place in 28 targeted locations across NSW. To date, funds of \$46 million have been committed under the strategy.

Some of the successful outcomes from these initiatives have included:

- > increased attendance at school
- > new opportunities for local employment and enterprise initiatives
- > increased access for young people to sporting, recreation and leisure activities
- > improved intervention services for children aged under two through Sustained Home Visiting.

An evaluation of the strategy will be conducted in 2005/06 to gauge its effectiveness.

Strengthening Communities

The Canterbury-Bankstown Place Project aims to strengthen families, support young people and build community harmony in the Canterbury and Bankstown Local Government Areas.

Activities during 2004/05 included: training 11 young people as youth peer mentors; sport-based programs involving 1,000 young people to develop self-management, leadership and relationship skills; and vocational options in the automotive mechanics industry to deter at-risk young people from committing motor vehicle crimes. Resources were developed for organisations, young people and employers to conduct community harmony initiatives across cultures and generations, such as craft workshops for first-time pregnant women.

Insight into domestic violence programs

The Wyong Domestic Assault Response Team (DART) is a partnership between DoCS and NSW Police designed to better coordinate services and reduce domestic violence in the Wyong area.

The initiative takes an early intervention approach to working with families in domestic violence situations, targeting families before the situation escalates and patterns of domestic violence become entrenched.

Services such as family counselling are purchased through Community Solutions and Crime Prevention.

Families are also supported through legal proceedings and court hearings - as a result, victims are less likely to withdraw their complaints and more repeat offenders receive custodial sentences.

The project's achievements include a significant reduction in both the number of domestic violence reports in families with a chronic history of domestic violence and withdrawals of Apprehended Violence Order proceedings. This suggests that families are understanding the impact of domestic violence on their children and are acting to protect them.

The Cabramatta Project aims to address drug and crime issues facing the suburb and to improve urban amenity, increase local training and employment opportunities, develop tourism and build community capacity to solve local problems.

Initiatives in 2004/05 included intensive family support and drug counselling, an Asian cookery skills recognition pilot, a multicultural drug education program and short-term housing leases providing stable accommodation for those in need.

Strengthening Local Communities contributes to community renewal and capacity building across NSW. During 2004/05 a number of leadership programs saw representatives from a range of localities, communities and community-based organisations come together to develop their leadership skills, share knowledge and promote collaboration. Funding was provided to give Aboriginal youth from rural and remote regions in NSW the opportunity to develop their leadership skills by exposing them to the positive influence of community elders and sporting identities.

Research into community strength indicators, to be completed during 2005/06, will identify the most effective means of measuring strength and resilience and develop a framework to strengthen communities.

Area Assistance Scheme

The Area Assistance Scheme (AAS) provides grants to community organisations for projects that improve community infrastructure and encourage stronger communities. Local councils are also eligible for funding and some sponsor projects on behalf of unincorporated community organisations. As members of local AAS committees they undertake planning and consultation, assist in project development, and promote the scheme locally. In 2004/05, the scheme funded 116 new projects totalling \$4.1 million in Western Sydney, Macarthur, the Hunter, Central Coast, Illawarra and North Coast regions.

Community Services

communitybuilders website

The communitybuilders website supports the NSW Government's community development policy and commitment to community renewal by addressing social, economic and environment issues in partnership with other government agencies and the not-for-profit sector. It is in the process of providing online access to all NSW Government funding programs. A total of 473 community building resources and 400 events were added to the website in 2004/05, with 12,160,943 hits recorded.

Encouraging Aboriginal youth to get involved in their community

Vulnerable young people in Western Sydney are being supported by a new service that encourages them to attend school more regularly and to reduce risk-taking behaviour.

The Blacktown Aboriginal Youth and Family Support Service encourages young people to become more involved with their local community and connects them with local services and activities. The service also shows families how to provide a safe and nurturing environment for their children through parent meetings, recreational activities and access to services delivered by local support agencies.

The program is part of the Western Sydney Aboriginal Child Youth and Family Plan, which draws together key stakeholders, families and service providers to improve access to services for Aboriginal children, their families and communities.

Reducing violence against women

The NSW Strategy to Reduce Violence Against Women is a partnership of NSW Government agencies working together to address the issue through a range of projects and approaches. The strategy aims to prevent violence against women by:

- > raising awareness of, and understanding about, violence against women
- > reducing tolerance of violence against women
- > developing and promoting effective prevention strategies
- > supporting women victims and improving their access to services and information
- > improving interagency coordination to respond to violence
- > improving the criminal justice response to violence.

DoCS' Violence Against Women Specialist Unit implements the strategy through a central office and 18 regional Violence Prevention Specialists located across the State.

In 2004/05 projects included information for young people on forming healthy, respectful relationships, with 60 people attending training and over 700 kits distributed to high schools, youth, health and welfare services. Campaigns targeting sexual assault and drink spiking were run in a number of regions and other activities included festivals, bullying education programs, seminars and forums.

DoCS has contributed \$1.29 million over two years to develop the Domestic Violence Court Intervention Model to support victims and their children involved in criminal proceedings against perpetrators of domestic violence. Two trials will be based around the courts in Wagga Wagga and Campbelltown.

Strategic partnerships were developed to encourage employers to introduce initiatives to prevent domestic and workplace violence. A Religion and Family Harmony Conference was held in Western Sydney to engage religious and community leaders in a partnership to reduce domestic violence.

Aboriginal Child, Youth and Family Strategy

The Aboriginal Child, Youth and Family Strategy focuses on improving outcomes for Aboriginal children, young people, families and communities. It seeks to empower and support Aboriginal communities through flexible and culturally responsive services.

In 2004/05 the regional implementation of the strategy resulted in the purchasing of more than \$2 million in services such as after school holiday programs, youth groups, transition to school programs, resilience building programs, parental support and development through household budgeting and family nutrition, and a parenting program for young Aboriginal girls in the juvenile justice system. Regional implementation plans involved peak Aboriginal representative bodies to ensure projects and activities were driven locally by Aboriginal communities.

The Aboriginal Youth Leadership Project encourages and supports Aboriginal youth development, leadership and participation in civic life. It is based on the successful UK Keyfund program, which helps young people learn through developing projects with the support of a trained volunteer facilitator. Launched in June 2005, it will start operating later in the year in Blacktown, Nowra, Taree/Forster-Tuncurry, Bourke, Dubbo and Gunnedah.

Prevention and Early Intervention



Prevention and early intervention strategies aim to influence children's, parents' or families' behaviours in order to reduce the risk or effect of less than optimal social and physical environments. An important goal of prevention and early intervention is to build family resilience by increasing the effect of protective factors to outweigh risk factors.

Prevention and early intervention is intended not only to prevent the development of future problems such as child abuse, emotional and behavioural problems, substance abuse and criminal behaviour, but also to promote the necessary conditions for a child's healthy development in all areas. Research suggests that an investment in the early years will be reflected in improved education, employment, and even national productivity, in the coming years.

This section should be read in conjunction with the Community Services chapter, which also outlines many prevention and early intervention strategies that help build community resilience and reduce risk factors that may contribute to abuse and neglect.

Children's services

RESULT

- Children's developmental outcomes are enhanced in a safe, well-regulated environment

Objectives

- > Provide a framework which encourages the delivery of quality children's services in NSW
- > Ensure an adequate number of places in high quality children's services are available for children of families from early intervention programs, to support early healthy child development

Children's services help prevent problems in families by detecting them early and relieving parental stress by providing programs which help with behavioural problems and child development.

DoCS' Office of Child Care was established in 1998 to provide a range of children's services to meet the needs of children, families and communities in NSW.

Funded children's services are those that receive State Government contributions towards providing a specific service. The services include long day care, preschool, occasional care, vacation care, toy libraries, supported playgroups and resources. As at 30 June 2005, DoCS funded 1,663 providers.

Licensed children's services are licensed under the *Children and Young Persons (Care and Protection) Act 1998*. By June 2005 a total of 3,174 services were regulated by DoCS. They can either be centre-based or mobile services, providing long day care, preschool, occasional care or a combination. Family day care and home-based care services are provided in a carer's own home. During 2004/05 an estimated 133,217 places per day were available across NSW. The availability of placements has grown by 23 per cent over the last five years from 108,330 places per day in 2000/01.

The new *Children's Services Regulation 2004*, developed following extensive review and consultation with child care providers, came into effect on 30 September 2004. It provides a regulatory framework to support the delivery of quality children's services in NSW. Existing services with licences due between 30 September 2004 and 31 December 2005 will be required to comply with the regulation from 1 January 2006 (with exemptions and temporary exemptions available for some clauses relating to space and physical layout).

Significant changes include the prohibition of remote video surveillance, new requirements on safety glass and smaller group sizes for children aged three to six years. The regulation also has a stronger focus on the licensee's responsibility to demonstrate compliance with the requirements. Fact sheets and other targeted communications to promote the regulation have been distributed and commenced briefing sessions for 3,000 service providers commenced from June 2005.

Resources to assist service providers were distributed free of charge and provided online for easy access, and funding was allocated for training and advocacy to ensure quality service provision.

Work began on developing standards and a regulatory scheme for child minding services in shopping centres. An analysis of the potential impacts and benefits of regulating outside school hours care was also commissioned.

The Peak Children's Services Cross Sectoral Task Force, with representatives from key children's services organisations, was set up to advise on strategies for the efficient transition to a lower staff:child ratio for children aged under two years.

A DoCS / Department of Education and Training interdepartmental committee was established to review the provision of services prior to children starting school and to advise the Ministers for Community Services and Education.

Initial research results on the effects of multiple care arrangements and changes in child care on the development of young children were presented in 2005, indicating that child development is related more to child and family factors than child care characteristics or patterns of care. This will be further examined with the extension of the Child Care Choices Longitudinal Study, funded by the Australian Research Council and DoCS and now due for completion in 2007. New research has also begun into child care choices for Aboriginal communities to assist in policy decisions about children's services for Aboriginal families.

DoCS provided over \$100 million of funding to licensed children's services, representing a 37.9 per cent increase since 1995. This included:

- > \$21 million to establish 8,000 new child care places
- > around \$15 million indexation to service providers
- > \$17.8 million to rehouse, expand or upgrade facilities at more than 850 services.

DoCS helped reduce fees for 15,000 places per day for families with low incomes and provided funding for more than 12,000 places for older children during school holidays.

Funded children's services

	2000/01		2001/02		2002/03		2003/04		2004/05	
Services	No.	%	No.	%	No.	%	No.	%	No.	%
Centre-based services	1,290	72.9	1,288	75.3	1,283	75.4	1,268	75.5	1,254	75.4
Mobile services ¹	67	3.8	63	3.7	66	3.9	63	3.8	65	3.9
Vacation care ²	342	19.3	292	17.1	286	16.8	274	16.3	265	15.9
Early childhood services ²	71	4	68	4	67	3.9	75	4.5	79	4.8
Total	1,770	100	1,711	100	1,702	100	1,680	100	1,663	100
Estimated total licensed/funded capacity (places per day)	46,291		46,579		46,428		46,340		46,319	

Notes:

1 Mobile services include licensed mobile preschools and funded-only mobile services. Funded-only mobile services are not recorded on the system as having a licensed capacity.

2 These services are not recorded on the system as having a licensed capacity.

Source: Children's Services Information System Annual Statistical Extract 2004/05, DoCS Information Services

Licensed children's services

	2000/01		2001/02		2002/03		2003/04		2004/05	
Services	No.	%	No.	%	No.	%	No.	%	No.	%
Family day care	110	3.6	113	3.7	111	3.6	109	3.5	108	3.4
Home-based services	250	8.1	182	6	173	5.7	164	5.3	152	4.8
Mobile services	11	0.4	11	0.4	11	0.4	13	0.4	12	.4
Centre-based services	1,363	44.4	1,385	45.8	1,423	46.7	1,507	48.5	1,601	50.4
Funded centre-based services	1,290	42	1,285	42.5	1,279	42	1,268	40.8	1,254	39.5
Funded mobile services	49	1.6	45	1.5	48	1.6	44	1.4	47	1.5
Total	3,073	100	3,021	100	3,045	100	3,105	100	3,174	100
Estimated total licensed capacity (places per day)	108,330		119,690		122,735		128,302		133,217	

Source: Children's Services Information System Annual Statistical Extract 2004/05, DoCS Information Services

Prevention and Early Intervention

The Supporting Children with Additional Needs (SCAN) scheme assists children with additional needs to have equal access with all other children to funded licensed children's services and activities. More than 10,000 children with additional needs were assisted by SCAN in 2004. This includes children with a disability, learning difficulty or challenging behaviours, Aboriginal children and children from culturally and linguistically diverse backgrounds. An independent evaluation of SCAN has commenced, and a key focus will be whether the program is facilitating effective access to mainstream children's services for Aboriginal children.

In addition to licensed children's services, a range of DoCS funded services also target Aboriginal children's health and wellbeing. These include programs through Families First such as Schools as Community Centres, Transition to School programs and supported playgroups.

Number of children with special needs accessing funded licensed children's services during one survey week in September 2004

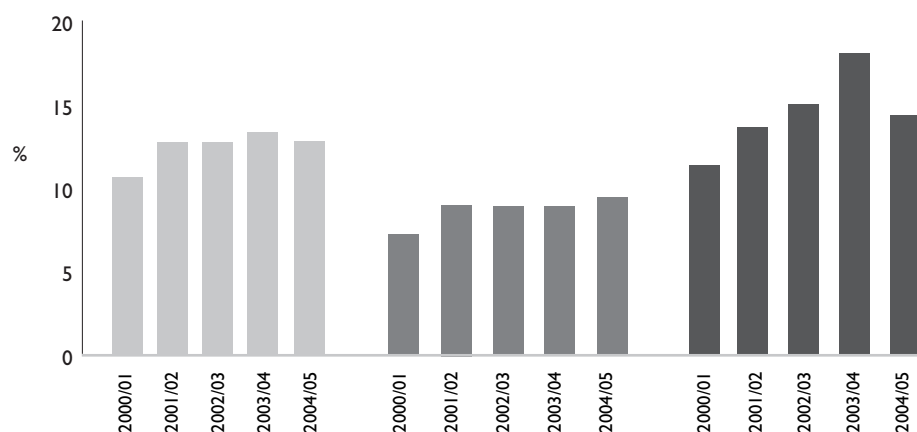
	No.
No. of children from low income families for whom fees were reduced	13,457
No. of children from Special Needs Group *	
- Aboriginal children	2,877
- Children from culturally and linguistically diverse backgrounds	10,904
- Children with a disability	5,465

*These categories are not mutually exclusive.

Note: Not all children attending children's services in NSW are counted here.

Source: Children's Services Information System Annual Statistical Extract 2004/2005, DoCS Information Services

Percentage of children aged zero to five years old in NSW accessing funded licensed children's services



- Percentage of children aged zero to five years old in NSW accessing funded licensed children's services
- Percentage of culturally and linguistically diverse children aged zero to five years old in NSW accessing funded licensed children's services
- Percentage of Aboriginal children aged zero to five years old in NSW accessing funded licensed children's services

Notes:

- 1 DoCS information relates to children aged zero to five years old attending funded licensed children's services during one survey week in September/October each year.
- 2 Not all children attending children's services in NSW are counted here.

Source: Children's Service Information System Annual Statistical Extract, Information Services, DoCS; Australian Bureau of Statistics (ABS) Population by Age and Sex, Australian States and Territories, Cat No. 3201.0, June 2004



Early Intervention

RESULT

- Client children are supported so that they have age-appropriate development without ongoing involvement in the child protection system

Objectives

- > Intervene as early as possible to strengthen families and provide high quality child care so at-risk children have optimal development
- > In conjunction with our partners, plan and fund services that provide a range of appropriate support options for vulnerable families
- > Reduce re-reporting by making children safe earlier
- > Establish a robust evaluation framework and adapt the program to respond to what we learn as it is implemented

As part of the \$1.2 billion enhancement package, DoCS is developing early identification and support services for vulnerable children and families who are at risk of entering the child protection system. Without intervention, children who are reported to DoCS as being at risk of harm may be re-reported. Problems often become further entrenched, hampering their life chances and creating an unsustainable demand on resources.

The major initiative is the Early Intervention Program, where government and non-government agencies are working together to focus on families' needs and address the wide range

of cross-cutting factors that contribute to poor outcomes for children and young people.

The Early Intervention Program seeks to promote healthy social, physical and psychological development in children, build family resilience and – over the longer term – reduce child abuse and neglect.

The program will build on and enhance the capacity of the existing early intervention service system. It complements the work of the Families First Program and will test new and innovative ways of working with vulnerable families. This is a new way of

Prevention and Early Intervention

working for DoCS, as well as a new way for the non-government sector to work with the Department.

The Early Intervention Program has begun strengthening families by providing access to quality child care and support services. It is designed to support families who are expecting a child or have children aged eight years or younger and face specific problems such as: domestic violence; drug or alcohol misuse; mental health issues; lack of family or social support; parental learning difficulties or intellectual disability; or child behaviour management.

DoCS has dedicated \$150 million over five years to planning and funding frontline early intervention services.

In 2004/05, \$6.5 million in funding was rolled out to projects in Bankstown, Blacktown, Tweed Heads and Maitland, which received the first round of new early intervention caseworkers.

Projects funded include family workers to provide parents with extra help; home visitors to assist families with practical issues and support; specialist early childhood development programs such as supported playgroups, parenting education and outreach; integrated family centres providing 'one-stop-shops' for support, therapy, playgroups and parent education; and quality-based child care to help link vulnerable families to other supports.

Rollout of the Early Intervention Program continued with a call for Expressions of Interest in May 2005 to allocate the majority of \$130 million in funding to expand and establish services across the State over a three-year period. A paper on integrated service delivery, focusing on one-stop access, was produced to assist organisations in making expressions of interest.

A priority project for 2005/06 will be to investigate early intervention service options for nine to 14-year-olds. The successful service providers will be encouraged to identify gaps in service provision, build capacity and develop integrated services that will best meet the needs of families and children participating in the program.

Early intervention services in the Tweed

In 2004/05, Tweed Heads Community Services Centre (CSC) began rolling out new early intervention services that provide support to prevent family problems escalating.

This included funding for a mobile family service to set up supported playgroups, educate about parenting skills and children's development and health, and boost families' links with local support services.

A home-maker service was also introduced, providing practical support and home management advice to families in their own homes. The CSC recruited four early intervention caseworkers to work with service providers to deliver tailored support packages for individual families, providing access to a diverse range of community-based support services.

DoCS worked closely with its community partners to develop a range of fact sheets and brochures to inform parents and non-government organisations about these new initiatives. Research analysing spending on different early intervention services in specific areas will also commence to ensure that the mix of services matches an area's needs.

Early intervention caseworkers began working alongside agencies to deliver tailored support packages for individual families. New early intervention caseworker positions were created, their roles and functions defined, and procedures developed to enable DoCS to intervene as early as possible to strengthen families. An induction course was developed covering practice and procedures as well as introducing the Family Strengths and Needs Assessment tool (FSNA). Caseworkers use the FSNA to assess a family's individual strengths and needs and to identify service needs and priorities. Over 60 early intervention managers and caseworkers have been trained to use the FSNA.

As the Early Intervention Program is implemented across the State, data will become available providing a more comprehensive indication of the impact of early intervention services on the number of child protection re-reports DoCS receives, particularly in relation to child protection matters where there appear to be lower levels of risk to young children.

In 2005, DoCS conducted a prevention and early intervention literature review examining evidence-based research in Australia and overseas, which supported the effectiveness of an early intervention approach.

A rigorous framework is being developed to evaluate the program and provide greater detail to help measure and understand outcomes. Performance management systems will be based on a core set of measures, random audits and effective remedial action. The framework will help identify and implement consistent work processes to strengthen service delivery. In early 2006/07 DoCS will select an external consortium to evaluate the program, review the framework and undertake data collection.

To learn from initial casework provision as the program begins to be implemented, DoCS established a number of focus groups. Their feedback will be used to identify any practice issues and inform about potential difficulties in this new area of work.

A costing manual and tools, along with job aids, have been developed to estimate indicative unit costs of early intervention and out-of-home care services in collaboration with financial consultants Accenture and the non-government sector.

Statutory Child Protection



DoCS has a statutory responsibility to respond to reports of child abuse and requests for assistance in NSW.

This means DoCS must first assess whether a report constitutes an immediate safety threat or other risk of harm. If so, it must then address immediate safety issues raised in the information received, determine the level of risk to the child and make decisions about what should be done to reduce that risk.

There has been an enormous increase in the number of child protection reports, largely driven by recent changes in legislation, increased community awareness of child protection issues and greater willingness to report concerns. DoCS' intention in the medium term is to stem this demand by making the system less interventionist and more proactive – getting in early to provide support to vulnerable families to keep them from escalating in the child protection system, through initiatives such as the Early Intervention Program outlined in the previous chapter.

Statutory Child Protection

Demand for child protection in NSW

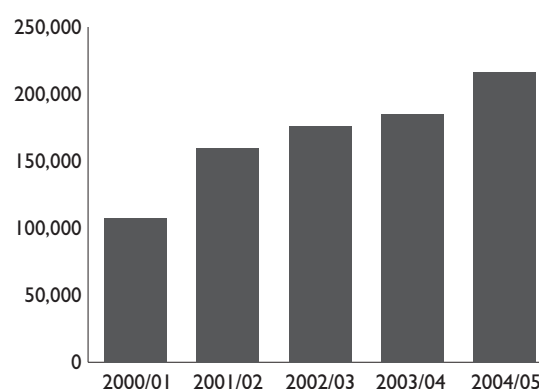
DoCS has a lead role in coordinating the NSW Government's response on child protection and has developed some primary indicators and high level strategies to ensure this is on track. However, many organisations and factors influence child protection in NSW and the outcomes are beyond the influence of DoCS alone.

There has been a consistent upward trend in the annual rate of children and young people in NSW who were the subject of a child protection report, and in the rate of those who were subject of a report assessed as requiring further assessment. This upward trend is in line with other States and Territories and overseas countries, particularly the United Kingdom, United States of America and Canada.

Increases in the number of reports may be due to changes in legislation, policies and practices. Legislation introduced in 2000/2001 expanded the categories of risk of harm and extended the number of professionals and agencies mandated to report. The increases could also indicate a better awareness of child protection concerns in the wider community and greater willingness to report problems to DoCS.

Additional child protection statistics for 2004/05 are published on DoCS' website www.community.nsw.gov.au

Number of child protection reports to DoCS 2000/01 - 2004/05



Source: CIS and KIDS Statistical Extracts, DoCS Information Services

Children and young people subject of a report

	2000/01	2001/02	2002/03	2003/04	2004/05
Rate per thousand of children and young people who were the subject of a report	41	52.8	56.6	59.2	64.1
Rate per thousand of children and young people who were the subject of a report requiring further assessment	29.7	39.5	42.7	46.2	50.1

Source: CIS and KIDS Annual Statistical Extracts, DoCS Information Services; Australian Bureau of Statistics (ABS) Population by Age and Sex, Australian States and Territories Cat. No. 3201.0, June 2004

RESULT

- Client children and young people and their siblings are safe following intervention

Objectives

- > Ensure that DoCS establishes and maintains systems to capture, record and reliably assess reports of child abuse and neglect
- > Provide interventions appropriate to the assessed risk of harm
- > Work to ensure that children and young people who have received an intervention have a reduced rate of substantiation, and where resubstantiation occurs, it is at a reduced level of harm or risk
- > Attain better quality interventions for clients of the child protection system by ensuring interagency collaboration in justice, health, education and community services

Intake and assessment

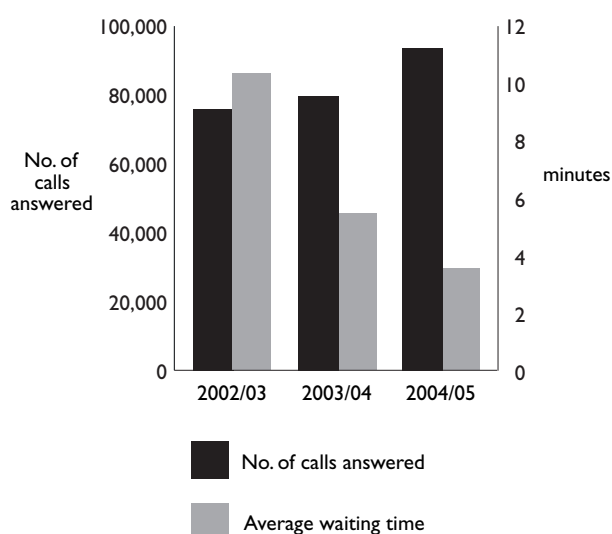
The Helpline is DoCS' centralised intake system. It is a call centre staffed by 142 trained caseworkers, providing an initial point of contact for enquiries, reports and requests for assistance from members of the public and mandatory reporters concerned about the safety and wellbeing of a child or young person. Over 95 per cent of initial reports to DoCS are made via the Helpline.

When a child protection report is received by DoCS, an assessment is made by a caseworker at the Helpline to determine the risk of harm for the child or young person. Caseworkers record the issues associated with risk of harm reports to reflect those defined in section 23 of the *Children and Young Persons (Care and Protection) Act 1998*. Information is entered onto DoCS' client information system, the Key Information and Directory System (KiDS).

Risk of harm reports may be referred to a Community Services Centre (CSC) or Joint Investigative Response Team (JIRT) for further assessment. JIRTs comprise professionals from DoCS, NSW Police and NSW Health, who jointly investigate sexual and serious physical abuse and neglect where criminal conduct may be involved.

The Helpline receives more than half of Australia's child protection reports, handling over 4,000 contacts a week. In 2004/05, the number of child protection reports made to DoCS continued the upward trend noted in previous years.

Helpline response



Source: Helpline Statistical Extract
DoCS Information Services

Statutory Child Protection

Between July 2004 and June 2005, DoCS received 216,386 child protection reports, an increase of 16.8 per cent on the number of reports received in 2003/04, and 35.5 per cent over 2001/02, the base year on which the \$1.2 billion funding package was calculated.

Almost two-thirds of all reports made to the Helpline were determined as needing further assessment during the year.

The Department continued to refine its intake and assessment system, particularly the initial assessment process used by the Helpline, to make the system more consistent and comprehensive, and to improve the focus on highest priority cases to ensure actions are taken promptly where necessary.

The initial assessment project was established to look at ways of more effectively targeting child protection interventions. Alternative models based on a more comprehensive set of indicators and a systemic approach to determine the level and nature of risk of harm were investigated. Further assessment of options for refining existing systems will be undertaken in 2005/06.

A Helpline Education Team, established in June 2004, has streamlined processes for handling information from teachers, principals and child care workers, who make up 14 per cent of all reports about suspected child abuse or neglect. As a result, response times have improved, with education callers waiting on hold for an average 45 seconds, compared to 20 minutes when the Helpline was first established. In turn, this has enabled the

Helpline to answer more calls and improve the percentage of calls captured.

A full-scale performance audit on the Helpline conducted by the NSW Audit Office during 2004/05 found that DoCS has improved the overall performance of the Helpline and has introduced processes to fast-track reports that indicate a child is in imminent danger.

The report found that centralising the collection of child protection reports via the Helpline has provided greater assurance that reports are assessed consistently. This has been achieved in a climate where the average number of reports made to the Helpline has increased from 429 to 542 per day over two years. Despite this, times from when calls are answered until callers speak to a staff member have reduced from more than 20 minutes in 2000/01 to less than five minutes in 2004/05.

DoCS has commenced implementing some of the Auditor-General's recommendations by improving training, and upgrading the phone management system and the KiDS database. In March 2005, a fax receipt system was introduced as part of a broader response to requests from mandatory reporters for more information about what happens to their reports.

Further improvements are planned in 2005/06 when DoCS will pilot electronic reporting at selected NSW schools, simplify arrangements for providing mandatory reporters with feedback from CSCs and improve training for community services officers.

To better understand why people come into contact with the child protection system, a reporting framework has been developed to increase the quality and accessibility of DoCS' data. A data remediation program was also completed to ensure that relevant, high quality data is available from KiDS. Both projects will enhance the accuracy of DoCS' reporting systems and improve support for policy and practice development.

Improved CSC responses

Once a risk of harm report is referred to a CSC or JIRT, further assessment and investigation may be undertaken to determine the actual harm or risk of harm to the child or young person who is the subject of a report.

The ability of CSCs to intervene promptly and effectively in response to urgent child protection reports was boosted with the recruitment of additional caseworkers in multiple locations as part of a five-year process to employ an extra 375 child protection caseworkers.

New child protection caseworker positions were created to work with local families to help them to care for and protect their children. DoCS attended career expos to give job seekers the opportunity to learn more about the work and career opportunities at the Department, and advertisements were placed in newspapers statewide. Particular effort was made to attract people from Aboriginal and culturally and linguistically diverse backgrounds to help ensure caseworkers are available who understand client needs in these areas.

Number of child protection reports referred to a CSC or JIRT for further assessment

	2000/01	2001/02	2002/03	2003/04	2004/05
No. of child protection reports	72,047	103,074	115,000	121,368	140,184

Source: CIS and KIDS Annual Statistical Extracts, DoCS Information Services

Joint Investigative Response Teams (JIRTs)

During a JIRT investigation, DoCS seeks to ensure a child is safe from further harm and may assist in interviewing them, while NSW Police coordinates the criminal investigation and NSW Health provides services such as sexual assault counselling. JIRTs lessen the stress for children and young people because they can reduce the number of interviews faced by children already traumatised by their experiences and improve liaison with other support services.

The DoCS components of the teams are being expanded to better meet demand. In December 2004 a new JIRT began operating in Tamworth. Wollongong and Parramatta JIRTs relocated to larger premises and work commenced to relocate Ashfield JIRT to Bankstown. The teams were strengthened with the recruitment of 17 new specialist caseworkers across 10 JIRT locations, along with a Casework Manager at Tamworth JIRT. A further 13 staff should be recruited in 2005/06.

JIRT procedures continued to be reviewed to improve the investigation, response and assessment of serious child protection matters reported in NSW.

Number of JIRT referrals accepted 2004/05

Metro JIRTs	No.
Ashfield	220
Chatswood	109
Kogarah	167
Liverpool	242
Newcastle	377
Parramatta	208
Penrith	208
The Entrance	247
Wollongong	147
Sub-total	1,925
Rural JIRTs	No.
Western	830
Northern	731
Southern	134
Sub-total	1,695
Total	3,620

Source: JIRT Database (NSW Police)

Improving policy and procedures

DoCS is investigating several options to bring greater consistency to decision-making about services or responses that children or their families might need to ensure the most appropriate interventions are chosen following a child protection report.

To improve service delivery, DoCS is introducing more consistent and effective systems and providing staff with clearer guidance on all aspects of DoCS' work, from casework practice to administration.

A major operational consistency project aims to take work practices that are inconsistent between CSCs and identify examples of good practice that can be applied across the State. Enhanced Service Delivery (ESD) sites are piloting many of the new systems before they are rolled out.

Milestones reached in 2004/05 included:

- > a staged rollout of new procedures to improve file keeping and records management
- > the restructure of the KiDS online support site
- > the development of a localised sites operations manual for business units

- > the development of a resource manual to manage communication issues in CSCs.

Operational consistency is also improving centrally-developed tools to support and encourage consistent casework practice. In 2004/05, Business Help underwent major changes to reflect a greater focus on practice issues and caseworker support. Materials were reviewed and updated to provide user-friendly advice to caseworkers and managers on a range of practices and procedures, and 22 new Business Help topics were published.

The need to reprioritise neglect cases is being assessed in consideration of their impact on DoCS' business. An analysis of the relative merits of a range of interventions and best practice in working with families where child neglect is a concern was undertaken, along with a comprehensive review of the literature on neglect. A child protection policy to guide casework response to neglect reports is being developed, due for completion by late 2005.

In December 2004 a trial of new case closure procedures was launched. The Intake Assessment Guidelines aim to ensure a consistent approach is taken when reviewing cases earmarked for closure due to competing priorities and resource constraints. Trial results indicated that the process had minimum impact on workloads and met the needs of the caseworkers for more detailed guidance. It appeared to target the right cases for further review where demand for resources exceeded supply. Staged implementation across NSW should occur during 2006.

Drug use is a prevalent issue in risk of harm reports about children and young people. During 2004/05 DoCS began developing a policy on drug testing in child protection to guide casework practice. A University of NSW review of research on the efficacy of parental drug testing in child protection will inform the policy, due for completion by the end of 2005.

Joint investigations tackling serious child abuse offences

Tamworth JIRT received 127 referrals to investigate alleged sexual or physical abuse of children and young people in its first seven months of operation.

Tamworth JIRT is made up of three DoCS caseworkers and a casework manager, five police officers and one police team leader. Once suitable accommodation is found, it will be the first in rural NSW where police and DoCS work under one roof to investigate serious allegations of child abuse.

Sharing ideas

Forums offer DoCS opportunities to exchange ideas and examine new practices with its community partners.

Strength to Strength, an all-day forum organised by Metro Central Region, invited staff and community partners to hear high-profile guest speakers and examine strength based practice in a range of key child and family programs through listening and discussion. It also gave participants the chance to apply theoretical frameworks to everyday work

experiences in child protection and out-of-home care. There were opportunities to network with peers and managers, to exchange and discuss professional practice principles and processes in child and family work, and to meet and learn about the roles and responsibilities of DoCS staff in the region.

Intensive support for families

Intervention options for CSCs were increased in 2004/05 with the expansion of Aboriginal Intensive Family Based Services (IFBSs). These services assist parents and carers to create a safe environment for their children. Important elements are to identify and utilise culturally appropriate services and service providers, and to re-establish family and community ties when re-unifying children with their immediate and extended families.

These services aim to help reduce the number of Aboriginal children being placed in out-of-home care, and to reunite with their families those who have been in out-of-home care for periods exceeding three months.

Two new services opened in Bourke and Dapto in June 2005, to complement those in Casino and Redfern. Planning, consultation and recruitment is well underway for the establishment of the new Campbelltown IFBS and for the expansion of the Casino site.

Interagency collaboration

The Child Protection Senior Officers' Group, chaired by DoCS and comprising representatives from human services agencies, completed a minor revision of the *Interagency Guidelines for Child Protection Intervention* to reflect legislative changes and agency restructures. The revised guidelines will help guide effective cooperation between child protection agencies while work continues on a comprehensive review.

This will reflect changes to the child protection environment and the increasing interagency focus on providing early intervention and prevention services for vulnerable families.

The review consulted over 380 stakeholders and targeted focus groups in preparation for the major revision, which should be available in July 2006.

In 2004/05, a jointly-led DoCS/NSW Health project was set up to identify cost-effective, collaborative approaches to support adolescents who sexually offend but are not convicted and are therefore not eligible for services through the Department of Juvenile Justice. The working group commissioned Griffith University to advise on the latest evidence regarding the effectiveness of different service models, and will report on a recommended model of service intervention, and an implementation plan, in October 2005.

Providing intensive support through difficult times

Birrlee Intensive Family Based Services, based in Dapto, is an example of a new way DoCS is working with families in crisis.

IFBSs are intensive 24-hour-services, where caseworkers work for up to three months with families trying to cope with issues such as mental illness, domestic violence, a lack of extended family support, parental alcohol and drug abuse or economic hardship.

Tailored support programs are developed with families to provide the assistance they need, such as referrals to crisis counselling and local support services, arranging housing, and practical support with parenting and budgeting.

The local Aboriginal community was involved in the planning and implementation of Birrlee IFBS to ensure the service was culturally appropriate and met the needs of the community, and will continue to have an active role in its operation.

Out-of-Home Care



In certain circumstances children and young people may not be able to live at home. They may have experienced significant harm or be at risk of abuse, or it may be that their families are unable to care for them because of illness, drug and alcohol abuse, domestic violence or poverty.

Out-of-home care aims to help families regain care of their children, provide care for children who cannot live at home in a family-like environment and maintain the existing ties that children and young people have with their families and communities.

To remove a child from home, DoCS must have sufficient evidence to satisfy a court that the action is necessary for the child's wellbeing, or must have a parent's consent to provide support to the family.

In all cases DoCS tries to act in the child's best interests. The Children's Court ultimately determines whether the parental responsibility for a child or

young person will be placed with the Minister for Community Services or with another person. Children who cannot live at home are placed with family, with foster parents, in residential care or independent living arrangements.

DoCS, and non-government agencies that receive DoCS' funding, deliver a range of care, accommodation and support services to children and young people across NSW. Services include monitoring and reviewing placements, assessing, training, authorising and supporting carers, and providing out-of-home care services such as kinship care, foster care, residential care and adoption.

Out-of-Home Care

There has been a slight increase since 2001 in the rate per thousand of children and young people in out-of-home care (from 5.7 to 6.3). DoCS' current policy emphasis is to keep children with their families wherever possible, and to support the increased involvement of relative and kinship care.

Additional out-of-home care statistics for 2004/05 are published on DoCS' website www.community.nsw.gov.au

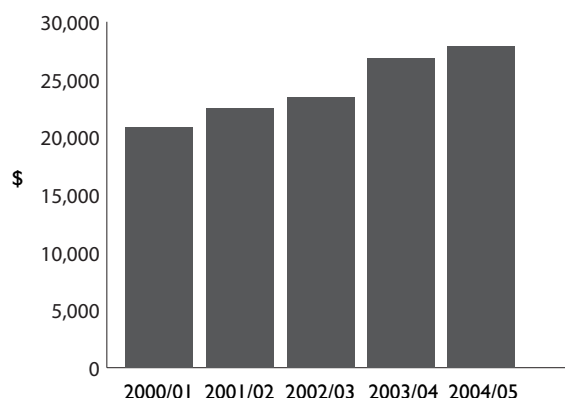
Rate of children and young people in out-of-home care per 1000 population as at 30 June each year

	2001	2002	2003	2004	2005
Rate per thousand of children and young people in out-of-home care	5.7	5.8	6.3	6.5	6.3

Source: CIS and KIDS Annual Statistical Extracts, DoCS Information Services; ABS Population by Age and Sex, Australian States and Territories Cat. No. 3201.0, June 2004

The annual real expenditure per child in out-of-home care has increased since 2001 due to a number of factors that have impacted across the whole service system. This includes the growing costs of providing a diverse range of quality, needs-based services to children and young people with high and complex needs, and the recruitment of additional caseworkers to work with children, young people and service providers in the out-of-home care system.

Annual real expenditure per child in out-of-home care

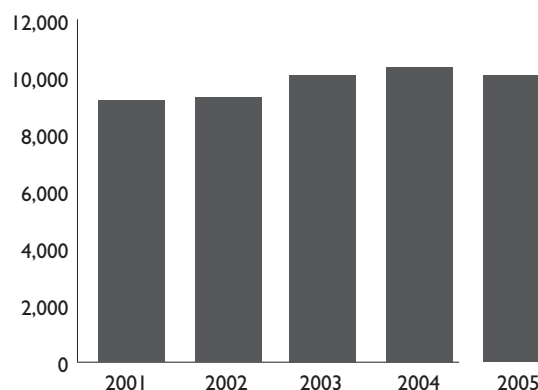


Note: Real expenditure calculation is based on the ABS gross domestic product price deflator. Base year for real dollars is 2004/05.

Source: CIS and KIDS Annual Statistical Extracts, DoCS Information Services; financial information provided by DoCS Financial Services

There were 10,041 children and young people in out-of-home care as at 30 June 2005. The number of children and young people in care has remained fairly stable over the past three years.

Children and young people in out-of-home care as at 30 June each year



Source: Integrated Substitute Care Database Annual Statistical Extract 2000/01-2004/05, DoCS Information Services

RESULT

- Children and young people are in a safe, well-functioning, stable placement and are developing optimally

Objectives

- > Expand the quality and range of placement options available to children and young people in out-of-home care, including foster care, residential care and new models of care
- > Simultaneously expand the quality and range of services to children, young people and their families to support these placements
- > Ensure maximum utilisation of permanency planning provisions, so that children and young people have long-term stability when they cannot live at home

Out-of-home care services are being expanded significantly so that they can better meet the varied needs of children and young people who cannot live at home. Additional funding under DoCS' budget enhancement will increase and improve placement options and services across the system. The majority of this expenditure will fund services from the non-government sector.

Aboriginal out-of-home care

The Department has been actively supporting the Aboriginal out-of-home care sector over a number of years to increase placements for Aboriginal children and young people and to improve the quality of service provision.

The decision to prioritise building the Aboriginal out-of-home care sector is a response to the fact that Aboriginal children and young people are estimated to represent over 25 per cent of those in out-of-home care.

DoCS has worked closely with the Aboriginal Child Family and Community Care State Secretariat (AbSec) to identify service capacity issues, as well as demand and service development priorities across DoCS Regions.

DoCS continued to work with Aboriginal out-of-home care services and communities to develop and expand a culturally appropriate service system to

meet the needs of Aboriginal children and young people. In 2005 DoCS allocated an additional \$1.29 million in annual funding to Aboriginal out-of-home care service providers to build capacity within their services and to continue the expansion of services within the Aboriginal community.

Up to 150 extra foster care places are being created.

Developing children's sense of identity and cultural connection

In Western Sydney, Aboriginal children are being helped to connect with their traditional family members and Aboriginal origins to give them a better sense of their own identity and boost their self-esteem.

Priority is given to helping children in out-of-home care, particularly those in non-kinship placements.

Two Family-Link workers have been funded to help children build better networks with their families, country and community across the State to improve their emotional, social and physical wellbeing and develop their sense of identity and cultural connection. Links such as these are particularly important for children who were not able to be placed in kinship care. The workers are also establishing a database to identify tribes, mobs and other family members for children in care, as well as for existing clients of the service.

Out-of-Home Care

Foster care

The Foster Care Improvement Strategy, a comprehensive plan of measures for improving placement options and support arrangements, was endorsed by DoCS' Executive in April 2005. The strategy will focus on the support of carers and children in placements, targeted and strategic carer recruitment, improved training and assessment of carers, enhanced caseworker resources to support placements and an increase in general and intensive foster care capacity.

Recruitment commenced for caseworkers to provide support to existing carers and to attract, assess and train new foster carers. This will increase DoCS' ability to meet the challenges of finding and keeping suitable carers. Initiatives such as Foster Care Week also helped recruit more carers. Foster carer probity checks for all existing authorised carers were finalised and a major review of the carer allowances and contingency payments system began, to ensure financial support is appropriately targeted, equitable and consistently applied across the State.

The Foster Care Association of NSW and AbSec continued to receive funding from DoCS to support foster carers.

The Metro Muslim Foster Care Program was established in 2004/05, operating across the three DoCS metropolitan regions. A centralised system will provide Muslim children and young people in out-of-home care and Muslim foster carers with culturally, linguistically and religiously appropriate services.

Permanency planning

During the year, DoCS developed permanency planning policies to provide children and young people in need of out-of-home care with a stable placement that offers long-term security, and enables them to achieve better physical, emotional and educational outcomes. Permanency can be achieved through restoration, sole parental responsibility, adoption or long-term foster care.

Effective permanency planning relies on early decision-making about a child or young person's care options. The aim is to avoid the detrimental impact on children of failed attempts at restoration with birth parents, unplanned multiple placements and drift in the care system. The intention is to establish specific timelines for decision-making about the realistic possibility of restoration of a child or young person in care to their birth family.

In 2006, a demonstration project focusing on younger children will begin in at least three metropolitan Community Services Centres (CSCs). The project has been set up to support policy development and to provide a test of the policy framework. It has a specific focus on children aged under two years coming into the care and protection system, and emphasises the development of partnerships with non-government agencies around permanency planning. The key aim is to test and refine the practice in selected CSCs, prior to rollout of permanency planning policies across the Department.

The project is designed to increase and consolidate the capacity of DoCS staff and non-government service providers to make early and more effective decisions that lead to better and more stable outcomes for children for whom DoCS has care responsibility.

Adoption and permanent care

DoCS Adoption and Permanent Care Services provide a range of services for birth parents, children, adult adoptees, adoptive parents and other people affected by adoption in NSW.

Local and permanent care offers counselling and support to parents considering adoption for their child, as well as recruiting, training and assessing prospective adoptive parents. The program also offers a specialist service to children with special needs who need a family.

In 2004/05, DoCS' Local and Permanent Care Program counselled 91 parents considering adoption or permanent care placements for their children.

The Intercountry Adoption Program recruits, trains and assesses prospective adoptive parents for children needing placement from overseas countries. Some of the countries are signatories to the Hague Convention on Intercountry Adoption and some have bilateral agreements with NSW. In 2004/05, 103 children were allocated to adoptive parents and 89 children arrived in NSW to join their new adoptive families.

Intercountry adoption data 2004/05

Expression of Interest in adoption lodged	227
Applications under assessment	146
Applications approved awaiting placement	221
Families where child has been allocated	44
Families under post-placement supervision	170
Total caseload as at 30 June 2005	844

Source: DoCS Adoption and Permanent Care Services

Intercountry adoption services in NSW were reformed in 2004/05 so that non-government agencies can now provide intercountry adoptions. A new accreditation process was introduced to ensure all adoption agencies meet minimum standards. DoCS reformed its own intercountry services to streamline processes, reduce waiting times and improve training for prospective adoptive parents. In addition, DoCS' intercountry adoption fees were increased to move towards a cost recovery service model. The new fee structure is means-tested with concessions available for adoptive parents who need assistance.

Adoption support services provide support around contact between birth parents and adoptive families where an adoption order has been made. The service is offered until the adopted child is 18 years of age. Where appropriate, this program also facilitates the adoption of children under the parental responsibility of the Minister and step-parent, relative and special case adoptions.

Support was given to 316 birth and adoptive families of children under the age of 18 where an adoption order had been made.

The Family Information Service offers a range of post-adoption services for adult adopted people, birth parents and other interested parties to an adoption. DoCS assisted adult adopted people and birth parents to access identifying information about each other and supported a number of reunions.

In 2005/06, DoCS aims to examine the current NSW model of local and overseas adoption service delivery and funding, and recommend options for its reform.

Adoption orders 2004/05

Step-parent adoptions	16
Relative adoptions	1
Carer adoptions	
(children under parental responsibility of the Minister for Community Services)	25
Local adoptions (NSW)	24
Intercountry adoptions	88

Source: DoCS Adoption and Permanent Care Services

Applications for adoptive information 2004/05

Supply Authorities issued	878
Prescribed Information sent out	588
Cases of adopted siblings' identifying information released in Prescribed Information	166
Reunion and Information Register applications	438
Reunions from Register	118
Contact vetoes lodged	11
Contact vetoes lifted	38
General enquiries about post-adoption	2,937

Source: DoCS Adoption and Permanent Care Services



Out-of-Home Care

RESULT

- Children and young people are successfully restored to their parental family

Objective

- > Improve the range and quality of services provided to children, young people and their families to support restoration, so that children's and young people's lives are not disrupted by unsuccessful attempts at restoration

DoCS' permanency planning policy will ensure all feasible options are considered to establish a secure and more certain future for children and young people in out-of-home care, including restoration. This policy will set distinct timeframes around decision-making to maximise the stability of children and young people in care. The policy will be demonstrated through a pilot project to begin in a small number of CSCs in 2006.

Improved permanency planning will include earlier decisions based on informed and strengthened assessment of the likelihood of successful and sustained restoration.

DoCS' Aboriginal Intensive Family Based Services (IFBSs), which were expanded in 2004/05, also helped to reunite families with their children if they had been placed in care or if they had been in an alternative placement for a period of three months. Further information about the work of IFBSs can be found in the Statutory Child Protection chapter.

Restoring children to their families

A team of caseworkers at Campbelltown CSC work exclusively with cases where the primary goal is to restore a child to its birth family.

Caseworkers visit families in their own homes, build relationships with birth parents and work to improve their understanding of family strengths.

Casework may be required for two years or more before restoration is completed or a decision is made that restoration is not possible. There is a strong emphasis on interagency working and referral to services provided by non-government organisations. Between 2002 and 2004, the team managed cases involving 54 children. Of these, 44 (81 per cent) were restored to the care of one or both birth parents.



Out-of-Home Care

RESULT

- A system is developed and implemented that provides quality, cost-effective care for children and young people with high needs and improves their longer term outcomes

Objectives

- > Better support children and young people with high needs by using effective screening tools, which are employed as early as possible and are consistent over time, to identify those children and young people who fit the target group
- > Better support children and young people with high needs by having a range of appropriate placement options and support services to meet the needs of the target group in a cost-effective manner

Children and young people with high needs

The issues affecting young people in out-of-home care with high needs are complex, and require a range of coordinated services.

A small number of young people in NSW exhibit extremely challenging and self-harming behaviours. At times these high risk young people manifest an acute, crisis-level of disturbance through self-harming, suicidal, violent or anti-social behaviour, and sexual abuse of other children. The specialised nature of their needs means that there is a lack of appropriate services and programs for this group.

These young people have most commonly experienced severe early childhood trauma through abuse, which can include physical, emotional and sexual abuse, and neglect.

DoCS made significant progress towards developing a system of screening and assessment tools for use at key points in the child protection and out-of-home care system, and in a child's or young person's life. This will provide clearer and more accurate identification of children's needs and guide appropriate interventions.

One of the greatest challenges for the out-of-home care system is to control costs associated with children and young people with high and complex needs. Currently, this group comprises about two per cent of those in out-of-home care but accounts for more than 25 per cent of the out-of-home care budget.

To address this challenge, DoCS completed an expression of interest process to provide specialist services to support children and young people with high and complex needs in a cost-effective manner. A total of \$31.4 million was allocated for new accommodation and care services, providing 229 placements. The greater range of placement options, such as intensive foster care, residential care and semi-supported independent living, will ensure better outcomes for children with high needs who cannot be placed in standard foster care arrangements.

In addition, young people will be helped to modify their behaviour so they can eventually move into less intensive, lower cost placements which provide a more typical way of living.

Out-of-Home Care

The services will be established progressively during 2005/06, commencing from August 2005.

In 2005, DoCS launched a major campaign to recruit new intensive support services (ISS) caseworkers to work with children and young people with high needs and to provide intensive, high quality case management and support. Regional ISS teams were established at Parramatta and Wollongong.

ISS caseworkers work with a small number of clients, providing them with appropriate levels of support focusing on whole-of-life needs. This ranges from accommodation to health and education, and the development of life skills to prepare them for later independence or permanent care options.

Eight psychologist positions were also established to work specifically with high needs children and young people.

A multidisciplinary approach to high needs support

An assessment service to improve outcomes for children and young people with high support needs in the Metro South West Region was expanded in 2004/05 to include an intervention service. It has the capacity to house six children.

A multidisciplinary team identifies, addresses and implements long-term strategies to enable the child or young person to develop their emotional, physical and psychological wellbeing. DoCS, Sydney South West Area Health Service, the Department of Education and Training and the Department of Ageing, Disability and Home Care assess eight areas for each client: accommodation, education/vocation, mental health, physical health, psychological/emotional health, social linkage (peers and friendship), and family and life skills. Behaviour intervention and support plans and strategies are developed and clinical support and training provided to carers over a period of about three months. During the reporting year, the service undertook 28 assessments and developed and delivered 28 intervention strategies and plans.

RESULT

- The out-of-home care service system provides an appropriate quantity and range of cost-effective, efficiently run and well coordinated services to meet the needs of all children and young people in the system

Objectives

- > Ensure the out-of-home care service system is evidence-based and developed in partnership with the out-of-home care sector
- > Improve the education and mental health outcomes for children and young people in out-of-home care so that those who have been in long-term out-of-home care have similar development to their peers in the general population
- > Provide an effective assessment tool for use with all children and young people who enter out-of-home care to ensure that the appropriate range of support services for them are identified
- > Increase the knowledge and skills of DoCS staff to achieve consistency in operation and improve service to clients

Service provision

In 2004/05, a gap analysis was undertaken to identify compliance with out-of-home care standards as part of DoCS' application to the Office of the Children's Guardian to obtain accreditation. This led to the development of a three-year quality improvement plan for out-of-home care. It includes initiatives that will help consolidate and extend DoCS' services in NSW to improve outcomes for children and young people. The plan enhances carer recruitment and support, improves case planning, and develops and refines resources to support children and young people, carers and staff. This is supported by a number of major projects including the review of carer allowances, improved service models and policy enhancements in permanency planning, behaviour management and the complaints management framework.

Children and young people in out-of-home care were consulted on the development of an information resource for those leaving care and on a Charter of Rights, which has now been finalised. External stakeholders were involved in the development of major policies on

issues such as voluntary care, disclosure of information and accreditation provisions for adoption services providers.

DoCS also worked with community partners to ensure that services were located where they were most needed and were based on the needs of children and young people. The Association of Children's Welfare Agencies (ACWA) received funding to map services, identify capacity building opportunities and assist in the development of service models.

A framework for the out-of-home care system was developed with the Out-of-Home Care Partners Reference Group.

New service models for intensive and general foster care were developed in 2004/05 and significant progress made towards developing models for relative and kinship care, residential care, transition to independent living and after care.

DoCS has led a sector-wide initiative to define out-of-home care data requirements and to facilitate the exchange of the data between the

Department and non-government organisations. The project will support performance monitoring and the evaluation of purchased services. Representatives of peak groups, non-government organisations and DoCS have agreed on a set of performance indicators and placement data, the collection of which will begin in 2006/07.

Commissioned by DoCS, a report by the Social Policy Research Centre reinforced the urgent need for foster carers across NSW, particularly carers from Aboriginal and culturally diverse backgrounds, and supported DoCS' current reform agenda to recruit, train, support and retain carers. It highlighted the importance of providing more support for carers and children in the system and provided valuable insights into the fostering experience.

Two research papers – *Methodological Design Issues for Longitudinal Studies of Children and Young People in Out-of-Home Care* and *Trends in the Numbers of Children and Young People in Out-of-Home Care in NSW* – were also published.

Children and young people's educational outcomes were the focus of a Memorandum of Understanding (MOU) between DoCS and the Department of Education and Training drafted in 2005. It provides a platform for improved communication on issues such as: learning difficulties; behaviour; managing changing schools and attendance; suspension; and expulsion. It outlines how children and young people in care will be helped to overcome these issues through information sharing and joint case planning in relation to their educational needs. The MOU will particularly focus on those with complex and high support needs, and children and young people from Aboriginal or culturally and linguistically diverse backgrounds.

An MOU was also drafted with NSW Health to ensure priority access to health services for children and young people for whom the Minister or the Director-General of DoCS has parental or care responsibility relating to residence and/or medical issues.

To research educational outcomes of children and young people in out-of-home care, DoCS joined forces with the Southern Cross University to jointly fund a three-year PhD scholarship which will report back by June 2008.

Additional Business Help topics, which are online resources providing direction and support for staff, were developed on a range of out-of-home care policy issues to assist staff to improve services to children and young people, their carers and other related clients.

Healthy outcomes for children in out-of-home care

Improving the health outcomes for children and young people in out-of-home care so they have similar development to their peers in the general population is a key objective for DoCS.

In 2005, Metro Central Region and the Sydney Children's Hospital established the Children's Health Clinic, offering health screening to children currently in or entering the out-of-home care system. The pilot clinic provides comprehensive health assessments to identify unmet health needs and make recommendations for further diagnostic work, treatment or specialist assessment.

Children who appear to have significant developmental difficulties may be referred to Developmental Assessment Services, while children identified as having behavioural problems may be referred to a behavioural paediatrician or community health service.

For a trial period, all children seen at the clinic have received an audiology assessment and may also have been referred for a vision assessment in the hospital's eye clinic if required.

Capacity Building



DoCS recognises that the capability, diversity and health of our people is a priority. To achieve outcomes for our clients, we need to improve our current professional and managerial capability and plan for both the shape and skill requirements of our future workforce.

Supporting frontline services is also critical to our work. Frontline staff delivering services to children and families must have a tight internal infrastructure that facilitates their daily work. This includes clear operational procedures, sound budgeting and financial management, and efficient, reliable improving systems for client information, records management, performance management, human resources, information technology and occupational health and safety. It also includes essential specialist staff to assist caseworkers such as psychologists and legal officers.

Behind the scenes there is a crucial need to develop robust policies in early intervention, child protection and out-of-home care. These policies are not only essential to guide our field operations, they determine the mix of services to be provided for clients, how they will be targeted and how they will be regulated. Sound policy settings must in turn be underpinned by solid evidence about what works and what doesn't and by economic analysis of what approaches will provide the most cost-effective improvements in services.

There is a continued focus on developing capacity to provide specialist advice on Aboriginal, multicultural and economic issues, and DoCS actively promotes the principles of multiculturalism as an integral part of its work.

DoCS also strives to be open and transparent about how it funds services and uses public assets and resources to the best effect, ensuring accountability to both clients and stakeholders.

RESULT

DoCS has the resources and skills to deliver effectively the desired results in all its core functions

Objective

> Improve corporate services and systems to support the delivery of DoCS programs set out in the *Corporate Plan* and deliver financial performance within budget

Research, Funding and Business Analysis

A new Research, Funding and Business Analysis Division, combining Economics, Research and Information with Service Funding Strategy, was established on 1 January 2005. The role of the division is to provide research, business planning, analysis and program evaluation to underpin DoCS' reform agenda and to implement funding reform to achieve the best outcomes for children and families.

Using information already available and undertaking further research and analysis where none exists, the division is essential if DoCS is to build a better evidence base to inform policy and practice by:

- > analysing data to better understand key trends
- > ensuring research findings are delivered to the field
- > demonstrating and evaluating the benefits of programs and policies.

Corporate planning

DoCS' *Corporate Plan 2004/05-2008/09* was released in March 2005, and focuses on improving outcomes for children and families throughout NSW. Three key themes underpin the plan: the need to reduce the rate of growth in demand for statutory intervention through prevention and early intervention programs; process improvement; and working with our community partners on all aspects of DoCS' work.

A new business planning process was developed, including the publication of the *DoCS Corporate Directions 2005/06*. It also included new guidelines, divisional and directorate business plans reflecting

DoCS' final budget allocation and establishment. These were linked to ongoing tasks and initiatives, and branch plans, budgets and individual performance agreements.

DoCS' first *Results and Services Plan 2005/06* was developed and submitted to NSW Treasury, incorporating the newly established Communities Division.

A strategic management framework and calendar will be published in 2005/06 to assist DoCS managers to better understand deadlines and planning cycles.

Research and economics

In July 2004, a new Research to Practice Program was launched to ensure that the latest research evidence is incorporated into DoCS' services. It includes strategies to make research relevant to staff and community partners. An agenda has been prepared and a network established to organise seminars, forums and workshops and to produce summary papers and fact sheets. A number of reports were also published throughout the year. DoCS' research agenda is oversighted by an advisory body, the Research Advisory Council, comprised of the leading academics and researchers from relevant fields working in universities and research institutions in NSW.

A Corporate Information Warehouse (CIW) is being developed to provide access to high quality and integrated data. Data from DoCS' information technology systems will be incorporated into the CIW to provide a single point for accessing data for planning, reporting and evaluation. This will be fully operational in 2005/06.

The use of economic evaluation in child welfare will provide a framework for decision-making to ensure that those programs that deliver the greatest net benefits for children, families and the community are implemented. Proposed changes to policies, programs and practices will be properly costed and their impacts fully assessed. This is one of the most significant changes in DoCS. It will ensure that the policies, practices and systems of the future will have maximum efficiency and effectiveness. This in turn will enable us to provide better services to more clients with the same amount of resources.

The Government's current reform package is significantly expanding DoCS' funding role and transforming how it funds community services. In 2004/05, DoCS funded over 3,500 projects from around 1900 organisations to the value of almost \$500 million. This covered a range of essential services such as counselling, family support, foster care and early intervention. The priority is to ensure the most effective services are funded in the right localities and for those who need them most. Economic modelling and costing work will underpin these efforts.

A resource allocation model was developed to support funding of early intervention services. It provides a broad indication of the mix of services needed, including casework, home visiting, child care and parenting programs, and the number of families that can be assisted under the Early Intervention Program. This is assisting DoCS to fund the appropriate service quantities needed by vulnerable families to help prevent them from entering the child protection system.

A Costing Manual Project was set up to help DoCS and non-government organisations get the best value for money in service delivery. The manual will assist DoCS to understand the underlying cost drivers and structures and to make better and more informed decisions about the services it funds and provides.

The fundamental aim is to enhance the outcomes for children, young people and their families through commitment to improve services and build capacity by working in partnership with the sector. This will mean better linking of funding to outcomes, providing greater flexibility for service providers in integrating services and matching them to client needs, and better sharing of responsibility for managing service delivery, risks and costs between service providers and DoCS.

A second key priority is to develop service specifications with descriptions of required services, outcomes and performance indicators to ensure service agreements are outcomes-focused and the sharing of responsibilities is clear. Service specifications were developed for the 2004/05 Expressions of Interest for services for high needs children and young people in out-of-home care, which will be used as a model for future programs.

Another development will be a shift to three and five-year contracts, which will provide agencies with greater funding certainty to deliver stronger programs and to work more closely with each other as a network. New standardised principles and practices have been developed for setting and paying indexation to funded programs to ensure, where possible, services receive the same indexation amount at the same time each financial year.

Governance

Client complaints and allegations against employees

To improve the service to clients and also ease the burden on operational staff, a specialist unit manages feedback from DoCS' clients, with a focus on serious complaints. This can include verbal or written complaints, comments, suggestions, enquiries and compliments. There is a widely publicised 1800 free-call number, and a free-post brochure, *Have Your Say*, is available in all Community Services Centres (CSCs).

This year, a unit to investigate all allegations of child abuse against employees, including DoCS' foster carers, became operational. It will not only improve corporate compliance with statutory requirements, but will also ensure that employees facing allegations are treated with procedural fairness and consistency. Access to support and counselling for employees who are the subject of an allegation will also be provided, as required.

Client feedback

Contact type	2004/05	%
Complaint	1,494	66
Inquiry ¹	423	19
No issue stated ²	271	12
Other ²	76	3
Total	2,264	100

Notes:

- 1 Both Inquiry and No issue stated are contact types often related to Complaints.
2 Includes compliments received, comments and redirected inquiries.

Source: DoCS Complaint Assessment & Review Branch

Requests¹

Oversighting agency	2003/04	2004/05
Coroner requests - number of individuals checked as part of requests	136	101
Ombudsman Child Death Review Project Team - requests for information	8 ²	32
Ombudsman - complaints (new)	198	234
Ombudsman - inquiries and investigations commenced	4	15
Ombudsman - inquiries and investigations ongoing or monitored	17	18
Ombudsman - reviews commenced	44	28
Ombudsman - reviews ongoing or monitored	21	39

Notes:

- 1 A significant increase in the volume of requests has occurred over the period as a result of the integration of the Child Death Review Team functions with the Ombudsman's Child Death Review Project Team.
2 Number of requests was listed as 39 in the 2003/04 annual report reflecting 39 children checked as part of eight requests. A more representative figure is the number of requests by the Ombudsman Child Death Review Team.

Source: DoCS Complaint Assessment & Review Branch



Provision of information

	2003/04	2004/05
Commission for Children and Young People (s14A request) ¹	339	397
Other agencies/miscellaneous ²	43	47
Police - requests to assist investigations ²	56	76
Reportable conduct matters referred to the Ombudsman ²	-	289 ³
Requests for information by the Ombudsman relating to allegations against employees ⁴	-	187 ³

Notes:

1 Counted as the number of children/individuals for whom information had to be provided.

2 These are counted per complaint or review and under-represent the number of individual requests for information as a single complaint may generate multiple requests for information.

3 Statistics were previously not kept for these functions. The Allegations Against Employees Unit now manages these functions and is establishing baseline data.

4 Includes DoCS employees and foster carers.

Source: DoCS Complaint Assessment & Review Branch

Information exchange and reviews

DoCS provides information to assist with complaints, investigations and reviews handled by the NSW Ombudsman and also to external agencies, including the NSW Police, the Commission for Children and Young People, and the Children's Guardian in accordance with the *Children and Young Persons (Care and Protection) Act 1998*.

In 2004 for example, the Ombudsman examined how DoCS supports young people with disabilities leaving care at 18 years of age. Data from Head Office and 26 CSCs was collected, and interviews organised between the Ombudsman and DoCS' staff. The Ombudsman prepared review reports on 22 individuals, as well as a group review report, and highlighted the need for DoCS and the Department for Ageing, Disability and Home Care to work jointly and prepare comprehensive leaving

care plans to assist these young people move to independent living or into supported accommodation.

Following the death of a child with a recent history of reports to DoCS, formal reviews are undertaken which provide an opportunity to learn and improve practices. These reviews are undertaken by DoCS and also by the Ombudsman, and in some cases by both organisations. Information on these reviews is shared between the two organisations.

Business assurance

Throughout the year, reviews and appraisals of internal control systems were carried out and improvements recommended. The effectiveness of control systems was evaluated and strategic advice provided to support risk management. Internal audits carried out and overseen by

the DoCS' Audit Committee during the year included:

- > SAP R/3 Human Resources controls
- > Post-implementation of the Key Information and Directory System (KiDS)
- > Project governance and control
- > Community Services Grants Program
- > Call centre reporting
- > Non-mandatory learning and development programs
- > Human resource management
- > Regional operations – Child and Family and Quality Business Review
- > Monitoring of complaints
- > Out-of-home care payments.

These sought to ensure the compliance, efficiency and effectiveness of DoCS' programs and processes.

A comprehensive risk assessment took place during the year, identifying around 30 major risks that could affect the way DoCS delivers its services. Future internal audits will address these risks. In addition, a strategic business assurance plan has introduced indicators to warn if any identified risks are in danger of materialising so that timely corrective action can be taken.

To assist the Director-General to manage the Department's main risks, advice was provided on:

- > assessment and risk mitigation
- > the adequacy of management controls
- > discharging responsibility to exercise due care, diligence and skill
- > improving accountability processes
- > increasing the effectiveness of internal and external audit
- > improving the quality of internal and external reporting of financial and non-financial information
- > reinforcing an ethical culture in DoCS
- > fulfilling the legal requirements of section 11 of the *Public Finance and Audit Act 1983*.

The *Fraud Control Plan* was updated during the year and is now available on the DoCS website, giving the Department's service providers access to the *Fraud Risk Assessment for Service Providers* to help them assess and address the risk of fraud in their own organisations.

Corporate services

Legal, financial and administrative services

New panels of legal practitioners to be briefed by DoCS in cases where in-house legal officers are unavailable were established across the State. New performance standards were also introduced, two departmental legal officers completed specialist accreditation in children's law, two cadetships were awarded to Aboriginal law students and resources were dedicated to improve training of caseworkers in legal issues.

Agreement was reached with the Family Court of Australia on a protocol for the interaction between the Court and DoCS to protect children and young people who are joint clients of both. It will provide a consistent and streamlined approach to sharing information and clear procedures for staff, and will facilitate cooperation between the two agencies. The protocol also permits the implementation of the Magellan Project in the Sydney Registry of the Court to improve processes in matters involving allegations of serious child abuse.

The rollout of legal officers based in CSCs continued and a draft protocol was trialled to determine how these new lawyers will assist in the investigation and preparation of care litigation.

DoCS' advocacy work

Type of advocacy	2000/01	2001/02	2002/03	2003/04	2004/05
Care proceedings (calendar year) ¹	3,501	3,115	3,158	2,934	2,867
District Court - appeals in care matters	62	36	27	21	54
Administrative Decisions Tribunal matters	39	42	46	27	43
International kidnapping matters	125	171	144	80	109
Claims which may result in a financial liability	107	148	110	99	115
Adoptions - contested	12	11	19	11	9
Prosecution of care offences	24	29	23	23	9
Responses to subpoena	1,328	1,518	1,608	1,674	1,592
Family Court - other than international kidnapping	20	38	36	74	73
Supreme Court - care matters	16	39	24	23	18
Claims brought on behalf of children or young persons in out-of-home care	8	20	19	17	29
Victims' compensation claims brought on behalf of children or young persons in out-of-home care	7	16	17	24	59
Coronial inquiries	3	17	11	7	13
Debt recovery	N/A	45	45	47	53

Note:

¹ Source – NSW Attorney General's Department

Source: DoCS Legal Services

Capacity Building

In 2004/05, changes were made to DoCS' financial management systems to improve funds management and to incorporate the activities of the new Communities Division. This will provide a solid foundation to manage finances and assets in future years.

The relocation of the Funding Administration Unit to Head Office and its consolidation within the Financial Services Branch will improve the financial management of funding programs. Changes were also made to financial reporting systems to incorporate changes arising from the adoption of Australian equivalents to international financial reporting standards.

New office accommodation standards were created to ensure that a consistent approach is applied when implementing new fitout and facilities in DoCS' offices. During the year, a total of 10,105m² of new space was fitted out under the standards, with new office accommodation at Epping, Burwood, Blacktown, Bankstown, Campbelltown and Gosford.

In August 2004, DoCS completed its initial Total Asset Management Strategy which provides a strategic overview of each owned and leased property to 2007/08.

A new property and asset management system, FM Web, was installed, and a user guide established with NSW Businesslink to ensure the accuracy of data input and leasing information.

Post-occupancy reviews were conducted of recently acquired accommodation at Blacktown and Bankstown CSCs and Wollongong Joint Investigative Response Team (JIRT) to determine the impact of new fitout and facilities on service delivery. The reviews included analyses of project management processes, staff satisfaction and use of the facilities for service delivery. Current strengths were identified and improvements recommended.

These will be used to develop benchmark and performance data for accommodation planning.

Accountability measures

Outcome	Care appeal	ADT ¹	Prosecution
DoCS decision upheld/successful in part	34	17	4
Application withdrawn/did not proceed - leaving DoCS decision intact	0	14	0
DoCS decision reversed	5	2	1
Current as at 30 June 2005	15	10	4
Total	54	43	9

Note: 1 Source – ADT (Administrative Decisions Tribunal)

Source: DoCS Legal Services

Expressions of Interest were invited from private sector suppliers for the provision of new office accommodation in rural and remote locations where there is no existing accommodation that meets long-term operational requirements.

Information and communication technology

DoCS enhanced KiDS, its client and case management system, with two new releases during 2004/05 to improve functionality.

The Electronic Records and Document Management Program was established with partner agencies in NSW Businesslink to improve file, record and document management. A framework is due to be selected and implemented by 2007.

During the year, all DoCS' information technology service and support functions were transferred from Computer Sciences Corporation to NSW Businesslink. This included implementing standard desktop platforms across all DoCS sites, with the rollout of new PCs with Windows XP/Office 2003 and flat screen monitors for all staff and the implementation of high speed wide area network links. Replacing old systems will significantly improve efficiencies in day-to-day work, in ongoing information technology maintenance and in faster and better information systems that will ultimately reduce delays and improve services.

Corporate projects

Corporate human resources

During the later half of 2004, an audit of the strategic human resources framework identified that all best practice components to support the organisation were in place or planned for implementation in 2005/06.

In September 2004 a new payroll and human resource information system – SAP HR – was introduced. Staff were provided with training guides, tools and materials. SAP HR will reduce administrative paperwork, improve the capture of accurate data and maintenance of records, and speed up responses for information and approvals.

Following several bulk recruitment drives, 150 new caseworkers were appointed and action taken to employ additional child protection caseworkers, casework and client services managers, as well as a range of other specialist staff.

Administrative delegations were reviewed and reissued to inform managers and staff of the powers delegated to them by the Director-General under the *Public Sector Employment and Management Act 2002*. To take into account comments and suggestions arising from a 2003/04 review, DoCS' *Code of Conduct and Ethics* was revised to help staff manage and resolve issues related to conduct and ethics in the workplace and will be provided to all new staff.

Business Rules for Engagement of Labor Hire Staff and Guidelines for the Engagement and Use of Consultants were approved.

The Crown Employees (Public Sector – Salaries 2004) Award provided for a four per cent increase in salaries and specified allowances, with effect from the first full pay period on or after 1 July 2004. Further four per cent increases will apply from the first full pay period which occurs on or after 1 July 2005 and 1 July 2006.

A constructive working relationship was maintained with the Public Service Association of NSW, which was consulted throughout the year on the introduction of major new systems and new or changed business policies and procedures.

Changes to industrial policies and practices, including improvements in paid parental and maternity leave, access to pro-rata extended leave after seven years, conditional access to extended leave at double pay, and public holidays paid during periods of extended leave and not debited from leave balances, were approved by the Public Employment Office.

DoCS' Personal Planning and Review Process (PPR), which requires staff to develop individual formal agreements identifying their work goals based on corporate and local business plans, completed its first full year of operation.

Areas where staff and managers needed assistance with the process were identified, and over 500 staff received individual feedback on the quality of their agreements. Training was provided for more than 560 managers on how to identify key results and give and receive feedback, to ensure the process continues to add value in future years.

No. of employees compared to previous two years

	2002/03	2003/04	2004/05
Total	2,633	2,814	3,090

Source: DoCS Corporate Human Resources

Occupational Health and Safety (OHS)

DoCS is investing more than \$1.7 million to improve health and safety at work.

A management system to improve OHS and workers compensation performance is being implemented, which should also lead to increased morale, reduced absences and better service for clients.

A major focus has been on training for managers and staff to improve understanding of OHS requirements and to promote a safety culture across the organisation. All staff have now received OHS awareness training. New OHS risk management policy and procedures have been finalised, with training for managers and supervisors completed in June 2005 and risk management training commenced for all staff.

To improve reporting, OHS hazards, incidents, and accidents are now reported electronically via SAP HR, and can also be notified electronically to DoCS' insurer.

WorkCover conducted a final audit of DoCS' OHS performance in March/April 2005 against 12 key criteria set out in the *OHS Performance Measurement Standard (NSW Premier's Department) 2002*.

The audit showed that DoCS had significantly improved its OHS performance particularly in the areas of management responsibility, planning, incident recording and claims management.

During the year, one Prohibition and Improvement Notice was issued under OHS legislation, a significant improvement on 2003/04 when 16 notices were issued.

The Department uses the services of the NSW Treasury Managed Fund (TMF) to effect its insurance requirements.

Workforce planning

The implementation of SAP HR and work on DoCS' establishment, structures and positions has allowed the Department to better monitor and manage its workforce requirements.

Significant work was undertaken to attract qualified candidates through marketing campaigns (as part of specific recruitment exercises), career expos across the State, student placements, and by participation on a number of academic advisory boards and committees to influence curriculum content to improve the job readiness of graduates.

During 2004, over 100 students from nine universities undertook placements across 52 CSCs. Forty-one social work and welfare students undertook placements in 25 CSCs. The student placement program is helping build a potential pool of suitable applicants by increasing awareness of DoCS and providing practical, supervised learning opportunities for undergraduates.

Capacity Building

During 2004/05 DoCS completed a further review of its qualifications requirements, incorporating changes to university programs to ensure relevant degrees are recognised as appropriate to attracting a professional workforce.

The Department provided general study support and introduced targeted study support strategies for specific roles to encourage staff to obtain or upgrade their formal qualifications to enhance both individual and organisational performance.

While DoCS continues its growth strategies, it is also reviewing its retention strategies and planning future workforce needs. As part of the focus on improving the attraction and retention of its workforce, DoCS reviewed its staff exit procedures and developed a new exit policy and survey for implementation in 2005/06.

Learning and development

During 2004/05 DoCS commenced or completed several major staff learning and development activities. The Management Development Program was significantly expanded with courses offering staff the opportunity to gain new, or sharpen existing management and leadership skills. All new employees received orientation and PPR training. Regional training calendars, informed by the needs identified from PPR Learning and Career Plans, and centrally developed Practice Solutions sessions provided statewide opportunities for skills enhancement and practice improvement.

Over 270 caseworkers attended the Caseworker Development Course (CDC), which was reviewed in early 2005 to coincide with a new policy to align task allocation with CDC modules for new caseworkers. Regional delivery of CDC was piloted in Metro South West Region and KiDS training was incorporated.

Training on Employee Self Service – a web interface for employees to manage personal data and processes – was provided via online simulations and self paced modules. Key support staff and managers were trained in the use of Manager Self Service, which provides managers with access to the data they need to make informed HR decisions.

New courses were introduced following the upgrading of DoCS' information technology systems. The Predicting and Managing Occupational Violence Training Package was offered to frontline staff. Seven courses were delivered for new casework staff in early intervention, intensive support services and out-of-home care. JIRT training was expanded to Helpline staff, managers casework and existing JIRT staff.

Statewide, approximately 2,500 training days across 20 different short courses were provided to DoCS funded non-government organisations to increase their capabilities.

Office of the Director-General

Corporate and Ministerial information

During 2004/05, documents addressed to the Director-General and Minister for Community Services were reviewed, registered, allocated, coordinated and tracked to ensure that responses were accurate, current and consistent with departmental and government policies and parliamentary material and briefings were prepared promptly and efficiently. More than 2,500 items of ministerial correspondence were dealt with and numerous documents such as briefing notes, memos, letters and reports were processed.

Aboriginal and multicultural services

During 2004/05, DoCS continued to improve services to Aboriginal and Torres Strait Islander staff and clients. DoCS led the development of the *Families, Children and Young People Cluster Action Plan 2005/07* and fact sheets comprising a 2007 goal statement, performance indicators and targets for the new whole-of-government Aboriginal Affairs Plan, *Two Ways Together 2003/12*.

Training for caseworkers on working with Aboriginal children and families was updated.

In November 2004, 120 staff attended the Aboriginal Staff Conference which aimed to empower Aboriginal staff, and to tackle communication barriers and gaps which prevent good interaction within and outside DoCS.

In February 2005, over 150 staff attended the Multicultural Staff Conference on managing and benefiting from the cultural diversity and language skills of staff to better address the needs of diverse clients.

To ensure that information and services are accessible for culturally and linguistically diverse communities, DoCS developed policies and practices during 2004/05 to provide appropriate services to clients and staff. As well as implementing a reform of the Multicultural Caseworker Program, a range of brochures has been made available in key community languages, online and in print.

Workers compensation claims 2000/01-2004/05

	Fund year				
	2000/01	2001/02	2002/03	2003/04	2004/05
No. of claims *	1,201	1,220	199	234	213

*Information for the above financial years is based on Chief Executive Officer Reports (as provided by the TMF), as at 30 June for each reporting period.

Notes:

1 2000/01-2001/02 figures are the sum total of all the claims concerning i) DoCS ii) DADHC and iii) DoCS/DADHC shared services. All subsequent years are DoCS claims only.

2 This table shows the number of injuries serious enough for staff to make a claim. As claims are usually lodged immediately, they are recorded as occurring during the year of the incident. However, claims and costs may also be incurred for several years after an accident. As a result, trend data may vary from year to year.



A program was developed to provide telephone or on-site interpreter services to clients of DoCS grant funded projects following the Commonwealth's withdrawal of fee-free interpreting services for community organisations. The program will ensure that children and families do not miss out on support because of language barriers, and was in place to be launched on 1 July 2005 and to operate during 2005/06 while a longer term solution is developed.

In January 2005, the *Good Practice Guide – Working with Culturally and Linguistically Diverse People and Communities* was developed. It provides practical information to assist staff and highlights the importance of developing knowledge, skills and attitudes that value cultural and linguistic diversity and embrace cultural competency.

Demographic and other information and data was produced to assist planning with respect to clients and communities from culturally and linguistically diverse backgrounds, and training has been provided to staff on working with clients from emerging African communities.

DoCS' *Ethnic Affairs Priorities Statement* in Appendix 4 provides further information on initiatives to meet the needs of culturally and linguistically diverse communities.

Freedom of Information

During 2004/05, 341 personal and non-personal applications were received for access to DoCS files under the *Freedom of Information Act 1989*. Approximately 96 per cent of applications were from parents, children or carers seeking access to personal information. The other applications were for administrative or policy records.

Former wards of the State are entitled to access documents about their period in care at no charge. DoCS' Freedom of Information Unit processes applications from former wards who now live outside NSW, while those who live in NSW can receive this service from their local CSC. In 2004/05 a focus on processing interstate former ward applications contributed to a 98 per cent increase in applications processed during the year (196 compared to 85 in 2003/04).

There is more information about Freedom of Information applications in Appendix 5.

Media and communication

DoCS continued to ensure information about its services was widely available, with more than 800,000 resources sent to staff, government and non-government organisations and the general public. Continuous improvement strategies increased the number of visits to DoCS' website by 100 per cent, doubling from 21,252 in May 2004 to 46,312 in May 2005 – a total of more than 350,000 visits in 2004/05. Thirty thousand copies of the six issues of *Inside Out*, the bi-monthly stakeholder newsletter, were distributed.

Work commenced on a major social research project and a communication strategy was developed to support the Aboriginal Trust Fund Reparation Scheme, including development of a website, establishment of a 1800 number and preparation of information sheets and media releases.

In 2004/05, DoCS coordinated Children's Week activities across NSW, implementing a new awards program that acknowledged children, young people and those who worked with them. Activities for Foster Care Week and Child Protection Week were also supported.

DoCS' bulk recruitment drives for caseworkers were supported with advertising, online resources and events, resulting in 633 people, including 73 Aboriginal candidates, applying for over 180 permanent and 40 temporary caseworker vacancies.

Capacity Building

Publications produced by DoCS 2004/05

Fact sheets

Grandparent Carers
Children's Services Regulation 2004
Drought: Financial Assistance Criteria (update)
Community Disaster Relief Fund (update)
Two Ways Together
Building Better Services
Building Better Services: Blacktown
Building Better Services: Bankstown
Building Better Services: Epping
Building Better Services: Maitland
Building Better Services: Tweed
Budget Enhancement: Early Intervention Program
Early Intervention Program: Information for Agencies
Early Intervention Program: Information for Parents
Careers with DoCS factsheets:

- > Working for DoCS
- > Multicultural Caseworker
- > Aboriginal Caseworker
- > Caseworker
- > Psychologist
- > Helpline Caseworker
- > Legal Officer

Foster Care in the Pacific Community
Fees and Costs for Intercountry Adoptions
Hardship Policy – Intercountry Adoptions
Aboriginal Trust Fund Repayment Scheme Panel information sheet
Indexation Payment Policy 2004/05
Advance Notice Register (Adoption)
Contact Veto Register (Adoption)
For Fathers Whose Child Was Adopted
Reunion and Information Register (Adoption)
Late Telling (Adoption)
Thinking About Adoption
Inheriting a Deceased Person's Rights Under the *Adoption Act 2000*
Parents' School Holiday Kit (summer and winter editions)
Families First: Family Worker Services fact sheet

Brochures

Never Shake a Baby brochure
Supporting Children with Special Needs (SCAN) brochure
Foster Care brochure
Domestic Violence brochure
How We Help brochure (a guide to DoCS' services)*
Spot It, Help Stop It brochure (child protection)*
Post-Adoption Services brochure
Adoption Act 2000 – How It Affects You brochure
Aboriginal Youth Leadership Project brochures
DoCS Foundations for Change: Reforming Care and Support booklet
Bourke Aboriginal Intensive Family Based Support Service flier
Cabramatta Street Team brochure (English) and flier (Vietnamese)

Planning and policy documents and reports

Corporate Plan 2004/05-2008/09
NSW Interagency Guidelines for Child Protection Intervention 2000, revised 2005
Prevention and Early Intervention Literature Review
Trends in the Numbers of Children and Young Persons in Out-of-Home Care in NSW
Research Agenda April 2004/June 2005
Fraud Risk Assessment for Service Providers
Renewing Header Agreements 2005/06 (Out-of-Home Care)
Guide to Service Price List (Out-of-Home Care)
Two Ways Together Families, Children and Young People's Plan
NSW State Budget 2005/06
The Availability of Foster Carers report
Annual Report 2003/04
Annual Report 2003/04 CD-ROM
DoCS data (January 2004-March 2005)
DoCS data (October 2003-December 2004)
DoCS data (July 2003-September 2004)
DoCS data (April 2003-June 2004)
Report of the Aboriginal Trust Fund Repayment Scheme Panel Benefit Assessments in Child Welfare
Youth Advisory Council Annual Report 2004
Good Practice Guide – Working With Culturally and Linguistically Diverse People and Communities
Aboriginal Child, Youth and Family Strategy Resource Kit
Families First: Guide to Implementing Sustainable and Effective Child and Family Networks in NSW
Families First: Working with Refugee Families and Children
Families First: Parenting Young Service Manual

Newsletters

Inside Out (six issues)
NSW Youth Partnership with Pacific Communities Newsletter (Summer 2004/05)
Information Bulletin, Violence Against Women Specialist Unit (Autumn 2005)
Children's Week (October 2004)
Arabic Parenting Magazine (updated)

Other

Give IT a Go nominations
Disaster Recovery community service announcements (TV & radio)

* Also available in Arabic, Chinese, Croatian, Macedonian, Turkish, Vietnamese, Fijian, Tongan, and Samoan.

Appendices



Appendix 1 Legislation and legal changes

Principal Acts administered as at 30 June 2005
Amendments to legislation
Significant judicial decisions

Appendix 2 Consultation

Significant committees of the Department and names of committee members
Ministerial advisory committees
Members of significant interdepartmental committees and statutory bodies

Appendix 3 Executive reports

Number of executive positions held at each level as at 30 June
Executive remuneration – SES Level 5 and above as at 30 June
Number of female executives as at 30 June
Performance report for the Director-General
Performance reports for SES officers Level 5 and above

Appendix 4 Policies and plans

Equal Employment Opportunity (EEO) outcomes, achievements and strategies
NSW Government's Action Plan for Women
Ethnic Affairs Priorities Statement (EAPS)
Disability Action Plan

Appendix 5 Freedom of Information (FOI)

Statistics relating to the *NSW Freedom of Information Act 1989*
FOI Statement of Affairs

Appendix 6 Overseas visits

Appendix 7 Waste Reduction and Purchasing Policy Statement

Appendix 8 Energy Management Policy Statement

Appendix 9 Privacy and personal information

Appendix I Legislation and legal changes

Principal Acts administered as at 30 June 2005

- > *Adoption Act 2000*
- > *Child Welfare (Commonwealth Agreement Ratification) Act 1941*
- > *Child Welfare (Commonwealth Agreement Ratification) Act 1962*
- > *Children and Young Persons (Care and Protection) Act 1998*
- > *Children (Care and Protection) Act 1987 (partly repealed)*
- > *Children and Young Persons Legislation (Repeal and Amendment) Act 1998*
- > *Community Services (Complaints, Reviews and Monitoring) Act 1993 No. 2*
- > *Community Welfare Act 1987*

Amendments to legislation

The *Children's Services Regulation 2004* and chapter 12 of the *Children and Young Persons (Care and Protection) Act 1998* commenced on 30 September 2004.

An amendment to the *Children and Young Persons (Care and Protection) Act 1998* to provide a regulation-making power to allow the review by the Administrative Decisions Tribunal of a decision in relation to a family day care children's service, as prescribed by the regulations, commenced on 3 November 2004. Consequently, the *Children's Services Regulation 2004* was amended on 17 December 2004 to extend to family day care carers the right to appeal to the Administrative Decisions Tribunal in regards to a decision by a licensee to suspend or revoke their registration.

The *Children and Young Persons (Care and Protection) Amendment Regulation 2005* was implemented on 1 February 2005, to provide:

- > information-sharing in relation to the safety, welfare and wellbeing of children and young persons with the Commonwealth Department of Immigration and Multicultural and Indigenous Affairs
- > prescription of a form of a consent given by a child or young person with respect to orders for sole parental responsibility made by the Children's Court
- > limitation of 12 months for an applicant for accreditation as a designated agency to furnish information about their application
- > limitation on activities a designated agency can undertake during the interim accreditation period to those activities which were being carried out as at 15 July 2003. Effected by way of amendment to clause 22A of the *Children and Young Persons (Savings and Transitional) Regulation 2000*.

Significant amendments were made to the *Family Law (Child Abduction Convention) Regulations 1986* which came into effect on 23 December 2004, including legislation which now allows for private individuals to seek a return of a child to the country of their habitual residence under the Regulations.

Significant judicial decisions

Re Nadya (No. 2) was a decision of the Supreme Court that the Children's Court, in proceedings for alternative parenting orders, was limited to making the orders stated in section 117 and could not make an order placing the child in the parental responsibility of the Minister for Community Services.

Re Liam was a decision of the Supreme Court that, when making contact orders under section 86, the Children's Court cannot pass to the Department the decision as to whether supervision of any contact arrangement is required.

Re Josie was a decision of the Supreme Court that, when the Children's Court makes an order placing a child under the Minister's parental responsibility, the Children's Court cannot seek to control or review how the Minister exercises that parental responsibility.

DoCS v D and Ors was a decision of the Supreme Court in its adoption jurisdiction. D, the child's mother, was a refugee and had suffered severe traumas, including rape, prior to coming to Australia. The Court upheld the mother's argument that while she admitted to giving consent to the child's adoption this consent was defective because of her circumstances.

Re H and the Adoption Act 2000 was a decision of the Supreme Court in its adoption jurisdiction, where the Court permitted a change in the given names of the child sought by the adoptive parents despite an absence of special circumstances. The decision is currently under appeal by DoCS.

Sweet v Riches

A decision of the Family Court regarding a subpoena to produce files served on DoCS. The court held that DoCS was not required to produce reports of risk of harm and that the provisions of section 29 bound the Family Court through section 69ZK(2)(c) of the *Family Law Act*. In coming to this view, the Court considered the earlier decision of Fitzpatrick & Fitzpatrick but declined to follow its reasoning.

SB v State of NSW

On 14 December 2004, the Victorian Supreme Court held that DoCS owed a duty to a child in the parental responsibility of the Minister to exercise reasonable care when restoring a young person and then monitoring such restoration.

Appendix 2 Consultation

Significant committees of the Department and names of committee members

DoCS Executive

Director-General	Neil Shepherd
Deputy Director-General, Communities & Policy	Sue Dawson
Deputy Director-General, Operations	Annette Gallard
Deputy Director-General, Research, Funding & Business Analysis	Gül Izmir
Executive Director, Child Protection & Early Intervention	Linda Mallett ¹
Executive Director, Corporate Services	Alan Ramsey
Executive Director, Corporate Projects	Jo Grisard
Executive Director, Communities	Sonja Stewart ²
Executive Director, Governance	Kerryn Boland
Executive Director, Helpline	Helen Freeland
Executive Director, Office of the Director-General	Donna Rygate
Executive Director, Operations Support	Leanne Hillman
Executive Director, Out-of-Home Care	Megan Mitchell ³
Executive Director, Service Funding Strategy	Toni Milne
Regional Director, Hunter & Central Coast	Anne Maree Gleeson
Director, Financial Services	John Parisi
Chief Information Officer ⁴	Richard Michel

¹ From January 2005

² From September 2004

³ From August 2004

⁴ This position was known as Director, Information & Communication Technology prior to February 2005

Operations Executive Group

Deputy Director-General, Operations	Annette Gallard
Executive Director, Helpline	Helen Freeland
Executive Director, Operations Support	Leanne Hillman
Regional Director, Hunter & Central Coast	Anne Maree Gleeson
Regional Director, Metro Central	Anne-Maree Sabellico
Regional Director, Metro South West	Anne Campbell
Regional Director, Metro West	Margaret Oldfield
Regional Director, Northern	Denis Myers
Regional Director, Southern	Jill Herbert
Regional Director, Western	Glynis Ingram
A/Director, Divisional Services	Richard Dixon
Director, Metro Intensive Support Services Team	Janice Carroll
Director, Operations Practice	Allana Christie
Director, Operations Systems	Lyn Manitta

Aboriginal Reference Group

Chairperson	Danny Packer
Deputy Chairperson	Michael Paduch-Duckett
Head Office/Helpline	Frank Edwards
Hunter & Central Coast	Robyn Bird-Hedgers
Hunter & Central Coast	Lynette Lawrie
Metro Central	Robert Stewart
Metro South West	Shai Marshall
Metro West	Lynda Holden
Northern	Cynthia Briggs
Northern	Kylie Coldwell
Northern	Ursula Donohue
Western	Betty Cragg
Western	Vivian Hall

Appendices

Early Intervention Steering Committee

Director-General	Neil Shepherd
Deputy Director-General, Communities & Policy	Sue Dawson
Deputy Director-General, Operations	Annette Gallard
Deputy Director-General, Research, Funding & Business Analysis	Gül Izmir
Executive Director, Child Protection & Early Intervention	Linda Mallett
Executive Director, Corporate Projects	Jo Grisard
Executive Director, Operations Support	Leanne Hillman
Executive Director, Service Funding Strategy	Toni Milne
Director, Early Intervention	Myra Craig
Regional Director, Metro Central	Anne-Maree Sabellico
Regional Director, Metro South West	Anne Campbell
Director, Media & Communication	Michelle Jeuken

Information Management & Technology Steering Committee

Director-General	Neil Shepherd
Deputy Director-General, Operations	Annette Gallard
Deputy Director-General, Research, Funding & Business Analysis	Gül Izmir
Executive Director, Corporate Projects	Jo Grisard
Executive Director, Corporate Services	Alan Ramsey
Chief Information Officer	Richard Michel
NSW Businesslink	John Kobal

Multicultural Staff Reference Group

Head Office	Ildiko Kasa ²
Helpline	Hanna Salib
Hunter & Central Coast	Vicki Trigas ¹
Hunter & Central Coast	Barbara Grivas ²
Hunter & Central Coast	Lila Sazdanoff ²
Metro Central	Tina Clifford ¹
Metro Central	Yvonne Chan ²
Metro Central	Tana Kacer
Metro South West	Katalina Lisone
Metro South West	Maria Spiliotopoulos ¹
Metro South West	Maan Abdallah ²
Metro West	John Fonesca
Metro West	Namita Dhorajiwala
Metro West	Amrit Versha ²
Northern	Connie Kokotas
Northern	Sue Prior ¹
Northern	Lisa Gava ²
Southern	Vasil Srbinovski ¹
Southern	Kathy Tzanis ²
Southern	Melissa Devine
Western	Josephine Maxwell ¹
Western	Nikos Sarantakos ²
Western	Yolanda (Pat) Rojas ²

¹ To March 2005

² From March 2005

State Occupational Health and Safety Consultative Group

Deputy Director-General, Operations	Annette Gallard
Executive Director, Corporate Projects	Jo Grisard
Regional Director, Metro West	Margaret Oldfield
Director, Corporate Human Resources	Leon Newbury
Director, Employee Relations	Fred Hollis
Public Services Association Representative	Laurie Brady
Regional OHS Representatives, Northern	Mardi Ramsey / Craig Hunt
Regional OHS Representative, Southern	Frank Kovic
Regional OHS Representative, Western	Mike Seccombe
Regional OHS Representative, Hunter & Central Coast	Dick Koning
Regional OHS Representative, Metro South West	Cheryl Griffiths
Regional OHS Representative, Metro Central	Kerrin Cook
Regional OHS Representative, Metro West	Damien Turl ^I
Manager, OHS	Kerry Lowe

I To March 2005

Audit Committee

Director-General	Neil Shepherd
Executive Director, Corporate Services	Alan Ramsey
Executive Director, Governance	Kerryn Boland
Manager, Client Services	Ken Burke ^I
Independent Member	Deborah Page
Independent Member	Susan Lenehan

I To February 2005

Community Services Grants Program (CSGP) Round Table

DoCS	Robyn Kennedy
DoCS	Michael van der Ley
Council of Social Service of NSW	Gary Moore
Council of Social Service of NSW	Linda Frow
Local Community Services Association	Faye Williams
Department of Infrastructure, Planning and Natural Resources	Arthur Roy
Youth Action Policy Association	Kristy Delaney
Local Government and Shires Associations	Noel Baum
NSW Family Services	Sue Richards
Western Sydney Community Forum	Fiona Christian

DoCS Dialogue (ceased in 2004/05)

DoCS Dialogue was a forum for consulting peak stakeholders. To deal with issues that cut across multiple interest groups, it was replaced by a special session of the Stakeholder Forum held bi-annually.

Appendices

Early Intervention Partners Reference Group

DoCS	Neil Shepherd
DoCS	Gül Izmir
DoCS	Simon Jordan
DoCS	Leanne Hillman
DoCS	Linda Mallett
DoCS	Margaret Oldfield
DoCS	Myra Craig
DoCS	Paul Murphy
DoCS	Sue Dawson
DoCS	Toni Milne
Department of Ageing, Disability and Home Care	Angela Littleford
KU Children's Services	Kerry Burke
KU Children's Services	Antoinette le Marchant
NSW Health	Bernadette Dagg
NSW Health	Leanne Wallace
NSW Health	Michael Kakakios
Department of Education and Training	George Mackay
Department of Education and Training	Sharon Perkins
SDN Children's Services Inc	Ginie Udy
Burnside	Jane Woodruff
The Infants Home	Jennifer Evans
Aboriginal Child, Family and Community Care State Secretariat	Kate Lindsay
Council of Social Service of NSW	Linda Frow
Barnardos	Louise Voigt
The Benevolent Society Centre for Children	Maree Walk
Association of Children's Welfare Agencies	Nigel Spence
NSW Commission for Children and Young People	Stephen Robertson
Family Services Inc	Sue Richards

Ethnic Affairs Advisory Group

DoCS	Donna Rygate
DoCS	Mary Dimech
DoCS	Paul Mortimer
DoCS	Hanna Salib
Community Relations Commission	Gosia Dybka
Ethnic Communities Council of NSW	Glenn Harding ²
Ethnic Communities Council of NSW	Phillip Prideaux ⁴
Settlement Services Coalition	Tara Russell
Newcastle Hunter Migrant Resource Centre	Alex Burns
Illawarra Ethnic Communities Council	Elli Storey
Granville Multicultural Community Centre	Mark Drury ³
Granville Multicultural Community Centre	Paula Chegwiddden ⁵
Anglicare	Cheryl Webster
Ethnic Childcare	Vivi Germanos-Koutsounadis
Auburn Migrant Resource Centre	Amera Salah
NESB Women's Housing Scheme	Mira Mitrovic
Youth Action Policy Association	Kristy Delaney
Immigrant Women's Speakout	Jane Corpuz-Brock
Settlement Services International	Christine Gabriel ³
Settlement Services International	Annie Harvey ⁵
Council of Social Service of NSW	Joseph Ferrer ¹
Women's Refuge Resource Centre	Monica Mizone ⁵

¹ To August 2004

² To November 2004

³ To February 2005

⁴ From February 2005

⁵ From May 2005

NSW Committee on Adoption and Permanent Care

DoCS	Mary Griffin
DoCS	Bev Stoch
DoCS	Jenny Ames
DoCS	Julia Taperell
Barnardos	Lynne Moggach
Adoptee	Erika Berzins
Anglicare	Jane West
Anglicare	Jackie Palmer
Centacare	Angharad Candlin
The Benevolent Society	Thea Ormerod
The Benevolent Society	Naomi Watson
The Benevolent Society	Lexie Young
Parramatta / Holroyd Family Support	Robyn Phillip
Parramatta / Holroyd Family Support	Christine Hancock
Intercountry Adoptee Support Network	Analee Mathews
Mercy Ministries	Mikarla Bible
Centacare	Bernadette Parr
Centacare	Sarah Burn
Australian Society for Intercountry Aid for Children Evelyn Schiltz	
Be My Family	Elisa Elwin
Mercy Ministries	Felicity Corry
Adoptive Parents Association NSW	Yvonne Olsson
Adoptive Parents Association NSW	Sonia Krivacic
Salvation Army	Chris Cole
Wesley Dalmar	Francis Evans
Care Leavers Australia Network	Joanna Penglase
Australian Families for Children Inc	Debbie Jeffrey

Out-of-Home Care Partners Reference Group

DoCS	Neil Shepherd
DoCS	Sue Dawson
DoCS	Gül Izmir
DoCS	Megan Mitchell
DoCS	Susie Ramadan
DoCS	Denis Myers
DoCS	Leanne Hillman
DoCS	Anne Campbell
Barnardos	Louise Voigt
Uniting Care Burnside	Jane Woodruff
Centacare	John Usher
Association of Children's Welfare Agencies	Nigel Spence
Create Foundation	Alison Carnie
Aboriginal Child, Family and Community Care State Secretariat	Kate Lindsay
Foster Care Association NSW	Paulette McFarland
Caretakers Cottage	Laurie Mathews
Youth Accommodation Association of NSW	Michael Coffey

Appendices

Research Advisory Council

DoCS	Neil Shepherd
Charles Sturt University	Bill Anscombe
Southern Cross University	Judy Atkinson
University of Sydney	David Bennett
University of Sydney	Judy Cashmore
University of Sydney	Gwynnyth Llewellyn
Macquarie University	Jacqueline Goodnow
Centre for Mental Health for NSW	Beverley Raphael
Social Policy Research Centre, University of NSW	Peter Saunders
Social Policy Research Centre, University of NSW	Sheila Shaver
Hunter Children's Health Network	Graham Vimpani

Ministerial Advisory Committees

Community Services Ministers' Advisory Council

DoCS representatives

Director-General	Neil Shepherd
Deputy Director-General, Communities & Policy	Sue Dawson

Ministerial Advisory Committee

	Leonie Manns (Chair)
	Judy Cashmore
Aboriginal Child, Family and Community Care State Secretariat	Kate Lindsay
Council of Social Service of NSW	Gary Moore
Association of Children's Welfare Agencies	Nigel Spence
DoCS Director-General	Neil Shepherd

Supported Accommodation Advisory Council (SAAC)

NSW Federation of Housing Associations	Adam Farrar (Chair)
Southern Youth & Family Services	Narelle Clay
Women's Housing Company	Bobbie Townsend
Aboriginal Housing Office	Ann Weldon
B. Miles Women's Housing Scheme	Leanne Elsworth
University of Western Sydney	Kelvin Knox ³
Wandiyali ATSI Inc	Steve Kilroy
Salvation Army	Alison Piedade ¹
Homelessness NSW/ACT	Sue Cripps ²
Elsie Refuge	Phyllis Mason
Women's Refuge Resource Centre	Cat Gander (proxy)
Shirewide Youth Services	Donna Curtis
Youth Accommodation Association	Michael Coffey ²
DoCS	Allan Raisin
Department of Housing	Lynne Ready ³
Department of Housing	Maura Boland ⁴
Department of Family and Community Services	Geoffrey Thomas ¹
Department of Family and Community Services	John Stone

¹ Until December 2004

² From February 2005

³ Until February 2005

⁴ From April 2005

Members of significant interdepartmental committees and statutory bodies

Aboriginal Affairs Plan Coordinating Committee

Donna Rygate, Executive Director; Office of the Director-General
Simon Jordan, A/Director; Aboriginal Services Branch

Anaphylaxis Working Group (NSW Health)

Ruth Newman, Manager Programs and Projects, Office of Child Care

Animal Cruelty Interagency Task Force (Ministry for Police)

John Williams, Manager; Children, Child Protection Policy & Service Reform

Area Assistance Scheme Regional Advisory Committees

Maria Visotina, Director; Communities Programs (Chair)

Bush Fire Coordinating Committee

Steve Frost, Manager; State Disaster Recovery

Cabramatta Project Reference Group

Maria Visotina, Director; Communities Programs (Chair)

Cabramatta Senior Officers Coordinating Committee on Drugs

Sonja Stewart, Executive Director; Communities Division (Chair)

Canterbury Bankstown Project Reference Group

Sonja Stewart, Executive Director; Communities Division (Chair)

Casino Community Benefit Fund Trust (Department of Gaming and Racing)

Christine Howlett, Director; Strategic Policy

Child Deaths Review Committee

Leanne Hillman, Executive Director; Operations Support

Chief Executive Committee

Neil Shepherd, Director-General

CEOs Working Group on Aboriginal Affairs

Neil Shepherd, Director-General

Childhood Obesity Action Plan Working Group (HSCEOs)

Ruth Newman, Manager Programs and Projects, Office of Child Care

Child Protection Senior Officers Group

Linda Mallett, Executive Director; Child Protection & Early Intervention (Chair)
Leanne Hillman, Executive Director; Operations Support
Eija Roti, Director; Child Protection Policy & Service Reform
Susan Priivald, Director; Complaints, Assessment & Review (to January 2005)
Andrew Patterson, Assistant Director; Child Deaths and Critical Reports (from February 2005)

Children's Court Advisory Committee

Roderick Best, Director; Legal Services

Community Builders Reference Group

Paul Murphy, Director; Communities Policy (Chair)

Community Development and Support Expenditure Scheme (Department of Gaming and Racing)

Christine Howlett, Director; Strategic Policy

Community Disaster Relief Fund Standing Committee

Leanne Hillman, Executive Director; Operations Support (Chair)
Steve Frost, Manager; State Disaster Recovery

Community Services and Health Industry Skills Council

Geraldine Lewis, A/Senior Project Officer; Office of Child Care
Ruth Newman, Manager Programs and Projects, Office of Child Care

Community Solutions and Crime Prevention Working Group

Sonja Stewart, Executive Director; Communities Division (Chair)

Appendices

Council on the Cost and Quality of Government

Neil Shepherd, Director-General

Council on the Cost and Quality of Government Legal Services Review

Neil Shepherd, Director-General (Chair)

Domestic Violence Court Intervention Model Reference Group (Attorney General's Department)

Maria Visotina, Director, Communities Programs

Early Childhood Reference Group (DET)

Ruth Newman, Manager Programs and Projects, Office of Child Care

Families, Children and Young People Cluster (Two Ways Together)

Donna Rygate, Executive Director, Office of the Director-General

Simon Jordan, A/Director, Aboriginal Services Branch

Family and Domestic Violence Senior Officers Group

Paul Murphy, Director, Communities Policy (Chair)

Families First Expert Advisory Group

Linda Mallett, Executive Director, Child Protection & Early Intervention

Sonja Stewart, Executive Director, Communities Division

Families First Communications Advisory Group

Paul Murphy, Director, Communities Policy (Chair)

Families First Research and Evaluation Group

Paul Murphy, Director, Communities Policy

Grants Administration Reform Operations Group (Premier's Department)

Tamara Stojanovic, A/Director, Policy Development & Service Planning

Human Services Chief Executive Officers Group

Neil Shepherd, Director-General (Chair)

Human Services Chief Executive Officers Group on Mental Health

Christine Howlett, Director, Strategic Policy

Paul Murphy, Director, Communities Policy

Human Services Chief Executive Officers Group on Privacy

Melissa Dryden, Director, Governance

NSW Attorney General's Sexual Offences Taskforce

Eija Roti, Director, Child Protection Policy & Service Reform

NSW Businesslink Board (Director)

Neil Shepherd, Director-General

NSW Child Care Industry Liaison Forum (FACS)

Geraldine Andrews, Director, Children's Services

NSW Children's Health and Safety Committee

Ruth Newman, Manager Programs and Projects, Office of Child Care

NSW Law Society Children's Legal Issues Committee (to 30 December 2004)

Roderick Best, Director, Legal Services

NSW Law Society Family Issues Committee (from 1 January 2005)

Roderick Best, Director, Legal Services

NSW Law Society Specialist Accreditation of Child Law Committee

Roderick Best, Director, Legal Services

NSW Police Child Protection Watch Team Interagency Working Group

Eija Roti, Director, Child Protection Policy & Service Reform

John Williams, Manager, Children, Child Protection Policy & Service Reform

NSW Public Sector Workforce Planning Advisory Group

Jo Grisard, Executive Director, Corporate Projects

NSW State Disaster Recovery Committee

Steve Frost, Manager; State Disaster Recovery

NSW State Emergency Management Committee

Steve Frost, Manager; State Disaster Recovery

NSW Youth Interagency Taskforce

Sonja Stewart, Executive Director; Communities Division (Chair)

Christine Howlett, Director; Strategic Policy

Prior to School Service Provision (DoCS & DET)

Linda Mallett, Executive Director; Child Protection & Early Intervention

Geraldine Andrews, Director; Children's Services, Office of Child Care

Redfern/Waterloo CEO Steering Committee

Neil Shepherd, Director-General

Sudden Unexpected Death of Infants Multi-agency Response Sub-Committee

Kerryn Boland, Executive Director; Governance

Sudden Unexpected Deaths of Infants, Prevention and Education Sub-Committee

Linda Mallett, Executive Director; Child Protection & Early Intervention

Suicide Prevention Steering Committee (NSW Health)

Eija Roti, Director; Child Protection Policy & Service Reform

Supported Accommodation Assistance Program Coordination and Development Committee (FACS)

Allan Raisin, A/Director; Funding Projects

Christine Howlett, Director; Strategic Policy

Violence Against Women (VAW) State Management Group (to 1 February 2005 when VAW transferred to DoCS)

Christine Howlett, Director; Strategic Policy

Youth Advisory Council

Tony Wiseheart, Senior Project Manager; Communities Division

Vanessa Merewether, Executive Officer; Communities Division

Youth Justice Advisory Council

Paul Murphy, Director; Communities Policy

Youth Partnership with Arabic Speaking Communities Implementation Committee

Maria Visotina, Director; Communities Programs

Youth Partnership with Pacific Communities Implementation Committee

Sonja Stewart, Executive Director; Communities Division



Appendix 3 Executive reports

Number of executive positions*

Level	No. of positions held 2004	2005
8	1	1
7	0	0
6	2	2
5	2	2
4	3	4
3	9	12
2	3	2
1	0	0

* Positions held at each level as at 30 June each year

Executive remuneration – SES Level 5 and above as at 30 June 2005

Position title	Name of occupant	SES Level	Total remuneration package (\$)	Period
Director-General	Neil Shepherd	8	412,284	Full year
Deputy Director-General, Operations	Annette Gallard	6	290,030	Full year
Deputy Director-General, Communities & Policy Division	Sue Dawson	6	292,993	Full year
Deputy Director-General, Research, Funding & Business Analysis	Gül Izmir	5	263,299	Full year
Executive Director, Governance	Kerryn Boland	5	224,335	Full year

Note: As a result of Premier's Memorandum 2000-21, performance pay is no longer available for members of the Chief and Senior Executive Service

Number of female executives

As at 30 June 2005, there were 23 executive positions. Women filled 17 of these positions – 74 per cent of the total available. This compares to 20 executive positions last year, filled by 13 women – 65 per cent of the total positions then available.

Performance report for Director-General

Neil Shepherd

Director-General SES Level 8

Period of review: 1 July 2004 to 30 June 2005

Key achievements over the period were:

Sound resource management

- > finalised and promulgated DoCS' *Corporate Plan 2004/05-2008/09*, providing the basis for individual Directorate and Branch planning
- > fully aligned the Department's planning and budget cycles.

Improving systems to support service delivery

- > began reforming community funding programs, developing purchasing policies and practices to provide direction and framework to non-government organisations
- > implemented a number of programmed releases (system improvements) to the KiDS client information system
- > completed the tender document for the electronic records and documents management system, scheduled to be implemented over the next 18 months
- > established consultative mechanisms to involve key stakeholders in developing and implementing major projects funded under the \$1.2bn funding package and that have a major impact on the non-government sector
- > reviewed and amended the Department's guidelines for the use of corporate credit cards.

Building the Department's capacity to support service delivery

- > developed the Aboriginal Services Branch's work plan, now being refined as a whole-of-DoCS Aboriginal Strategic Plan
- > began implementing the Multicultural Services Unit's work plan
- > the new Research, Funding and Business Analysis Division progressed work on the analysis of program and policy proposals
- > operational consistency and enhanced service delivery programs are on

target, providing a framework for best practice for operational staff

- > continued to deliver the Management Development Program with generic training needs being identified
- > progressed Memoranda of Understanding (MoUs) with the Coroner, Child Death Review Team, Children's Guardian and NSW Police
- > worked on the Complaints, Assessment and Review information exchange database
- > developed a multi-faceted critical incident response strategy to support frontline staff at the time of critical incidents
- > completed or progressed all agreed recommendations arising out of an audit of the Department's communications capacity.

Meeting the current demand for high priority child protection services and providing early intervention services to modify demand

- > recruited four Intensive Support Services Psychologists
- > finalised a position on supervision arrangements for psychologists and a proposal for improving policy, professional development and standards for them
- > established Aboriginal Intensive Family Based Services at Bourke and Dapto
- > continued implementing the Early Intervention Program
- > commenced the implementation of a five-year plan to have existing investment in the non-government sector better support core business needs.

Building capacity and flexibility in the out-of-home care system

- > continued to develop placement and support services and policies, building capacity and flexibility and improving outcomes for children and young people
- > worked with the non-government sector to build its capacity to deliver services
- > progressed the finalisation of technical aspects associated with the delegation of Parental Responsibility to agencies willing to, and capable of, assuming this role
- > developed or progressed interagency protocols with other government agencies for the provision of services to children and young people in care
- > continued to reform adoption services.

Establishing the Communities Division and consolidating its functions and programs

- > established the Communities Division in July 2004, bringing together a range of functions, programs and strategies formerly located in The Cabinet Office, Premier's Department, the Department of Infrastructure, Planning and Natural Resources and, in February 2005, the Attorney General's Department.

Supporting whole-of-government initiatives

- > continued to foster a productive relationship with NSW Businesslink
- > began implementing the Families, Children and Young People Cluster action plan via a new Human Services cluster
- > participated in initiatives by Human Services CEOs and will chair this group until June 2006
- > maintained the whole-of-government focus of major programs transferring into the Communities Division, including Families First and Community Solutions.

Performance reports for officers SES Level 5 and above

Sue Dawson

Deputy Director-General, Communities & Policy SES Level 6

Key achievements over the period were:

- > established the Communities & Policy Division senior management team
- > oversaw the transfer and establishment of the Communities Division
- > overhauled the children's services licensing arrangements
- > commenced a review of the *Interagency Guidelines on Child Protection*
- > progressed policy development relating to child neglect
- > implemented the Intercountry Adoptions Reform Strategy
- > developed service specifications for professional foster care to support the high needs children Expression of Interest process
- > oversaw policy positioning on cross-government issues including mental health, housing policy and a disability policy review led by The Cabinet Office
- > commenced a full review of Families First, Better Futures and the Aboriginal Children, Youth and Family Strategy funding and planning practices
- > developed a regulatory approach to child minding services in shopping centres
- > developed the Children's Services Regulation and Funding Reform Strategy
- > initiated the DoCS/Department of Education and Training preschool funding taskforce
- > established the Adoptions Accreditation Scheme
- > established new arrangements for managing adoptions complaints
- > oversaw development of the permanency planning demonstration project
- > finalised the Assessment Pathways Framework, which identifies the key interaction between DoCS and children/families
- > negotiated SAAPV including negotiations with the Commonwealth and States, and briefing the Minister for Community Services and the SAAP sector
- > finalised the current practice and proposed directions for human services CEOs
- > intensified involvement in inter-governmental fora on children's services to provide a platform for advocacy on necessary improvements in the Commonwealth support for children and families
- > advanced the family and domestic violence policy review
- > commenced a youth policy review.

Annette Gallard

Deputy Director-General, Operations SES Level 6

Key achievements over the period were:

- > led overall service delivery by DoCS' seven Regions and the DoCS Helpline
- > completed minor regional boundary changes to better align with other human services agencies
- > sponsored new releases of KiDS to improve performance and user friendliness and maintained a support team for field staff
- > improved average and maximum call waiting times at the Helpline and the management of faxed reports and call backs, and started a dedicated queue for education sector mandatory reporters
- > monitored implementation of measures to better identify and manage high needs children and young people in out-of-home care and planned an extension to those with a lower level of need
- > established a metropolitan intensive support service for high needs children and young people to improve coordination of case management
- > established second stage enhanced service delivery sites and recruited caseworkers to manage high priority reports and care for children and young people in out-of-home care with complex and high support needs
- > initiated a support program for new early intervention caseworkers
- > consolidated a suite of operational consistency projects and implemented trials in enhanced sites
- > led the planning and development of projects for the third phase of enhanced service delivery sites to increment caseworkers to manage high priority child protection reports, foster carer support, and to increase psychologists' and DoCS' contribution to Joint Investigative Response Teams (JIRTs)
- > supported the development of a plan and business case for quality improvement in out-of-home care
- > recruited new Directors, Child and Family and Managers, Client Services across the State
- > developed an approach to enhance support for foster carers as significant DoCS stakeholders and finalised a model for carer support teams
- > improved online and briefing systems for updating caseworkers on policies, guidelines, procedures and business rules
- > initiated an approach to audit compliance
- > concluded an MOU with the Departments of Juvenile Justice and Ageing, Disability and Home Care to improve access to services for children and young people.



Gül Izmir

Deputy Director-General, Research, Funding and Business Analysis SES Level 5

Key achievements over the period were:

- > developed the Costing Manual to assist DoCS and non-government organisations improve their cost estimates for out-of-home care and early intervention services
- > developed and analysed options for preschool funding in consultation with the Preschool Funding Advisory Committee
- > managed the cost-benefit analysis of the initial assessment process and a number of other economic evaluations
- > managed the formulation of an economic model to analyse options for reforming allowances and contingencies payments
- > developed and implemented a model to allocate funding to early intervention services so as to match services to area needs
- > developed funding reform directions in consultation with the sector
- > initiated an expression of interest process for the Early Intervention Program, in line with the funding reform directions
- > developed resource allocation models for caseworkers and other staff
- > established and implemented the DoCS Research Agenda for 2004/05 including literature reviews on prevention and early intervention, contact and longitudinal studies in out-of-home care
- > implemented the Research to Practice Program through seminars and workshops, with key national and international experts, and seminar kits
- > supported the Research Advisory Council
- > identified corporate information requirements and developed the first phase of the Corporate Information Warehouse
- > implemented the Information Quality Framework and the Data Remediation Program
- > developed an evaluation framework for the Early Intervention Program and managed its Expression of Interest
- > developed the Corporate Plan, the Corporate Directions Statement, and the Strategic Management Framework and Calendar
- > developed and implemented business planning and budgeting process to link with financial and human resource allocation.

Kerryn Boland

Executive Director, Governance SES Level 5

Key achievements over the period were:

- > completed the Risk Assessment Framework on which the three-year Internal Audit Plan and the Strategic Business Assurance Plan are based
- > completed an allegations against employees operating framework and introduced the new system across all regions to improve investigation response
- > completed the Privacy Management Plan
- > sponsored the successful completion by 10 young people in out-of-home care of the fourth Give IT a Go program
- > initiated the DoCS/Ombudsman regular consultation forum
- > completed MOUs between DoCS, the Coroner, the Commissioner for Children and Young People, and the Children's Guardian
- > placed the *Fraud Control Plan* on the DoCS website, including the *Fraud Risk Assessment for Service Providers*
- > commenced the implementation of DoCS' complaint handling system with a specialist focus on foster care complaints
- > developed and implemented a system to undertake pre-employment checks on salaried employees.

Appendix 4 Policies and plans

Equal Employment Opportunity (EEO) outcomes, achievements and strategies

As at the end of June 2005, 3,090 people were employed by DoCS including both full-time and part-time employees. This equates to 2,819.3 in full-time equivalent terms. Over 2,550 were employed in DOCS' Regions. Eighty one per cent of staff were female and 19 per cent male. There were 192 Aboriginal identified positions, of which 164 were involved in direct service delivery, and 56 identified multicultural positions, 51 of which were caseworkers.

During 2004/05 DoCS' equity and diversity strategies focused on establishing strategic directions and plans and the functional areas of the Multicultural Services Unit and Aboriginal Services Branch.

The Aboriginal Services Branch together with Learning and Development reviewed and rewrote curriculum for caseworker and staff induction packages. A strategic directions paper to enhance the Multicultural Caseworker Program was completed and will be implemented during 2005/06.

Following a successful pilot in 2003/04, the Premier's Department Aboriginal and Torres Strait Islander Cadetship Program was extended to six cadetships – two social work/welfare cadets, two legal cadets and two psychology cadets – in 2004/05.

The Multicultural Staff Reference Group (MSRG) met quarterly to monitor implementation of DoCS' Ethnic Affairs Priorities Statement Plan 2004/05. The MSRG provided advice on recruiting and supporting culturally diverse staff, and service delivery to culturally and linguistically diverse clients.

The Aboriginal Reference Group met regularly during the year, providing forums for consultation and staff support networks, and contributing to planned business activities.

Optimising the Attraction of Aboriginal Staff Program, a program developed by DoCS' Western Region, was nominated in the Workforce Diversity category in the eighth annual Premier's Public Sector Awards, held on 5 November 2004. The new program, which forms part of the Western Region Aboriginal Recruitment Strategy, was developed by management, staff and the region's Aboriginal Reference Group. It aims to attract and retain Aboriginal people in the workforce by addressing the diverse needs of Western Region's 26 Aboriginal cultural and language groups. The recruitment rounds held in 2004/05 saw a marked increase in the numbers of applicants attracted to the region.

Trends in the representation of EEO groups

EEO group	% of total staff				
	Benchmark or target	2002	2003	2004	2005
Women	50	70	80	81	81
Aboriginal people and Torres Strait Islanders	2	3.7	5	5.6	11.5
People whose first language was not English	20	21	21	20	20
People with a disability	12	9	9	12	7
People with a disability requiring work-related adjustment	7	4.3	4	3	2.7

Note: Due to data conversion issues arising from a new HR information system implemented by DoCS in September 2004, the 2004/05 EEO data should be regarded as indicative only.

Trends in the distribution of EEO groups

EEO group	Distribution Index				
	Benchmark or target	2002	2003	2004	2005
Women	100	89	88	89	91
Aboriginal people and Torres Strait Islanders	100	101	102	102	93
People whose first language was not English	100	97	100	99	101
People with a disability	100	99	97	98	101
People with a disability requiring work-related adjustment	100	98	100	98	102

Notes:

1 Staff numbers as at 30 June each year

2 Excludes casual staff

3 A Distribution Index of 100 indicates that the centre of the distribution of the EEO group across salary levels is equivalent to that of other staff. Values less than 100 mean that the EEO group tends to be more concentrated at lower salary levels than is the case for other staff. The more pronounced this tendency is, the lower the index will be. In some cases the index may be more than 100, indicating that the EEO group is less concentrated at lower salary levels. The Distribution Index is automatically calculated by the software provided by ODEOPE.

4 The Distribution Index is not calculated where EEO group or non-EEO group numbers are less than 20.

NSW Government's Action Plan for Women

DoCS implemented a range of initiatives and strategies in 2004/05 which addressed the objectives of the Action Plan for Women.

Capturing information

DoCS' Domestic Violence Line provides telephone information and referral for victims of domestic violence 24-hours-a-day, seven-days-a-week via a 1800 number. It answered 17,616 calls in 2004/05.

Domestic violence was a factor in an estimated 32 per cent of reports of concern about children and young people at risk of harm to DoCS' Helpline.

Accommodation and support

DoCS funded 92 women's refuges that provided crisis accommodation and support to single women, as well as women with children, escaping domestic violence.

DoCS contributed \$825,000 over two years to develop the Domestic Violence Court Intervention Model, to support victims and their children involved in criminal proceedings against perpetrators of domestic violence. Two trials will be based around the courts in Wagga Wagga and Campbelltown.

Two Domestic Assault Response Teams (DARTs), joint DoCS/NSW Police projects located in Wyong and Bankstown, were funded in 2004/05 through Community Solutions and Crime Prevention.

The Mount Druitt Family Violence Response and Support Strategy (FVRSS) is a joint partnership between NSW Police, DoCS and Sydney West Area Health Service. The target group is vulnerable individuals and families residing in the Mount Druitt area who are or have experienced family violence issues. It coordinates a range of services and initiatives with a cross-agency planning and implementation focus.

One of the most significant project components, the Mount Druitt Family Violence Team, is co-located with the Chamber Magistrate. There are facilities

for video conferencing link-up to local courts for family violence cases and the location enables a close working relationship with the Attorney General's Department. The team is currently seeking out suitable premises for a drop-in service in partnership with other services.

Referrals are open to the broader sector and letters detailing the services provided have been sent to government and community organisations as well as Aboriginal and Pacific communities. Pamphlets, calling cards and posters have been printed and circulated to the service sector and clients. Over 500 referrals have been received from Mount Druitt Police since November 2004.

Another major component of the FVRSS is the Aboriginal Women's Resource and Development Centre. This project will see the establishment of a safe space resource centre for Aboriginal women and children who are at risk of family violence. The project will be centrally co-located at Blackett with a number of local services who will work in partnership with the local Aboriginal community under a new auspicing agency, Mirang Din.

Staying Home and Leaving Violence is a pilot project supporting women and their children who choose to stay in their homes after suffering domestic violence, which is one of the key drivers of homelessness in NSW.

It is based on a framework comprising four key steps: removing the violent partner from the home; keeping the partner out of the home over time; providing immediate and longer term safety for women and their children; and longer term support for women and children and prevention of further violence.

As an example, in one of the pilot areas, Bega, the project has received positive feedback, and has also identified the need for additional men's services to adequately cope with referrals.

Community education

Initiatives coordinated by the NSW Strategy to Reduce Violence Against Women in 2004/05 included Steps to

Respect partnerships, which encouraged communities and businesses on the Central Coast to take responsibility for violence prevention, and the Religion and Family Harmony Project, which engaged community and religious leaders in the prevention of violence against women.

Other initiatives included the statewide launch of 16 Days of Activism Against Violence Against Women, including White Ribbon Day, the inaugural Violence Against Women Prevention Awards and over 25 events to raise awareness of violence against women. A range of activities were held for International Women's Day and Reclaim the Night including consultations with Aboriginal women in Menindee, Broken Hill and Wilcannia.

Seminars and forums were held with other government agencies and community groups on issues including immigration and domestic violence and sexual assault. Resources such as the Negotiating Consent Resource Kit, encouraging young people to form healthy relationships, were developed and campaigns including *It's Beyond a Joke*, warning against drink spiking, were run.



Ethnic Affairs Priorities Statement (EAPS)

This report outlines progress that DoCS has made in implementing its Ethnic Affairs Priorities Statement (EAPS) Plan in 2004/05, and key ethnic affairs strategies planned for 2005/06.

Planning and evaluation

EAPS priorities were taken into account in the development of the DoCS *Corporate Plan 2004/05-2008/09*, and informed development of divisional, regional and local business plans.

EAPS planning was informed by consultation with staff and managers. External stakeholders were consulted at State level through the Ethnic Affairs Advisory Group and at regional level through Multicultural Advisory Committees.

Data from a range of sources was used to plan services and allocate resources in relation to culturally and linguistically diverse clients. Regional profiles of populations and clients by language and culture supported planning by DoCS' Regions.

Program and service delivery

NSW child protection legislation requires DoCS to take account of the culture, language and religion of the child or young person in all decisions or action taken under legislation. During 2004/05, initiatives to achieve accessible and effective service delivery to culturally and linguistically diverse clients and communities included:

- > Fifty bilingual multicultural caseworker positions providing appropriate child protection casework to culturally and linguistically diverse children and families

- > The Metropolitan Muslim Foster Care Project, which recruited, trained and supported culturally and religiously appropriate carers for Muslim children in care
- > The Youth Partnership with Pacific Communities, which worked closely with community partners to build capacity and deliver services to Pacific communities
- > The Youth Partnership with Arabic Speaking Communities, which provided programs aimed at promoting the wellbeing of Arabic speaking young people in South West and Western Sydney.

Staffing

The Multicultural Services Unit continued its work during 2004/05 to develop and drive multicultural policy and initiatives, to coordinate EAPS planning and strategies, and to support and resource DoCS in developing responsive services.

Training for convenors of selection panels now includes components on EEO and valuing diversity. A register of multicultural staff who have received selection techniques training and are available for selection panels is also maintained.

New caseworker positions were advertised through ethnic print media and electronic networks of non-government organisations that work with migrant and refugee communities.

The Community Language Assistance Scheme (CLAS) was expanded to 57 accredited staff covering 22 community languages. This means they have basic level competency in a language other than English and are able to assist staff in simple communication with clients who do not speak English well. Staff with

bilingual and cross cultural skills, such as the staff receiving CLAS, have been deployed to maximise the effectiveness of service delivery to culturally and linguistically diverse clients.

Cross cultural issues were included in training programs for staff in public contact positions. The Caseworker Development Course included a one-day training module *Cultural Awareness in Child Protection – Working with Families with Culturally and Linguistically Diverse Backgrounds*.

Other strategies to build staff competency in working with migrant and refugee communities included a multicultural staff conference on *Enhancing Cultural Competency*, attended by over 150 staff, development of the *Good Practice Guide – Working with Culturally and Linguistically Diverse People and Communities* and a new Multicultural Services intranet site.

Communication

To provide access to services and to communicate better with clients whose first language is not English, DoCS has produced its key publications such as *How We Help* and *Spot It, Help Stop It* in a range of community languages. CLAS recipients, bilingual staff and on-site and telephone interpreters are also used as required to communicate with clients who do not speak English well.

Following the Commonwealth Government's decision to withdraw from meeting the costs of interpreters provided by the Translating and Interpreting Service (TIS) for services funded by NSW Government agencies, DoCS developed a scheme to ensure that the Department's grant funded services will continue to have access to

fee-free interpreting services. The scheme will be launched on 1 July 2005. Information about the scheme and how to register will be available on the DoCS website.

Funded services

DoCS recognises the importance of addressing the needs of culturally and linguistically diverse clients and communities through its funded services.

Service specifications included provision to identify culturally and linguistically diverse target groups, and outcomes for all client groups including those from migrant and refugee backgrounds. Expressions of interests required service providers to demonstrate an understanding of the cultural profile of the local community, and capacity to deliver culturally appropriate services. Standard service agreements required funded services to use professional interpreter services when working with linguistically diverse clients with English language difficulties.

A range of projects and services which specifically target the needs of culturally and linguistically diverse clients and communities were funded in 2004/05.

EAPS Priorities 2005/06

For 2005/06, the following key ethnic affairs priorities will be addressed under the Department's EAPS Plan.

Planning and evaluation

- > DoCS will further align its ethnic affairs planning and monitoring processes with the *Corporate Plan*
- > Language and culture data will continue to be collated on DoCS' clients and communities, and provided to regions to inform planning and service delivery
- > Priorities for culturally diverse communities will be included in DoCS' research agenda
- > The *Ethnic Affairs Policy Directions* document will be reviewed and updated.

Program and service delivery

- > Early Intervention Program funding and service delivery will be informed by data on clients' language and culture, and information on community needs

- > Additional appropriate out-of-home care placement options will be developed for culturally and linguistically diverse children and young people in care
- > Coordination of the Pacific and Arabic Youth Partnerships will continue.

Staffing

- > The reform of the Multicultural Caseworker Program will be implemented to provide a stronger programmatic structure, to better locate caseworkers with migrant and refugee client populations, and improve caseworker support
- > The contact list for CLAS recipients will be updated to include newly-accredited recipients
- > New caseworkers will receive cross cultural competency training.

Communication

- > The number of languages in which key departmental information is available will be expanded
- > Department policy and practice guidelines on the use of interpreters and other language services will be reviewed and enhanced
- > Community education strategies for culturally and linguistically diverse communities, particularly new and emerging communities, will be developed.

Funded services

- > Arrangements with TIS for access by DoCS granted funded services to fee-free interpreting services will be implemented and reviewed
- > The Multicultural Services Unit will continue to provide advice and support for funded services initiatives such as the development of service models and standards.

Disability Action Plan

The *Disability Action Plan 2004/09* details how DoCS will become more responsive to disability issues. Its goals are to:

- > know more about how the services provided, funded or licensed by DoCS can be made accessible to people with disabilities

- > actively involve people with disabilities in shaping the services DoCS provides to them, both personally and across the service system
- > employ more people with disabilities in DoCS
- > recognise the contribution that people with disabilities make to our communities.

In 2004/05 DoCS:

- > continued upgrading all DoCS leased and owned buildings and JIRT offices to meet DoCS building standards, with all new leases having lifts, parking, toilets and independent access for people with disabilities
- > continued assessing all owned sites for physical access
- > fitted systems into upgraded sites to assist people with hearing impairments
- > reviewed all new and upgraded premises to enable staff and others to comment on fitouts and facilities
- > trained managers and supervisors in the new OHS Risk Management Policy and Procedures, which include regular inspections to ensure that access ways are free from obstruction
- > added a facility to the SAP HR system enabling staff to identify themselves as a person with a disability
- > introduced strategies and guidelines to identify and implement workplace modifications for new staff with a disability and existing staff who develop a disability
- > included Text Telephone (TTY) phone numbers on all new and reprinted publications and on DoCS' website
- > installed TTY facilities at the Helpline and the Domestic Violence Line
- > implemented JAWS screen reader technology for users with visual impairments
- > approved *Quality Service Standards for Continuous Improvement for DoCS Non-Government Organisations*, which addresses the provision of services for people with disabilities, and an implementation plan is being developed.



Appendix 5 Freedom of Information

Freedom of Information (FOI) applications	2003/04	2004/05	Increase in 2004/05 (%)
Received in year	292	341	17
Processed in year	281	340	21
Processed on time (%)	71	98	27

In 2004/05 the Department received 341 FOI requests.

Five applications for internal review were lodged with DoCS during 2004/05 and one matter before the Administrative Decisions Tribunal was finalised. In the previous year, three applications were lodged and one matter was finalised.

Compliance with the provisions of the *Freedom of Information Act 1989* made no significant impact on the administration of the Department during 2004/05.

Statistics relating to the *Freedom of Information Act 1989* (1 July 2004 to 30 June 2005 inclusive)

	Personal	Other	Total
FOI requests			
New (including transferred in)	326	15	341
Brought forward	21	4	25
Total to be processed	347	19	366
Completed	298	11	309
Transferred out	4	0	4
Withdrawn	23	4	27
Total processed	325	15	340
Unfinished	22	4	26
Result of FOI requests			
Granted in full	21	1	22
Granted in part	226	7	233
Refused	51	3	54
Deferred	0	0	0
Completed	298	11	309
Ministerial Certificates			
Ministerial Certificates issued			0
Formal consultations			
Requests requiring formal consultations			50
Formal consultations conducted			57
Amendment of personal records			
Result of amendment request			
Result of amendment - agreed			1
Result of amendment - refused			0
Total processed			1
Notation of personal records			
Requests for notation			0
FOI requests granted in part or refused			
Section 19 (application incomplete, wrongly directed)	1	0	1
Section 22 (deposit not paid)	0	0	0
Section 25 (1) (a1) (diversion of resources)	0	0	0
Section 25 (1) (a) (exempt)	239	8	247
Section 25 (1) (b), (c), (d) (otherwise available)	0	0	0
Section 28 (1) (b) (documents not held)	32	2	34
Section 24 (2) (deemed refused, over 21 days)	6	0	6
Section 31 (4) (released to Medical Practitioner)	0	0	0
Total	278	10	288
Costs and fees of requests processed			
	Assessed costs	FOI fees received	
All completed requests	\$9,432	\$9,212	
Discounts allowed			
Public interest	0	0	0
Financial hardship - pensioner / child	108	0	0
Financial hardship - non profit	4	1	5
Total	112	1	113
Significant correction of personal records	2	0	2

Appendices

FOI Requests	Personal	Other	Total
Days to process			
0–21 days	233	5	238
22–35 days	60	4	64
Over 35 days	5	2	7
Total completed	298	11	309
Processing time			
0–10 hours	169	4	173
11–20 hours	122	7	129
21– 40 hours	5	0	5
Over 40 hours	2	0	2
Total completed	298	11	309
Reviews and appeals			
Internal reviews finalised			5
Ombudsman reviews finalised			0
Administrative Decisions Tribunal appeals finalised			1
Internal review results - grounds on which review requested			
Upheld:			
Access refused	0	0	0
Deferred	0	0	0
Exempt matter	1	0	1
Unreasonable charges	0	0	0
Charge unreasonable	0	0	0
Withdrawn	0	0	0
Total upheld	1	0	1
Varied:			
Access refused	2	0	2
Deferred	0	0	0
Exempt matter	2	0	2
Unreasonable charges	0	0	0
Charge unreasonable	0	0	0
Withdrawn	0	0	0
Total varied	4	0	4

FOI Statement Of Affairs

Structure and functions of the Department

The Department's structure and functions are described elsewhere in this Annual Report. Contact details are included in this Statement of Affairs.

Effect of the Department's functions on members of the public

DoCS provides departmental services and funds other community services to protect children and to support and strengthen families and communities. When carrying out these functions, DoCS makes decisions in accordance with the requirements of the relevant legislation, interagency guidelines and/or agreements, departmental policies and DoCS' *Code of Conduct*. In particular, the *Children and Young Persons (Care and Protection) Act* requires DoCS to make decisions which are in the best interests of children at risk.

Arrangements for public participation in policy formation

DoCS is committed to a policy of consultation with clients and community partners. These include funded services, service providers, local government and other NSW Government agencies. Any member of the public may participate in our policy formation by writing to the Director-General with suggestions or raising issues that concern them or the community. Various forums have also been established with this as one of their aims.

Description of the kinds of documents held by the Department

Policy documents: DoCS has policy documents in a number of program areas including early intervention, child protection, out-of-home care and adoption, children's services, support services for families and individuals, community development and homelessness services.

File management: Departmental files are maintained on all areas of DoCS' work including early intervention, child protection, out-of-home care, family case work, children's services, other community funding programs and disaster welfare. DoCS also maintains files on its management, organisation and administrative responsibilities.

Electronically stored records: DoCS holds information electronically concerning client case management, adoption, children's services, grants to community services and organisations, correspondence received, the location of departmental files and feedback from clients.

Brochures, booklets, fact sheets, guidelines: DoCS produces a range of material on various aspects of its operations. Many of these publications are available free of charge. Some publications on adoption and operating children's services are available for purchase.

Accessing and amending documents

Many DoCS publications are available via the News & Publications page on the website www.community.nsw.gov.au

Members of the public can seek access to departmental records via an FOI request. Requests must be in writing and be accompanied by the \$30 application fee (\$15 concession rate). Applications to amend or notate DoCS' records, for which there is no fee, can also be made to the FOI Unit.

Contact details

Freedom of Information Unit
NSW Department of Community Services
Locked Bag 28
Asshfield NSW 1800

Phone: (02) 9716 2662

FOI application forms can also be downloaded from www.community.nsw.gov.au

Applications can be mailed to the above address or lodged at any DoCS CSC.

Appendix 6 Overseas visits

Officer	Destination	Period	Purpose
Leanne Hillman, Executive Director Operations Support	New Zealand	12-16 July 2004 and 20-24 June 2005	A course requirement for the ANZSOG executive masters program
Anne Campbell, Regional Director Metro South West	New Zealand	12-16 July 2004 and 20-24 June 2005	A course requirement for the ANZSOG executive masters program
Steve Frost, Manager Disaster Recovery	New Zealand	12-13 July 2004	Attended the New Zealand Recovery Symposium
Mary Griffin, Director Adoption & Permanent Care Services	Netherlands	21-23 September 2004	Represented Australia at a conference of national intercountry adoption central authorities to enhance adoption processes between participating countries

Appendix 7 Waste Reduction and Purchasing Policy Statement

DoCS has adopted responsible management practices aimed at reducing the quantity of its waste and increasing re-use or recycling of paper and office equipment waste. Offices are equipped with recycling bins for paper materials and staff are encouraged to recycle rather than treat used paper as waste. Office equipment waste, particularly toner cartridges, is recycled until it become unusable and 100 per cent recycled plain paper is purchased for use in facsimile machines, photocopiers and laser printers.

DoCS intends to increase use of recycled content products from 2005/06 onwards as part of the improved Waste Reduction and Purchasing Policy Strategy.

Reams of virgin paper purchased	Amount (\$)	Reams of recycled paper purchased	Amount (\$)	Amount of paper sent for recycling (kilos)
28,595	179,458	12,854	68,511	38,815

New printer cartridges purchased	Amount (\$)	Re-manufactured printer cartridges purchased	Amount (\$)
687	106,736	756	114,584

Appendix 8 Energy Management Policy Statement

DoCS is committed to the Australian Building Greenhouse Ratings (ABGR). While implementing new office fitouts as part of the ESD project, DoCS undertook energy efficient initiatives, including lease terms and conditions requiring the installation of T5 lighting and energy saving products. Fitout and facilities at DoCS' head office were given a 4.5 star ABGR rating, which set the minimum standard for all new offices.

The cost of energy usage (electricity and gas) within DoCS increased from \$1.237 million in 2003/2004 to \$1.402 million in 2004/05. This is due to Consumer Price Index charge increases and the acquiring of additional accommodation during the year.

Appendix 9 Privacy and Personal Information

The *Privacy and Personal Information Protection Act 1998* requires public sector agencies to include a statement of compliance with the Act and statistical details of any reviews conducted under part 5 of the Act.

A proposed Privacy Code of Practice, submitted to the Privacy Commissioner in April 2004, has not yet been made due to a statutory review of the Act being carried out by the Attorney General's Department.

A new Privacy Management Plan describing policies and procedures to ensure compliance with the Act was approved by DoCS' Executive in June 2005. It includes a range of strategies to improve DoCS' handling of personal and health information.

During the reporting period three internal reviews under part 5 of the Act were completed.

Financial Statements





GPO BOX 12
Sydney NSW 2001

INDEPENDENT AUDIT REPORT

Department of Community Services

To Members of the New South Wales Parliament

Audit Opinion

In my opinion, the financial report of the Department of Community Services:

- presents fairly the Department of Community Services' financial position as at 30 June 2005 and its financial performance and cash flows for the year ended on that date, in accordance with applicable Accounting Standards and other mandatory professional reporting requirements in Australia, and
- complies with section 45E of the *Public Finance and Audit Act 1983* (the Act).

My opinion should be read in conjunction with the rest of this report.

The Director-General's Role

The financial report is the responsibility of the Director-General of the Department of Community Services. It consists of the statement of financial position, the statement of financial performance, the statement of cash flows, the program statement - expenses and revenues, the summary of compliance with financial directives and the accompanying notes.

The Auditor's Role and the Audit Scope

As required by the Act, I carried out an independent audit to enable me to express an opinion on the financial report. My audit provides *reasonable assurance* to members of the New South Wales Parliament that the financial report is free of *material* misstatement.

My audit accorded with Australian Auditing and Assurance Standards and statutory requirements, and I:

- evaluated the accounting policies and significant accounting estimates used by the Director-General in preparing the financial report, and
- examined a sample of the evidence that supports the amounts and other disclosures in the financial report.

An audit does *not* guarantee that every amount and disclosure in the financial report is error free. The terms 'reasonable assurance' and 'material' recognise that an audit does not examine all evidence and transactions. However, the audit procedures used should identify errors or omissions significant enough to adversely affect decisions made by users of the financial report or indicate that the Director-General had not fulfilled his reporting obligations.

My opinion does *not* provide assurance:

- about the future viability of the Department of Community Services,
- that the Department has carried out its activities effectively, efficiently and economically,
- about the effectiveness of its internal controls, or
- on the assumptions used in formulating the budget figures disclosed in the financial report.

Audit Independence

The Audit Office complies with all applicable independence requirements of Australian professional ethical pronouncements. The Act further promotes independence by:

- providing that only Parliament, and not the executive government, can remove an Auditor-General, and
- mandating the Auditor-General as auditor of public sector agencies but precluding the provision of non-audit services, thus ensuring the Auditor-General and the Audit Office are not compromised in their role by the possibility of losing clients or income.



J Kheir
Director, Financial Audit Services

SYDNEY
12 October 2005

**DEPARTMENT OF COMMUNITY SERVICES
YEAR ENDED 30 JUNE 2005
STATEMENT BY DEPARTMENTAL HEAD**

Pursuant to Section 45F of the Public Finance and Audit 1983, I state that:

- a) the accompanying financial statements have been prepared in accordance with the provisions of the Public Finance and Audit Act 1983, the Public Finance and Audit Regulation 2005 (as applicable), the Financial Reporting Code for Budget Dependent General Government Sector Agencies and the Treasurer's Directions;
- b) the statements exhibit a true and fair view of the financial position and transactions of the department; and
- c) there are no circumstances which would render any particulars included in the financial statements to be misleading or inaccurate.



Dr Neil Shepherd
DIRECTOR-GENERAL

Start of Audited Financial Statements

Statement of Financial Performance

For the year ended 30 June 2005

	Notes	Actual	Budget	Actual
		2005 \$'000	2005 \$'000	2004 \$'000
Expenses				
Operating expenses				
Employee related	2(a)	242,693	223,052	209,547
Other operating expenses	2(b)	93,424	93,352	91,616
Maintenance		1,126	1,673	1,319
Depreciation and amortisation	2(c)	14,779	11,000	11,848
Grants and subsidies	2(d)	594,745	574,903	542,317
Total expenses		946,767	903,980	856,647
Less:				
Retained revenue				
Sale of goods and services	3(a)	4,496	5,100	13,970
Investment income	3(b)	1,180	930	1,111
Retained taxes, fees and fines	3(c)	280	-	365
Grants and contributions	3(d)	3,486	5,734	11,102
Other revenue	3(e)	5,798	-	3,356
Total retained revenue		15,240	11,764	29,904
(Gain)/Loss on disposal of non-current assets	4	1,475	(15,920)	(1,573)
Net cost of services	17	933,002	876,296	825,170
Government contributions				
Recurrent appropriation	5	856,796	842,981	784,885
Capital appropriation	5	18,658	13,693	14,913
Acceptance by the Crown Entity of employee benefits and other liabilities	6	33,728	22,315	22,968
Total Government contributions		909,182	878,989	822,766
Surplus/(deficit) for the year from ordinary activities		(23,820)	2,693	(2,404)
Surplus/(deficit) for the year		(23,820)	2,693	(2,404)
Non-owner transaction changes in equity				
Net increase in asset revaluation reserve		4,783	-	3,457
Total revenues, expenses and valuation adjustments recognised directly in equity		4,783	-	3,457
Total changes in equity other than those resulting from transactions with owner as owners	14	(19,037)	2,693	1,053

The accompanying notes form part of these statements

Statement of Financial Position

As at 30 June 2005

	Notes	Actual	Budget	Actual
		2005 \$'000	2005 \$'000	2004 \$'000
Assets				
Current assets				
Cash	8	9,305	15,121	12,129
Receivables	9	10,590	10,818	11,189
Other		1,397	1,944	1,752
Total current assets		21,292	27,883	25,070
Non-current assets				
Property, plant and equipment	10			
Land and buildings		74,182	66,312	71,716
Plant and equipment		42,628	44,729	36,632
Total property, plant and equipment		116,810	111,041	108,348
Total non-current assets		116,810	111,041	108,348
Total assets		138,102	138,924	133,418
Liabilities				
Current liabilities				
Payables	11	20,386	11,800	11,183
Provisions	12	22,633	19,387	17,191
Other	13	1,073	1,387	1,387
Total current liabilities		44,092	32,574	29,761
Non-current liabilities				
Payables	11	8,000	-	-
Provisions	12	2,777	1,387	1,387
Total non-current liabilities		10,777	1,387	1,387
Total liabilities		54,869	33,961	31,148
Net assets		83,233	104,963	102,270
Equity				
Reserves	14	51,652	47,851	47,851
Accumulated funds	14	31,581	57,112	54,419
Total equity		83,233	104,963	102,270

The accompanying notes form part of these statements

Statement of Cash Flows

For the year ended 30 June 2005

	Notes	Actual	Budget	Actual
		2005 \$'000	2005 \$'000	2004 \$'000
Cash flows from operating activities				
Payments				
Employee related		(215,560)	(207,283)	(189,800)
Grants and subsidies		(648,338)	(574,903)	(596,548)
Operating related expenses		(93,068)	(142,199)	(108,968)
Total payments		(956,966)	(924,385)	(895,316)
Receipts				
Sales of goods and services		4,496	5,100	15,642
Retained taxes, fees and fines		280	-	365
Interest received		1,076	921	767
GST recoveries		61,548	47,613	56,928
Other		8,283	6,100	12,727
Total receipts		75,683	59,734	86,429
Cash flows from/(to) Government				
Recurrent appropriation		856,447	842,981	786,272
Capital appropriation		18,693	13,693	14,913
Cash reimbursements from the Crown Entity		12,607	8,742	9,938
Net cash flows from/(to) Government		887,747	865,416	811,123
Net cash flows from operating activities	18	6,464	765	2,236
Cash flows from financing activities				
Proceeds from advances		8,000	-	-
Cash flows from investing activities				
Proceeds from the sale of land and buildings and plant and equipment		1,370	15,920	1,626
Purchases of land and buildings and plant and equipment		(18,658)	(13,693)	(16,848)
Net cash flows from investing activities		(17,288)	2,227	(15,222)
Net increase/(decrease) in cash		(2,824)	2,992	(12,986)
Opening cash and cash equivalents		12,129	12,129	25,115
Closing cash and cash equivalents	8	9,305	15,121	12,129

The accompanying notes form part of these statements

Program Statement – Expenses and Revenues

For the year ended 30 June 2005

	Program 1.1 *		Program 1.2 *		Program 1.3 *		Program 1.4 *		Not attributable		Total	
	2005	2004	2005	2004	2005	2004	2005	2004	2005	2004	2005	2004
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Agency's expenses and revenues												
Expenses												
Operating expenses												
Employee related	8,057	6,957	29,172	25,188	143,309	123,738	62,155	53,664	-	-	242,693	209,547
Other operating expenses	1,607	1,576	11,846	11,617	56,680	55,583	23,291	22,840	-	-	93,424	91,616
Maintenance	11	13	89	104	823	965	203	237	-	-	1,126	1,319
Depreciation and amortisation	161	129	1,287	1,032	5,989	4,801	7,342	5,886	-	-	14,779	11,848
Grants and subsidies	245,748	223,917	100,314	97,053	26,160	11,013	222,523	210,334	-	-	594,745	542,317
Total expenses	255,584	232,592	142,708	134,994	232,961	196,100	315,514	292,961	-	-	946,767	856,647
Retained revenue												
Sales of goods and services	-	-	629	1,953	3,149	9,785	718	2,232	-	-	4,496	13,970
Investment income	228	215	581	546	272	257	99	93	-	-	1,180	1,111
Retained taxes, fees and fines	55	71	30	40	125	162	70	92	-	-	280	365
Grants and contributions	1,291	4,110	74	213	868	2,788	1,253	3,991	-	-	3,486	11,102
Other revenue	1,135	657	631	365	2,576	1,491	1,456	843	-	-	5,798	3,356
Total retained revenue	2,709	5,053	1,945	3,117	6,990	14,483	3,596	7,251	-	-	15,240	29,904
(Gain)/loss on disposal of non-current assets												
	-	-	-	-	-	-	1,475	(1,573)	-	-	1,475	(1,573)
Net cost of services	252,875	227,539	140,763	131,877	225,971	181,617	313,393	284,137	-	-	933,002	825,170
Government contributions **	-	-	-	-	-	-	-	-	909,182	822,766	909,182	822,766
Net expenditure/(revenue)	252,875	227,539	140,763	131,877	225,971	181,617	313,393	284,137	(909,182)	(822,766)	23,820	2,404
Administered expenses and revenues												
Administered expenses												
Other	-	-	-	-	-	-	-	-	348	568	348	568
Total administered expenses	-	-	-	-	-	-	-	-	348	568	348	568
Administered revenues												
Other	-	-	-	-	-	-	-	-	348	568	348	568
Total administered revenues	-	-	-	-	-	-	-	-	348	568	348	568
Administered revenues less expenses												
	-	-	-	-	-	-	-	-	-	-	-	-

* In 2004/05 the Department redefined its program structure. The 2003/04 program figures have been recast to the 2004/05 program structure so as to provide comparative figures. The name and purpose of each program is summarised in Note 7.

** Appropriations are made on an agency basis and not to individual programs. Consequently, Government contributions must be included in the "Not attributable" column.

Summary of Compliance with Financial Directives

	2005				2006			
	Recurrent appropriation	Expenditure/ net claim on Consolidated Fund	Capital appropriation	Expenditure/ net claim on Consolidated Fund	Recurrent appropriation	Expenditure/ net claim on Consolidated Fund	Capital appropriation	Expenditure/ net claim on Consolidated Fund
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Original budget appropriation/ expenditure								
• Appropriation Act	842,743	842,195	13,693	13,658	752,841	752,675	14,913	14,913
• Additional appropriations	-	-	-	-	25,000	25,000	-	-
• S24 PF&AA – transfer of functions between departments	-	-	-	-	(155)	(155)	-	-
• S26 PF&AA – Commonwealth Specific Purpose Payments	238	238	-	-	846	-	-	-
	842,981	842,433	13,693	13,658	778,532	777,520	14,913	14,913
Other appropriations/ expenditure								
• Treasurer's advance	11,533	10,443	6,500	5,000	7,740	7,365	-	-
• Transfers to/from another agency (s27 of the Appropriation Act)	3,920	3,920	-	-	-	-	-	-
	15,453	14,363	6,500	5,000	7,740	7,365	-	-
Total appropriations/expenditure/ net claim on Consolidated Fund (includes transfer payments)	858,434	856,796	20,193	18,658	786,272	784,885	14,913	14,913
Amount drawn down against appropriation	-	857,834	-	35	-	786,272	-	14,913
Liability to Consolidated Fund	-	1,038	-	35	-	1,387	-	-

The Summary of Compliance is based on the assumption that Consolidated Fund monies are spent first (except where otherwise identified or prescribed).

Notes to and forming part of the Financial Statements

For the year ended 30 June 2005

I. Summary of significant accounting policies

(a) Reporting entity

The Department of Community Services is a reporting entity and has no separate entities under its control. The reporting entity is consolidated as part of the NSW Total State Sector and as part of the NSW Public Accounts.

(b) Basis of accounting

The Department's financial statements are a general purpose financial report which has been prepared on an accruals basis and in accordance with applicable Australian Accounting Standards, other authoritative pronouncements of the Australian Accounting Standards Board (AASB), Urgent Issues Group (UIG) Consensus Views, the requirements of the *Public Finance and Audit Act 1983* (the Act) and Regulations, and the *Financial Reporting Directions* published in the Financial Reporting Code for Budget Dependent General Government Sector Agencies or issued by the Treasurer under section 9(2)(n) of the Act.

Where there are inconsistencies between the above requirements, the legislative provisions have prevailed.

In the absence of a specific Accounting Standard, other authoritative pronouncement of the AASB or UIG Consensus View, the hierarchy of other pronouncements as outlined in AAS6 Accounting Policies is considered.

Except for land and buildings, which are recorded at valuation, the financial statements are prepared in accordance with the historical cost convention.

All amounts are rounded to the nearest one thousand dollars and are expressed in Australian currency, unless otherwise stated.

The accounting policies adopted are consistent with those of the previous year, unless otherwise stated.

(c) Administered activities

The Department administers, but does not control, certain activities on behalf of the Crown Entity. It is accountable for the transactions relating to those administered activities but does not have the discretion, for example, to deploy the resources for the achievement of the Department's own objectives.

Transactions and balances relating to the administered activities (including transfer payments) are not recognised as the Department's revenues, expenses, assets and liabilities, but are disclosed in the accompanying schedules as administered revenues, administered expenses, administered assets and administered liabilities.

The accrual basis of accounting and all applicable accounting standards have been adopted for the reporting of the administered activities.

(d) Revenue recognition

Revenue is recognised when the Department has control of the good or right to receive, it is probable that the economic benefits will flow to the Department and the amount of revenue can be measured reliably. Additional comments regarding the accounting policies for the recognition of revenue are discussed below.

(i) Parliamentary appropriations

Parliamentary appropriations are generally recognised as revenues when the Department obtains control over the assets comprising the appropriations. Control over the appropriations is normally obtained upon the receipt of cash. Refer Note 5.

An exception to the above is when appropriations are unspent at year-end. In this case, the authority to spend the money lapses and generally the unspent amount must be repaid to the Consolidated Fund in the following financial year. As a result, unspent appropriations are accounted for as liabilities rather than revenue.

The liability is disclosed in Note 13 Current liabilities – other. The amount will be repaid and the liability extinguished next financial year.

(ii) Sale of goods and services

Revenue from the sale of goods and services comprises revenue from the provision of products or services i.e. user charges and charges for services rendered to the Department of Ageing, Disability and Home Care in accordance with a Memorandum of Understanding. User charges are recognised as revenue when the Department obtains control of the assets that result from them. Refer Note 3(a).

(iii) Investment income

Interest revenue is recognised as it accrues. Refer Note 3(b).

(iv) Contributions from other bodies

Contributions from other bodies (including grants and donations) are generally recognised as revenues when the Department obtains control over the assets comprising the contributions. Control over the contributions is normally obtained upon the receipt of cash. Refer Note 3(d) for details on grants and contributions.

(e) Employee benefits and other provisions

(i) Salaries and wages, recreation leave, sick leave and on-costs

Liabilities for salaries and wages and recreation leave are recognised and measured in respect of employees' services up to the reporting date at nominal amounts based on the amounts expected to be paid when the liabilities are settled.

Notes to and forming part of the Financial Statements

For the year ended 30 June 2005

Unused non-vesting sick leave does not give rise to a liability as it is not considered probable that sick leave taken in the future will be greater than the benefits accrued in the future.

The outstanding amounts of payroll tax, workers' compensation insurance premiums and fringe benefits tax, which are consequential to employment, are recognised as liabilities and expenses where the employee benefits to which they relate have been recognised.

(ii) Long service leave and superannuation

The Department's liabilities for long service leave and superannuation are assumed by the Crown Entity. The Department accounts for the liability as having been extinguished resulting in the amount assumed being shown as part of the non-monetary revenue item described as: Acceptance by the Crown Entity of employee benefits and other liabilities.

Long service leave is measured on a present value basis for all employees with five or more years of service. This is pursuant to the requirements of AASB 1028. This standard requires that employee benefit liabilities that are expected to be settled more than 12 months after the reporting date must be measured as the present value of the estimated future cash outflows to be made by the employer in respect of services provided by employees up to the reporting date. This calculation takes into account future increases in remuneration rates as they will increase the amount that the employer is required to pay to settle the liability.

The superannuation expense for the financial year is determined by using the formulae specified in the Treasurer's Directions. The expense for certain superannuation schemes (i.e. Basic Benefit and First State Super) is calculated as a percentage of the employee's salary. For other superannuation schemes (i.e. State Superannuation Scheme and State Authorities Superannuation Scheme), the expense is calculated as a multiple of the employee's superannuation contributions.

(f) Insurance

The Department's insurance activities are conducted through the NSW Treasury Managed Fund Scheme of self insurance for Government agencies. The expense (premium) is determined by the Fund Manager based on past experience.

(g) Accounting for Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except:

- the amount of GST incurred by the Department as a purchaser that is not recoverable from the Australian Taxation Office is recognised as part of the cost of acquisition of an asset or as part of an item of expense.

- receivables and payables are stated with the amount of GST included.

(h) Acquisitions of assets

The cost method of accounting is used for the initial recording of all acquisitions of assets controlled by the Department. Cost is determined as the fair value of the assets given as consideration plus the costs incidental to the acquisition.

Assets acquired at no cost, or for nominal consideration, are initially recognised as assets and revenues at their fair value at the date of acquisition.

Fair value means the amount for which an asset could be exchanged between a knowledgeable, willing buyer and a knowledgeable, willing seller in an arm's length transaction.

(i) Plant and equipment

Plant and equipment costing \$5,000 and above individually are capitalised.

(j) Revaluation of physical non-current assets

Physical non-current assets are valued in accordance with the *Guidelines for the Valuation of Physical Non-Current Assets at Fair Value* (TPP 03-02). This policy adopts fair value in accordance with AASB 1041 for financial years beginning on or after 1 July 2002. There is no substantive difference between the fair value valuation methodology and the previous valuation methodology adopted in the NSW public sector:

Fair value is determined having regard to the highest and best use of the asset on the basis of current market selling prices for the same or similar assets. The Department is a not for profit entity with no cash generating options.

Land and buildings have been valued at fair value by The State Valuation Office at 30 June 2005 using a combination of indexation and actual valuation. The Department will continue to revalue land and buildings at fair value each year on the basis of indexation and actual valuation. Over a five-year cycle, all land and buildings are subject to actual valuation.

Other categories of assets have a short useful life and are measured at depreciated historical cost, as a surrogate for fair value.

Balances of accumulated depreciation existing at revaluation date are credited to the asset accounts to which they relate. The net asset accounts are then increased or decreased by the revaluation increments or decrements.

Revaluation increments are credited directly to the asset revaluation reserve, except that, to the extent that an increment reverses a revaluation decrement in respect of that class of asset previously recognised as an expense in the surplus/deficit, the increment is recognised immediately as revenue in the surplus/deficit.

Notes to and forming part of the Financial Statements

For the year ended 30 June 2005

Revaluation decrements are recognised immediately as expenses in the surplus/deficit, except that, to the extent that a credit balance exists in the asset revaluation reserve in respect of the same class of assets, they are debited directly to the asset revaluation reserve.

Revaluation increments and decrements are offset against one another within a class of non-current assets, but not otherwise.

Where an asset that has previously been revalued is disposed of, any balance remaining in the asset revaluation reserve in respect of that asset is transferred to accumulated funds.

(k) Depreciation of non-current physical assets

Depreciation is provided for on a straight line basis for all depreciable assets so as to write off the depreciable amount of each asset as it is consumed over its useful life to the Department. Land is not a depreciable asset. As buildings are revalued each year, with the exception of buildings held for sale and new acquisitions, depreciation expense is calculated on the revalued amounts. For the remainder of the Department's depreciable assets, depreciation expense is calculated on original cost. The useful life by asset category is as follows:

Buildings	40 years
General plant and equipment	4 years
Commercial plant and equipment	7-10 years
Computer equipment	3-4 years
Motor vehicles - commercial	7 years
Motor vehicles - passenger	2 years
Leasehold improvements	which ever is the shorter of the term of the lease or useful life

(l) Maintenance and repairs

The costs of maintenance are charged as expenses as incurred, except where they relate to the replacement of a component of an asset, in which case the costs are capitalised and depreciated.

(m) Leased assets

A distinction is made between finance leases which effectively transfer from the lessor to the lessee substantially all the risks and benefits incidental to ownership of the leased assets, and operating leases under which the lessor effectively retains all such risks and benefits.

The Department currently has no finance leases.

Operating lease payments are charged to the Statement of Financial Performance in the periods in which they are incurred.

(n) Receivables

Receivables are recognised and carried at cost, based on the original invoice amount less a provision for any uncollectable debts. An estimate for doubtful debts is made when collection of the full amount is no longer possible. Bad debts are written off as incurred.

(o) Trust funds

The Department receives monies in a trustee capacity for various trusts as set out in Note 19. As the Department performs only a custodial role in respect of these monies, and because the monies cannot be used for the achievement of the Department's own objectives, these funds are not recognised in the financial statements.

(p) Equity transfers

The transfer of net assets between agencies as a result of an administrative restructure, transfers of programs / functions and parts thereof between NSW public sector agencies are designated as a contribution by owners by NSWTC 01/11 and are recognised as an adjustment to accumulated funds. This treatment is consistent with Urgent Issues Group Abstract UIG 38 *Contributions by Owners Made to Wholly Owned Public Sector Entities*.

Transfers arising from an administrative restructure, transfers of programs/functions and parts thereof between NSW public sector are designated as a contribution by owners agencies are recognised at the amount at which the asset was recognised by the transferor government agency immediately prior to restructure. In most instances this will approximate fair value. All other equity transfers are recognised at fair value.

There have been no equity transfers this financial year.

(q) Payables

These amounts represent liabilities for goods and services provided to the Department.

(r) Budgeted amounts

The budgeted amounts are drawn from the budgets as formulated at the beginning of the financial year and with any adjustments for the effects of additional appropriations, s21A, s24 and/or s26 of the *Public Finance and Audit Act 1983*.

The budgeted amounts in the Statement of Financial Performance and the Statement of Cash Flows are generally based on the amounts disclosed in the NSW Budget Papers (as adjusted above). However, in the Statement of Financial Position, the amounts vary from the Budget Papers, as the opening balances of the budgeted amounts are based on carried forward actual amounts i.e. per the audited financial statements (rather than forward estimates).

Notes to and forming part of the Financial Statements

For the year ended 30 June 2005

	2005 \$'000	2004 \$'000
2. Expenses		
(a) Employee related expenses		
Salaries and wages (including recreation leave)	187,840	166,665
Superannuation	19,947	16,128
Long service leave	12,584	5,872
Workers' compensation insurance	9,174	9,650
Payroll tax and fringe benefits tax	13,148	11,232
	242,693	209,547
(b) Other operating expenses		
Auditor's remuneration – audit of the financial report	240	224
Bad and doubtful debts	499	43
Operating lease rental expense	17,046	15,267
Insurance	624	644
Advertising	897	918
Cleaning	1,462	1,234
Computer services costs	6,271	3,548
Consultants	1,688	1,889
Contracted corporate services costs	27,798	33,491
Legal costs	3,683	3,409
Motor vehicle running costs	7,507	6,500
Postal and telephone	4,744	4,511
Printing	1,087	826
Staff development	4,604	4,090
Stores	2,226	2,290
Traveling, removal and subsistence	2,228	2,065
Utilities	1,330	1,131
Fees – contractors	1,884	2,178
Payroll processing	164	535
Miscellaneous	7,442	6,823
	93,424	91,616
(c) Depreciation and amortisation expense		
Depreciation		
Buildings	1,389	1,325
Plant and equipment	10,395	8,104
	11,784	9,429
Amortisation – leasehold improvements	2,995	2,419
	14,779	11,848
(d) Grants and subsidies		
Children's Services Program	98,097	96,650
Refuges for men and women	108,710	109,869
Disaster Welfare	1,529	3,901
Out-of-home care	214,195	209,021
Community Services Grants Programs	110,750	85,991
Families First initiative	21,328	20,933
Financial assistance to vulnerable families	7,856	10,865
NSW Businesslink	32,280	5,087
	594,745	542,317

Notes to and forming part of the Financial Statements

For the year ended 30 June 2005

	2005 \$'000	2004 \$'000
3. Revenues		
(a) Sales of goods and services		
Rendering of services –		
Department of Ageing, Disability and Home Care	4,365	13,574
Rendering of services – Disaster Welfare	131	396
	4,496	13,970
(b) Investment income		
Interest	1,180	1,111
(c) Retained taxes, fees and fines		
Residential client fees	134	186
Other	146	179
	280	365
(d) Grants and contributions		
Department of Ageing, Disability and Home Care	-	163
Overseas adoption receipts	873	487
Grant from Premier's Department for youth and other projects	757	1,560
Child Protection Unit	-	254
Services to Aboriginal families	80	130
Area Assistance Scheme	-	977
Redfern/Waterloo Street Team	603	1,190
Better Futures Strategy	-	1,344
Community Solutions	-	3,137
Illicit Drug Initiative	165	-
Transfer funding for Violence Against Women Unit	652	-
Other	356	1,860
	3,486	11,102
(e) Other revenue		
Assets recognised for the first time or acquired in previous years	1,895	2,002
Refund of workers' compensation premium	2,397	-
Miscellaneous	1,506	1,354
	5,798	3,356

Notes to and forming part of the Financial Statements

For the year ended 30 June 2005

	2005 \$'000	2004 \$'000
4. (Gain)/Loss on disposal of non-current assets		
Loss on disposal of land and buildings, plant and equipment –		
proceeds from disposal	1,370	1,626
Written down value of assets disposed	2,845	53
Gain/(Loss) on disposal of land and buildings, plant and equipment	1,475	(1,573)

Budget for gain on disposal of non-current assets of \$15.920m was based on realising profit on sale of Renwick development. First sale proceeds are now not expected until 2007/08.

5. Appropriations

Recurrent appropriations

Total recurrent drawdowns from Treasury (per Summary of Compliance)	857,834	786,272
Less: liability to Consolidated Fund (per Summary of Compliance)	(1,038)	(1,387)
	856,796	784,885

Comprising:

Recurrent appropriations (per Statement of Financial Performance)	856,796	784,885
	856,796	784,885

Capital appropriations

Total drawdowns from NSW Treasury (per Summary of Compliance)	18,693	14,913
Less: liability to Consolidated Fund (per Summary of Compliance)	(35)	-
	18,658	14,913

Comprising:

Recurrent appropriations (per Statement of Financial Performance)	18,658	14,913
	18,658	14,913

6. Acceptance by the Crown Entity of employee benefits and other liabilities

The following liabilities and/or expenses have been assumed by the Crown Entity or other government agencies:

Superannuation	19,947	16,128
Long service leave	12,584	5,872
Payroll tax	1,197	968
	33,728	22,968

Notes to and forming part of the Financial Statements

For the year ended 30 June 2005

7. Program information

In 2004/05, following the transfer of a number of functions to the Department from the NSW Premier's Department, The Cabinet Office, and the Department of Infrastructure, Planning and Natural Resources, the Department redefined its program structure to one that more accurately reflected its overall objectives. The Department's program priorities now include general community services, developing early intervention and prevention strategies and improving the out-of-home care system. The objectives within each program are as follows:

Community Services

To strengthen communities and to support individual clients to overcome crises and/or resume self-sufficient living.

Prevention and Early Intervention Services

To strengthen families and communities and manage demand for child protection services, by providing services that promote the safety and wellbeing of children and young people (prevention) and that provide more intensive support to families where children may be at risk (early intervention).

Statutory Child Protection

To respond to reports of child abuse and neglect to ensure that children and young people are protected from further risk of harm.

Out-of-Home Care and Adoption Services

To provide children and young people with a safe, stable, culturally appropriate environment in which they can develop optimally when they cannot live at home. To restore them successfully to their homes where this option is viable.

	2005 \$'000	2004 \$'000
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8. Current assets – cash

For the purposes of the Statement of Cash Flows, cash includes cash on hand and cash at bank. Cash assets recognised in the Statement of Financial Position are reconciled to cash at the end of the financial year as shown in the Statement of Cash Flows as follows:

Cash on hand	169	161
Cash at bank	9,136	11,968
Closing cash (per Statement of Cash Flows)	9,305	12,129

Cash at bank includes \$1.1 million (\$1.4m in 2004) owed to Consolidated Fund that is a restricted asset. This cash can only be used to repay the debt to Consolidated Fund.

9. Current assets – receivables

Miscellaneous	3,810	4,841
Less: Provision for doubtful debts	(327)	(478)
	3,483	4,363
Amounts due from the State	881	1,008
GST recoveries	6,226	5,818
	10,590	11,189
	2005	2004

Notes to and forming part of the Financial Statements

For the year ended 30 June 2005

	\$'000	\$'000
10. Non-current assets – property, plant and equipment		
Land and buildings		
At valuation	74,606	72,289
Less: accumulated depreciation	424	573
At Fair Value	74,182	71,716
Fair Value has been determined by The State Valuation Office as at 30 June 2005. As accumulated depreciation is written back at revaluation, the accumulated depreciation is current year depreciation in re-valued assets and new purchases.		
Plant and equipment		
Plant and equipment		
At cost	71,056	62,343
Less: accumulated depreciation	45,655	36,236
	25,401	26,107
Leasehold improvements		
At cost	32,037	23,708
Less: accumulated depreciation	14,810	13,183
	17,227	10,525
Total plant and equipment		
At cost	103,093	86,051
Less: accumulated depreciation	60,465	49,419
	42,628	36,632
Total property, plant and equipment at net book value	116,810	108,348

Reconciliations

Reconciliations of the carrying amounts of each class of property, plant and equipment at the beginning and end of the current financial year are set out below.

	Land and buildings \$'000	Plant and equipment \$'000	Leasehold improvements \$'000	Total \$'000
Carrying amount at start of year	71,716	26,107	10,525	108,348
Additions	17	9,690	9,701	19,408
Assets recognised for the first time	1,870	25	-	1,895
Disposals	(2,815)	(26)	(4)	(2,845)
Net revaluation increment	4,783	-	-	4,783
Depreciation expense	(1,389)	(10,395)	(2,995)	(14,779)
Carrying amount at end of year	74,182	25,401	17,227	116,810

2005

2004

Notes to and forming part of the Financial Statements

For the year ended 30 June 2005

	\$'000	\$'000
11. Current/non-current liabilities		
Current liabilities – payables		
Accrued salaries, wages and on-costs	1,721	2,254
Creditors	16,654	8,828
Payroll deductions	2,011	101
	20,386	11,183
Non-current liabilities – payables		
Landcom advance – sale of Renwick	8,000	-
In 2003/04 the Department entered into an agreement with Landcom for the development and sale of the Department's Renwick property located at Mittagong. The agreement with Landcom allows for the Department to receive non-interest bearing advances from projected sale proceeds. In June 2005, the Department received \$8 million from Landcom, pending development and sale of the Mittagong property. The advance is regarded as a Repayable Advance in the accounts of the Department and the first sale proceeds are not expected to be realised until 2007/08.		
12. Current/non-current liabilities – provisions		
Employee benefits and related on-costs		
Recreation leave	19,946	15,144
Payroll tax	3,185	2,450
Workers' compensation	2,279	984
Total provision	25,410	18,578
Aggregate employee benefits and related on-costs		
Provisions – current	22,633	17,191
Provision – non-current	2,777	1,387
Accrued salaries, wages and on-costs (Note 11)	1,721	2,254
	27,131	20,832
13. Current liabilities – other		
Liability to Consolidated Fund – recurrent	1,038	1,387
– capital	35	-
	1,073	1,387

Notes to and forming part of the Financial Statements

For the year ended 30 June 2005

	Accumulated funds		Asset revaluation reserve		Total equity	
	2005	2004	2005	2004	2005	2004
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
I4. Changes in equity						
Balance at the beginning of the financial year	54,419	56,823	47,851	44,394	102,270	101,217
Changes in equity – other than transactions with owners as owners						
Surplus/(Deficit) for the year	(23,820)	(2,404)	-	-	(23,820)	(2,404)
Increment on revaluation of land and buildings	-	-	4,783	3,457	4,783	3,457
Total	(23,820)	(2,404)	4,783	3,457	(19,037)	1,053
Transfers within equity						
Asset revaluation reserve balance transferred to accumulated funds on disposal of asset	982	-	(982)	-	-	-
Total	982	-	(982)	-	-	-
Balance at the end of the financial year	31,581	54,419	51,652	47,851	83,233	102,270

Asset revaluation reserve

The asset revaluation reserve is used to record increments and decrements on the revaluation of non-current assets. This accords with the Department's policy on the revaluation of physical non-current assets as discussed in Note I.

Notes to and forming part of the Financial Statements

For the year ended 30 June 2005

	2005 \$'000	2004 \$'000
15. Commitments for expenditure		
(a) Capital commitments		
Aggregate capital expenditure contracted for at balance date and not provided for:		
Not later than one year	2,027	1,958
Total (including GST)	2,027	2,958
(b) Other expenditure commitments		
Aggregate other expenditure contracted for at balance date and not provided for:		
Not later than one year	1,634	175
Total (including GST)	1,634	175
(c) Operating lease commitments		
Future non-cancellable operating lease rentals not provided for and payable:		
Not later than one year	21,875	16,184
Later than one year but less than five years	34,970	22,616
Later than five years	11,722	7,959
Total (including GST)	68,567	46,759
(d) Grant expenditure commitments		
Aggregate grants expenditure contracted for at balance date and not provided for:		
Not later than one year	372,839	359,478
Later than one year but less than five years	108,696	127,623
Total (including GST)	481,535	487,101

The commitments in (a), (b), (c) and (d) above are not recognised in the financial statements as liabilities. The total commitments above include input tax credits of \$50.3 million (2004: \$48.7 million) that are expected to be recovered from the Australian Taxation Office.

16. Contingent liabilities and contingent assets

Contingent liabilities

Various claims summarised below have been made against the Department which, if successful, would result in the following liabilities as estimated by the Department's legal advisers. If the claimant is successful, the settlements will be met by NSW Treasury Managed Fund.

Claims relating to children and persons in care	10,453	9,174
Miscellaneous claims	177	256
	10,630	9,430

Contingent assets

No claims have been made by the Department which, if successful, would result in financial benefits to the Department.

Notes to and forming part of the Financial Statements

For the year ended 30 June 2005

17. Budget review

Net cost of services

The variance of \$56.7 million is largely attributable to:

- (a) An increase in operating expenses of \$19.7 million that related to services transferring into the Department from The Cabinet Office, Premier's Department and Attorney General's Department (for which additional funding was received), wages increases (supplemented by Treasury), additional superannuation and long service leave expenses (funded by the Crown), and end of year adjustments for payroll tax, recreation leave provisions and worker's compensation premium;
- (b) An increase of \$3.8 million in depreciation expenses, reflecting increased capital outlays;
- (c) An increase in grants and subsidies of \$19.8 million that related to additional Drought Assistance payments (funded by supplementation), additional payments to NSW Businesslink (funded by supplementation) and over-runs in grants payments;
- (d) A shortfall in budgeted Gain on Disposal of Non-current Assets of \$17.4 million; and
- (e) An offsetting increase in revenues of \$3.5 million.

Net assets

The variance in net assets of \$21.7 million to budget is largely attributable to the variation in the operating result from ordinary activities of \$26.5 million. This was offset by an increase in the asset revaluation reserve of \$4.8 million as a result of the ongoing periodic revaluation of the Department's land and buildings.

	2005 \$'000	2004 \$'000
18. Reconciliation of net cash flows from operating activities to net cost of services		
Net cash used on operating activities	6,464	2,236
Cash flows from Government/appropriations	(875,454)	(801,185)
Acceptance by the Crown Entity of employee benefits and other liabilities	(33,728)	(22,968)
Net gain/(loss) on disposal of assets	(1,475)	1,573
Depreciation and amortisation	(14,779)	(11,848)
Assets recognised for the first time	1,895	2,002
Decrease/(increase) in accounts payable	(8,139)	13,257
Decrease/(increase) in employee benefits	(6,832)	(9,310)
Increase/(decrease) in receivables, inventories and other assets	(954)	1,073
Net cost of services	(933,002)	(825,170)

Notes to and forming part of the Financial Statements

For the year ended 30 June 2005

2005 \$'000	2004 \$'000
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19. Trust funds

The Department holds money in miscellaneous trust funds which are used for wards and other persons in care and for natural disasters. These monies are excluded from the financial statements as the Department cannot use them for the achievement of its objectives. The following is a summary of the transactions in the trust accounts:

(a) Natural Disaster Relief Fund

Cash balance at the beginning of the financial year	1,635	1,700
Add: receipts	405	95
Less: expenditure	(306)	(160)
Cash balance at the end of the financial year	1,734	1,635

(b) Wards Trust Fund

Cash balance at the beginning of the financial year	40	38
Add: receipts	2	2
Cash balance at the end of the financial year	42	40

Notes to and forming part of the Financial Statements

For the year ended 30 June 2005

20. Financial instruments

Cash

Cash comprises cash on hand and bank balances within the NSW Treasury Banking System. Interest is earned on daily bank balances at the monthly average NSW Treasury Corporation (TCorp) 11 month official cash rate adjusted for a management fee to NSW Treasury.

Receivables

All debtors are recognised as amounts receivable at balance date. Collectability of trade debtors is reviewed on an ongoing basis. Debts which are known to be uncollectable are written off. A provision for doubtful debts is raised when some doubt as to collection exists. The credit risk is the carrying amount (net of any provision for doubtful debts). No interest is earned on trade debtors. The carrying amount approximates net fair value.

Authority deposits

The Department has placed funds on deposit with TCorp, which has been rated AAA by Standard and Poors. These deposits are similar to money market or bank deposits and are placed for a fixed term. The interest rate payable by TCorp is negotiated initially and is fixed for the term of the deposit.

	Carrying amount	Net fair value	Carrying amount	Net fair value
	2005	2005	2004	2004
	\$	\$	\$	\$
Less than one year	42,309	42,303	40,135	40,135

The deposits at balance date were earning an interest rate of 5.73 per cent (2004: 5.49 per cent) while over the year the weighted average interest rate was 5.48 per cent (2004: 5.19 per cent) on a weighted balance during the year of \$40,884 (2004: \$38,879).

Trade creditors and accruals

The liabilities are recognised for amounts due to be paid in the future for goods and services received, whether or not invoiced. Amounts owing to suppliers (which are unsecured) are settled in accordance with the policy set out in Treasurer's Direction 219.01. If trade terms are not specified, payment is made no later than the end of the month following the month in which an invoice or a statement is received. Treasurer's Direction 219.01 allows the Minister to award interest for late payment. No late interest payments have been made in the year ending 30 June 2005.

Notes to and forming part of the Financial Statements

For the year ended 30 June 2005

21. Impact of adopting Australian Equivalents to International Financial Reporting Standards

The Department will apply the Australian Equivalents to International Financial Reporting Standards (AEIFRS) from 2005/06.

The Department has determined the key areas where changes in accounting policies are likely to impact the financial report. Some of these impacts arise because AEIFRS requirements are different from existing AASB requirements (AGAAP). Other impacts are likely to arise from options in AEIFRS. To ensure consistency at the whole-of-government level, NSW Treasury has advised agencies of options it is likely to mandate for the NSW public sector. The impacts disclosed below reflect Treasury's likely mandates (referred to as indicative mandates).

The following strategy is being implemented to manage the transition to AEIFRS.

The Department has allocated internal resources and engaged expert consultants to conduct impact assessments to isolate key areas that will be impacted by the transition to AEIFRS. The key areas have been examined and determined that the impact of

AEIFRS transition has minimal impact on the Department's financial transactions. The Department is managing the transition to AEIFRS process internally, with review by its Audit Committee.

As the Department has a 30 June year end, priority was given to the preparation of the opening balance sheet as at 1 July 2004 in accordance with AEIFRS. This will form the basis of accounting for AEIFRS in the future, and is required when the Department prepares its first fully AEIFRS compliant financial report for the year ending 30 June 2006.

Shown below are management's best estimates as at the date of preparing the 30 June 2005 financial report of the estimated financial impacts of AEIFRS on the Department's equity and profit/loss. The Department does not anticipate any material impacts on its cash flows. The actual effects of the transition may differ from the estimated figures below because of pending changes to the AEIFRS, including the UIG Interpretations and/or emerging accepted practice in their interpretation and application. The Department's accounting policies may also be affected by a proposed standard to harmonise accounting standards with Government Finance Statistics (GFS). However, the impact is uncertain because it depends on when this standard is finalised and whether it can be adopted in 2005/06.

(a) Reconciliation of key aggregates

Reconciliation of equity under existing standards (AGAAP) to equity under AEIFRS:

	Notes	30 June 2005**	1 July 2004*
Total equity under AGAAP		83,233	102,270
Adjustments to accumulated funds			
Derecognition of intangible assets	1	(77)	(115)
Effect of discounting long-term annual leave	2	596	225
Adjustments to other reserves		-	-
Total equity under AEIFRS		83,752	102,380

* adjustments as at the date of transition

**cumulative adjustments as at date of transition plus the year ended 30 June 2005

Reconciliation of (deficit) under AGAAP to (deficit) under AEIFRS:

Year ended 30 June 2005		\$'000
(Deficit) under AGAAP		(23,820)
Derecognition of intangible assets	1	(77)
Effect of discounting long-term annual leave	2	596
(Deficit) under AEIFRS		(23,301)

Based on the above, if AEIFRS were applied in 2004/05 this would decrease the net cost of services from \$933.802 million to \$933.283 million.

Notes to and forming part of the Financial Statements

For the year ended 30 June 2005

Notes:

1. AASB 138 Intangible Assets requires all research costs to be expensed and restricts the capitalisation of development costs. Current AGAAP permits some research and development costs to be capitalised when certain criteria are met. As a result, some currently recognised intangible assets will need to be derecognised. Further, intangibles can only be revalued where there is an active market, which is unlikely to occur. Therefore, revaluation increments and decrements will need to be derecognised and intangible assets recognised at amortised cost.

2. AASB 119 requires present value measurement for all long-term employee benefits. Current AGAAP provides that wages, salaries, annual leave and sick leave are measured at nominal value in all circumstances. The Department has long-term annual leave benefits and accordingly will measure these benefits at present value, rather than nominal value, thereby decreasing the employee benefits liability and changing the quantum of the annual leave expense.

3. AASB 136 Impairment of Assets requires an assessment at each reporting date whether there is any indication that an asset or cash-generating unit may be impaired. However, assets held by the Department are not classified as cash-generating units as they are not primarily dependent on the generation of net cash flows. Assets held by the Department are valued on a fair value basis. These assets are excluded from the definition of a cash-generating unit and hence there is no requirement for impairment testing.

4. Assets Held for Sale – AASB5 Non-current Assets held for Sale and Discontinued Operations requires reclassification of a non-current asset as held for sale if its carrying amount will be recovered principally through a sale transaction rather than through continuing use. Specific criteria must be met before assets reported under property, plant and equipment can be reclassified as Assets held for Sale. In general, the Department does not meet the reclassification criteria and therefore, property, plant and equipment cannot be reclassified as Assets held for Sale. However, based on information available on the date of the preparation of the financial report, some assets classified as property, plant and equipment, might, in the future, meet the Assets held for Sale recognition criteria.

(b) Financial instruments

In accordance with NSW Treasury's indicative mandates, the Department will apply the exemption provided in AASB 1 First-time Adoption of Australian Equivalents to International Financial Reporting Standards not to apply the requirements of AASB 132 Financial Instruments: Presentation and Disclosures and AASB 139 Financial Instruments: Recognition and Measurement for the financial year ended 30 June 2005. These standards will apply from 1 July 2005. None of the information provided above includes any impacts for financial instruments. However, when these standards are applied, they are likely to impact on retained earnings (on first adoption) and the amount and volatility of profit/loss. Further, the impact of these standards will in part depend on whether the fair value option can or will be mandated consistent with Government Finance Statistics.

(c) Grant recognition for not for profit entities

The Department will apply the requirements in AASB 1004 Contributions regarding contributions of assets (including grants) and forgiveness of liabilities. There are no differences in the recognition requirements between the new AASB 1004 and the current AASB 1004. However, the new AASB 1004 may be amended by proposals in Exposure Draft (ED 125) Financial Reporting for Local Governments. If ED 125 is applied, revenue and/or expense recognition will not occur until the Company supplies the related goods and services (where grants are in-substance agreements for the provision of goods and services) or until conditions are satisfied. ED 125 may therefore delay revenue recognition compared with AASB 1004, when grants are recognised when controlled. However, at this stage, the timing and dollar impact of these amendments is uncertain.

End of Audited Financial Statements

Additional financial details

Investment management performance

DoCS does not maintain any investments on its own behalf.

Major assets

Major assets held by DoCS include land and buildings, plant and equipment, computers, furniture and fittings and leasehold improvement.

Accounts payable

1. Late payment of accounts

The payment of accounts is closely monitored to ensure accounts are paid in accordance with the Treasurer's Directions.

The Department's accounts payable process is administered by NSW Businesslink, a shared corporate services operation.

DoCS did not incur any penalty interest for late payment of accounts in 2004/05.

2. Performance indicators

Aged analysis at the end of each quarter

Quarter	Current (within due date) \$'000	Less than 30 days overdue \$'000	Between 30 and 60 days overdue \$'000	Between 60 and 90 days overdue \$'000	More than 90 days overdue \$'000
September	119,863	58,603	7,272	1,422	1,198
December	220,554	45,971	16,410	2,576	2,136
March	42,715	48,941	11,442	2,399	2,443
June	150,341	75,936	13,570	4,640	4,492

Accounts paid on time within each quarter

Quarter	Target %	Actual %	\$'000	Total amount paid \$'000
September	80	63.64	119,863	188,358
December	80	76.68	220,554	287,647
March	80	39.57	42,715	107,940
June	80	60.38	150,341	248,979

Major capital projects

During 2004/05 DoCS undertook \$14.8 million of capital expenditure relating to the Enhanced Service Delivery (ESD) Accommodation Project and other accommodation projects.

Major ESD fitouts were completed at Bankstown, Blacktown, Burwood, Campbelltown, Coffs Harbour, Epping and Gosford.

Credit card certification

As at 30 June 2005, the Department administered 100 credit cards. All cards were administered in accordance with Government guidelines in respect to issuance, usage and reconciliation.

Contract and market testing

DoCS currently contracts out a number of direct service delivery functions to non-government service providers associated with:

- > accommodation and crisis support
- > child care and protection
- > community support and development
- > substitute care.

Additionally, DoCS contracts out a number of corporate service functions to NSW Businesslink and other providers including:

- > some financial services functions
- > some human resources functions
- > payroll services
- > property services
- > fleet management
- > information and communication technology services
- > regular and strategic audits.

Disclosure of controlled entities

DoCS does not have any controlling interest in other entities.

Property disposals

DoCS disposed of one property at 4 Smith Street, Wollongong in 2004/05. This property was a former group home and did not meet long-term service delivery needs. A total of \$1.07 million was received for the property.

Funds to non-government community organisations

Please see the Addendum for details of funds granted to non-government organisations.

Use of consultants

1) Engagements greater than \$30,000

Project title	Consultant	Cost (\$)
Child Care Choices Longitudinal Extension Project	Macquarie University	173,383
Cost Benefit Analysis of Options for Initial Assessment	Centre for International Economics	128,246
Child Care Choices of Indigenous Families	Macquarie University	253,762
Corporate Information Warehouse	Siebel Systems Inc	98,000
Costing Model Project	Glotel Pty Ltd	110,162
Integrated Case Management Evaluation	Urbis JHD Pty Ltd	64,800
Social Research Project	Urbis JHD Pty Ltd	59,555
Standards Project	Quality Management Services	59,439
Evaluation of SCAN and facilitated workshop	ARTD Pty Ltd	51,618
Evaluation of Youth Partnership with Pacific Communities	ARTD Pty Ltd	40,000
Review of After Hours and Call Out Service	IAB Services Management	37,240
Youth Homelessness Pathways Project	C & R Advantage Management	33,000
Indigenous Youth Development Project	TAFE NSW – Hunter Institute	32,120
Child Care Service Delivery Project	C Quinn Consultancy	32,000
Better Futures Access Program	Youth Action and Policy Association	32,000
Family Strengths & Needs Assessment Tool	National Council on Crime & Delinquency	30,218
Review of DoCS Funding for Local Adoption Services	Syneca Consulting Pty Ltd	30,068
Total		1,349,611

2) Engagements less than \$30,000

Consultancy engagements less than \$30,000 – total number 47	338,113
Total	1,687,724

Addendum



Note: All figures are in dollars.

Aboriginal Child, Youth & Family Strategy

Aboriginal Child, Youth & Family Strategy

Armidale Family Support Service Inc		Illawarra Aboriginal Corporation	
Aboriginal Youth Forums	23,000	Child & Family Subgroup of Community Based Working Group	5,000
Planning Forums - Inverell and Guyra	9,200	Myimbarr Koori Youth Boys Camp	5,000
Awabakal Newcastle Aboriginal Co-operative Ltd		Illawarra Aboriginal Medical Service Aboriginal Corporation	
ACYFS Cultural Youth Camp	6,250	Aboriginal Family Worker - Fathers	61,080
ACYFS Transition Project	9,550	Koori Mens Support Group Cultural Development - ACYFS	8,500
Barkuma Neighbourhood Centre Inc		Illawarra Area Health Service	
ACYFS Barkuma Childrens Project	21,441	Speech Pathology Early Intervention - ACYFS	296
Barnardos Australia (Western)		Illawarra Dubays Aboriginal Womens Network Group	
Wellington Community NET - Worker	35,000	2005 Indigenous Year 12 Graduation Ceremony	5,000
Biripi Aboriginal Corporation Medical Centre (Northern)		Indigenous Women's Support Group Activities - ACYFS	8,500
Taree Aboriginal Children's Holiday Activities	55,000	Inner West Aboriginal Community Company Ltd	
Campbelltown Family Support Service Inc		Inner West Aboriginal Youth Project	53,700
ACYFS Aboriginal Family Work	70,000	Kyogle Family Support Service Inc	
Central Coast Area Health Service		Kidz Space Children's & Youth Activities	3,054
NAIDOC Week Contribution	15,000	La Perouse Rugby League and Youth Aboriginal Corporation	
Coffs Harbour Aboriginal Family Community Care Centre Inc		Junior Golf Project	6,340
Coffs Harbour Aboriginal Children's Holiday Activities	60,000	Mackillop Rural Community Services	
Department of Ageing, Disability and Home Care - Macarthur		Mackillop Family Worker Service - Brewarrina (ACYFS)	84,668
Metro South West ACYF Planner	112,000	Mackillop Family Worker Service - Walgett & Coonamble (ACYFS)	136,426
Department of Education & Training - Glenroi Heights Public School		Mackillop Rural Community Services	
Aboriginal Family & Community Worker - Glenroi/ Bowen	94,000	Parenting Co-ordinator for Walgett, Coonamble & Brewarrina	50,000
Department of Education & Training - Mungindi Central School		Merana Aboriginal Community Association For The Hawkesbury	
Mungindi Aboriginal Youth Worker	30,876	Family Support Project	180,000
Department of Education & Training - TAFE NSW		Mid Richmond Neighbourhood Centre Inc	
New England Institute		Boxridge Coraki Playgroup Transport Project	1,500
Baby Dreamers	12,500	Nambucca Shire Council	
Young Endeavours Project	20,000	Nambucca Aboriginal Children's Holiday Activities	15,000
Department of Education & Training - TAFE NSW		Narrabri & District Community Aid Service Inc	
Riverina Institute		Aboriginal Child Youth & Family Strategy - Learning Development Network	10,000
Koorimal Mobile Literacy Mentoring Project	75,000	Narrabri Aboriginal Community Development Worker	75,452
Department of Education & Training - Tingha Public School		Newcastle Family Support Services Inc	
Tingha Aboriginal Support Playgroup - ACYFS	7,100	ACYFS Family and Childrens Forum	15,000
Department of Education & Training - Western (Riverina/Murray)		Noah's Ark Centre of Shoalhaven Inc	
ACYFS School and Community Linkages Project	43,180	Early Intervention of Koori Kids	12,000
Department of Education & Training - Yamba Public School		North & North West Community Legal Services Inc	
A Sense of Belonging	10,000	Girraween Community Cottage - Outdoor Play Area	7,500
Department of Housing - Western Region		Northern Rivers Health Service	
Aboriginal Community Events	60,000	Aboriginal Family Support Project	39,666
Indigenous Planning Project	30,000	Nowra Local Aboriginal Land Council	
Durri Aboriginal Corporation Medical Service		NAIDOC Family Fun Day	2,000
Kempsey Aboriginal Children's Holiday Activities	15,000	Parramatta City Council	
Gerringong Housing Aboriginal Corp		Families First Holroyd Parramatta Aboriginal Family Support Service - ACYFS	50,000
Gerringong Youth Group	5,000	Regional Youth Development Officer's Network Inc	
Glen Innes Severn Council		ACYFS Youth Consultation Project	4,860
Glen Innes Aboriginal Supported Playgroup - ACYFS	10,000	Shared Vision Aboriginal Corporation	
Great Lakes Community Resources Inc		Evaluation Project	15,000
Great Lakes Aboriginal Holiday Activities	15,000	Project Officer - Planning	85,000
Greater Western Area Health Service		Tabulam Children's & Youth Activities	17,849
Dubbo Aboriginal Mothers and Babies Worker Service	76,000	Tabulam Community Project	26,800
Gugin Gudduba Local Aboriginal Land Council		Shellharbour Aboriginal Community Youth Association Inc	
Kidz Space Children's & Youth Activities	3,527	Koori Leadership Achievement Program - ACYFS	8,000
Gunnedah Family Support Inc		South Coast Medical Service Aboriginal Corporation (Illawarra)	
Spiderweb Group	6,000	Shoalhaven Aboriginal Early Support Family Worker	61,080
Hunter Children's Services Forum Inc		South East Sydney Area Health Service	
ACYFS Pre-School Access Consultancy Project	2,268	Maternal Well Being	25,000
Hunter New England Health			
Aboriginal Mothers and Baby Program	20,000		

Aboriginal Child, Youth & Family Strategy

South Inverell Residents Association	
Prevention Diversions For Youth	10,000
Suspended Kids Program	10,000
The Council of the Shire of Hornsby	
Aboriginal Community Facilitator - ACY&FS	30,500
The Tamworth Aunt Program - Deleted	
Tamworth Aboriginal Medical Service	7,272
The Uniting Church in Aust Property Trust (NSW) -	
UnitingCare Burnside - Campbelltown	
Campbelltown Aboriginal Holiday Program	10,000
Tweed Aboriginal Corporation For Sport	
Tweed Heads Children's and Youth Activities	19,500
Walla Mulla Family & Community Support Ltd	
Walla Mulla Strategic Plan	10,000
Wandiyali ATSI Inc	
Aboriginal Young Parent Support Service	75,242
ACYFS Grant Writing Project	19,513
ACYFS Surfest	5,000
Wunanbiri Pre-School Inc	
Safety Play and Grow Project	3,660
Yerin Aboriginal Health Services	
Central Coast ACYFS Strategies	112,400

Alcohol & Other Drugs Program

Commonwealth Alcohol & Other Drugs Program

NIDS - Capacity Building

NSW Family Services Inc (Drug Summit)	
National Illicit Drug Strategy - Family Support Services Learning and Development Project	173,060

NIDS - Multicultural Home Family Support

Drug & Alcohol Multicultural Education Centre Inc (DAMEC)	
NIDS - Multicultural Home Family Support Project	207,284

NIDS - Supporting Families (OCYP)

Barnardos Australia (Drug Summit Unit)	
SUPPS Group Project	15,000
Biripi Aboriginal Corporation Medical Centre	
Manning Valley Young Parents	35,000
Cowra Information & Neighbourhood Centre (Drug Summit Unit)	
Strengthening Service Networks for Aboriginal Families	50,000
Department of Education and Training - Early Childhood and Primary Education	
Primary Connect	100,000
Hunter Volunteer Centre Inc (Drug Summit Unit)	
Girlz, Boyz, Menz, Womenz, Family Talkz	70,000
Illawarra Aboriginal Medical Service	
Join The Dots	10,000
Illawarra Area Health Service (Drug Summit Unit)	
Creating Conversations	25,000
Macquarie Area Health Service	
Supporting Families Coping With AOD	50,000
Oolong Aboriginal Corporation Inc.	
Reconnecting Families	20,000
South Coast Medical Service Aboriginal Corporation	
Positive Parenting Workshops For Aboriginal Families	5,000

State Alcohol & Other Drugs Program

Cabramatta Family Support & Counselling

The Uniting Church in Aust Property Trust (NSW) - UnitingCare Burnside (Metro South West)	
Moving Forward - Family Counselling Service	92,891
Moving Forward - Intensive Family Support Service	161,689
Moving Forward - Mobile Childcare Service	58,464

Children of Prisoners

Shine for Kids Co-operative Limited (Statewide)	
Access to Family Members in Prison	56,243

Families with AOD At-Risk Adolescents

Barnardos Australia (Drug Summit Unit)	
Barnardos SUPPS Project Review	30,000
The Ted Noffs Foundation Inc (Metro West)	
Family Adolescent Project Blacktown	51,350
The Uniting Church in Aust Property Trust (NSW) - UnitingCare Burnside (Hunter/Central Coast)	
Drug Summit Project Central Coast	100,000

Getting-It-Together Scheme

Cabramatta Community Centre Inc	
Getting It Together Scheme (GITS) - Cabramatta- FT	26,021
Marist Youth Care Ltd (Metro West)	
Nepean Youth Brokerage Service - Fixed Term	26,021

Phoenix House Youth Services Inc	
Rage Project - GITS - Fixed Term	26,170
Samaritans Foundation (Hunter/Central Coast)	
The Hub - Getting It Together - Fixed Term	26,170
South Sydney Youth Services	
Streetbeat Intensive Support Program	158,742
Southern Youth and Family Services Association Inc	
Resourcing Adolescents to Gain Essentials (RAGE)	
Shoalhaven	148,742
Wollongong Youth Refuge - GITS - Fixed Term	27,782
St Francis Welfare Ltd	
HYPAs Project	148,742
Thankakali Aboriginal Corporation	
Case Management for Vulnerable Youth	147,378
The Salvation Army Australia Eastern Territory Social Work	
Kings Cross Intensive Support Program	148,742
The Ted Noffs Foundation Inc (Metro West)	
Case Management/Brokerage Youth Support	105,300
The Uniting Church in Aust Property Trust (NSW) - UnitingCare Burnside - Campbelltown	
Burnside Macarthur Family Centre - GITS - FT	148,742

Youth Drug Court

Indigenous Social Justice Association Inc - YDC	
Youth Drug Court - Case Management - (ISJA)	137,500
Marist Youth Care Ltd (Statewide)	
Youth Drug Court - Accommodation	85,000
Youth Drug Court - Case Management - Marist	82,500
The Bridge Youth Service Inc (Drug Summit Unit)	
Youth Drug Court - Bridge Accommodation Service	50,000
The Junction Works Inc (Statewide)	
Youth Drug Court - Case Management - The Junction Youth Works	79,150
The Salvation Army (NSW) Property Trust :Youthlink	
Youth Drug & Alcohol Court (YDAC) Case Management & Brokerage Service - Greater Western Sydney	389,497
Trustees of the Christian Brothers (Statewide)	
Youth Drug Court - Bidwill Accommodation Service	50,000
Waverley Action for Youth Services	
Youth Drug & Alcohol Court (YDAC) Case Management & Brokerage - Eastern Area	216,238

Better Futures Program

Better Futures

Bay & Basin Community Resources Inc		Shellharbour Aboriginal Community Youth Association Inc	
Bay & Basin Community Youth Resources	8,000	Koori Leadership Achievement Program - BF	1,382
Better Futures Greenway Inc		Shellharbour City Council	
Francis Greenway - SPACE project	70,000	Youth Leadership Training Project	10,000
Blue Mountains Aboriginal Culture and Resource Centre		Youth Workers in High School	10,000
Tutoring for Aboriginal Young People	13,000	Shire Wide Youth Service Inc	
Blue Mountains Developmental Youth Recreation Service Inc		Menai Youth Action Project	200,000
Pathways Co-ordination Project	50,000	Sutherland Sub Regional Project	74,143
Central Coast Area Health Service - Jigsaw Project		Singleton Council	
Better Futures Information Strategy - ParentLine Promotion	6,350	Singleton Youth Centre - SPACE	7,667
Central Illawarra Youth Services Inc		South Coast Aboriginal Cultural Centre	
Wollongong Youth Services Conference Partnership	2,000	Shoalhaven Koori Youth Justice Group	2,650
Department of Education & Training - Bomaderry High School		South Penrith Youth & Neighbourhood Services Inc	
Rock & Water Program	4,914	Keeping Aboriginal Young People At School	40,000
Department of Education & Training - Central Coast		South Sydney Youth Services	
Better Futures Active After School Project - Kariiong		La Perouse After School & School Holiday Activities	
Public School	5,000	Program	79,590
Better Futures Active After School Project - Kincumber		Southern Shoalhaven Youth Services Inc	
Public School	5,000	Building Bridges	8,000
Better Futures Active After School Project - Northlakes		Southlake Neighbourhood Centre Inc	
Public School	5,000	Southlake Youth Centre - SPACE Project	6,500
Better Futures Active After School Project - Tuggerawang		St George Youth Workers Network Inc	
Public School	5,000	Regional Youth Participation Project	40,000
Department of Education & Training - Nowra High School		St George Sub Regional Project	73,500
Individualised and Context Tuition	2,650	Sydney Young Christian Workers	
Department of Education & Training - Shoalhaven High School		Colyton Learning Centre	7,900
Koori Junior School Homework	5,000	TRI Community Exchange	
Resourceful Adolescents Program (RAP)	4,420	Better Futures Learning & Development Strategy	70,000
Department of Education & Training - Warilla Public School		Upper Hunter Community Services Inc	
Friends Program for Primary Aged Children	10,000	Merriwa SPACE Project	12,374
Department of Education & Training - Wyoming Public School		Upper Hunter Youth Services Inc	
Transition To High School Project	22,900	Muswellbrook SPACE Project	1,083
Department of Education & Training - Wyong High School		Victoria Street Youth Development Association	
Better Futures - High Schools As Community Centre	61,500	Kingswood Park Youth & Community Development	
Dubbo City Council		Outreach	95,000
Orana Far West Youth Participation Project	73,700	Waverley Council	
Dungog Information & Neighbourhood Service		Inner & Eastern Sydney Sub Regional Project	88,786
Dungog High - SPACE Project	9,293	Westlakes Youth Action Committee	
Eastlake Youth Centre Inc		LMHS SPACE Project	11,000
Eastlakes SPACE Project	13,000	Wollongong City Council	
Edgeworth Memorial Neighbourhood Centre Inc		Youth Services CD Project	5,000
North Lakes SPACE Project	7,500	Youth Connections Inc	
Illawarra Area Health Service		Better Futures Information Strategy	1,650
Talking Tactics/Creating Conversations	15,600		
Illawarra Community Services Inc			
Dapto/Koonawarra Youth Connect	200,000		
Media 'N' Arts Inc			
Kidsay Magazine - BF	3,646		
Mission Australia (Southern)			
Adolescent Parenting Resource Project Officer Service	30,000		
Nowra Youth Services Inc			
GLBTI Project Worker	10,000		
Open House Youth Accommodation Service Inc			
Blue Mountains Community Learning Program	60,000		
Regional Youth Support Services Inc			
Better Futures Information Strategy - Youth Services			
Info Card	2,000		
Samaritans Foundation (Hunter/Central Coast)			
Samaritans Creative Futures	200,000		
Scone Youth Club Inc			
Scone SPACE Project	1,083		

Community Services Grants Program

Child Protection

Child Protection Project

Dympna House Inc	
Dympna House	119,946
Shared Vision Aboriginal Corporation	
Box Ridge Child Protection Project	6,051
Jubullum Kids Lifestyle Enhancement Project	59,477
South West Child Adolescent & Family Services Association (CAFS) Inc	
Green Valley Family & Children's Service	56,293
Swinson Cottage Family Centre Inc	
Swinson Cottage Family Centre	150,160
The Uniting Church in Aust Property Trust (NSW) (Metro South West)	
The Cottage Family Care Centre	289,772
The Uniting Church in Australia Property Trust (NSW) T/A Jannawi Family Centre (Metro Central)	
Jannawi Family Centre Child Protection Program	282,868

Child Sexual Assault Program

Aboriginal Medical Service Co-operative Ltd	
Child Sexual Assault Project - Redfern	112,058
ANGLICARE - Canberra & Goulburn Youth & Family Services (Southern)	
Child Protection Service - Goulburn	54,405
Eurobodalla Child & Adolescent Sexual Assault Service	71,901
Armidale & District Women's Centre Inc	
Armidale & District Child Sexual Assault Counselling Service	78,537
Association of Children's Welfare Agencies Inc (Metro Central)	
Child Sexual Assault Project - Sydney	71,901
Bankstown Women's Health Centre Inc	
Child Sexual Assault Project - Bankstown	67,435
Barnardos Australia - Auburn	
Child & Adolescent Sexual Assault Project - Auburn	62,237
Campbelltown Family Support Service Inc	
Families of Sexually Abused Children	6,714
Centacare Catholic Community Services Archdiocese of Sydney (Metro Central)	
Centacare Child Sexual Assault Counselling Service	69,223
Vietnamese Child Protection Service	77,276
Central Coast Area Health Service	
Child Sexual Assault Service - Gosford	128,378
Central West Womens Health Centre Inc	
Child Sexual Assault Service - Bathurst	76,065
Hunter New England Area Health Service	
Taree Child Sexual Assault Unit	70,654
Linden Place Inc	
Child Sexual Assault Counselling Service - Wagga Wagga	77,154
Lismore Neighbourhood Centre Inc	
Lismore Child & Adolescent Sexual Assault Counselling Service CASACS	71,904
North Coast Area Health Service	
Coffs Harbour Child & Adolescent Sexual Assault	141,821
Riverwood Community Centre Inc (Inner West)	
Child Sexual Assault Service - Riverwood	96,525
Rosebank Child Sexual Abuse Service Inc	
Rosebank Child Sexual Abuse Service	150,864
Rosemount Youth & Family Services Inc	
Child Sexual Assault Counselling Service - Marrickville	110,631
Rosie's Place Inc	
Child and Family Sexual Assault Counselling Project	220,294

The Wollongong West Street Centre	
The Wollongong West Street Centre	203,436
Upper Blue Mountains Child Protection Service Inc	
The Gunedoo Centre	283,951

Commonwealth Grant (Child Abuse Prevention Centre)

Child Abuse Prevention Service (Sydney) Inc	
Child Abuse Prevention Service - Ashfield	148,134

Peak, Coordination & Resource Project

Protective Behaviours Consultancy Group of NSW Inc	
Protective Behaviours Consultancy Group of NSW	82,769

Community Development

Aboriginal Services Enhancement

Mindaribba Local Aboriginal Land Council (LALC)	
Mindaribba LALC Project Officer	79,581

General

Albury Wodonga Volunteer Resource Bureau Inc	
Albury Wodonga Volunteer Resource Bureau	12,981
Auburn Community Development Network	
Administration Support Service	38,515
Co-ordinator/Community Development Officer	70,111
Aunties & Uncles (Illawarra) Inc	
Aunties & Uncles - Illawarra	34,612
Awabakal Newcastle Aboriginal Co-operative Ltd	
Awabakal Project Co-ordinator	50,166
Bankstown Community Resource Group Inc	
Community Development Officer Project - Bankstown	82,208
Blacktown City Council	
Community Development Officer - Blacktown Council	36,718
Bland Shire Council	
Community Development Officer - Bland Council	34,916
Bligh Park Community Services Inc	
Community Worker - Bligh Park	66,223
Brewarrina Shire Council	
Youth & Community Development Officer - Brewarrina	37,735
Butucabin Aboriginal Corporation	
Aboriginal Community Development/Adult Education	166,809
Cabramatta Community Centre Inc	
Mt Pritchard/Cabramatta West Community Project	83,546
Reaching The Heights	68,470
Casino Neighbourhood Centre Inc	
Community Development Project - Casino	38,476
Cassia Community Centre/Holroyd Community Development Assoc Inc	
Cassia Community Services	154,902
Central Coast Voluntary Treasurers Support Service Inc	
Central Coast Voluntary Treasurers Support Service	58,778
Cessnock City Council	
Cessnock Community Worker Project	29,312
Community Activities Lake Macquarie Inc	
Community Development Options pka Mobile Resource Unit	203,599
Community Management Advisory Project Inc.	
Lake Macquarie Community Management & Advisory Project	81,931
Community Programs Inc (Far North Coast)	
Core Administration - Grafton	19,328
Community Resource Network 'Servicing the Blacktown and Surrounding Local Government Areas'	
Community Development - Policy	126,893

Community Services Grants Program

Creating Links Co-operative Ltd		Maitland City Council	
Family & Community Transition	72,617	Maitland Community Worker Project	29,312
Cynthia Street Neighbourhood Centre Inc		Maryland Activities Group Inc	
Cynthia Street Neighbourhood Centre	52,095	Community Worker Outreach 319297	62,307
Dean Park Community Development Committee Inc		Mid Mountains Neighbourhood Centre Inc	
Dean Park Community Development Worker	70,980	Mid-Mountains Neighbourhood Centre	82,838
Food Share Australia Ltd		Mt Druitt/Blacktown Learning Difficulties Support Group Inc	
Food Share Australia	311,046	Amber Cottage	79,293
Glenmore Park Community Projects Inc		Muswellbrook Shire Council	
Glenmore Park Community Worker	38,512	Muswellbrook Community Worker Project	29,312
Granville Multicultural Community Centre Inc		Nicholii Cottage Neighbourhood Centre Inc	
Harris Park Community Centre	51,879	Wentworthville Community Development Worker	76,569
Great Lakes Council		Wentworthville Estate Young Person's Worker	58,644
Great Lakes Community Development Officer	29,312	Northern Rivers Social Development Council Inc	
Greater Taree City Council		Regional Community Services Development	60,886
Taree Council Aboriginal Community Worker	22,480	Parks Community Network	
Harris Park Community Centre Inc		Parks Community Network	276,341
Harris Park Community Centre	17,257	Penrith City Council	
Hawkesbury Area Women & Kids Services Collective Inc		Penrith Family Resource Workers	68,256
Hawkesbury Domestic Violence Project	65,176	Port Stephens Council	
Hawkesbury City Council		Port Stephens Community Worker Project	29,312
Forgotten Valley Community Development & Youth Project	56,926	Quakers Hill Community Development Project	
Hills District Youth Service Inc		Quakers Hill Community Development Worker	70,511
Migrant Youth Access Worker	60,738	Randwick City Council	
Holy Family Parish - Mt Druitt		Community Development Worker - Randwick	35,118
Mt Druitt Family Holiday Program	14,115	Richmond Community Services Inc	
Illawarra Forum Inc		Richmond Community Project	120,933
Community Services Co-ordination Project	40,513	Riverina Medical & Dental Aboriginal Corporation	
Resource Worker Project	69,146	Aboriginal Family Support - Wagga Wagga	38,589
Information and Cultural Exchange Inc		Scout Association of Australia NSW Branch	
Community Information Development Project	66,081	Isolated Country Area Development Project	26,629
Inner South West Community Development Organisation		Seaboard Community Neighbourhood Services Inc	
Inner South West Community Development	96,293	Urunga Neighbourhood Centre	36,278
International Social Services (Aust) - NSW Office (Metro Central)		Singleton Council	
Inter-Country Casework Project	72,600	Singleton Community Services Co-ordinator	43,345
Karabi Community & Development Services Inc		South Penrith Youth & Neighbourhood Services Inc	
Clerical Assistant for Arthur Philip & Caroline		Penrith Aboriginal & Torres Strait Islander	
Chisholm Wards	14,235	Neighbourhood Workers	126,858
KARI Aboriginal Resource Inc		South Penrith Community Project	99,104
Enrichment Program	233,835	South West Child Adolescent & Family Services	
Katoomba Neighbourhood Centre Inc (Metro West)		Association (CAFS) Inc	
Katoomba Neighbourhood Centre	158,541	Aboriginal Program	77,301
Kempsey Neighbourhood Centre Inc		Southern Highlands Youth Accommodation Service SP	
South Kempsey Neighbourhood Improvement Program	16,664	Adolescent & Family Counselling	69,611
Kempsey Shire Council		St Marys Area Community Development Project Inc	
Aboriginal Community Liaison Officer	40,160	St Marys Area Community Development Project	110,288
Kincumber & District Neighbourhood Centre Inc		Sutherland Shire Council	
Kincumber Neighbourhood Centre	63,272	Community Worker - Generalist, Planning & Projects	53,775
Lake Macquarie City Council		Sydney Anglican Home Mission Society Council	
Aboriginal Community Worker - Speers Point	27,752	(T/A) Anglicare (Metro West)	
Link-Up (NSW) Aboriginal Corporation (Metro West)		Fathers & Their Children	54,821
Aboriginal Community Development Project - Link Up	184,225	The Family Centre Community Projects Inc	
Liverpool Districts Neighbourhood Centres Assoc		Aboriginal Torres Strait Islander Activities & Support Officer	45,098
Cecil Hills Community Centre	74,979	The Hills Community Aid & Information Service Inc	
Liverpool Women's Resource Centre Inc		The Hills Community Aid	208,020
Women's Community Outreach Worker	75,864	The Junction Works Inc	
Lower Mountains Neighbourhood Centre Inc		Co-ordinator Macquarie Fields	15,783
Lower Mountains Community Projects	120,024	The Junction Works Inc (Metro South West)	
Macarthur Community Forum Inc		The Junction Works - CSGP - Community Youth	61,011
Co-ordinator/Community Worker - Macquarie Fields	63,724	The Uniting Church in Aust Property Trust (NSW) -	
Macarthur Community Forum	90,645	Wesley Dalmar Child & Family Care Family Service	
Macarthur Diversity Services Inc		Rouse Hill Outreach Project	88,222
South Pacific Island Community Worker - Campbelltown	47,069		

Tongan & Samoan Communities of Newcastle Pacific Islander Welfare Service	55,147	Camden Council Local Government Salary Subsidy - Camden Community Worker	11,597
Ulladulla & District Community Resources Centre Inc Domestic Violence Support Service - Ulladulla	41,188	Campbelltown City Council Community Development - Campbelltown	23,195
Upper Hunter Shire Council Merriwa Community Co-ordinator	24,038	Canterbury City Council Local Government Salary Subsidy - Canterbury Community Worker	11,597
Murrurundi Community Worker Project	28,385	City of Canada Bay Council Local Government Salary Subsidy - Drummoyne Community Worker	11,597
Scone Community Services Supervisor	34,963	City of Ryde Council Local Government Salary Subsidy - Ryde Community Worker	11,597
Volunteering Central Coast Inc Central Coast Volunteer Referral Agency	42,267	City of Sydney Council (South East Sydney) Local Government Salary Subsidy - Sydney Community Worker 1	11,595
Central Coast Volunteer Referral Agency - Fixed Term Community Outreach Project	10,930 26,773	Local Government Salary Subsidy Sydney Community Worker 2	11,596
Volunteering Coffs Harbour Inc Volunteering Coffs Harbour	35,230	Cobar Shire Council Local Government Salary Subsidy - Cobar Community Worker	10,761
Wagga Wagga Community Resource Centre Inc Wagga Wagga Volunteer Centre	16,079	Coffs Harbour City Council Local Government Salary Subsidy - Coffs Harbour Community Worker	11,597
Walgett Shire Council Community Development Officer - Walgett Council	34,916	Dubbo City Council Local Government Salary Subsidy - Dubbo Community Worker 2	10,761
Warrawong Residents Forum Inc Warrawong Community Development	64,033	Fairfield City Council Local Government Salary Subsidy - Fairfield Community Worker	11,597
Western Sydney Community Forum Inc Management Training & Resource Unit (MTRU)	96,736	Glen Innes Severn Council Local Government Salary Subsidy - Glenn Innes Community Worker	11,597
WESTIR Ltd Data Liberation Front	251,527	Gosford City Council (Hunter/Central Coast) Local Government Salary Subsidy - Gosford Community Worker 1	11,595
Wollondilly Community Development Committee Inc Wollondilly Outreach Resource Service	93,318	Local Government Salary Subsidy - Gosford Community Worker 2	11,596
Wollongong Women's Information Service Inc Women's Court Support Worker	39,496	Greater Taree City Council Local Government Salary Subsidy - Greater Taree Community Worker	11,597
Women's Activities & Self Help House - The WASH House Community Education	64,134	Gunnedah Shire Council Local Government Salary Subsidy - Gunnedah Community Worker	11,597
Woodville Community Service Inc Fairfield East Community Development Worker	70,498	Hawkesbury City Council Local Government Salary Subsidy - Hawkesbury Community Worker	11,597
Villawood East Community Development Worker	80,051	Holroyd City Council Local Government Salary Subsidy - Holroyd Community Worker	11,597
Woomera Aboriginal Corporation Albury Community Development Project - Glenroy	41,938	Hurstville City Council Local Government Salary Subsidy - Hurstville Community Worker	11,597
Wyoming Community Centre Inc Wyoming Community Worker	59,110	Ku-ring-gai Council Local Government Salary Subsidy - Ku-ring-gai Community Worker	11,597
Local Government Salary Subsidies - Community			
Auburn Council Local Government Salary Subsidy - Auburn Community Worker	8,703	Lake Macquarie City Council Local Government Salary Subsidy - Lake Macquarie City Community Worker	11,597
Blacktown City Council Local Government Salary Subsidy - Blacktown Local Government Salary Subsidy - Blacktown Community Worker 1	14,491 8,700	Lane Cove Council Local Government Salary Subsidy - Lane Cove Community Worker	11,597
Blue Mountains City Council Local Government Salary Subsidy - Blue Mountains Community Worker 1	11,595		
Local Government Salary Subsidy - Blue Mountains Community Worker 2	11,596		
Broken Hill City Council Local Government Salary Subsidy - Broken Hill Community Worker	10,761		
Local Government Salary Subsidy - Broken Hill Youth Worker	10,761		
Burwood Council Local Government Salary Subsidy - Burwood Community Worker	11,597		
Cabonne Shire Council Local Government Salary Subsidy - Cabonne Community Worker	10,761		

Community Services Grants Program

Leichhardt Municipal Council		The Council of the City of Botany Bay	
Local Government Salary Subsidy - Leichhardt		Local Government Salary Subsidy - Botany	
Community Worker 1	11,597	Community Worker	11,597
Local Government Salary Subsidy - Leichhardt		The Council of the Municipality of Hunters Hill	
Community Worker 2	11,597	Local Government Salary Subsidy - Hunters Hill	
Lismore City Council		Community Worker	11,597
Local Government Salary Subsidy - Lismore		The Council of the Municipality of Kiama	
Community Worker	11,597	Local Government Salary Subsidy - Kiama	
Liverpool City Council		Community Worker	11,597
Local Government Salary Subsidy - Liverpool		The Council of the Shire of Baulkham Hills	
Community Worker	11,597	Local Government Salary Subsidy - Baulkham Hills	
Manly Council		Community Worker	23,191
Local Government Salary Subsidy -		Warringah Council	
Manly Community Worker	11,597	Local Government Salary Subsidy - Warringah	
Marrickville Council		Community Worker	11,597
Local Government Salary Subsidy - Marrickville		Waverley Council	
Community Worker	11,597	Local Government Salary Subsidy - Waverley	
Moree Plains Shire Council		Community Worker	11,597
Local Government Salary Subsidy - Moree Plains		Willoughby City Council	
Community Worker	11,597	Local Government Salary Subsidy - Willoughby	
Murray Shire Council		Community Worker	11,597
Local Government Salary Subsidy - Youth Initiatives Officer	11,095	Wingecarribee Shire Council	
Newcastle City Council		Local Government Salary Subsidy - Wingecarribee	
Local Government Salary Subsidy - Newcastle		Community Worker	11,597
Community Worker 1	11,597	Wollondilly Shire Council	
Local Government Salary Subsidy - Newcastle		Local Government Salary Subsidy - Wollondilly	
Community Worker 2	11,597	Community Worker	11,597
North Sydney Council		Wollongong City Council	
Local Government Salary Subsidy - North Sydney		Local Government Salary Subsidy - Wollongong	
Community Worker 1	11,595	Community Worker 1	11,597
Local Government Salary Subsidy - North Sydney		Local Government Salary Subsidy - Wollongong	
Community Worker 2	11,596	Community Worker 2	11,597
Orange City Council		Local Government Salary Subsidy - Wollongong	
Local Government Salary Subsidy - Orange		Community Worker 3	11,597
Community Worker	10,761	Wyong Shire Council	
Parramatta City Council		Local Government Salary Subsidy - Wyong	
Local Government Salary Subsidy - Parramatta		Community Worker	11,597
Community Worker	11,597		
Penrith City Council		Multicultural Project	
Local Government Salary Subsidy - Penrith		Auburn Asian Welfare Centre Inc	
Community Worker	11,597	Asian Welfare Service	92,888
Queanbeyan City Council		Australian Antiochian Orthodox Church Diocese	
Local Government Salary Subsidy - Queanbeyan		Welfare Services	
Community Worker	11,597	Crisis Resolution Program B - Families	16,334
Randwick City Council		Australian Arabic Communities Council Inc	
Local Government Salary Subsidy - Randwick		Arabic Welfare Centre	60,370
Community Worker 1	11,595	Australian Chinese Descendants Mutual Association	
Local Government Salary Subsidy - Randwick		Chinese Community Development Officers	59,520
Community Worker 2	11,596	Australian Lebanese Association of NSW Ltd (Metro Central)	
Rockdale City Council		Information & Welfare Officer Project	55,050
Local Government Salary Subsidy - Rockdale		Australian Lebanese Christian Federation Inc	
Community Worker	11,597	Multicultural Development Project - Punchbowl	115,228
Shellharbour City Council		Australian Red Cross Society - NSW	
Local Government Salary Subsidy - Shellharbour		Migrant Youth Orientation Program	45,872
Community Worker	11,597	Australian Turkish & Kurdish Community Services	
Shoalhaven City Council		Co-operative Ltd	
Local Government Salary Subsidy - Shoalhaven		Centre Co-ordinator - Auburn	44,144
Community Worker	11,758	Australo-Lebanese Christian Council Inc	
Sutherland Shire Council		Community Welfare Worker - Guildford	46,229
Local Government Salary Subsidy - Sutherland		Bankstown Area Multicultural Network Inc	
Community Worker 1	11,597	Migrant Community Development Project	83,258
Local Government Salary Subsidy - Sutherland		Cabramatta Community Centre Inc	
Community Worker 2	11,597	Cabramatta Young Women's Project	69,470
		Fairfield Multicultural Youth Project	71,476

Multicultural Aged Worker	68,021	Neighbourhood Centre	
Multilingual Outreach Employment Service	78,544	Airds Bradbury Community Centre Inc	
CO AS IT Italian Association of Assistance		Airds Bradbury Community Centre	53,433
Youth Project - Ashfield	57,836	Airds Bradbury Neighbourhood Centre - AAS Pick Up	61,701
Fairfield Community Resource Centre		Albion Park Neighbourhood Association Inc	
East Fairfield Multicultural Vacation Activities	37,214	Albion Park Community Worker	51,762
Granville Multicultural Community Centre Inc		Albury Wodonga Community Centre Inc	
Auburn/Granville Community Development	69,996	Darjon Outreach Project	39,909
Holroyd Parramatta Migrant Services Inc		Appin, Wilton & Douglas Park Neighbourhood Centre	
Migrant Services Development Worker Co-ordinator	79,104	Neighbourhood Centre - Appin, Wilton & Douglas Park	3,849
Illawarra Multicultural Services Inc		Armidale Neighbourhood Centre Inc	
Multicultural Project - Wollongong & Shellharbour	58,029	Armidale Neighbourhood Centre	25,567
Serbian Community Worker	36,105	Australian Antiochian Orthodox Church Diocese	
Immigrant Women's Speakout Association of NSW Inc		Welfare Services	
Immigrant Women's Resource Centre	79,412	Crisis Resolution Program A - Families	47,882
Italian Welfare Organisation Inc		Ballina & District Community Services Assoc Inc	
Italian Community Worker	37,684	Ballina Information & Referral Service	50,223
Lebanese Moslem Association		Bathurst Information & Neighbourhood Centre Inc	
Social Worker Project - Lakemba	34,354	Bathurst Information & Neighbourhood Centre	44,721
Welfare Counsellor Project	33,189	Bay & Basin Community Resources Inc	
Macarthur Arabic Australian Welfare Centre Inc		Community Development Worker - Sanctuary Point	75,031
Access & Equity - Campbelltown	38,684	Bellambi Neighbourhood Centre Inc	
Macarthur Diversity Services Inc		Bellambi Neighbourhood Centre	56,773
Bilingual Team	43,273	Bellingen Neighbourhood Centre Inc	
Macedonian Welfare Centre Inc		Bellingen Neighbourhood Centre	51,069
Macedonian Welfare Centre	67,630	Belmont Neighbourhood Centre Inc	
May Murray Neighbourhood Centre Inc		Belmont Neighbourhood Centre	66,625
Multicultural Project - May Murray I	96,890	Berkeley Development Association Inc	
Migrant Resource Centre of Newcastle & Hunter Ltd		Berkeley Community Development Project	80,161
Filipino Welfare Service	60,817	Berkeley Vale Neighbourhood Centre	
Multicultural Neighbourhood Centre Inc		Berkeley Vale Neighbourhood Centre - Neighbourhood	59,366
Multicultural Youth Project - Broadmeadow	17,210	Blackheath Area Neighbourhood Centre Inc	
NSW Spanish & Latin American Association for		Blackheath Area Neighbourhood Centre	103,574
Social Assistance Inc		Bucketts Way Neighbourhood Group Inc	
Family Support Worker/Spanish & Latin American		Bucketts Way Neighbourhood Group	62,363
Assistance Centre	54,208	Burwood Community Welfare Services Inc	
NSW Vietnamese Elderly Friendship Assoc Inc		Skead House - Burwood Neighbourhood Centre	70,079
Aged Care & Community Development Worker	12,566	Byron Bay Community Association	
Outer Liverpool Community Services Inc		Byron Bay Community Centre	12,621
Outer Liverpool Community Services	179,189	Cabramatta Community Centre Inc	
Polish Welfare & Information Group		Cabramatta Community Co-ordinator	129,110
Polish Welfare & Information Group	3,133	Camden Area Community Resource Centre Inc	
Queanbeyan Multilingual Centre Inc		Camden Area Neighbourhood Centre	67,656
Ethnic Welfare Worker Project - Queanbeyan	51,038	Canterbury City Community Centre Inc	
South Coast Portuguese Association Ltd		Neighbourhood Centre Project - Lakemba	47,438
Development Information & Referral Service	29,455	Canterbury City Council	
South East Neighbourhood Centre		Canterbury Mobile Information Service	51,948
Multicultural Liaison Project	53,081	Canterbury Earlwood Caring Association Ltd	
Spanish & Latin American Community Organisation Inc		Earlwood Caring Community Centre	71,997
Spanish Community Development Worker	77,376	Casino Neighbourhood Centre Inc	
Surry Hills Neighbourhood Centre Co-op Ltd		Casino Neighbourhood Centre	51,744
Surry Hills Information & Resource Project for		Centacare Catholic Community Services Archdiocese	
People with NESB	32,906	of Sydney (Metro Central)	
The Association of Bhanin El-Minieh		St Peters Neighbourhood Centre	60,537
Community Development Worker Project - Auburn	51,831	Chester Hill Neighbourhood Centre Inc	
The Fraternal Society of Tripoli & Mena Districts Ltd		Chester Hill Neighbourhood Centre	65,974
Arabic Community Worker - Lakemba	61,290	Clerical Assistant - Chester Hill	9,182
Vietnamese Association of Wollongong		Community Worker - North Bankstown	73,700
Vietnamese Association of Wollongong	54,830	Christian Community Aid Service Inc	
Wyoming Community Centre Inc		Eastwood Neighbourhood Centre	16,708
Central Coast Multicultural Project	53,586	Claymore Neighbourhood & Youth Centres Inc	
Yugoslav-Australian Welfare Association Inc		Claymore Neighbourhood Centre	57,168
Information & Referral Service - Newtown	57,941		

Community Services Grants Program

Coffs Harbour Neighbourhood Centre Inc		Granville Multicultural Community Centre Inc	
Coffs Harbour Neighbourhood Centre	66,756	Community Welfare Worker - Granville	51,532
Coledale Community Group Inc		Co-ordinator Granville Multicultural Community Centre	60,720
Coledale Community Centre	67,446	Green Point Community Centre Inc	
Colo Wilderness Mobile Resource Unit		Green Point Community Centre	50,175
Colo Wilderness Mobile Resource Unit	65,481	Griffith Neighbourhood House Community Centre Inc	
Community Resource Network 'Servicing the Blacktown and Surrounding Local Government Areas'		Griffith Neighbourhood House - Community Centre	52,448
Executive Officer - Policy	63,408	Gundagai Neighbourhood Centre Inc	
Coolaburoo Neighbourhood Centre Inc		Gundagai Neighbourhood Centre	19,365
South Bankstown Community Development Officer Project	97,417	Guyra Neighbourhood Centre Inc	
Coonamble Neighbourhood Centre Inc		Guyra Neighbourhood Centre	21,705
Coonamble Neighbourhood Centre	26,236	Gwydir Shire Council	
Cowra Information & Neighbourhood Centre (Central West)		Bingara Neighbourhood Centre	8,072
Cowra Information & Neighbourhood Centre	115,758	Hastings Council	
Creating Links Co-operative Ltd		Wauchope Information & Neighbourhood Centre	37,099
Neighbourhood Centre - Bankstown	91,676	Hawkesbury Area Women & Kids Services Collective Inc	
Cringila Community Co-operative		The Women's Cottage	100,984
Assistance Co-ordinator/Community Development Worker	35,230	Helensburgh Community Centre Inc	
Crookwell Neighbourhood Centre Inc		Community Centre Project - Helensburgh	46,838
Crookwell Neighbourhood Centre	20,943	Hewitt House Neighbourhood Centre Inc	
Crossroads Community Care Centre Inc		Neighbourhood Centre Project - Guildford	69,085
Community Services Project - Miranda	50,172	Highlands Community Centres Inc	
Crossroads Community Care Centre Inc		Highlands Community Centres	184,675
Family Support	50,133	Holdsworth Street Community Centre	
Denman & District Development Association Inc		Family Support Neighbourhood Centre	24,802
Denman Neighbourhood Development Project	51,393	Hornsby Heights Neighbourhood Centre Inc	
Drummoyne Community Centre Inc		Hornsby Heights Neighbourhood Centre	5,082
Drummoyne Community Centre	56,147	Illawarra Community Services Inc	
Dubbo Community Services & Information Centre Inc		Dapto Neighbourhood Centre	22,528
Dubbo Neighbourhood Centre	26,483	Neighbourhood Centre - Dapto	58,268
Dundas Area Neighbourhood Centre		Jannali Neighbour Aid (Nightingale) Inc	
Neighbourhood Centre - Dundas	52,136	Neighbourhood Centre - Jannali	27,961
Dungog Information & Neighbourhood Service		Jesmond Neighbourhood Centre Inc	
Dungog Information & Neighbourhood Service	63,928	Jesmond Neighbourhood Centre	65,656
ECHO Bondi Junction Neighbourhood Centre Inc		June Community Centre Inc	
ECHO Neighbourhood Centre	58,332	June Community Centre	45,143
Edgeworth Memorial Neighbourhood Centre Inc		Karabi Community & Development Services Inc	
Edgeworth Memorial Neighbourhood Centre	50,709	Community Development Project	134,837
Emu Community Project Inc		Manager/Community Development Worker	65,971
Community Development Worker Project - Emu Plains	60,406	Kariong Neighbourhood Centre Inc	
Engadine District Community Aid & Information Service Inc (Metro Central)		Kariong Neighbourhood Centre	54,874
Engadine District Community Aid & Information Service	36,783	Kempsey Neighbourhood Centre Inc	
Fairfield Community Resource Centre		Kempsey Neighbourhood Centre	54,832
Bonnyrigg Community Centre	63,780	Kids Activity Centre Ltd	
Co-ordinator of Community Projects	93,430	Mt Druitt Community Cottage	43,892
East Fairfield Neighbourhood Centre	68,696	Kings Cross Community & Information Centre Inc	
Fairfield Neighbourhood Centre	80,436	Neighbourhood Centre - Potts Point	31,717
Forster Neighbourhood Centre Inc		Kingsgrove Community Aid Centre Inc	
Forster Neighbourhood Centre	65,483	Neighbourhood Centre - Kingsgrove	25,015
Georges River Community Service Inc		Kogarah Community Services Inc (Metro Central)	
Georges River Community Service Neighbourhood Centre	35,857	Neighbourhood Centre - Kogarah	57,749
Gladesville Community Aid & Information Service Inc		Kooloora & Soldiers Settlement Community Centre Inc	
Neighbourhood Centre - Gladesville	32,223	Kooloora Community Centre	95,157
Glen Innes & District Community Centre Inc		KU Children's Services (Metro West)	
Glen Innes & District Community Centre	39,362	KU Community Development Worker	60,658
Glossodia Community Information Centre		Kurri Kurri Community Centre Inc	
Glossodia Community Information Centre	66,342	Kurri Kurri Neighbourhood Centre	48,684
Gosford City Community & Information Service		Lake Macquarie Neighbourhood Information Centre	
Gosford/Narara Neighbourhood Centre	34,029	Lake Macquarie Neighbourhood Centre	68,730
Graceades Community Cottage		Lavington/Springdale Heights Community Centre Inc	
Graceades Community Cottage	73,020	Lavington Springdale Heights Community Centre	58,484
		Lifeline - Broken Hill Inc	
		Neighbourhood Centre Project - Broken Hill	30,820

Lismore Neighbourhood Centre Inc		North Kiama Neighbourhood Centre	
Lismore Neighbourhood Centre	64,337	North Kiama Neighbourhood Centre	48,732
Lithgow Information & Neighbourhood Centre Inc		North Richmond Community Centre Inc	
Lithgow Information & Neighbourhood Centre	57,580	Neighbourhood Centre Co-ordinator - North Richmond	63,293
Liverpool Districts Neighbourhood Centres Assoc		North Ryde Community Aid & Information Centre Inc	
Heckenberg - Busby Neighbourhood Centre	75,454	(Metro North)	
Liverpool Central/Warwick Farm Development Worker	78,951	North Ryde Community Aid & Information Centre Project	14,245
Liverpool Neighbourhood Centre	76,572	North St Marys Neighbourhood Centre Inc	
Lurnea Neighbourhood Centre	78,606	North St Marys Neighbourhood Centre	88,416
Macarthur Diversity Services Inc		Northern Beaches Neighbourhood Service Inc	
Arabic Community Worker - Minto	59,808	Mobile Information Service	27,214
Maitland Neighbourhood & Information Centre Inc		Neighbourhood Centre and Community	
Maitland & Woodberry Neighbourhood Centres	135,352	Information Service	80,766
Manly Community Centre Inc		Northern Suburbs Community Development Project Inc	
Manly Community Centre	43,349	Bulli Community Centre	49,949
Manning Valley Neighbourhood Services Inc		Orange City Council	
Manning Valley Neighbourhood Centre	69,283	Orange Neighbourhood Centre	63,377
Marayong House Neighbourhood Centre Inc		Parkes & District Neighbourhood & Community	
Marayong House Neighbourhood Centre	60,789	Information Centre Inc	
Maryland Activities Group Inc		Parkes Neighbourhood Centre	51,579
Maryland Neighbourhood Centre	67,404	Peninsula Community Centre Inc	
May Murray Neighbourhood Centre Inc		Peninsula Community Centre	54,955
Community Development - May Murray 2	174,493	Pole Depot Neighbourhood Centre Inc	
Meeting House Inc		Pole Depot Neighbourhood Centre	93,616
Meeting House Neighbourhood Centre	23,416	Port Kembla Community Project Inc	
Menai District Neighbourhood Service Inc		Port Kembla Community Outreach Project	42,881
Menai District Community Resource Centre	74,017	Port Macquarie Neighbourhood Centre Inc	
Mid Richmond Neighbourhood Centre Inc		Port Macquarie Neighbourhood Centre	60,635
Mid Richmond Neighbourhood Centre	45,438	Randwick Information & Community Centre	
Mid-Western Regional Council		Neighbourhood Centre Project	57,967
Mid-Western Regional Council Community Project Officer	42,574	Raymond Terrace Neighbourhood Centre Inc	
Mission Australia (Hunter)		Raymond Terrace Neighbourhood Centre	71,845
Mayfield Community Centre	33,582	Regional Social Development Group Inc	
Mayfield Community Centre - Admin	38,654	Deniliquin Neighbourhood Centre	61,773
Moree Neighbourhood Centre Inc		Riverstone Neighbourhood Centre & Community Aid	
Moree Neighbourhood Centre	48,249	Service Inc	
Mountain Women's Resource Centre		Riverstone Neighbourhood Centre & Community Aid	52,348
Mountain Women's Resource Centre	71,630	Riverwood Community Centre Inc (Inner West)	
Mountains Community Resource Network Inc		Riverwood Neighbourhood Centre	92,364
Community Resource Network	88,728	Rockdale Community Services Inc	
Mountains Outreach Community Service Inc		Neighbourhood Centre - Rockdale	57,335
Mountain Outreach Community Service	127,270	Rozelle Neighbourhood Centre Inc	
Mullumbimby & District Neighbourhood Centre Inc		Rozelle Neighbourhood Centre	58,001
Mullumbimby & District Neighbourhood Centre	45,002	Samaritans Foundation (Hunter/Central Coast)	
Mullumbimby Women's Service	21,602	Samaritans Information & Neighbourhood Centre	101,966
Multicultural Neighbourhood Centre Inc		San Remo Neighbourhood Centre Inc	
Multicultural Neighbourhood Centre - Broadmeadow	68,310	San Remo Neighbourhood Centre	66,532
Murwillumbah Community Centre Inc		Scone Neighbourhood Resource Centre Inc	
Murwillumbah Community Centre	45,000	Scone Neighbourhood Resource Centre	42,634
Nambucca Valley Neighbourhood Centre Inc		Shalvey Community Centre Inc	
Nambucca Valley Neighbourhood Centre	49,655	Shalvey Community Centre	77,142
Narrabri & District Community Aid Service Inc		Shoalhaven Neighbourhood Centre Inc	
Narrabri Neighbourhood Centre	50,477	East Nowra Centre Co-ordinator	50,573
Neighbourhood Development Team - Erskine Park Inc		Nowra Neighbourhood Centre	42,470
Neighbourhood Development Team - Erskine Park	77,188	Singleton Neighbourhood Centre Inc	
New School of Arts Neighbourhood House Inc		Singleton Neighbourhood Centre	62,062
New School of Arts Neighbourhood House -		South East Neighbourhood Centre	
South Grafton	25,467	South East Neighbourhood Centre	76,148
Valley Volunteers	35,230	South Penrith Youth & Neighbourhood Services Inc	
Newtown Neighbourhood Centre Inc		Cranebrook Community Development Project	55,156
Newtown Neighbourhood Centre	92,881	South Sydney Community Aid Co-operative Ltd	
Nimbin Neighbourhood & Information Centre Inc		Multicultural Neighbourhood Centre - Redfern	119,344
Nimbin Neighbourhood & Information Centre	45,164		

Community Services Grants Program

South Wallsend Neighbourhood Development Group Inc		Warragamba-Silverdale Neighbourhood Centre Inc	
Elmore Vale Community Initiatives Program	60,758	Neighbourhood Centre - Warragamba-Silverdale	77,070
South West Multicultural & Community Centre Inc		Warrumbungle Shire Council	
South West Multicultural & Community Centre	57,701	Coonabarabran Community Access Project	63,993
Southern Women's Group Inc		Wellington Information & Neighbourhood Services Inc	
Women's Resource Centre	47,316	Wellington Information & Neighbourhood Services	31,592
Southlake Neighbourhood Centre Inc		Werrington Community Project Inc	
Southlake Neighbourhood Centre	70,154	Werrington Community Project	116,811
Springwood Neighbourhood Centre Co-operative Ltd		West Dapto Community Association Inc	
Springwood Neighbourhood Centre	110,103	Neighbourhood Centre Co-ordinator - West Dapto	40,161
St Clair Youth & Neighbourhood Team Inc		Westside Community Centre Inc	
St Clair Community Project	110,574	Westside Community Centre	24,559
St George Community Services Inc		Winmalee Neighbourhood Centre Inc	
St George Community Services Neighbourhood Centre	38,653	Winmalee Neighbourhood Centre	67,531
Sugar Valley Neighbourhood Advancement Group		Wollondilly Community Development Committee Inc	
Sugar Valley Neighbourhood Centre & Youth Projects	99,866	Picton Community Resource Service	48,657
Surry Hills Neighbourhood Centre Co-op Ltd		Wollongong City Council	
Surry Hills Neighbourhood Centre	54,807	Port Kembla Community Outreach Project	20,968
Sutherland Shire Information & Community Service Inc		Wollongong Women's Information Service Inc	
Sutherland Shire Information & Community Service	42,615	Wollongong Women's Centre	168,080
Swansea Community Cottage Inc		Women's Activities & Self Help House - The WASH House	
Swansea Community Cottage	60,397	Women's Activities & Self Help House - The Wash House	109,606
Sydney University Settlement		Woodbine Neighbourhood Centre Inc	
Settlement Neighbourhood Centre	98,529	Woodbine Neighbourhood Centre	44,040
Temora Community Centre Inc		Woodrising Neighbourhood Centre Inc	
Neighbourhood Centre - Temora	40,784	Woodrising Neighbourhood Centre	68,829
The Entrance Neighbourhood Centre Inc		Woodville Community Service Inc	
The Entrance Neighbourhood Centre	58,076	Woodville Community Services	92,620
The Factory Community Centre Inc		Woolgoolga Neighbourhood Centre Inc	
Community Program - The Factory Community Centre	58,313	Woolgoolga Neighbourhood Centre	42,837
The Junction Works Inc		Wyong Neighbourhood Centre Inc	
Co-ordinator/Community Worker - Ambarvale	47,212	Wyong Neighbourhood Centre	
The Junction Works Inc (Metro South West)		Community Development	126,857
Wattle Grove Neighbourhood Centre	69,134	Yarrahapinni Community House Inc	
The Neighbourhood House - Bayldon Boambee Bonville		Yarrahapinni Community House	23,356
Sawtell Toormina Inc		Yawarra Meamei Women's Group Inc	
The Neighbourhood House	35,224	Lightning Ridge Neighbourhood Centre	19,250
The Rail Neighbourhood Association Inc		Young Neighbourhood Centre Inc (Southern)	
Community Worker/Centre Co-ordinator -		Young Neighbourhood Centre	19,010
Albion Park Rail	53,150	YWCA NSW (Southern)	
The Uniting Church in Aust Property Trust (NSW)		Domestic Violence Support Worker	35,718
(Metro Central)			
Harris Community Centre	79,836	Peak, Coordination & Resource Project	
Tomaree Neighbourhood Centre Inc		Armidale Dumaresq Council	
Tomaree Neighbourhood Centre	77,662	Armidale Regional Volunteer Centre	15,667
Toukley Neighbourhood Centre Inc		Association of Children's Welfare Agencies Inc	
Toukley Neighbourhood Centre	75,157	(Statewide - CSGP)	
Tumut & District Neighbourhood Centre Inc		Core Secretariat - ACWA	200,349
Tumut & District Neighbourhood Centre	36,944	Bathurst Information & Neighbourhood Centre Inc	
Ulladulla & District Community Resources Centre Inc		Volunteering Bathurst	35,230
Milton Ulladulla Community Resources Centre 1 & 2	83,277	Volunteering Bathurst - Fixed Term	5,464
Unanderra/Figtree Area Residents Association Inc		Central Coast Community Council Inc	
Unanderra Community Centre	53,960	Regional Development Officer	60,014
Upper Hunter Community Services Inc		City of Ryde Council	
Muswellbrook Neighbourhood Service	79,182	Ryde/Hunters Hill Volunteer Referral Agency	15,667
Uralla Neighbourhood Centre Inc		Council of Social Services of NSW (Statewide)	
Uralla Neighbourhood Centre	27,585	Core Operations - Council of Social Service	520,914
Walla Mulla Family & Community Support Ltd		Hunter Volunteer Centre Inc	
Aboriginal Community Worker - Woolloomooloo	51,526	Volunteer Education & Participation	5,464
Housing Estates Worker - Woolloomooloo	69,585	Inner Sydney Regional Council for Social Development Ltd	
Outreach Counselling Service	91,060	Inner Sydney Regional Information Service	92,271
Warilla Neighbourhood Centre Inc		Liverpool City Council	
Community Worker Project - Warilla	62,130	Liverpool Volunteer Resource Centre	15,667

Local Community Services Association (Statewide)		Botany Family & Children's Centre Inc	
Core Operations - Local Community Services	248,611	Botany Family Support Project	119,785
Macarthur Community Forum Inc		Broken Hill & District Family Support Service Inc	
Management Committee Development Project	20,000	Broken Hill & Districts Family Support Service	134,485
Mid North Coast Regional Council for Social Development		Burwood Community Welfare Services Inc	
Regional Community Services Information Project	92,387	Inner West Family Support Service	149,455
Nepean Volunteer Services Inc		Cabramatta Community Centre Inc	
Volunteer Referral Service - Penrith	35,230	Domestic Violence Project - Cabramatta	82,426
NSW Family Services Inc (Statewide)		Domestic Violence Project - Supplement	12,632
Data Collection - NSW Family Services	9,485	Campbelltown Family Support Service Inc	
St George Community Services Inc		Arabic Speaking Family Support Worker	40,904
Retired Seniors Volunteers Project	16,394	Campbelltown Family Support Service	159,794
Volunteering NSW (Statewide)		Macarthur Aboriginal Family & Youth Support	145,232
Pathways to Participation	147,709	Vulnerable Families 0-3 Worker - Campbelltown - VF	59,200
Statewide Service	287,253	Canterbury City Community Centre Inc	
Western Information & Neighbourhood Centres		Early Intervention Family Support Service - VF	5,311
Regional Development Project - WINC	5,614	Casino Family Support Service Inc	
Western Sydney Community Forum Inc		Casino Family Support Service	109,746
Regional Resource Project	120,729	Casino Family Support Service Inc	
WSCF Executive Officer	50,960	Domestic Violence Support Program	43,011
Special Community Services		Centacare - Catholic Family Services Diocese of Broken Bay (Metro Central)	
The Entrance Neighbourhood Centre Inc		Centacare Family Support Service-Lower North Shore & Northern Beaches	249,850
The Entrance District Recession Service	41,225	Hornsby Counselling & Family Support Service	268,161
Family & Individual Support		Centacare (Statewide)	
Family Support Project		Parent Line	391,161
Anglicare Western NSW		Centacare Catholic Community Services - Archdiocese of Sydney (Metro South West)	
Mudgee Anglicare Family Support Service	80,159	Mt Pritchard Family Support Program	134,106
Armidale Family Support Service Inc		Safe Start, Safe Future - VF	56,712
Armidale Family Support Service	130,622	Specialist Family Support Service	69,107
Aunties & Uncles Co-operative Family Project Ltd (Metro West)		Centacare Catholic Community Services Archdiocese of Sydney (Metro Central)	
Family Project - Aunties & Uncles	174,048	Arabic Family Support Worker - Glebe - VF	22,679
Australian Arabic Communities Council Inc		Canterbury Family Support Service	231,487
Arabic Family Support	16,790	Family Support, Family Network	69,107
Family Support Project - Bankstown	153,873	Leichhardt Family Support Service	145,780
Australian Birthright Movement - Parramatta (Cumberland)		Central Coast Access Centre Inc	
North West Sydney Lone Parent Family Support Service Rental Cumberland/Prospect	14,601	Central Coast Access Centre	9,568
Australian Birthright Movement (Metro Central)		Central West Family Support Group Inc	
Lone Parent Family Support Service - Sydney	152,685	Central West Family Support Group	97,917
Lone Parents Family Support Northern Beaches	24,883	Murrin Bridge Family Service	68,393
Australian Turkish & Kurdish Community Services Co-operative Ltd		Cessnock Family Support Service Inc	
Family Support Service - Auburn	45,523	Cessnock Family Support Service	169,359
Ballina-Byron Family Centre Inc		Church of England Children's Homes	
Ballina Byron Family Support Service	146,288	Summer Hill Family Support Service	31,411
Family Support Training - Ballina	2,641	City of Albury Council	
Barnardos Australia - Auburn		Albury Family Support Project	91,192
Barnardos Family Support Program - Special Neighbours	201,805	Yellow Bus Child at Risk Service	78,000
Domestic Violence Program - Auburn	68,698	Colo Wilderness Mobile Resource Unit	
Barnardos Australia - Penrith Children's Family Centre		Colo Wilderness Family Support Service	37,772
Penrith Special Neighbours Program	194,271	Community Programs Inc (Far North Coast)	
Bathurst Family Support Service Inc		Family & Youth Support Service	157,178
Bathurst Family Support	155,020	Cootamundra Community Centre Inc	
Blacktown Alcohol & Other Drugs Family Service Inc		Cootamundra Community Workers	74,638
Blacktown Alcohol & Other Drugs Family Service	62,236	Cowra Information & Neighbourhood Centre (Central West)	
Blue Mountains Family Support Service Inc (Metro West)		Family Support Service - Cowra	128,712
Blue Mountains Family Support Service	203,820	Creating Links Co-operative Ltd	
Bondi Beach Cottage Inc		Bankstown Family Support - VF	16,790
Bondi Beach Cottage Family Support Service	159,687	Family Support Service - Bankstown	216,565
		Specialist Family Support Worker - Bankstown	64,915

Community Services Grants Program

Cystic Fibrosis New South Wales (Metro Central)		Karitane	
Family Support Program - North Ryde	171,015	Parent Support Program	105,166
Dandaloo Gayngil Aboriginal Corporation Inc		Kempsey Family Support Service Inc	
Toomelah Family & Youth Support Service	117,707	Kempsey Family Support Service	128,457
Eastlakes Family Support Service Inc		Kyogle Family Support Service Inc	
Eastlakes Family Support Service	300,267	Kyogle Family Support Service	59,252
Emmanuel Care Centre Inc		Learning Links	
Van-Ploy/Emmanuel Care Centre	4,354	Learning Links Family Support & Counselling Service	77,270
Eurobodalla Family Support Service Inc		Lithgow Family Support Service Inc	
Eurobodalla Family Support Service	161,515	Lithgow Family Support Service	87,204
Fairfield Community Resource Centre		Maitland Family Support Scheme Inc	
English Access & Outreach Program	91,984	Maitland Family Support Scheme	213,602
Fairfield Parent Support Centre Inc		Mallee Family Care Inc	
Fairfield Parent Support Centre	235,165	Wentworth Balranald Family Support	78,306
Fairfield Parent Support Centre - Recession Supp	16,550	Wentworth Balranald Vulnerable Families	50,159
Family Support Centre Inc		Manly Warringah Women's Resource Centre Ltd	
Family Resource Project - Community Outreach Worker	34,139	Manly Warringah Family Support Service	155,424
Family Services Activity Van	86,931	Manning Support Services Inc	
Family Services Resource Project	87,486	Family Support Services Manning - Great Lakes - Gloucester	199,763
Family Support Network Inc		Men's Resource Centre Inc	
Creative Early Childhood Project	5,953	The Anti-Violence Project	76,521
Lismore Family Support Service	122,674	Migrant Resource Centre of Newcastle & Hunter Ltd	
Parent Education for Special Learning Needs	13,454	Family Welfare - Hamilton	49,003
Family Worker Training & Development Program		Miimali Aboriginal Community Association Inc	
Family Worker Development Program	78,780	Blacktown Aboriginal Youth and Family Support Service	195,034
Far South Coast Family Support Service		Ministry to Solo Parents & Their Families - Parramatta Diocese	
Far South Coast Family Support Service	144,109	Solo Parents Centre - Agent Number 764	124,522
Financial Counselling Hunter Valley Project Inc		Mission Australia - Wagga Wagga	
Financial Counselling - Hunter Valley Project	65,739	Cootamundra Community Workers	123,511
Glen Innes Family & Youth Support Service Inc		Mission Australia (Metro South West)	
Glen Innes Family & Youth Support Service	92,218	Miller Family Support Service	87,183
Gosford City Family Support Service Inc		Special Needs Worker Campbelltown	28,180
Gosford City Family Support Service	284,002	Monaro Family Support Service Inc	
Goulburn Family Support Service Inc		Monaro Family Support Service	114,669
Goulburn Family Support Service	166,107	Moree Family Support Inc	
Grace Cottage Inc		Moree Family & Adolescent Support Program	150,447
Family Support Service - Dubbo	79,732	Mt Druitt/Blacktown Learning Difficulties Support Group Inc	
Granville Multicultural Community Centre Inc		Co-ordinator Learning Difficulties Support Service	28,503
Granville Family Support Scheme	138,763	Mobile Learning Difficulties Support Service	44,194
Griffith Regional Family Services Inc		Mudgin-Gal Women's Corporation (Metro Central)	
Griffith Aboriginal Adolescent & Family Worker	28,329	Mudgin-Gal Aboriginal Corporation Project	80,475
Griffith Bilingual Family Services	28,414	Muloobinba Aboriginal Corporation	
MIA Family Support Service	84,875	Muloobinba Family Support Services	105,222
Gunnedah Family Support Inc		Murawina Mt Druitt Co-operative Ltd	
Gunnedah Family Support Centre	76,725	Child Protection Worker Murawina	14,245
Hawkesbury Care Inc		Nambucca Valley Children's Group Inc	
Hawkesbury Care Family Unit	54,425	Nambucca Bellingen Family Support Service	136,766
Hawkesbury City Council		Newcastle Family Support Services Inc	
Forgotten Valley Family Support Service	85,391	Family Support Project - Newcastle	395,819
Horizons Central Coast Family Services Inc		Ngadrii Ngalli Way (My Mothers Way) Inc	
Banksia Family Centre	65,394	Ngadrii Ngalli Family Support Project	42,054
Family Support Service - Wyong	362,880	Northern Illawarra Family Support Service	
Hunter Aboriginal Children's Services		Northern Illawarra Family Support Service	159,143
Aboriginal Family Support - Mayfield	65,709	Nowra Family Support Service Inc	
Illawarra Family Support Service Inc		Nowra Family Support Service	268,503
Illawarra Family Support Service	228,007	NSW Family Services Inc (Metro South West)	
Inner West Aboriginal Community Company Ltd		Intellectual Disability Program	40,355
Family Support Worker Marrickville/Glebe VF	59,520	Orange Family Support Service Inc	
Institute for Family Advocacy & Leadership		Orange Family Support Service	122,102
Development Association Inc		Parkes & District Neighbourhood & Community Information Centre Inc	
Institute for Family Advocacy & Leadership Development	205,716	Family Support Service - Parkes	130,631
Inverell Family & Youth Support Service Inc			
Inverell Family & Youth Support Service	129,822		

Parramatta Holroyd Family Support Inc		The Benevolent Society (Metro Central- SES)	
Parramatta Holroyd Family Support Service	212,296	Benevolent Society's Home Start Program	88,553
Support Program for Adolescent Parents	66,651	Post Adoption Resource Centre	372,001
Port Stephens Family Support Service Inc		The Deli Women & Children's Centre Inc	
Port Stephens Family Support Service	168,766	The Deli Family Support Service	211,042
Queanbeyan City Council		The Factory Community Centre Inc	
Family Support Service - Queanbeyan	114,285	The Factory Family Support Service	47,449
Randwick Information & Community Centre		The Family Centre Community Projects Inc	
Family Support Program	118,011	Tweed Valley Family & Youth Support Service	312,026
Regional Social Development Group Inc		The Infants Home Ashfield	
Deniliquin Family Support Service	113,517	Sydney Hope Cottage Family Support Project	89,737
Relationships Australia (NSW) (Metro Central)		The Shop Women & Children's Centre Inc	
Groupwork Training & Supervision Project	154,739	The Shop Women & Children's Centre	218,921
Relationships Australia (NSW) (Metro West)		The Trustees of the Roman Catholic Diocese of	
Growing Together Parents & Kids	60,327	P/Matta as Trustees for Centacare Cath Family Serv	
Richmond Community Services Inc		Centacare Blacktown Family Support Service	116,544
Hawkesbury Family Support Service	35,453	Penrith Family Support Service	145,308
Riverwood Community Centre Inc (Inner West)		The Uniting Church in Aust Property Trust (NSW) - (Unifam)	
Riverwood Family Support Service	120,405	Unifam Adolescent Parent Mediation Service (Options)	198,469
Ryde Family Support Service Inc (Metro Central)		The Uniting Church in Aust Property Trust (NSW) -	
Ku-ring-gai Family Support Program	67,561	UnitingCare Burnside - Campbelltown	
Ryde Family Support Service	303,430	Macarthur Intensive Family Based Service	329,081
Save The Children Australia (NSW Office) (Metro West)		Northern Macarthur Family Support Service	117,268
Play Bus Assistant	14,574	The Uniting Church in Aust Property Trust (NSW) -	
Shine for Kids Co-op Ltd		UnitingCare Burnside (Mid North Coast)	
Support For Children Of Prisoners	86,261	Coffs Harbour Family Support Services	134,476
Singleton Family Support Scheme Inc		Hastings Family Support Service	184,582
Singleton Family Support Service	170,795	The Uniting Church in Aust Property Trust (NSW) -	
South Coast Medical Service Aboriginal		Wesley Dalmar Child & Family Care Family Service	
Corporation (Illawarra)		Group Work Co-ordinator	38,994
Aboriginal Family Support Service - Nowra	60,837	Meriton Village Multi-Purpose Community Project	67,569
South West Child Adolescent & Family Services		NESB Family Support Worker	54,604
Association (CAFS) Inc		Quakers Hill Family Services	22,430
Green Valley Family Support Service	96,964	The Hills Family Centre Family Support	110,697
Specialist Family Support Worker - Liverpool	64,808	The Uniting Church in Aust Property Trust (NSW)	
St George Backstop Family Support Service Inc		(Metro South West)	
Family Support Project - Carlton	250,698	Uniting Care Campbelltown Focus on New Families	88,553
St Vincent de Paul Family & Welfare Centre		The Uniting Church in Aust Property Trust (NSW)	
The Centre Family Support Program	91,050	(Metro West)	
Sutherland Shire Family Support Service Inc		Pathfinder	13,551
Sutherland Shire Family Support Service	258,850	Trustees of Sisters of the Good Samaritan	
Swinson Cottage Family Centre Inc		Dadirri Gwandalan Family Support Service	31,322
Junaya for Families	379,957	Tweed Shire Women's Service Inc	
Sydney Anglican Home Mission Society Council		Tweed Shire Family & Individual Support	68,393
(T/A) Anglicare (Metro Central - Inner West)		University of Newcastle	
Newtown/Marrickville Family Support	239,522	The Family Action Centre Caravan Project	282,108
Sydney Anglican Home Mission Society Council		Homestart	80,290
(T/A) Anglicare (Metro South West)		Upper Hunter Community Services Inc	
Liverpool Family Support Service	65,708	Upper Hunter Family Support Service	132,927
Liverpool Family Support Work	117,191	Wagga Wagga Family Support Service Inc	
Sydney Anglican Home Mission Society Council		Wagga Wagga Family Support Service	157,986
(T/A) Anglicare (Metro West)		Walla Mulla Family & Community Support Ltd	
St Marys Family Support Work Project	143,911	Special Family Support Project	54,155
Tamworth Family Support Service		Warragamba-Silverdale Neighbourhood Centre Inc	
Tamworth Family Support Service	177,786	Family Support Service - Warragamba	56,160
Teloepa Family Resources Inc		Waverley Council	
Teloepa Family Support Program	246,167	Waverley Family Support Project	30,203
Temora Community Centre Inc		Wee Waa & District H.A.C.C. Association Inc	
Temora Family Support	23,769	Namoi Family Support Service	88,541
Tenterfield Social Development Committee		Westlakes Macquarie Family Support Service Inc	
Tenterfield Family & Youth Support Service	121,677	Westlakes Macquarie Family Support Service	268,411
The Association of Bhanin El-Minieh		Wingecarribee Family Support Service	
Arabic Family Support Service	58,201	Wingecarribee Family Support Service	174,860

Community Services Grants Program

Wollondilly/Camden Family Support Service Inc		Granville Multicultural Community Centre Inc	
Wollondilly/Camden Family Support Service	115,866	Adolescent Support Worker - Granville	75,413
Young Neighbourhood Centre Inc (Southern)		Illawarra Youth Housing Ltd	
Young Family Support	31,687	Adolescent & Family Counsellor - Illawarra	83,497
General Counselling Project		Jesmond Neighbourhood Centre Inc	
Canterbury Earlwood Caring Association Ltd		Detached Family Counsellor Project - Jesmond	64,435
Canterbury Community Counselling Service	60,746	Families With Adolescents Support Project	57,480
Christian Community Aid Service Inc		Maitland Youth Crisis Service Inc	
Social Welfare Support Worker - CCAS	40,454	Detached Family Counsellor Project - Maitland / Cessnock	83,498
ERAC Inc		Manly Council	
Lifeline Mountains to Murray	7,922	Adolescent & Family Counsellor Service	138,152
Gay & Lesbian Counselling Service of NSW (Metro Central)		Mission Australia - Wagga Wagga	
Gay & Lesbian Counselling Service	65,614	Adolescent Family Counsellor - Wagga Wagga	83,497
Lifeline - Central West Inc		Narrabri & District Community Aid Service Inc	
Lifeline - Central West	4,831	Narrabri Youth Service	26,190
Redfern Legal Centre		PACS Inc	
Financial Counselling Credit & Debit Service	93,382	Blacktown Adolescent Family Counsellor	67,945
Sydney Anglican Home Mission Society Council (T/A)		Phoenix House Youth Services Inc	
Anglicare (Southern)		Phoenix House Youth Services	140,668
Shoalhaven Outer Areas Counsellor	29,884	Rosemount Youth & Family Services Inc	
The Uniting Church in Aust Property Trust (NSW) -		Day Survival & Detached Family Counsellor Service	422,413
Wesley Mission (South East Sydney)		Samaritans Foundation (Hunter/Central Coast)	
Lifeline/Youthline	37,896	Creative Times Gateshead/Hamilton South	213,108
Welfare Rights Centre Ltd		Shoalhaven Youth Accommodation Co Ltd	
Welfare Rights Service - Surry Hills	330,856	Detached Family Counsellor Project - Shoalhaven	83,497
Women's Activities & Self Help House - The WASH House		South West Child Adolescent & Family Services	
Group Worker/Crisis Counsellor	75,556	Association (CAFS) Inc	
Peak, Coordination & Resource Project		Adolescent & Family Counsellor Project - Bankstown	83,017
NSW Family Services Inc (Statewide)		Detached Family Counsellor Project - Cabramatta	80,184
Core Operations - NSW Family Services	316,829	Detached Family Counsellor Project - Liverpool	83,020
NSW Family Services Capacity Building Project	94,294	Southern Riverina Youth Support Services Inc	
The Salvation Army (NSW) Property Trust (Statewide)		RAD AFC Service	83,497
The Salvation Army Special Search Service	117,163	Southern Youth and Family Services Association Inc	
Youth Services		Family Counselling Project - Wollongong	86,929
Adolescent Support Program		Sydney Anglican Home Mission Society Council	
Albury Wodonga Youth Emergency Services Ltd		(T/A) Anglicare (Metro South West)	
Adolescent Family Counsellor - Albury	124,867	Campbelltown Detached Family Counsellor Project	72,044
Allambi Youth Services Inc		The Bridge Youth Service Inc (Metro Central)	
Lake Macquarie Detached Family Counsellor Project	80,706	Adolescent Family Counsellor Project - Sutherland	75,903
Auburn Youth Centre Inc		The Deaf Society of NSW (Metro West)	
Adolescent & Family Counsellor - Auburn	68,342	Detached Family Counsellor Project - Parramatta	84,671
Barnardos Australia (Canberra Children's Family Centre)		The Fact Tree Youth Service	
Queanbeyan & Region Adolescent & Family		Detached Family Counsellor Project - Waterloo	78,626
Counselling Service	77,370	The Ted Noffs Foundation Inc (Metro West)	
Bridging the Gap Sydney West Inc		Adolescent Family Program	59,104
St Marys Detached Family Counsellor Project	84,456	The Uniting Church in Aust Property Trust (NSW) -	
Campbelltown Family Support Service Inc		UnitingCare Burnside (Hunter/Central Coast)	
Adolescent Family Worker - Campbelltown	42,342	Gosford Adolescent & Family Counsellor	83,497
Central Illawarra Youth Services Inc		The Entrance Youth Project	75,730
Young Adult Resource Information Project	34,348	Wyong Adolescent & Family Counsellor	85,832
Coastal Accomodation Services Supporting Youth (CASSY) Inc		The Uniting Church in Aust Property Trust (NSW) -	
Youth Exit/Outreach Worker Project	58,970	Wesley Dalmar Child & Family Care Family Service	
Coolaburoo Neighbourhood Centre Inc		Detached Family Counsellor Project - Penrith	79,228
Youth Programs Officer - Revesby	69,829	The Uniting Church In Aust Property Trust (NSW)	
Dubbo Community Services & Information Centre Inc		T/A Margaret Jurd Learning Centre (Hunter/CC)	
Detached Family Counsellor Project - Dubbo	83,495	Margaret Jurd Learning Centre	229,066
Glebe Youth Service Inc		Trustees of the Christian Brothers (Metro West)	
Glebe Youth Centre Vacation Care Program	8,655	Young People's Support Program	69,828
		Uniting Care Northmead	
		Adolescent & Family Counsellor - Parramatta	75,672
		Upper Hunter Youth Services Inc	
		Muswellbrook Detached Family Counsellor Project	83,675
		Upper Mountains Youth Services Inc	
		Adolescent & Family Counsellor - Katoomba	74,272

Veritas House Inc		Springwood Youth Support Service	79,444
Adolescent & Family Counselling Service - Veritas	83,497	Youth Recreation Officer Project - Springwood	65,324
Vietnamese Association of Wollongong		Bourke Shire Council	
Indo Chinese Youth Worker	25,027	Bourke Youth Centre	150,327
Waverley Action for Youth Services South East Sydney		Bridging the Gap Sydney West Inc	
Detached Family Counsellor Project - Bondi Beach	74,917	Youth Development Centre - Bridging The Gap	62,043
Wellington Information & Neighbourhood Services Inc		Byron Youth Service Inc	
Wellington Adolescent Support Program	35,229	Byron Youth Service	63,569
Winmalee Youth Service Inc		Youth Activities & Liaison Worker	28,843
Lower Mountains Family & Adolescent Counselling	74,527	Cabramatta Community Centre Inc	
Woodrising Neighbourhood Centre Inc		Generalist Youth Support Project	66,800
Adolescent & Family Counsellor - Woodrising	80,392	Youth Service Co-ordinator - Cabramatta	74,352
Youth for Christ Australia Inc Central Coast Region		Camden Area Youth Services	
Central Coast Detached Family Counsellor Project	79,237	Youth Services Co-ordinator - Camden	61,276
Community Youth Project - General			
Al Zahra Islamic Council		Campbelltown Family Support Service Inc	
Youth Development Officer - Arncliffe	47,408	Youth Support Worker	83,583
Albury Wodonga Youth Project Inc		Campbelltown Youth Services Inc	
Albury Wodonga Youth Project	68,562	Campbelltown Youth Services	316,026
Ambarvale Rosemeadow Youth Services Committee		Canterbury City Council	
Ambarvale Youth Centre	62,418	Canterbury Youth Support Worker	79,520
Auburn Community Development Network		Casino Neighbourhood Centre Inc	
Youth Development Officer - Auburn	55,321	Youth Worker - Casino	57,052
Auburn Youth Centre Inc		Central West Family Support Group Inc	
Co-ordinator & Youth Worker Project - Auburn	135,320	Murrin Bridge Youth Service	40,464
Australian Antiochian Orthodox Church Diocese		Chester Hill Neighbourhood Centre Inc	
Welfare Services		Youth Project Officer - North Bankstown	68,371
Crisis Resolution Program - Youth	57,954	Churches of Christ Community Care	
Awabakal Newcastle Aboriginal Co-operative Ltd		PPYS - Pendo to Parra Youth Support	54,249
Awabakal Youth Worker	50,032	Clarence Valley Council	
Ballina & District Community Services Assoc Inc		Clarence Valley Youth Development Officer	52,184
Ballina Youth Activities Centre Project Worker	48,192	Claymore Neighbourhood & Youth Centres Inc	
Ballina Youth Service	26,790	Claymore Youth Development Project	54,476
Bankstown City Council		Female Youth Worker	54,047
After School Drop-In Centre - Bankstown	218,292	Coffs Harbour Neighbourhood Centre Inc	
Youth Development Officer - Bankstown	65,149	Coffs Harbour Youth Service	66,156
Bankstown Multicultural Youth Service Inc		Coledale Community Group Inc	
Multicultural Youth Service - Bankstown	228,428	Coledale Youth Project	47,253
Baptist Community Services - NSW & ACT (Metro Central)		Colo Wilderness Mobile Resource Unit	
Respite Recreation Network	81,409	Youth Access Worker	66,790
Barnardos Australia - Auburn		Community Activities Lake Macquarie Inc	
Youth Support Worker Project	79,983	Lake Macquarie Youth Development Officer	54,083
Barnardos Australia - South Coast		Community Connections North Coast Inc	
Bundaleer Child & Family Community Development Project	30,546	Lismore & District Youth Services	72,926
Barnardos Australia (Metro Central - Inner West)		Dundas Area Neighbourhood Centre	
Youth Programmes Co-ordinator	53,949	Dundas Area Youth Service	54,884
Bay & Basin Community Resources Inc		Dungog Information & Neighbourhood Service	
Youth Services Co-ordinator - Sanctuary Point	47,186	Dungog Area Youth Service (DAYS)	43,241
Bellambi Neighbourhood Centre Inc		Dungog Youth & Family Counselling Service	36,827
Youth Project - Bellambi	15,789	Durri Aboriginal Corporation Medical Service	
Bellingen Neighbourhood Centre Inc		Kempsey Youth Service	69,221
Bellingen & Seaboard Youth Services	59,259	Eastlake Youth Centre Inc	
Bellingen Shire Council		Eastlake Youth Centre Project	160,004
Dorrigo Youth Service	25,167	Edgeworth Memorial Neighbourhood Centre Inc	
Berkeley Development Association Inc		Northlakes Youth & Family Counsellor	17,736
Berkeley Youth Project	38,675	Emu Community Project Inc	
Blacktown Youth Service Association Inc		Emu Plains Youth Activities Project	48,968
New Estates Youth Worker - Blacktown	67,982	Engadine District Youth Services Inc	
Youth Development Worker - Blacktown	83,511	Engadine District Youth Services	84,037
Bligh Park Community Services Inc		Epping Youth Development Group Inc	
Youth Project - Bligh Park	62,682	The Shack - Epping	25,358
Blue Mountains Developmental Youth Recreation Service Inc		Fairfield Community Resource Centre	
Springwood Youth Project	21,029	Bonnyrigg Youth Service	117,871
		Fairfield Youth Project Officer	58,380

Community Services Grants Program

Outreach Worker Youth East Fairfield	69,410	Lithgow Information & Neighbourhood Centre Inc	
Youth Worker Established Areas - Fairfield	72,957	Lithgow Adolescent & Family Counsellor	28,095
Fusion (Australia) (Metro South West)		Liverpool Districts Neighbourhood Centres Assoc	
Fusion Campsie Youth Cafe	236,594	Youth Centre - Green Valley	69,006
Fusion (Australia) (Metro West)		Liverpool Women's Resource Centre Inc	
Fusion Mt Druitt Youth Service	236,594	Liverpool Women's Resource Centre Project	73,966
Fusion/Cranebrook Youth Development Project	109,219	Liverpool Youth Needs Committee Inc	
The Channel Youth Cafe - Penrith	231,932	LYNC Place Liverpool	128,199
Gilgandra Shire Council		Maari Ma Health Aboriginal Corporation	
Aboriginal Youth Worker Project - Gilgandra	38,218	Wentworth Shire Youth Support Worker	49,613
Glebe Youth Service Inc		Wilcannia Youth & Community Club	49,383
Glebe Youth Project	187,879	Macquarie Legal Centre Inc	
Gloucester Shire Council		Youth Education Project	29,417
Gloucester Youth Service	38,064	Maitland Youth Enterprise Inc	
Granville Multicultural Community Centre Inc		Maitland Youth Counsellor	57,046
Community Youth Worker - Granville	55,413	Maitland Youth Project	69,542
Great Lakes Community Resources Inc		Manly Council	
Aboriginal Youth Worker Project - Tuncurry	33,931	Clearway Youth Club	20,530
Great Lakes Youth Development Worker	65,223	Marayong House Neighbourhood Centre Inc	
Greater Taree City Council		Youth Development Worker - Kings Park	57,126
Aboriginal Adolescent Support Program - Taree	137,455	Maronite Catholic Family & Social Apostolate	
Taree Youth Development Officer	53,399	Our Lady of Lebanon Youth Worker 259955	42,438
Gwydir Shire Council		Marrickville Youth Resource Centre Inc	
Bingara Youth Support Program	13,286	Marrickville Youth Resource Centre	213,485
Hastings Council		Mid-Mountains Youth Futures Group	
Youth Development Worker - Port Macquarie	30,858	Mid-Mountains Youth Project	85,287
Hawkesbury City Council		Mission Australia (Metro South West)	
Forgotten Valley Youth Project (2)	16,720	Miller Youth Centre	31,258
Helensburgh Community Centre Inc		Miyay Birray Youth Service Inc	
Helensburgh Youth Project	14,474	Miyay Birray Youth Service	233,933
Hills District Youth Service Inc		Mountains Youth Resource Organisation Inc	
Part-Time Youth Worker Project - Hills District	28,872	Mountains Youth Resource	96,871
Holroyd City Council		Mt Druitt Ethnic Communities Agency Inc	
Wentworthville Youth Service Outreach Youth Worker	73,167	Ethnic Youth Worker Project - Mt Druitt	49,372
Holroyd Youth Service Inc		Nambucca Shire Council	
Merrylands Youth Centre - Youth Worker	55,065	Nambucca Shire Youth Services	26,424
Holy Family Parish - Mt Druitt		Nambucca Shire Youth Services and Youth	
Mt Druitt Youth Project	56,218	Development Officer	40,516
Illawarra Community Services Inc		Nicholii Cottage Neighbourhood Centre Inc	
West Dapto Outreach Youth Project	41,075	Creative Holidays for Kids - Nicholii Cottage	2,251
Youth Work Project - Dapto	17,330	North Lake Macquarie Youth Association Inc	
Illawarra Ethnic Communities Council Inc		Northlakes Youth & Family Counsellor	53,002
Ethnic Youth Development Officer - AAS I	72,612	North Richmond Community Centre Inc	
Junee Community Centre Inc		North Richmond Youth Project	64,665
Youth Project - Junee	26,049	Nowra Youth Services Inc	
Karabi Community & Development Services Inc		Youth Worker Project - Nowra	48,738
Youth Activities Worker	20,338	NSW Council of YMCAs (Southern)	
Youth Development Worker for Arthur Philip &		Cooma YMCA Youth Project	42,866
Caroline Chisholm Wards	57,696	Nungera Co-operative Society Ltd	
Kempsey Family Support Service Inc		Lower Clarence Aboriginal Youth Service	33,617
Kempsey Youth Support Worker	79,983	Oasis Pre-Employment Network (OPEN) Inc -	
Koonawarra Area Residents Association Inc		T/A Campbell Page	
Koonawarra Youth Work Project	25,564	Eden Youth Service	39,877
Kurri Kurri Community Centre Inc		Eurobodalla Aboriginal Youth Project	34,488
Cessnock Youth Development Officer	59,559	Eurobodalla Youth Project	43,771
Kurri Kurri Youth Centre	55,555	Pam's Place Crisis Accommodation Resource &	
Kyogle Youth Action Inc		Referral Service Inc	
Kyogle Youth Action	57,790	Family Crisis Service	235,601
Lake Macquarie Youth Network Inc		Peninsula Community Centre Inc	
North Lakes Youth Project	55,354	Peninsula Adolescent Support Project The Web	
Lane Cove Council		Youth Service	89,987
Lane Cove Council Youth Centre	11,773		
Lebanese Moslem Association			
Youth Development Officer - Lakemba	47,401		

Pole Depot Neighbourhood Centre Inc		St Joseph's Community Centre	
Youth Zone - Youth Centre for St George	130,104	St Joseph's Youth Housing Service	202,792
Youth Zone After School Service	236,594	St Vincent de Paul Society - Liverpool	
Port Kembla Youth Project Inc		Liverpool Night Patrol	15,568
Port Kembla Youth Project	28,847	Sydney University Settlement	
Queanbeyan City Council		Settlement Youth Project	76,588
Queanbeyan Youth Service	29,201	Temora Community Centre Inc	
Raymond Terrace Neighbourhood Centre Inc		Youth Worker Project - Temora	30,340
Port Stephens Youth Support Project	86,629	The Council of the Municipality of Kiama	
Raymond Terrace Youth Cafe	51,942	Youth Project - North Kiama	28,758
Regional Youth Support Services Inc		The Council of the Shire of Baulkham Hills	
Co-ordinator - Wyoming Youth Centre	69,734	Youth Development Officer - Baulkham Hills Council	23,995
Gosford Youth Services	157,678	The Fact Tree Youth Service	
Kincumber & Kariang Youth Project	54,058	Generalist Youth Worker Project	96,550
Peninsula Youth Support Worker	31,582	The Family Centre Community Projects Inc	
Riverina Medical & Dental Aboriginal Corporation		Youth Space Project	42,038
Aboriginal Youth Worker - Wagga Wagga	43,823	The Junction Works Inc (Metro South West)	
Riverstone Neighbourhood Centre & Community		Liverpool Youth Support Worker	74,758
Aid Service Inc		The Shack Youth Services Inc	
Youth Development Officer Project - Riverstone	53,833	The Shack Youth Services	67,554
Riverwood Community Centre Inc (Inner West)		The Shack Youth Support Worker Project	98,454
Riverwood Youth Service	89,942	The Trustees of the Society of St Vincent de Paul NSW & ACT	
Rosie's Place Inc		Inc - Wollongong Diocese	
Young Women's Outreach Service	64,267	Adolescent Support Worker	671
Samaritans Foundation (Hunter/Central Coast)		The Uniting Church in Aust Property Trust (NSW) -	
Berkeley Vale Youth Centre	89,941	UnitingCare Burnside - Dubbo	
Community Youth Development Project - Samaritans	86,987	Doorways - I	47,080
Developmental Youth Worker	34,237	The Uniting Church in Aust Property Trust (NSW) -	
Hunter Youth Support Service	88,807	UnitingCare Burnside (Metro West)	
Samaritans Youth Services-Newcastle/Lake Macquarie		Children Living Skills Program	46,373
The Hub-Early Intervention & Activities	187,227	The Uniting Church in Aust Property Trust (NSW) -	
The Cottage Youth Service	52,389	Wesley Dalmar Child & Family Care Family Service	
San Remo Neighbourhood Centre Inc		Mt Druitt Integrated Youth Service	192,464
San Remo Youth Services	66,250	Quakers Hill Youth Support Worker	81,425
San Remo Youth Services Co-ordinator	26,029	The Uniting Church in Aust Property Trust (NSW) -	
Youth Worker Assistant - Northern Wyong	26,773	Wesley Mission & Newcastle City Mission (Hunter)	
Youth Worker Assistant - Summerland Point	16,064	Newcastle Youth Service	50,891
Scone Youth Club Inc		The Uniting Church in Aust Property Trust (NSW) -	
Scone Youth Worker	60,279	Wesley Mission (South East Sydney)	
Shellharbour Aboriginal Community Youth Association Inc		Youth Line - Sydney	19,331
Aboriginal Youth Project - Albion Park	50,206	Thirroul Neighbourhood Centre Inc	
Shire Wide Youth Service Inc		Youth Project - Thirroul	52,457
Menai District Youth Services	98,386	Tweed Training & Enterprise Co Ltd	
Shoalcare		Murwillumbah Youth Centre	10,860
Aunties & Uncles - South Coast	29,918	Unanderra/Figtree Area Residents Association Inc	
Shopfront Theatre for Young People Co-op Ltd		Unanderra Figtree Youth Project	26,760
Shopfront Youth Outreach Program	45,764	Upper Hunter Community Services Inc	
Singleton Council		Upper Hunter Youth Development Officer	55,750
Singleton Youth Centre	65,982	Upper Hunter Shire Council	
South Penrith Youth & Neighbourhood Services Inc		Merriwa Youth Worker	24,230
South Penrith Youth Services	118,409	Murrurundi Youth Worker Project	25,446
South Sydney Youth Services		Upper Hunter Youth Services Inc	
South Sydney Youth Service	54,348	Muswellbrook Shire Youth Service	109,980
Southern Shoalhaven Youth Services Inc		Upper Mountains Youth Services Inc	
Youth Worker Southern Shoalhaven	36,073	Upper Mountains Youth Centre	86,590
Southlake Neighbourhood Centre Inc		Veritas House Inc	
Southlake Youth Centre	72,425	Backtracks	50,903
St Clair Youth & Neighbourhood Team Inc		Victoria Street Youth Development Association	
St Clair Youth Development Project	64,055	Werrington Youth Project	52,750
St Francis Welfare Ltd		Vietnamese Australian Welfare Association	
Come In Youth Resource Centre	232,408	The Hearth	78,588
St George Backstop Family Support Service Inc		Walgett Shire Council	
Southern Suburbs Youth and Family Support	83,583	Youth Development Officer - Walgett	41,026

Community Services Grants Program

Warilla Neighbourhood Centre Inc		Ku-ring-gai Council	
Youth Project - Warilla	31,918	Local Government Salary Subsidy - Ku-ring-gai	
Warren Shire Council		Youth Worker	11,597
Warren Youth Zone	16,221	Lane Cove Council	
Waverley Action for Youth Services South East Sydney		Local Government Salary Subsidy - Lane Cove	
Bondi Youth Centre Project	128,250	Youth Worker	11,597
Wellington Information & Neighbourhood Services Inc		Leichhardt Municipal Council	
Wellington Youth Services	27,605	Local Government Salary Subsidy - Leichhardt	
WINS Youth Services	64,907	Youth Worker	11,597
Westlakes Youth Action Committee		Liverpool City Council	
LMHS SPACE/Bolton Point Youth Drop-In	93,110	Local Government Salary Subsidy - Liverpool	
Toronto West Drop In Centre	35,634	Youth Worker	11,597
Westway Youth Support Inc		Manly Council	
Out of Hours Youth Worker	21,235	Local Government Salary Subsidy - Manly Youth Worker	11,597
Westway Youth Support	59,399	Marrickville Council	
Winmalee Youth Service Inc		Local Government Salary Subsidy - Marrickville	
Winmalee Youth Service	64,054	Youth Worker	11,597
Wollondilly Community Development Committee Inc		Parramatta City Council	
Wollondilly Youth Services Network	57,507	Local Government Salary Subsidy - Parramatta	
Youth Outreach Project	33,871	Youth Worker	11,597
Wyong Neighbourhood Centre Inc		Penrith City Council	
Wyong Youth Services	153,927	Local Government Salary Subsidy - Penrith Youth Worker	11,597
Yass Youth Association Inc		Port Stephens Council	
Beat Street Youth Centre	43,897	Local Government Salary Subsidy - Port Stephens	
YMCA - Armidale Inc		Youth Worker	11,597
YMCA Armidale Youth Service	33,402	Randwick City Council	
Youth Action & Policy Association (Metro West)		Local Government Salary Subsidy - Randwick	
Western Sydney Regional Youth Development	92,658	Youth Worker	11,597
Youth for Christ Australia Inc Central Coast Region		Shellharbour City Council	
Central Coast Detached Street Worker Program	48,550	Local Government Salary Subsidy - Shellharbour	
YWCA - Broken Hill		Youth Worker 1	11,597
Broken Hill Youth Service	15,333	Local Government Salary Subsidy - Shellharbour	
YWCA NSW (Metro Central)		Youth Worker 2	11,597
Big Sister/Big Brother Program	30,722	Sutherland Shire Council	
Local Government Salary Subsidies - Youth		Local Government Salary Subsidy - Sutherland	
Blacktown City Council		Youth Worker	11,597
Local Government Salary Subsidy - Blacktown		The Council of the City of Botany Bay	
Youth Worker	11,597	Local Government Salary Subsidy - Botany Youth Worker	11,597
Blue Mountains City Council		The Council of the Shire of Hornsby	
Local Government Salary Subsidy - Blue Mountains		Local Government Salary Subsidy - Hornsby Youth Worker	11,597
Youth Worker	11,597	Warringah Council	
Campbelltown City Council		Local Government Salary Subsidy - Warringah	
Youth Development - Campbelltown	23,195	Youth Worker	11,597
Canterbury City Council		Waverley Council	
Local Government Salary Subsidy - Canterbury		Local Government Salary Subsidy - Waverley	
Youth Worker	11,597	Youth Worker 1	11,597
City of Ryde Council		Willoughby City Council	
Local Government Salary Subsidy - Ryde Youth Worker	11,597	Local Government Salary Subsidy - Willoughby	
City of Sydney Council (South East Sydney)		Youth Worker	11,597
Local Government Salary Subsidy - Sydney Youth Worker	11,597	Wollongong City Council	
Local Government Salary Subsidy - Sydney Youth Worker 1	11,597	Local Government Salary Subsidy - Wollongong	
Fairfield City Council		Youth Worker 1	11,597
Local Government Salary Subsidy - Fairfield Youth Worker	11,597	Local Government Salary Subsidy - Wollongong	
Gosford City Council (Hunter/Central Coast)		Youth Worker 2	11,597
Local Government Salary Subsidy - Team Leader		Wyong Shire Council	
Youth Services	11,597	Local Government Salary Subsidy - Wyong Youth Worker	11,597
Hawkesbury City Council		Peak, Coordination & Resource Project	
Local Government Salary Subsidy - Hawkesbury		NSW Council of YMCAs (Statewide)	
Youth Worker	11,597	State-wide Community Development Officer	50,761
Holroyd City Council		Youth Action & Policy Association (Statewide)	
Local Government Salary Subsidy - Holroyd Youth Worker	11,597	Core Operations - YAPA	353,877
Hurstville City Council			
Local Government Salary Subsidy - Hurstville Youth Worker	11,597		

Children's Services Program

Early Childhood

Peak, Coordination & Resource Project

Community Child Care Co-operative Ltd (Statewide OCC)	
Core Operations	192,916
Early Childhood Australia NSW Inc	
Early Childhood Policy	25,602
NSW Children's Services Qualifications Committee	49,518
Ethnic Childcare Family & Community Services Co-op Limited	
Children's Services Culturally & Linguistically	
Diverse (CALD) Project	75,000
Kidsafe NSW (Metro Central)	
Playground Advisory Unit	30,000
Playground Safety Training	24,765
Kidsafe NSW (Statewide - OCC)	
Playground Advisory Unit	36,797
KU Children's Services (Statewide - OCC)	
Advisers Project - Sydney	140,130
Lady Gowrie Child Centre (Statewide - OCC)	
Gowrie Childcare & Family Information	79,055
Multicultural Resource Unit Project	78,175
Rural Research & Resource Unit	103,756
Mobile Children's Services Association of NSW Inc (Statewide - OCC)	
Mobile Resourcing Project	211,080
Network of Community Activities (Statewide - OCC)	
Core Program - Network of Community Activities	142,909
Occasional Child Care Association of NSW Inc	
Occasional Child Care Association	30,000
Pademelon Press Pty Ltd	
World Forum Networking Fund	2,133

Special Children's Project

ANGLICARE - Canberra & Goulburn Youth & Family Services (Southern)	
Batemans Bay Anglicare Toy Library	8,221
Armidale Neighbourhood Centre Inc	
Gubi Gabun Playgroup	49,774
Armidale Toy Library Inc.	
Armidale Toy Library	20,360
Bankstown Community Resource Group Inc	
Bankstown Mobile Minders	103,494
Children's Services Community Development Officer	70,416
Blacktown Roving Child Care Inc	
Blacktown Roving Child Care	74,963
Camden Area Community Resource Centre Inc	
Camden Area Children's Community Support Worker	28,058
Camden Council	
Children's Services Development Co-ordinator - Camden	51,983
Campbelltown City Council	
Campbelltown Child & Family Centre	134,956
Canterbury City Council	
Children's Services Support & Resource Centre	35,151
Centacare - Catholic Family Services Diocese of Broken Bay (Metro Central)	
Lower North Shore Family Support Mobile	28,126
Centacare Catholic Community Services - Archdiocese of Sydney (Metro South West)	
Centacare Early Intervention Program - Speech	
Pathology Position	50,701
Children of Prisoner's Support Group Co-op Ltd (Central West)	
Winangaay Centre	14,973

Church of England Children's Homes	
Summer Hill Toy Library	9,231
Coastwide Child & Family Services Inc	
Children's Services Supported Playgroup - Gosford	10,000
Cobar Mobile Children's Services Inc	
Cobar Mobile Children's Services	123,350
Colo Wilderness Mobile Resource Unit	
Colo Wilderness Mobile Resource Mobile Minders	23,812
Community Access Care Pair Inc	
Community Access Care Pair	84,935
Country Children's Services Association of NSW Inc (Statewide - OCC)	
Administration Training & Support Project	59,350
Department of Education & Training - Curran Public School	
Curran Family Enrichment Project - Schools As	
Community Centres	26,501
Fairfield City Council	
Families Together	58,496
Fairfield Community Resource Centre	
Children's Project Officer - Fairfield	57,324
Fairfield Occasional Care Co-ordinator	23,815
Fairfield Roving Child Care Service	62,936
Fairfield Roving Child Care Service 98	33,527
Lansdowne Caravan Park Play Centre	14,710
Multicultural Child Care Worker	26,905
Family Child Care Services Central Coast Inc	
Children's Services Supported Playgroup - Wyong	10,000
Gwydir Shire Council	
Bingara Pre-School Toy Library	14,226
Handicapped Children's Centre NSW	
Sylvanvale Early Learning Service	97,703
Hawkesbury Early Childhood Intervention Service Inc	
Hawkesbury Early Childhood Intervention Service	69,462
Hay Mobile Children's Service Inc	
Hay Mobile Resource Unit	92,102
Holroyd City Council	
Holroyd Toy Library	54,706
Holroyd/Parramatta Mobile Minders Inc	
Mobile Minders Child Care	92,246
Illawarra Children's Services Ltd (Southern)	
Children's Services Co-ordinator - Wollongong	49,223
Day Care Program - ICS	70,455
Illawarra Multicultural Services Inc	
Casual Child Minding Scheme	29,516
Illawarra Toy Library Association Inc	
Toy Library - Illawarra	99,007
Inverell District Family Services Inc	
I.D.F.S. Toy Library Mobile	107,455
Jumbunna Children's Centre Ltd	
Aboriginal Child Care Worker Project	39,518
Jumbunna Community Pre-School & Early Intervention Centre Inc	
Jumbunna Community Pre-School & Early Intervention Centre	221,434
Khancoban & District Children's Resource Centre Inc	
Khancoban Toy Library	21,520
Koorana Child & Family Centre Inc	
Early Childhood Project - Koorana	52,352
KU Children's Services (Metro Central)	
Learning & Development Working Group	11,934
KU Children's Services (Metro West)	
KU Glenhaven Mobile Service	57,013

Children's Services Program

Lake Macquarie City Council		The Centre (BHCCA Inc)	
Lake Macquarie Children's Services Worker	50,592	Bankslink	126,594
Lapstone Pre-School Kindergarten Association Inc		The Infants Home Ashfield	
Early Childhood Assessment & Referral Service	44,221	Specialist Intervention Services	135,030
Early Development Program	20,634	The Uniting Church in Aust Property Trust (NSW) -	
Liverpool City Council		UnitingCare Burnside (Metro South West)	
Family and Children's Services Planner	49,039	Hinchinbrook Child and Family Service	121,578
Liverpool Fairfield Disabled Person's Resource Service Inc		The Uniting Church in Aust Property Trust (NSW) -	
Noah's Ark Toy Library	13,813	UnitingCare Burnside (Metro West)	
Macarthur Multicultural Children's Services Association Inc		Bidwill NEWPIN	85,167
Macarthur Multicultural Children's Services Development		The Uniting Church in Aust Property Trust (NSW) -	
Officer	48,524	Wesley Dalmar Child & Family Care Family Service	
Maitland Mobile Children's Resource Unit Inc		The Hills Family Centre Children's Worker	18,946
Children's Outreach Support Worker	41,062	Upper Hunter Children's Mobile Outreach Service Inc	
Marrickville Council		Upper Hunter Children's Mobile Outreach Service	151,865
Magic Yellow Bus Project	106,290	Wee Waa & District H.A.C.C. Association Inc	
May Murray Neighbourhood Centre Inc		Wee Waa & District Toy Library	45,763
Child Minding Grant - Marrickville	6,210	Woodbine Neighbourhood Centre Inc	
Merriwa Pre-School Kindergarten Association Inc		Macarthur Care Pair	78,123
Merriwa Children's Activity Centre	19,277	Yarran Early Intervention Inc	
Mission Australia (Metro South West)		Central Coast Toy Library for Children with Special Needs	23,771
South West Early Childhood Support Service	115,940	Young Pre-School Kindergarten Inc (Southern)	
Monaro Early Intervention Service Inc		Young Mobile Play Activities	36,907
MEIS Toy Library, Resource Centre & Outreach Service	8,305		
Monaro Early Intervention Service	12,126		
Moree Family Support Inc			
Aladdin's Cave Toy Library	14,975		
Mountains Outreach Community Service Inc			
Mountains Mobile Minds	87,560		
Narrabri & District Community Aid Service Inc			
Namoi Toy Library	16,569		
Noah's Ark Centre of Shoalhaven Inc			
Day Care Program - Noah's Ark	46,760		
Noah's Ark Resource Centre Inc			
Noah's Ark Mobile Resource & Toy Library	20,521		
Ooranga Family Mobile Resource Unit Assoc Inc			
Ooranga Family Mobile Resource Unit	141,772		
Pathways Early Childhood Intervention Inc			
Pathways Early Childhood Intervention	84,553		
Penrith City Council			
Mobile Playvan Project	36,215		
Penrith Community Toy Library	76,463		
Special Needs Vacation Care Project - Penrith	3,894		
Vacation Care, 10-12 year olds	2,902		
Possum Children's Support Service Inc			
Possum Children's Support Service	102,766		
Reachout Mobile Resource Unit Inc (Northern)			
Reachout Toy Library	40,297		
Resource & Toy Library Broken Hill & Far Western Region Inc			
Resource & Toy Library - Broken Hill	89,890		
SDN Children's Services (Metro Central)			
SDN Parent Resource Program - Poet's Corner Outreach	76,337		
SDN Children's Services (Metro West)			
FOCUS Support Service Resource Centre	28,648		
Share Care Inc			
Share Care Playgroup	12,512		
Shellharbour City Council			
Children's Services Development Officer Project	48,806		
Sunny Corner Toy Library Inc			
Sunny Corner Toy Library	21,609		
Tamworth Toy Library Inc			
Tamworth Toy Library	9,864		

Pre-Schools & Day Care Centres

95/96 National Child Care Strategy - FASTRACK

The Council of the Shire of Hornsby	
Somerville Park Early Childhood Education Centre	24,406

Commonwealth Grants (Centre Based & Wiley Park)

The Grace Child Care Centre Inc	
The Grace Child Care Centre - Commonwealth Grants	39,906

Long Day Care Subsidies

Abbotsford Long Day Care Centre Inc	
Abbotsford Long Day Care Centre	32,154
Abercrombie Street Child Care Ltd	
Boundary Lane Children's Centre	42,415
Adamstown Child Care Centre	
Adamstown Child Care Centre	32,905
Amigoss Co-operative Ltd	
Amigoss Child Care Centre	20,145
Amy Hurd Child Care Centre Inc	
Amy Hurd Child Care Centre	28,801
ANGLICARE - Canberra & Goulburn Youth & Family Services	
(Southern)	
St Saviour's Long Day Care	13,379
Annette's Place Inc	
Annette's Place Long Day Care - MPC	18,616
Ashmont Pre-School Inc	
Ashmont Pre-School	34,303
Auburn Council	
Auburn Long Day Care Centre	31,903
Australian Turkish & Kurdish Community Services	
Co-operative Ltd	
Ana Kindergarten	26,772
Awabakal Newcastle Aboriginal Co-operative Ltd	
Awabakal Long Day Care Centre	31,577
Bain Park Community Pre-School Inc	
Bain Park Community Pre-School	41,349
Balmain Children's Centre Ltd	
Balmain Children's Centre	38,176

Bangalow Community Children's Centre Inc		Byron Shire Council	
Bangalow Community Pre-School	51,315	Sand Hills Early Childhood Centre	49,693
Bankstown Community Child Care Inc		Campbell Street Children's Centre	
Bankstown Community Child Care Centre	33,259	Campbell Street Childcare & Education Centre	42,028
Baptist Community Services - NSW & ACT (Metro West)		Campbelltown City Council	
Northmead Baptist Child Care Centre - Long Day Care	29,195	Amarina Child Care Centre	34,552
Barnardos Australia - Auburn		Amber Cottage Child Care Centre	34,291
Long Day Care Program	26,017	Eagles Nest Child Care Centre	28,074
Bathurst Regional Council		Kabbarli Early Learning Centre	31,491
Bathurst Long Day Care Centre	40,858	Minto Child Care Centre	29,113
Batlow Apple Tree Learning Centre Co-operative Ltd		Parklands Child Care Centre	33,630
Batlow Pre-School Long Day Care Centre	26,973	Waratah Cottage Child Care Centre	32,116
Bega Valley Shire Council		Wombat Willows Child Care Centre	29,891
Bandara Children's Services - LDC RMPC	16,571	Camperdown Child Care Centre	
Eden Child Care Centre	30,309	Camperdown Child Care Centre	35,477
Beresfield Community Children's Education Centre		Canterbury Children's Cottage	
Beresfield Community Children's Education Centre	40,445	Canterbury Children's Cottage	26,196
Berrigan Children's Centre Association Inc		Canterbury City Council	
Berrigan Children's Centre	24,385	Earlwood Children's Centre	27,376
Betty Spears Child Care Centre Ltd		Hurlstone Park Children's Centre	29,589
Betty Spears Child Care Centre	62,862	Lakemba Children's Centre	25,033
Birrlee Longday Care Centre Inc		Urunga Parade Children's Centre	27,064
Birrlee Longday Care Centre	37,234	Cardiff Early Education & Care Centre Inc	
Birrelee Multi-Functional Aboriginal Children's Service		Cardiff Early Education & Care Centre	39,672
Aboriginal Corporation		Carinya Neighbourhood Children's Centre Inc	
Birrelee MACS Pre-School & Long Day Child Care Service	30,881	Carinya Neighbourhood Children's Centre	40,680
Blacktown Anglican Child Care Centre Inc		Centacare - Catholic Family Services Diocese of Broken Bay	
Blacktown Anglican Child Care Centre	34,030	(Metro Central)	
Blacktown City Council		Centacare Catholic Family Services Long Day Care	29,503
Astral Drive Child Care Centre	30,697	Central Sydney Area Health Service (Metro Central)	
Blackett Child Care Centre	29,477	Lucas Street Child Care Centre	29,677
Bob Sinclair Child Care Centre	28,678	Cessnock Multi Purpose Children's Centre Ltd	
Cannon Street Child Care Centre	29,464	Cessnock Long Day Care Centre	47,252
Dean Park Child Care Centre	31,186	Charlestown Child Care & Early Learning Centre	
Hassall Grove Child Care Centre	33,607	Charlestown Child Care & Early Learning Centre	30,339
Hawke Lane Child Care Centre	34,246	Chinese Australian Services Society Co-op Ltd (CASS)	
Hillend Road Child Care Centre	31,182	Campsie Child Care Centre	36,840
Jim Lynch Child Care Centre	29,030	City of Albury Council	
Joanne Sommarco Child Care Centre	31,158	Banjora Children's Centre	45,501
John Armitage Child Care Centre	34,526	City of Sydney Council (South East Sydney)	
Kerry Jones Child Care Centre	15,294	Alexandria Child Care Centre	33,933
Kings Langley Child Care Centre	30,407	Clovelly Child Care Centre	
Kings Park Child Care Centre	29,311	Clovelly Child Care Centre	36,283
Kurung Child Care Centre	30,407	Communicare Sydney (Metro Central - Inner West)	
Lalor Park Child Care Centre	50,926	Ardill House Children's Centre	31,775
Leabons Lane Child Care Centre	30,758	Kurralee Children's Centre	44,629
Maria Howey Child Care Centre	33,607	Communicare Sydney (Metro West)	
Nan Moran Child Care Centre	30,011	Ardill Family Centre	29,136
Riverstone Child Care Centre	29,725	Communicare Sydney (South East Sydney)	
William Lawson Child Care Centre	29,385	Roslyn Hall Children's Centre	32,747
Blinky Bill Portland Child Care Centre Inc		Turrella Children's Centre	38,838
Blinky Bill Long Day Care - MPC	17,627	Concord Family & Child Care Co-op Ltd	
Bolton Point Child Care Centre Inc		Concord Children's Centre	21,320
Bolton Point Child Care Centre	33,425	Coolamon Cottage Childcare & Pre-School Ltd	
Bourke & District Multi-Purpose Child Care		Coolamon Cottage	32,363
Bourke Child Care Centre	21,490	Cooloon Children's Centre Inc	
Bradfield Park Pre-School & Child Care Centre Inc		Cooloon Children's Centre	31,249
Bradfield Park Pre-School & Child Care Centre	32,109	Coonamble Children's Services Inc	
Brewarrina Child Care Centre Association Inc		Coonamble Multi-Functional Child Care Centre	20,440
Brewarrina Child Care Centre	8,751	Cowra Early Childhood Services Co-operative Ltd	
Bunya Child Care Centre		Cowra Children's Mobile Resource Service - Long Day Care	3,795
Bunya Child Care Centre	31,488	Cowra Long Day Care (Carinya)	41,338
Burwood Neighbourhood Child Care Co-operative Ltd		Cringila Children's House	
Elm St Early Learning Centre	29,392	Cringila Children's House	24,225

Children's Services Program

Cudal Community Pre-School Inc		Grenfell Pre-School & Long Day Care Centre Inc	
Cudal Long Day Care	2,209	Grenfell Long Day Care	36,923
Cuddleppe Early Childhood Learning Centre		Griffith Child Care Centre	
Cuddleppe Early Childhood Learning Centre	33,854	Griffith Long Day Care Centre	59,879
Daisy Day Care Inc		Gumnut Cottage Inc	
Daisy Day Care	24,950	Gumnut Cottage - Coffs Harbour	31,835
Deniliquin Children's Centre Inc		Gunnedah Family & Children's Service Inc	
Deniliquin Mobile - Long Day Care	5,033	Mary Ranken Child Care Centre	28,307
Dubbo City Council		Hamilton Child Care Centre Inc	
Rainbow Cottage Long Day Care	35,496	Hamilton Child Care Centre	24,853
Eastern Zone Gajaga Aboriginal Corporation		Hampden Bridge Child Care Centre Inc	
Gajaga Multifunctional Aboriginal Children's Service	30,371	Hampden Bridge Long Day Care Centre	32,442
Eastlake Macquarie Community Child Care Inc		Hastings Pre-School/Long Day Care Centre Inc	
Belmont Long Day Care Centre	38,284	Hastings Pre-School/Long Day Care Centre	30,039
Edgeworth Child Care Centre Inc		Hay Plains Child Care Centre Inc	
Edgeworth Child Care Centre	32,670	Hay Plains Child Care Centre	22,936
Elmore Vale Early Learning Centre Inc		Hazelwood Child Care Centre Inc	
Elmore Vale Early Learning Centre	33,868	Hazelwood Child Care Centre	27,301
Elizabeth Street Extended Hours Pre-School Inc		Hillston Billylids Inc	
Elizabeth Street Extended Hours Pre-School	16,847	Hillston Billylids	24,820
Euroka Children's Centre Inc		Hobartville Long Day Pre-School Inc	
Euroka Children's Centre	32,979	Hobartville Long Day Pre-School	32,489
Fairfield City Council		Hobbit New England Pre-School & Child Care Centre Inc	
Bonnyrigg Early Learning Centre	31,153	Hobbit New England Pre-School & Child Care Centre	25,687
Bonnyrigg Heights Early Learning Centre	32,145	Holbrook Children's Centre Inc	
Cabramatta Early Learning Centre	35,808	Holbrook Children's Centre	40,803
Canley Vale Early Learning Centre	25,359	Holroyd City Council	
Janice Crosio Early Learning Centre	29,196	Guildford West Children's Centre	29,199
St Johns Park Early Learning Centre	29,196	Holroyd Children's Centre - Banksia Babes	25,551
Tasman Parade Early Learning Centre	11,515	Holroyd Children's Centre - Gumnut Grove	14,236
Wakeley Early Learning Centre	29,824	Wenty Children's Centre	30,146
Wetherill Park Early Learning Centre	29,957	Hornsby/Ku-ring-gai Montessori Society	
Fairfield Nursery School Inc		Hornsby/Ku-ring-gai Montessori Pre-School	18,275
Fairfield Nursery School	30,056	Hunter Region Working Women's Group Ltd	
Filipino Community Co-operative Ltd		Six Hats Early Childhood Service	41,389
Hiyas Ng Bayan Child Care Centre	23,963	Hurstville City Council	
Forbes Child Care Centre Inc		Penshurst Long Day Care	33,016
Forbes Learning Ladder	50,951	Illawarra Aboriginal Corporation	
Galloway Children's Centre Ltd		Noogaleek Children's Centre	30,033
Galloway Children's Centre	35,732	Illawarra Area Child Care Ltd	
Gamumbi Early Childhood Education Centre Inc		Alunga Child Care Centre	26,526
Gamumbi Early Childhood Education Centre	31,389	Clipper Road Child Care Centre	33,144
Glen Innes Severn Council		Keiraview Child Care Centre	30,114
The Gum Tree Glen Children's Centre	32,797	Smith Street Child Care Centre	30,469
Glendale Early Education Centre Inc		Walleroo Child Care Centre	36,242
Glendale Early Education Centre	32,087	Illawarra Children's Services Ltd (Southern)	
Golden Valley Children's Learning Centre Inc		Barrack Heights Children's Centre	31,671
Golden Valley Children's Learning Centre	31,397	Bulli Children's Centre	32,182
Gosford Baptist Community Day Care Limited		Cobbler's Hill Children's Centre	30,799
Gosford Baptist Community Day Care	57,262	Corrimal Children's Centre	31,870
Gosford City Council (Hunter/Central Coast)		Dapto Children's Centre	34,490
James Mitchell Child Care Centre	38,629	Kiama Downs Children's Centre	31,161
Kariong Long Day Care Centre	33,303	Koonawarra Children's Centre	35,834
Michael Burns Children's Centre	32,044	Stewart Street Children's House	30,641
Niagara Park Children's Centre	33,413	Warrawong Children's House	31,770
Papalya Long Day Care Centre	30,449	Western Suburbs Child Care Centre	43,623
Terrigal Children's Centre	33,294	Inner City Care Child Care Centre	
Umina Child Care Centre	42,226	Inner City Care Child Care Centre	36,579
Gosford Community Child Care Association Inc		Inverell District Family Services Inc	
Gosford Community Child Care Centre	37,811	Catherine Campbell Long Day Care	45,508
Greek Orthodox Community of NSW Ltd		Jesmond Early Education Centre Inc	
Greek Community Child Care Centre	43,944	Jesmond Early Education Centre	49,985
Green Hills Child Care Centre Inc		Joey's Pouch Educational Child Care Centre Inc	
Greenhills Child Care Centre	43,295	Joey's Pouch Child Care Centre	29,178

Jumbunna Children's Centre Ltd		Lismore City Council	
Jumbunna Children's Centre	26,214	Koala Long Day Care Centre	32,514
Kanga's House Child Care Centre Inc		Lithgow Rural Multi Purpose Child Care Assoc Inc	
Kanga's House Child Care Centre	60,024	Gumnut House Long Day Care - MPC	31,658
Katoomba Children's Cottage		Little Bear Child Care Cottage Inc	
Katoomba Children's Cottage	40,968	Little Bear Child Care Cottage	23,969
Kellys Place		Liverpool City Council	
Kellys Place	37,152	Cecil Hills Children's Centre	28,896
Kemblawarra Child & Family Support Centre Inc		Hinchinbrook Multi-Purpose Children's Centre - DP	50,412
Kemblawarra Child & Family Centre	17,226	Holsworthy Children's Centre	34,334
Kempsey Children's Services Co-operative Ltd		Prestons Children's Centre	31,157
Kempsey Multi-Purpose Rural Long Day Care	23,274	Warwick Farm Children's Centre	32,437
Kenny Street Long Day Care Centre Inc		Wattle Grove Children's Centre - DP	31,997
Kenny Street Long Day Care Centre	19,989	Macedonian Community Child Care Centre	
Keymer Child Care Centre Inc		Macedonian Child Care Centre "Ilinden"	18,732
Keymer Child Care Centre	45,625	Macksville Pre-School Childcare Centre Ltd	
Kindamindi Co-op Ltd		Macksville Pre-School Child Care Centre	32,831
Kindamindi Neighbourhood Children's Centre	26,275	Macquarie University Union Ltd	
Kindilan Child Care Centre Inc		Macquarie University Union Child Care Centre	
Kindilan Child Care Centre - Forster/Tuncurry	34,347	(Gumnut Cottage)	49,237
Koala Child Care Centre		Maitland Child Care Centre Inc	
Koala Child Care Centre	42,740	Shamrock Hill Early Learning & Long Day Care Centre	35,034
Kogarah Municipal Council		Malabar/Chifley Parents Co-operative Ltd	
Ocean Street Kindergarten	8,465	Blue Gum Cottage Children's Centre	24,765
Kookaburra Korner Early Education Centre Inc		Mamma Lena Child Care Centre Inc	
Kookaburra Korner Early Education Centre	37,268	Mamma Lena Child Care Centre	52,957
KU Children's Services (Hunter/Central Coast)		Manly Council	
KU Kintaiba Community Child Care Centre	44,271	The Roundhouse Child Care Centre	29,682
KU Wonnayba Community Child Care Centre	30,043	Margaret Druitt Day Care Centre	
KU Children's Services (Metro Central - Inner West)		Margaret Druitt Day Care Centre	36,662
KU Laurel Tree House Child Care Centre	24,949	Maronite Sisters of the Holy Family	
KU Prepaid Therapeutic Childcare Places	11,727	Maronite Sisters Pre-School (1)	17,740
KU Children's Services (Metro Central)		Maronite Sisters Pre-School (2)	21,645
KU Centennial Parklands Children's Centre	42,074	Maroubra Neighbourhood Children's Centre	
KU Macquarie Park Children's Centre	33,911	Maroubra Neighbourhood Children's Centre	23,645
KU Phillip Park Children's Centre	32,184	Marrickville Council	
KU Union Child Care Centre	43,978	Addison Road Child Care Centre	32,397
Ultimo Child Care Centre	47,735	Cavendish Street Child Care Centre	21,398
KU Children's Services (Metro South West)		Deborah Little Child Care Centre	47,585
KU Playford Park	28,617	Enmore Child Care Centre	31,987
KU Campbelltown Hospital Children's Centre	32,493	May Murray Child Care Centre	13,855
KU Chester Hill Children's Centre	34,024	Tillman Park Child Care Centre	37,860
KU CT Lewis Child Care Centre	41,218	Maryland Care & Early Education Centre Inc	
KU Greenacre Children's Centre	33,290	Glendore Child Care Centre	22,987
KU Moss Vale Children's Centre	32,255	Maryland Care & Early Education Centre	49,103
KU Children's Services (Metro West)		McGraths Hill Children's Centre Inc	
KU Village Green Children's Centre	36,934	McGraths Hill Children's Centre	31,577
Kubby House Child Care Centre Inc		Merindah Children's Centre Inc	
The Kubby House Child Care Centre	13,109	Merindah Children's Centre	20,387
Kurri Early Childhood Centre Inc		Merrydays Kindergarten Society Inc	
Kurri Early Childhood Centre	39,337	Merrydays Kindergarten	29,313
Lady Gowrie Child Centre (Metro Central)		Metford Child Care Centre Ltd	
Lady Gowrie Child Care Centre - Sydney	66,746	Metford Child Care Centre	35,929
Lane Cove Council		Mid-Western Regional Council	
Kindy Cove Long Day Care Centre	46,105	Mudgee Child Care Centre	33,995
Lao Community Advancement NSW Co-op Ltd		Miller Baptist Church	
Vattana Neighbourhood Children's Centre	23,439	Huz 'N' Buz Child Care	8,888
Leeton Child Care Centre Inc		Milperra Community and Children's Services Ltd	
Leeton Long Day Care Centre	30,767	Milperra Child Care Centre	34,390
Leichhardt Municipal Council		Mitchell Child Care Association Inc	
Annandale Child Care Centre	23,277	Mitchell Child Care Centre	31,501
John McMahon Child Care Centre	11,524	Moree Plains Shire Council	
Leichhardt Children's Centre	32,309	Gwydir Day Care & Pre-School	37,454

Children's Services Program

Morisset & District Children's Co-operative Ltd		Playmates Cottage Child Care Centre Dubbo Inc	
Morisset & District Children's Centre	23,989	Playmates Cottage Child Care Centre	35,496
Mountain Community Children's Centre Inc (Central Coast)		Port Stephens Council	
Mountain Community Children's Centre	63,739	Medowie Children's Centre	61,373
Mt Druitt Church of Christ Child Care Centre Inc		Possum's Corner	
Mt Druitt Church of Christ Child Care Centre	35,203	Possum's Corner	32,079
Mt Hutton Child Care Centre		POW Place Community Child Care Centre	
Mt Hutton Child Care Centre	29,874	POW Place Community Child Care Centre	31,708
Mt Victoria Public School Multi-Purpose Children's Centre Inc		Queanbeyan City Council	
Possum's Patch Child Care Centre	17,949	South Queanbeyan Children's Centre	20,262
Multi Purpose Allira Gathering Association Inc		Rainbow Children's Centre Inc	
Allira Aboriginal Multi-Purpose Pre-School Centre	29,352	Rainbow Children's Centre	29,140
Murawina Ltd		Rainbow Street Child Care Centre Inc	
Murawina	51,398	Rainbow Street Child Care Centre	31,704
Murawina Mt Druitt Co-operative Ltd		Randwick Open Care For Kids Inc	
Murawina Mt Druitt Child Care Centre	9,986	Randwick Open Care For Kids	32,228
Muswellbrook Multi-Care Child Centre		Raymond Terrace Early Education Centre Inc	
Muswellbrook Multi-Care Child Centre	25,429	Raymond Terrace Early Education Centre	33,886
Narrabri Pre-School Association Inc		Richmond Valley Care-Ring Association Inc	
Narrabri Pre-School Long Day Care Centre	23,226	Care-Ring Children's Centre	40,887
Narrandera Pre-School Inc		Rosebery Long Day Care	
Narrandera Pre-School Early Childhood Centre	29,729	Rosebery Long Day Care	30,623
New School of Arts Neighbourhood House Inc		Royal Society for the Welfare of Mothers & Babies	
South Grafton Long Day Care Centre	25,120	Guthrie Child Care Centre	25,057
Nought to Five Early Childhood Centre Inc		Rozelle Child Care Centre Ltd	
Nought to Five Early Childhood Centre	25,738	Rozelle Child Care Centre	62,720
Nurruby Children's Services Inc		Salamander Child Care Centre Inc	
Nurruby Childcare Centre & Pre-School	31,776	Salamander Child Care Centre	47,543
Orange City Council		Sanctuary Point Children's Centre Inc	
Courallie Park Child Care Centre	29,280	Sanctuary Point Children's Centre	26,965
Spring Street Child Care Centre	59,364	SDN Children's Services (Metro Central - Inner West)	
Yarrowong Child Care Centre	28,473	SDN Forest Lodge Child & Family Learning Centre	41,231
Padstow Community Care		SDN Marrickville Early Learning Centre	33,496
Padstow Community Child Care Centre	30,392	SDN Riverwood Child & Family Learning Centre	38,658
Parkes Early Childhood Centre Inc		SDN Children's Services (Metro Central)	
Parkes Long Day Care - MPC	26,137	SDN - Hurstville Early Learning Centre	18,028
Parramatta City Council		SDN Children's Services - Erskineville Early	
Dundas Child Care Centre	29,329	Learning Centre	30,819
Ermington Possum Patch	30,495	SDN Children's Services - Lois Barker Child and	
Frances Fisk Child Care Centre	31,516	Family Learning Centre, Waterloo	35,957
Jubilee Park Child Care Centre	29,734	SDN Children's Services - Mosman Early Learning Centre	30,819
Northmead Redbank Children's Centre - FT	33,774	SDN Children's Services - Northern Suburbs Early	
Penrith City Council		Learning Centre	46,232
Blue Emu Children's Centre	31,531	SDN Children's Services - Redfern Child & Family	
Carita Children's Centre	30,407	Learning Centre	41,090
Cook Parade Children's Centre	31,878	SDN Children's Services - Surry Hills Child and	
Erskine Park Children's Centre	30,801	Family Learning Centre	41,090
Jamisonstown Children's Centre	34,391	SDN Children's Services - Woolloomooloo Early	
Kindana Children's Centre	35,274	Learning Centre	71,908
Koala Corner Children's Centre	35,051	SDN Linthorpe Street Child & Family Learning Centre	30,925
Platypus Playground Children's Centre	31,427	SDN Melanie Alexander Early Learning Centre	30,925
Ridge-ee-Didge Children's Centre	31,186	SDN Paddington Early Learning Centre	56,503
Stepping Stones Children's Learning Centre	30,697	SDN Prymont Early Learning Centre	33,394
Strauss Road Children's Centre	32,061	SDN Children's Services (Metro West)	
Tamara Children's Centre	31,464	Cumberland Focus Resource Project	12,382
The Emu Plains Kids Place	30,837	SDN Children's Services - Ngallia Early Learning Centre -	
Wattle Glenn Children's Centre	34,076	Lidcombe	33,404
Werrianda Children's Centre	31,521	SDN Children's Services North Parramatta Early	
Werrington County Children's Centre	32,843	Learning Centre	32,433
Yoorami Children's Centre	48,085	SDN Children's Services (Southern)	
Pippies Early Childhood Centre Inc		SDN Lady McKell Early Learning Centre	28,656
Pippies Multi Purpose Centre - Long Day Care	18,342	SDN Children's Services (Western)	
Pittwater Council		SDN Children's Services - Hamilton Street	28,561
Warriewood Long Day Care Centre	11,779		

Shellharbour City Council		The Fraternal Society of Tripoli & Mena Districts Ltd	
Warilla Child Care Centre	29,947	Arabic Australian Child Care Centre	28,896
Singleton Council		The Infants Home Ashfield	
Colleen Gale Children's Centre	12,431	Family Centre of Early Intervention Long Day Care	18,427
Smithfield Child Care Centre		Murray House	5,864
Smithfield Child Care Centre	44,019	Nursery Long Day Care Centre	15,607
Snugglepot Day Care Centre Inc		The Infants Home Long Day Care Kindergarten	27,950
Snugglepot Day Care Centre	33,576	Toddlers Long Day Care	15,572
South Coast Workers Child Care Ltd		The Presbyterian Church (New South Wales) Property Trust	
South Coast Workers Child Care Centre	37,234	Campbelltown Presbyterian Community Child Care Centre	31,973
St Andrew's Children's Neighbourhood Centre Inc		Presbyterian Child Care Centre of Wollondilly	31,276
St Andrew's Children's Neighbourhood Centre	18,398	The Salvation Army Australia Eastern Territory Social Work	
St Anthony's Family Care		The Salvation Army Child Care Centre -	
St Anthony's Long Day Care	21,035	Macquarie Fields - 106444	31,131
St Mark's Child Care Centre Oakhurst Inc		The Uniting Church in Aust Property Trust (NSW) -	
St Mark's Child Care Centre - Oakhurst	28,481	Children's Services (Metro Central - Inner West)	
St Mary's Child Care Centre Ltd		Ella Community Child Care Centre	31,613
St Mary's Child Care Centre	29,765	The Uniting Church in Aust Property Trust (NSW) -	
St Michaels Family Centre Ltd		Children's Services (Metro Central - Inner West)	
St Michaels Long Day Care Centre - Baulkham Hills	18,584	Summer Hill Children's Centre	21,167
St Paul's Lutheran Kindergarten Inc		The Uniting Church in Aust Property Trust (NSW) -	
St Paul's Lutheran Kindergarten	18,597	Children's Services (Metro Central)	
St Thomas Rozelle Child Care Centre		Cinderella Kindergarten	21,047
St Thomas Child Care Centre	27,180	Galston Long Day Care Centre	29,473
Strathfield One-Stop Child Care Services Inc		Iluka Childcare Centre	35,801
Strathfield One Stop Child Care Service - Long Day Care	57,021	Kogarah Uniting Church Long Day Care	28,674
Styles Street Children's Community Long Day Care Centre Inc		North Bondi Kindergarten - LDC	12,196
Styles Street Children's Community Long Day Care Centre	42,062	Paddington Children's Centre	43,051
Sutherland Shire Council		Sarah's Place Long Day Care	12,453
Allison Crescent Long Day Care Centre	35,895	The Uniting Church in Aust Property Trust (NSW) - Children's	
Bradman Road Child Care Centre	31,191	Services (Metro South West)	
Caldarra Avenue Child Care Centre	39,110	Dove Cottage Children's Centre - DP	17,740
Canberra Road Child Care Centre	38,703	Dove Nest Children's Centre	25,504
Dianella Street Child Care Centre	41,221	Ingleburn Uniting Care Pre-School & Child Care Centre	19,052
Fauna Place Child Care Centre	30,488	Revesby Uniting Church Child Care Centre	30,317
Franklin Road Child Care Centre	38,904	White Dove Children's Centre	28,178
Hobart Place Child Care Centre	32,234	The Uniting Church in Aust Property Trust (NSW) - Children's	
Moore Street Child Care Centre	47,057	Services (Metro West)	
Soldiers Road Child Care Centre	32,097	Grantham Heights Uniting Church Long Day Care	35,848
Waratah Street Child Care Centre	32,239	Greystanes Uniting Church Child Care Centre	38,294
Tenterfield Child Care Centre Inc		Janis Children's Centre	56,062
Tenterfield Long Day Care Centre	28,997	Noah's Ark Pre-School	32,497
Tharawal Aboriginal Corporation		Springwood Uniting Kids Care	13,739
Tharawal Long Day Care Centre	35,285	Susanna Children's Child Care Centre	16,094
The Benevolent Society (Metro Central- SES)		Thornton Child Care & Pre-School Centre Assoc Inc	
Maurice O'Sullivan Child Care Centre	53,327	Thornton Child Care & Pre-School Centre	31,919
Sir Philip Baxter Child Care Centre	33,788	Tibooburra Multi Purpose Centre Inc	
Sir Philip Baxter Child Care Centre - Extension	15,214	Tibooburra Multi Purpose Centre - Long Day Care	12,754
The Council of the City of Botany Bay		Toronto Community Child Care Centre Inc	
Hillsdale Child Care Centre	41,542	Toronto Community Child Care Centre	34,514
Mascot Child Care Centre	28,561	Tottenham Pre-School Kindergarten Assoc Inc	
The Council of the Shire of Baulkham Hills		Tottenham Early Childhood Centre	3,758
Balcombe Heights Child Care Centre	32,692	Towri Aboriginal Corporation	
Castle Glen Child Care Centre	34,089	Towri Multi-Functional Aboriginal Children's	
Ellerman Child Care Centre	31,022	Services Centre	26,501
Eurambie Park Child Care Centre	34,403	Toxteth Kindergarten Inc	
Excelsior Ave Child Care Centre	33,943	Toxteth Kindergarten	15,527
North Rocks Child Care Centre	32,805	Trundle Children's Centre Inc	
The Council of the Shire of Hornsby		Trundle Children's Service	21,042
Asquith Nursery & Pre-School	30,889	Trustees Roman Catholic Church Diocese of Lismore	
Cherrybrook Nursery & Pre-School	34,281	St Agnes Pre-School & Long Day Care Centre	36,951
Hornsby Nursery & Pre-School	27,945	Tullamore Pre-School & Child Care Centre Inc	
Westleigh Nursery & Pre-School	32,766	Tullamore Child Care Centre	1,758

Children's Services Program

Tumbarumba Pre-School Kindergarten Inc		Ashfield Baptist Childcare Inc	
Carcoola Children's Centre	29,115	Ashfield Baptist Childcare Centre	13,841
Tumbarumba Shire Council		Auburn Council	
Puggles Children's Service Van	26,012	Auburn Occasional Care	14,810
Ulladulla Children's Centre Inc		Australian Red Cross Society - NSW	
Ulladulla Children's Centre	32,331	Glen Mervyn Child Care Centre	14,879
University of NSW Students Guild (House at Pooh Corner)		Ballina River Street Children's Centre Inc	
House at Pooh Corner	50,456	River Street Children's Centre Occasional Care	31,313
UTS Child Care Inc (Metro Central)		Bathurst Regional Council	
Magic Pudding Child Care Centre	43,154	Bathurst Neighbourhood Model Occasional Care - "Scallywags"	11,043
Warners Bay Early Learning and Care Centre Inc		Bega Valley Shire Council	
Warners Bay Early Learning & Care Centre	42,933	Bandara Children's Services - OCC RMPC	13,759
Warringah Council		Blinky Bill Portland Child Care Centre Inc	
Belrose Community & Children's Centre	32,387	Blinky Bill Occasional Child Care - MPC	10,389
Brookvale Child Care Centre	34,531	Bondi Beach Cottage Inc	
Dee Why Child Care Centre	54,696	Bondi Beach - The Cottage Child Care Centre	59,528
Narrabeen Long Day Care	41,575	Botany Family & Children's Centre Inc	
Waverley Council		Botany Family & Children's Neighbourhood Occasional Care	16,585
Bronte Child Care Centre	45,495	Botany Occasional Care Centre	13,302
Gardiner Child Care Centre	21,580	Braidwood Pre-School Association Inc	
Waverley Child Care Centre	35,086	Braidwood Pre-School Occasional Care	5,668
West Ryde Neighbourhood Children's Centre		Cabramatta Community Centre Inc	
West Ryde Neighbourhood Children's Centre	27,659	Cabramatta Community Centre Occasional Child Care	69,884
Westmeadow Child Care Centre		Camden Area Community Resource Centre Inc	
Westmeadow Child Care Centre	35,315	Camden Narellan Neighbourhood Occasional Care	16,245
Wilberforce Early Learning Centre Inc		Narellan Occasional Care	18,306
Wilberforce Early Learning Centre	31,775	Cammeray Occasional Child Care Centre Inc	
Willoughby City Council		Cammeray Occasional Child Care Centre	11,500
Artarmon Child Care Centre	21,806	Campbelltown City Council	
Devonshire Children's Centre	31,516	Namut Occasional Child Care Centre	29,090
Wiradjuri Aboriginal Corporation Community & Child Care Centre		Canowindra Pre-School Kindergarten Inc	
Wiradjuri Child Care Centre	24,223	Canowindra Occasional Care	6,590
Woodrising Community Pre-School & Childcare Centre Inc		Canterbury City Council	
Woodrising Community Pre-School & Child Care Centre	36,195	Carrington Occasional Child Care Centre	73,571
Woodville Community Service Inc		Caterpillar House Occasional Child Care Association Inc	
Carramar Child Care Centre - Long Day Care	30,367	Caterpillar House Occasional Child Care Centre	68,606
Woolgoolga Child Care Centre Inc		Centacare - Catholic Family Services Diocese of Broken Bay (Metro Central)	
Woolgoolga Child Care Centre	18,014	Centacare Catholic Family Services Occasional Care	36,610
Woy Woy Peninsula Child Care Centre Co-operative		Central Albury Occasional Child Care Assoc Inc	
Woy Woy Peninsula Long Day Care Centre	20,409	Central Albury Occasional Child Care Centre	56,855
Wyang Shire Council		Chatswood Occasional Child Care Centre Inc	
Bay Village Pre-School & Children's Centre	31,654	Chatswood Occasional Child Care Centre	50,919
Kanwal Pre-School & Children's Centre	56,972	Children First Inc	
Karinya Pre-School & Children's Centre	31,186	Plumpton Occasional Care Centre - SA	29,090
Lake Haven Pre-School & Children's Centre	32,883	Westpoint Occasional Care	10,984
Northlakes Pre-School & Children's Centre	33,299	Church of England Children's Homes	
Rainbow Cottage Care & Learning Centre	12,656	Weldon Centre Neighbourhood Occasional Care	33,490
Spotted Gum Pre-School & Children's Centre	33,745	City of Sydney Council (South East Sydney)	
Tom Stone Pre-School & Children's Centre	32,883	Redfern Occasional Care Indigenous Support Project	35,862
Treelands Pre-School & Children's Centre	30,157	Redfern Occasional Child Care	75,965
Yalbillinga Boori Day Care Centre Aboriginal Corp		Colo Wilderness Mobile Resource Unit	
Yalbillinga Boori Day Care Centre	30,028	Colo Wilderness Mobile Resource Occasional Child Care Centre	31,090
Yarrunga Early Learning Centre Inc		Communicare Sydney (South East Sydney)	
Yarrunga Children's Centre	39,040	Rockdale Occasional Child Care Centre	27,960
Yawarra Community & Child Care Centre Ltd		Concord Occasional Child Care Inc	
Yawarra Community Child Care Centre	21,994	Concord Cubby House	39,261
Young Child Care Centre		Cowra Early Childhood Services Co-operative Ltd	
Gumnut Grove Child Care Centre	35,421	Cowra Occasional Care	6,818
		Culcairn Early Childhood Centre Inc	
		Culcairn Occasional Care	8,985
Occasional Care Subsidies			
Annette's Place Inc			
Annette's Place Occasional Child Care - MPC	28,233		

Dawn Song Children's Centre Inc		Lane Cove Occasional Child Care Inc	
Dawn Song Occasional Child Care	10,894	Lane Cove Occasional Child Care Centre	42,646
Deniliquin Children's Centre Inc		Leichhardt Municipal Council	
Deniliquin Child Care Centre	21,801	Annandale Occasional Child Care Centre	9,145
Drummoyne Occasional Child Care Inc		Rozelle Occasional Care	15,667
Drummoyne Occasional Child Care Centre	37,503	Lithgow Rural Multi Purpose Child Care Assoc Inc	
Eastwood Occasional Child Care Centre Inc		Gumnut House Occasional Child Care - MPC	12,064
Eastwood Occasional Child Care Centre	34,287	Little Bear Child Care Cottage Inc	
Eden Creek/Fairymount Pre-School Inc		Armidale Occasional Child Care Centre	4,722
Fairymount Occasional Child Care	11,043	Malabar Occasional Child Care Centre Inc	
Fairfield Community Resource Centre		Malabar Occasional Child Care Centre	30,275
Fairfield Occasional Care	32,788	Manly Council	
The Parks Occasional Care	7,511	Harbour View Children's Centre	26,438
Georges River Community Service Inc		Seaforth Neighbourhood Occasional Care	2,712
Georges River Neighbourhood Occasional Care Centre	14,916	Seaforth Occasional Child Care Centre	5,894
Georges River Occasional Child Care Centre	26,883	Miller Baptist Church	
Gladesville Occasional Child Care Centre Inc		Huz 'N' Buz Occasional Care - SA	29,090
Gladesville Occasional Child Care Centre	32,671	Mosman Municipal Council	
Gosford Cubbyhouse Occasional & Long Day Care Centre Inc		Mosman Occasional Child Care Centre	34,287
Gosford Cubbyhouse Occasional & Long Day Care Centre	30,108	Mountains Outreach Community Service Inc	
Griffith Regional Family Services Inc		Blue Mountains Occasional Child Care Service	68,217
The Cubby House Occasional Child Care Centre - Griffith	39,466	Mt Druitt Occasional Child Care Inc	
Hawkesbury City Council		Mt Druitt Occasional Child Care Centre	50,204
Richmond Occasional Child Care Centre	30,488	Narrabri & District Community Aid Service Inc	
Hawkesbury River Child Care Inc		Narrabri Occasional Child Care Centre	41,028
Hawkesbury River Neighbourhood Occasional Care	14,294	Neighbourhood Family Relief Occasional Child Care Shalvey	
Hawkesbury River Occasional Child Care	32,087	Neighbourhood Family Relief Occasional Child Care	35,366
Hay Mobile Children's Service Inc		Neighbourhood Family Relief Occasional Child Care - AAS	13,455
Hay Mobile Farm Based Occasional Care	90,384	New School of Arts Neighbourhood House Inc	
Holroyd City Council		South Grafton Child Care Centre - Occasional	66,970
The Sometime Centre Neighbourhood Occasional Care	29,128	North Rocks/Carlingford Casual Child Care Centre	
Holsworthy Occasional Childcare Centre Inc		North Rocks/Carlingford Casual Child Care Centre	38,711
Holsworthy Occasional Childcare Centre	48,586	North Sydney Occasional Child Care Centre Inc	
Hurstville City Council		North Sydney Occasional Child Care Centre	24,813
Hurstville Pre-school and Occasional Care Centre	36,461	Orange City Council	
Illawarra Area Child Care Ltd		Orange Neighbourhood Model Occasional Care	14,810
Short Street Occasional Care Centre	29,090	Orange Occasional Care Cottage	60,434
Walleroo Neighbourhood Occasional Care	11,106	Parkes Early Childhood Centre Inc	
Illawarra Children's Services Ltd (Southern)		Parkes Occasional Child Care Centre - MPC	22,723
Barrack Heights Neighbourhood Occasional Care	13,221	Parramatta City Council	
Kiama Downs Neighbourhood Occasional Care	14,916	Westfield Occasional Child Care Centre	28,663
Jumbunna Children's Centre Ltd		Peninsula Community Centre Inc	
Jumbunna Neighbourhood Occasional Care	15,279	Peninsula Occasional Child Care Centre	45,450
Kempsey Children's Services Co-operative Ltd		Penrith Community Aid Service Association Inc	
Kempsey Multi-Purpose Occasional Care Centre	28,588	Occasional Child Care Centre	42,861
Kids of the Castle Occasional Care Centre Inc		Pippies Early Childhood Centre Inc	
Castle Hill Casual Care Centre - Occasional Care	42,546	Pippies Multi Purpose Centre - Occasional Care	14,084
Kindilan Child Care Centre Inc		Pittwater Council	
Kindilan Occasional Child Care	11,043	Warriewood Children's Centre Occasional Care	28,879
Koninderie Community Based Pre-School Inc		Possums' Den Coffs Harbour Inc	
Koninderie Neighbourhood Occasional Care	11,106	Possums' Den Occasional Care	12,736
Koorringal Casual Child Care Centre Inc		Raymond Terrace Occasional Care Centre Inc	
Koorringal Occasional Child Care	36,802	Raymond Terrace Occasional Care Centre	67,082
KU Children's Services (Hunter/Central Coast)		Revesby Now 'N' Then Occasional Child Care Centre Inc	
KU Play Station Occasional Care Centre	87,412	Revesby Now 'N' Then Occasional Child Care Centre - SA	29,090
KU Children's Services (Metro South West)		Riverwood Community Centre Inc (Inner West)	
KU Macarthur Square Occasional Child Care	30,490	Riverwood Christmas Occasional Care	8,002
KU Moss Vale Neighbourhood Occasional Care Centre	14,916	Ryde Primary School Parents & Citizens Association (Metro Central)	
KU Children's Services (Metro West)		Ryde Primary School Occasional Child Care Centre	29,128
KU Glenhaven Pre-School & Occasional Care Centre	62,549	Salamander Child Care Centre Inc	
Ku-ring-gai Council		Salamander Occasional Child Care Centre	14,810
Thomas Carlyle Children's Centre	11,043		
Kurri Early Childhood Centre Inc			
Kurri Early Childhood Occasional Care	14,810		

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Samaritans Foundation (Hunter/Central Coast)		Yass Early Childhood Centre Association	
The Samaritans Community Child Care Centre		Yass Occasional Child Care Centre	9,753
Neighbourhood Occasional Care	29,280	Pre-School Brokerages - Special Needs	
Sapphire Community Centre Inc		Children First Inc	
COCO's Occasional Childcare	14,329	SCAN - Western Sydney The Hills Blue Mountains & Hawkesbury	1,714,937
SDN Children's Services (Southern)		Illawarra Children's Services Ltd (Metro South West)	
Crookwell Pre-School Occasional Care	7,485	SCAN - South West Sydney	1,332,765
Shaw Street Children's Centre Inc		Illawarra Children's Services Ltd (Southern)	
Shaw Street Children's Centre	45,820	SCAN - Scheme For Children With Additional Needs	759,969
Singleton Council		Inverell Disability Services Inc	
Colleen Gale Children's Centre - Occasional Care	17,607	SCAN - Supporting Children With Additional Needs	467,136
Snugglepot Day Care Centre Inc		Jumbunna Community Pre-School & Early Intervention Centre Inc	
Snugglepot Occasional Care Centre	16,698	SCAN - Jumbunna	714,588
St Clair Occasional Child Care Centre Inc		KU Children's Services (Metro Central)	
St Clair Occasional Child Care Centre	45,090	Northern Sydney SCAN	964,278
St Ives Occasional Care		Orange Community Resource Organisation Inc	
St Ives Occasional Care	39,466	Early Childhood Access Support Service	449,936
St Michaels Family Centre Ltd		Samaritans Foundation (Hunter/Central Coast)	
St Michael's Family Centre Neighbourhood Occasional Care	35,984	SCAN - Central Coast	289,715
St Michaels Occasional Care	18,749	SCAN - Hunter Children With Additional Needs	881,047
St Philips Occasional Care Centre Inc		SDN Children's Services (Metro Central - Inner West)	
St Philips Occasional Care	3,498	SCAN - Inner West	872,374
Surry Hills Neighbourhood Centre Co-op Ltd		SDN Children's Services (Metro Central)	
Surry Hills Occasional Child Care Centre	35,071	SCAN - Scheme for Children With Additional Needs SDN	1,263,196
Sutherland Shire Family Support Service Inc		Pre-School Subsidies	
Djanaba Neighbourhood Occasional Care Service	35,898	Aberdare Pre-School Inc	
The Bays Occasional Child Care Centre Inc		Aberdare Pre-School	99,414
The Bays Occasional Child Care Centre	43,586	Aberdeen Pre-School	
The Centre (BHCCA Inc)		Aberdeen Pre-School	71,319
Bankstown Occasional Care	31,877	Adelong Pre-School Inc	
The Cubbyhouse Pre-School & Occasional Care Centre Inc		Adelong Pre-School	16,432
The Cubbyhouse Occasional Care Centre	14,645	Albury Pre-School Inc	
The Grace Child Care Centre Inc		Albury Pre-School	114,561
The Grace Child Care Centre - Occasional Care	23,813	Alcheringa Pre-School Association Inc	
The Junction Works Inc		Alcheringa Pre-School	74,780
Tallowood Occasional Care	22,721	All Saints Pre-School Albion Park Inc	
The Trustees of the Society of St Vincent de Paul		All Saints Pre-School	64,679
NSW & ACT Inc - Wollongong Diocese		Alstonville Baptist Church	
Mingaletta Occasional Child Care Centre	42,901	Alstonville Baptist Community Pre-School	72,100
The Uniting Church in Aust Property Trust (NSW) - Children's Services (Metro West)		Anglican Diocese of Canberra & Goulburn	
Noah's Ark Casual Care	22,859	St Lukes Pre-School - Wagga Wagga	69,007
Thredbo Early Childhood Centre Inc		ANGLICARE - Canberra & Goulburn Youth & Family Services (Southern)	
Thredbo Pre-School Occasional Care	14,576	Orana Pre-School Centre	53,010
Trustees Roman Catholic Church Diocese of Lismore		Annette's Place Inc	
St Joseph's Occasional Child Care - Laurieton	14,593	Annette's Place Pre-School - MPC	51,727
Valla Community Pre-School Inc		Anzac Village Pre-School Association Inc	
Valla Community Occasional Care	11,106	Anzac Village Pre-School	87,025
Warragamba-Silverdale Neighbourhood Centre Inc		Arden Anglican Pre-School Kindergarten	
Teddy Bear Cottage Occasional Care Centre	31,035	Arden Anglican Pre-School Kindergarten	49,125
Warringah Council		Ardlethan Pre-School Association Inc	
Warringah Mobile Occasional Care	43,295	Ardlethan Pre-School	29,416
Werrington Occasional Child Care Integrated Centre Inc		Ariah Park Pre-School Association Inc	
Werrington Occasional Child Care Integrated Centre	38,183	Ariah Park Pre-School	29,877
Winston Mall Children's Centre		Armidale Community Pre-School Inc	
Winston Mall Children's Centre	43,373	Armidale Community Pre-School	82,054
Wollondilly Shire Council		Armidale Montessori Pre-School Incorporated	
Wollondilly Neighbourhood Occasional Care Centre	11,106	Armidale Montessori Pre-School	86,437
Wollondilly Neighbourhood Occasional Care Centre - Special	13,754		
Wombat Occasional Care Centre Inc			
Wombat Neighbourhood Occasional Care Centre	13,012		
Wombat Occasional Care Centre	69,052		

Arncliffe Pre-School Inc		Birchgrove Community Association Ltd	
Arncliffe Pre-School	85,405	Emmerick Street Community Pre-School	53,177
Arndu St Paul's Pre-School		Birubi Point Community Pre-School Inc	
Arndu St Paul's Pre-School	95,034	Birubi Point Community Pre-School	37,693
Ashford Pre-School Kindergarten Inc		Blackheath Kookaburra Kindergarten Inc	
Ashford Pre-School Kindergarten	29,933	Blackheath Kookaburra Kindergarten	85,434
Austral Community Pre-School Inc		Blacktown Anglican Child Care Centre Inc	
Austral Community Pre-School	72,427	Blacktown Anglican Child Care Centre Pre-School	26,849
Awabakal Newcastle Aboriginal Co-operative Ltd		Blacktown Bunyip Inc	
Awabakal Pre-School	96,039	Blacktown Bunyip Mobile Pre-School	57,352
Ballina Fox Street Pre-School Inc		Blacktown City Council	
Ballina Fox Street Pre-School	136,919	Glendenning Pre-School	61,565
Ballina River Street Children's Centre Inc		Goddard Crescent Pre-School	115,091
RSCC Pre-School	99,152	Quakers Hill Pre-School Kindergarten	79,587
Balranald Pre-School Centre Inc		Bland Shire Council	
Balranald Pre-School Centre	54,515	Bland Pre-School	71,748
Bambi Kindergarten Association Inc		Blaxland Pre-School Kindergarten	
Bambi Kindergarten	111,665	Blaxland Pre-School Kindergarten	94,753
Bankstown Montessori Association Inc		Blayney Pre-School	
Bankstown Montessori Pre-School	36,490	Blayney Pre-School	56,076
Baptist Community Services - NSW & ACT (Metro West)		Blinky Bill Portland Child Care Centre Inc	
Auburn Baptist Church Pre-School	123,074	Blinky Bill Pre-School - MPC	62,072
Baradine Pre-School Inc		Blue Mountains Montessori Pre-School Inc	
Baradine Pre-School	21,879	Blue Gum Children's House	46,000
Barham Pre-School Association Inc		Bomaderry Pre-School Inc	
Barham Pre-School	71,636	Bomaderry Pre-School Kindergarten	108,036
Barraba Pre-School Inc		Bombala Pre-School Incorporated	
Barraba Pre-School	63,276	Bombala Pre-School Kindergarten	59,255
Baulkham Hills Pre-School		Bonalbo & District Pre-School Inc	
Baulkham Hills Pre-School	93,390	Bonalbo & District Pre-School	76,839
Beacon Hill Community Kindergarten Assoc Ltd		Boolaroo/Speers Point Community Kindergarten Inc	
Beacon Hill Pre-School	94,064	Boolaroo/Speers Point Community Kindergarten	110,091
Bega Pre School Association Inc.		Boori Pre-School Aboriginal Corporation	
Bega Pre-School	83,170	Murrangang Pre-School	102,734
Bega Valley Shire Council		Boorowa Pre-School Centre Inc	
Bandara Children's Services - P/S RMPC	109,668	Boorowa Pre-School Centre	52,985
Bellbird Pre-School Inc		Bowraville Community Pre-School Inc	
Bellbird Community Pre-School	49,298	Bowraville Community Pre-School	100,473
Bellingen Pre-School Inc		Bradbury Pre-School Kindergarten Association Inc	
Bellingen Pre-School	91,909	Bradbury Pre-School	97,012
Belmont North Pre-School Inc		Braidwood Pre-School Association Inc	
Belmont North Pre-School	74,788	Braidwood Pre-School	59,886
Bendemeer Pre-School Inc		Branxton Pre-School Inc	
Bendemeer Pre-School	42,376	Branxton Pre-School	59,410
Bentley Community Pre-School Inc		Brayside Community Pre-School Inc	
Bentley Community Pre-School	27,008	Brayside Community Pre-School	180,434
Berala Jack & Jill Pre-School Kindergarten Inc		Budgewoi/Halekulani Pre-School Kindergarten Inc	
Berala Jack & Jill Pre-School Kindergarten	111,367	Budgewoi/Halekulani Pre-School Kindergarten	130,946
Berkeley Vale Pre-School Kindergarten Inc		Bulahdelah Pre-School Inc	
Berkeley Vale Pre-School	142,547	Bulahdelah Pre-School	56,828
Bermagui Pre-School Co-operative Society Ltd		Bundanoon District Pre-School Kindergarten	
Bermagui Pre-School	56,549	Bundanoon District Pre-School Kindergarten	58,779
Berry Pre-School Kindergarten Inc		Bundarra Pre-School Kindergarten Association Inc	
Berry Pre-School Kindergarten	52,517	Bundarra Pre-School	39,775
Bexley Jack & Jill Pre-School Inc		Bundeena/Maianbar Pre-School & Children's Service Inc	
Bexley Jack & Jill Pre-School	82,062	Bundeena/Maianbar Pre-School	44,811
Bilambil Community Pre-School Inc		Bundgeam Community Pre-School	
Bilambil Community Pre-School	41,531	Bundgeam Community Pre-School	31,464
Binnaway Pre-School		Bungendore Pre-School Association Inc	
Binnaway Pre-School	34,461	Bungendore Pre-School	52,013
Binnowie Kindergarten Co-operative Society Ltd		Bunyip Pre-School Harden Inc	
Binnowie Kindergarten	84,326	Bunyip Pre-School - Harden	98,330
Biralee Pre-School Finley Inc		Burren Junction Pre-School Association Inc	
Biralee Pre-School - Finley	78,949	Burren Junction Pre-School	28,508

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Burrumbuttock Pre-School Centre Inc		Cobar Pre-School Centre Association Inc	
Burrumbuttock Pre-School Centre	30,274	Cobar Pre-School	77,492
Byron Bay Pre-School Inc		Cobargo Pre-School Inc	
Cavanbah Centre	128,764	Cobargo Pre-School	26,429
Jonson Street Centre	62,556	Coffs Harbour Pre-School Association Inc	
Cabarita - Mortlake Pre-School Kindergarten Inc		Coffs Harbour Pre-School	167,385
Cabarita/Mortlake Pre-School	96,374	Coldstream Community Pre-School Inc	
Calrossy School Commission		Coldstream Community Pre-School	73,102
Calrossy Pre-School	49,202	Coleambally Pre-School Kindergarten Inc	
Camden Pre-School Kindergarten Co-operative Ltd		Coleambally Pre-School Kindergarten	61,452
Camden Pre-School Kindergarten	94,908	Collarenebri Pre-School Inc	
Cameragal Montessori School		Collarenebri Pre-School	50,586
Cameragal Montessori School	49,127	Collaroy Plateau Community Kindergarten	
Campbelltown Community Pre-School Inc		Collaroy Plateau Community Kindergarten	84,806
Campbelltown Community Pre-School	103,873	Colo Wilderness Mobile Resource Unit	
Canowindra Pre-School Kindergarten Inc		Colo Wilderness Mobile Resource Unit Subsidy	91,920
Canowindra Pre-School Kindergarten	62,050	Comboyne Community Pre-School Kindergarten Inc	
Canterbury Community Child Care Centre Inc		Comboyne Pre-School	37,256
Canterbury Community Child Care Centre	85,665	Communicare Sydney (Metro Central - Inner West)	
Cardiff Community Pre-School Inc		Strathfield Sessional Pre-School	108,128
Cardiff Community Pre-School	91,455	Communicare Sydney (Metro West)	
Carinya Neighbourhood Children's Centre Inc		Kinder Kapers Pre-School	91,528
Carinya Neighbourhood Children's Centre - Pre-School	15,591	Como Pre-School Kindergarten Assoc Inc	
Carlingford West Kindergarten Inc		Como Pre-School	93,057
Carlingford West Kindergarten	47,160	Concord Kindergarten Association Inc	
Casino Baptist Church Christian Community Pre-School		Concord Kindergarten	90,815
Casino Christian Community Pre-School	55,178	Concord West-Rhodes Pre-School Inc	
Castle Hill Pre-School Kindergarten Inc		Concord West-Rhodes Pre-School	97,029
Castle Hill Pre-School Kindergarten	90,002	Condobolin Pre-School Kindergarten Inc	
Catherine Field Pre-School Kindergarten Inc		Condobolin Pre-School Kindergarten	79,112
Catherine Field Pre-School	60,553	Coogee Synagogue Batory Kindergarten Inc	
Catherine Pre-School East Maitland Inc		Coogee Synagogue Batory Kindergarten	54,512
Catherine Pre-School	72,994	Cooks Hill Community Pre-School Inc	
Cawongla Playhouse Inc		Cooks Hill Community Pre-School	54,390
Cawongla Playhouse	90,721	Coolah Pre-School Kindergarten Inc	
Central Shoalhaven Mobile Pre-School		Coolah Pre-School Kindergarten	71,198
Central Shoalhaven Mobile Pre-School	157,400	Coolamon Pre-School Association Inc	
Cessnock Multi Purpose Children's Centre Ltd		Coolamon Pre-School	67,964
Cessnock Pre-School Centre	65,991	Cooma Lambie Street Pre-School Association Inc	
Charles Sturt University - Riverina		Cooma Lambie Street Pre-School	54,651
Campus Pre-School Unit 1	67,051	Cooma North Pre-School Association Inc	
Campus Pre-School Unit 2	64,849	Cooma North Pre-School	70,245
Cherrybrook Community Pre-School Inc		Coonabarabran Pre-School Centre Inc	
Cherrybrook Community Pre School	49,498	Coonabarabran Pre-School Centre	77,876
Children First Inc		Coonamble Pre-School Association Inc	
Alpha Street Pre-School	57,180	Coonamble Pre-School	70,705
Balmoral Street Pre-School	182,282	Cooranbong Valley Community Pre-School Inc	
Plumpton Long Day Care Centre - Pre-School	10,006	Cooranbong Valley Community Pre-School	59,811
Chillingham and Tyalgum Community Pre-School Inc		Cootamundra Centenary Pre-School Association Inc	
Chillingham & Tyalgum Community Pre-School	66,817	Cootamundra Centenary Pre-School	105,838
Christ Church Gladesville Pre-School Kindergarten Inc		Copmanhurst Pre-School	
Christ Church Gladesville Pre-School Kindergarten	148,912	Copmanhurst Pre-School	31,027
Christ Church St Ives Pre-School Inc		Corowa Pre-School Association Inc	
Christ Church St Ives Pre-School	63,547	Corowa Pre-School Centre	72,366
Church of the Foursquare Gospel (Aust) Ltd		Country Women's Association Coraki Branch	
Calvary Chapel Pre-School Centre	126,151	Coraki CWA Pre-School	73,314
City of Sydney Council (Metro Central - Inner West)		Country Women's Association of NSW - Nundle	
Broughton Street Kindergarten	58,268	Nundle CWA Pre-School	31,761
Hilder Booter Extended Hours Kindergarten	105,494	Coutts Crossing Pre-School Inc	
Club Marconi of Bossley Park Social, Recreation & Sporting Centre Ltd		Coutts Crossing Pre-School	41,821
Marconi Pre-School	69,584	Cowra Early Childhood Services Co-operative Ltd	
Clunes Community Pre-School Association Inc		Cowra Children's Mobile Resource	79,371
Clunes Community Pre-School	57,412	Cranbrook School	
		St Mark's Pre-School	84,055

St Michael's Pre-School - Vaucluse	73,606	East Lismore Community Pre-School Inc	
Crescent Head Community Pre-School	67,699	East Lismore Community Pre-School	118,427
Cringila Community Co-operative		East Maitland Pre-School Kindergarten Assoc Inc	
Southern Suburbs Mobile Pre-School	80,230	East Maitland Pre-School - Brunswick Street	94,196
Cronulla Pre-School Kindergarten Association Inc		East Maitland Pre-School - George Street	70,307
Cronulla Pre-School Kindergarten	129,628	East Willoughby Pre-School Inc	
Crookwell Neighbourhood Centre Inc		East Willoughby Pre-School	51,167
Crookwell Mobile Children's Services	28,542	Eastern Suburbs Montessori Association Ltd	
Cudal Community Pre-School Inc		Montessori East - Bondi	17,533
Cudal Community Pre-School	38,510	Montessori East Vaucluse	36,531
Culcairn Early Childhood Centre Inc		Eden Creek/Fairymount Pre-School Inc	
Culcairn Pre-School	47,404	Eden Creek/Fairymount Pre-School	81,937
Cumnock Village Pre-School Inc		Eden Pre-School Kindergarten Association Inc	
Cumnock Village Pre-School	38,510	Eden Pre-School Kindergarten	95,267
Currambena Pre-School		Sapphire Mobile Children's Services	40,708
Currambena Pre-School	49,593	Edgeworth Community Pre-School	
Dalaigur Pre-School Association Inc		Edgeworth Community Pre-School	46,756
Dalaigur Pre-School	174,660	Elanora Heights Community Centre Pre-School	
Dandaloo Gayngil Aboriginal Corporation Inc		Elanora Heights Community Centre Pre-School	86,470
Dandaloo Gayngil Pre-School & Occasional Care Centre - Toomelah	104,264	Elizabeth Macarthur Montessori Pre-School Association Inc	
Dareton Pre-School Inc		Elizabeth Macarthur Montessori Pre-School	21,275
Dareton Pre-School	52,066	Elonera Ltd	
Delegate & District Pre-School		Elonera Montessori Pre-School	31,772
Delegate & District Pre-School	30,120	Emanuel School	
Deniliquin Children's Centre Inc		The Kornmehl Centre	68,577
Deniliquin Mobile	55,516	Engadine Church of Christ Pre-School	
Deniliquin Pre-School Kindergarten	156,552	Engadine Church of Christ Pre-School	59,207
Denman Children's Centre Association Inc		Engadine Pre-School Kindergarten Inc	
Denman Children's Centre	109,454	Engadine Pre-School Kindergarten	112,420
Department of Education & Training - Lismore		Eugowra Pre-School Inc	
Box Ridge Early Childhood Transition Program	40,318	Eugowra Pre-School	38,510
Department of Education & Training - Murwillumbah		Eungai Pre-School Inc	
Cabbage Tree Island Early Childhood Transition Program	37,485	Eungai Pre-School	44,813
Department of Education & Training - Queanbeyan		Euston Pre-School Association Inc	
Queanbeyan South Public School Transition Program	26,976	Euston Pre-School	39,854
Department of Education & Training - Western (Orana Far West)		Evans Head Pre-School Inc	
Wilcannia Early Childhood Centre	82,146	Evans Head Pre-School	65,733
Doonside Kindergarten Inc		Fairfield City Council	
Doonside Kindergarten	137,479	Bonnyrigg Heights Early Learning Centre Pre-School	26,936
Dorrigo Pre-School Association Inc		Fairfield Early Learning Centre Pre-School	74,649
Dorrigo Pre-School	82,186	Marlborough Street Early Learning Centre Pre-School	122,510
Drummond Park Pre-School Association Inc		Mobile 1 Early Learning Centre Pre-School	73,618
Drummond Park Pre-School	40,190	Mobile 2 Early Learning Centre Pre-School	75,830
Drummoine Baptist Pre-School Centre		Tarlington Parade Early Learning Centre Pre-School	159,361
Drummoine Baptist Pre-School Centre	56,535	Tasman Parade Early Learning Centre Pre-School	63,292
Drummoine Pre-School Kindergarten Inc		Villawood Early Learning Centre Pre-School	140,021
Drummoine Pre-School Kindergarten	95,067	Federal Community Childrens Centre Inc	
Dubbo & District Pre-School Kindergarten Inc		Federal Pre-School	70,566
Dubbo & District Pre-School Kindergarten	179,590	Felton Street Early Learning Pre-School Inc	
Dubbo West Pre-School Inc		Felton Street Early Learning Pre-School	116,173
Dubbo West Pre-School	106,692	Forbes Pre-School Kindergarten Co-op Ltd	
Dunedoo Pre-School Kindergarten		Forbes Pre-School Kindergarten	78,698
Dunedoo Pre-School Kindergarten	69,579	Forest Hill Community Pre-School Inc	
Dungog Pre-School Kindergarten Inc		Forest Hill Pre-School	70,218
Dungog Pre-School Kindergarten	66,690	Frederick Street Kindergarten Co-op Ltd	
Dunoon Pre-School Inc		Frederick Street Kindergarten	130,692
Dunoon Community Pre-School	69,855	Gainmara Birrilee Pre-School Association Inc	
Durrumbul Community Pre-School Association Inc		Gainmara Birrilee Pre-School	51,781
Durrumbul Community Pre-School	93,672	Galston District Pre-School (Metro Central)	
East Lindfield Community Pre-School		Galston District Pre-School	64,510
East Lindfield Community Pre-School	84,056	Ganmain Pied Piper Pre-School Inc	
		Pied Piper Pre-School	26,957
		Gilgandra Pre-School Inc	
		Gilgandra Pre-School	84,661

Children's Services Program

Girrawong Pre-School Inc		Gummyaney Aboriginal Corporation	
Girrawong Pre-School	152,777	Gummyaney Aboriginal Pre-School	70,252
Girrinbai Community Pre-School Inc		Gumnut Bowral Memorial Kindergarten Inc	
Girrinbai Community Pre-School	113,336	Gumnut Bowral Memorial Kindergarten	98,978
Glen Innes Pre-School Association Inc		Gumnut Community Pre-School	
Glen Innes Pre-School	106,443	Gumnut Community Pre-School	67,193
Glen Innes Pre-School - Outreach Program	33,398	Gundagai Pre-School Kindergarten Inc	
Glenbrook Pre-School Kindergarten Inc		Gundagai Pre-School Kindergarten	72,476
Glenbrook Pre-School Kindergarten	86,018	Gunnedah Baptist Child Care Association Ltd	
Glenmark Pre-School Kindergarten Inc		Gunnedah Baptist Community Pre-School	122,430
Glenmark Pre-School Kindergarten	105,782	Gunnedah Pre-School Kindergarten Association Inc	
Glenorie Pre-School Kindergarten		Gunnedah Pre-School	97,350
Glenorie Pre-School	50,641	Gunning & District Pre-School	
Glenreagh Pre-School Inc		Gunning & District Pre-School	38,569
Glenreagh Pre-School	65,782	Guyra Pre-School Inc	
Gloucester Pre-School		Guyra Pre-School & Long Day Care Centre	53,461
Gloucester Pre-School	114,460	Gwydir Mobile Children's Services Inc	
Goodooga Pre-School		Gwydir Mobile Children's Services	95,297
Goodooga Pre-School	41,782	Gwydir Shire Council	
Goonellabah Pre-School Inc		Bingara Pre-School	56,254
Goonellabah Pre-School	129,106	Gymea Nursery School & Kindergarten Co-operative Society Ltd	
Gordon Pre-School Centre		Gymea Nursery School	99,862
Gordon Pre-School Centre	137,739	Gyndarna Pre-School	
Gorokan Pre-School Inc		Gyndarna Pre-School	45,777
Gorokan Pre-School	187,380	Hamilton Baptist Community Pre-School	
Gosford Pre-School		Hamilton Baptist Community Pre-School	70,555
Gosford Pre-School	113,200	Happy Day Pre-School Kindergarten Inc	
Goulburn Pre-School Association Inc		Happy Day Kindergarten - Broken Hill	169,630
Goulburn Pre-School	108,413	Happy Days Kindergarten	
Goulding Hill Pre-School Inc		Happy Days Kindergarten - Wentworthville	69,972
Goulding Hill Pre-School	96,641	Harbord Kindergarten Inc	
Grafton Baptist Church Kindergarten Management Committee		Harbord Kindergarten 1	92,465
Jacaranda Pre-School - South Grafton	94,498	Harbord Kindergarten 2	54,716
Granville Multicultural Community Centre Inc		Hawkesbury City Council	
Preparation Program for Children from CALD	81,291	Forgotten Valley Mobile Resource Unit	70,172
Grays Point Pre-School Kindergarten Association		Hay Pre-School Kindergarten Inc	
Grays Point Pre-School	49,124	Hay Pre-School Kindergarten	87,987
Great Lakes Children's Centre Inc		Heathdene Community Services Inc	
Great Lakes Children's Centre	198,804	Heathdene Pre-School Kindergarten	114,825
Greater Hume Shire Council		Henry Street Community Pre-School Association Inc	
Walla Walla Children's Services	11,486	Henry Street Community Pre-School	65,373
Greenacre Church of Christ		Henty Early Childhood Association Inc	
Greenacre Church of Christ Pre-School	70,608	Henty Early Childhood Centre	44,500
Greenwich Community Pre-School Inc		Hibiscus Children's Centre	
Greenwich Community Pre-School	49,516	Hibiscus Children's Centre	75,379
Grenfell Pre-School & Long Day Care Centre Inc		Hills Montessori Society	
Grenfell Pre-School	22,774	Hills Montessori School	57,299
Greta Community Pre-School Inc		Holsworthy Pre-School Parent's Association Inc	
Greta Community Pre-School	52,793	Holsworthy Pre-School	102,530
Griffith East Pre-School Inc		Holy Family Parish - Mt Druitt	
Griffith East Pre-School Kindergarten	103,543	Holy Family Pre-School	113,343
Griffith Pre-School Kindergarten Inc		Howlong Pre-School Association Inc	
Griffith Pre-School Kindergarten	114,439	Howlong Pre-School Centre	51,116
Griffith Wiradjuri Aboriginal Pre-School Inc		Hunters Hill Pre-School Inc	
Griffith Wiradjuri Aboriginal Pre-School	58,232	Hunter's Hill Pre-School	122,170
Gudga-Ga-Nura Aboriginal Pre-School Association		Illawarra Aboriginal Corporation	
Gudga-Ga-Nura Pre-School	68,933	Winnanggay Pre-School	71,961
Gulargambone Pre-School		Illawarra Children's Services Ltd (Southern)	
Gulargambone Pre-School	43,775	Bellambi Point Pre-School	152,693
Gulgong Pre-School Inc		Helensburgh Community Pre-School	97,920
Gulgong Pre-School	72,141	Wollongong City Pre-School	72,364
Gulpa Pre-School Inc		Illawarra Montessori Pre-School Inc	
Gulpa Pre-School	35,513	Illawarra Montessori Pre-School	40,015

Iluka Pre-School Inc		Kindilan Child Care Centre Inc	
Iluka Pre-School	44,757	Tuncurry Pre-School	35,556
Inaburra Communications Ltd		Kingscliff Mini School Inc	
Inaburra Pre-School	86,358	Kingscliff Mini School	65,895
Inner City Montessori Association		Kingstown Pre-School Inc	
Inner City Montessori - Balmain	66,153	Kingstown Pre-School	23,599
Inner City Montessori - Kinta	45,276	Kinma Ltd	
Inverell District Family Services Inc		Kinma School Pre-School	36,971
Inverell Jack & Jill Pre-School	67,802	Kogarah Municipal Council	
Kindamindi Pre-School	132,704	South Hurstville Kindergarten	96,324
Northern Roads Activity Van - Pre-School	157,533	Koninderie Community Based Pre-School Inc	
Tingha Pre-School	64,977	Koninderie Community Based Pre-School	57,213
Ivanhoe Pre-School		Koolyangarra Pre-School Aboriginal Corporation	
Ivanhoe Pre-School	51,015	Koolyangarra Pre-School	79,655
Jacaranda Pre-School Centre Inc		Koorana Child & Family Centre Inc	
Jacaranda Pre-School - Caringbah	138,111	Koorana Phillip St Pre-School	48,679
Jack & Jill Pre-School Association (Lithgow) Inc		Koorana-Croydon Street Pre-School	79,849
Jack & Jill Pre-School	105,225	Kootingal & District Pre-School Inc	
Jannali Pre-School Kindergarten Inc		Kootingal & District Pre-School	59,094
Jannali Pre-School Kindergarten	93,385	KU Children's Services (Hunter/Central Coast)	
Jerilderie Pre-School Kindergarten Inc		KU Bel Air pre-School	51,779
Jerilderie Pre-School Kindergarten	59,703	KU Mayfield Pre-school	137,959
Jerry Bailey Pre-School Association Inc		KU Merewether Pre-school	53,854
Jerry Bailey Pre-School	48,621	KU Peninsula Pre-school	27,096
Jesmond Community Pre-School		KU Swansea Pre-school	72,294
Jesmond Community Pre-School	110,674	KU Wickham Pre-school	125,696
Jindera Pre-School Kindergarten Association Inc		KU Windale Pre-school	136,486
Jindera Pre-School Centre	64,110	KU Children's Services (Metro Central - Inner West)	
Jumping Jack Community Pre-School Inc		KU Burwood Pre-school	59,207
Jumping Jack Community Pre-School	95,038	KU Croydon Pre-school	58,547
June RSL Memorial Pre-School Inc		KU Crusader Pre-school	142,061
June RSL Memorial Pre-School	76,510	KU Henson Street Pre-school	59,929
Kangaroo Valley Pre-School Inc		KU Leichhardt Pre-school	52,118
Kangaroo Valley Pre-School	53,201	KU Petersham Pre-school	131,261
Kapooka Early Childhood Centre Inc		KU Phoenix Pre-school	94,996
Kapooka Early Childhood Centre	75,449	KU Children's Services (Metro Central)	
Karingal Pre-School - Nelson Bay Inc		Additional Needs Working Group	19,082
Karingal Pre-School - Nelson Bay	67,107	KU Avalon Pre-school	88,074
Karuah Community Pre-School Association Inc		KU Bambara Road Pre-school	54,838
Karuah Pre-School	25,281	KU Berowra Pre-school	87,727
Katoomba/Leura Pre-School Association Inc		KU Bligh Park Pre-school	52,496
Katoomba Leura Pre-School	171,576	KU Cammeray Pre-school	49,126
Keiraville Community Pre-School Inc		KU Castlecrag Pre-school	85,252
Keiraville Community Pre-School	98,128	KU Chatswood Community Pre-school	90,060
Kellyville Pre-School Kindergarten Inc		KU Chatswood West Pre-school	87,423
Kellyville Pre-School Kindergarten	87,029	KU Cheltenham Memorial Pre-school	88,342
Kempsey Children's Services Co-operative Ltd		KU East Killara Pre-school	84,031
Kempsey Central Pre-School	100,048	KU Eastwood Pre-School	91,516
Kempsey Multi-Purpose Pre-School	25,936	KU Fox Valley Pre-school	49,124
Kempsey South Pre-School	113,060	KU Frances Newton Pre-School	88,880
Kenthurst Pre-School Kindergarten Inc		KU Galston Pre-school	21,502
Kenthurst Pre-School	102,598	KU Grandstand Pre-school	88,245
Kesser Torah College Ltd		KU Grevillea Pre-school	51,473
Kesser Torah Pre-School - Blair Street	108,601	KU Heathcote Pre-school	64,077
Kesser Torah Pre-School - Dover Heights	102,649	KU James Cahill Learning Together Program	102,735
Khancoban & District Children's Resource Centre Inc		KU James Cahill Pre-School	134,929
Khancoban Pre-School	17,218	KU John J Carroll Pre-School	100,569
Kiama Pre-School Inc		KU Killara Park Pre-school	84,994
Kiama Pre-School Kindergarten	96,687	KU Killarney Heights Pre-School	70,235
Kookaburra Kinder Mobile Pre-School	74,054	KU Maybanke Pre-School	62,933
Killarney Vale Pre-School Kindergarten Inc		KU Mobile 1 Pre-school	39,858
Killarney Vale Pre-School Kindergarten	123,197	KU Mosman Community Pre-school	85,610
Kinburra Pre-School Inc		KU Newport Pre-school	92,753
Kinburra Pre-School	111,625	KU North Ryde Pre-School	94,672

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KU Osborne Park Children's Centre	129,769	Lake Cargelligo District Community Children's Centre Association Inc	
KU Peter Pan La Perouse Pre-School	100,145	Lake Cargelligo Pre-School Kindergarten	64,304
KU Peter Pan Paddington Pre-school	87,353	Lalor Park Pre-School Kindergarten Association Inc	
KU Randwick-Coogee Pre-School	149,084	Lalor Park Pre-School Kindergarten	93,550
KU Rushcutters Bay Pre-school	93,674	Lane Cove Children's Centre	
KU Scotland Island Pre-school	23,670	Birralee Lane Cove Kindergarten	177,544
KU South Turramurra Pre-school	52,984	Lapstone Pre-School Kindergarten Association Inc	
KU St Ives Barra-Bruie Pre-school	86,341	Lapstone Pre-School	61,927
KU Sunbeam Pre-School	114,919	Larool Pre-School Inc	
KU Sutherland Pre-School	92,188	Larool Crescent Children's Centre	87,000
KU Wahroonga Pre-school	90,309	Lawrence Community Pre-School Inc	
KU West Pymble Preschool	88,238	Lawrence Community Pre-School	26,183
Lance Child Care Centre	93,763	Lawson Community Pre-School Assoc Inc	
KU Children's Services (Metro South West)		Lawson Community Pre-School	66,502
KU Briar Cottage Pre-school	124,308	Learning Links	
KU Cobbity Pre-school	62,415	Learning Links Pre-School	80,690
KU Conjola Place Pre-school	40,139	Leeton Pre-School Association	
KU Coomaling Mobile Pre-school	52,383	Leeton Pre-School	124,506
KU Georges Hall Pre-school	59,454	Lennox Head Community Pre-School Inc	
KU Karingal Pre-school	64,548	Lennox Head Community Pre-School	81,238
KU Liverpool City Pre-school	66,262	Lightning Ridge Pre-School	
KU Macarthur Learning Together	62,233	Lightning Ridge Pre-School	81,686
KU Macquarie Fields Pre-school	139,052	Lilly Pilly Community Pre-School Inc	
KU Milperra Pre-school	62,737	Lilly Pilly Community Pre-School	76,808
KU Mobile 2 Pre-school	55,352	Lindfield Montessori Society Inc	
KU Mobile 3 Pre-school	64,150	Lindfield Montessori Pre-School	26,520
KU Padstow Pre-school	96,560	Lismore Parish Centre Pre-School Association	
KU Revesby Pre-school	65,101	Parish Centre Pre-School	67,893
KU Yagoona Pre-school	75,313	Lismore Preschool Kindergarten Inc	
KU Children's Services (Metro West)		Lismore Pre-School	115,817
Isobel Pulsford Memorial Kindergarten	50,215	Lithgow Rural Multi Purpose Child Care Assoc Inc	
KU Blue Mountains Mobile Pre-school	113,571	Gumnut House Pre-School - MPC	90,319
KU Burnside Pre-school	120,260	Little Yuin Pre-School Aboriginal Corp	
KU Hazelbrook Pre-school	75,109	Little Yuin Aboriginal Day Care Centre	48,716
KU Hebersham Pre-School	140,864	Liverpool Districts Neighbourhood Centres Assoc	
KU Lethbridge Park Pre-School	93,083	Pied Piper Project	83,638
KU Penrith Pre-school	112,724	Lockhart Pre-School Kindergarten Inc	
KU Rydalmere Pre-School	62,832	Lockhart Pre-School Kindergarten	36,954
KU Shalvey Pre-School	176,445	Long Flat Pre-School	
KU Wentworthville Pre-School	70,284	Long Flat Pre-School	25,267
KU Western Mobile Pre-school	79,368	Long Jetty Pre-School	
KU Westmead Pre-School	112,814	Long Jetty Pre-School	119,621
West Merrylands Pre-School	66,647	Lower Bucca Community Pre-School Incorporated	
KU Children's Services (Southern)		Lower Bucca Community Pre-School	30,142
KU Bulli Pre-school	96,941	Lower Hunter Children's Activity Van Assoc Inc	
KU Corrimall Pre-school	66,956	Cessnock Children's Activity Van	62,573
KU Donkin Memorial Pre-school	116,486	Lower Hunter Children's Activity Van	79,764
KU Gwynneville Pre-school	49,429	Lower Macleay Pre-School Inc	
KU Northern Villages Mobile Pre-school	77,339	Lower Macleay Pre-School	102,708
KU Wombarra Pre-school	59,536	Lutheran Church of Australia Queensland District	
Kulai Pre-School Aboriginal Corporation		Grace Lutheran Pre-School	70,010
Kulai Pre-School	88,336	Lyrebird Pre-School Kindergarten - Nowra East Inc	
Kunghur Community Pre-School Inc		Lyrebird Pre-School Kindergarten	124,490
Kunghur Community Pre-School	38,395	Macarthur Pre-School Kindergarten Association Inc	
Kurnell Pre-School Kindergarten Inc		Macarthur Pre-School	100,755
Kurnell Pre-School Kindergarten	67,694	Maclean Community Pre-School Inc	
Kurri Kurri Pre-School		Maclean Community Pre-School	88,521
Kurri Kurri Pre-School	107,517	Macquarie Hills Community Pre-School Inc	
Kyogle Pre-School & Outside School Hours Care Association Inc		Macquarie Hills Community Pre-School	110,111
Kyogle Pre-School	74,257	Macquarie Pre-Schools Co-operative Ltd	
Lady Game Community Kindergarten Inc		Blackalls Park Pre-School	52,343
Lady Game Community Kindergarten	84,031	Carey Bay Pre-School	55,787
		Toronto Community Pre-School	69,423

Maitland Mobile Children's Resource Unit Inc		Moresby Park Pre-School Inc	
Maitland Mobile Children's Resource Unit	139,897	Moresby Park Pre-School	82,294
Maitland Nursery School Inc		Moriah War Memorial College Association	
Maitland Nursery School	101,105	Moriah College Pre-School: John I Einfeld Campus	118,974
Manildra Pre-School Kindergarten Inc		Moriah Pre-School Kindergarten	128,654
Manildra Pre-School Kindergarten	73,510	Mortdale/Oatley Baptist Church	
Manilla Community Pre-School Inc		Minooka Pre-School Centre	96,771
Manilla Community Pre-School & Occasional Care	88,703	Moruya Pre-School Kindergarten Inc	
Manly Council		Moruya Pre-School Kindergarten	84,313
Ivanhoe Park Pre-School	51,044	Moulamein Pre-School Inc	
Manly Community Pre-School	94,603	Moulamein Pre-School	31,979
Manly Vale Community Kindergarten Inc		Mountain Pre-School Lowanna Inc	
Manly Vale Community Kindergarten	61,531	Mountain Pre-School Lowanna	51,423
Manly Warringah Montessori Society		Mt Sinai College	
Farmhouse Montessori School	40,058	Mt Sinai College Pre-School	89,309
Marayong Pre-School Kindergarten Inc		Mt Warning Pre-School	
Marayong Pre-School Kindergarten	102,683	Mt Warning Pre-School	61,246
Marrickville Council		Mt Zion Board of Trustees	
Globe - Wilkins Pre-School	174,952	Mt Zion War Memorial Kindergarten	117,677
Marulan & District Pre-School Association Inc		Mudgee Pre-School Centre	
Marulan & District Pre-School	34,697	Mudgee Pre-School Centre	242,077
Masada College		Mullumbimby Community Pre-School Association Inc	
Masada Pre-School	73,528	Mullumbimby Community Pre-School	68,815
Poppy Cottage Pre-School	43,225	Mulwala Pre-School Inc	
Mathoura Pre-School Inc		Mulwala Pre-School Centre	68,690
Mathoura Pre-School	23,284	Murrin Bridge Pre-School Association Inc	
Mayfield Central Community Pre-School Kindergarten Ltd		Murrin Bridge Pre-School	55,657
Mayfield Central Community Pre-School	110,249	Murrumbateman Early Childhood Centre Assoc Inc	
Medowie Community Pre-School Inc		Murrumbateman Early Childhood Centre	32,168
Medowie Community Pre-School	59,366	Murrurundi Community Pre-School	
Mendooran Preschool Inc		Murrurundi Community Pre-School	36,293
Mendooran Pre-School	28,769	Muswellbrook Pre-School Kindergarten Inc	
Menindee Children's Centre		Muswellbrook Pre-School Kindergarten 1	148,106
Menindee Children's Centre	76,246	Muswellbrook Pre-School Kindergarten 2	30,554
Merriwa Pre-School Kindergarten Association Inc		Nabiac & District Pre-School Association Inc	
Merriwa Pre-School Kindergarten	50,259	Nabiac & District Pre-School	87,013
Merrylands Christian Pre-School Association Inc		Nambucca Heads Pre-School Play Centre Pty Ltd	
St Annes Pre-School	35,475	Nambucca Heads Pre-School	109,839
St Thomas/St Annes Pre School	100,275	Nana Glen Pre-School	
Milton Ulladulla Pre-School Association		Nana Glen Pre-School	71,105
Milton Ulladulla Pre-School	121,888	Nanima Pre-School Association Inc	
Mindaribba Local Aboriginal Land Council		Nanima Pre-School	95,115
Mindaribba Local Aboriginal Land Council Pre-School	59,180	Narooma Pre-School Kindergarten Association Inc	
Mingoola Pre-School Inc		Narooma Pre-School Kindergarten	86,746
Mingoola Pre-School	35,201	Narrabeen Community Kindergarten Co-op Ltd	
Minimbah Pre-School, Primary School Aboriginal Corporation		Narrabeen Community Kindergarten	88,869
Minimbah Pre-School	138,050	Narromine Pre-School Kindergarten	
Miranda Kindergarten Association Inc		Narromine Pre-School Kindergarten	89,870
Miranda Kindergarten	134,773	Narwee Pre-School Kindergarten Inc	
Mission Australia (Metro South West)		Narwee Pre-School Kindergarten	102,762
Miller Community Pre-School & Early Intervention		Newcastle Baptist Community Pre-School Inc	
Support	163,276	Newcastle Baptist Community Pre-School	63,339
Rossmore Community Pre-School	80,621	Ngayaamba Waluura Aboriginal Corporation	
Mittagong Pre-School Kindergarten Inc		Giiguy Gamambi Pre-School	97,125
Mittagong Pre-School Kindergarten	85,853	Nimbin Pre-School & Child Care Association Inc	
Moama & District Pre-School Centre Inc		Nimbin Pre-School	77,877
Moama & District Pre-School	106,270	Nimmitabel Pre-School Inc	
Molong & District Pre-School Association		Nimmitabel Pre-School	41,120
Molong & District Pre-School	59,431	Nords Wharf Community Pre-School	
Monaro Mobile Pre-School Inc		Nords Wharf Community Pre-School	38,467
Monaro Mobile Pre-School	71,557	Normanhurst West Community Pre-School	
Moree Pre-School Inc		Normanhurst West Community Pre-School	22,441
Moree Pre-School	100,251	North Brighton Pre-School	
		North Brighton Pre-School	90,683

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North Epping Kindergarten		Tandara Pre-School	65,006
North Epping Kindergarten Pre-School	86,068	Periwinkle Children's Centre	
North Rocks Pre-School Inc		Periwinkle Pre-School	43,823
North Rocks Pre-School	85,529	Peter Pan Pre-School Kindergarten - Tamworth Inc	
North Ryde Community Pre-School		Peter Pan Pre-School Kindergarten - Tamworth	117,335
North Ryde Community Pre-School	92,205	Peter Pan Pre-School Wollongong Inc	
North Shore Temple Emanuel		Peter Pan Pre-School - Wollongong	52,531
Martin & Emma Hannes Pre-School	54,869	Peter Rabbit Community Pre-School Inc	
North St Marys Neighbourhood Centre Inc		Peter Rabbit Community Pre-School	45,170
North St Marys Community Pre-School	99,160	Picton Pre-School Kindergarten Ltd	
North St Marys Pre-School	15,186	Picton Pre-School	84,875
Northside Baptist Pre-School - Northbridge		Pied Piper Pre-School Association - Wallerawang Inc	
Northside Baptist Pre-School	85,439	Pied Piper Pre-School - MPC	66,252
Northside Montessori Society		Pippies Early Childhood Centre Inc	
Stepping Stones Montessori Pre-School	64,272	Pippies Multi Purpose Centre - Pre-School	77,589
Norwood Community Pre-School		Pius X Aboriginal Corporation	
Norwood Community Pre-School	48,251	Kiah Pre-School	129,840
Oberon Children's Centre Inc		Playtime Pre-School Centre Inc	
Oberon Children's Centre	52,109	Playtime Pre-School Centre	61,676
Ocean Shores Pre-School Inc		Pleasant Hills Pre-School Kindergarten Inc	
Ocean Shores Pre-School	60,382	Pleasant Hills Pre-School Kindergarten	10,393
Old Bar Community Pre-School		Ponyara Pre-School Kindergarten Association Ltd	
Old Bar Community Pre-School	93,452	Ponyara Pre-School	64,434
Ooranga Family Mobile Resource Unit Assoc Inc		Pooncarie Public School Parents & Citizens Assoc Inc	
Ooranga Mobile Early Childhood Service	135,681	Pooncarie Pre-School	7,010
Orama Pre-School Association		Port Macquarie Community Pre-School Ltd	
Orama Pre-School	86,221	Port Macquarie Community Pre-School	234,688
Orana Community Pre-School Inc		Port Macquarie Pre-School Annexe	79,914
Orana Community Pre-School	92,069	Port Stephens Council	
Orange Pre-School Kindergarten Ltd		Port Stephens Activity Van	152,510
Orange Pre-School Kindergarten	113,137	Possum's Community Pre-School Association Inc	
Orient Point Community Pre-School Inc		Possum's Community Pre-School	51,526
Orient Point Community Pre-School	67,255	Possums' Den Coffs Harbour Inc	
Our Lady Queen of Peace Parish		Possums' Den Pre-School	28,702
Our Lady Queen of Peace Parish Pre-School	49,974	Pottsville Community Pre-School Inc	
Palm Beach War Memorial Kindergarten Inc		Pottsville Community Pre-School	62,974
Palm Beach War Memorial Kindergarten	59,538	Presbyterian Church of Australia Property Trust - Social Services (Central West)	
Pambula Pre-School Kindergarten Association Inc		Elizabeth Chifley Memorial Pre-School	95,614
Pambula NS - RMPC Pre-School	51,706	Presbyterian Church of Australia Property Trust - Social Services (Metro Central)	
Pambula Pre-School Kindergarten	59,822	Sutherland Presbyterian Church Pre-School	39,360
Parkes Early Childhood Centre Inc		Project Enrichment of Childhood Pre-School Bourke Inc	
Parkes Multi-Purpose Pre-School - MPC	160,180	PEOC Bourke Pre-School	88,348
Parklands Community Pre-School & Children's Centre Inc		Pymble/Turramurra Kindergarten Inc	
Parklands Community Pre-School & Children's Centre	136,490	Pymble/Turramurra Kindergarten	93,118
Paterson Pre-School Inc		Queanbeyan & District Pre-School Association	
Paterson Pre-School	58,113	Harris Park Pre-School	101,673
PCYC NSW Ltd		Jingera Pre-School	23,286
PCYC Bright Sparks Pre-School	51,005	Karabar Pre-School	61,650
Peak Hill Pre-School Kindergarten Inc		Waratah Pre-School	64,871
Peak Hill Pre-School Kindergarten	38,510	Quirindi Pre-School Kindergarten Inc	
Peninsula Community Pre-School Inc		Quirindi Pre-School	74,615
Peninsula Community Pre-School	13,788	Rainbow Playhouse Pre-School Inc	
Peninsula Montessori Association		Rainbow Playhouse Pre-School	66,031
Forestville Montessori Pre-School	26,211	Rainbow Pre-School Association Inc	
Pennant Hills War Memorial Children's Centre		Rainbow Pre-School - Broken Hill	130,890
Pennant Hills War Memorial Children's Centre	126,539	Raymond Terrace Community Pre-School Inc	
Penrith City Council		Raymond Terrace Community Pre-School	116,658
Cooinda Pre-School	100,069	Redhead Community Pre-School Inc	
Grays Lane Pre-School	74,242	Redhead Community Pre-School	63,490
Gumbirra Pre-School	96,895	Richmond Hill Community Pre-School Inc	
Koolyangarra Children's Centre	109,172	Richmond Hill Community Pre-School	16,976
Mountains to Meadows Mobile Pre-School	49,259		
Rainbow Cottage Pre-School	57,469		
St Marys Pre-School Kindergarten	92,364		

Richmond Preschool Kindergarten Assoc Inc		St George Pre-School (Marsfield) Inc	
Richmond Pre-School	113,575	St George Pre-School - Marsfield	52,131
Riverina Children's Activity Van Inc		St Ives Pre-School	
Riverina Children's Activity Van	80,808	St Ives Pre-School Kindergarten	86,982
Riverside Preschool Incorporated		St John's North Ryde Pre-School Association Inc	
Riverside Preschool	13,853	St John's Pre-School - North Ryde	89,415
Riverwood Community Centre Inc (Inner West)		St John's Pre-School Ashfield Inc	
Riverwood Children's Centre	133,041	St John's Pre-School - Ashfield	107,965
Robertson Pre-School Kindergarten Inc		St Luke's Pre-School Dapto Inc	
Robertson Pre-School Kindergarten	67,382	St Luke's Pre-School - Dapto	98,629
Rocky Hall Pre-School Association		St Lukes Pre-School Northmead Inc	
Rocky Hall Pre-School	35,060	St Lukes Pre-School - Northmead	55,129
Rosebank Community Pre-School Inc		St Marks Brighton le Sands Pre-School Kindergarten Inc	
Rosebank Community Pre-School	54,014	St Mark's Pre-School - Brighton-le-Sands	64,102
Rosellas Community Pre-school Inc		St Mark's Northbridge Kindergarten Inc	
Rosellas Children's Centre	120,854	St Mark's Northbridge Kindergarten	89,038
Ross Circuit Pre-School Centre Inc		St Mark's Pre-School Avalon Inc	
Ross Circuit Pre-School Centre	191,122	St Mark's Pre-School Avalon	63,026
Rowena Pre-School Inc		St Mark's Pre-School Inc - Hurstville South	
Rowena Pre-School	22,895	St Mark's Pre-School - Hurstville South	52,053
Royal Institute for Deaf & Blind Children (Hunter/Central Coast)		St Mary's Community Pre-School Casino Inc	
RIDBC Pre-School	29,274	St Mary's Community Pre-School - Casino	139,332
Royal Institute for Deaf & Blind Children (Metro West)		St Marys Guildford Pre-School	
RIDBC (Nepean) Preschool	25,527	St Marys Guildford Pre-School	109,781
Roberta Reid Centre Pre-School	12,932	St Mary's North Tamworth Pre-School Inc	
Rockie Woofit Pre-School	57,396	St Mary's North Tamworth Pre-School	73,022
Vision-Ed Pre-School	21,275	St Michael's Pre-School Kindergarten Inc	
Rylstone Kandos Pre-School Inc		St Michael's Pre-School Kindergarten - Wollongong	76,974
Rylstone Kandos Pre-School	69,736	St Peters Pre-School Inc	
Samaritans Foundation (Hunter/Central Coast)		St Peters Pre-School	62,734
Woodberry Early Learning Centre	84,000	St Peter's Pre-School Ltd	
Sans Souci Community Pre-School Association Inc		St Peter's Pre-School - Armidale	97,896
Sans Souci Pre-School	135,695	St Peter's Pre-School Tamworth Inc	
Scone & District Pre-School Inc		St Peter's Pre-School Tamworth Inc	115,626
Scone & District Pre-School	137,822	St Stephen's Belrose Kindergarten Inc	
SDN Children's Services (Southern)		St Stephen's Belrose Kindergarten	136,478
Batemans Bay Pre-School	71,481	St Stephen's Pre-School Inc	
Crookwell Pre-School	61,585	St Stephen's Pre-School	68,477
Shared Vision Aboriginal Corporation		St Stephens Pre-School Kindergarten Inc	
Jarjum Pre-School	79,365	St Stephens Pre-School Kindergarten	89,372
Shoalhaven Community Pre-School Inc		St Therese Community Pre-School Inc	
Shoalhaven Community Pre-School	109,499	St Therese Community Pre-School	49,848
Singleton Council		Strathfield & District Hebrew Congregation Yolanda Kramer Kindergarten	
Colleen Gale Children's Centre - Pre-School	90,604	Yolanda Kramer Kindergarten	92,235
Singleton Mobile Pre-School	29,567	Stroud Neighbourhood Children's Co-operative	
Singleton Heights Pre-School Inc		Stroud Neighbourhood Children's Pre-School	41,255
Singleton Heights Pre-School	98,286	Stuarts Point Pre-School Association Inc	
Singleton Pre-School Inc		Stuarts Point Pre-School	77,035
Singleton Pre-School	143,299	Sugartowns Community Pre-School Inc	
SOS Pre-School Ltd		Sugartowns Community Pre-School	46,456
SOS Pre-School	70,380	Sun Valley Pre-School Kindergarten	
South West Rocks Pre-School Inc		Sun Valley Pre-School Kindergarten	48,308
South West Rocks Pre-School	112,916	Sutherland Shire Montessori Society	
Southside Montessori Pre-School		Montessori Children's World	64,715
Southside Montessori Pre-School	24,559	Tabulam & District Community Pre-School Inc	
Springdale Heights Pre-School Inc		Tabulam & District Pre-School	75,836
Springdale Heights Pre-School	63,562	Tamworth Montessori Association Inc	
Springwood & District Pre-School Kindergarten		Tamworth Montessori Pre-School	58,151
Springwood & District Pre-School Kindergarten	92,689	Tarago Pre-School Association Inc	
St Andrew's Kindergarten Abbotsford Inc		Tarago Pre-School	29,548
St Andrew's Kindergarten - Abbotsford	68,374	Taree & District Pre-School Ltd	
St Dunstons Pre-School Kindergarten Inc		Taree & District Pre-School	213,160
St Dunstons Pre-School Kindergarten	89,793		

Children's Services Program

Tathra Children's Services Association Inc		St Lukes Pre-School - Belmont North	114,936
Tathra Children's Services	66,383	The Uniting Church in Aust Property Trust (NSW) - Children's Services (Metro Central - Inner West)	
Tea Gardens/Hawks Nest Pre-School Kindergarten Inc		Burwood Uniting Church Kindergarten	116,905
Tea Gardens/Hawks Nest Pre-School Kindergarten	40,255	Earlwood Uniting Church Pre-School	132,587
Temora Pre-School Kindergarten Inc		The Uniting Church in Aust Property Trust (NSW) - Children's Services (Metro Central)	
Temora Pre-School Kindergarten	102,714	Caringbah Uniting Church Pre-School	46,449
Temple Emanuel Woollahra Kindergarten Inc (Metro Central)		Carlton Uniting Care Pre-School	92,141
Temple Emanuel Woollahra Kindergarten	128,155	Forestville Pre-School Kindergarten	183,851
Tenterfield Pre-School Kindergarten Inc		Mayflower Pre-School Kindergarten	66,638
Tenterfield Pre-School	80,787	Shirley Road Pre-School	54,413
Terrey Hills Community Kindergarten		The Forest Pre-School Kindergarten	126,765
Terrey Hills Community Kindergarten	54,597	Treetops Pre-School	112,058
The Armidale Church of Christ Adventureland Pre-School Inc		The Uniting Church in Aust Property Trust (NSW) - Children's Services (Metro South West)	
Adventureland Pre-School	69,637	The Cottage Family Care Centre - Pre-School	166,930
The Armidale Waldorf School Ltd		The Uniting Church in Aust Property Trust (NSW) - Children's Services (Metro West)	
Boongaia Pre-School	44,223	Ermington Uniting Church Pre-School	58,044
The Basin Pre-School	119,294	Harold Wheen Pre-School	117,739
The Channon Children's Centre Inc		North Rocks Uniting Church Pre-School Kindergarten	51,511
The Channon Pre-School	50,677	St Matthews Pre-School Kindergarten - Baulkham Hills	128,650
The Cubbyhouse Pre-School & Occasional Care Centre Inc		Susanna Children's Centre Pre-School	7,487
The Cubby House Pre-School	28,782	Wesley Pre-School Kindergarten	85,700
The Entrance Pre-School Kindergarten Association Inc		The Uniting Church in Aust Property Trust (NSW) - Children's Services (Northern)	
The Entrance Pre-School Kindergarten	140,465	Murwillumbah Uniting Church Pre-School	62,113
The Factory Community Centre Inc		Prince Street Jack & Jill Pre-School	68,664
Poet's Corner Kindergarten	69,633	The Uniting Church in Aust Property Trust (NSW) - Children's Services (Southern)	
The Guardian Angel Pre-School Kindergarten Inc		St Columba Child Care Centre	51,653
The Guardian Angel Pre-School	23,814	The Uniting Church in Aust Property Trust (NSW) - UnitingCare Burnside - Campbelltown	
The Hills Community Kindergarten Inc		Children With Challenging Behaviours	8,072
The Hills Community Kindergarten	84,285	Thredbo Early Childhood Centre Inc	
The Infants Home Ashfield		Thredbo Pre-School	15,254
Family Centre of Early Intervention Pre-School	63,546	Thurgoona Pre-School Inc	
The Jack & Jill Kindergarten - Hornsby		Thurgoona Pre-School	70,562
The Jack & Jill Kindergarten - Hornsby	94,143	Tibooburra Multi Purpose Centre Inc	
The Killarney School Ltd		Tibooburra Multi Purpose Centre - Pre-School	17,695
The Killarney School	49,125	Tocumwal Pre-School Kindergarten Inc	
The Little School		Tocumwal Pre-School	52,921
The Little School	35,720	Tooleybuc Pre-School Association Inc	
The Northern Nursery School Ltd		Tooleybuc Pre-School	53,879
The Northern Nursery School	126,667	Tooraweenah Pre-School Association Inc	
The Oaks Pre-School Kindergarten Co-operative Ltd		Tooraweenah Pre-School	21,074
The Oaks Pre-School	62,470	Toormina Pre-School Kindergarten Inc	
The Point Pre-School Inc		Toormina Pre-School	118,206
The Point Pre-School	48,888	Tottenham Pre-School Kindergarten Assoc Inc	
The Presbyterian Church (New South Wales) Property Trust		Tottenham Pre-School	38,510
Tregear Presbyterian Kindergarten	138,439	Toukley Pre-School Kindergarten Inc	
Windsor Presbyterian Pre-School Kindergarten	85,464	Toukley Pre-School Kindergarten	126,815
The Rock Pre-School Inc		Trangie Pre-School Kindergarten Association Inc	
The Rock Pre-School	32,577	Trangie Pre-School	58,294
The Scots School - Albury		Trinity Pre-School Kindergarten Ltd	
Scots Pre-School Centre	63,751	Trinity Pre-School Kindergarten	187,273
The Shepherd Centre (Metro South West)		Trundle Children's Centre Inc	
The Annette Shepherd Centre Pre-School - Casula	25,450	Trundle Pre-School Kindergarten	31,056
The Shepherd Centre (Southern)		Trustees of the Christian Brothers (Metro South East)	
Wollongong Shepherd Pre-School	7,807	Waterford Pre-School	43,725
The Sydney Montessori Society		Trustees Roman Catholic Church Diocese of Lismore	
The Children's House Montessori Pre-School - North Ryde	53,979	St Joseph's Pre-School - Laurieton	139,107
The Tower Pre-School - Jiggi		St Joseph's Pre-School - Port Macquarie	208,829
The Tower Pre-School - Jiggi	26,153		
The Uniting Church in Aust Property Trust (NSW) - Children's Services (Hunter/Central Coast)			
Adamstown Heights Pre-School	62,361		
Caves Beach Uniting Pre-School	106,744		

Tullamore Pre-School & Child Care Centre Inc		Wentworth District Pre-School Play Centre Inc	
Tullamore Pre-School	38,510	Wentworth District Pre-School Play Centre	64,058
Tumut Pre-School Co-operative Society Ltd		Wentworth Falls Pre-School Kindergarten	
Tumut Pre-School	91,374	Wentworth Falls Pre-School Kindergarten	74,955
Tuncurry Pre-School Inc		Werris Creek & District Pre-School Association Inc	
Tuncurry Pre-School	35,559	Werris Creek & District Pre-School	118,646
Tunable Falls Early Childhood Centre Inc		West Albury Pre-School Centre Inc	
Tunable Falls Early Childhood Centre	53,410	West Albury Pre-School Centre	120,240
Tweed Heads Community Pre-School Inc		West Bathurst Pre-School Inc	
Tweed Heads Community Pre-School	60,056	West Bathurst Pre-School	108,090
Upper Macleay Pre-School Inc		West Epping Pre-School Association Inc	
Upper Macleay Pre-School	87,971	West Epping Pre-School Kindergarten	83,737
Uralla Pre-School Kindergarten Inc		Westlawn Pre-School Inc	
Uralla Pre-School	79,620	Westlawn Pre-School	68,491
Urana Shire Council		Weston Community Pre-School Inc	
Urana Shire Mobile Pre-School	64,070	Weston Community Pre-School	81,903
Uranquinty Pre-School Association Inc		Wilberforce Pre-School Kindergarten Inc	
Uranquinty Pre-School	22,756	Wilberforce Pre-School Kindergarten	71,226
Urunga Community Pre-School Inc		Williams River Community Pre-School Assoc Inc	
Urunga Pre-School	86,594	Clarence Town Pre-School	48,314
Valla Community Pre-School Inc		Seaham Pre-School	55,409
Valla Community Pre-School	80,087	Wallalong Pre-School	23,960
Valley Pre-School Inc		Williamtown Pre-School Inc	
Valley Pre-School	34,036	Williamtown Pre-School	54,719
Wagga Wagga Pre-School Association Incorporated		Willoughby Community Pre-School Inc	
Bardia Street Community Pre-School	76,747	Willoughby Community Pre-School	101,228
Kangaroo Pre-School	64,378	Willow Tree Pre-School Inc	
Kingfisher Pre-School	77,631	Willow Tree Pre-School	20,123
Koala Pre-School	67,940	Wilsons Creek Community Pre-School Inc	
Kookaburra Pre-School	69,183	Wilsons Creek Community Pre-School	54,793
Rainbow Lorikeet Pre-School	81,476	Windsor Pre-School Association Inc	
Wakool Pre-School Inc		Windsor Pre-School	109,248
Wakool Pre-School	30,084	Wingham & District Pre-School Kindergarten Ltd	
Walcha Council		Wingham & District Mobile Pre-School Unit	88,539
Walcha Pre-School	88,657	Wingham & District Pre-School	92,214
Walgett Pre-School Kindergarten Inc		Winmalee District Pre-School Kindergarten	
Walgett Pre-School Kindergarten	54,954	Winmalee District Pre-School Kindergarten	79,164
Wallsend Community Pre-School		Wirraway Pre-School	
Wallsend Community Pre-School	107,168	Wirraway Pre-School	129,479
Wallum Community Preschool and Family Centre Inc		Wollondilly Mobile Pre-School Association Inc	
Wallum Community Preschool & Family Centre	127,521	Wollondilly Mobile Preschool	98,223
Walsingham Community Pre-School Inc		Wollongbar Community Pre-School	
Walsingham Community Pre-School	81,814	Wollongbar Community Pre-School	61,081
Wangi Peter Pan Kindergarten Inc		Woodenbong Pre-School Kindergarten Inc	
Wangi Peter Pan Kindergarten	83,325	Woodenbong Pre-School	49,152
Waratah Montessori Pre-School		Woollahra Municipal Kindergarten	
Waratah Montessori Pre-School	30,804	Woollahra Municipal Kindergarten	128,318
Warialda Pre-School Inc		Woomera Aboriginal Corporation Albury	
Warialda Pre-School	53,097	Koori Kindermanna Pre-School	98,292
Warilla Baptist Pre-School		Woy Woy Peninsula Child Care Centre Co-operative	
Warilla Baptist Pre-School	57,418	Woy Woy Peninsula Pre-School	60,207
Warragamba Pre-School Inc		Wunanbiri Pre-School Inc	
Warragamba Pre-School	112,674	Wunanbiri Pre-School	121,729
Warren Pre-School Kindergarten		Wyong Pre-School Kindergarten Association Inc	
Warren Pre-School Kindergarten	78,220	Wyong Pre-School	169,676
Warrumbungle Shire Council		Yamba Community Pre-School Inc	
Connect Five Children's Services	160,965	Yamba Pre-School	81,313
Wauchope Pre-School Kindergarten Inc		Yarrabin Outreach Inc	
Wauchope Pre-School	130,064	Nyngan Pre-School	83,873
Wee Waa & District Pre-School Association Inc		Yass Early Childhood Centre Association	
Wee Waa & District Pre-School	81,733	Yass Early Childhood Centre	84,277
Wellington Community Children's Centre Inc		Yass Montessori Pre-School Inc	
Wellington Community Children's Centre	123,396	Yass Montessori Pre-School	30,758

Children's Services Program

Yenda Pre-School Kindergarten Inc		Campbelltown City Council	
Yenda Pre-School Kindergarten	61,047	Namut Vacation Care	3,392
Yeoval Pre-School Inc		Robert Townson Vacation Care	4,096
Yeoval Pre-School	38,510	Carlingford West OOSH Centre Inc	
YMCA of Sydney Inc (Metro South West)		Carlingford West Vacation Centre	13,451
Bankstown City YMCA Pre-School Kindergarten	69,203	Casino Neighbourhood Centre Inc	
Young Pre-School Kindergarten Inc (Southern)		Casino Vacation Care	12,793
Young Pre-School Kindergarten	117,168	Centacare - Catholic Family Services Diocese of Broken Bay (Metro Central)	
Vacation Care		Centacare Vacation Care	8,969
Abbotsford Community Centre Inc		Centipede Inc	
Abbotsford Vacation Care	6,002	Glebe Vacation Care	19,696
Andalini Services Inc		Cessnock Multi Purpose Children's Centre Ltd	
Andalini Special School Vacation Care Project	5,163	Cessnock Vacation Care Centre No 1	10,885
ANGLICARE - Canberra & Goulburn Youth & Family Services (Southern)		Cessnock Vacation Care Centre No 2	10,885
St Saviour's Neighbourhood Centre Vacation Care	3,875	Chester Hill Neighbourhood Centre Inc	
Annandale North Out of School Hours Care Assoc		Chester Hill Neighbourhood Centre Vacation Care	14,162
Annandale North Out of School Hours Care	7,589	Chinese Australian Services Society Co-op Ltd (CASS)	
Australian Turkish & Kurdish Community Services Co-operative Ltd		Campsie Vacation Care	6,140
Auburn Vacation Care	9,858	Church of England Children's Homes	
Avalon School Parents & Citizens Association Inc		Croydon Park Vacation Care	10,773
Avalon School Out of School Hours Care	9,799	Innovative Out of School Hours - Cool Care	8,862
Awabakal Newcastle Aboriginal Co-operative Ltd		Weldon Centre Vacation Care	13,444
Aboriginal Cultural Camps	8,317	City of Albury Council	
Ballina & District Community Services Assoc Inc		Albury Vacation Care	18,300
Lennox Head & Wardell Vacation Care	7,217	Glenroy North Albury Out of School Hours Program	18,259
Balmain East Out of School Care Inc		St Patrick's School Vacation Care Program	9,211
Balmain East Vacation Care	5,176	City of Ryde Council	
Barnardos Australia - Penrith Children's Family Centre		Gladesville Vacation Care	14,874
Barnardos Penrith Vacation Care	16,190	Truscott Street Vacation Care Program	14,874
Barnardos Australia - South Coast		West Ryde Vacation Care Program	14,874
Kemblawarra Vacation Care	3,886	Clarence Valley Council	
Warrawong Vacation Care	11,160	Maclean Vacation Care	6,520
Bathurst Regional Council		Yamba Vacation Care	6,520
Bathurst Vacation Care Centre	8,945	Clovelly Out of School Care	
DIAS Vacation Care Project 1	955	Clovelly Out of School Care	6,717
DIAS Vacation Care Project 2	2,570	Coffs Harbour Neighbourhood Centre Inc	
Baulkham Hills Before & After and Vacation Care		Coffs Harbour Vacation Care	10,220
Baulkham Hills Before & After School Care	13,451	Woolgoolga Vacation Care	6,074
Bellingen Shire Family & Children's Services Inc		Coledale Community Group Inc	
Bellingen Vacation Care	3,793	Coledale Vacation Care	7,973
Berkeley Vale Neighbourhood Centre		Colo Wilderness Mobile Resource Unit	
Berkeley Vale Vacation Care	9,828	Colo Wilderness Mobile Resource Unit Vacation Care	6,106
Blacktown South Children's Activities Centre Inc		Community Activities Lake Macquarie Inc	
Blacktown South Children's Activities Centre Vacation Care	10,075	Bolton Point Vacation Care	5,621
Bland Shire Council		Boolaroo Vacation Care	6,297
Bland Shire Children's Services Vacation Care Program	8,405	Cardiff Vacation Care	6,742
Bligh Park Community Services Inc		Coogee Care Centre	
Bligh Park Vacation Care	12,191	Coogee Vacation Care	3,463
Blue Mountains City Council		Coonamble Shire Council	
Blackheath Vacation Care	4,500	Coonamble Vacation Care Centre	5,395
Bondi Beach Out of School Care Centre Inc		Cootamundra Community Centre Inc	
Bondi Beach Vacation Care	9,853	Cootamundra Vacation Care	3,212
Bourke Shire Council		Coowarra Cottage	
Bourke Shire Council Vacation Care	5,367	Coowarra Out of School Hours Care Service	7,088
Brewarrina Shire Council		Coptic Orthodox Church - Bexley	
Brewarrina Shire Vacation Care	10,542	St Mary & St Mina's Vacation Care	4,876
Bronte After Care Committee Inc		Creating Links Co-operative Ltd	
Bronte Vacation Care Centre	7,395	Bankstown Vacation Care - BCSC	28,029
Byron Shire Council		Cringila Community Co-operative	
Brunswick Heads Vacation Care	8,387	Cringila Vacation Care Project	6,191
Byron Bay Vacation Care	4,950	Crookwell Neighbourhood Centre Inc	
		Crookwell Vacation Care	5,937

Dandaloo Gayngil Aboriginal Corporation Inc		Gundagai Neighbourhood Centre Inc	
Dandaloo Gayngil Vacation Care - Toomelah	13,144	Gundagai Vacation Care	6,173
Darlington Aftercare Association Inc		Gwydir Shire Council	
Darlington Vacation Care	7,384	Bingara Vacation Care	7,639
Department of Education & Training - Boggabilla Central School		Hawkesbury City Council	
Boggabilla Vacation Care	3,532	Forgotten Valley Vacation Care	2,884
Dubbo Community Services & Information Centre Inc		Holdsworth Street Community Centre	
Pipe Band Hall Vacation Care Centre	5,223	Holdsworth Street Vacation Care	11,162
South Vacation Care Centre	5,227	Holroyd City Council	
Dungog Information & Neighbourhood Service		Guildford West Integrated Vacation Care	17,584
Dungog Vacation Centre	6,794	Ringrose Avenue Vacation Care Centre	6,721
Durri Aboriginal Corporation Medical Service		Senior Vacation Care Centre - Guildford West	6,783
Bellbrook Vacation Care	6,974	Sherwood Grange Integrated Vacation Care Centre	17,549
Eagle Vale Community Development Association Inc		Hunter New England Area Health Service	
Eagle Vale Vacation Care	6,569	Gloucester Vacation Activities Centre	2,211
Eastern Respite & Recreation		Illawarra Children's Services Ltd (Southern)	
Holiday Program	13,522	Corrimal Autistic Vacation Care	20,095
Ermington West OOSH Care Inc		Illawarra Vacation Care for Children with Additional Needs	28,449
Ermington West OOSH Care	8,203	Shellharbour Integrated Care	3,538
Ethnic Child Care Family & Community Services Co-operative (Metro South West)		Wollongong Integrated Vacation Care	3,655
Multicultural Respite Service Mobile Vacation Care	36,909	Imlay Special Needs Group Inc - Eden	
Eurobodalla Shire Council		Eden Vacation Care Centre	8,844
Narooma Vacation Care	4,500	Inverell District Family Services Inc	
Fairfield Community Resource Centre		Inverell Vacation Care	14,786
Edensor Park Vacation Care	12,897	Jelly Bean Kids OOSH Care Inc	
St John's Park Vacation Care	7,937	Jelly Bean Kids Vacation Care	4,944
Far South Coast Family Support Service		Kanga's House Child Care Centre Inc	
After School & Vacation Care Activities	4,648	Kanga's House Vacation Care	4,485
Forest Hill Outside School Hours Care Inc		KARI Aboriginal Resource Inc	
Forest Hill OSHC - Vacation Care	9,135	Enrichment Program (VAC)	9,821
Forest Lodge After School Care Association Inc		Katoomba Neighbourhood Centre Inc (Metro West)	
Forest Lodge Vacation Care	9,020	Katoomba Neighbourhood Centre Vacation Care	6,881
Georges River Community Service Inc		Kellyville After School Care Incorporated	
Georges River Community Service Vacation Care Centre	3,984	Kellyville Vacation Care	13,451
Gosford City Council (Hunter/Central Coast)		Kempsey Children's Services Co-operative Ltd	
Gosford City Council Disability Access Vacation Care	8,598	"School's Out" Kempsey Vacation Care	3,260
Gosford City Council (Hunter/Central Coast)		Kempsey Respite Services Inc	
Gosford Vacation Centre	9,690	Kempsey Vacation Care - Respite Care	18,284
Kincumber Vacation Care	10,510	Kenthurst Before & After School Care Inc	
Niagara Park Vacation Program	7,199	Kenthurst Vacation Care	13,365
Goulburn Police & Community Youth Club		Keymer Child Care Centre Inc	
PCYC Vacation Care Project - Goulburn	6,848	Keymer OSHC Cottage	10,457
Granville Multicultural Community Centre Inc		Kids Korner Combined Occasional Care Centre Inc	
Granville Multicultural Centre Vacation Care	9,000	Kid's Korner Vacation Care	26,304
Great Lakes Council		Kogarah Community Services Inc (Metro Central)	
Great Lakes Vacation Care	6,803	Carss Park Vacation Care	4,503
Greek Orthodox Archdiocese of Australia Consolidated		Koonawarra Area Residents Association Inc	
Trust-Greek Welfare Centre NSW		Krafty Kids Vacation Care	4,489
Undercliffe Vacation Care Centre	7,632	Koorana Child & Family Centre Inc	
Greek Orthodox Archdiocese of Australia Consolidated		Koorana Vacation Care	9,105
Trust-Greek Welfare Centre NSW (MSW)		KU Children's Services (Southern)	
Bankstown Vacation Care - GWC	6,723	The Kids Crew Room	8,867
Greek Orthodox Archdiocese of Australia Consolidated		Ku-ring-gai Council	
Trust-Greek Welfare Centre NSW (MW)		Kids Getaway Holiday Activity Centre	4,515
Parramatta Vacation Care	11,162	St Ives Holiday Activity Centre	11,600
Greek Orthodox Archdiocese of Australia Consolidated		West Pymble Holiday Activity Centre	9,063
Trust-Greek Welfare Centre NSW (SES)		Kurri Kurri Community Centre Inc	
Kogarah Vacation Care Centre	6,734	Kurri Kurri Vacation Care	6,297
Griffith Youth Support Services Inc		Kyogle Pre-School & Outside School Hours Care Association Inc	
Griffith Primary School Vacation and Before and After		Kyogle Vacation Care	2,884
School Care Centre	7,055	Lady Gowrie Child Centre (Metro Central)	
Gulargambone Rural Transaction Centre Inc		Lady Gowrie Vacation Care	4,504
Gulargambone Vacation Care Service	5,176		

Children's Services Program

Lane Cove Out of School Inc		North Sydney Community Centre	8,946
Lane Cove Out of School Vacation Care	9,846	Ooranga Family Mobile Resource Unit Assoc Inc	
Lapstone Out of School Hours Inc		Ooranga Mobile Vacation Care	2,775
Lapstone OOSH	10,876	Orange City Council	
Leeton Shire Council		Glenroi Community Centre Vacation Care	7,969
Leeton Shire Council Vacation Care	13,686	Kenna Hall Vacation Care	4,502
Leichhardt After School Hours Care Inc		Spring Street - Carriage Cottage Vacation Care	3,688
Leichhardt Vacation Care	8,737	Orange Community Resource Organisation Inc	
Lismore Neighbourhood Centre Inc		Outside School Hours Care (OOSH) Program - CS	1,434
Lismore Vacation Care	14,486	Peninsula Community Centre Inc	
Liverpool Districts Neighbourhood Centres Assoc		Peninsula Community Centre Vacation Care	11,167
Warwick Farm Vacation Care	8,261	Penrith City Council	
Lower Hunter Temporary Care Inc		Emu Village Vacation Care	10,207
Lower Hunter Temporary Care - Vacation Care	35,856	Glenmore Park Vacation Care	4,552
Macarthur District Temporary Family Care Inc		OOSH Recreation VC 13-18	2,868
Vacation Plus - Campbelltown	9,100	Penrith Vacation Care - Penrith High School	6,739
Vacation Plus - Wollondilly	6,636	St Clair Vacation Care	8,969
Maitland Baptist Church Child Care Inc		Yoorami Cottage Vacation Care	8,960
Maitland Baptist Vacation Care	9,606	Petersham Baptist Church	
Metford Vacation Care	2,152	Petersham Activities Centre for Children	8,584
Thornton Vacation Care	7,019	Pinnaroo OOSH Inc	
Manly Council		Pinnaroo Vacation Care	7,383
Vacation Care - Manly Group 1	9,846	Pittwater Council	
Vacation Care - Manly Group 2	9,839	Narrabeen Vacation Care	13,460
Vacation Care - Manly Group 3	22,104	Pole Depot Neighbourhood Centre Inc	
Vacation Care - Manly Group 4	9,838	Pole Depot Vacation Care	12,283
Vacation Care - Manly Group 5	7,411	Police & Community Youth Clubs NSW Ltd (Central West)	
Vacation Care - Manly Group 6	5,214	Lithgow Vacation Care Centre	5,398
Maroubra Junction Before & After School Care		Wallerawang Vacation Care	4,071
Maroubra Junction Vacation Care	6,529	Port Macquarie Neighbourhood Centre Inc	
Marrickville Council		Port Macquarie Vacation Care	11,175
Camdenville Vacation Care	7,973	Port Stephens Council	
Ferncourt Vacation Care	9,549	Medowie Vacation Care	6,559
Stanmore Vacation Care	15,758	Nelson Bay Vacation Care	12,762
Maryland OOSH Inc		Raymond Terrace Vacation Care	4,415
Maryland Vacation Care Centre 1	6,745	Queanbeyan Children's Special Needs Group Inc	
Maryland Vacation Care Centre 2	7,138	Queanbeyan Children's Special Needs Group -	
Meeting House Inc		Holiday Program	2,146
The Meeting House Vacation Care	9,922	Randwick Out of School Hours Care Centre	
Mid Mountains Out of School Hours Service Inc		Randwick Out of School Vacation Care	7,401
Mid Mountains Out of School Hours Service	4,503	Regional Social Development Group Inc	
Mid-Western Regional Council		Deniliquin Vacation Care Program	7,306
Rylstone Shire Vacation Care	3,086	Richmond Before & After Care Association Inc	
Mission Australia - Wagga Wagga		Richmond Vacation Care Centre	9,168
Cootamundra Vacation Care	3,974	Riverwood Community Centre Inc (Inner West)	
Moombahlene Local Aboriginal Land Council		Riverwood Vacation Care	12,416
Moombahlene Aboriginal Vacation Care	6,807	Rooty Hill Outside of School Hours Care Centre Inc	
Moree Police & Community Youth Club		Rooty Hill Vacation Care	5,406
Moree Vacation Care	7,110	Rose Bay Out of School Care Centre Inc	
Mosman Municipal Council		Rose Bay Vacation Care	4,502
Mosman Vacation Care	8,939	Rozelle Vacation Care Inc	
Mt Riverview Noiseworks Inc		Rozelle Vacation Care	7,388
Mt Riverview OOSH Vacation Care	9,620	Samaritans Foundation (Hunter/Central Coast)	
New School of Arts Neighbourhood House Inc		Southlakes Vacation Care	6,465
South Grafton Vacation Care	6,134	Windale Vacation Care	20,141
Newcastle Temporary Care Ltd		Sapphire Community Centre Inc	
KIDZLINK Vacation Care Project	5,737	Merimbula/Pambula Activity Centre	4,503
Nimbin Neighbourhood & Information Centre Inc		Seven Hills North P & C Association Inc	
Nimbin Vacation Care Service	9,128	SHNOOSH Care	9,382
North Richmond Community Centre Inc		SHARE Co-operative Society Ltd	
North Richmond OOSH Fun Factory	4,502	Share Holiday Centre 1	9,512
North Sydney Council		Snugglypot Day Care Centre Inc	
Forsyth Park Community Centre Vacation Care	6,586	Snugglypot Cool Kidz Care	5,161
Grandstand Kindergarten Vacation Care	6,723		

South West Child Adolescent & Family Services Association (CAFS) Inc		Tweed Shire Vacation Care Association	
Heckenberg Vacation Care	7,337	Murwillumbah Vacation Care	3,886
Southern Sydney Therapy Centre		Tweed Heads Vacation Care	6,735
Innovative Out of School Hours - Miranda	8,605	Tweed Heads Vacation Care - 1999/2000	6,520
Springwood Neighbourhood Centre Co-operative Ltd		Wagga Wagga East Before & After School Care Centre Inc	
Tanderra Vacation Care	7,339	Wagga Wagga East Vacation Care	4,940
St Bernard's Kids Club		Wagga Wagga Police & Community Youth Club	
St Bernard's Kids Club	819	Wagga Wagga Police & Community Youth Club Vacation Care	16,493
St Demiana & St Athanasious Coptic Orthodox Church		Walgett Aboriginal Medical Service Co-op Ltd	
St Demiana Vacation Care	4,675	Walgett Vacation Care	13,005
St Mark's Coptic Orthodox Church		Walgett Shire Council	
St Mark's Vacation Care Centre	8,968	Collarenebri Vacation Care	3,054
St Marys District Baptist Church OOSH Care		Grawin Vacation Care	3,291
St Marys District Baptist Church Vacation Care	10,689	Lightning Ridge Vacation Care	7,184
Surry Hills Neighbourhood Centre Co-op Ltd		Warren Shire Council	
Surry Hills Neighbourhood Centre Vacation Care	4,504	Warren Youth Centre Vacation Care	2,876
Sutherland Shire Council		Warringah Council	
Engadine Holiday Centre	6,757	Allambie Heights Vacation Care	8,124
Loftus Holiday Centre	4,530	Warringah Council	
Lucas Heights Vacation Care	11,166	Beacon Hill Juniors Vacation Care	8,934
Miranda/Caringbah Holiday Centre	13,354	Beacon Hill Seniors Vacation Care	8,934
Sutherland Holiday Centre	11,149	Cromer Juniors Vacation Care	8,944
Swansea Community Cottage Inc		Cromer Seniors Vacation Care	8,933
Caves Beach Vacation Care Centre	6,297	Forestville Vacation Care	8,923
Swansea Vacation Care	22,589	WCOOSC Inc	
Sydney University Settlement		Waverley Community Out of School Care	11,167
Sydney University Settlement - Vacation Care	18,633	Wee Waa & District H.A.C.C. Association Inc	
Sydney West Area Health Service		Wee Waa (Namo) Vacation Care	8,341
Westmead Hospital Vacation Activity Centre	9,815	Wellington Information & Neighbourhood Services Inc	
Temora Community Centre Inc		Wellington Vacation Care	891
Temora Vacation Care	6,907	Wentworth Falls After School Care Inc	
Thankakali Aboriginal Corporation		Wentworth Falls Vacation Care	4,500
Thankakali Holiday Program	5,406	Willoughby City Council	
The Factory Community Centre Inc		Artarmon Kid's Cottage Vacation Care	8,213
The Factory Vacation Care	7,707	Bales Park Vacation Care	7,631
The Junction Works Inc (Metro South West)		Beauchamp Park Vacation Care	6,738
Community 2168 Out of School Activity & Vacation Care Program	8,968	Chatswood OOSH	7,631
Holsworthy Vacation Care	3,476	Wyoming Community Centre Inc	
The Rainbow Activity Centre Inc		Wyoming Community Centre Vacation Care	8,041
The Rainbow Activity Centre Holiday Program	7,375	Wyang Shire Council	
The Salvation Army Australia Eastern Territory Social Work		Bateau Bay Vacation Care	4,060
Macquarie Fields Vacation Care Program - 106440	7,743	Gorokan Vacation Care	6,047
The Toy Box Centre Inc		Northlakes Vacation Care Centre	4,060
Toybox Holiday Programs	7,565	Ourimbah Children's Centre Vacation Care	8,314
The Uniting Church in Aust Property Trust (NSW) - Children's Services (Metro Central - Inner West)	13,697	Wyang Vacation Care	4,054
The Ella Community Centre Vacation Care		YMCA - Armidale Inc	
The Uniting Church in Aust Property Trust (NSW) - Wesley Dalmar Child & Family Care Family Service		Armidale & Uralla Vacation Care	11,132
Quakers Hill Family Centre Outside of School Hours Care Services	10,773	YMCA - Broken Hill	
Tibooburra Multi Purpose Centre Inc		Broken Hill Vacation Care Centre	7,055
Tibooburra Multi-Purpose Centre - Vacation Care	4,327	YMCA - Queanbeyan	
Toongabbie Before & After School Care & Vacation Care Inc	7,405	Queanbeyan YMCA Vacation Care	12,276
Toongabbie Vacation Care		YMCA - Sydney (Metro Central)	
Toongabbie Christian School		Arncliffe Vacation Care	12,403
Toongabbie Christian School Vacation Care	10,113	YMCA of Sydney Inc (Metro South West)	
Trustees of The Sisters Holy Family Nazareth		Campbelltown City YMCA Vacation Care	4,400
Holy Family Children's Centre	7,002	Greenacre YMCA Vacation Care	4,500
Trustees Roman Catholic Church Diocese of Lismore		Revesby YMCA Vacation Care	10,886
Laurieton Vacation Care	4,905	YWCA - Newcastle	
		YWCA Vacation Care Centre - Cooks Hill	11,102

Early Intervention Program

Early Intervention Program

Major Projects - Early Intervention

Children First Inc		Sydney Anglican Home Mission Society Council (T/A)	
Mobile Supported Playgroup Pilot Project	90,000	Anglicare (Metro West)	
Gosford City Family Support Service Inc		St Marys Family Support Work Project - EIP	9,000
Early Intervention Family Worker (Young Parent)	139,371	The Trustees of the Roman Catholic Diocese of	
Gumnut Cottage Inc		P/Matta as Trustees for Centacare Cath Family Serv	
Coffs Harbour Early Childhood Places - Capital	150,000	Penrith Family Support Service -EIP	15,000
Hunter Home-Start Inc (Hunter/Central Coast)		The Uniting Church in Aust Property Trust (NSW) -	
Volunteer Home Visiting Service - EIP	12,216	UnitingCare Burnside (Metro West)	
Maitland City Council		Doonside NEWPIN	100,000
Woodberry Family Centre	394,000	The Uniting Church in Aust Property Trust (NSW) -	
McAuley Program - Mercy Community Services Ltd		Wesley Dalmar Child & Family Care Family Service	
Hunter: Parenting Skill Development	17,750	Blacktown Baulkham Hills Early Intervention	
Muloobinba Aboriginal Corporation		Family Service	180,000
Aboriginal In-Home Family Support Project	42,500	The Uniting Church in Aust Property Trust (NSW)	
Hunter Parenting Skill Development	1,260	(Metro West)	
Newcastle Family Support Services Inc		Pathfinder - EIP	2,000
Enhancing Child Development Programs in FSS	150,000		
Hunter: Parenting Skills Development	30,000		
Save the Children (QLD)			
Tweed Mobile Family Resource Service	108,750		
Sydney South West Area Health Service			
Perinatal Co-ordinator	91,620		
The Benevolent Society (Hunter/Central Coast)			
Family Connect	170,000		
Family Support Project - Sustained Home Visiting	85,000		
Hunter - Parenting Programs	29,990		
The Benevolent Society Early Intervention Program			
Bankstown Integrated Child and Family Service	596,500		
The Family Centre Community Projects Inc			
Tweed Homemaker Service	45,000		
The Uniting Church in Aust Property Trust (NSW) -			
Wesley Mission & Wesley Dalmar			
Dungog Sustained Home Visiting	12,725		
Major Projects - Vulnerable Families			
Barnardos Australia - Penrith Children's Family Centre			
Penrith Special Neighbours Program - EIP	19,000		
Blacktown Women's and Girl's Health Centre Inc			
Young Parents Resource Project - Blacktown	90,000		
Blue Mountains Family Support Service Inc (Metro West)			
Blue Mountains Family Support - EIP	19,000		
Colo Wilderness Mobile Resource Unit			
Colo Wilderness Family Support Service - EIP	9,000		
Hawkesbury Care Inc			
Hawkesbury Care Family Unit - EIP	9,000		
Hawkesbury City Council			
Forgotten Valley Family Support Service - EIP	9,000		
Hunter Urban Division of General Practice Ltd			
General Practitioners' Antenatal Project	33,000		
Maitland Family Day Care Scheme Inc			
Child Care & Therapeutic Support	44,000		
Mountains Outreach Community Service Inc			
Parenting Young - Early Intervention	70,000		
Parramatta Holroyd Family Support Inc			
Parramatta LGA Family Support	247,800		
Relationships Australia (NSW) (Metro West)			
Growing Together Parents and Kids - EIP	9,000		
Richmond Community Services Inc			
Hawkesbury Family Support - EIP	9,000		

Families First Program

Families First Initiative

ANGLICARE - Canberra & Goulburn Youth & Family Services (Southern)		Boystown.	
Supported Playgroup (Bradfordville) - Goulburn	20,360	Service Development Strategy for Families at Risk of Homelessness	1,700
Anglicare Western NSW		Broken Hill & District Family Support Service Inc	
Kandos Rylstone Family Worker - Families First	51,561	Broken Hill & Menindee Family Worker Service	77,321
Armidale Family Support Service Inc		Browns Flat Aboriginal Corporation	
Armidale Supported Playgroup - Families First	20,900	Communities for Kids - Children's Christmas Party	4,000
Guyra Early Intervention Family Worker Service	31,350	Bunjum Aboriginal Co-operative Ltd	
Walcha Aboriginal Early Intervention Family Worker Service	31,350	Ballina Family Worker (Aboriginal)	62,699
Auburn Migrant Resource Centre		Cabonne Shire Council	
Early Intervention Family Support Project	77,699	Local Government Salary Subsidy - Cabonne Community Worker - FF	3,000
Ballina-Byron Family Centre Inc		Campbelltown Family Support Service Inc	
Ballina/Byron Volunteer Home Visiting Service	128,361	Macarthur Family Worker - Families First	279,422
Early Years	105,669	Centacare Catholic Community Services - Archdiocese of Sydney (Metro South West)	
Ocean Shores Parenting Centre	60,014	Centacare Mt Pritchard - Fairfield Family Worker	80,014
Baptist Community Services - NSW & ACT (Southern)		Centacare Wilcannia - Forbes	
Barrack Heights PS Mobile Supported Playgroup	22,360	Centacare Family Worker Bourke	59,237
Warilla North PS Mobile Supported Playgroup	22,360	Centacare Forbes West Wyalong Family Worker Service	70,924
Warilla PS Mobile Supported Playgroup	22,360	Central West Aboriginal Family Worker Service	73,149
Warilla Storytime	2,700	Men As Partners In Parenting	66,442
Barnardos Australia - South Coast		Central Coast Area Health Service	
Bellambi Supported Playgroup	22,360	Pathways to Care	60,000
Berkeley Supported Playgroup	22,360	Central Coast Kids Day Out Inc	
Koonawarra Public School Aboriginal Mobile Supported Playgroup Wollongong LGA	22,360	Kids Day Out 2005	5,000
Northern Wollongong Volunteer Home Visiting Service	62,841	Central West Family Support Group Inc	
Shellharbour/Kiama Volunteer Home Visiting Service	67,127	Central West Family Support Group - FF	4,500
Southern Wollongong Volunteer Home Visiting Service	61,233	Charles Sturt University	
Special Needs/Mental Illness Supported Playgroup	22,360	Families First Review Of Parenting Programs In Riverina Murray	15,000
West Dapto Supported Playgroup Wollongong LGA	22,360	Children First Inc	
Barnardos Australia (Western)		Families First Early Literacy Project - Blacktown	
Barnardos Gilgandra Family Worker Service	46,507	Baulkham Hills	101,800
Barnardos Wellington Family Worker Service	84,359	Families First Early Literacy Project - Cumberland	101,800
Bathurst Family Support Service Inc		Christian Outreach Centre	
Bathurst Family Support - FF	7,500	South Grafton Community House	26,239
Baulkham Hills Holroyd Parramatta Migrant Resources Centre		Coastwide Child & Family Services Inc	
Early Intervention Family Support Service		CALD Supported Playgroups - Gosford LGA	7,500
Holroyd Parramatta	76,080	Supported Playgroups - Gosford	94,967
Families First CALD Perinatal - Cumberland	101,800	Coffs Harbour Aboriginal Family Community Care Centre Inc	
Bega Valley Shire Council		Coffs Harbour Aboriginal Family Worker	70,366
Bega Valley Families First Network	5,000	Community Programs Inc (Far North Coast)	
Early Intervention Family Worker - Bega Valley	10,000	Clarence Valley Mobile Supported Playgroup	25,264
Bellingen Shire Family & Children's Services Inc		Clarence Valley Volunteer Home Visiting Scheme	85,973
Mobile Resource Playgroup	46,037	Community Worker - Lower Clarence	42,969
Biripi Aboriginal Corporation Medical Centre (Northern)		Lower Clarence Supported Playgroup - Aboriginal	30,692
Taree Aboriginal Family Worker	45,212	Parenting Educator - (Aboriginal)	18,809
Blacktown Migrant Resource Centre		South Grafton Supported Playgroup	18,949
Early Intervention Family Support	155,397	Community Programs Inc (New England)	
Families First CALD Perinatal Project - Blacktown		Inverell Supported Playgroup - FF	5,311
Baulkham Hills	101,800	Continuing Education Centre (Albury - Wodonga Ltd)	
Bland Shire Council		Families First Mobile Supported Playgroups - Corowa, Urana & Hume	55,360
Community Development Officer - Bland Council - FF	3,500	Cowra Information & Neighbourhood Centre (Central West)	
Blue Mountains Family Support Service Inc (Metro West)		Family Support Service - Cowra FF	6,000
Early Intervention Family Support - Upper Mountains	57,173	Creating Links Co-operative Ltd	
Bodalla Aboriginal Housing Company Ltd		Bankstown Family Support Service Family Worker	236,594
Bodalla Aboriginal Family Gathering	2,000	DADHC - Metro South West Region	
Boomerang Meeting Place Inc.		Disability Assessment Plan	30,000
Mogo Aboriginal Family Gathering	2,000	Department of Ageing, Disability and Home Care - Central Coast	
		Toys & Equipment for Disabled Children	10,000

Families First Program

Department of Education - Canley Vale Schools As Community Centres		Department of Education & Training - Parkes Public School.	
Canley Vale School As Community Centres	5,000	Birth to Kindergarten - Orana Far West	65,000
Department of Education - Fairfield Public Schools As Community Centres		Department of Education & Training - Queanbeyan	
Fairfield Public Schools As Community Centre	5,000	Queanbeyan Supported Playgroup - Aboriginal	20,360
Department of Education & Training - Access & Equity (Early Childhood Unit)		Department of Education & Training - Roselea Primary School	
Evaluation Project	76,000	Early Language Development in Schools	30,000
Families First Road Show Project	40,000	Department of Education & Training - Sanctuary Point Public School	
Pacific Communities	85,000	Sanctuary Point Schools As Community Centres	25,331
Schools as Community Centre - Maroubra		Department of Education & Training - Tingha Public School	
Bay/South Coogee	120,000	Tingha Aboriginal Supported Playgroup	20,900
Transition To School	110,000	Department of Education & Training - Western (Orana Far West)	
Transition To School - Seeding Grants	90,000	Goodooga Parents As Teachers Program	35,297
Department of Education & Training - Albion Park Rail Public School		Ivanhoe Parents As Teachers	35,297
Albion Park Rail Schools As Community Centres	25,331	Schools as Community Centre - Buninyong Public School	90,000
Department of Education & Training - Anna Bay Public School		Schools as Community Centre - West Dubbo Public School	57,000
Port Stephens Parenting Program	54,709	Department of Education & Training - Western (Riverina/Murray)	
Department of Education & Training - Boggabilla Central School		Families First Transition To School Project	80,000
Boggabilla Supported Playgroup	20,869	Schools As Community Centres - Dareton Public School	103,320
Department of Education & Training - Bonnyrigg Schools As Community Centre		Schools As Community Centres - Franklin Public School Tumut	102,870
Bonnyrigg Schools As Community Centre	5,000	Schools As Community Centres - Narrandera Public School	102,870
Department of Education & Training - Buronga Public School		Department of Education & Training - Wyong Public School	
Buronga/Gol Gol Supported Playgroup	35,000	Wyong Family Day	5,000
Department of Education & Training - Cabramatta Public School		Department of Housing - South West Sydney Region	
Cabramatta Schools As Community Centre	5,000	Bankstown Network Development FF Interagency Project Officer	50,000
Department of Education & Training - Central Coast		Information & Data Co-ordination & Evaluation	135,000
Transition to School - Wyoming Public School	20,000	Department of Housing - Western Region	
Department of Education & Training - Central West		Project Officer (Families First Network Development)	43,000
Central West - Parents As Teachers, Lake Cargelligo - Portland	146,297	Durri Aboriginal Corporation Medical Service	
Department of Education & Training - Cessnock Public School		Kempsey Shire Aboriginal Family Workers	46,086
Cessnock Parenting Program	63,531	Early Education (EARLYED) Inc	
Department of Education & Training - Cumberland		Families First Early Childhood Intervention	
Families First School as Community Centre - Telopea Public	107,000	Mobile Playgroup	85,000
Families First Transition to School - Cumberland/ Prospect	203,600	Fairfield City Council	
Department of Education & Training - Educational Measurement & School Accountability Directorate		Families First Supported Playgroup - Fairfield / Liverpool	266,992
Evaluation Of Families First Projects	30,000	Fairfield Parent Support Centre Inc	
Department of Education & Training - Farmborough Road Public School		Fairfield Parent Support Family Worker - FF	80,014
Farmborough Road Schools As Community Centres	34,453	Family Support Network Inc	
Department of Education & Training - Glebe Public School		Community Worker - South Lismore	27,500
Families 2037	24,256	Lismore Volunteer Home Visiting Scheme	146,530
Department of Education & Training - Griffith Public School		Nimbin Parenting Centre	49,044
Supported Playgroup (Multicultural) - Griffith	55,360	Family Worker Training & Development Program	
Department of Education & Training - Kemblawarra Public School		Families First Cumberland/Prospect Learning & Development Project	111,800
Kemblawarra Aboriginal Supported Playgroup	10,000	Nepean Families First Learning & Development	91,620
Department of Education & Training - Mungindi Central School		FPA Health	
Mungindi Supported Playgroup	10,435	Examining Teenage Pregnancy in Orana Far West - A Needs Analysis	80,000
Department of Education & Training - Murwillumbah		Glen Innes Severn Council	
Tweed Toy Library	5,457	Glen Innes Aboriginal Supported Playgroup	20,900
Department of Education & Training - Nowra East Public School		Good Beginnings Australia Ltd	
Nowra East Public School Aboriginal Supported Playgroup	22,360	Good Beginnings/Lifeline VHVS & Parenting Program- Broken Hill & Menindee	78,781
		Gosford City Family Support Service Inc	
		Early Intervention Family Worker - FF	47,676
		Early Intervention Family Worker Disabilities	15,000
		Goulburn Family Support Service Inc	
		Southern Tablelands Families First Network	5,000

Grace Cottage Inc		Albion Park Rail Public School Aboriginal Mobile Supported Playgroup	22,360
Dubbo & Narromine Aboriginal Family Worker - Families First	20,200	Barrack Heights Public School Aboriginal Mobile Supported Playgroup	22,360
Granville Multicultural Community Centre Inc		Illawarra Children's Services Ltd (Southern)	
Community HUBS - Granville	111,813	Children With Special Needs Supported Playgroup	27,360
Great Lakes Community Resources Inc		Illawarra Transition To School	65,810
Homebase Supported Playgroup	37,836	IllicOS Resource Room Project	10,000
Great Lakes Gloucester Child/Family Services Inc		Illawarra Dubays Aboriginal Womens Network Group	
Gloucester Mobile Supported Playgroup	41,179	Indigenous Women's Support Group Activities - FF	8,500
Greater Southern Area Health Service		Transition to School Debutante Ball	10,000
Families First - Your Baby and Books Project	65,000	Illawarra Multicultural Services Inc	
Gunnedah Family & Children's Service Inc		African Refugee Supported Playgroup	22,360
Gunnedah Supported Playgroup - Families First	31,400	Macedonian/Spanish Supported Playgroup	22,360
Gwabegar and District Inc		Immigrant Women's Speakout Association of NSW Inc	
Gwabegar Supported Playgroup	23,892	Community Development in New Release Areas - Auburn LGA	73,149
Gwydir Shire Council		Inner West Aboriginal Community Company Ltd	
Gwydir Shire Early Intervention Family Worker	61,752	Engaging Aboriginal & Torres Strait Islander Families	70,000
Hawkesbury City Council		Inner West Aboriginal & Torres Strait Islander Supported Playgroups	85,000
Hawkesbury (Early Intervention) Family Worker	110,628	Jumbunna Community Pre-School & Early Intervention Centre Inc	
Strengthening Communities - South Windsor	80,000	Casino Supported Playgroup	22,462
Healthy Cities Illawarra Inc		Karitane	
Beyond Breakfast Alone	15,000	Bankstown Linking Families VHVS	175,206
HKR Division of General Practice		Fairfield Linking Families VHVS	175,206
Families First GPs Project	80,000	Liverpool Linking Families VHVS	175,206
Homestart National Inc (Macarthur)		Kempsey Family Support Service Inc	
Volunteer Home Visiting - Wingecarribee	64,078	Kempsey Family Worker - Fathers	43,185
Home-Start National Inc (Northern)		South West Supported Playgroup	62,563
Forster/Tuncurry/Taree Home-Start	99,720	Koorana Child & Family Centre Inc	
Macleay Home Start Volunteer Home Visiting Scheme	75,437	Families First Supported Playgroup - Bankstown/Canterbury	266,992
Home-Start National Inc (Southern)		KU Children's Services (Hunter/Central Coast)	
Volunteer Home Visiting - Southern Tablelands	52,215	Inner Newcastle - Supported Playgroup	126,511
Home-Start National Inc (Western)		KU Children's Services (Metro Central - Inner West)	
Central West Volunteer Home Visiting Service	188,096	KU Inner West Play & Chat Supported Playgroups	261,245
FFVHVS - Gundagai - Tumut - Tumbarumba	89,584	KU Children's Services (Metro Central)	
Home-Start (Mudgee, Coolah, Rylstone & Wellington)		Northern Sydney Supported Playgroup	59,000
VHVS	86,148	Kurrajong Waratah	
Home-Start Western Area Inc		Families First Supported Playgroup - Temora and Surrounds	45,360
Home-Start Western (Bogan, Cobar & Warren) VHVS	84,407	Kyogle Family Support Service Inc	
Hunter Area Health Service		Community Worker (Parenting)	36,830
Young Parent Support Worker - Maitland & Port Stephens LGA	71,554	Lady Gowrie Child Centre (Metro Central)	
Hunter Children's Services Forum Inc		Children's Services CALD Project	85,000
Transition To School	9,000	Lithgow Information & Neighbourhood Centre Inc	
Hunter Home-Start Inc (Hunter/Central Coast)		Central West Supported Playgroup Service	161,297
Aboriginal Volunteer Home Visiting Service	80,422	Lithgow Information & Neighbourhood Centre - FF	4,000
Cessnock Volunteer Home Visiting Services	101,238	Liverpool Migrant Resource Centre Inc	
Muswellbrook Volunteer Home Visiting Service	104,475	Cultural Connect	83,333
Raymond Terrace Volunteer Home Visiting Services	101,238	Families First Multicultural Communications Project	80,000
Volunteer Home Visiting Service - Maitland & Singleton	102,255	Lower Macleay Pre-School Inc	
Volunteer Home Visiting Services Rural & Remote	93,328	Lower Macleay Preschool - Families First	900
West Lake Macquarie Volunteer Home Visiting Service	101,238	Macarthur Community Forum Inc	
Illawarra Aboriginal Corporation		Families First Macarthur Interagency Project	70,000
Myimbarr New Parents Support Program	5,000	Mackillop Rural Community Services	
Transition To School For Koori Kids	17,000	Engaging Lightning Ridge Community in Parenting	90,000
Illawarra Aboriginal Medical Service Aboriginal Corporation		Manning Support Services Inc	
Home Safety for Aboriginal Families	12,000	Families First Outreach Worker	61,232
Koori Mens Support Group Cultural Development - FF	8,500	Parenting Educator Service - Challenging Behaviours	40,379
Wollongong Aboriginal Family Worker	61,080	Manning Support Services Inc	
Illawarra Area Health Service		Taree Family Worker - Fathers	24,909
Aboriginal Parenting, Resources & Posters	10,000		
Speech Pathology Early Intervention - FF	14,596		
Speech Pathology/Improved Access	8,862		
Illawarra Children's Resource Unit Incorporated			
ABC Playschool Book	1,500		

Families First Program

Media 'N' Arts Inc		Northern Sydney Central Coast Health	
Kidsay Magazine - FF	2,954	Professional Development & Interagency Orientation	109,672
Mid Richmond Neighbourhood Centre Inc		Nowra Family Support Service Inc	
Box Ridge Supported Playgroup - FF	15,675	Hard to Reach Families	15,000
Evans Head Supported Playgroup	18,949	Ulladulla Early Support Family Worker	40,720
Migrant Network Services (Northern Sydney) Ltd		Oasis Pre-Employment Network (OPEN) Inc -	
Regional Network Facilitation Project	85,000	T/A Campbell Page	
Migrant Resource Centre of Newcastle & Hunter Ltd		Bega Valley Indigenous Community Development Project	19,500
African Family Worker	43,467	Bega Valley Volunteer Home Visiting Service	51,113
CALD Family Worker	80,097	Cooma-Monaro Volunteer Home Visiting Service	50,825
Miimali Aboriginal Community Association Inc		Eurobodalla Families First Network	5,000
Aboriginal Families First Liaison Officer Project	88,823	Eurobodalla Volunteer Home Visiting Service	51,113
Mindaribba Local Aboriginal Land Council		Indigenous Community Development Project -	
Aboriginal Family Worker Service - Mid Hunter	71,767	Campbell Page, Eurobodalla	39,500
Mission Australia - Sydney City Mission (Metro West)		QTY Indigenous Community Development Project	22,600
Families First Cumberland/Prospect Parent Information		Queanbeyan, Tallaganda & Yarrowlumla Volunteer	
Package	28,000	Home Visiting Service	80,640
Informal Parent Discussion Group - Penrith/ Hawkesbury	96,026	Southern Slopes Indigenous Community Development	
Monaro Early Intervention Service Inc		Project	21,000
Rural Outreach Monaro Playgroups Service (ROMPS)	7,650	Southern Tablelands Indigenous Community Development	
Monaro Family Support Service Inc		Project	19,500
Cooma-Monaro Families First Network	5,000	Orange Family Support Service Inc	
Indigenous Community Development - Monaro Family		Orange Family Support Service - FF	5,000
Support Service	4,000	Parkes & District Neighbourhood & Community	
Moree Family Support Inc		Information Centre Inc	
Moree Plains Shire/Yallaroi Local Government Area		Parkes Neighbourhood Centre - FF	3,500
Volunteer Home Visiting Service	55,788	Tottenham, Trundle & Tullamore Family Worker Service	20,675
Mountains Community Resource Network Inc		Parramatta City Council	
Distribution of Parent Information Pack Strategy	22,000	Families First Holroyd Parramatta Aboriginal Family	
Families First Distribution Strategy Project	22,000	Support Service - FF	85,000
Mountains Outreach Community Service Inc		Pilliga & District Community Link Committee Inc.	
Parenting Young	11,000	Pilliga Supported Playgroup	23,869
Strengthening Communities - Hazelbrook	61,080	Port Stephens Council	
Nambucca Valley Children's Group Inc		Community Engagement Facilitator (ISC)	72,843
Nambucca Bellingen Family Worker - Fathers	37,185	Possum Children's Support Service Inc	
Nambucca Specialist Family Worker	67,105	Nepean Area Transition to School	180,000
Nambucca Valley Supported Playgroup	44,106	The Parents And Educators Resource Library Service	5,000
Nambucca Valley Community Services Council		Queanbeyan Children's Special Needs Group Inc	
Nambucca Bellingen Volunteer Home Visiting Service	84,947	QTY Families First Network	5,000
Narrabri & District Community Aid Service Inc		Regional Social Development Group Inc	
Families First - Learning & Development Network	10,000	Families First Volunteer Home Visiting Service -	
Narrabri Outreach Early Intervention Family Worker	75,889	Culcairn, Holbrook, Lockhart & Urana	89,584
Newcastle Family Support Services Inc		Families First Volunteer Home Visting Service -	
Collaborative Working Strategy	10,244	Berrigan, Corowa, Jerilderie	89,584
Family Worker - Newcastle Local Government Area	75,577	Relationships Australia (NSW) (Metro Central)	
Newtrain Inc		Focus on Fathers Scoping Project	50,000
Glen Innes Outreach Community Development Worker	38,034	SDN Children's Services (Metro West)	
Glen Innes, Inverell, Tenterfield & Guyra Volunteer Home		Families First - Early Childhood Intervention	
Visiting Service	104,126	Mobile Playgroup - Parramatta	120,000
Narrabri Shire Volunteer Home Visiting Service	50,729	Shellharbour City Council	
Tamworth, Gunnedah, Manilla & Quirindi Volunteer		Child Safety Restraint	1,150
Home Visiting Service	112,137	Community Transport Brokerage	3,750
Noah's Ark Centre of Shoalhaven Inc		South Coast Medical Service Aboriginal Corporation (Illawarra)	
Supporting Children with Challenging Behavior	33,000	Healthy Koori Baby Bags	9,096
North Coast Area Health Service		Jerinja Aboriginal Supported Playgroup	20,000
Families First Young Parent Worker Project - Kempsey	66,078	South East Neighbourhood Centre	
North St Marys Neighbourhood Centre Inc		Botany Bay Community Capacity Development Plan	40,000
Strengthening Communities - North St Marys	61,080	South Eastern Sydney and Illawarra Area Health Service	
Northern Rivers Health Service		Communication Strategy for Parents & Carers	216,000
Aboriginal Family Worker - Clarence	66,264	Strengths Based Practice in Children's Services	150,000
Family Support Worker - Goori T640I	67,387	South Penrith Youth & Neighbourhood Services Inc	
Family Worker - Aboriginal Fathers - Tweed	21,797	Strengthening Communities - Cranebrook	81,440
		Southern Area Health Service	
		Family Ties Volunteer Home Visiting Service	40,246

St George Division of General Practice		The Northcott Society (Metro South West)	
General Practitioner Collaboration Project	81,440	Family Resource Links	71,813
Sutherland Shire Council		Resource Links - Special Needs Family Resource Project	71,813
Cronulla Community Capacity Development Plan	50,000	The Salvation Army (NSW) Property Trust (Southern)	
Swinson Cottage Family Centre Inc		Kemblawarra Area Aboriginal Mobile Supported Playgroup	9,573
Families First Riverstone Aboriginal Family Support Service	122,160	The Uniting Church in Aust Property Trust (NSW) -	
Sydney Anglican Home Mission Society Council		UnitingCare Burnside (Hunter/Central Coast)	
(T/A) Anglicare (Metro Central - Inner West)		CALD Supported Playgroups	7,500
Glebe Family Worker - Families First	50,089	Coastwide Home Visiting Service	313,493
Sydney Anglican Home Mission Society Council		Supported Playgroups - Wyong	94,967
(T/A) Anglicare (Metro South West)		The Uniting Church in Aust Property Trust (NSW) -	
Anglicare Liverpool Family Worker Service - FF	272,594	UnitingCare Burnside (Metro South West)	
Anglicare Migrant Service Fairfield Family Worker	80,014	Burnside - Cabramatta/Fairfield Family Worker	80,014
Sydney Anglican Home Mission Society Council		Villawood/Chester Hill Communities For Kids	88,823
(T/A) Anglicare (Metro West)		The Uniting Church in Aust Property Trust (NSW) -	
Early Intervention Family Worker Service	205,396	UnitingCare Burnside (Mid North Coast)	
Sydney Anglican Home Mission Society Council		Coffs Harbour Family Support Worker - Families First	71,670
(T/A) Anglicare (Southern)		Coffs Harbour Family Worker Fathers	28,215
Bay & Basin Mobile Supported Playgroup Shoalhaven LGA	22,360	Coffs Harbour Supported Playgroup - Families First	55,632
Bomaderry Mobile Supported Playgroup Shoalhaven LGA	22,360	Hastings Family Learning Together Project	67,123
Fatherhood Project	19,000	Hastings Fathers Support Project	27,365
Shoalhaven Volunteer Home Visiting Service	61,080	Hastings Specialist Family Worker	94,923
Sussex Inlet Mobile Supported Playgroup Shoalhaven LGA	22,360	The Uniting Church in Aust Property Trust (NSW) -	
Sydney South West Area Health Service		Wesley Dalmar Child & Family Care Family Service	
Evaluation Families First Pathway	25,000	Community HUBS	111,813
Sydney West Area Health Service		The Uniting Church in Aust Property Trust (NSW) -	
Families First Evaluation Project	146,087	Wesley Mission & Wesley Dalmar	
Families First Family Support Service Daruk A.M.S.	76,350	Family Worker Service West Lake Macquarie	72,621
Tamworth Family Support Service		Rural Family Worker (Dungog LGA)	59,255
Southern Outreach Early Intervention Family Worker	64,389	The Uniting Church in Aust Property Trust (NSW)	
Tamworth Supported Playgroup - Families First	31,350	(Metro West)	
Tenterfield Pre-School Kindergarten Inc		Early Intervention Family Support - Lower Mountains	56,090
Parent Support Project	2,800	The Uniting Church in Aust Property Trust (NSW)	
Tenterfield Social Development Committee		(Metro West)	
Tenterfield Aboriginal Early Intervention Family		Informal Parent Discussion Group - Blue Mountains	30,414
Worker Service	31,694	The Uniting Church in Australia Property Trust (NSW)	
The Benevolent Society (Hunter/Central Coast)		T/A Jannawi Family Centre (Metro Central)	
CALD Cultural Awareness Training	5,000	Inner West Family Worker (Bilingual) Service	87,778
Learning and Development Project	10,000	TRI Community Exchange	
Networks of Practice Central Coast - FF	35,000	Families First Database	5,000
PPP Train The Trainer (Disabilities)	18,000	Service Network Project - Nepean Area	90,300
The Benevolent Society (Metro Central - Inner West)		Trustees Roman Catholic Church Diocese of Lismore	
Inner West Volunteer Home Visiting	257,888	Hastings Families First Community Development	
The Benevolent Society First Five Years Program Macarthur		and Promotion Strategy	17,714
Camden Communities 4 Kids Project	46,666	Hastings Homestart	99,720
Campbelltown Communities 4 Kids	69,166	University of Newcastle - The Family Action Centre	
Macarthur Homestart	557,175	Volunteer Home Visiting Service - Newcastle &	
The Council of the Municipality of Kiama		Lake Macquarie	90,777
Baby Storytime	2,360	Upper Hunter Community Services Inc	
The Council of the Shire of Hornsby		Aboriginal Family Worker - Upper Hunter	71,767
Aboriginal Community Facilitator - FF	37,157	Hunter Park Family Centre	65,834
Information Road Show	5,000	Walhallow Aboriginal Corporation Inc	
Parenting Information Forum	8,000	Quirindi Aboriginal Supported Playgroup	15,683
The Family Centre Community Projects Inc		Warlga Ngurra	
Early Family Worker - Families First	71,813	Aboriginal Family Worker Service - Port Stephens	71,767
Murwillumbah Community Worker - Parenting	36,830	Western Sydney Community Forum Inc	
Tweed Coast Supported Playgroup	60,014	Families First Building Social Capital	30,000
Tweed Valley Volunteer Home Visiting Scheme	128,361	Families First Translation Project	30,000
The Hills Community Aid & Information Service Inc		Wollondilly/Camden Family Support Service Inc	
Community Development in New Release Areas -		Wollondilly Communities 4 Kids	46,666
Rouse Hill	146,297	Wollongong City Council	
The Neighbourhood House - Bayldon Boambee		Interpreter Brokerage and Training Program	21,000
Bonville Sawtell Toormina Inc		Storytime in the Streets	10,000
Home-Start Coffs Harbour	73,179		

Families First Program

Wyong Shire Council	
North Wyong Integrated Child & Family Centre	61,080
Yarran Early Intervention Inc	
Service Directory for Families of Disabled Children	5,000
Yerin Aboriginal Health Services	
Aboriginal Mothers & Babies Worker Families First	65,966
ATSI Early Intervention Worker	51,000
Young Neighbourhood Centre Inc (Southern)	
Parent Education & Support Network	33,832
Southern Slopes Families First Network	5,000
Southern Slopes Volunteer Home Visiting Service	47,635
Young Pre-School Kindergarten Inc (Southern)	
Mobile Early Childhood Service Southern Slopes - FF	20,000
YWCA - NSW (Northern)	
Communities 4 Kids - Goonellabah	79,374

Out-of-Home Care

Out-of-Home Care

After Care

Biripi Aboriginal Corporation Medical Centre (Statewide)	
Marungbai - Metropolitan and Western	72,284
Centacare - Newcastle	
After Care Service - Centacare OOH	102,258
Centacare Catholic Community Services Archdiocese of Sydney (Metro Central)	
ALIVE Program - 02	245,302
The Uniting Church in Aust Property Trust (NSW) - UnitingCare Burnside (Metro South West)	
ACE Program	328,535
The Uniting Church in Aust Property Trust (NSW) - UnitingCare Burnside (Southern)	
ACE Southern	297,383

General Community Based Services

Aboriginal Child, Family & Community Care State Secretariat (NSW) Inc (OOHC)	
Aboriginal Child, Family & Community Care State Secretariat	373,029
Aboriginal Foster Carer Support Service	55,314
Aboriginal Foster Carer Support Service - Addition to project 82265	47,865
Aboriginal Services Training and Development Project	14,227
Aboriginal Children's Service Ltd (Metro Central)	
Foster Family Support - ACS	56,076
Aboriginal Children's Service Ltd (Metro West)	
St Mary's Foster Care	119,083
Aboriginal Children's Service Ltd (Western)	
Central West Area Foster Parent/Child Support	132,968
Cowra Foster Care	152,412
Wagga Foster Care	158,912
Albury Wodonga Youth Emergency Services Ltd	
Interconnect	244,886
ANGLICARE - Canberra & Goulburn Youth & Family Services (Southern)	
Adolescent Program - Goulburn	160,144
Short Stop Shoalhaven	69,171
Temporary Family Care - Goulburn	78,691
ANGLICARE - Canberra & Goulburn Youth & Family Services (Western)	
Angicare South West - Temporary Foster Care Program	212,194
Central West High Intensity - Crisis Services	778,974
Wagga Adolescent Community Placement Service	521,597
Association of Children's Welfare Agencies Inc (Statewide - OOH)	
Centre for Community Welfare Training	544,948
Baptist Community Services - NSW & ACT (Hunter/Central Coast)	
Pathways	254,441
Barnardos Australia - Auburn	
Auburn Temporary Care	332,860
Barnardos Australia - South Coast	
Illawarra Extended Families Program	368,038
Barnardos Australia (Metro Central - Inner West)	
Barnardos Sibling Placement Project	76,117
Kingston House	352,051
Barnardos Australia (Metro West)	
Penrith Temporary Family Care (TFC)	287,393
Barnardos Australia (South East Sydney)	
Find A Family	1,960,009
Waverley Temporary Family Care	638,685

Biripi Aboriginal Corporation Medical Centre (Northern)	
Great Lakes/Manning Aboriginal Children's Service - Foster Care	221,032
Great Lakes/Manning Aboriginal Children's Service - Foster Care - Addition To Project 80503	111,980
Boys' Town	
Dunlea Living Area	277,290
Fleming Living Area	280,253
Power Living Area	279,621
Burrin Dalai Aboriginal Corporation Inc	
Burrin Dalai Out of Home Care & Family Support - Addition to 82601	111,980
Burrin Dalai Out of Home Care and Family Support Service	222,704
Centacare - Catholic Family Services Diocese of Broken Bay (Hunter/Central Coast)	
Adolescent Foster Care	196,488
Centacare - Catholic Family Services Diocese of Broken Bay (Metro Central)	
Sherbrook Residential Care Program	520,218
Centacare - Newcastle	
Adoption Support - Newcastle	42,113
Centacare Newcastle Foster Care	405,711
Centacare - Wollongong (Metro South West)	
Access Service - Macarthur	80,364
Family Resource Service	255,403
South West Sydney Contact Service BLF	80,364
Centacare - Wollongong (Southern)	
Long Term Family Placement Program	257,398
Centacare Catholic Community Services - Archdiocese of Sydney (Metro South West)	
Community Placement Program	245,772
Fairfield/Liverpool TFC	248,229
Centacare Catholic Community Services Archdiocese of Sydney (Metro Central)	
Centacare Adoption Program	344,183
Centacare Foster Care	345,919
Centacare Pre Adoption Program	65,835
Centacare Professional Support Service	102,085
Centacare Sibling Placement Program	251,327
Temporary Family Care Leichhardt	205,409
Central West Family Support Group Inc	
Aboriginal Out of Home Care Support	111,980
CREATE Foundation Inc	
Mission:Be	131,800
Eddy's Place	
Eddy's Place	355,556
Hunter Aboriginal Children's Services	
Hunter Foster Care	218,772
Hunter Foster Care - addition to project 80505	111,980
International Social Services (Aust) - NSW Office (Statewide)	
NSW Based Counselling & Family Tracing Service for Former British Child Migrants	71,260
KARI Aboriginal Resource Inc	
Kari Care & Support Service	233,106
Kari Care & Support Service - addition to 81271 (1)	111,980
Kari Care & Support Service - addition to 81271 (2)	223,960
Link-Up (NSW) Aboriginal Corporation (Metro West)	
Family-Link Worker	111,980
Lutanda Children's Services (Metro West)	
Group Home - Castle Hill	111,773
Macarthur District Temporary Family Care Inc	
General Scheme	228,300

Out-of-Home Care

Mallee Family Care Inc		The Uniting Church in Aust Property Trust (NSW) -	
Wentworth Balranald Foster Care	208,951	UnitingCare Burnside - Dubbo	
Marist Youth Care Ltd (Metro West)		Adolescent Crisis/Short Term	254,606
Egan	283,802	Post Contract Services	
Minahan	354,864	ANGLICARE - Canberra & Goulburn Youth & Family Services	
Quinlan	365,578	(Southern)	
Missionary Sisters of Mary Queen		Adolescent Community Placement Service	972,767
St Therese House	85,645	Biripi Aboriginal Corporation Medical Centre (Northern)	
NSW Committee on Adoption and Permanent Care Inc		Marungbai Leaving Care & After Care Service	232,170
Be My Family Project	12,050	Caretakers Inc	
South Coast Medical Service Aboriginal Corporation (Illawarra)		Intensive Out of Home Service - Bondi	521,597
Shoalhaven Aboriginal Out of Home Service	208,691	CASPA - Child & Adolescent Specialist Programs	
Southern Youth and Family Services Association Inc		& Accommodation	
Out of Home Service - SYFSA - Illawarra	693,506	Adolescent Service (North Coast)	466,577
St Joseph's Community Centre		Centacare - Catholic Family Services Diocese of	
Tweed Heads Family Visitation Service	96,500	Broken Bay (Metro Central)	
Stretch-A-Family Inc		Sherbrook Intensive Support Service	275,410
Substitute Care On Track	485,369	Centacare (Metro South East)	
Sydney Anglican Home Mission Society Council		Alive Leaving Care Services	217,157
(T/A) Anglicare (Metro West)		CREATE Foundation Inc	
Adoption Service - Telopea	298,158	Create Foundation	390,685
Foster Care - Telopea	755,491	Foster Care Association (NSW) Inc (Statewide)	
Paul Street Adolescent Program	524,295	Peer Support & Information Service (2)	313,000
Sydney Anglican Home Mission Society Council		Marist Youth Care Ltd (Metro West)	
(T/A) Anglicare (South East Sydney)		Marist Intensive Support Service	1,114,480
Lisgar Youth Support	293,938	Ngunya Jarjum Aboriginal Child and Family Network Inc	
The Burdekin Assoc Inc		Ngunya Jarjum Aboriginal Child & Family Network	217,701
Birkley Cottage Substitute Care Project	239,027	Ngunya Jarjum Aboriginal Child & Family Network	
The Uniting Church in Aust Property Trust (NSW) -		addition to project 81925	111,980
UnitingCare Burnside (Metro Central)		Relationships Australia (NSW) (Hunter/Central Coast)	
Foster Care Program	311,479	After Care Resource Centre (ARC) - Central	167,746
Gordon	514,123	Relationships Australia (NSW) (Metro West)	
Minnamurra	416,021	After Care Project - Metro West Region	330,583
The Uniting Church in Aust Property Trust (NSW) -		Relationships Australia (NSW) (Statewide)	
UnitingCare Burnside (Metro South West)		After Care Resource Centre - Support Service	130,431
Byrnes	499,443	St Joseph's Cowper Inc	
The Uniting Church in Aust Property Trust (NSW) -		Adolescent Service (St Joseph's)	485,369
UnitingCare Burnside (Metro West)		The Uniting Church in Aust Property Trust (NSW) -	
Dunkeld - Family & Youth Support (FAYS)	450,963	UnitingCare Burnside - Dubbo	
Education Program W.S.	153,918	Intensive Support Community Placement - Orana	521,597
Family Work Program - North Parramatta	476,008	The Uniting Church in Aust Property Trust (NSW) -	
Foster Care Program - Burnside	458,502	UnitingCare Burnside (Mid North Coast)	
Professional Support Services - Burnside	365,409	Youth Futures, Coffs Harbour	521,597
The Uniting Church in Aust Property Trust (NSW) -		United Protestant Association - Far North Coast	
Wesley Dalmar Child & Family Care		Youth Care UPA	140,163
Wesley Dalmar - Gateway	334,986		
Wesley Dalmar - Lewisham Office	274,403		
The Uniting Church in Aust Property Trust (NSW) -			
Wesley Dalmar Child & Family Care Family Service			
Penrith Foster Care	579,119		
Wesley Dalmar Foster Care	467,575		
Wandiyali ATSI Inc			
Hunter Aboriginal OOHC	67,452		
Wandiyali ATSI Inc			
Hunter Aboriginal OOHC - addition to project 82104	111,980		
Intensive Out-of-Home Care Services			
ANGLICARE - Canberra & Goulburn Youth & Family Services			
(Southern)			
Short Stop	167,260		
Southern Youth and Family Services Association Inc			
Intensive Out of Home Services - Wollongong	150,192		

Supported Accommodation Assistance Program

Supported Accommodation Assistance Program

Case Management

Bungree Aboriginal Association Inc	
Aboriginal Adolescent & Family Counsellor	76,950
Aboriginal Youth & Family Supported Accommodation Assistance Project	146,305
Samaritans Foundation (Hunter/Central Coast)	
Samaritans Youth Services - Wyong Outreach Team	359,925

Domestic Violence - Rural & Remote

Central Tablelands Housing Association Inc	
Operation Courage	29,617
Far West Area Health Service	
Partnerships Against Domestic Violence - Wentworth/Balranald Shire	144,751
Gudu Wondjer (SW) Aboriginal Corporation	
Gudu Wondjer Safe House Eden	171,190
Linking Women with Safety Across the Communities Inc	
Linking Women With Safety Across the Communities	146,513

Ex-H.P.A.P. Projects

Mission Australia - Sydney City Mission (Metro Central)	
Campbell House	1,076,162
Supported Accommodation Program - Single Men	540,046
St Vincent de Paul Society - Matthew Talbot Hostel	
Matthew Talbot Hostel - Woolloomooloo	3,764,043
The Salvation Army Australia Eastern Territory Social Work	
Foster House CHOP	801,086
Foster House Crisis	1,610,067
The Uniting Church in Aust Property Trust (NSW) - Wesley Mission (South East Sydney)	
Edward Eagar Lodge	1,424,876

General Support and Supported Accommodation

Aboriginal Corporation for Homeless & Rehabilitation Community Services	
Ngura Hostel	357,800
Adele Dundas Inc	
Adele House	170,082
Albury Supported Accommodation Service Inc	
Albury Supported Accommodation Service	162,246
Albury Supported Accommodation Service Inc	
ASAS/ACH - SAAP/CAP Innovation Initiative 1998/99	15,327
ANGLICARE - Canberra & Goulburn Youth & Family Services (Southern)	
Eurobodalla SAAP Service	279,366
Goulburn Emergency Accommodation	241,861
Anglicare North Coast Board of Management Inc	
Clarence Valley Crisis Accommodation & Support Brokerage Service	100,869
Ballina & District Community Services Assoc Inc	
Accommodation Brokerage	169,531
Barnardos Australia - Auburn	
Family Temporary Accommodation	159,217
Barnardos Australia - Penrith Children's Family Centre	
Penrith Family Accommodation & Support	81,516
Bathurst Emergency Accommodation Place Inc	
Bathurst Emergency Accommodation	173,302
Bathurst Emergency Accommodation - SAAP/CAP Innovation Initiative 1998/99	7,662
Bathurst Shelter	9,811

Bourke Proclaimed Place	
Dunbi Place	229,814
Boystown.	
San Miguel Accommodation Service	340,969
The San Miguel Relocation Officer Project	52,031
Brewarrina Drug & Alcohol Committee	
Bulgun Place	485,074
Byamee Proclaimed Place Inc	
Byamee Homeless Persons Support Team	293,055
Byron Emergency Accommodation Project Inc	
Byron Emergency Accommodation Project	194,147
Byron Housing Support Project	60,314
Centacare - Catholic Family Services Diocese of Broken Bay (Metro Central)	
Housing Advocacy & Support	233,040
Charmian Clift Cottages Inc	
Charmian Clift Cottages	351,467
Churches of Christ Community Care	
Pendle Hill Crisis Centre	100,941
City of Sydney Council (South East Sydney)	
Homeless Persons Information Centre	214,172
Homelessness Complex Needs Forum	6,694
City Women's Hostel Inc	
City Women's Hostel	463,146
Coast Shelter Ltd	
Central Coast Emergency Accommodation Services	611,106
Gosford Emergency Accommodation Services CAP/SAAP	
Innovation Initiatives 1998/99	15,327
Intoxicated Persons Project	87,288
Coffs Harbour Neighbourhood Centre Inc	
Coffs Harbour Accommodation Brokerage	15,641
Coffs Harbour Accommodation Brokerage And Housing Support Service	66,945
Coffs Harbour Housing Support Service SAAP/CAP	6,094
CRC Accommodation Services (Metro South West)	
CRC Group Homes	479,851
Dubbo Emergency Accommodation Project Inc	
Dubbo Emergency Accommodation Project	298,901
Glebe House	
Glebe House	127,024
Haymarket Foundation Ltd	
Albion Street Lodge	1,036,010
Homelessness NSW ACT	
NSW & ACT Association of Homeless Person Services	161,215
Judge Rainbow Memorial Fund Inc	
Rainbow Lodge - Glebe	47,675
Kempsey Neighbourhood Centre Inc	
Kempsey & Hastings Brokerage & Housing Support	62,198
Mission Australia - Sydney City Mission (Metro Central - Inner West)	
Rawson Centre	349,787
Mission Australia - Sydney City Mission (Metro Central)	
A Woman's Place	1,041,340
Fairlight Centre	374,399
Missionbeat	569,831
Mission Australia - Sydney City Mission (Metro West)	
Men's Accommodations and Referral Support Service (MARSS)	312,000
Mission Australia Brokerage Project (Cumberland)	157,520
Mission Australia (Hunter)	
Newcastle Adult Accommodation Support Service	496,088
Mission Australia (Metro South West)	
Sydney City Mission - Liverpool Centre	313,287

Supported Accommodation Assistance Program

Monaro Crisis Accommodation Service Inc		St Vincent de Paul Society - Wagga Wagga	
Monaro Crisis Accommodation Service	217,438	Edel Quinn Shelter	216,990
Nambucca Valley Neighbourhood Centre Inc		St Vincent de Paul Society - Wickham	
Crisis Accommodation Brokerage Service	63,815	The Matthew Talbot Centre	130,195
Namoi House Inc		Tamworth Homeless Men's Support Group Inc	
Walgett Domestic Violence Service	141,658	Homeless Mens Support Centre	123,149
Walgett SAAP Service	420,291	The Community for the Celebration of Christ - Theotokos Inc	
Narrabri & District Community Aid Service Inc		Mary's Place, Residential & Proclaimed Place	86,047
Narrabri Homeless Persons Support Team	163,855	The Gender Centre	
Narrabri Family Crisis Centre Inc		The Gender Centre	235,088
The Cottage	200,002	The Gender Centre - SAAP/CAP 2002/03	21,390
NSW & ACT Association of Homeless Persons Services Inc		The Salvation Army (NSW) Property Trust (Hunter/Central Coast)	
Inner Sydney Day Programs Management Plan Review	35,000	Newcastle Community Housing - 106295	93,068
NSW Women's Refuge Movement Working Party Inc (Purchasing Branch - SAAP)		The Anchor - 106297	251,039
Women's Refuges Working Party	65,086	The Salvation Army (NSW) Property Trust (Metro Central - Inner West)	
On Track Community Projects Inc		St Peters Hostel - 106278	230,158
Tweed Crisis Accommodation & Support Service	68,901	The Salvation Army Australia Eastern Territory Social Work	
Tweed Crisis Accommodation Project - SAAP/CAP	24,725	Griffith Shelter - 106162	69,830
Open House Youth Accommodation Service Inc		Knudsen Place - 106287	652,568
Katoomba Homeless Men's Project	9,000	Leeton Crisis Centre - 106163	93,941
Orana Accommodation & Support Services Committee Inc		Samaritan House - 106430	260,547
Sturt House	290,165	The Station Ltd	
Orange Community Accommodation Service Inc		The Station	264,366
Orange Community Accommodation Service	273,777	The Trustees of the Society of St Vincent de Paul NSW & ACT Inc - Wollongong Diocese	
Our Lady of Snows		Macarthur Ozanam Centre, Family Service & Men's Service	732,115
Our Lady of Snows	39,633	Macarthur Ozanam Centre, Family Service & Mens Service - SAAP/CAP Innovation Initiative 1998/99	8,058
Parramatta Mission		Southern Highlands Brokerage	62,668
Hope Community Cottage	150,288	The Uniting Church in Aust Property Trust (NSW) - Wesley Dalmar Child & Family Care Family Service	
Hope Hostel	674,547	Wesley Dalmar - Short Term Units	152,083
Meals Plus	211,960	The Uniting Church in Aust Property Trust (NSW) - Wesley Mission & Newcastle City Mission (Hunter)	
Queanbeyan City Council		McKenzie Centre	95,187
Queanbeyan Family Accommodation & Support Service	49,819	The Uniting Church in Aust Property Trust (NSW) - Wesley Mission (Metro South West)	
Samaritans Foundation (Northern)		The Noreen Towers Community	248,285
Taree & Foster Brokerage & Housing Support	46,650	Trustees of the Roman Catholic Church for the Archdiocese of Canberra & Goulburn	
Shared Vision Aboriginal Corporation		St Benedicts Community Day Centre	60,793
Helping Hand - Crisis Accommodation Brokerage Service	70,174	Upper Hunter Community Services Inc	
South Eastern Sydney and Illawarra Area Health Service		SAAP & Community Housing Partnerships Project	18,000
Inner Sydney Intergrated Alcohol and Other Drug Services	35,000	Upper Hunter Crisis Accommodation Service	79,849
St Vincent de Paul Society - Albury		Wentworth Area Community Housing Ltd	
Quamby House Men's Hostel	302,691	Housing Resource Worker	64,586
St Vincent de Paul Society - Armidale		Wollongong Emergency Family Housing Inc	
Freeman House	230,533	Wollongong Emergency Family Housing	249,799
St Vincent de Paul Society - Bankstown		Young Crisis Accommodation Centre	
St Jude's Refuge & Outreach Service	272,404	Young Crisis Accommodation Centre	121,038
St Vincent de Paul Society - Broken Hill		Peaks	
Bishop Fox Memorial Hostel	16,913	NSW Women's Refuge Movement Working Party Inc (Purchasing Branch - SAAP)	
St Vincent de Paul Society - Coniston		NSW Women's Refuge Resource Centre	118,043
St Vincent de Paul House	327,410	NSW Women's Refuge Resource Centre Project Officer	78,641
St Vincent de Paul Society - Deniliquin		Residual Services	
Ozanam House	205,842	AIDS Council of NSW	
St Vincent de Paul Society - Goulburn		ACON Housing Project	86,766
Goulburn St Vincent de Paul Men's Shelter	187,958		
St Vincent de Paul Society - Granville			
The Cardinal Freeman Centre	320,058		
St Vincent de Paul Society - Matthew Talbot Hostel (Metro Central - Inner West)			
Multihouse Scheme Concord	135,033		
St Vincent de Paul Society - Nowra			
John Purcell House	310,435		
St Vincent de Paul Society - Port Macquarie			
McCosker House	211,669		
St Vincent de Paul Society - Vincentian Village			
Vincentian Village	248,886		

Kamira Farm		Kulkuna Cottage Women's Refuge	470,922
Kamira Farm	14,903	Lismore Women's & Children's Refuge Inc	
Women's Emergency Services		Lismore Women's & Children's Refuge	485,173
Albury Wodonga Women's Refuge Inc		Lithgow Community Projects Inc	
Albury Wodonga Women's Refuge	368,281	Lithgow Women & Children's Crisis Centre	189,196
Armidale & District Women's Centre Inc		Manly Warringah Women's Resource Centre Ltd	
Armidale & District Women's Centre	43,313	Bringa Women's Refuge	504,158
Bega Women's Refuge Inc		Manning District Emergency Accommodation Inc	
Bega Women's Refuge	316,583	Lyn's Place	410,449
Blue Gum Inc		Marcia Women's Refuge Inc	
Blue Gum	138,186	Marcia Women's Refuge	485,537
Bonnie Women's Refuge Ltd		Marrickville Women's Refuge Ltd	
Bonnie Women's Refuge	558,465	Jean's Place	572,602
Violetta's Place - SAAP/CAP	37,294	Mimosa House Inc	
Carrie's Place Co-operative Ltd		Mimosa House	453,995
Carrie's Place	351,661	Molonglo Women's & Children's Services	
Cawarra Women's Refuge Aboriginal Corporation		Louisa Women's Refuge	458,224
Cawarra Women's Refuge	530,082	Moree Women's Refuge - Ngala House Inc	
Central Darling Shire Council		Moree Women's Refuge - Ngala House	424,631
Wilcannia Women's Safe House	138,914	Mountain Women's Resource Centre	
Clarence River Women's Refuge & Outreach Services Inc		Wimlah Refuge	220,050
Grafton Women's Refuge	445,783	Muslim Women's Association	
Corner House Women's Refuge Pty Ltd		Bankstown Women & Children Domestic Violence	
Corner House Women's Refuge	410,265	Accommodation Service	303,308
Creating Links Co-operative Ltd		Muslim Women's Support Centre	510,884
Kidstart	160,000	Muswellbrook Women & Children's Refuge Ltd	
Detour House (Metro South West)		Nydia's Place	366,385
Detour House	141,046	NSW Department of Housing (South East Sydney)	
Detour House - SAAP/CAP 2002/03	10,696	Inner City Homeless Single Women's Brokerage	104,286
Detour House - SAAP/CAP Innovation Initiative	15,990	NSW Women's Refuge Movement Working Party Inc	
Eastlakes Womens & Children's Refuge Inc		(Central Coast)	
Eastlakes Womens & Children's Refuge	234,224	Woy Woy Women and Children Services	409,682
Edith Edwards Women's Centre Inc		NSW Women's Refuge Movement Working Party Inc	
Bourke Women's Refuge - Edith Edwards		(Metro Central)	
Women's Centre	132,415	Dolores Single Women's Refuge	482,324
Erin's Place Inc		NSW Women's Refuge Movement Working Party Inc (Metro South	
Erin's Place	327,516	West)	
Essie Women's Refuge Inc		Elsie Women's Refuge	639,478
Essie Women's Refuge	515,679	NSW Women's Refuge Movement Working Party Inc	
Eva's Project Inc		(Mid North Coast)	
Eva's Project	204,350	Kempsey Women's Refuge	382,080
Gunnedah Family Support Inc		NSW Women's Refuge Movement Working Party Inc	
Gunnedah & District Women's Crisis Agency	71,547	(Nepean)	
Guthrie House Co-operative Ltd		Wimlah Women & Children's Service	228,807
Guthrie House	84,304	NSW Women's Refuge Movement Working Party Inc	
Hastings Women & Children's Refuge		(North Sydney)	
Hastings Women & Children's Refuge	323,391	Delvena Women's Refuge	479,448
Immigrant Women's Speakout Association of NSW Inc		NSW Women's Refuge Movement Working Party Inc	
Domestic Violence NESB Project	219,042	(Northern)	
Inverell Refuge Centre		Tamworth Women's Refuge	470,137
Inverell Refuge Centre	351,174	NSW Women's Refuge Movement Working Party Inc	
Inverell Refuge Centre - SAAP/CAP Innovation Initiative	4,422	(Southern Highlands)	
1998/99		Moruya Women's Refuge	386,059
Jenny's Place Inc		NSW Women's Refuge Movement Working Party Inc	
Jenny's Place	461,604	(Western)	
Jessie Street Domestic Violence Service Inc		Forbes Women's Refuge	278,722
Jessie Street Domestic Violence Service	481,509	Wagga Wagga Women & Childrens Service	388,861
Joan Harrison Support Services for Women Inc		Ourgunya Women's Incorporation	
Joan Harrison Support Services for Women	412,739	Brewarrina Women's Safe House	115,430
Killara Women's Refuge Inc		Pam's Place Crisis Accommodation Resource &	
Killara Women's Refuge	326,758	Referral Service Inc	
Kulkuna Cottage Women's Refuge Ltd		Pam's Place Crisis Accommodation Resource &	
Albury Wodonga Interim Women's Service	178,762	Referral Service	493,774

Supported Accommodation Assistance Program

Parramatta Mission		Yinganeh Aboriginal Women's Refuge	
Thelma Brown Cottage	217,791	Yinganeh Aboriginal Women's Refuge	390,971
Penrith Women's Refuge Inc		Women's Housing Program	
Penrith Women's Refuge	406,069	Alice's Cottages Inc	
Penrith Women's Refuge - SAAP/CAP 2002/03	21,390	Alice's Cottages Women's Housing Scheme	338,975
Shoalhaven Women's Resource Group Ltd		Armidale Women's Housing Group Inc	
Rosa Refuge	395,391	Armidale Women's Housing Scheme	211,692
St Michaels Family Centre Ltd		Auburn Migrant Resource Centre	
Co-ordinator - St Michaels	65,912	SAAP/CAP Innovative Initiative - Auburn Migrant Resource Centre	21,687
St Vincent de Paul Society - Arncliffe		B Miles Women's Housing Scheme Inc	
Marian Villa Women's Refuge	385,206	B Miles Women's Housing Scheme	388,343
St Vincent de Paul Society - Burwood		Bathurst Women's Housing Programme Inc	
St Louise Lodge	462,111	Bathurst Women's Housing - SAAP/CAP 2002/03	32,086
St Vincent de Paul Society - Deniliquin		Bathurst Women's Medium Term Housing	208,679
Vinnies Emergency Accommodation Service	66,981	Centacare - Newcastle	
St Vincent de Paul Society - Jannali		Polding Project	293,840
Amelie House Women's Refuge	484,645	Drug & Alcohol Women's Network Inc	
St Vincent de Paul Society - Lewisham		DAWN Women's Network Housing Scheme	260,623
Marian Centre	1,479,251	Dubbo Women's Housing Programme Inc	
St Vincent de Paul Society - NSW State Council		Dubbo Women's Housing Programme	165,673
Claffy House Old sub-prog 11-03	416,337	Hawkesbury Women's Housing Information Service	
Tanderra Women & Children's Refuge		Women's Accommodation & Information Service	91,605
Tanderra Women & Children's Refuge	436,527	Innari Housing Inc	
The Salvation Army (NSW) Property Trust		Innari Housing	264,111
(Hunter/Central Coast)		Katakudu Women's Housing Inc	
Faith Cottage -Salvation Army Women's & Children's Refuge - 106255	355,359	Katakudu Women's Housing	235,791
The Salvation Army (NSW) Property Trust		Mission Australia - Sydney City Mission (Metro Central)	
(Metro Central - Inner West)		Women in Supported Housing	195,263
Orana Lodge Family Crisis Centre - 106251	320,194	Molonglo Women's & Children's Services	
The Salvation Army Australia Eastern Territory Social Work		Gunyah Women's Housing Scheme	167,472
Catherine Haven Women's Shelter	309,194	Murrane Women's Housing Inc	
The Trustees of the Society of St Vincent de Paul		Murrane Women's Housing	70,224
NSW & ACT Inc - Wollongong Diocese		NESH Women's Housing Scheme Inc	
Metro South West Brokerage	120,406	NESH Women's Housing Scheme	265,370
Toukley Women's Refuge Inc		NESH Women's Housing Scheme - SAAP/CAP 2002/03	32,086
Elandra Women & Children's Refuge	495,611	NESH Women's Housing Scheme - SAAP/CAP	
Tumut & District Women's Support & Housing Centre		Innovation Initiative 1998/99	8,058
Tumut & District Women's Support & Housing		Vida's Freedom - Older Women's Project	46,667
Case Management SAAP/CAP	24,865	Nowra Women's Housing Scheme Inc	
Tumut & District Women's Support & Housing Centre	134,887	Nowra Women's Housing Scheme	162,817
Tweed Shire Women's Service Inc		Outer Western Women's Housing Scheme	
Tweed Shire Women's Service	440,881	Outer Western Women's Housing Scheme	127,898
Warilla Women's Refuge Ltd		Sisters Housing Enterprise Inc	
Warilla Women's Refuge	359,064	Sisters Housing Enterprise	229,747
Warlga Ngurra		South West Women's Housing Inc	
Warlga Ngurra Women's & Children's Refuge	307,609	South West Women's Housing Scheme	268,691
Warrina Women's & Children's Refuge Co-operative		Southern Women's Housing Inc	
Society Ltd		Southern Women's Housing Scheme	218,959
Warrina Women's Refuge	464,883	St George Women's Housing Inc	
Wollongong Women's Refuge		St George Women's Housing Scheme	202,264
Wollongong Women's Refuge	480,723	Stepping Out Housing Programme Inc	
Women & Girls' Emergency Centre Inc		Stepping Out Housing Scheme - SAAP/CAP	
Women & Girls' Emergency Centre	251,920	Innovation Initiative 1998/99	11,760
Women's Housing Company		Stepping Out Women's Housing Scheme	348,738
Women's Housing Company	183,502	Stepping Out Women's Housing Scheme - SAAP/CAP 2002/03	21,390
Women's Information & Counselling Service - Port Stephens Inc		Wirraway Aboriginal Women's Housing Scheme Inc	
Women's Information & Counselling Service	133,766	Wirraway Aboriginal Women's Housing Scheme	218,491
Women's Shelter Armidale Inc		Wollongong Women's Housing Inc	
Women's Shelter Armidale	405,102	Wollongong Women's Housing Scheme	250,764
Yawarra Meamei Women's Group Inc		Women Up North Housing Inc	
Lightning Ridge Women's Safe House	141,656	Women Up North Women's Housing Scheme	218,438

Women's Housing Association Hunter Region Inc			
Lower Hunter Women's Housing	165,044		
Youth Social Justice Strategy			
Ballina & District Community Services Assoc Inc			
Ballina Youth Service - YSJS	68,524		
Broken Hill Youth Accommodation & Support Service Inc			
Broken Hill Youth Accommodation & Support Service	80,635		
Casino Neighbourhood Centre Inc			
Northern Rivers Young Women Accommodation Project	155,394		
Community Housing Mid North Coast Inc			
Youth Housing Support Mid North Coast	84,136		
Community Programs Inc (Far North Coast)			
Youth Housing Services	184,318		
Coonamble Shire Council			
Gulargambone Youth Service	17,706		
Dubbo Community Services & Information Centre Inc			
Dubbo Outreach Youth Counsellor	119,843		
Gilgandra Shire Council			
Gilgandra Adolescent Support Project	76,257		
Great Lakes Community Resources Inc			
Youth Accommodation Support Worker - Forster	79,394		
Holroyd Youth Service Inc			
Youth Housing Worker - Merrylands	60,615		
Jetty Bunker Youth Service Inc			
Jetty Bunker Youth Service	426,481		
Lotus House Indo Chinese Young Women's Refuge Inc			
Lotus House	414,193		
Maari Ma Health Aboriginal Corporation			
Wilcannia Youth Accommodation & Support	115,272		
Marist Youth Care Ltd (Metro West)			
McGovern House	275,936		
Murdi Paaki Regional Enterprise Corp Ltd			
Gulargambone Youth Service	54,533		
Orange Community Accommodation Service Inc			
Ngaamina Guunji (Aboriginal Youth Accommodation & Support)	119,426		
Parramatta Mission			
Koompartoo Youth Program	125,218		
Penrith Street Work Project Inc			
Penrith Streetwork Project	143,736		
Rosemount Youth & Family Services Inc			
Rosemount Day Survival Program	55,472		
Samaritans Foundation (Hunter/Central Coast)			
Youth Information & Referral Service - Newcastle & Lake Macquarie	66,613		
Shire Wide Youth Service Inc			
Eastern Area Service for Youth (EASY)	223,138		
Shoalhaven Youth Accommodation Co Ltd			
Aboriginal Outreach Worker - Nowra	63,792		
Sydney Anglican Home Mission Society Council (T/A)			
Anglicare (Metro West)			
Street Outreach Case Manager	53,297		
The Fact Tree Youth Service			
The Factory Youth Centre	72,497		
The Uniting Church in Aust Property Trust (NSW) - UnitingCare Burnside - Campbelltown			
The Drum Information Centre	167,631		
The Uniting Church in Aust Property Trust (NSW) - UnitingCare Burnside - Dubbo			
Doorways - 3	99,039		
Trustees of the Christian Brothers (Metro West)			
Medium to Long Term Accommodation Unit	252,865		
Youth Supported Accommodation			
Albury Wodonga Youth Emergency Services Ltd			
Broughton House		373,570	
Mainstay Youth Support Program		78,379	
Allambi Youth Services Inc			
Allambi House		296,569	
ANGLICARE - Canberra & Goulburn Youth & Family Services (Southern)			
Queanbeyan Youth Refuge (Crisis)		385,020	
Armida Youth Refuge Inc			
Armida & District Youth Support Services		373,267	
Tenterfield, Inverell, Glen Innes Youth Services		148,700	
Awabakal Newcastle Aboriginal Co-operative Ltd			
Awabakal Crisis Accommodation Project SAAP/CAP		37,085	
Baptist Community Services - NSW & ACT (Metro Central)			
Leith House		307,779	
Barnardos Australia - Auburn			
Barnardos Youth Housing Project		93,121	
Barnardos Australia (Metro Central - Inner West)			
Hohnen House		323,069	
Brewarrina Shire Council			
Brewarrina Youth Accommodation Service		74,975	
Byron Youth House Inc			
Byron Bay Youth House		343,897	
Cabramatta Community Centre Inc			
Getting It Together Scheme (GITS) - Cabramatta		130,910	
Housing Support Worker - Cabramatta Our House Youth Accommodation Service		114,511	
Canterbury Youth Accommodation Service			
Jingara		337,756	
Caretakers Inc			
Caretakers Cottage		681,832	
Centacare - Catholic Family Services Diocese of Broken Bay (Metro Central)			
Young Persons Community Care Program		126,486	
Centacare - Newcastle			
Centacare Adolescent Accommodation Support Project C.A.A.S.P.		236,547	
Centacare Catholic Community Services - Archdiocese of Sydney (Metro South West)			
Young Women's Supported Accommodation Program		354,507	
Centacare Catholic Community Services Archdiocese of Sydney (Metro Central)			
Touri		297,659	
Centacare Wilcannia - Forbes			
Centacare Youth Support Service		70,378	
Coast Shelter Ltd			
High Support Crisis Service		100,103	
Maya Cottage		281,277	
Rumbalara Youth Refuge		273,964	
Com.Care Community Reach			
Jacaranda Cottage		84,528	
Community Connections North Coast Inc			
Community Connections		580,046	
Coonamble Shire Council			
Coonamble Youth & Community Centre		29,351	
Detour House (Metro South West)			
Young People's Refuge		417,326	
Eastern Suburbs Community Youth Association Ltd			
Bondi Youth Accommodation		165,413	
Eastlakes Family Support Service Inc			
Detached Housing Support Worker - Adolescent		34,623	

Supported Accommodation Assistance Program

Erskineville Youth Housing Inc		Mission Australia - Sydney City Mission (Metro West)	
Erskineville Youth Housing	256,030	Lemongrove Lodge	209,662
Fairfield City Youth Refuge & Accommodation Service Ltd		Mission Australia - Wagga Wagga	
Fairfield City Youth Refuge	473,773	Wagga Wagga Youth Refuge	373,965
Fairfield Youth Accommodation Service		Youth Assistance Program	125,677
Fairfield Youth Accommodation Service	198,546	Mission Australia (Metro South West)	
Fairfield Youth Partnership Project (Complex Needs)		Harold Lodge	170,052
SAAP/CAP	24,725	Macarthur Supported Living Program	130,300
Fusion (Australia) (Metro West)		Moree Family Support Inc	
Fusion Accommodation & Support Services	414,312	Moree Plains Shire Youth Homelessness Project	116,896
Goulburn Youth Projects Inc		Murdi Paaki Regional Enterprise Corp Ltd	
Warooga Youth Refuge	327,679	Coonamble Youth & Community Services Centre	90,399
Greenacre Church of Christ		Narrabri & District Community Aid Service Inc	
Nick Kearns House	409,817	Narrabri Youth Accommodation Team	118,257
Hunter Valley Aboriginal Corporation		Nepean Youth Accommodation Services Inc	
Aboriginal Young People's SAAP Project	73,256	Nepean Youth Accommodation - SAAP/CAP 2002/03	21,390
Illawarra Youth Housing Ltd		Nepean Youth Accommodation Services	445,879
Illawarra Youth Housing - Long Term Service	185,998	Newcastle Youth Accommodation Services Ltd	
Tree House	315,538	Clarendene House	316,940
Youth Outreach Worker	64,809	Housing Resource Officer & Living Skills Project	88,401
Karingal Inc		Parkway	145,460
Karingal Medium Term Aboriginal Youth Service	505	The Embassy	210,312
Katoomba Youth Refuge Ltd (Metro West)		Oasis Pre-Employment Network (OPEN) Inc -	
Blue Mountains Youth Housing Development Project	57,559	T/A Campbell Page	
Katoomba Youth Refuge	366,555	Moruya Youth Refuge	335,767
Katoomba Youth Refuge - SAAP/CAP Innovation		Open House Youth Accommodation Service Inc	
Initiative 1998/99	18,559	Open House Youth Accommodation Service	494,712
Lighthouse Community Care Ltd		Open House Youth Accommodation Service -	
Lighthouse Community Care Youth Housing -		SAAP/CAP 2002/03	10,696
Hebron House	71,579	Options Youth Housing Association Inc	
Lillian Howell Project Inc		Options Youth Housing	111,125
Lillians	374,238	Orange & District Youth Refuge	
Lithgow Community Projects Inc		Orange & District Youth Refuge	352,894
Lithgow Youth Housing - High Support SAAP/CAP	12,360	Parramatta Mission	
Lithgow Youth Housing Program	171,429	Parrahause	330,508
Liverpool Youth Accommodation Assistance Company		Penshurst Street Community Youth Homes	
Liverpool Youth Accommodation Assistance	311,167	Penshurst Street Community Youth Homes	231,848
Liverpool Youth Refuge Inc		Phoenix House Youth Services Inc	
Liverpool Youth Refuge	471,720	Phoenix House Youth Accommodation	192,036
Macarthur Pregnancy Project	21,390	Rage Project - GITS	123,950
Macleay Youth Accommodation Service Inc		Presbyterian Church of Australia Property Trust -	
Macleay Youth Accommodation Service	350,608	Social Services (Metro Central)	
Maitland Youth Crisis Service Inc		Jannali Youth Crisis Accommodation Project	163,989
Maitland Youth Crisis Centre	280,318	Raymond Terrace Neighbourhood Centre Inc	
Marist Youth Care Ltd (Metro West)		Port Stephens Youth Options Project	165,660
Case Management Resource Pilot Project	25,510	Regional Extended Family Services	
Case Management Resource Worker	67,673	Glen Innes Supported Youth Accommodation -	
Hebersham Aboriginal Youth Service (HAYS)	324,283	SAAP/CAP 2002/03	10,696
Marcellin Cottage	344,543	SaintsCare Limited (Metro Central)	
Nepean Youth Brokerage Service	122,826	Northern Sydney Youth Support Service (NSYSS)	188,434
The Annexe	361,622	SaintsCare Limited (Metro West)	
The Siding	414,443	Youth Support & Brokerage in Baulkham Hills	142,825
Transition to Independence Program SAAP/CAP	12,360	Samaritans Foundation (Hunter/Central Coast)	
Medley Community		Samaritans Youth Accommodation Services -	
Medley Community	323,499	Lower Hunter	441,054
Ministry to Solo Parents & Their Families - Parramatta Diocese		Samaritans Youth Crisis Service	362,083
Catherine Villa	298,155	The Hub - Casework	423,708
Mission Australia - Orange		Samaritans Foundation (Northern)	
Orange Youth Accommodation Support Service	122,675	Samaritans Youth Services Taree (Open Door)	384,891
Mission Australia - Sydney City Mission (Metro Central)		Shoalcare	
"The Crossing" Youth Crisis Centre	482,086	Short Term Accommodation Service	332,672
Clifton Adolescent & Family Solutions	226,841	Shoalhaven Youth Accommodation Co Ltd	
Radio House	141,164	Shoalhaven Youth Accommodation	92,551

Skills Training Employment Program Inc (T/A) Auswide Projects		The Uniting Church in Aust Property Trust (NSW) -	
Bega Valley Youth Accommodation Partnership		Wesley Dalmar Child & Family Care	
Support Worker	55,780	Cottee Lodge Independent Living Program	276,834
South West Child Adolescent & Family Services Association		The Uniting Church in Aust Property Trust (NSW) -	
(CAFS) Inc		Wesley Dalmar Child & Family Care (Central Coast)	
Adolescent Family Counsellor - Liverpool	67,043	Wesley Dalmar Central Coast Independent	
Southern Highlands Youth Accommodation Service SP		Living Program	197,486
Southern Highlands Youth Accommodation Service	331,850	THEBA Young Women's Service	
Southern Riverina Youth Support Services Inc		THEBA Exit Housing for Young Women Project	199,167
Langunyah House Youth Refuge - Griffith	374,620	Trustees of the Christian Brothers (Metro West)	
Langunyah House Youth Refuge - Griffith -		Youth Emergency Accommodation Unit	343,959
SAAP/CAP Innovation Initiative 1998/99	30,650	Trustees Roman Catholic Church Diocese of Lismore	
Southern Sydney Youth Refuge Association		Christo Youth Service	331,025
Southern Sydney Youth Refuge	407,432	Uniting Care Campbelltown - Stepping Stone Community	
Southern Youth and Family Services Association Inc		The Stepping Stone Community	336,105
Wollongong Youth Refuge (Combined)	1,192,269	Veritas House Inc	
St Francis Welfare Ltd		Outreach Worker - Veritas House	60,665
Come In Centre Housing Support Worker	58,126	Veritas House Medium Term Housing	76,701
Dual Diagnosis Accommodation Project SAAP/CAP	37,294	Veritas House Youth Services	340,213
St George Accommodation for Youth Ltd		Wanbinga Youth Accommodation Services Inc	
St George Accommodation for Youth	198,666	Wanbinga Youth Crisis Centre	349,237
St George Youth Workers Network Inc		Wandiyali ATSI Inc	
Sutherland St George Homeless Persons		Hunter Koori Youth Service	179,400
Brokerage Project	125,582	West Lake Macquarie Youth Accommodation Project Inc	
St Joseph's Community Centre		West Lake Macquarie Medium/Long Term Youth	
Futcher House	353,213	Accommodation	234,724
St Laurence House Inc		Western Housing for Youth Ltd	
St Laurence House	249,088	Western Housing for Youth	247,724
St Vincent de Paul Society - Petersham I		Western Region Young Peoples' Hostel Organisation	
Rendu Youth Accommodation Service	291,732	Grandview Lodge	224,758
Stretch-A-Family Inc		Woy Woy Youth Cottage Committee	
Stretch-A-Family	324,369	Woy Woy Youth Cottage	316,892
Stretch-A-Family - Medium Term Hostel	329,727	Youth Accommodation Association (NSW) Ltd	
Sydney Anglican Home Mission Society Council		(Metro Central)	
(T/A) Anglicare (Metro West)		Youth Emergency Accommodation Line	87,987
Early Intervention - Carramar Cottage	65,673	Youth Accommodation Association (NSW) Ltd	
Taldumande Youth Services Inc		(Metro South West)	
Taldumande Youth Service	611,439	Allawah	396,732
Tamworth Youth Care Inc		Wruwallin House	336,349
Tamworth Youth Care	355,313	Youth Accommodation Association (NSW) Ltd (SAAP)	
The Bridge Youth Service Inc (Metro Central)		Core Funding	153,858
The Bridge Youth Refuge - Sutherland	383,992	Youth Angle Inc	
The Burdekin Assoc Inc		Youth Angle	308,670
The Burdekin Association	580,164	Youth Off the Streets Ltd	
The Presbyterian Church (New South Wales) Property Trust		Don Boscoe House	708,002
Cornerstone	164,070	YWCA NSW (Inner West)	
The Salvation Army Australia Eastern Territory Social Work		YWCA Housing Program	122,909
Oasis Youth Support Network Crisis Accommodation			
Service	518,878		
The Ted Noffs Foundation Inc (Metro South East)			
PALM (Program for Adolescent Life Management)	236,285		
The Trustees of the Society of St Vincent de Paul NSW & ACT Inc -			
Wollongong Diocese			
Vinnies Youth Housing Macarthur - SAAP	156,978		
The Turning Point Youth Accommodation Services Inc			
The Turning Point	250,450		
The Twenty Ten Association Inc			
2010 Lesbian & Gay Youth Services	324,323		
The Uniting Church in Aust Property Trust (NSW) - UnitingCare			
Burnside - Dubbo			
Doorways - 2	288,961		

Communities Division Program Funding

Area Assistance Scheme

Central Coast Multicultural Childrens Resource Centre (MCRC)		St Clair Singleton Aboriginal Corporation Inc	
MCRC Coordinator	50,000	Indigenous Oral History Coordination	16,180
The Benevolent Society		Singleton Community Action Against Illicit Drugs Inc	
Mens Access	76,535	Drug Proofing Families	5,248
Central Coast Domestic Violence Court assistance Scheme Inc		Warkworth Hall Community Centre Inc	
Underage Violence against Families	72,522	Warkworth Community Hall Roofing Replacement	25,300
Empire Bay Progress Association Inc		Hunter Valley Aboriginal Corporation	
Facilities Supporting Community Spirit	15,440	Organisation Ownership	50,066
Chertseydale Cottage		North Kiama Neighbourhood Centre Inc	
Community Engagement and Action Worker	56,684	Kiama Kids Living Diversity	3,100
Toukley Neighbourhood Centre		Kiama Community College	
Independent Learning Centre	52,323	Workplace training for Intellectually Disabled Young Adults	20,726
Cessnock PandC Association Inc		Central Illawarra Youth Services Inc	
Cessnock Art Therapy Programme	59,700	Kids Klub	39,675
Gresford Community Group Inc		Shellharbour City U3A Inc	
Establishment of Gresford District Youth Centre	21,450	University of the Third Age - Equipment	12,000
Dungog Shire Palliative Care Volunteers Inc		Ulladulla and Districts Community Resources Centre Inc	
Thank You Is Not Enough - Palliative Volunteers	3,446	Project Planner	29,149
Bucketts Way Neighbourhood Group Inc		Jerrinja Aboriginal Land Council	
Minimbah Native Garden	50,083	Jerrinja Schoolhouse Project	67,592
Nerong Progress Association Inc		Mission Australia	
Nerong Community Centre	21,105	No Interest Loans Scheme - Shoalhaven	24,008
Royal Blind Society		Nowra Youth Services Inc	
Volunteer Training Program to Support Vision Assist - Hunter	14,229	Music to my Ears	11,000
Araluen Aboriginal Corporation		Wingello Hall Mechanics Institute Hall Association	
Aboriginal Resource Kit Westlakes	20,000	Painting and Restoration, Wingello Hall	15,000
Eastlake Youth Centre Inc		Southern Youth and Family Services Association Inc	
Swansea Step Up Program	22,587	Education, Training, Accommodation for Young People	54,175
The Wetlands Centre		Barnardos South Coast	
Volunteers Coordinator	59,473	Barnardos Sports Mentoring Project	12,080
Carries Place		South Coast City Church Central Inc	
Butterfly Bridge	64,838	Darcy House	58,923
Samaritans Youth Services Inc		Illawarra Aboriginal Corporation	
Maitland and District Mentoring Assistance		Australian Museum Artefacts Display	14,500
Project (MADMAP)	75,241	Koonawarra Area Residents Association Inc	
Barnardos Australia - Mudgee		Audio Visual Drama-Dance Project	7,977
Merriwa Youth (MY) Cinema	19,832	Toughlove	
Timor Tennis Club Inc		Toughlove - Wollongong Group	3,900
Timor Hall Toilet Block Health Upgrade	2,940	Royal Blind Society of NSW	
Wybong Public Hall Committee Inc		Illawarra Vision Assist Volunteer Network	17,324
Rural Hall Kitchen Renovation	9,990	Macarthur Sports Life Centre - Alive Sports	
Catholic Diocese of Maitland - Newcastle		Youth Development Program	50,045
Hey Dad - Parenting Program for Separated Fathers	4,531	Camden Area Community Resource Centre (CACRC) Inc	
Newcastle Family Support Services		Manager, Camden Area Resource Centre Inc	50,000
BUDS - Helping Families to Grow	26,167	Mt Annan Care	
Jesmond Neighbourhood Centre Inc		Foodshare (Trailer)	3,660
Community Link Hunter	55,395	WorkVentures Ltd	
Newcastle Multicultural Neighbourhood Centre		Community Connect	24,904
"We Care" Youth as Carers	25,265	Wollondilly Camden Family Support Service Inc	
Raymond Terrace Neighbourhood Centre		Aboriginal Access	68,378
The Marriage Tree Community Garden	75,000	Warragamba Silverdale Neighbourhood Centre Inc	
Women's Information & Counselling Service Port Stephens Inc		Dam Horizons	14,037
Tomaree Together	79,007	Wollondilly Camden Family Support Service Inc	
Tomaree Neighbourhood Centre		Dads Know How	72,582
Tomaree Links to the Community	50,000	Foster Care Association (NSW) Inc	
Scone Youth Centre Inc		Regional Camp for Foster Carers and Kids	20,000
Scone Youth Club	8,985	McLeans Ridges Hall Committee Inc	
Parkville Social Club Inc		Repair/Maintain McLeans Ridges Hall	12,500
Water Storage for the Parkville Community	4,500	Eureka Public School Parents & Citizens Association	
Singleton Neighbourhood Centre Inc		Shade For All	2,420
Food Coop	13,830	Oz GREEN - Global Rivers Environmental Education Network (Australia) Inc	
		YouthLEAD - Northern Rivers	25,765

Coffs Coast Toy Library		Upper Blue Mountains Child Protection Service (Gunedoo)	
Early Childhood Development	3,500	Gunedoo WSAAS Project	51,650
Royal Blind Society of NSW		Blue Mountains Developmental Youth Recreation Service Inc	
Vision Assist Volunteer Program	8,886	Upper Mountains Early Intervention Service	50,000
Anglicare North Coast		Springwood Neighbourhood Centre	
SPLASH Sole Parent Support Network	21,442	Dads In distress (Dids) and Older men New ideas (OMNI)	22,940
Australian Breastfeeding Association		Asian Women at Work Inc	
Community Breastfeeding Resources	2,750	Vietnamese Outworkers Radio Program	19,120
Purfleet Taree Local Aboriginal Land Council		The Parks Community Network	
Program Supervisor for Aboriginal people considered at risk	46,260	Entertainment Events for Young People	67,360
Comboyne Community Association		Woodville Community Services	
Comboyne Community Renewal Program	40,597	Koori Youth Dance Project	55,430
Macleay Valley FM Community Radio Station		Australian Dyspraxia Support Group Resource Centre Inc	
SW Rocks to Bellbrook	28,000	Learning Disability Awareness (LDA)	39,929
Youth On Wheels Inc		Hawkesbury Aboriginal Community Association	
YOWI 2	15,152	Merana Hawkesbury Aboriginal Community Project	98,567
Hanging Rock Community Inc		WestWorks Inc (WestClub Windsor)	
Hanging Rock Hall Kitchen Facilities	15,000	See Me	20,000
Kyogle Youth Action Inc		Hewitt House Neighbourhood Centre	
Friday Night Accessible Youth Activities	14,822	Community Outreach Worker	46,620
Lismore Neighbourhood Centre Inc		Wargon & Burra Aboriginal Corporation	
N/Rivers No Interest Loans Scheme	11,250	Young Leaders	80,098
Mental Health Accommodation Rehabilitation Services		Cassia Community Centre/Holroyd Community Development	
Gardens of MHARS	3,294	Association Inc	
Jiggi School of Arts Inc		Community Garden Project Co-Ordinator	27,792
Jiggi/Georgica Youth Group	2,000	Liverpool Living Streets Project	
R.E.D. (Realising Every Dream) Inc		Living Streets in Warwick Farm	63,274
Soundbeam	4,774	Liverpool Migrant Resource Centre	
YWCA of Sydney		Indian Seniors Access Project	9,050
Y...ise up After school activity program	38,933	Outer Liverpool Community Services Inc	
Radio Nambucca		U Beaut Renovations	16,950
Radio Nambucca Studios Refurbishment	11,410	Liverpool Womens Health Centre	
Kurrachee Cooperative Society Limited		Young women and safety in relationships	77,792
We Need To Be Heard	6,882	Joan Harrison Support Services for Women Inc	
Casino Neighbourhood Centre Inc		Womens Voices Against Violence	47,056
Bentley Hall	12,242	Wargon & Burra Aboriginal Corporation	
Ellangowan Public Hall Trust		Young Leaders	80,098
Ellangowan Public Hall Safe Seating	2,992	Nicholii Cottage Neighbourhood Centre Inc	
Burringbar School of Arts		Living Skills for 9 to 12 year olds	5,888
Help us gutter the Burringbar Hall	7,920	The Uniting Church in Australia Property Trust (NSW)	
The Association of Bhanin El Minieh - Australian		for Wesley Mission	
Arabic Community Welfare Centre		HOPSKIP Homeless Parents Kids Project	9,889
Lebanese Dabke Group	25,513	Granville Multicultural Community Centre Inc	
Auburn Migrant Resource Centre		Enhancement costs for Harris Park Community Centre	10,000
Community Leadership Project	47,750	Baulkham Hills/Holroyd/Parramatta Migrant Resource Centre	
Auburn Community Development Network		Working in Australia	25,120
Community Cultural Project Exploring Local Female Identity	43,000	Nepean Migrant Access	
Vietnamese Community in Australia-NSW Chapter Inc		Build Capacity In Rural Diversity	76,854
Co-ordination and Development of Services for		Nordoff-Robbins Music Therapy Australia Ltd	
Vietnamese Youth	64,766	Music Therapy Outreach Program	41,002
The Hills Community Aid and Information Service Inc		Relationships Australia NSW	
Managing Change - A New Direction for Rural Northwest	79,518	Grandparents and Children in their Care	39,360
St Michaels Family Centre Ltd Supported Accommodation		Blacktown Migrant Resource Centre	
Family Programs Worker	43,656	Changing Lives	11,469
Habitat for Humanity Australia		Werrington Community Project Inc	
Volunteer Training	10,000	Connecting Communities - Central Penrith	83,966
The Uniting Church in Australia Property Trust (NSW) -		Australian Arabic Palestinian Support Association (AAPSA)	
Wesley Dalmar Quakers Hill Family Centre		Strengthening Communities	97,744
Inside Out: Breaking Chains, Forging New Links	79,500	UCA - Parramatta Mission	
Anglicare		Mental Health Skills for Lifeline Volunteers	24,986
Male Anger Management and Capacity Building	85,684	Penrith Disabilities Resource Centre Inc	
Springwood Neighbourhood Centre Co-Op Ltd		Strengthening Community Links for People with	
The Blue Mountains Talking Newspaper	28,747	Disabilities in the Nepean Area	79,102

Communities Division Program Funding

Immigrant Womens Speakout Association of NSW		Airds Bradbury Neighbourhood Centre	
NESB Womens Multicultural Access	69,525	Airds Bradbury Neighbourhood Centre	60,610
The Western Suburbs Haven Inc		Macarthur Inclusion Catholic Diocese	
Beehive	15,439	CIRCLES - Nurturing Independence Program	29,932
Gosford City Family Support Service		Benevolent Society	
Homework Mentor to Illiterate Families	20,000	Naala Aboriginal Womens Space	31,118
Toukley Neighbourhood Centre		Wollondilly Community Development Committee	
No Interest Loans Scheme	18,440	Youth Mental Health Support	66,328
KABARO Filipino Womens Support Group		Nimbin Community development Association	
Youth Actively Participating in Australian Community	20,949	Nimbin Community Centre Coordinator	37,087
Family Support Centre Inc		Casino/Kyogle HACC Flexible Services Inc	
Boys Learning OK Expressions of Manhood	21,451	Office Establishment & Volunteer Training -The Caring Circle	15,000
Central Coast Community Council		Uniting Care Burnside	
Affordable Training Opportunities for the Central Coast	62,547	Group Program for Children who have Witnessed	
Central Coast Transport Development	44,515	Domestic Violence	16,361
Benevolent Society		Dijay Student Association Inc	
Supporting Communities Through Capacity Building	87,000	Mentor Support for High School Students from Bellbrook	49,946
Womens Legal Resources Ltd		Kempsey Women and Childrens Services Inc	
Central Coasting -Law for Women	29,450	South East Asian Domestic Violence Project Worker	30,518
Kurri Kurri Community Centre		Casino High School Parents and Citizens Association	
Get To It	10,000	The Casino Garden for Community Pleasure	9,610
Samaritans Foundation		Nungera Co-operative Society Ltd	
Cessnock Transport Development	50,500	Magpie Pilot Project	21,732
Toronto Multi Purpose Centre Inc		Manning Support Services Inc	
Westlakes Community Development	31,622	NILS Scheme Set Up Manning Valley	
Sugarvalley Neighbourhood Advancement Group Inc		Ballina District Community Services Association	
Sugarvalley Youth and Community Skate Park	4,750	Ballina Youth Activities Centre Project Worker	47,340
West Wallsend High School and Community		Yarrahappini Community House Inc	
Partnerships Program	12,138	Yarrahappini Community Garden and Workshops	4,500
Maitland Youth Crisis Service Inc		Manning Support Services Inc	
Family Reconciliation and Mediation	64,624	No Interest Loans Scheme	33,568
Hunter Council of Social Services		Woodenbong Central School P and C	
Hunter Voice	74,146	Woodenbong Community Harmony	12,000
Newcastle Hunter Lifeline		Slippry Sirkus Inc	
Telephone Volunteers Support Program	43,000	Youth Arts Skills Capacity Building	38,850
Hunter STAR Foundation Inc		Chamber of Commerce - Bowraville	
An educated Community is a Safer Community	19,678	Releasing Our Potential - Building Upon Our Social Capital	31,950
Port Stephens Family Support Services		Northern Rivers Community Legal Centre	
Tillgerry Family Network	80,000	Mirrung Ngu Wanjarri	37,250
Ungooroo Aboriginal Corporation		Western Sydney Regional Organisation of Councils	
Ungooroo Community Welcome Centre	26,708	Regional Cultural Planning Coordinator	45,649
Upper Hunter Youth Services		Auburn Youth Centre Inc	
Building Positive People Through Physical and Mental Activities	17,560	Pre-Adolescent Worker	32,815
Hunter Region No Interest Loans Scheme		Blacktown Youth Services Association	
No Interest Loans Scheme	79,942	Service Provision Coordinator	61,104
Southern Highlands Youth Accommodation Services Inc		Glenmore Park Residents Association Inc	
Detached Adolescent and Family Counsellor	68,380	Glenmore Park Youth Service	64,796
Anglicare Illawarra Region		Womens Activities and Self Help House	
Together in the Highlands	44,072	Mount Druitt Social Club	23,510
Highlands Community Centres		Coolaburoo Neighbourhood Centre	
No Interest Loan Scheme	29,658	Volunteers and Agencies Support Program	37,573
Kemblawarra Child and Family Centre		Aboriginal Community Development	
After Hours Specialist	55,336	Blue Mountains Aboriginal Culture and Resource Centre	92,331
Coomaditchie United Aboriginal Corporation		Western Sydney Housing Information & Resource Network Inc	
Coomaditchie United Aboriginal Cultural Centre	32,322	Regional Housing Development Worker	74,343
Wollongong Womens Information Service		Wargon and Burra Aboriginal Centre Inc	
Aboriginal Communities and Family Violence	73,782	ATSI Access	58,414
Warrawong Community Development		Samoan Advisory Council	
Warrawong Community Development Project	62,900	Improving Community Capacity Through Training	27,856
Macarthur Migrant Resource Centre		Rosie's Place	
NESB Youth Development Worker	18,420	Creating a Culture Change	56,960
Macarthur Community Forum Inc		Baulkham Hills/Holroyd/Parramatta Migrant Resource Centre	
Training Officer - Macarthur	41,156	Hills Communities Capacity Building Project	73,968

Western Sydney Community Forum Inc		Bankstown Multicultural Youth Service	
Effective Management Resource Project	24,144	Cross Subculture Youth Peer Mentoring	10,000
Hawkesbury Skills Inc		Northern Illawarra Family Support Service	
Food for Thought	70,229	Domestic Violence Family Support Group Project	28,500
Bankstown Multicultural Youth Service		Schools Family Violence Awareness Program	5,000
Time As Currency	70,344	Bellambi Neighbourhood Centre	
Cabramatta Community Centre		Outreach Service Development Coordinator	90,000
Reaching the Heights	67,258	Kurri Kurri Community Centre	
Karabi Community and Development Services Inc		Risky Business Program	50,000
Toongabbie Seven Hills Community Access		Hunter Economic Development Corporation	
and Support Worker	59,392	Maximising Employment Opportunities	125,000
Greenacre Area Neighbourhood Centre Inc		Family Action Centre	
Greenacre Neighbourhood Centre	47,494	Family Action Centre	5,000
Information Cultural Exchange		Aboriginal Employment Strategy	
Engage: Community Learning Centres Partnership	50,760	Aboriginal Ambassador & Mentor Program	204,552
Community Access Care Pair Inc		Dubbo Community Services & Information Centre	
Mobile Access Children's Activity Service	65,378	Detached Youth Worker Project	40,000
Police and Community Youth Clubs Ltd		Dubbo PCYC	
SOS-Support our Siblings	17,118	Purchase of new bus	80,000
Fairfield Community Resource Centre		Thubbo Aboriginal Medical Service	
Kidz Biz	31,842	Youth Arts and Community Healing Project	5,000
Penrith Womens Health Centre		Central Coast Domestic Violence Court Assistance Scheme	
Looking After Me	58,536	Domestic Violence Intervention Response Team	49,495
Auburn Migrant Resource Centre Inc		Central Coast Community Council	
Harmony and Gardening	16,000	Gosford Vehicle Share Scheme	25,000
The Association of Bhanin ElMinieh - Australian		The Shack Youth Services	
Arabic Community Welfare Centre		South Maroubra Outreach Project	80,000
Group Support Worker	16,006	Ja-Biah Aboriginal Corporation	
North Richmond Community Centre		Ja-Biah Long Term Accommodation Support for	
Adolescent and Family Resilience	70,528	Aboriginal Youth	75,978
Karabi Community and Development Services Inc		PCYC	
Girls Chat	3,080	PCYC Youth Drop In Program	45,851
Mountains Community Resource Centre Inc		Nimbin Neighbourhood & Information Centre Inc	
BM Mental Health Community	73,900	Crisis Counselling and Referral	2,100
Blacktown Migrant Resource Centre		YWCA of Sydney	
New Estates Community Partnership	74,166	Nowra After Hours Domestic Violence Service	100,000
The Hills Community Aid and Information Service Inc		Manning District Emergency Accommodation Service	
Rouse Hill Community Development	60,678	in partnership with Taree Local Area Command	
Karabi Community and Development Services Inc		Police / Women's Refuge Partnership against	
Service Pathways for Temporary Protection Visa Holders	74,300	Domestic Violence	130,000
Cambodian-Australian Welfare Council of NSW Inc		Red Cross	
Leadership Development for Khmer Women	69,564	Breakfast Club	12,750
Rosie's Place		Illawarra Aboriginal Corporation	
Finding a Way	64,576	Myimbarr Aboriginal Family Service	91,000
Blacktown Migrant Resource Centre		Warilla Pride Inc	
Connecting Cultures	64,094	Safer Warilla	17,000
South Penrith Youth and Neighbourhood Services Inc		Illawarra Aboriginal Corporation	
Diverse Sexualities Access Project	61,998	Sharing Koori Culture between Elders and Youth	3,000
Coolaburoo Neighbourhood Centre Inc		Warilla Neighbourhood Centre	
Youth Exiting Paths Project	29,146	Community Advocate	41,000
Bankstown Multicultural Youth Service		Barnardos Australia	
Partnership of Leaders	36,500	Community Sports and Leisure Activities Project	20,000
Community Solutions and Crime Prevention Strategy		Illawarra Forum	
The Uniting Church in Australia Property Trust		NESB Community Safety Coordination Project	80,925
Pacific Islander Student & Family Support Project	107,500	Illawarra Muslim Women's Association	
Work Ventures Ltd		Bridging the Gap for Muslim Women	95,000
Canterbury Bankstown Management Project	70,000	Cringila Community Cooperative	
South West Sydney Industry Education Partnership		Cringila Youth Initiative Project	26,150
Manufacturing Youth Jobs	40,000	Warrawong Residents Forum / Barnardos	
Work Ventures		Australia South Coast	
Enterprising Excellence	6,250	Warrawong Community Kitchen / Barnardos	
		Children's Program	41,250
		Warrawong Residents Forum Inc	
		Warrawong Youth Breakfast Program	11,475

Communities Division Program Funding

Coomaditchie United Aboriginal Corporation		LifeCare Counselling & Family Services	10,395
Commaditchie Community Garden and Training Program	11,612	Mt Druitt Ethnic Communities Agency Inc	
Berkeley Development Association		Pacific Island Community Development Worker -	
Berkeley Recreational and Education Centre Project	23,551	Community Solutions	40,000
Mallee Family Care		Southern Sydney Women's Therapy Centre Inc	
Youth Action Program	12,000	Canterbury-Bankstown Domestic Violence	
Central Coast Emergency Accommodation Service		Brokerage Services	37,720
Wyong Youth Outreach Support Program	22,150	The Uniting Church in Aust Property Trust (NSW) -	
The Smith Family		Wesley Mission (Metro South West)	
Wyong Sports Program	5,000	Pacific Islander Family & Student Project	107,500
Central Coast Community Council		Woman's Place	
Wyong Mobility Management - Central Coast		Domestic Violence Support for Korean Women	27,000
Transport Brokerage	35,000	Pacific Youth Partnerships Projects	
National Aboriginal Sports Development Corporation		Immigrant Women's Speakout Association of NSW Inc	
Brokerage Fund Project	70,000	Pacific Domestic Violence Community Education	
Strengthening Local Communities Strategy		Project - Resource Development	30,000
Australian Rugby League		Mission Australia (Multicultural Services Unit)	
National Indigenous Rugby League Development Program	15,000	Pacific Youth Magazine Project	45,000
Philanthropy Australia		Pacific Island Women's Advisory & Support Service	
Contribution to special NSW edition of Australian		(Multicultural Services Unit)	
Philanthropy journal	16,500	Pacific Domestic Violence Community Education	
Regional Grantseeker workshops (4)	11,000	Projectivity Component	30,000
The Benevolent Society		Pacific Parenting Magazine Project	20,000
Sydney Leadership Program 2005 - 2 scholarships	26,000	Relationships Australia (NSW) (Multicultural Services Unit)	
Hunter Councils Incorporated		Pacific Parent Information and Support Program	80,000
Asset Based Community Development Workshop	4,000	Redfern Waterloo Partnership	
Canterbury Bankstown Place Project		Barnardos Australia (South East Sydney)	
South West Sydney Industry Education Partnership		Kidspeak - RWPP	32,000
Careers and Training Project Phase II	40,000	Redfern Waterloo Intensive Family Support Service	537,125
Arab Council Australia		Centacare (Metro South East)	
Cross Cultural Awareness Seminar	5,000	Redfern Waterloo Family Support Counselling For	
Ethnic Communities Council of NSW Youth Wing		CALD Families	70,000
Bankstown CALD Youth Conference	15,000	Mudgin-Gal Women's Corporation (Metro Central)	
Lebanese Moslem Association		Redfern Waterloo In-Home Support for	
Eid AL Adha Community Safety Measures	7,450	Aboriginal Families	70,000
Community 2168		Maronite Youth Ministry	
Miller Youth Project	5,000	Pilot Anger Management Project	30,000
Chester Hill Neighbourhood Centre			
WIN in Villawood	5,960	Youth Partnership with Pacific Communities	
Horizons Theatre Company		Association of Tongan Arts and Culture	
C Red Project	1,500	Youth Brass Band Equipment	2,000
Gandangarra Local Aboriginal Land Council		PIWASS (Pacific Islands Womens Advisory Support Services)	
Koori Women's Olympics	391	Youth Leadership & Mentoring Programs	60,000
Bankstown Women's Health Centre		PIWASS Planning Seminar	2,000
Domestic Violence Awareness Campaign	1,200	Pacific Flava	
Pacific Islands Council		Community Project Support Services	3,000
Playgroup and Positive Parenting Outreach Program	2,000	PIWASS (Pacific Islands Womens Advisory Support Services)	
Karitane		Careers & Education Forums	4,000
Families of Prisoners Forum	2,200	Youth Leadership Projects and Camps	10,000
Pacific Island Women's Advisory Support Services		SWYPE (South West Youth Peer Education)	
Consultation Sessions	3,000	Steetwise Community Education Projects	17,000
Youth Partnership with Arabic Speaking Communities		Pacific Island Council	
Australian Arabic Communities Council Inc		Families & Workers Project	8,000
Intensive Family Based Support Project	300,000	Pacific Alliance Council/South West Multicultural	
Community Solutions Strategy - Aboriginal		Community Centre	
Miimali Aboriginal Community Association Inc		Education & Careers Forum	2,860
Aboriginal Multipurpose Centre	106,000	Australian & NZ Maori Cultural School of Dreams	
Community Solutions Strategy - Community		Education Projects	2,000
Baptist Community Services - NSW & ACT		St George Migrant Resource Centre	
(Metro South West)		Parenting & Education Projects	4,000
		Samoan Advisory Council	
		Parenting & Education Projects	5,000
		Mission Australia	

Youth Week Activities Funding

Armidale Dumaresq Council	1,250	Gwydir Shire Council	2,500
Auburn Council	1,500	Harden Shire Council	1,000
Ballina Shire Council	1,250	Hastings Council	1,250
Balranald Shire Council	1,000	Hawkesbury City Council	1,500
Bankstown City Council	2,500	Hay Shire Council	1,000
Bathurst Regional Council	1,750	Holroyd City Council	1,875
Bega Valley Shire Council	1,000	Hurstville City Council	1,500
Bellingen Shire Council	1,000	Inverell Shire Council	1,000
Berrigan Shire Council	1,000	Jerilderie Shire Council	1,000
Blacktown City Council	2,500	Junea Shire Council	1,000
Bland Shire Council	1,000	Kempsey Shire Council	1,000
Blayney Shire Council	1,000	Kogarah Municipal Council	1,250
Blue Mountains City Council	1,500	Ku-ring-gai Council	2,000
Bogan Shire Council	1,000	Kyogle Council	1,000
Bombala Council	1,000	Lachlan Shire Council	1,000
Boorowa Council	1,000	Lake Macquarie City Council	2,500
Bourke Shire Council	1,000	Lane Cove Municipal Council	1,250
Brewarrina Shire Council	1,000	Leeton Shire Council	1,000
Broken Hill City Council	1,000	Leichhardt Municipal Council	1,250
Burwood Council	1,250	Lismore City Council	1,250
Byron Shire Council	1,000	Liverpool City Council	2,500
Cabonne Shire Council	1,000	Liverpool Plains Shire Council	2,000
Camden Council	1,250	Lockhart Shire Council	1,000
Campbelltown City Council	2,500	Maitland City Council	1,500
Canterbury City Council	2,000	Manly Council	1,250
Carrathool Shire Council	1,000	Marrickville Council	1,500
Central Darling Shire Council	1,000	Mid-Western Regional Council	2,500
Cessnock City Council	1,250	Moree Plains Shire Council	1,000
City of Albury	1,583	Mosman Municipal Council	1,000
City of Canada Bay Council	1,250	Murray Shire Council	1,000
City of Lithgow	1,500	Murrumbidgee Shire Council	1,000
Clarence Valley Council	4,000	Muswellbrook Shire Council	1,000
Cobar Shire Council	1,000	Nambucca Shire Council	1,000
Coffs Harbour City Council	1,500	Narrabri Shire Council	1,000
Conargo Shire Council	1,000	Narrandera Shire Council	1,000
Coolamon Shire Council	1,000	Narromine Shire Council	1,000
Cooma-Monaro Council	1,200	Newcastle City Council	2,500
Coonamble Shire Council	1,000	North Sydney Council	1,250
Cootamundra Shire Council	1,000	Oberon Council	1,000
Corowa Shire Council	1,333	Orange City Council	1,250
Council of the City of Sydney	3,750	Parkes Shire Council	1,000
Cowra Shire Council	1,000	Parramatta City Council	2,500
Deniliquin Council	1,000	Penrith City Council	2,500
Dubbo City Council	1,250	Pittwater Council	1,250
Dungog Shire Council	1,000	Port Stephens Council	1,250
Eastern Capital City Regional Council	1,866	Randwick City Council	2,000
Eurobodalla Shire Council	1,000	Richmond Valley Council	1,000
Fairfield City Council	2,500	Rockdale City Council	1,500
Forbes Shire Council	1,000	Ryde City Council	1,875
Gilgandra Shire Council	1,000	Shellharbour City Council	1,500
Glen Innes Severn Shire Council	2,000	Shoalhaven City Council	1,500
Gloucester Shire Council	1,000	Singleton Shire Council	1,000
Gosford City Council	2,500	Snowy River Shire Council	1,000
Great Lakes Council	1,000	Strathfield Municipal Council	1,250
Greater Argyle Council	1,333	Sutherland Shire Council	2,500
Greater Hume Shire Council	2,333	Tamworth Regional Council	4,250
Greater Queanbeyan City Council	1,450	Temora Shire Council	1,000
Greater Taree City Council	1,250	Tenterfield Shire Council	1,000
Griffith City Council	1,000	The Council of the City of Botany Bay	1,250
Gundagai Shire Council	1,000	The Council of the Municipality of Ashfield	1,250
Gunnedah Shire Council	1,000	The Council of the Municipality of Hunters Hill	1,000
Guyra Shire Council	1,000	The Council of the Municipality of Kiama	1,000
		The Council of the Shire of Baulkham Hills	2,500

Communities Division Program Funding

The Council of the Shire of Hornsby	2,500
The Council of the Shire of Wakool	1,000
Tumbarumba Shire Council	1,000
Tumut Council	1,200
Tweed Shire Council	1,500
Upper Hunter Shire Council	2,000
Upper Lachlan Council	2,166
Uralla Shire Council	1,000
Urana Shire Council	1,000
Wagga Wagga City Council	1,500
Walcha Council	1,000
Walgett Shire Council	1,000
Warren Shire Council	1,000
Warringham Council	2,000
Warrumbungle Shire Council	2,000
Waverley Council	1,250
Weddin Shire Council	1,000
Wellington Council	1,000
Wentworth Shire Council	1,000
Willoughby City Council	1,250
Wingecarribee Shire Council	1,250
Wollondilly Shire Council	1,250
Wollongong City Council	2,500
Woollahra Municipal Council	1,250
Wyang Shire Council	2,000
Yass Valley Council	1,033
Young Shire Council	1,000

Directory of DoCS Offices



Directory of DoCS Offices

Head Office

4-6 Cavill Avenue
Ashfield NSW 2131
Locked Bag 28
Ashfield NSW 1800

Ph: (02) 9716 2222
Fax: (02) 9716 2999

Metro Central

Redfern Office

55 Renwick Street
Redfern NSW 2016
Locked Bag 42
Strawberry Hills NSW 2012

Ph: (02) 9245 1700
Fax: (02) 9245 1754

Community Services Centres:

Burwood	Ph: (02) 8372 9000
Eastern Sydney	Ph: (02) 9245 1600
Epping	Ph: (02) 9815 0700
Lakemba	Ph: (02) 9784 6100
Manly	Ph: (02) 9977 6011
Newtown	Ph: (02) 9550 1599
St George	Ph: (02) 9585 7222
St Leonards	Ph: (02) 9941 7600
Sutherland	Ph: (02) 9542 1111

Metro South West

Bankstown Office

Bankstown City Capital Centre
Level 3, 41-45 Rickard Road
Bankstown NSW 2200
PO Box 133
Bankstown NSW 1885

Ph: (02) 9205 1500
Fax: (02) 9205 1600

Community Services Centres:

Bankstown	Ph: (02) 8713 7800
Bowral	Ph: (02) 4861 1744
Campbelltown East	Ph: (02) 4621 5600
Campbelltown West	Ph: (02) 4621 5600
Fairfield	Ph: (02) 9205 6000
Ingleburn	Ph: (02) 9829 2400
Liverpool	Ph: (02) 9602 8044

Metro West

Blacktown / Baulkham Hills Office

Level 1, 14 Prince Street
Blacktown NSW 2148
PO Box 6085
Blacktown NSW 2148

Ph: (02) 9830 1000
Fax: (02) 9208 4508

Cumberland Office

Kamballa, 1 Fleet Street
North Parramatta NSW 2151
PO Box 2645
North Parramatta NSW 1750

Ph: (02) 9630 0199
Fax: (02) 9630 7597

Nepean Office

329-331 High Street
Penrith NSW 2750
PO Box 740
Penrith NSW 2751

Ph: (02) 4729 8200
Fax: (02) 4729 8239

Community Services Centres:

Auburn	Ph: (02) 9643 2377
Blacktown	Ph: (02) 9830 1000
Katoomba	Ph: (02) 4782 3066
Mt Druitt	Ph: (02) 9625 7000
Parramatta	Ph: (02) 8855 4800
Penrith	Ph: (02) 4731 6222
Richmond	Ph: (02) 4578 4744
St Marys	Ph: (02) 9673 4777

Western

Wagga Wagga Network Office

1st Floor, 25-27 Tompson Street
Wagga Wagga NSW 2650
PO Box 2062
Wagga Wagga NSW 2650

Ph: (02) 6937 7800
Fax: (02) 6937 7809

Orana Far West Office

Unit 1, 14 Erskine Street
Dubbo NSW 2830
PO Box 865
Dubbo NSW 2830

Ph: (02) 6841 3250
Fax: (02) 6841 3266

Central West Office

Level 1, State Office Block
Cnr Kite & Anson Streets
Orange NSW 2800
PO Box 2165
Orange NSW 2800

Ph: (02) 6361 7006
Fax: (02) 6362 5888

Community Services Centres:

Albury	Ph: (02) 6024 8700
Bathurst	Ph: (02) 6331 9500
Bourke	Ph: (02) 6872 2188
Brewarrina	Ph: (02) 6839 2482
Broken Hill	Ph: (08) 8087 2844
Cobar	Ph: (02) 6836 1360
Condobolin	Ph: (02) 6895 4133
Coonabarabran	Ph: (02) 6842 2000
Coonamble	Ph: (02) 6822 2395
Cootamundra	Ph: (02) 6942 1555
Cowra	Ph: (02) 6341 1855
Dareton	Ph: (03) 5027 4027
Deniliquin	Ph: (03) 5881 1711
Dubbo	Ph: (02) 6884 5877
Griffith	Ph: (02) 6961 8500
Leeton	Ph: (02) 6953 3611
Lithgow	Ph: (02) 6351 4688
Mudgee	Ph: (02) 6372 8292
Nyngan	Ph: (02) 6832 1308
Orange	Ph: (02) 6361 3299
Parkes	Ph: (02) 6862 1422
Tumut	Ph: (02) 6947 4100
Wagga Wagga	Ph: (02) 6937 9300
Walgett	Ph: (02) 6828 1409
Wilcannia	Ph: (08) 8091 5050

Northern

Ballina Office

106-108 Tamar Street
Ballina NSW 2478
PO Box 1300
Ballina NSW 2478

Ph: (02) 6686 1999
Fax: (02) 6681 3398

Mid-North Coast Office

Office 1, 1st Floor
37-39 Forth Street
Kempsey NSW 2440
PO Box 350
Kempsey NSW 2440

Ph: (02) 6563 1440
Fax: (02) 6562 2406 / (02) 6563 1426

New England Office

1st Floor, 92-98 Jessie Street
Armidale NSW 2350
PO Box 423
Armidale NSW 2350

Ph: (02) 6774 9800
Fax: (02) 6774 9827

Community Services Centres:

Armidale	Ph: (02) 6774 8555
Ballina	Ph: (02) 6686 6699
Clarence Valley	Ph: (02) 6643 2526
Coffs Harbour	Ph: (02) 6659 1555
Glen Innes	Ph: (02) 6732 4925
Inverell	Ph: (02) 6721 0299
Kempsey	Ph: (02) 6562 1385
Lismore	Ph: (02) 6621 8099
Moree	Ph: (02) 6750 7300
Narrabri	Ph: (02) 6792 4663
Port Macquarie	Ph: (02) 6583 3622
Tamworth	Ph: (02) 6766 3735
Taree	Ph: (02) 6552 1577
Tweed Heads	Ph: (07) 5569 9930

Directory of DoCS Offices

Hunter and Central Coast

Hunter Office

29 Smith Street
Charlestown NSW 2290
PO Box 249
Broadmeadow NSW 2292
Ph: (02) 4944 4100
Fax: (02) 4942 2732

Central Coast Office

Level 4, The Gateway Centre
231-237 Mann Street
Gosford NSW 2250
PO Box 1392
Gosford NSW 2250
Ph: (02) 4336 2401
Fax: (02) 4336 2402

Community Services Centres:

Cardiff	Ph: (02) 4953 5999
Cessnock	Ph: (02) 4990 1277
Charlestown	Ph: (02) 4974 3700
Gosford	Ph: (02) 4336 2400
Maitland	Ph: (02) 4933 6488
Muswellbrook	Ph: (02) 6543 2455
Raymond Terrace	Ph: (02) 4987 1022
Wyong	Ph: (02) 4353 2855

Southern

Southern Highlands Network Office

Suite 106, Level 1, Riverside Plaza
131 Monaro Street
Queanbeyan NSW 2620
PO Box 1785
Queanbeyan NSW 2620
Ph: (02) 6298 9999
Fax: (02) 6298 9900

Illawarra Office

16 Gladstone Ave
Wollongong NSW 2500
Ph: (02) 4254 0309
Fax: (02) 4226 4826

Community Services Centres:

Batemans Bay	Ph: (02) 4472 4678
Bega	Ph: (02) 6492 3888
Cooma	Ph: (02) 6450 2888
Corrimal	Ph: (02) 4285 3399
Goulburn	Ph: (02) 4824 0100
Nowra	Ph: (02) 4422 1555
Queanbeyan	Ph: (02) 6299 1111
Shellharbour	Ph: (02) 4255 6666
Ulladulla	Ph: (02) 4454 7744
Wollongong	Ph: (02) 4254 0346
Yass	Ph: (02) 6118 6311

Abbreviations and terms

AAS

Area Assistance Scheme

AbSec

Aboriginal Child Family and Community Care State Secretariat

ACWA

Association of Children's Welfare Agencies – peak body for child welfare groups with a strong interest in child protection and substitute care

AIHW

Australian Institute of Health and Welfare

Caseworker

DoCS staff member responsible for working with clients, handling and making decisions about the issues they present

CIW

Corporate Information Warehouse

CLAS

Community Language Assistance Scheme

Communities

Groups that together comprise the community of people in NSW, often refers to people who associate with each other because of ethnic, linguistic or religious ties

Contact Report

Report, request for assistance or other contact to DoCS related to the care and protection of children and young persons

CSC

Community Services Centre – local DoCS office

CSGP

Community Services Grants Program

DART

Domestic Assault Response Team

DET

Department of Education and Training

DoCS

NSW Department of Community Services

DoCS Helpline

A 24 hour statewide service for anyone to contact DoCS about the care and protection of children and young persons

DOH

Department of Housing

Domestic Violence Line

Phone service offering counselling, immediate safety and protection, accommodation, income support and advice on legal support to domestic violence victims

EAPS

Ethnic Affairs Priorities Statement

EEO

Equal Employment Opportunity

ESD

Enhanced Service Delivery

FACS

Commonwealth Department of Family and Community Services

Families First

A coordinated strategy sponsored by the NSW Government to increase the effectiveness of early intervention and prevention services in helping families to raise healthy, well adjusted children. It aims to support parents and carers raising children and help them to solve problems early before those problems become entrenched, through a coordinated network of services

FVRSS

Family Violence Response and Support Strategy

IFBS

Intensive Family Based Services. These services play a vital role in preventing child abuse and neglect by providing a circuit breaker for families in crisis

ISS

Intensive Support Services

JIRT

Joint Investigative Response Team

KiDS

Key Information and Directory System

Mandatory Reporting

Certain people are required by law to report children and young persons at risk of harm (refer to section 27 of the *Children and Young Persons (Care and Protection) Act 1998*)

MSRG

Multicultural Services Reference Group

NGO

Non-government Organisation

Notification

Notification no longer refers to the process of contacting DoCS regarding potential child abuse cases. Please refer to Reports of risk of harm

NSW

New South Wales

MOU

Memorandum of Understanding

Abbreviations and terms

OHS

Occupational Health and Safety

Out-of-home care

For children and young people who can no longer live with their families

PPR

Performance Planning and Review

Report of risk of harm

This term includes and expands upon the previous term Notification of child abuse. It encapsulates concerns regarding safety, welfare or wellbeing. Please refer to section 23 of the *Children and Young Persons (Care and Protection) Act* for a fuller understanding of risk of harm. Reports may be made by any person regarding a child, young person or child yet to be born

Request for assistance

Families or family members may contact DoCS to make a request for assistance. Refer to chapter 3, part 1 of the Act

SAAP

Supported Accommodation Assistance Program – a joint Commonwealth/State program to provide support for people who are homeless and in crisis or at risk of homelessness

SCAN

Supporting Children with Additional Needs Program

SES

Senior Executive Service

TIS

Translating and Interpreting Service

VAW

Violence Against Women

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Our locations

DoCS Regions



DoCS Metropolitan Regions

